

# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Harddisk Usage NIX\_PRD\_ABSAPP01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Nov-19 | 80                        | 207                         | 100                       | 98                          |
| 22-Nov-19 | 80                        | 207                         | 100                       | 98                          |
| 21-Nov-19 | 80                        | 207                         | 100                       | 98                          |
| 20-Nov-19 | 80                        | 207                         | 100                       | 98                          |
| 19-Nov-19 | 80                        | 207                         | 100                       | 98                          |
| 18-Nov-19 | 80                        | 207                         | 100                       | 98                          |
| 17-Nov-19 | 81                        | 207                         | 100                       | 98                          |

## Harddisk Usage NIX\_PRD\_ABSAPP03

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-Nov-19 | 20                        | 300                         |
| 22-Nov-19 | 21                        | 300                         |
| 21-Nov-19 | 21                        | 300                         |
| 20-Nov-19 | 22                        | 300                         |
| 19-Nov-19 | 22                        | 300                         |
| 18-Nov-19 | 22                        | 300                         |
| 17-Nov-19 | 23                        | 300                         |

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## Harddisk Usage NIX\_PRD\_ABSWEB02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Nov-19 | 91                        | 300                         | 0                         | 6                           |
| 22-Nov-19 | 91                        | 300                         | 0                         | 6                           |
| 21-Nov-19 | 92                        | 300                         | 0                         | 6                           |
| 20-Nov-19 | 92                        | 300                         | 0                         | 6                           |
| 19-Nov-19 | 91                        | 300                         | 0                         | 6                           |
| 18-Nov-19 | 91                        | 300                         | 0                         | 6                           |
| 17-Nov-19 | 92                        | 300                         | 0                         | 6                           |

## Harddisk Usage NIX\_PRD\_ORACLE\_BI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-Nov-19 | 48                        | 836                         |
| 22-Nov-19 | 48                        | 836                         |
| 21-Nov-19 | 48                        | 836                         |
| 20-Nov-19 | 48                        | 836                         |
| 19-Nov-19 | 48                        | 836                         |
| 18-Nov-19 | 48                        | 836                         |
| 17-Nov-19 | 48                        | 836                         |

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## Harddisk Usage NIX\_PRD\_ORCDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Nov-19 | 36                        | 554                         | 74                        | 586                         | 73                        | 605                         | 53                        | 293                         |
| 22-Nov-19 | 36                        | 554                         | 74                        | 586                         | 73                        | 605                         | 54                        | 293                         |
| 21-Nov-19 | 15                        | 554                         | 74                        | 586                         | 73                        | 605                         | 55                        | 293                         |
| 20-Nov-19 | 14                        | 554                         | 74                        | 586                         | 73                        | 605                         | 57                        | 293                         |
| 19-Nov-19 | 14                        | 554                         | 74                        | 586                         | 73                        | 605                         | 58                        | 293                         |
| 18-Nov-19 | 14                        | 554                         | 74                        | 586                         | 73                        | 605                         | 59                        | 293                         |
| 17-Nov-19 | 14                        | 554                         | 74                        | 586                         | 73                        | 605                         | 57                        | 293                         |

## Harddisk Usage NIX\_PRD\_ORCDB2

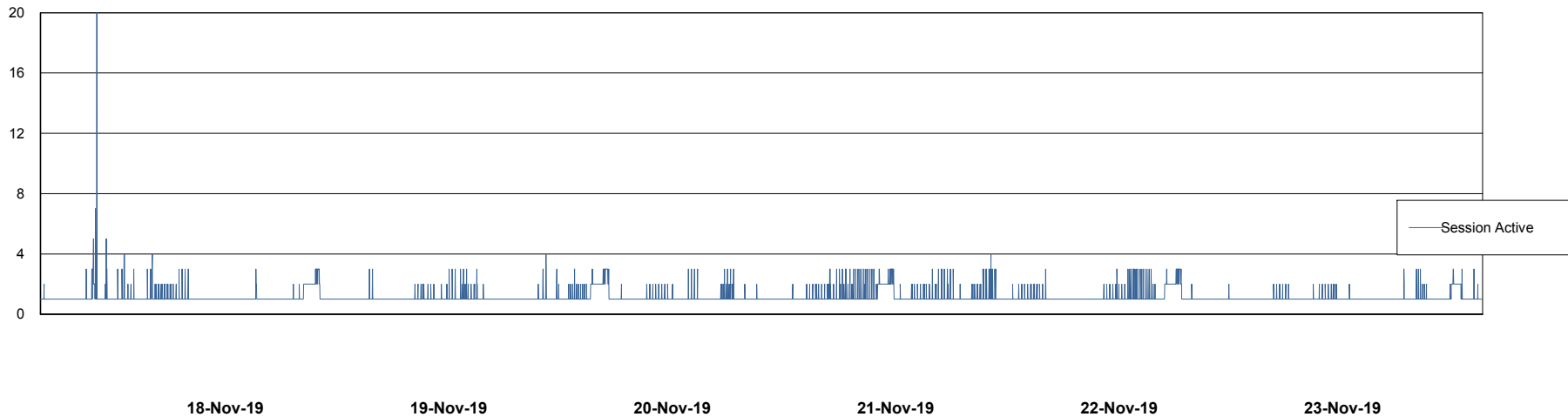
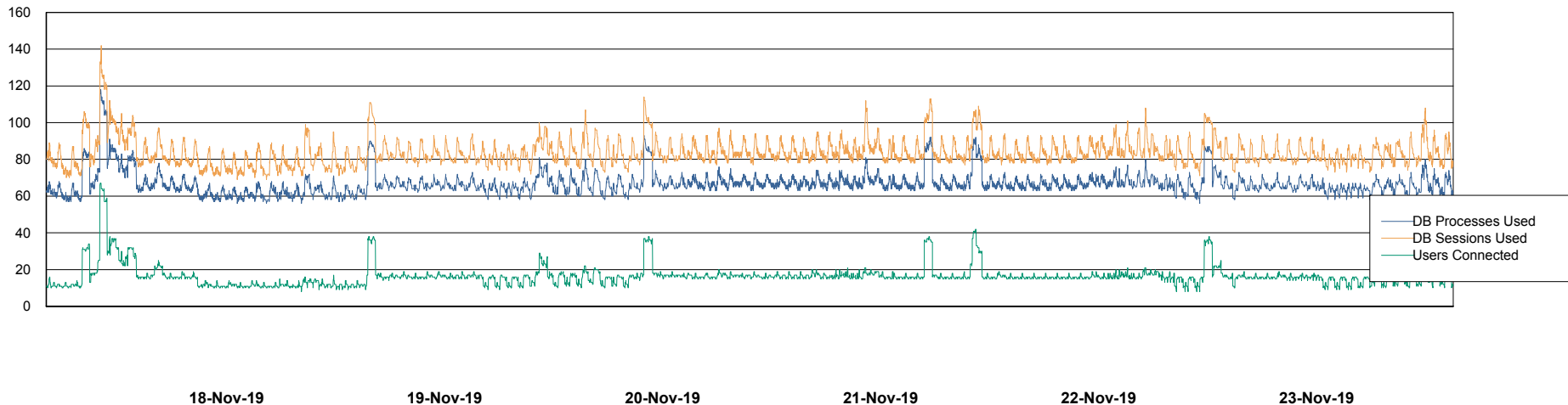
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Nov-19 | 93                        | 574                         | 488                         | 77                        | 684                         | 86                        | 488                         |
| 22-Nov-19 | 93                        | 574                         | 488                         | 77                        | 684                         | 86                        | 488                         |
| 21-Nov-19 | 93                        | 574                         | 488                         | 77                        | 684                         | 87                        | 488                         |
| 20-Nov-19 | 93                        | 574                         | 488                         | 77                        | 684                         | 88                        | 488                         |
| 19-Nov-19 | 93                        | 574                         | 488                         | 77                        | 684                         | 89                        | 488                         |
| 18-Nov-19 | 93                        | 574                         | 488                         | 77                        | 684                         | 90                        | 488                         |
| 17-Nov-19 | 92                        | 574                         | 488                         | 77                        | 684                         | 88                        | 488                         |

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## Database Performance NIXDB\_BI

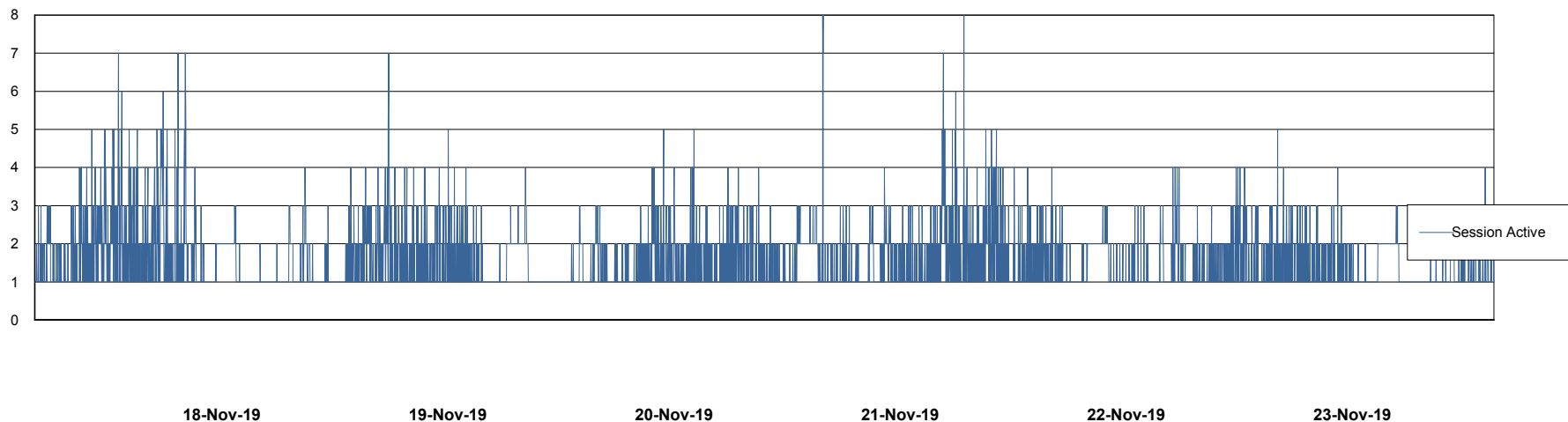
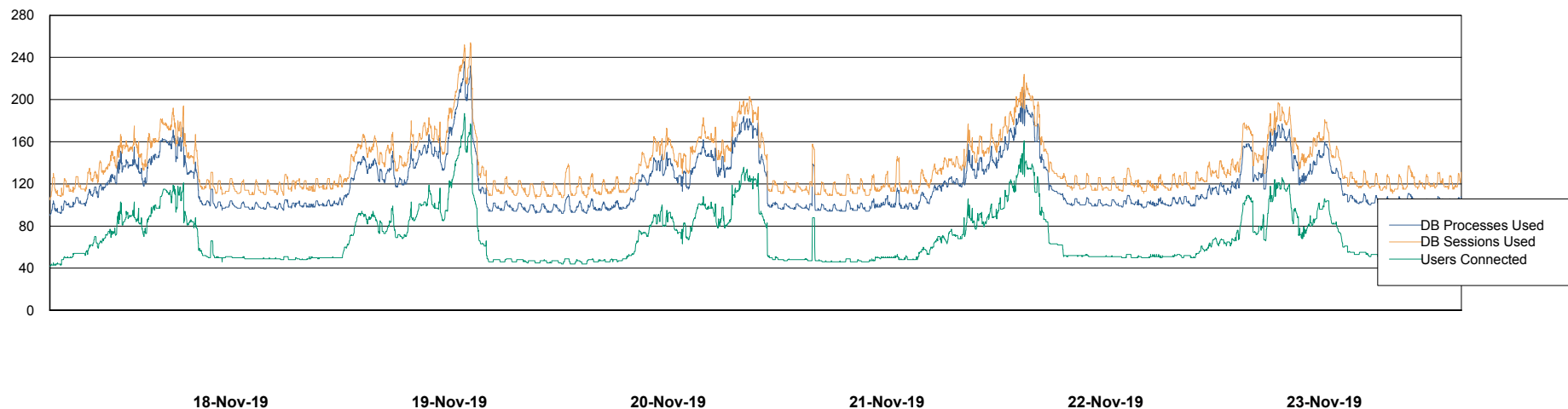


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## Database Performance NIXDB\_Production

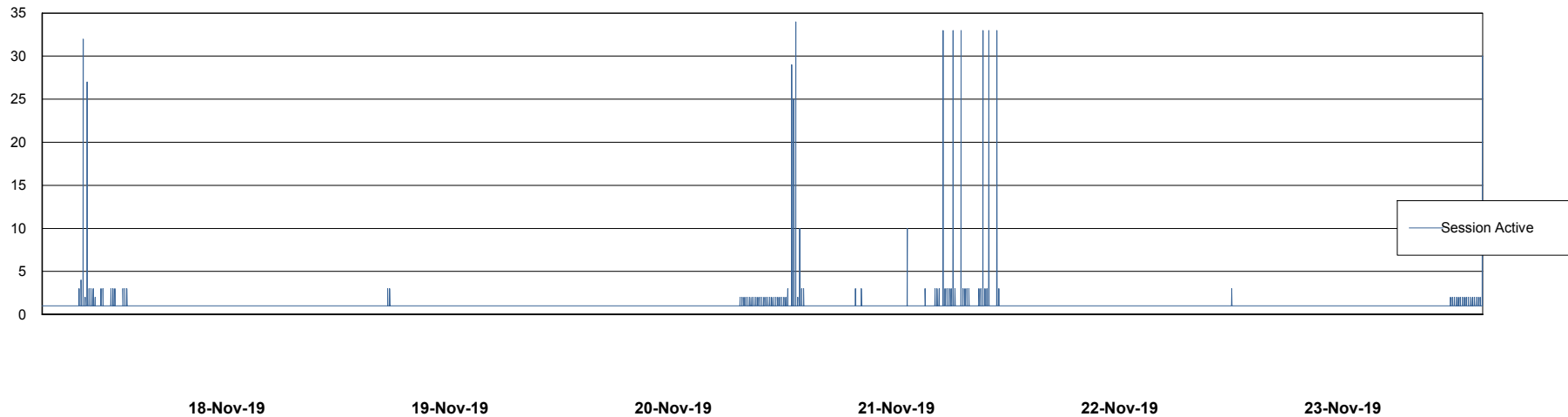
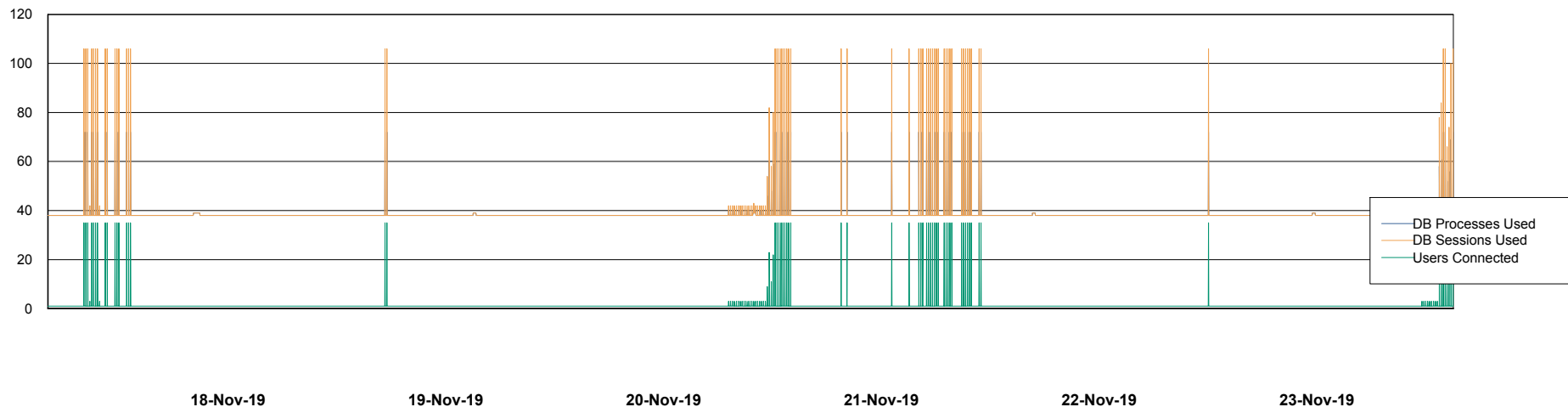


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## Database Performance NIXDB\_Standby



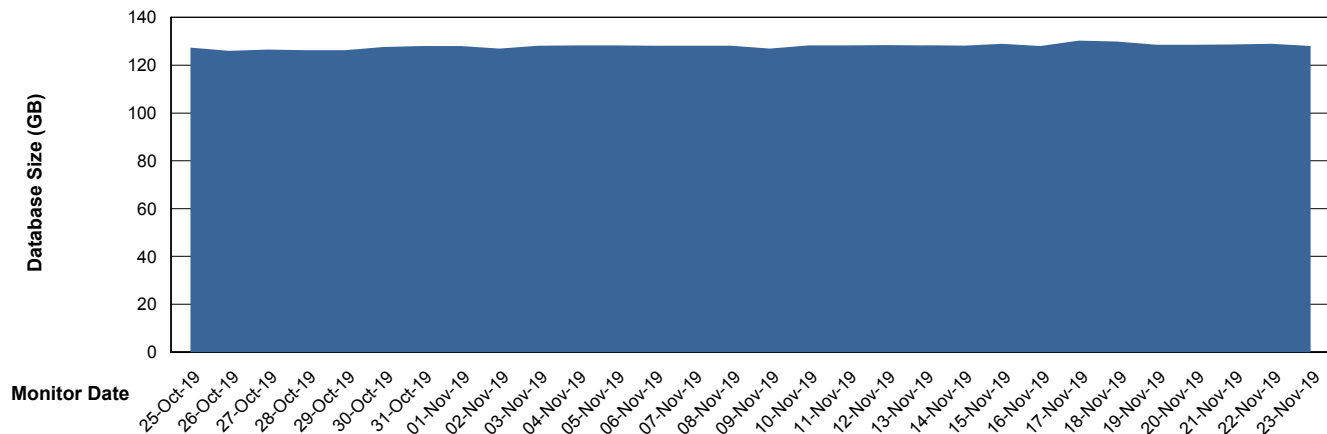
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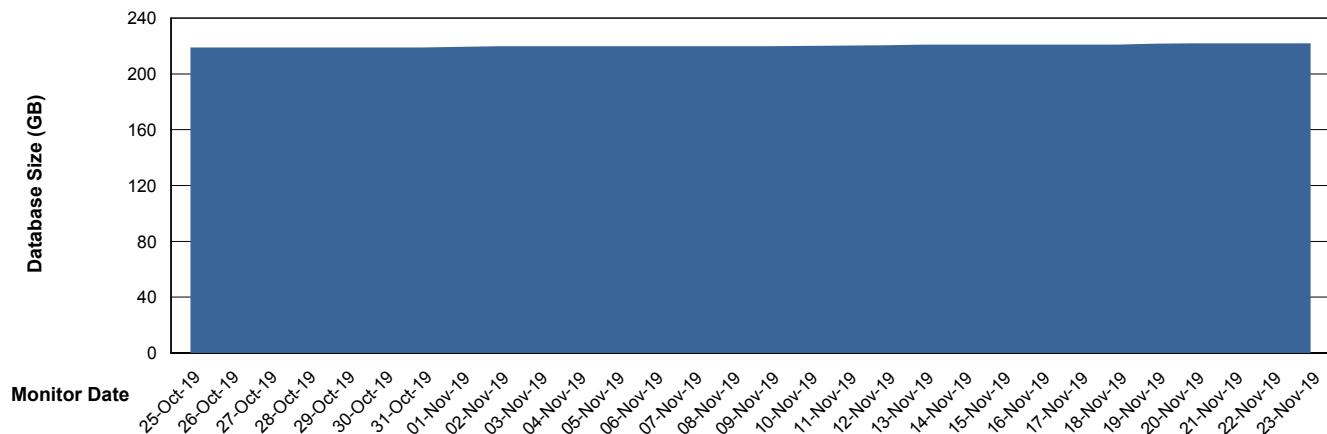
DATABASE SIZE NIXDB\_BI

### Database growth over last month



DATABASE SIZE NIXDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace NIXDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 23-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |
| 22-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |
| 21-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |
| 20-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |
| 19-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |
| 18-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |
| 17-Nov-19 | ABSDATA         | 76            | 62            | 18              |
|           | INDX            | 80            | 63            | 21              |

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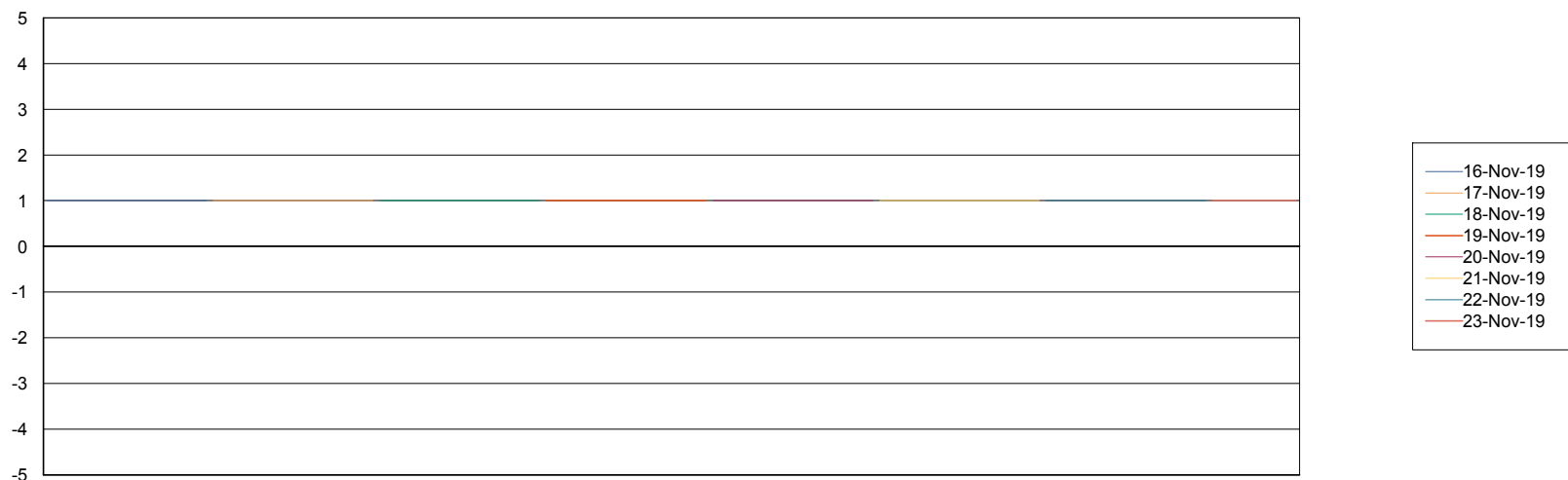


## Database Tablespace NIXDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 23-Nov-19 | ABSDATA         | 98            | 77            | 21              |
|           | INDX            | 160           | 135           | 16              |
| 22-Nov-19 | ABSDATA         | 98            | 77            | 21              |
|           | INDX            | 160           | 135           | 16              |
| 21-Nov-19 | ABSDATA         | 98            | 77            | 21              |
|           | INDX            | 160           | 134           | 16              |
| 20-Nov-19 | ABSDATA         | 98            | 77            | 21              |
|           | INDX            | 160           | 134           | 16              |
| 19-Nov-19 | ABSDATA         | 98            | 77            | 21              |
|           | INDX            | 160           | 134           | 16              |
| 18-Nov-19 | ABSDATA         | 98            | 77            | 21              |
|           | INDX            | 160           | 134           | 16              |
| 17-Nov-19 | ABSDATA         | 98            | 76            | 22              |
|           | INDX            | 160           | 134           | 16              |

## Standby Database Health NIX\_Production

Recovery lag for last 7 days



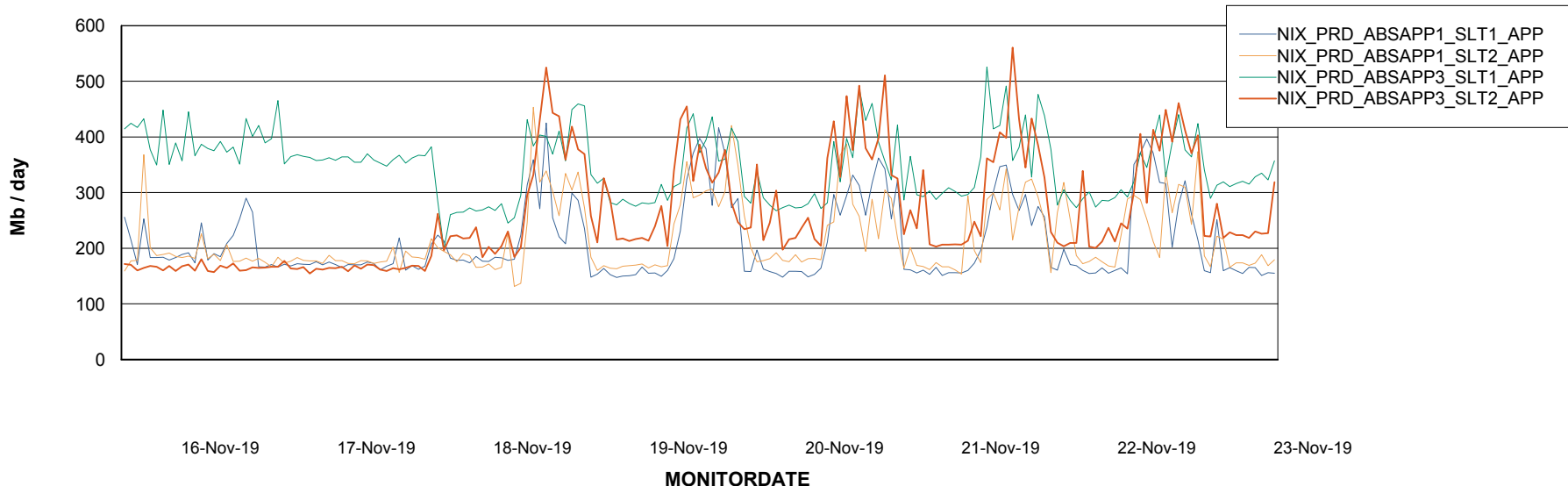
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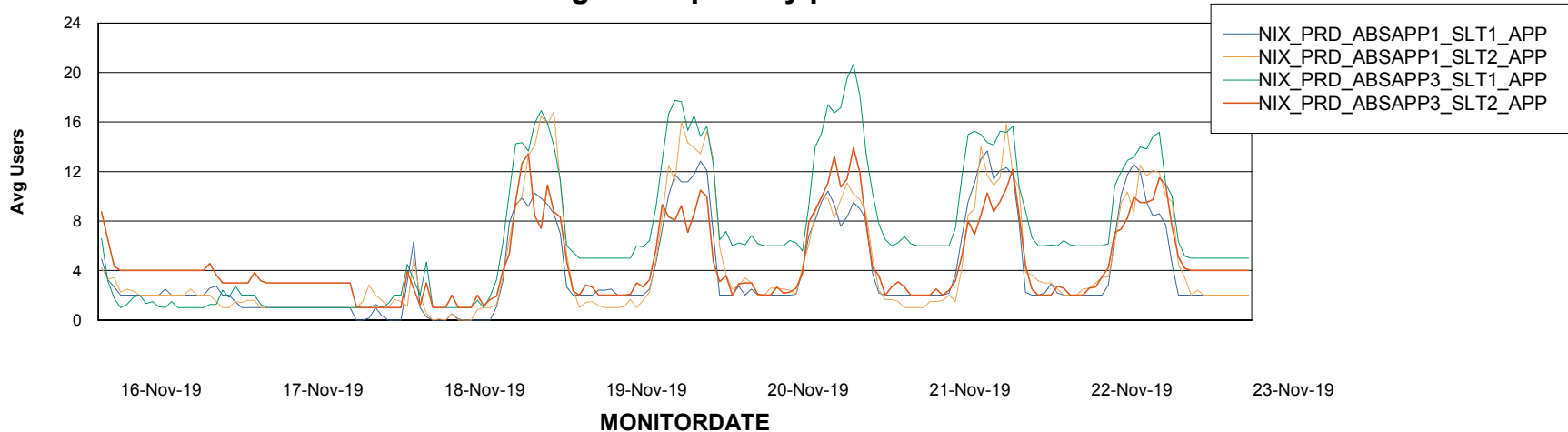


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



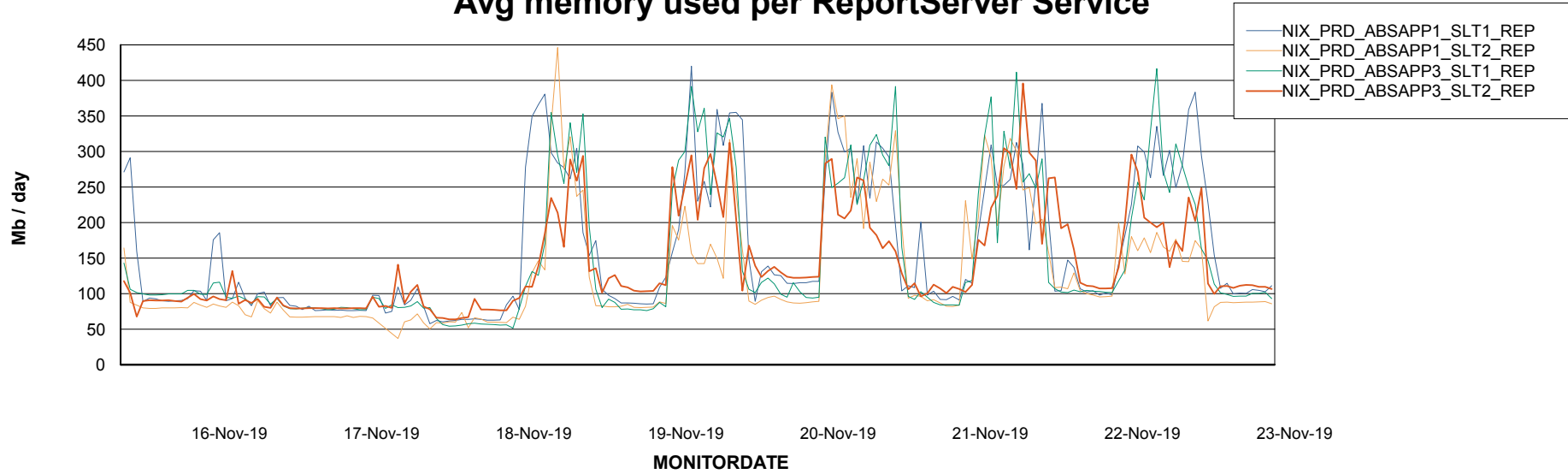
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



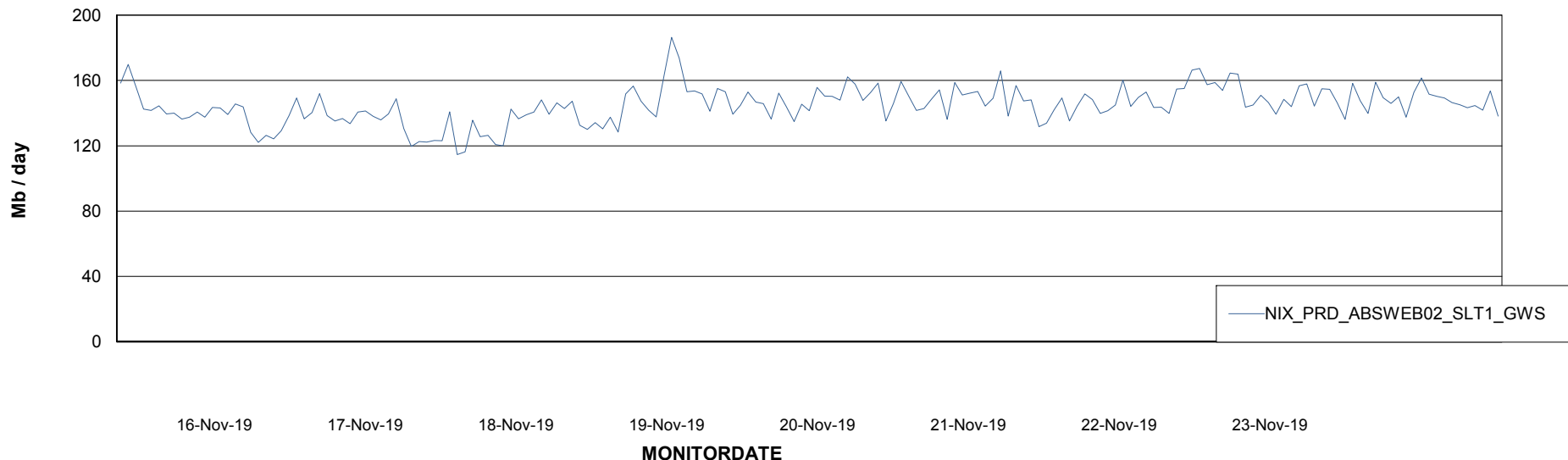
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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### Disaster per ABS component

