

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
14-Dec-19	20	195	82	373	54	373	58	223
13-Dec-19	20	195	82	373	54	373	57	223
12-Dec-19	20	195	82	373	54	373	64	223
11-Dec-19	20	195	82	373	54	373	67	223
10-Dec-19	20	195	82	373	54	373	63	223
09-Dec-19	21	195	83	373	54	373	63	223
08-Dec-19	21	195	83	373	54	373	64	223

Harddisk Usage RFL\_STB

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
14-Dec-19	49	195	80	559	52	559	80	363
13-Dec-19	49	195	80	559	52	559	72	363
12-Dec-19	49	195	80	559	52	559	69	363
11-Dec-19	49	195	80	559	52	559	71	363
10-Dec-19	49	195	80	559	52	559	71	363
09-Dec-19	49	195	80	559	52	559	71	363
08-Dec-19	49	195	80	559	52	559	72	363

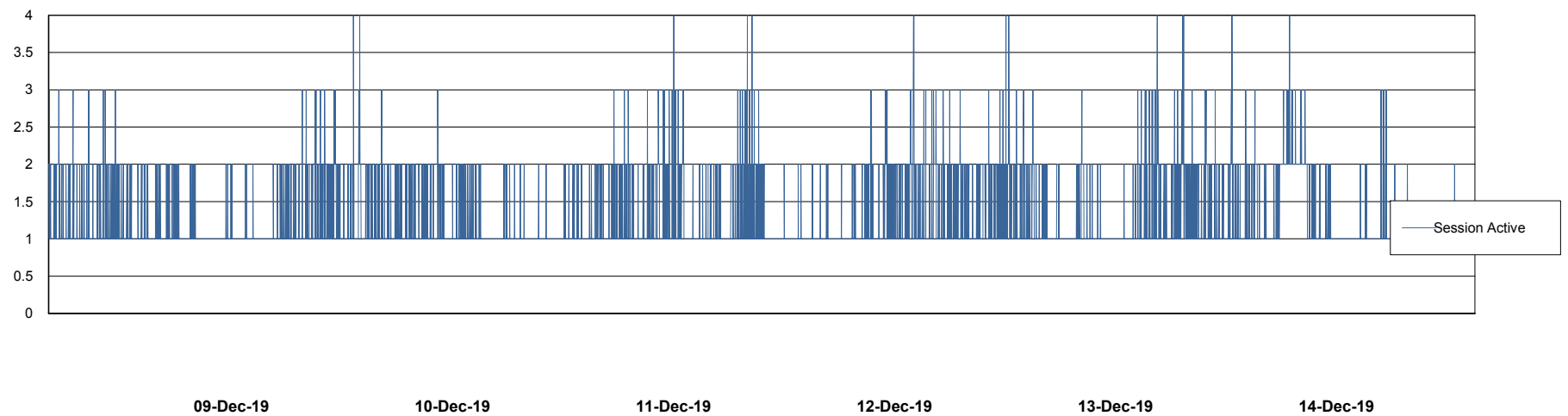
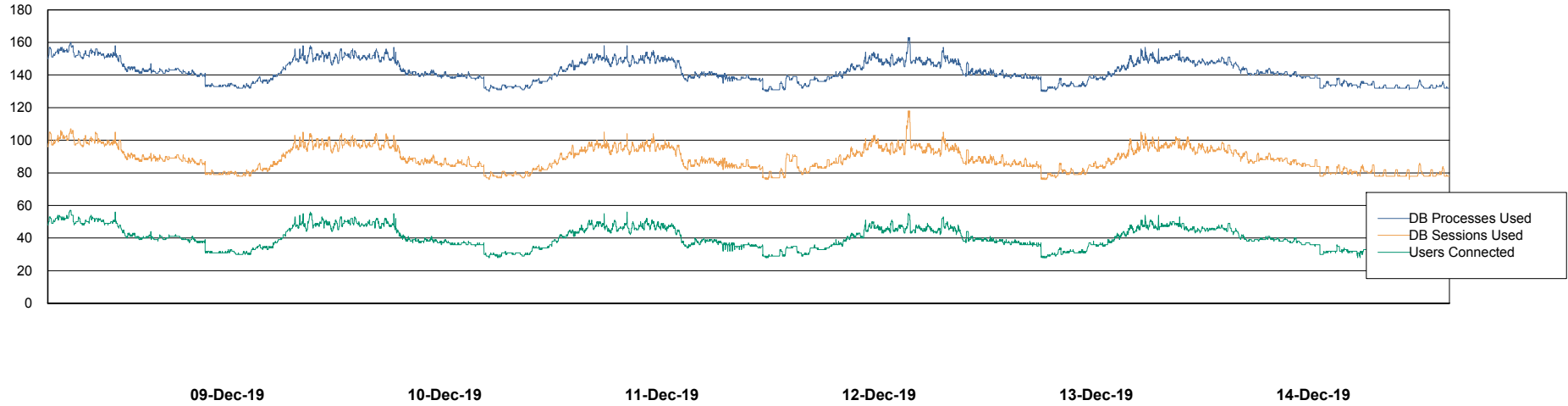
# Weekly SLA Customer Report

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## Database Performance RFLDB\_Production

DB Processes Max 500  
DB Sessions Max 784



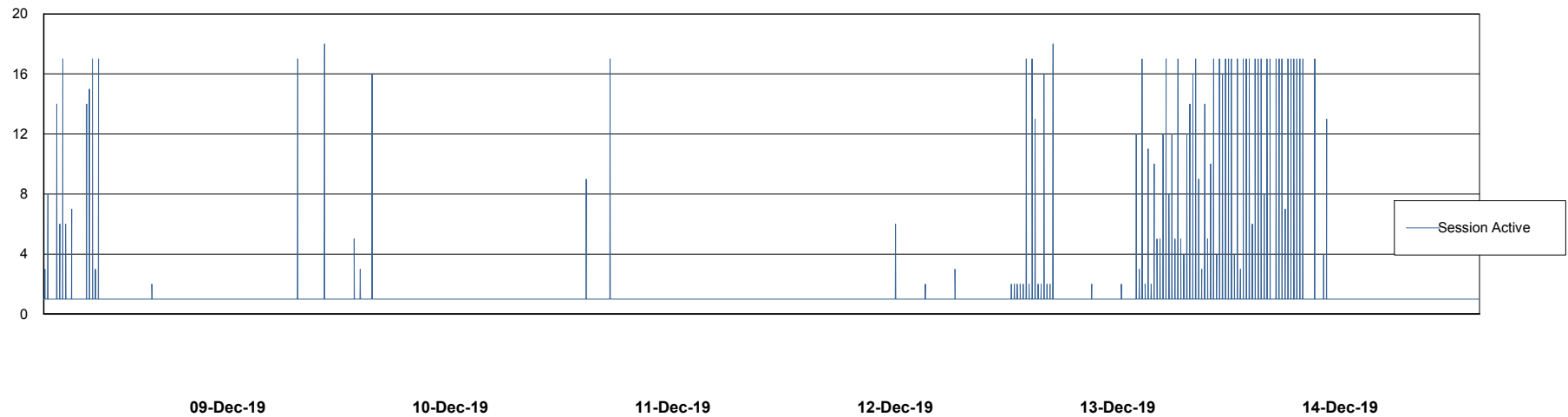
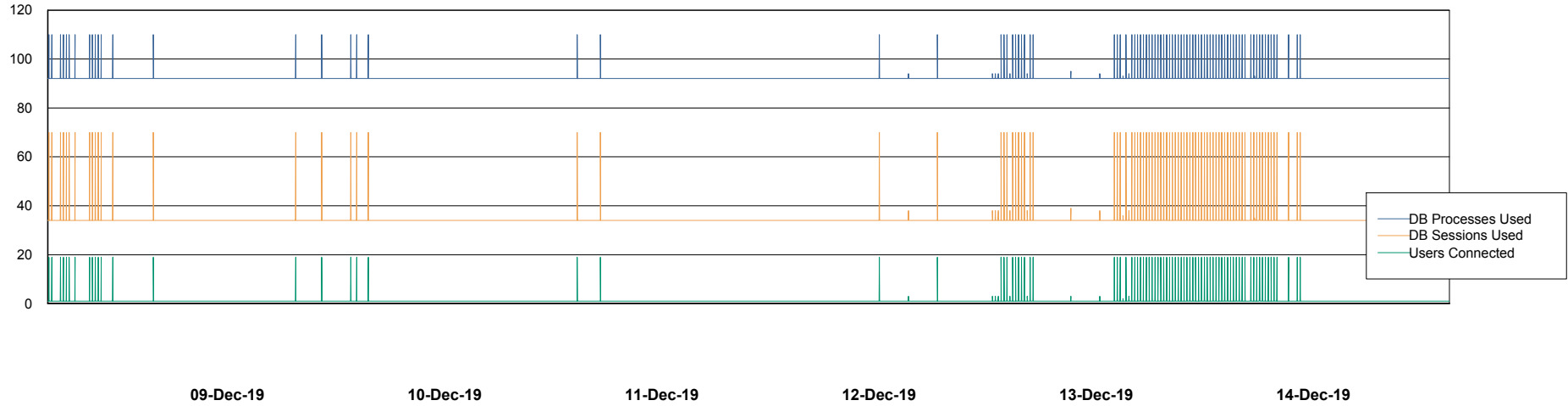
# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Database Performance RFLDB\_Standby

DB Processes Max 500  
DB Sessions Max 784



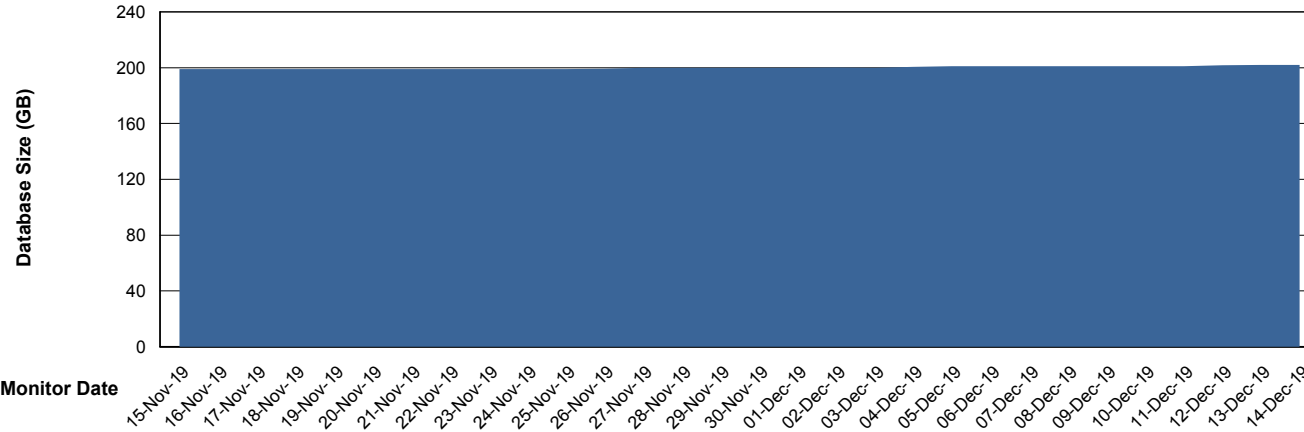
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-Dec-19	ABSDATA	66	54	18
	INDX	170	145	15
13-Dec-19	ABSDATA	66	54	18
	INDX	170	145	15
12-Dec-19	ABSDATA	66	54	18
	INDX	170	145	15
11-Dec-19	ABSDATA	66	54	18
	INDX	170	145	15
10-Dec-19	ABSDATA	66	54	18
	INDX	170	145	15
09-Dec-19	ABSDATA	66	54	18
	INDX	170	145	15
08-Dec-19	ABSDATA	64	54	16
	INDX	170	145	15

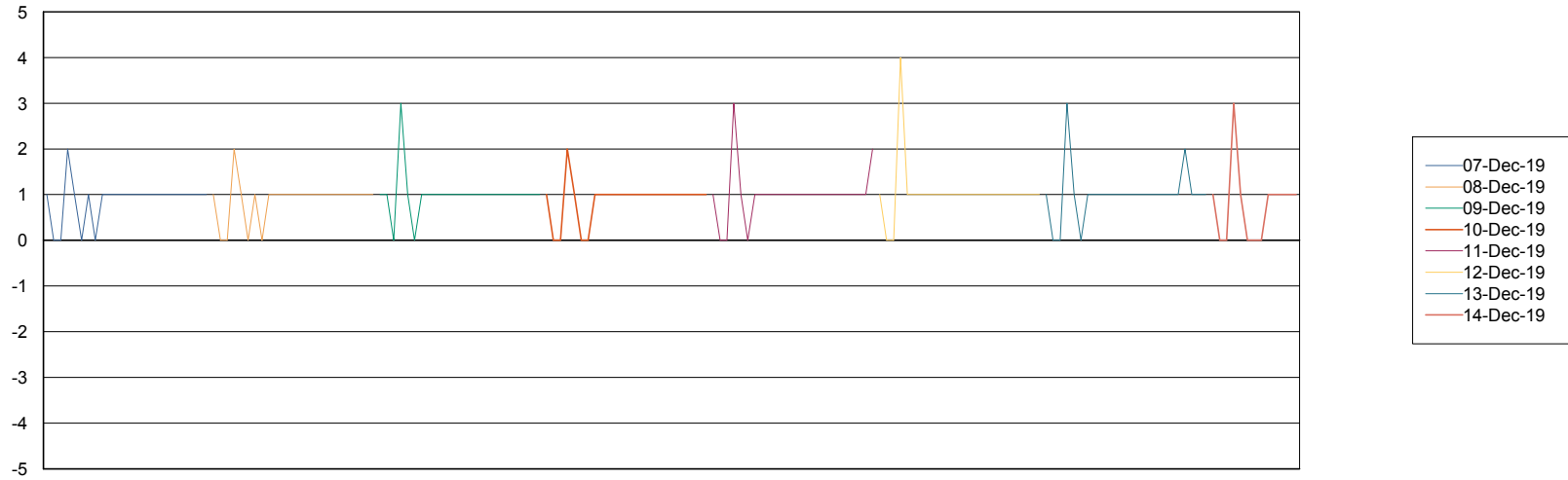
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



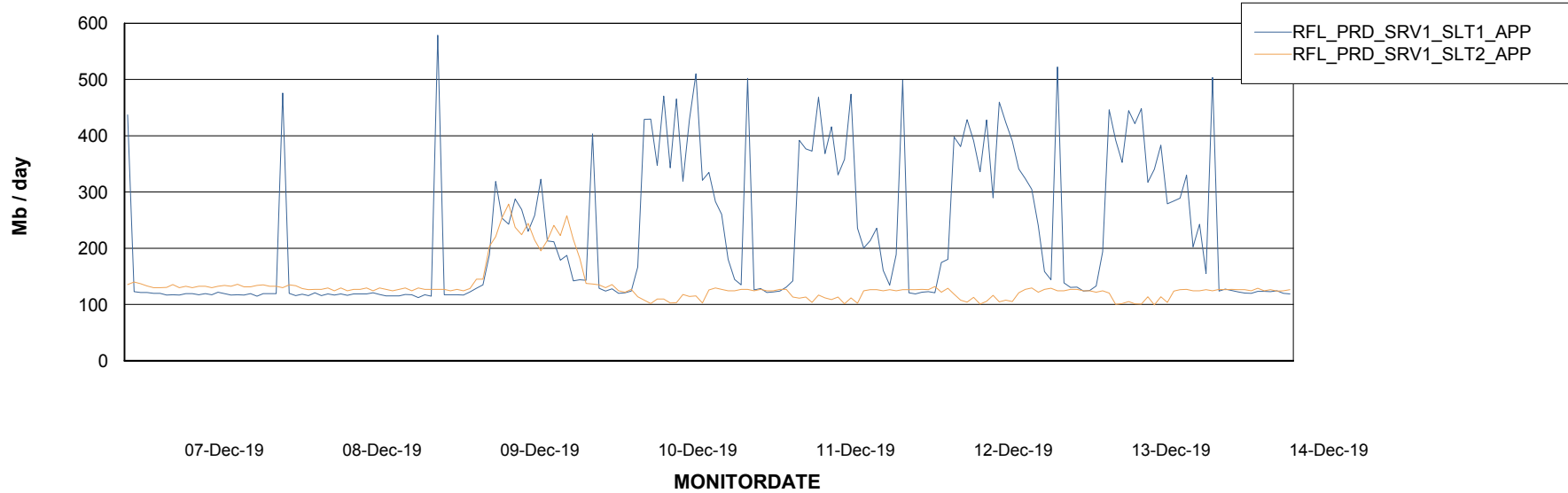
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Database ID 36

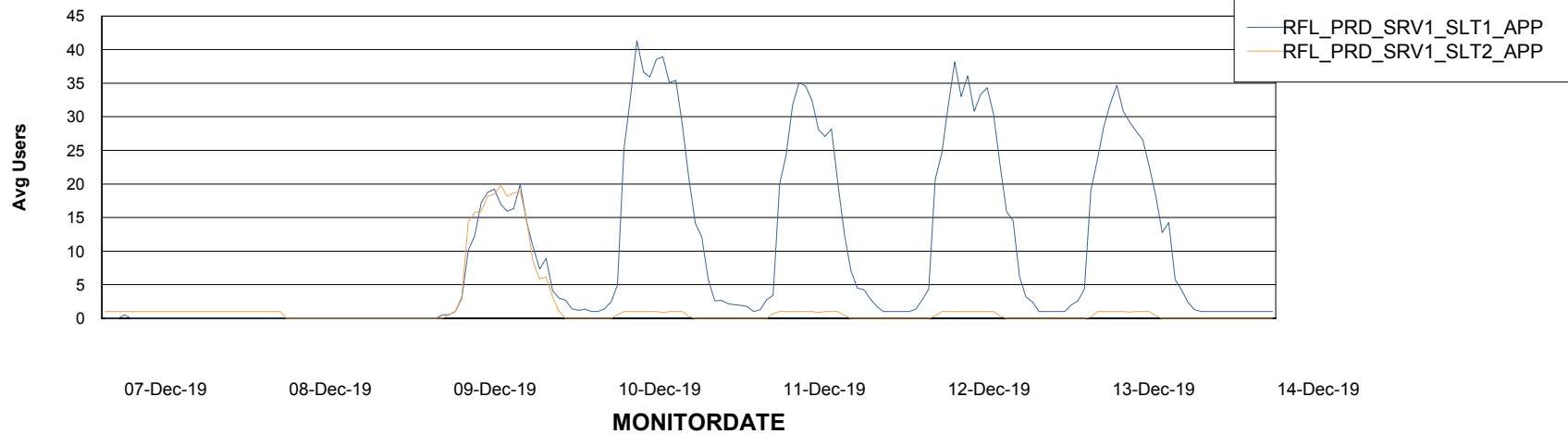


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



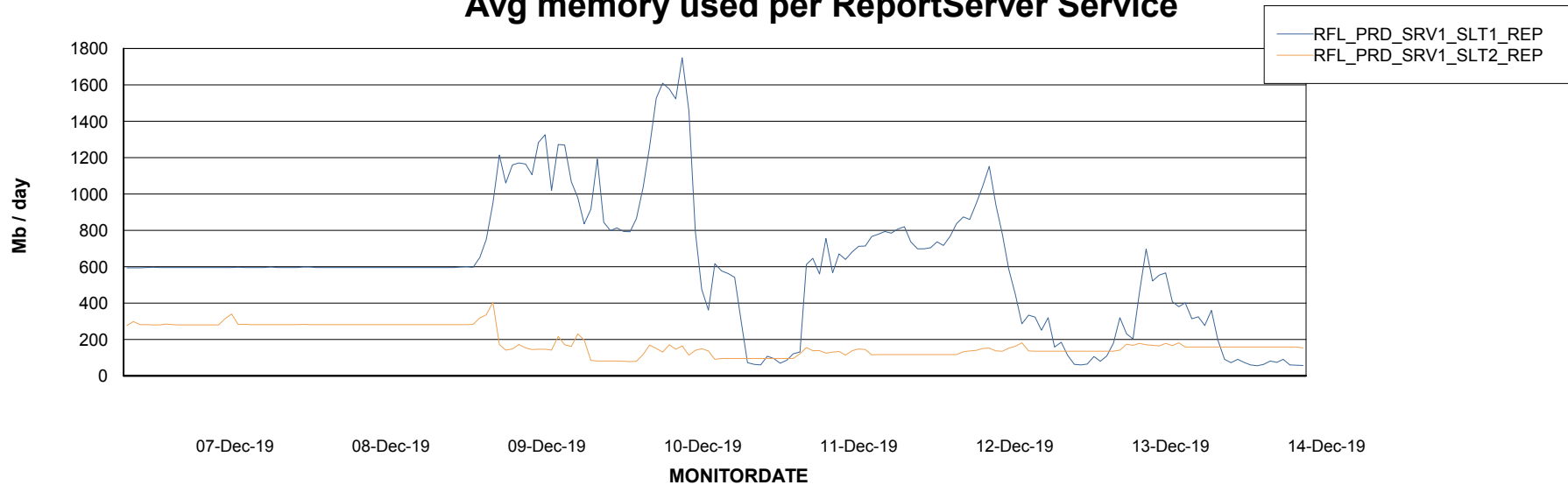
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



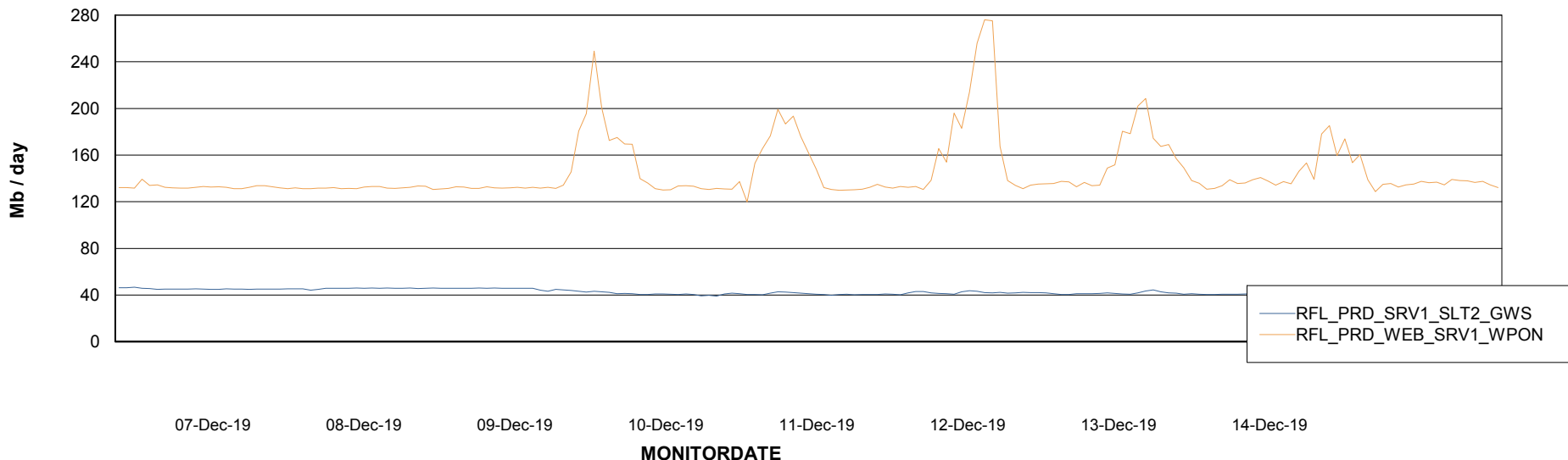
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

