

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
23-Nov-19	27	1	1	39	97	5	0	23	394	287
22-Nov-19	27	1	1	39	97	5	0	23	394	288
21-Nov-19	27	1	1	40	97	5	0	23	394	287
20-Nov-19	27	1	1	40	97	5	0	23	394	287
19-Nov-19	27	1	1	40	97	5	0	23	394	287
18-Nov-19	27	1	1	40	97	5	0	23	394	287
17-Nov-19	27	1	1	41	97	5	0	23	394	287

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-Nov-19	17	1	1	75	96	1	0	49	10	5
22-Nov-19	17	1	1	76	96	1	0	49	10	5
21-Nov-19	17	1	1	76	96	1	0	49	10	5
20-Nov-19	17	1	1	77	96	1	0	50	10	5
19-Nov-19	17	1	1	78	96	1	0	50	10	5
18-Nov-19	17	1	1	78	96	1	0	50	10	5
17-Nov-19	17	1	1	79	96	1	0	49	10	5

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-Nov-19	24	1	1	82	100	1	0	60	20	7
22-Nov-19	24	1	1	82	100	1	0	60	20	7
21-Nov-19	24	1	1	82	100	1	0	60	20	7
20-Nov-19	24	1	1	82	100	1	0	60	20	7
19-Nov-19	24	1	1	82	100	1	0	60	20	7
18-Nov-19	24	1	1	82	100	1	0	60	20	7
17-Nov-19	24	1	1	82	100	1	0	60	20	7

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-Nov-19	29	1	1	86	100	1	0	55	10	4
22-Nov-19	29	1	1	86	100	1	0	55	10	4
21-Nov-19	29	1	1	86	100	1	0	55	10	4
20-Nov-19	29	1	1	87	100	1	0	55	10	4
19-Nov-19	29	1	1	87	100	1	0	55	10	4
18-Nov-19	29	1	1	87	100	1	0	55	10	4
17-Nov-19	29	1	1	87	100	1	0	55	10	4

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-Nov-19	28	1	1	90	100	1	0	80	10	2
22-Nov-19	28	1	1	90	100	1	0	80	10	2
21-Nov-19	28	1	1	90	100	1	0	80	10	2
20-Nov-19	28	1	1	90	100	1	0	80	10	2
19-Nov-19	28	1	1	90	100	1	0	80	10	2
18-Nov-19	28	1	1	90	100	1	0	80	10	2
17-Nov-19	28	1	1	90	100	1	0	80	10	2

## Harddisk Usage BGG\_PRD\_SRV4

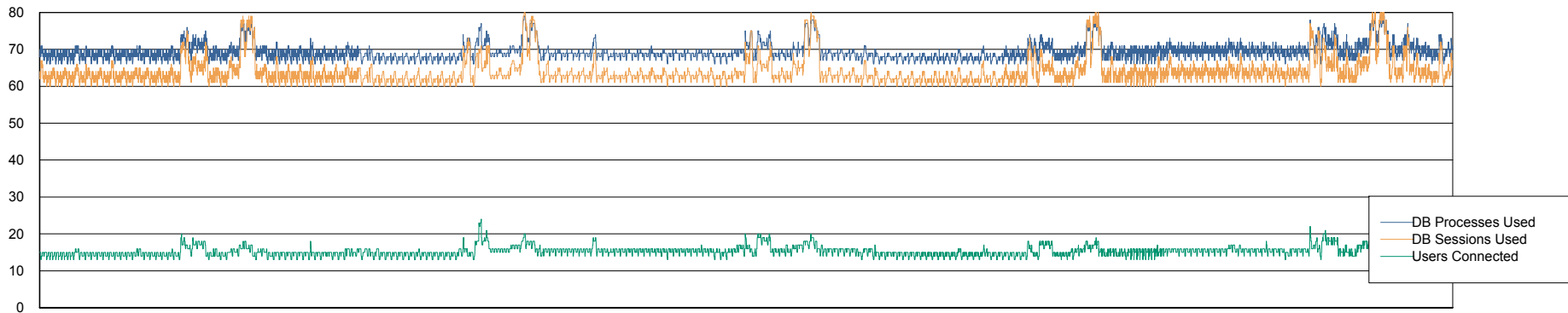
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-Nov-19	27	1	1	98	100	1	0	18	10	8
22-Nov-19	27	1	1	98	100	1	0	18	10	8
21-Nov-19	27	1	1	98	100	1	0	18	10	8
20-Nov-19	27	1	1	98	100	1	0	18	10	8
19-Nov-19	27	1	1	98	100	1	0	18	10	8
18-Nov-19	27	1	1	98	100	1	0	18	10	8
17-Nov-19	27	1	1	98	100	1	0	18	10	8

# Weekly SLA Customer Report

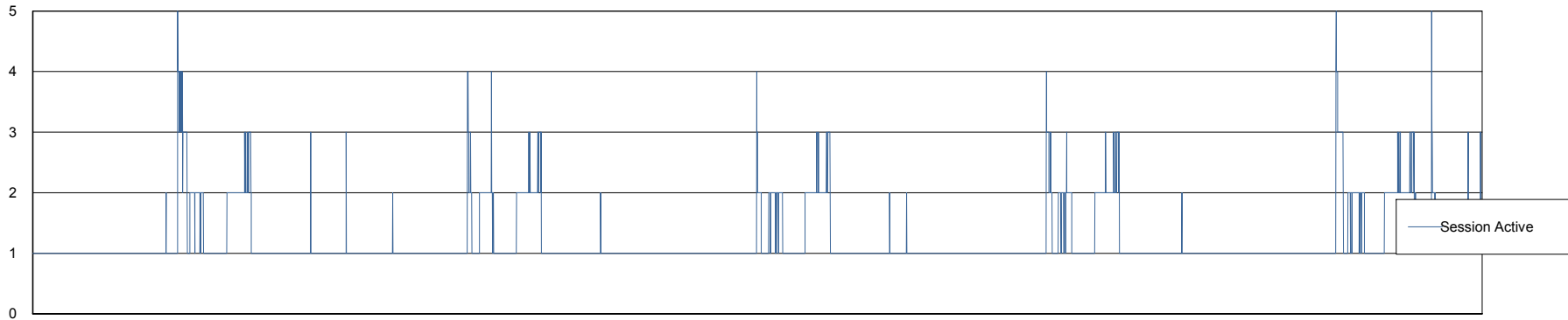
Customer BGG\_Production  
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## Database Performance BGGDB\_BI



18-Nov-19 19-Nov-19 20-Nov-19 21-Nov-19 22-Nov-19 23-Nov-19



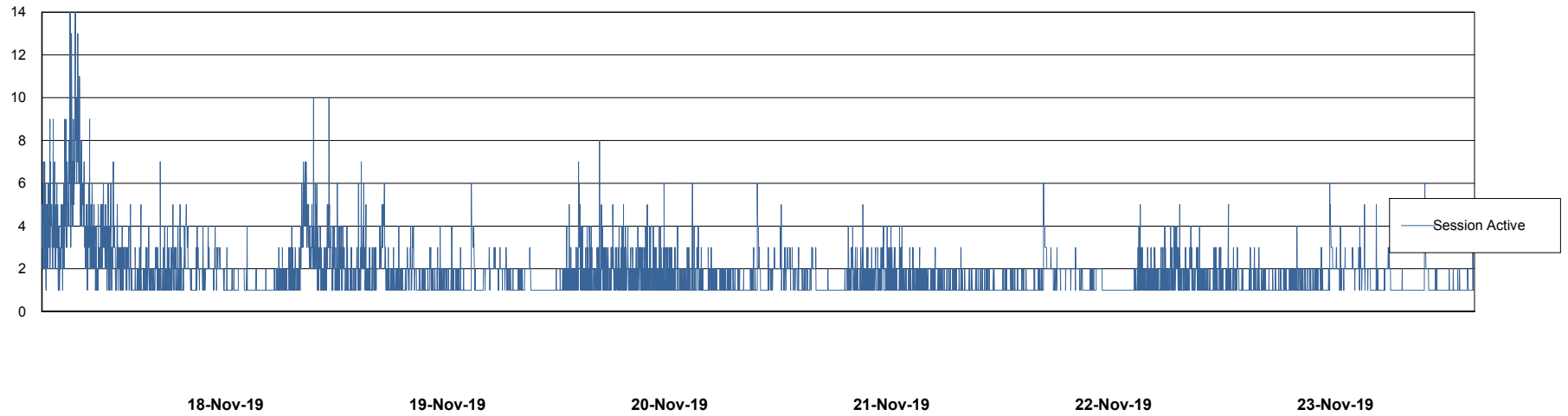
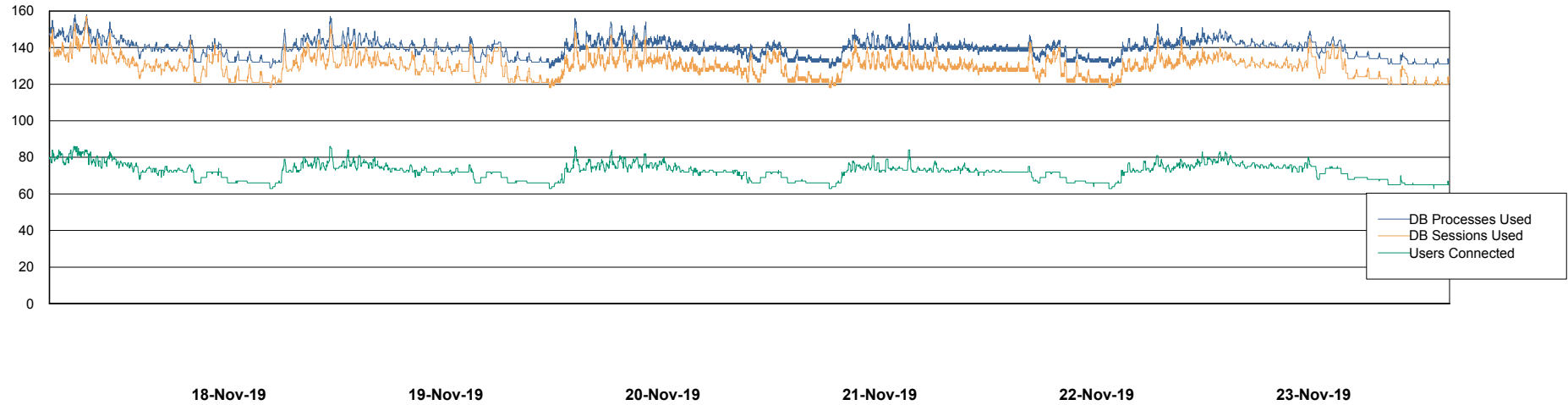
18-Nov-19 19-Nov-19 20-Nov-19 21-Nov-19 22-Nov-19 23-Nov-19

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## Database Performance BGGDB\_Production

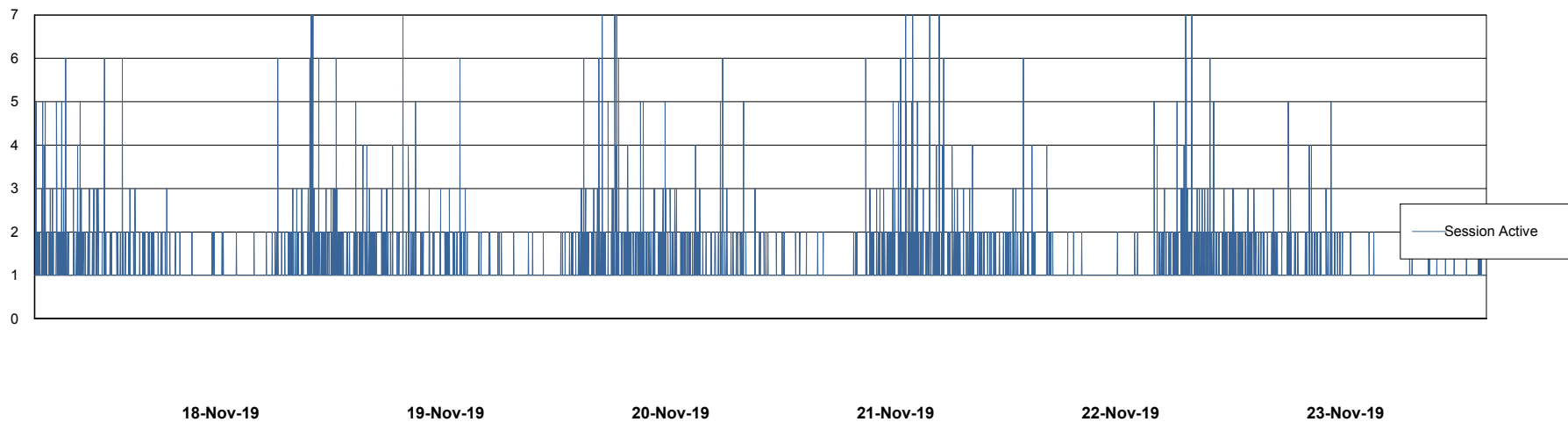
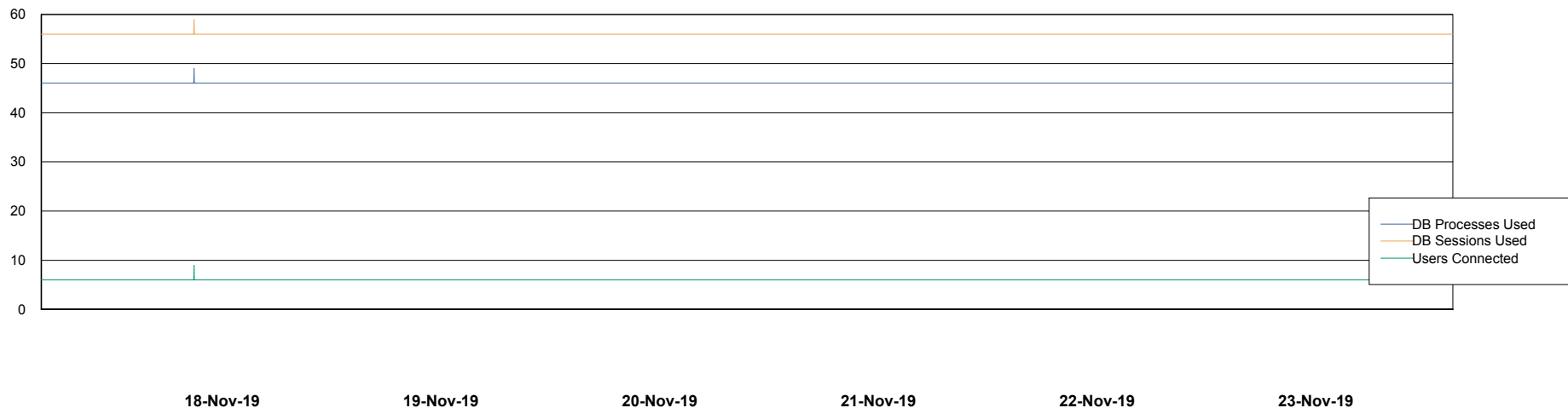


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## Database Performance BGGDB\_Standby



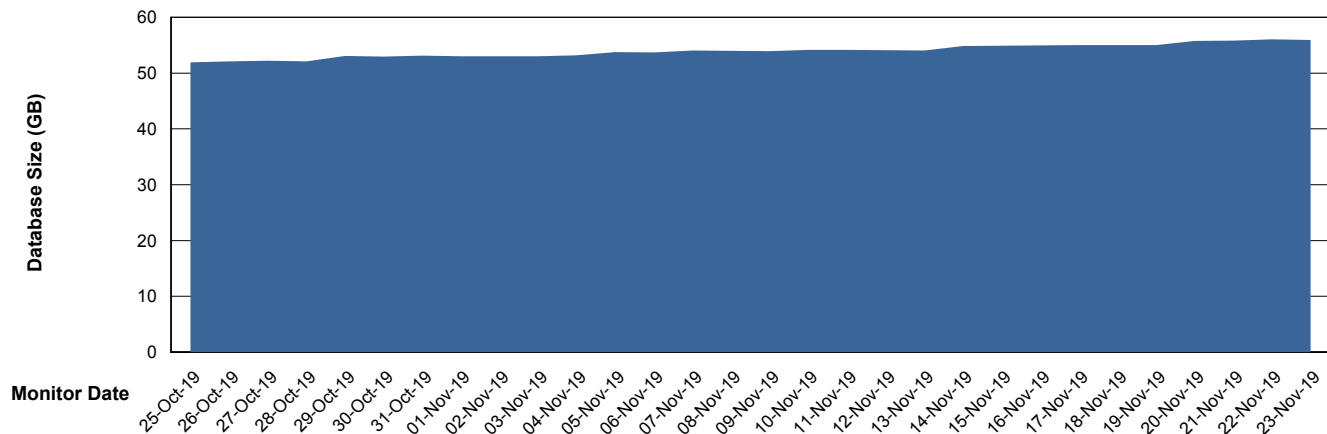
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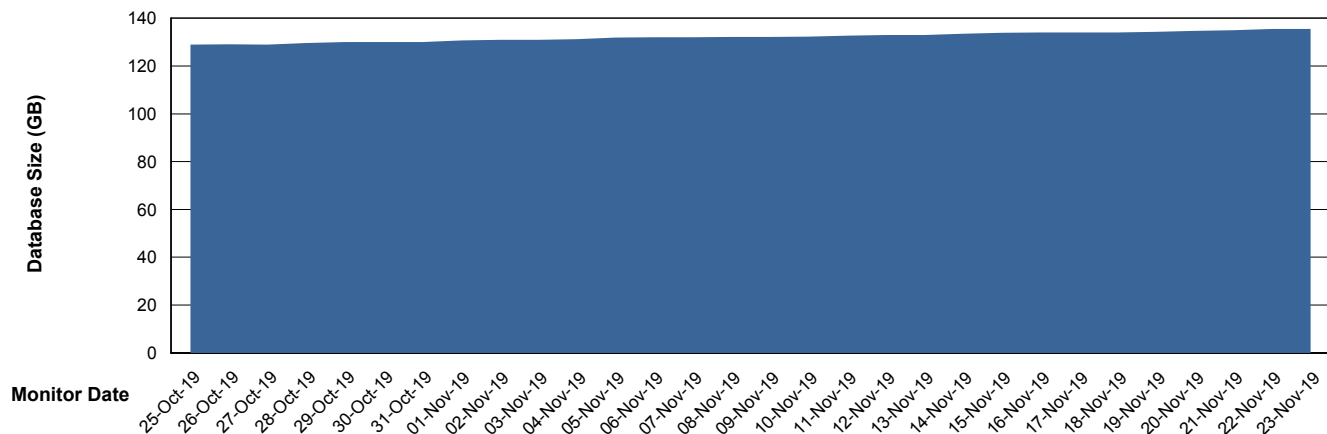
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-Nov-19	ABSDATA	30	26	13
	INDX	31	28	10
22-Nov-19	ABSDATA	30	26	13
	INDX	31	28	10
21-Nov-19	ABSDATA	30	26	13
	INDX	31	28	10
20-Nov-19	ABSDATA	30	26	13
	INDX	31	28	10
19-Nov-19	ABSDATA	30	26	13
	INDX	31	28	10
18-Nov-19	ABSDATA	30	26	13
	INDX	31	27	13
17-Nov-19	ABSDATA	30	26	13
	INDX	31	27	13

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-Nov-19	ABSDATA	148	121	18
	INDX	12	10	17
22-Nov-19	ABSDATA	148	121	18
	INDX	12	10	17
21-Nov-19	ABSDATA	148	121	18
	INDX	12	10	17
20-Nov-19	ABSDATA	148	120	19
	INDX	12	10	17
19-Nov-19	ABSDATA	148	120	19
	INDX	12	10	17
18-Nov-19	ABSDATA	148	120	19
	INDX	12	10	17
17-Nov-19	ABSDATA	148	120	19
	INDX	12	10	17

BI Status and last ETL error for BGGDB\_BI

	Sun 17/11/2019	Mon 18/11/2019	Tue 19/11/2019	Wed 20/11/2019	Thu 21/11/2019	Fri 22/11/2019	Sat 23/11/2019
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

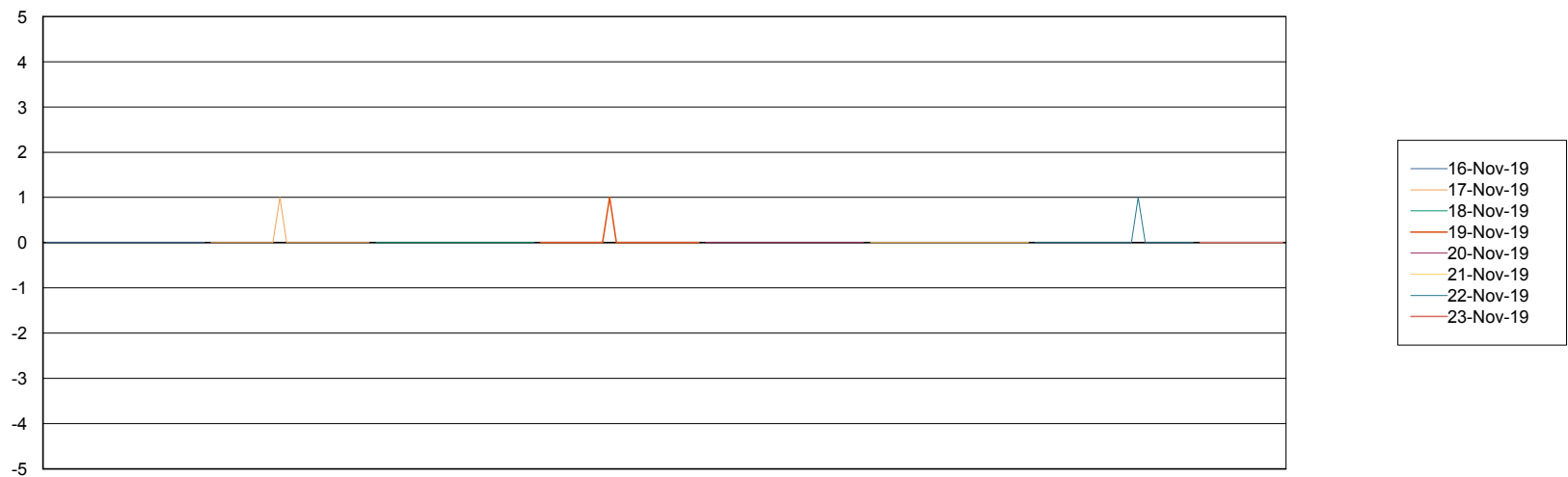
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Standby Database Health BGG\_Production

### Recovery lag for last 7 days



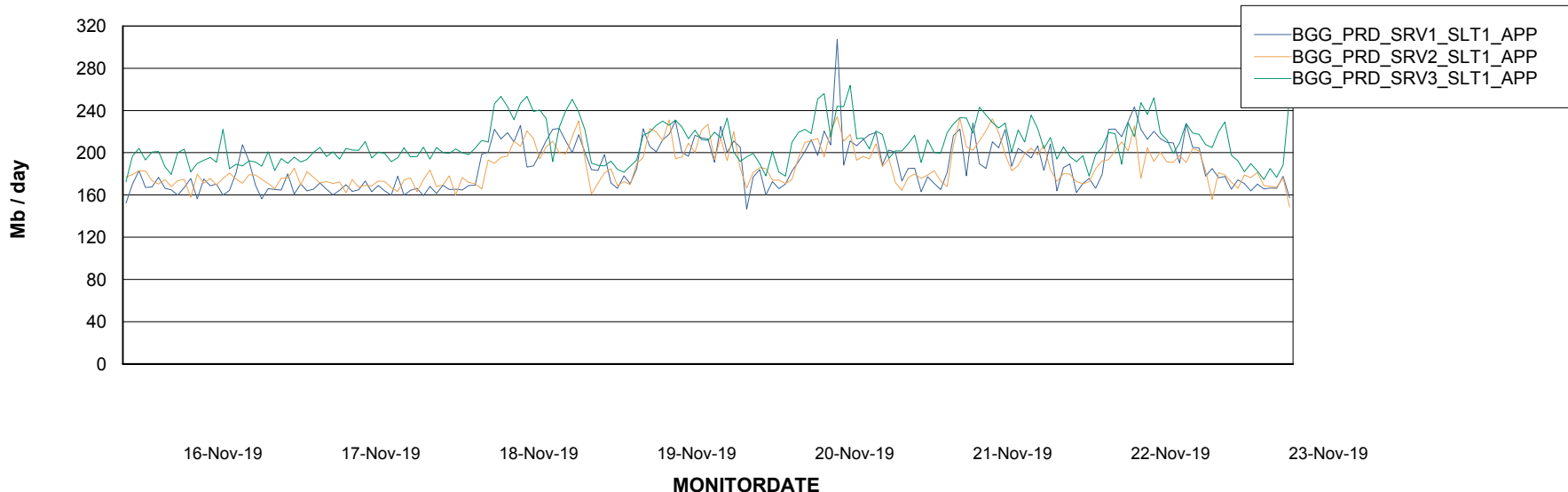
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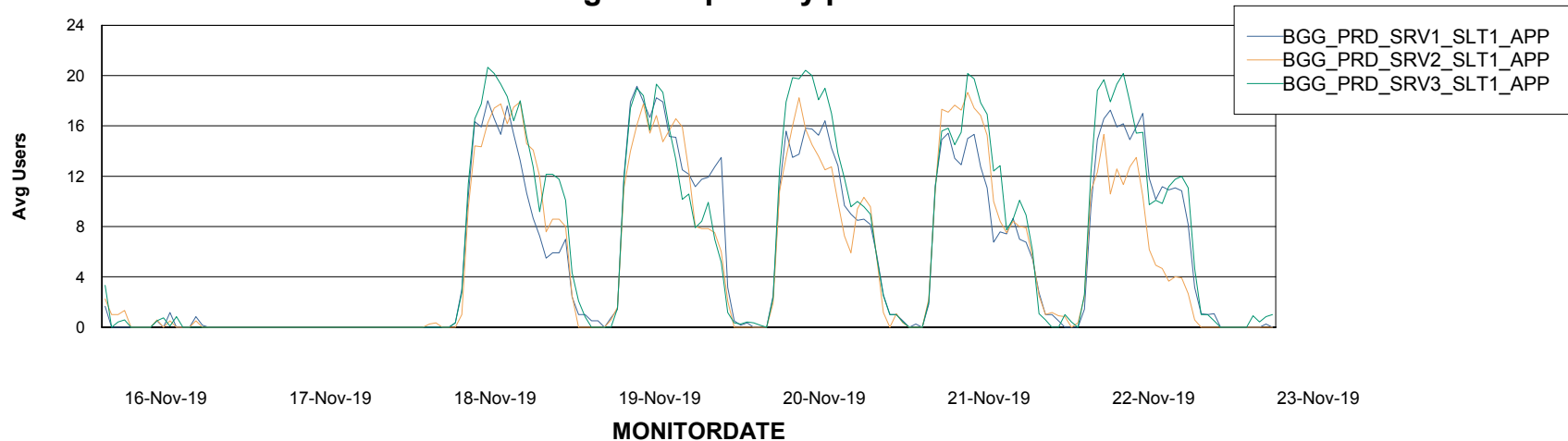


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



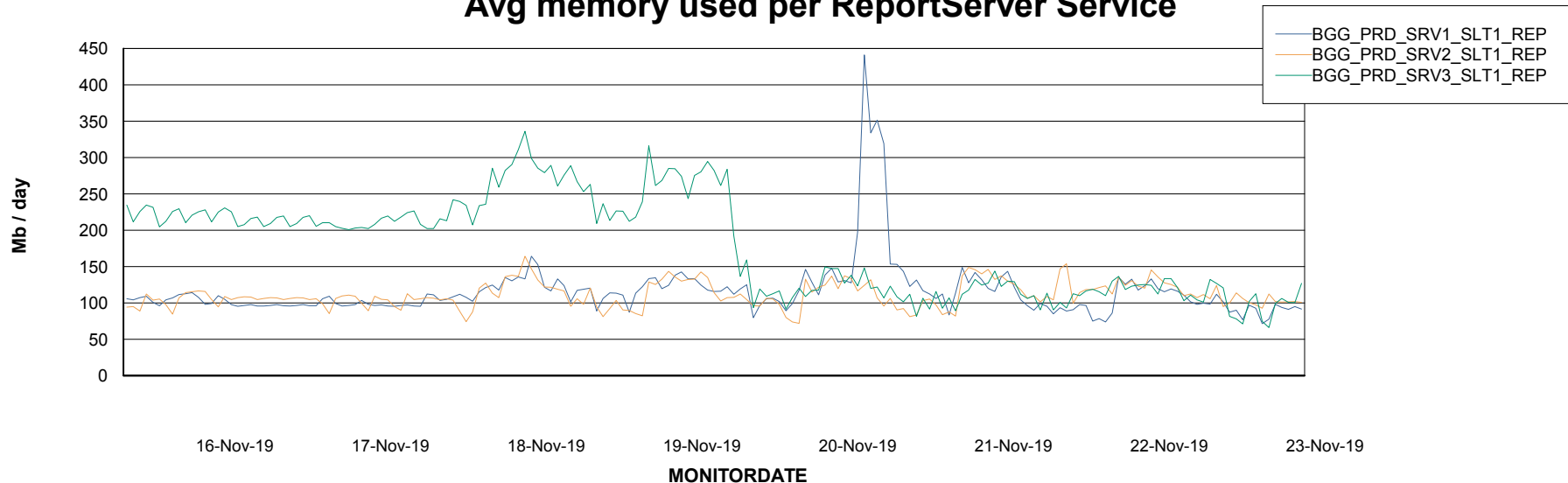
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



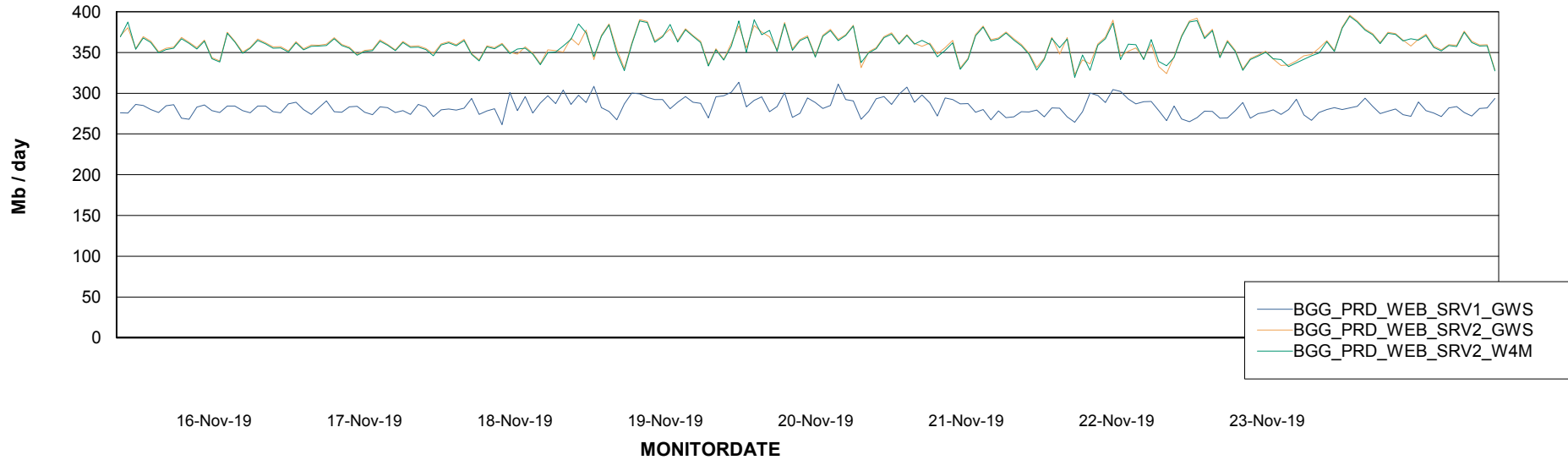
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

