

# Weekly SLA Customer Report

Customer KLA\_Production  
Database ID 65



## Harddisk Usage KLAHQORA03

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Oct-19 | 52                        | 150                         | 37                        | 150                         |
| 18-Oct-19 | 53                        | 150                         | 37                        | 150                         |
| 17-Oct-19 | 53                        | 150                         | 37                        | 150                         |
| 16-Oct-19 | 53                        | 150                         | 37                        | 150                         |
| 15-Oct-19 | 53                        | 150                         | 37                        | 150                         |
| 14-Oct-19 | 53                        | 150                         | 37                        | 150                         |
| 13-Oct-19 | 53                        | 150                         | 37                        | 150                         |

## Harddisk Usage KLA\_STB

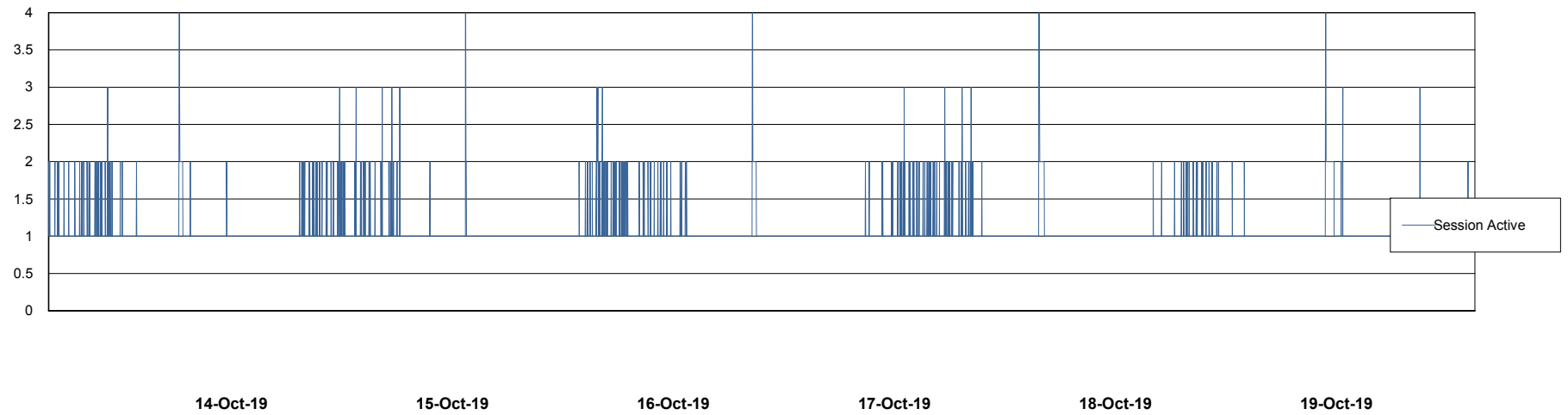
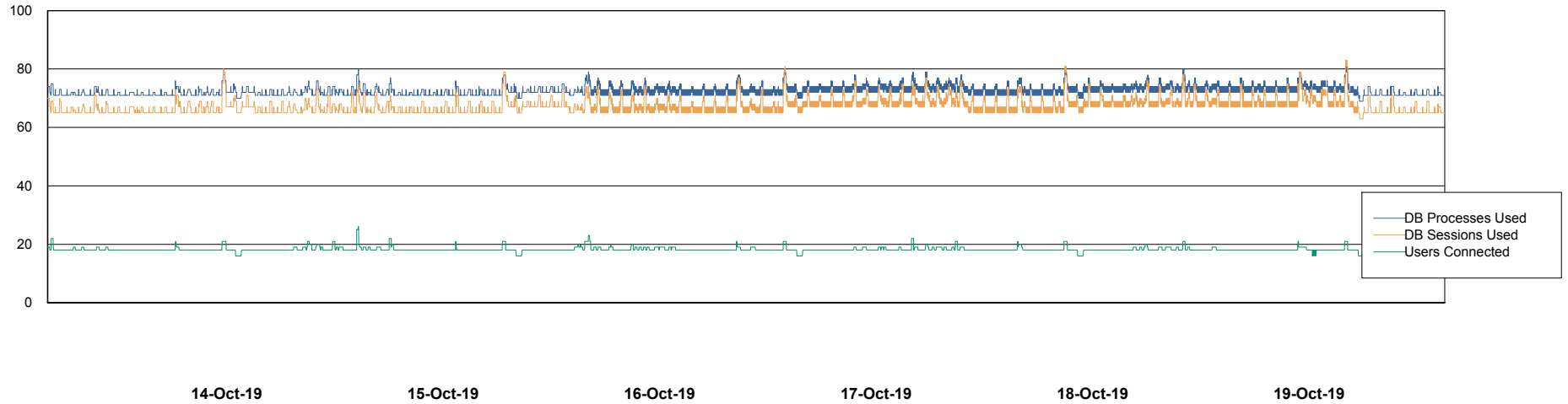
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Oct-19 | 43                        | 150                         | 44                        | 200                         |
| 18-Oct-19 | 43                        | 150                         | 44                        | 200                         |
| 17-Oct-19 | 43                        | 150                         | 44                        | 200                         |
| 16-Oct-19 | 43                        | 150                         | 44                        | 200                         |
| 15-Oct-19 | 43                        | 150                         | 44                        | 200                         |
| 14-Oct-19 | 43                        | 150                         | 44                        | 200                         |
| 13-Oct-19 | 43                        | 150                         | 44                        | 200                         |

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## Database Performance KLADB\_Production

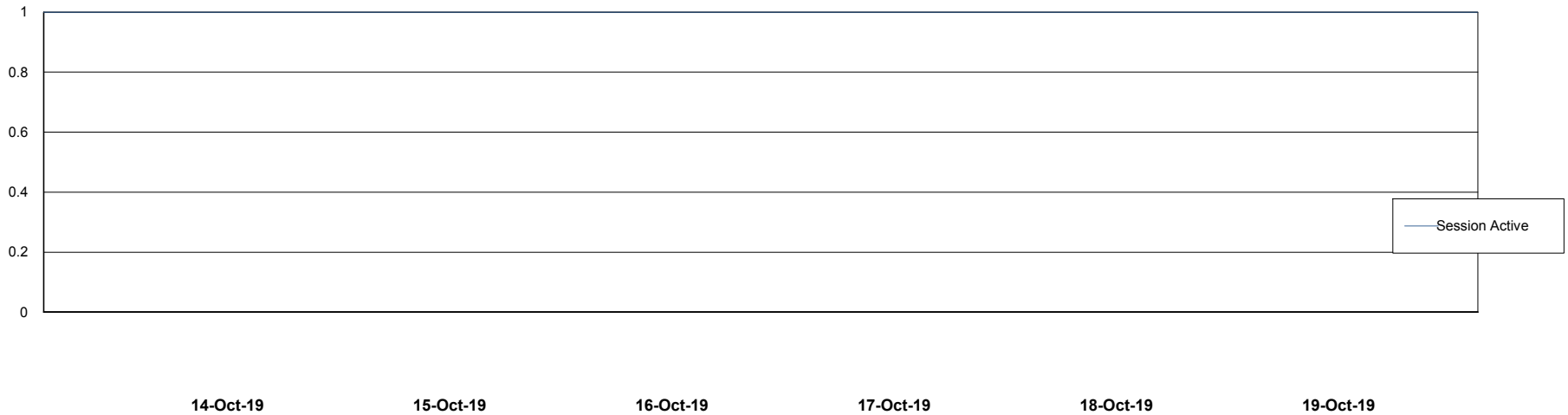
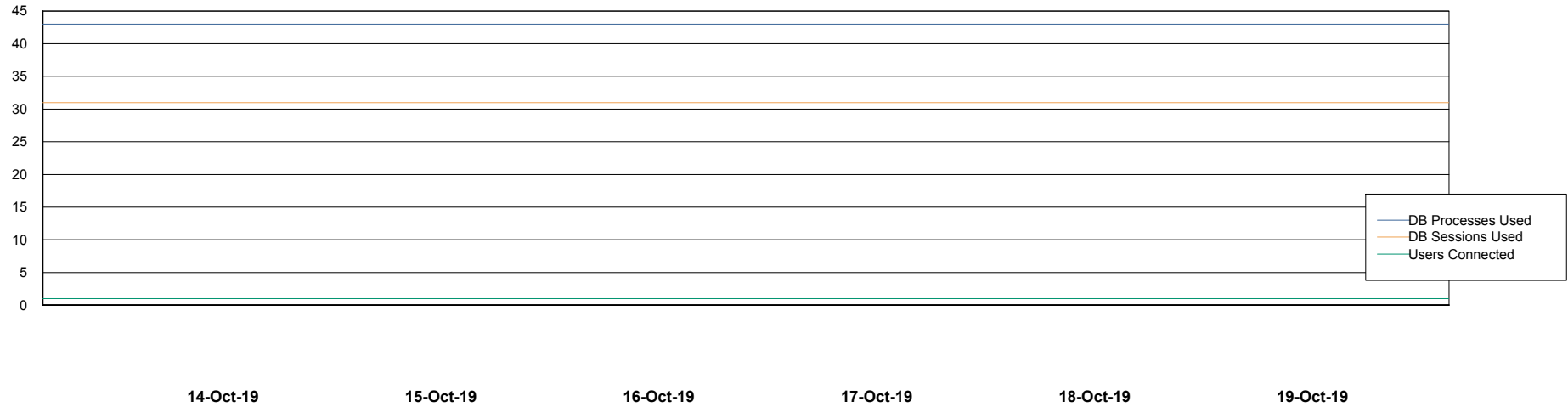


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## Database Performance KLADB\_Standby



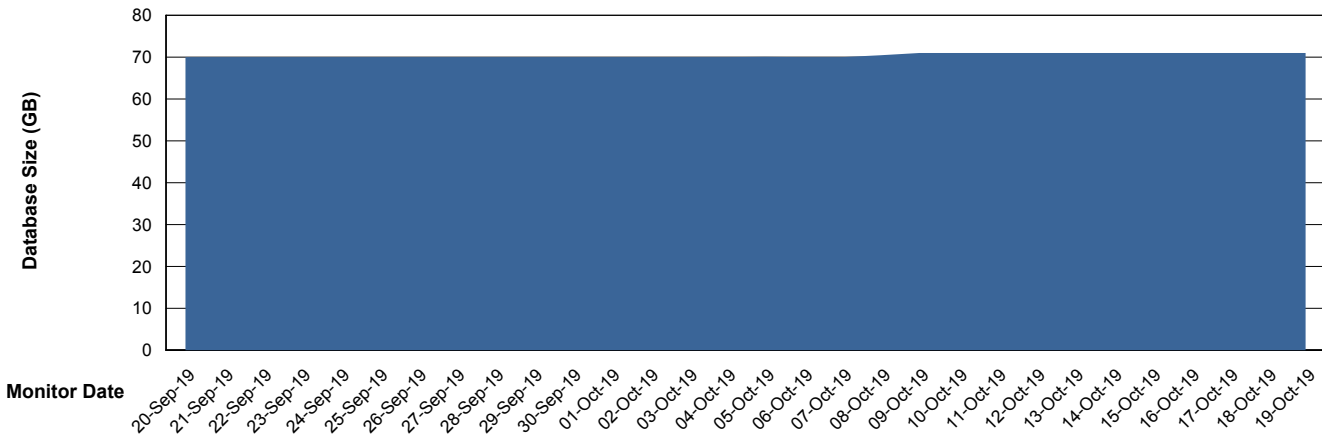
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DATABASE SIZE KLADB\_Production

## Database growth over last month



Database Tablespace KLADB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 19-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |
| 18-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |
| 17-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |
| 16-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |
| 15-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |
| 14-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |
| 13-Oct-19 | ABSDATA         | 42            | 35            | 17              |
|           | INDX            | 39            | 32            | 18              |

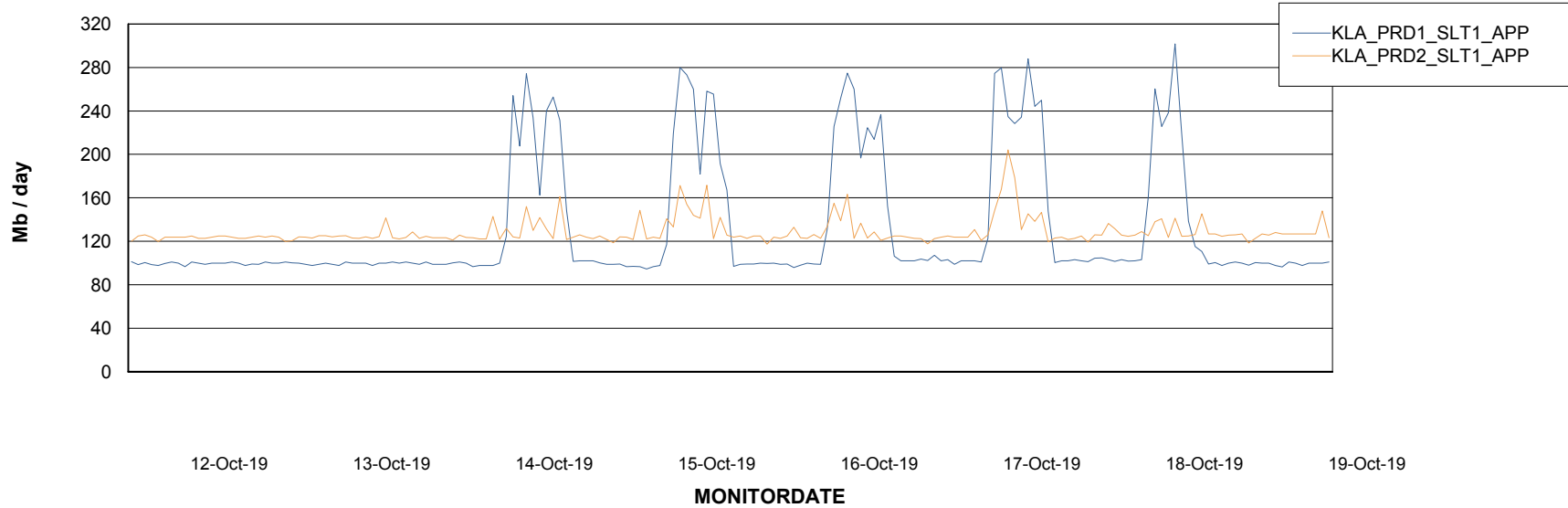
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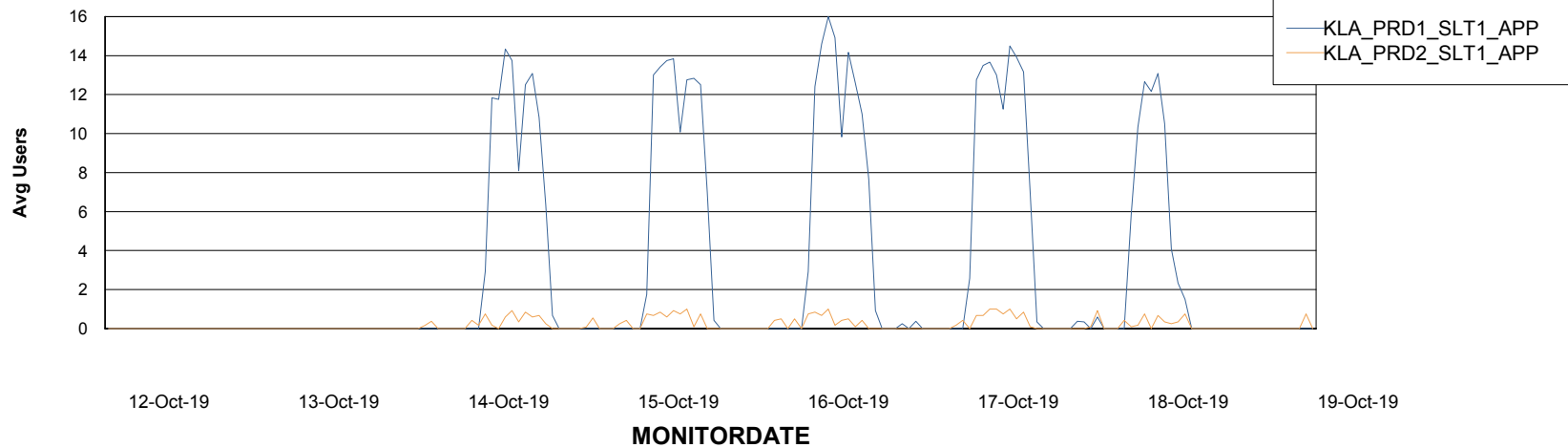


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



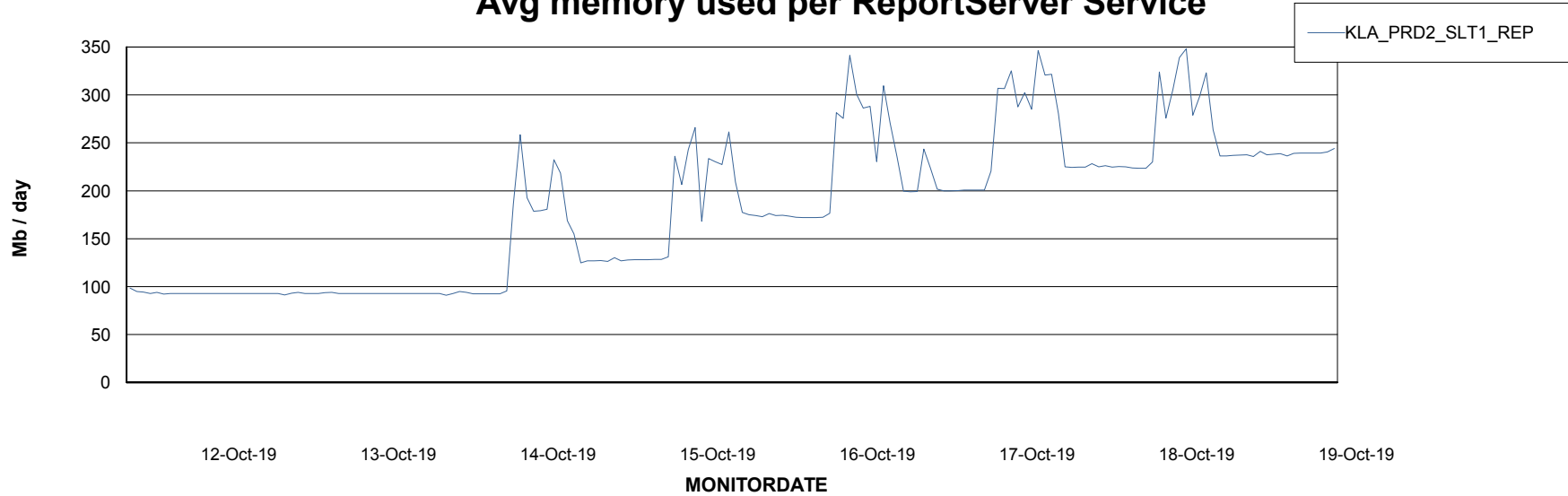
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

