

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
26-Oct-19	25	195	83	373	54	373	40	223
25-Oct-19	25	195	83	373	54	373	41	223
24-Oct-19	25	195	83	373	54	373	41	223
23-Oct-19	25	195	83	373	54	373	42	223
22-Oct-19	25	195	83	373	54	373	43	223
21-Oct-19	25	195	83	373	54	373	44	223
20-Oct-19	25	195	83	373	54	373	44	223

## Harddisk Usage RFL\_STB

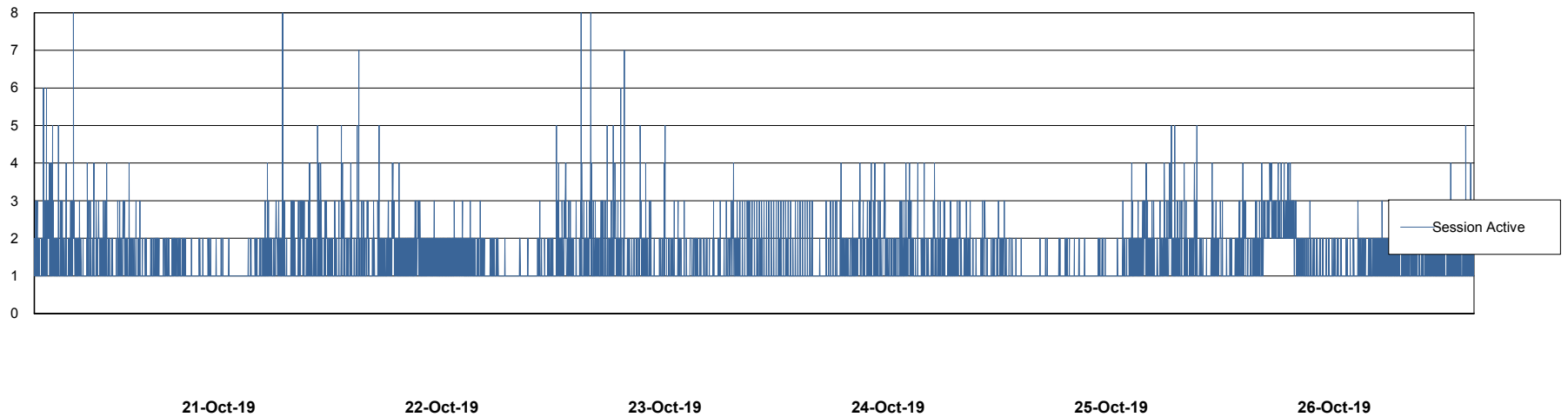
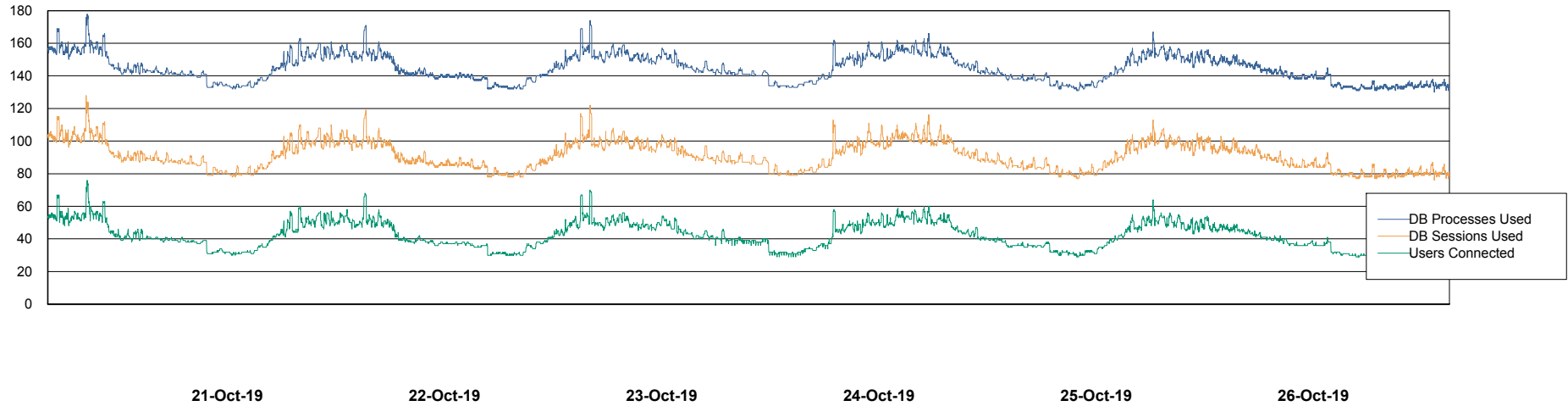
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
26-Oct-19	49	195	80	559	52	559	72	363
25-Oct-19	49	195	80	559	52	559	72	363
24-Oct-19	49	195	80	559	52	559	72	363
23-Oct-19	49	195	80	559	52	559	73	363
22-Oct-19	49	195	80	559	52	559	73	363
21-Oct-19	49	195	80	559	52	559	74	363
20-Oct-19	49	195	80	559	52	559	74	363

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## Database Performance RFLDB\_Production

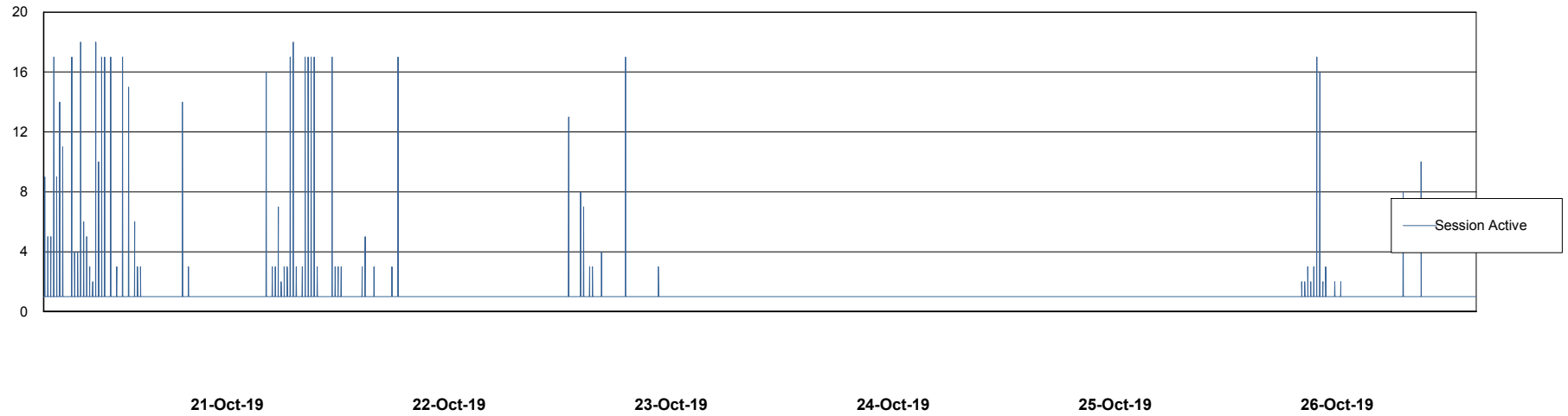
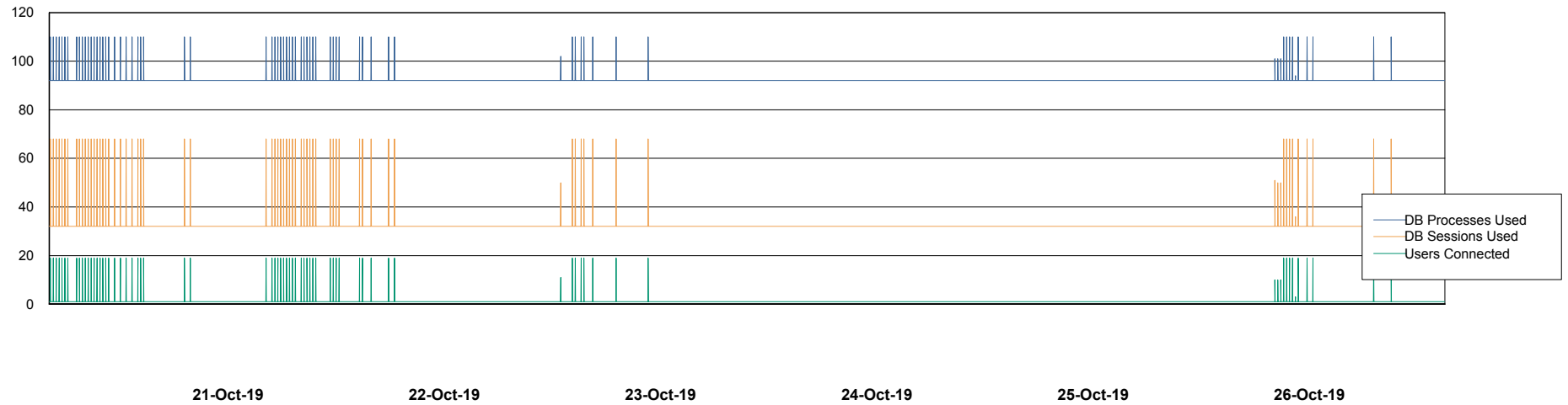


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## Database Performance RFLDB\_Standby



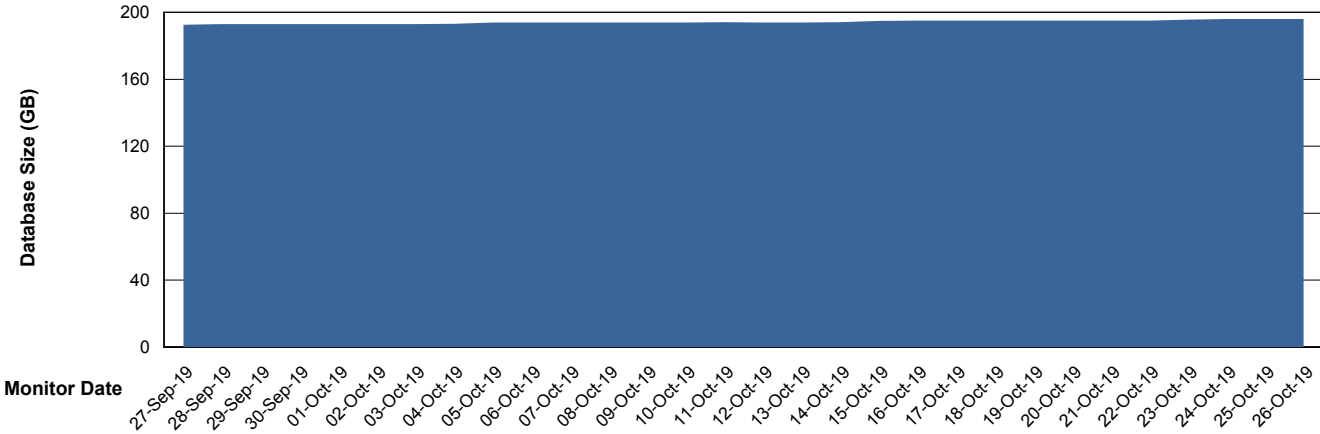
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**DATABASE SIZE RFLDB\_Production**

**Database growth over last month**



**Database Tablespace RFLDB\_Production**

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-Oct-19	ABSDATA	64	53	17
	INDX	170	141	17
25-Oct-19	ABSDATA	64	53	17
	INDX	170	141	17
24-Oct-19	ABSDATA	64	53	17
	INDX	170	141	17
23-Oct-19	ABSDATA	64	52	19
	INDX	170	141	17
22-Oct-19	ABSDATA	64	52	19
	INDX	170	141	17
21-Oct-19	ABSDATA	64	52	19
	INDX	170	140	18
20-Oct-19	ABSDATA	64	52	19
	INDX	170	140	18

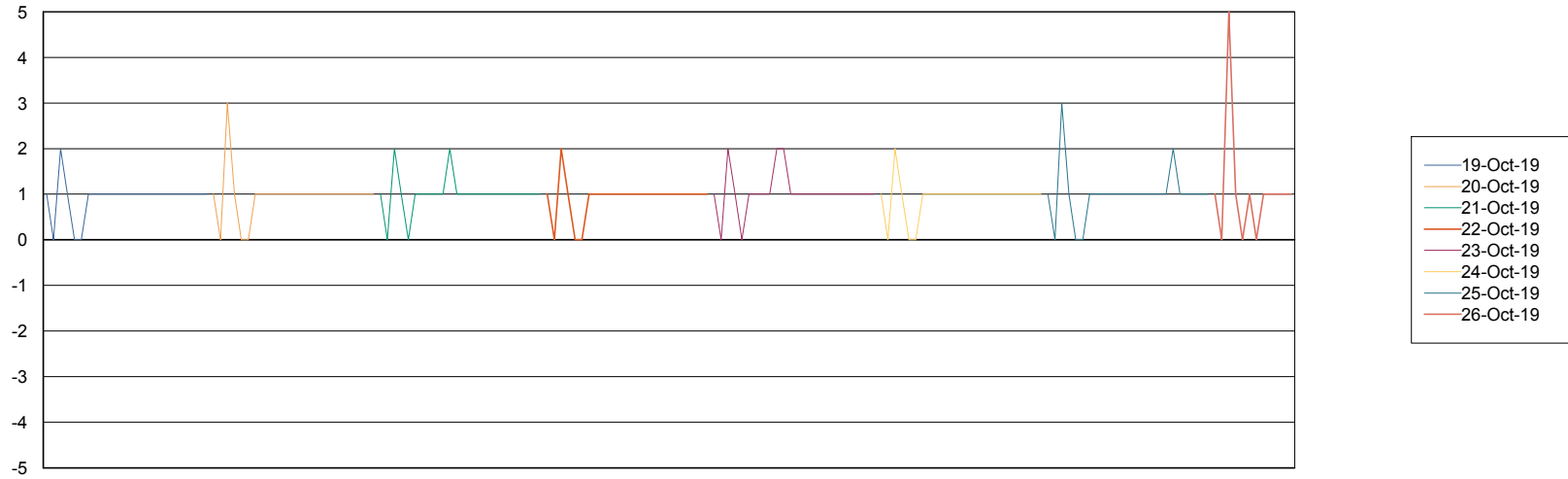
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



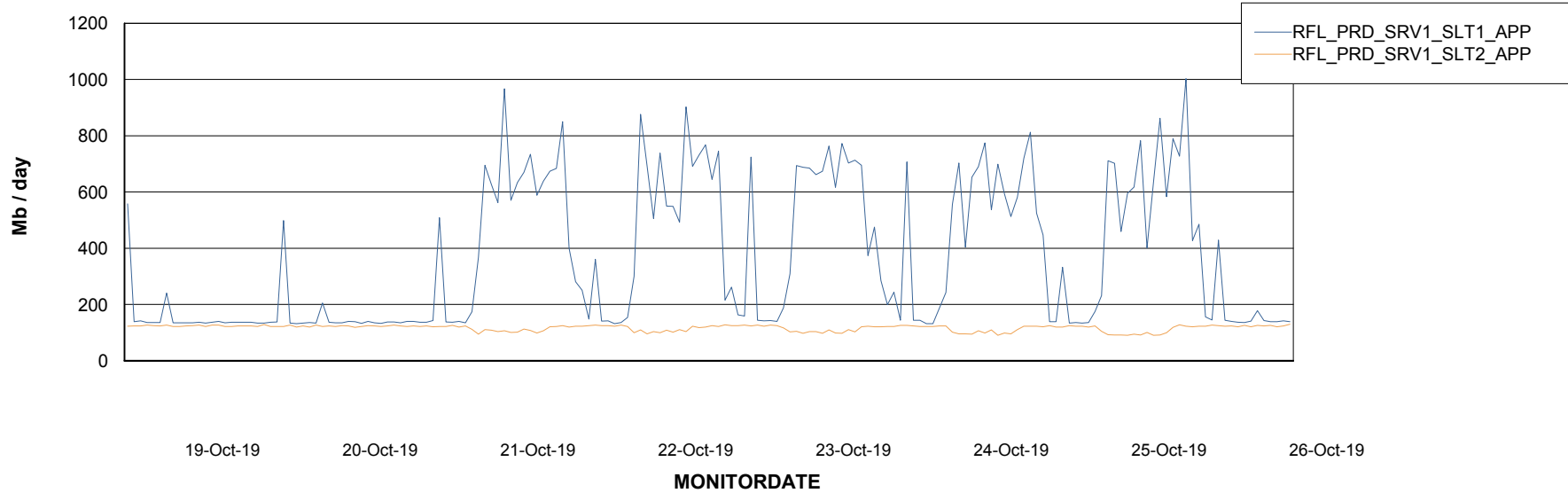
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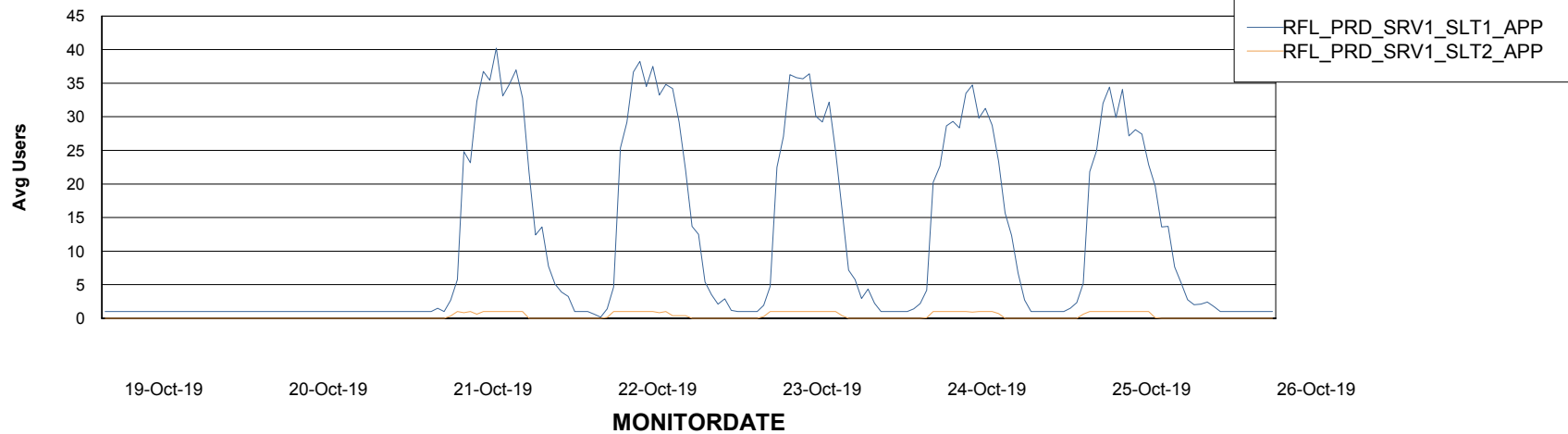


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



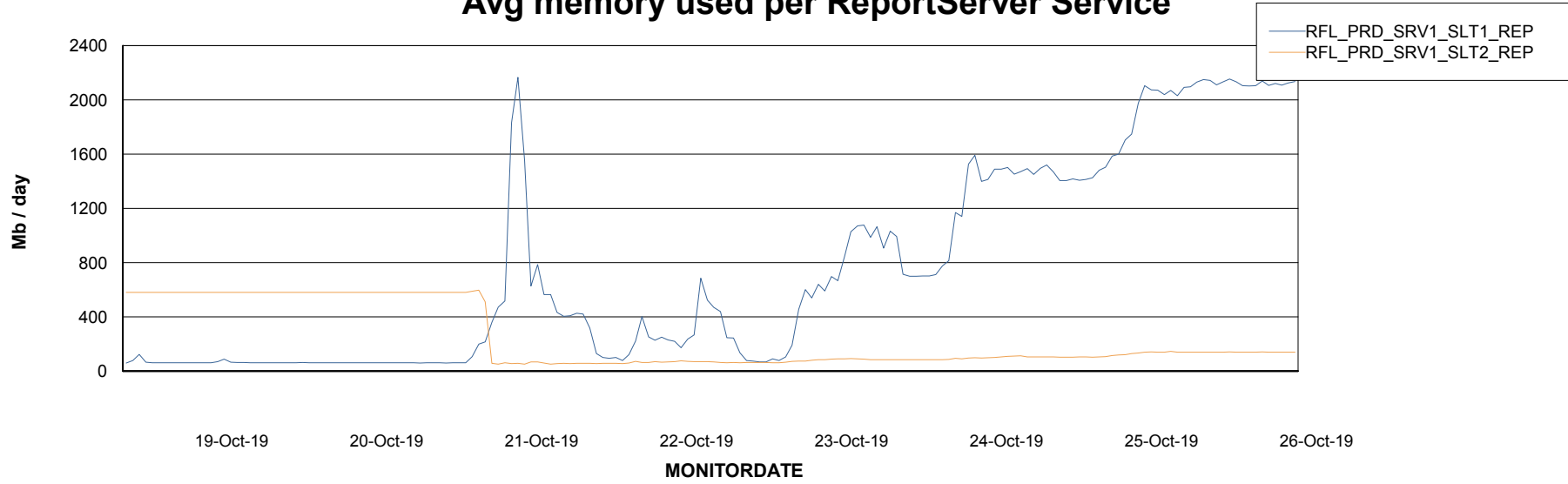
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



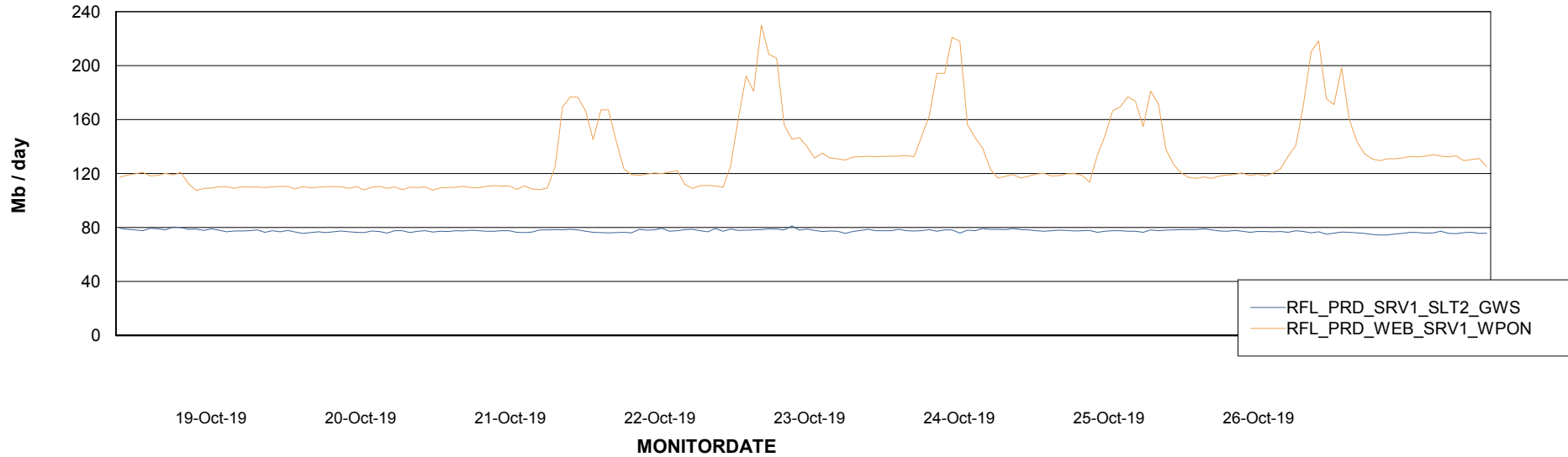
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

