

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 44                        | 223                         |
| 18-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 45                        | 223                         |
| 17-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 45                        | 223                         |
| 16-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 46                        | 223                         |
| 15-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 47                        | 223                         |
| 14-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 48                        | 223                         |
| 13-Oct-19 | 25                        | 195                         | 83                        | 373                         | 54                        | 373                         | 48                        | 223                         |

## Harddisk Usage RFL\_STB

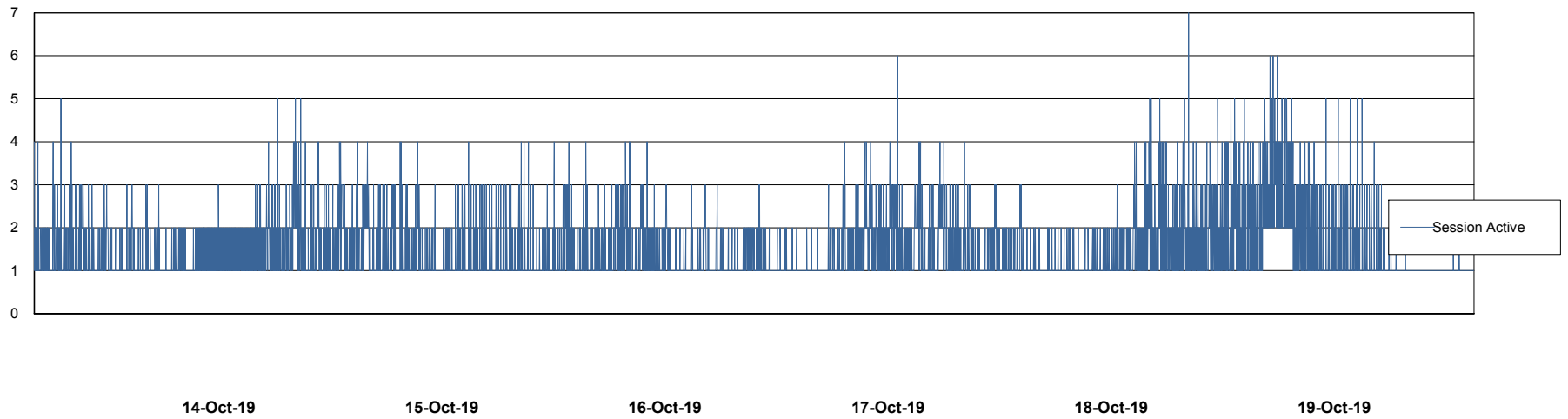
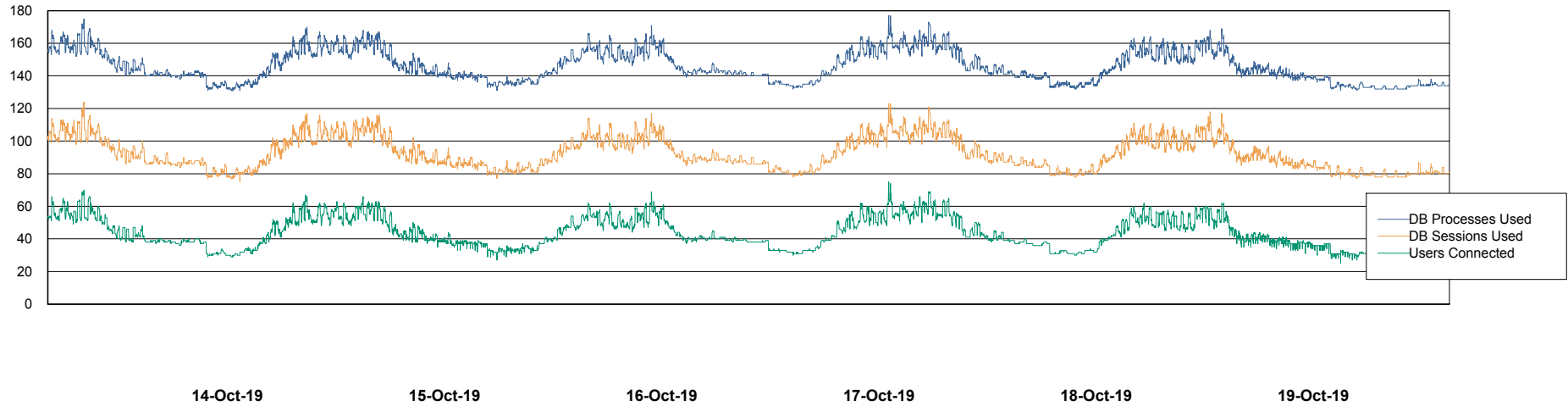
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 74                        | 363                         |
| 18-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 74                        | 363                         |
| 17-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 75                        | 363                         |
| 16-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 75                        | 363                         |
| 15-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 76                        | 363                         |
| 14-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 76                        | 363                         |
| 13-Oct-19 | 49                        | 195                         | 80                        | 559                         | 52                        | 559                         | 76                        | 363                         |

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Database Performance RFLDB\_Production

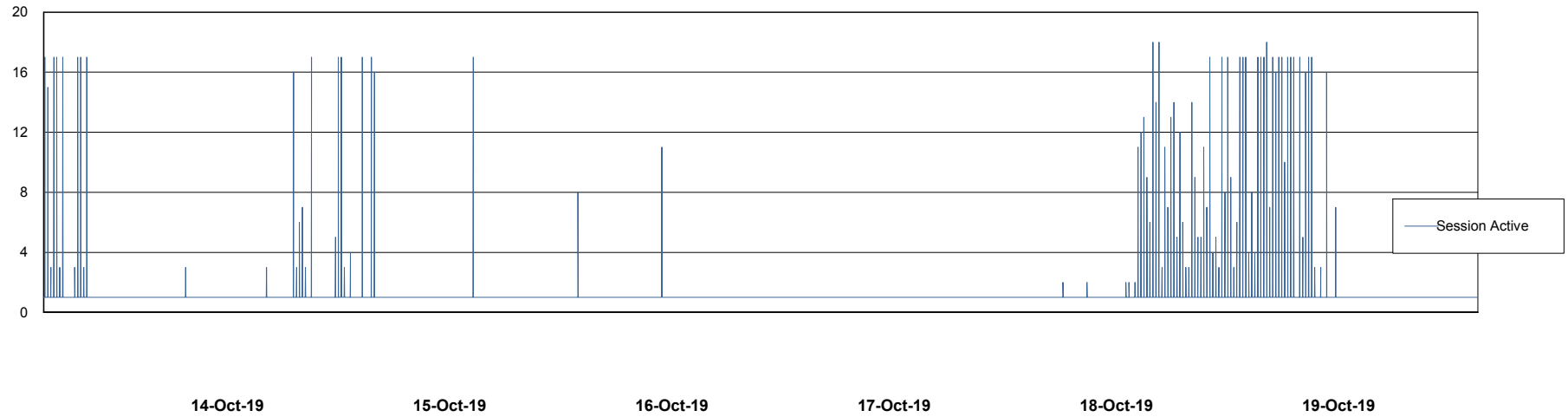
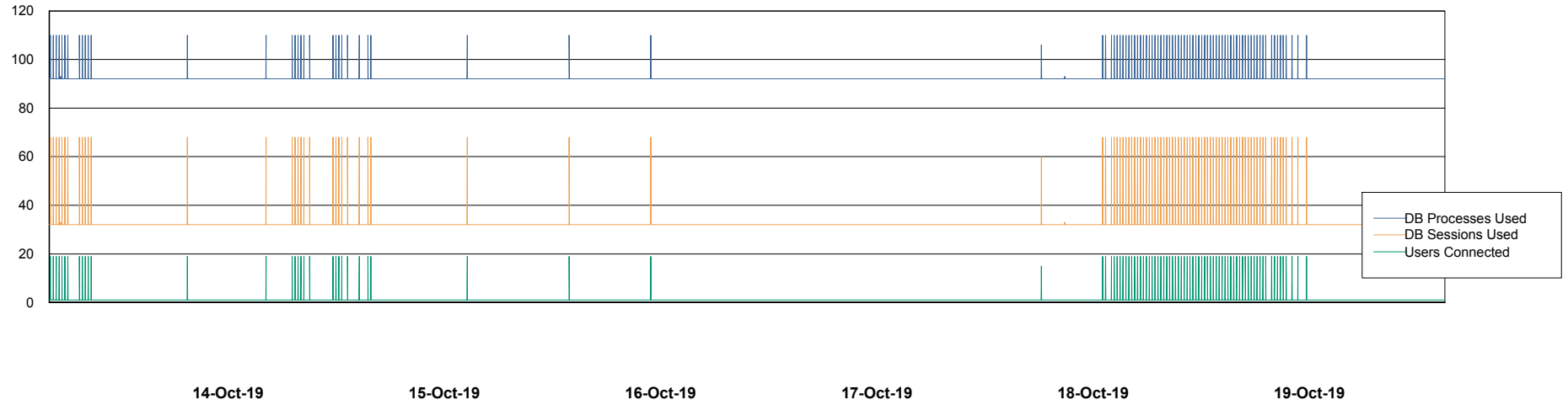


# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Database Performance RFLDB\_Standby



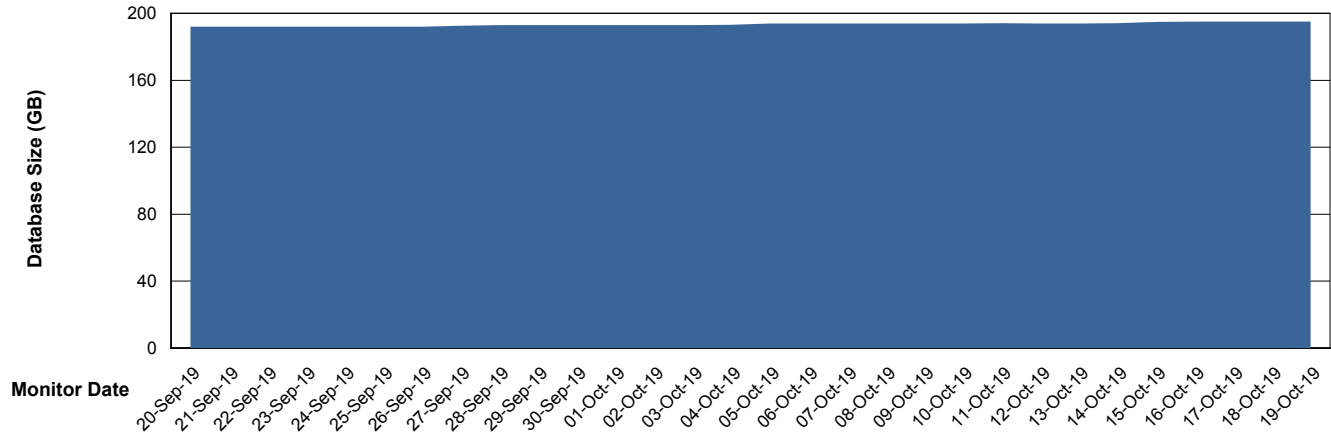
# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 19-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |
| 18-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |
| 17-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |
| 16-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |
| 15-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |
| 14-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |
| 13-Oct-19 | ABSDATA         | 64            | 52            | 19              |
|           | INDX            | 170           | 140           | 18              |



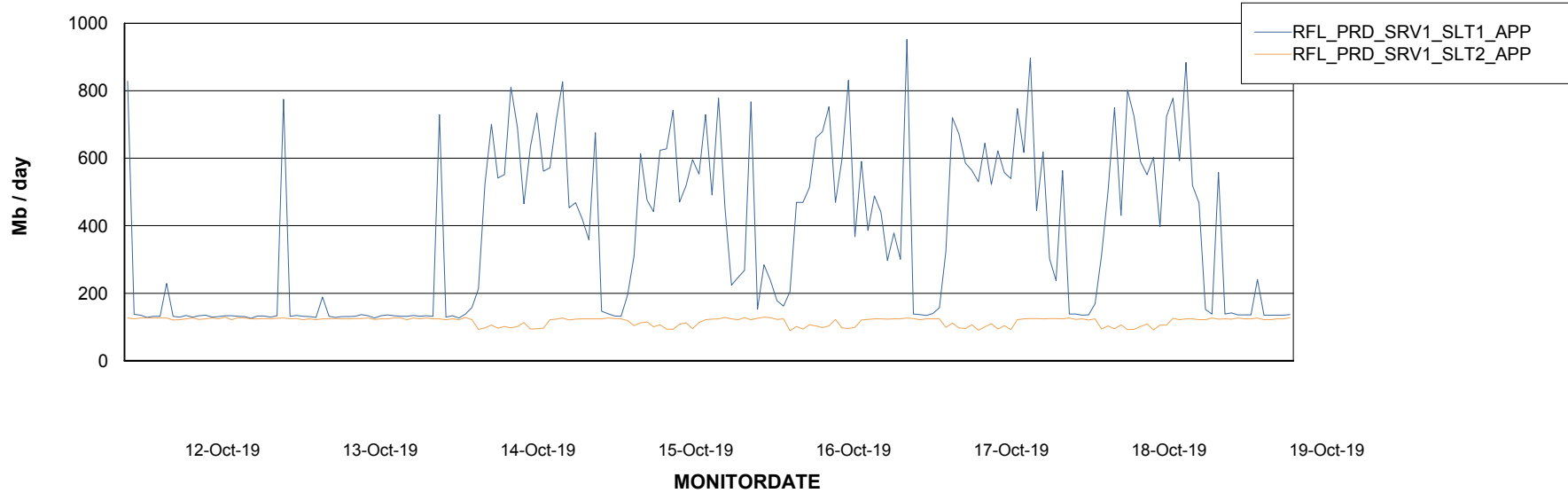
# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36

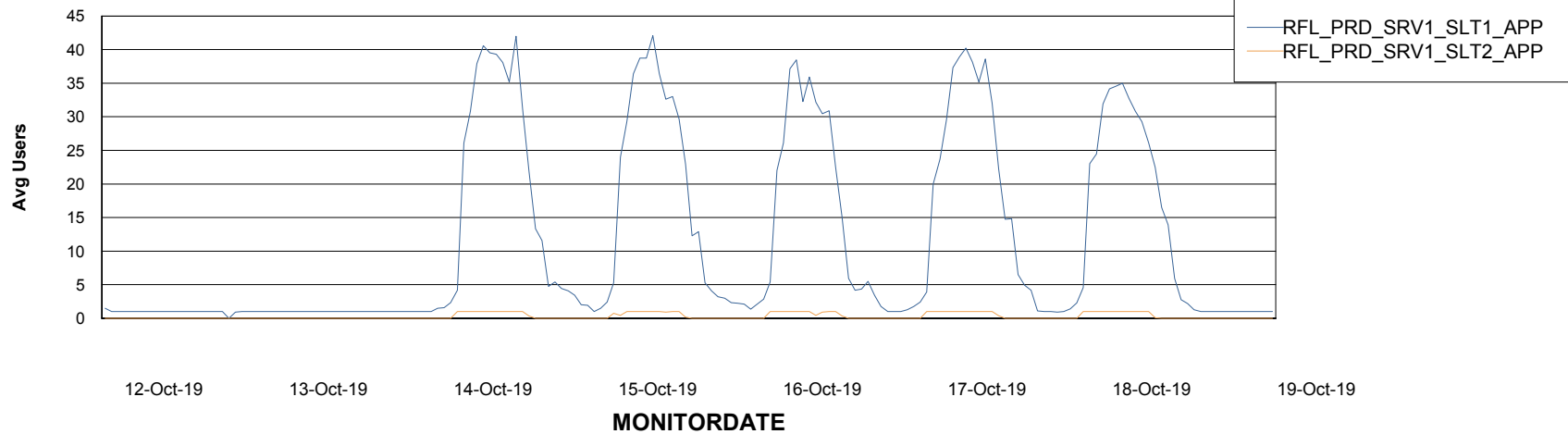


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



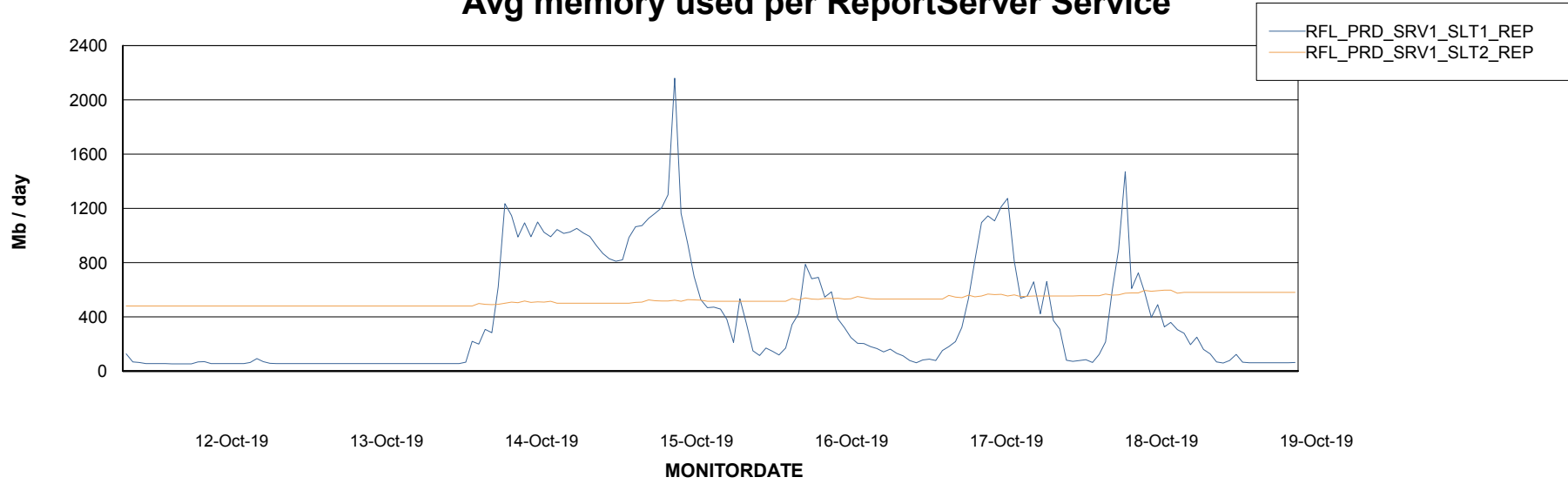
# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



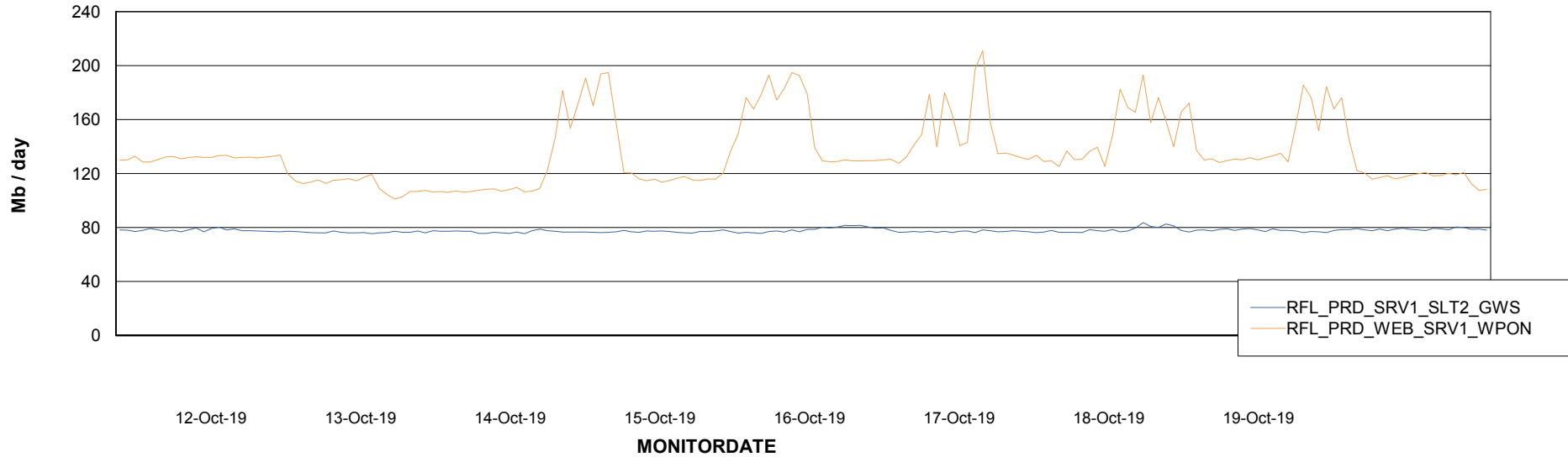
# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Disaster per ABS component

