

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Harddisk Usage PHS\_BI\_GCAB779a (old BI)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Sep-19 | 14                        | 150                         | 37                        | 200                         |
| 27-Sep-19 | 14                        | 150                         | 37                        | 200                         |
| 26-Sep-19 | 14                        | 150                         | 37                        | 200                         |
| 25-Sep-19 | 14                        | 150                         | 37                        | 200                         |
| 24-Sep-19 | 14                        | 150                         | 37                        | 200                         |
| 23-Sep-19 | 14                        | 150                         | 37                        | 200                         |
| 22-Sep-19 | 14                        | 150                         | 37                        | 200                         |

## Harddisk Usage PHS\_BI\_GCAB891b (new 2019)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Sep-19 | 47                        | 150                         | 38                        | 300                         |
| 27-Sep-19 | 47                        | 150                         | 40                        | 300                         |
| 26-Sep-19 | 47                        | 150                         | 40                        | 300                         |
| 25-Sep-19 | 47                        | 150                         | 40                        | 300                         |
| 24-Sep-19 | 47                        | 150                         | 42                        | 300                         |
| 23-Sep-19 | 47                        | 150                         | 44                        | 300                         |
| 22-Sep-19 | 47                        | 150                         | 45                        | 300                         |

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Harddisk Usage PHS\_PRDWEB\_DCAB573b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 28-Sep-19 | 79                        | 100                         |
| 27-Sep-19 | 79                        | 100                         |
| 26-Sep-19 | 79                        | 100                         |
| 25-Sep-19 | 79                        | 100                         |
| 24-Sep-19 | 80                        | 100                         |
| 23-Sep-19 | 80                        | 100                         |
| 22-Sep-19 | 80                        | 100                         |

Harddisk Usage PHS\_PRD\_GCAB574b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Sep-19 | 66                        | 150                         | 12                        | 300                         | 27                        | 200                         |
| 27-Sep-19 | 66                        | 150                         | 12                        | 300                         | 35                        | 200                         |
| 26-Sep-19 | 66                        | 150                         | 12                        | 300                         | 35                        | 200                         |
| 25-Sep-19 | 66                        | 150                         | 12                        | 300                         | 34                        | 200                         |
| 24-Sep-19 | 66                        | 150                         | 12                        | 300                         | 34                        | 200                         |
| 23-Sep-19 | 66                        | 150                         | 12                        | 300                         | 32                        | 200                         |
| 22-Sep-19 | 66                        | 150                         | 12                        | 300                         | 33                        | 200                         |

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Harddisk Usage PHS\_PRD\_GCAB576b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Sep-19 | 72                        | 150                         | 16                        | 300                         | 75                        | 100                         |
| 27-Sep-19 | 72                        | 150                         | 16                        | 300                         | 74                        | 100                         |
| 26-Sep-19 | 72                        | 150                         | 16                        | 300                         | 74                        | 100                         |
| 25-Sep-19 | 72                        | 150                         | 16                        | 300                         | 74                        | 100                         |
| 24-Sep-19 | 72                        | 150                         | 16                        | 300                         | 74                        | 100                         |
| 23-Sep-19 | 72                        | 150                         | 16                        | 300                         | 68                        | 100                         |
| 22-Sep-19 | 72                        | 150                         | 16                        | 300                         | 73                        | 100                         |

Harddisk Usage PHS\_TST\_GCAB575b

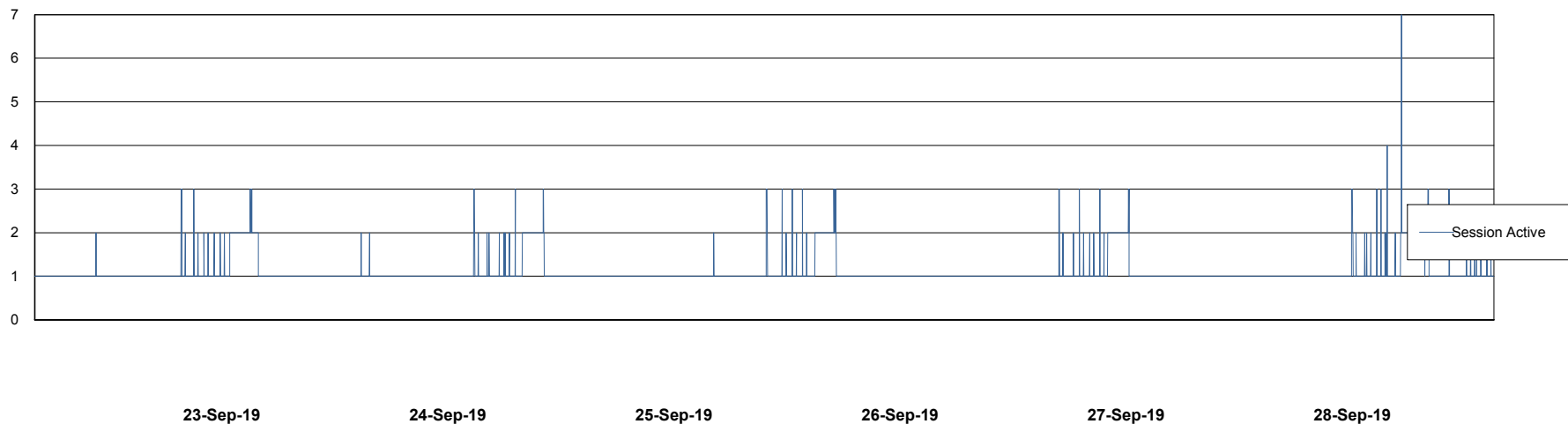
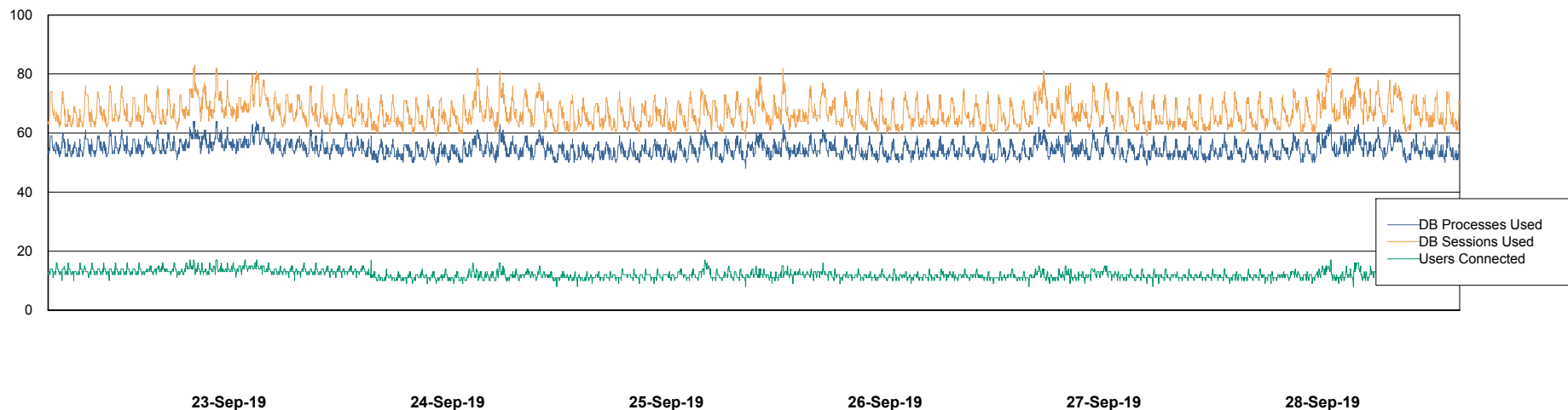
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Sep-19 | 21                        | 50                          | 17                        | 300                         |
| 27-Sep-19 | 21                        | 50                          | 17                        | 300                         |
| 26-Sep-19 | 21                        | 50                          | 17                        | 300                         |
| 25-Sep-19 | 21                        | 50                          | 17                        | 300                         |
| 24-Sep-19 | 21                        | 50                          | 17                        | 300                         |
| 23-Sep-19 | 21                        | 50                          | 17                        | 300                         |
| 22-Sep-19 | 21                        | 50                          | 17                        | 300                         |

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## Database Performance PHS\_BI\_DB (new 2019)

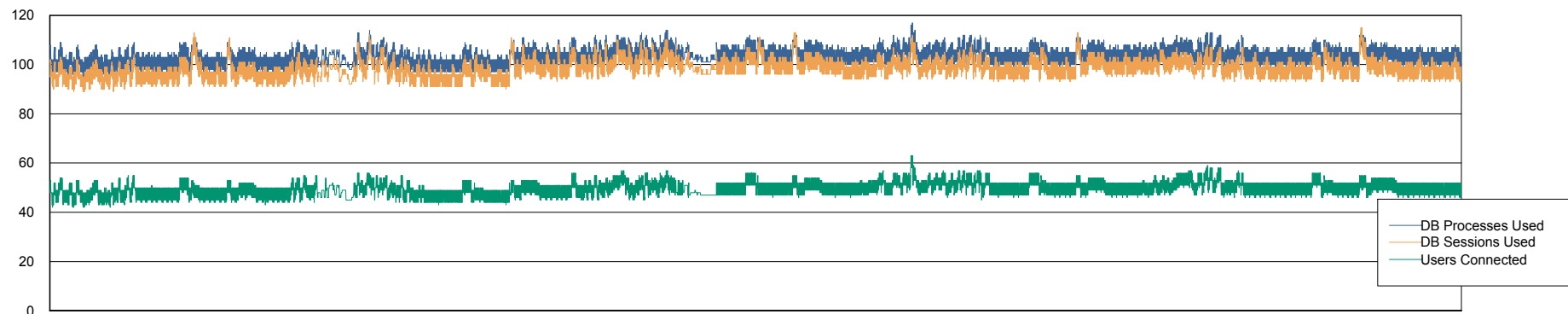


# Weekly SLA Customer Report

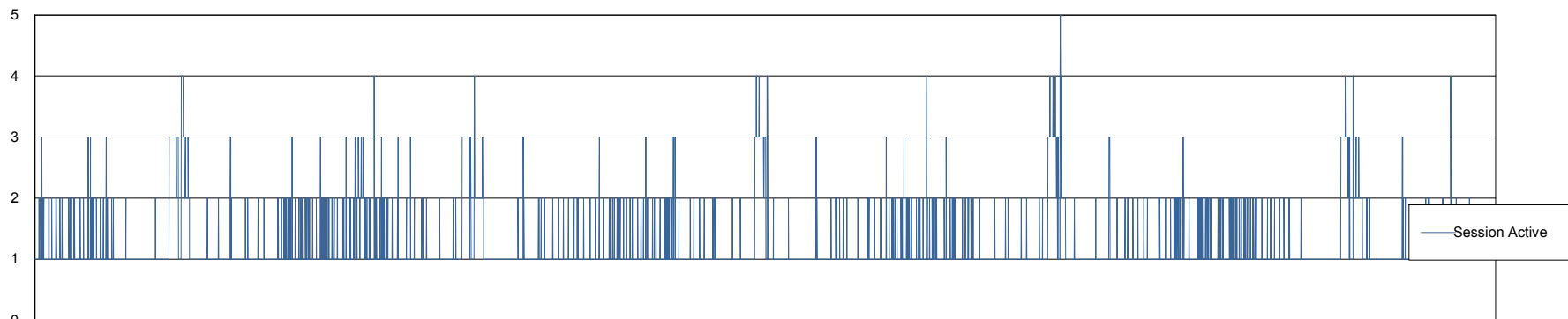
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## Database Performance PHSDB\_Production



23-Sep-19 24-Sep-19 25-Sep-19 26-Sep-19 27-Sep-19 28-Sep-19



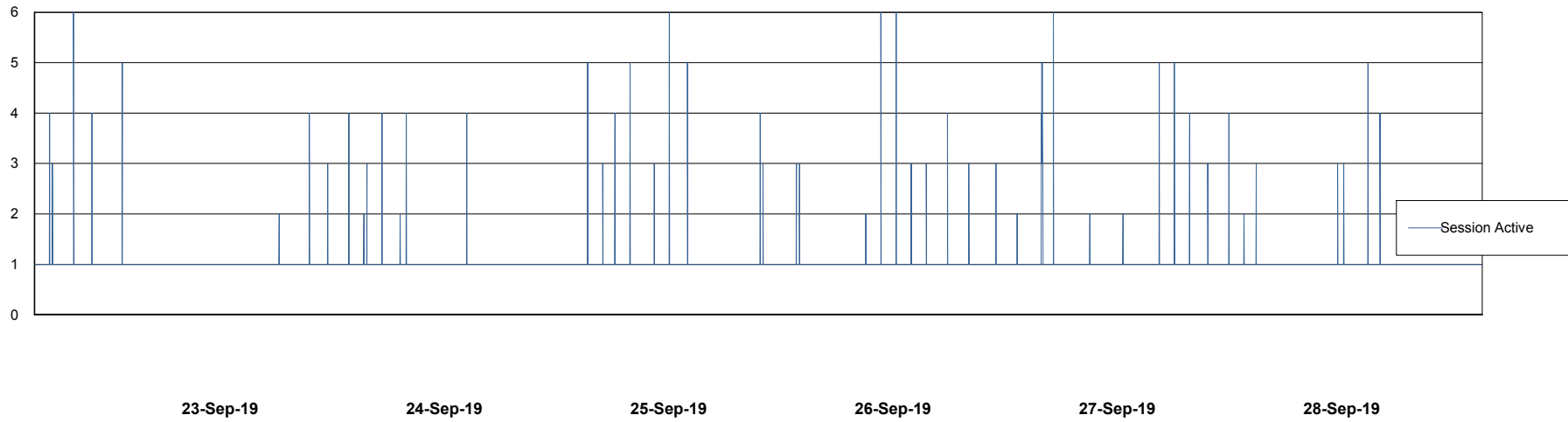
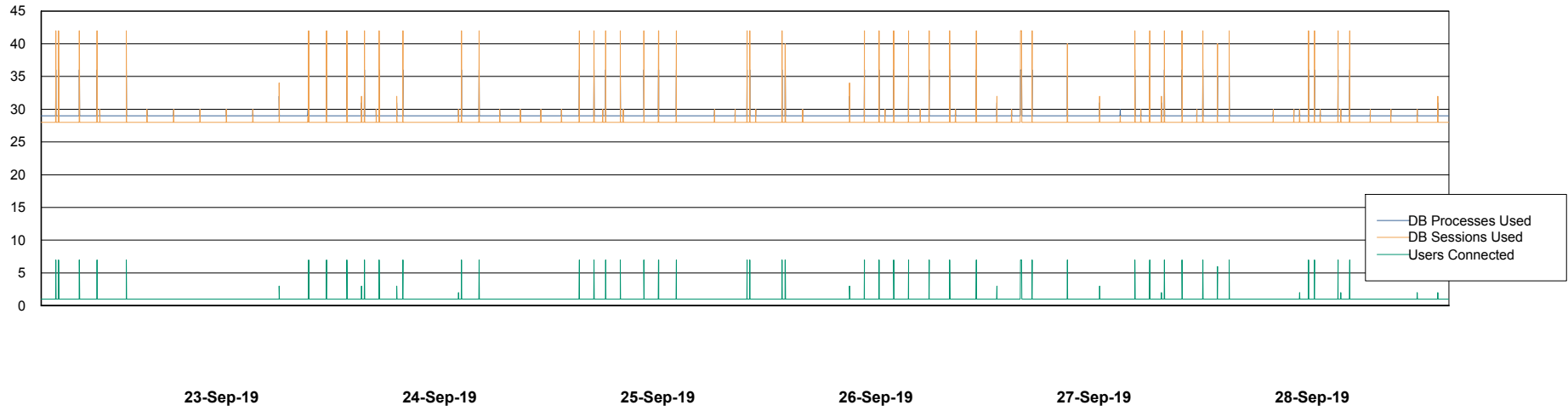
23-Sep-19 24-Sep-19 25-Sep-19 26-Sep-19 27-Sep-19 28-Sep-19

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## Database Performance PHSDB\_Standby



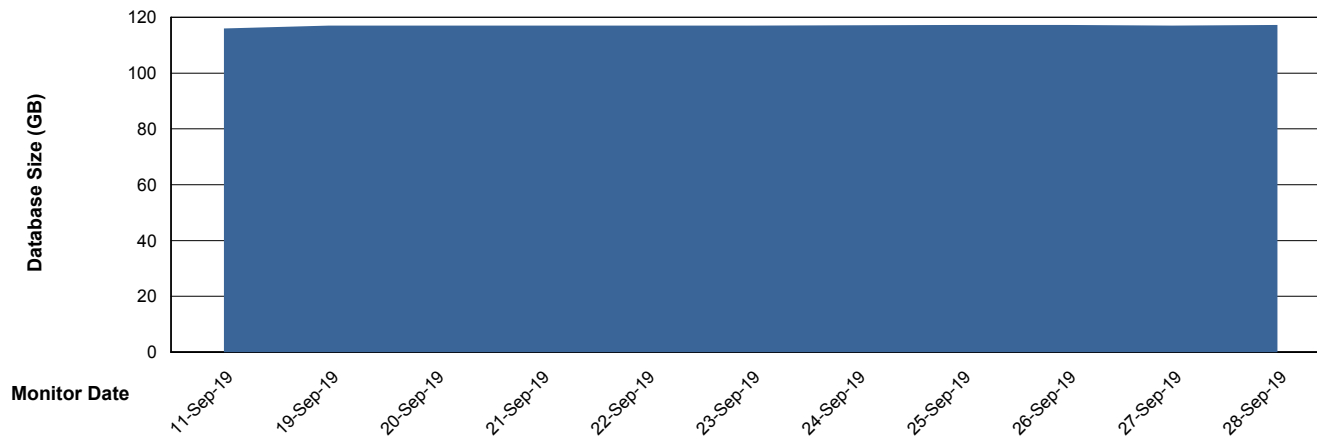
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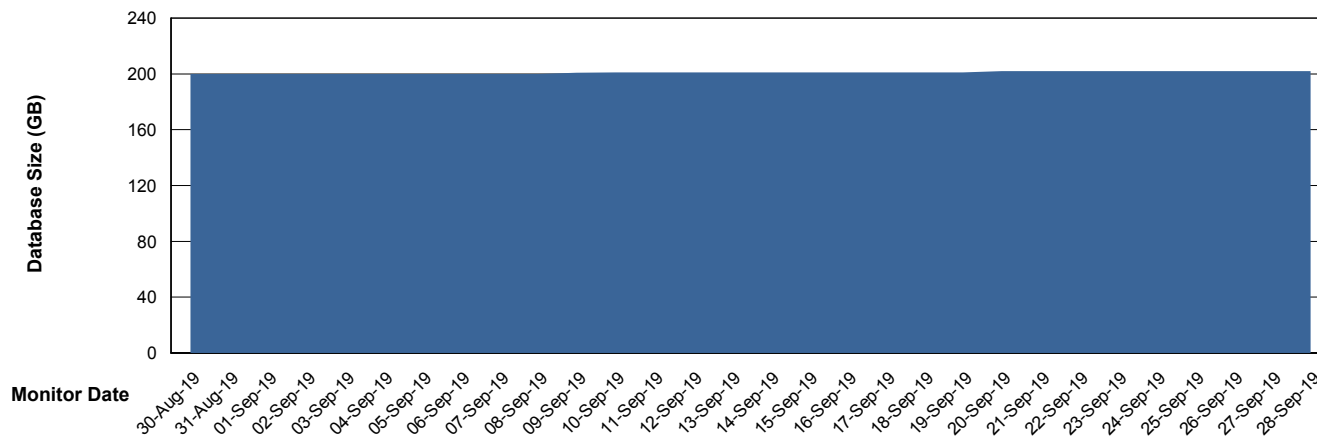
DATABASE SIZE PHS\_BI\_DB (new 2019)

### Database growth over last month



DATABASE SIZE PHSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace PHS\_BI\_DB (new 2019)

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Sep-19 | ABSDATA         | 69            | 57            | 17              |
|           | INDX            | 72            | 59            | 18              |
| 27-Sep-19 | ABSDATA         | 69            | 57            | 17              |
|           | INDX            | 72            | 59            | 18              |
| 26-Sep-19 | ABSDATA         | 69            | 57            | 17              |
|           | INDX            | 72            | 59            | 18              |
| 25-Sep-19 | ABSDATA         | 69            | 57            | 17              |
|           | INDX            | 72            | 59            | 18              |
| 24-Sep-19 | ABSDATA         | 69            | 57            | 17              |
|           | INDX            | 72            | 59            | 18              |
| 23-Sep-19 | ABSDATA         | 64            | 57            | 11              |
|           | INDX            | 64            | 58            | 9               |
| 22-Sep-19 | ABSDATA         | 64            | 57            | 11              |
|           | INDX            | 64            | 58            | 9               |

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Database Tablespace PHSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |
| 27-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |
| 26-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |
| 25-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |
| 24-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |
| 23-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |
| 22-Sep-19 | ABSDATA         | 224           | 188           | 16              |
|           | INDX            | 14            | 11            | 21              |

BI Status and last ETL error for PHS\_BI\_DB (new 2019)

|                                     | Sun 22/9/2019 | Mon 23/9/2019 | Tue 24/9/2019 | Wed 25/9/2019 | Thu 26/9/2019 | Fri 27/9/2019 | Sat 28/9/2019 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

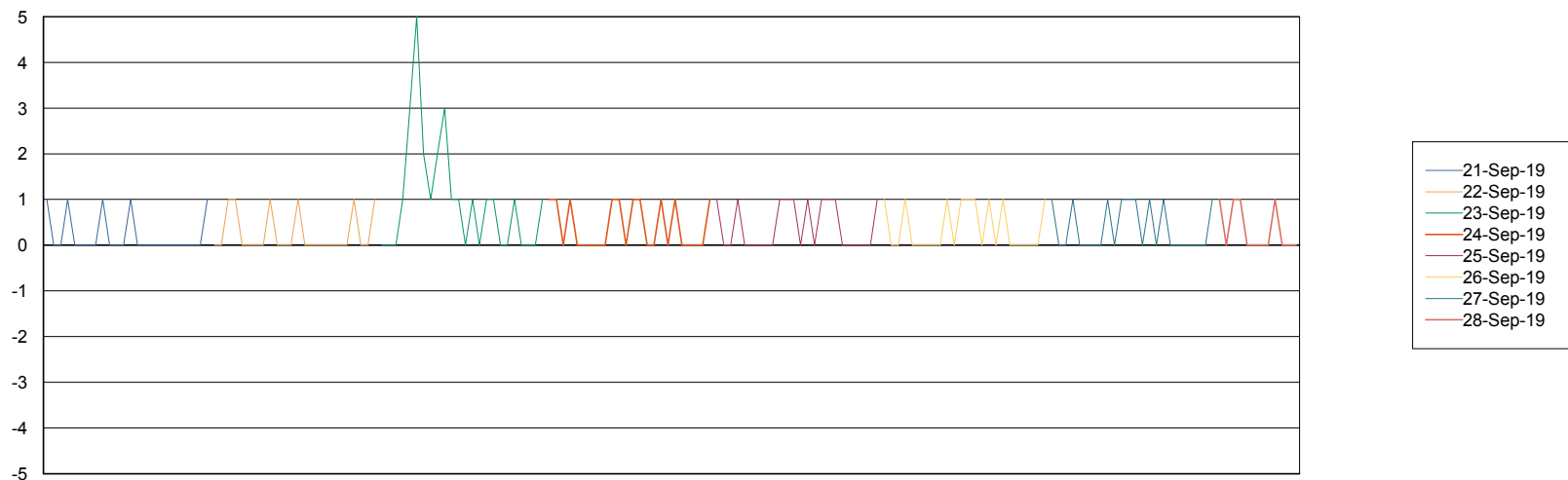
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Standby Database Health PHS\_Production

### Recovery lag for last 7 days



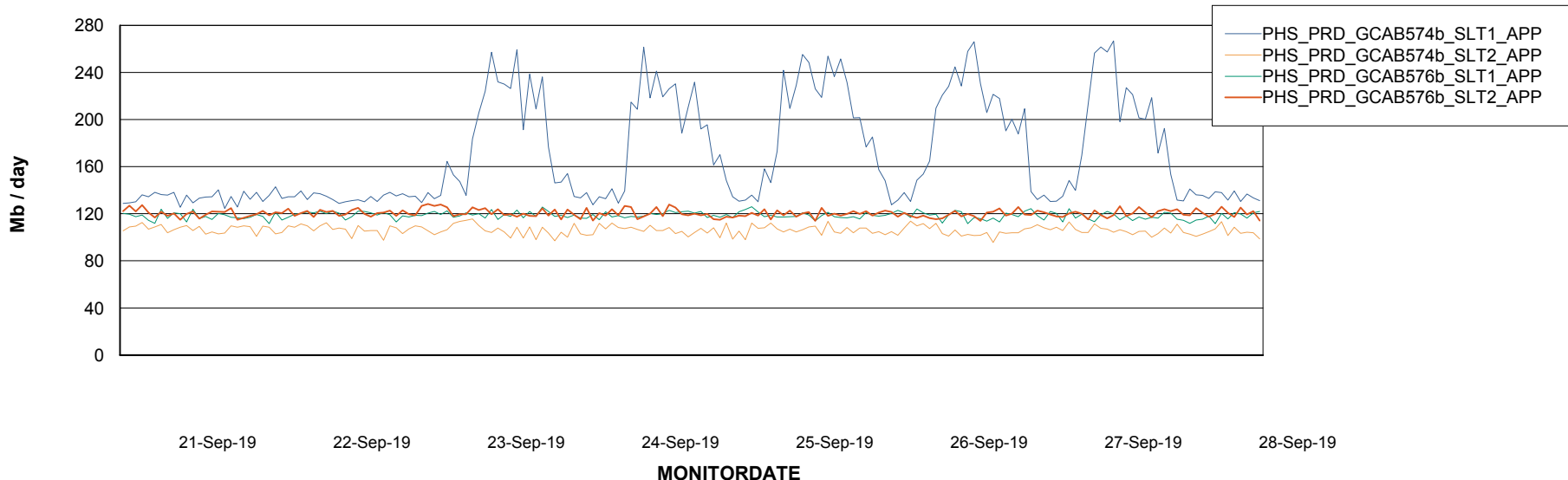
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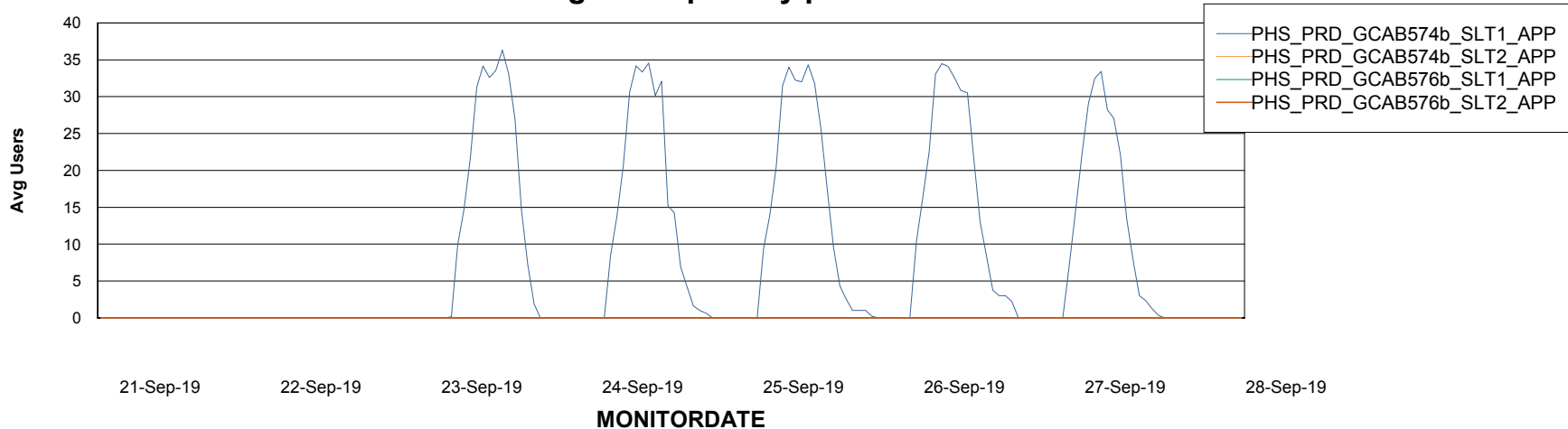


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



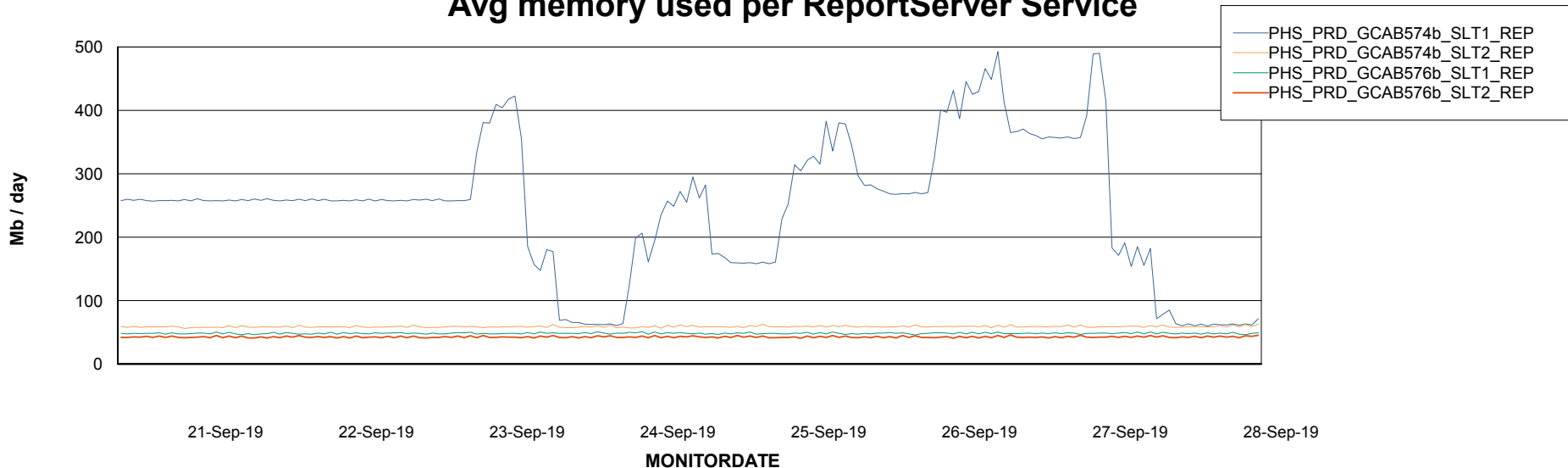
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



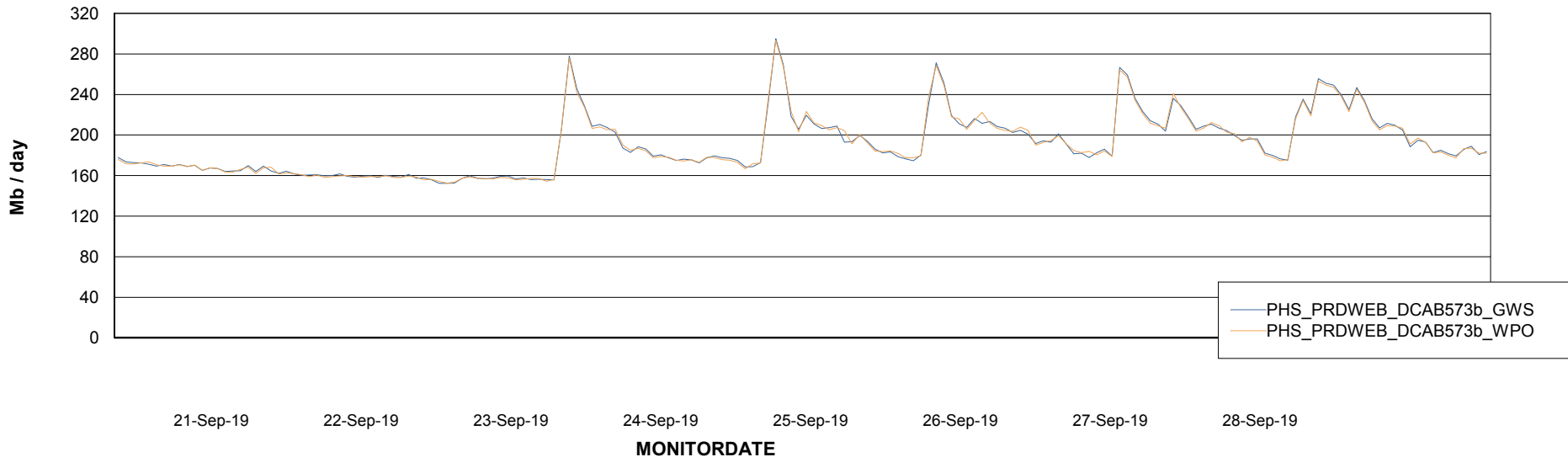
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

