

# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Harddisk Usage AUJ\_PRD\_ABS\_APP1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 17-Aug-19 | 17                       | 241                        | 189                       |
| 16-Aug-19 | 17                       | 241                        | 189                       |
| 15-Aug-19 | 18                       | 241                        | 189                       |
| 14-Aug-19 | 18                       | 241                        | 189                       |
| 13-Aug-19 | 18                       | 241                        | 189                       |
| 12-Aug-19 | 18                       | 241                        | 189                       |
| 11-Aug-19 | 18                       | 241                        | 189                       |

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 17-Aug-19 | 18                       | 241                        | 189                       |
| 16-Aug-19 | 18                       | 241                        | 189                       |
| 15-Aug-19 | 18                       | 241                        | 189                       |
| 14-Aug-19 | 18                       | 241                        | 188                       |
| 13-Aug-19 | 18                       | 241                        | 188                       |
| 12-Aug-19 | 18                       | 241                        | 188                       |
| 11-Aug-19 | 18                       | 241                        | 188                       |

# Weekly SLA Customer Report

Customer AUJ\_Production  
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Harddisk Usage AUJ\_PRD\_ABS\_APP3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 17-Aug-19 | 91                       | 247                        | 22                        |
| 16-Aug-19 | 91                       | 247                        | 22                        |
| 15-Aug-19 | 91                       | 247                        | 22                        |
| 14-Aug-19 | 91                       | 247                        | 22                        |
| 13-Aug-19 | 91                       | 247                        | 22                        |
| 12-Aug-19 | 91                       | 247                        | 22                        |
| 11-Aug-19 | 91                       | 247                        | 22                        |

Harddisk Usage AUJ\_PRD\_ORACLE4

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 17-Aug-19 | 97                       | 534                        | 13                        | 55                         | 4,436                        | 1,895                       | 74                           | 4,436                          | 1,079                        |
| 16-Aug-19 | 97                       | 534                        | 13                        | 54                         | 4,436                        | 1,918                       | 74                           | 4,436                          | 1,079                        |
| 15-Aug-19 | 97                       | 534                        | 13                        | 54                         | 4,436                        | 1,917                       | 74                           | 4,436                          | 1,079                        |
| 14-Aug-19 | 97                       | 534                        | 13                        | 54                         | 4,436                        | 1,917                       | 74                           | 4,436                          | 1,079                        |
| 13-Aug-19 | 97                       | 534                        | 13                        | 54                         | 4,436                        | 1,917                       | 74                           | 4,436                          | 1,079                        |
| 12-Aug-19 | 97                       | 534                        | 13                        | 55                         | 4,436                        | 1,915                       | 74                           | 4,436                          | 1,079                        |
| 11-Aug-19 | 97                       | 534                        | 13                        | 51                         | 4,436                        | 2,055                       | 74                           | 4,436                          | 1,079                        |

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## Harddisk Usage AUJ\_PRD\_ORACLE5

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 17-Aug-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 225                         | 75                           | 4,436                          | 1,064                        |
| 16-Aug-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 229                         | 75                           | 4,436                          | 1,065                        |
| 15-Aug-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 231                         | 75                           | 4,436                          | 1,065                        |
| 14-Aug-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 233                         | 75                           | 4,436                          | 1,065                        |
| 13-Aug-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 233                         | 75                           | 4,436                          | 1,065                        |
| 12-Aug-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 227                         | 75                           | 4,436                          | 1,064                        |
| 11-Aug-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 223                         | 75                           | 4,436                          | 1,064                        |

## Harddisk Usage AUJ\_PRD\_ORACLE6

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 17-Aug-19 | 88                       | 534                        | 60                        | 88                         | 534                          | 60                          | 75                           | 4,436                          | 1,056                        |
| 16-Aug-19 | 87                       | 534                        | 64                        | 87                         | 534                          | 64                          | 75                           | 4,436                          | 1,057                        |
| 15-Aug-19 | 87                       | 534                        | 66                        | 87                         | 534                          | 66                          | 75                           | 4,436                          | 1,057                        |
| 14-Aug-19 | 87                       | 534                        | 68                        | 87                         | 534                          | 68                          | 75                           | 4,436                          | 1,057                        |
| 13-Aug-19 | 87                       | 534                        | 67                        | 87                         | 534                          | 67                          | 75                           | 4,436                          | 1,057                        |
| 12-Aug-19 | 88                       | 534                        | 59                        | 88                         | 534                          | 59                          | 75                           | 4,436                          | 1,057                        |
| 11-Aug-19 | 89                       | 534                        | 57                        | 89                         | 534                          | 57                          | 75                           | 4,436                          | 1,056                        |

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Harddisk Usage AUJ\_PRD\_ORACLE\_BI1

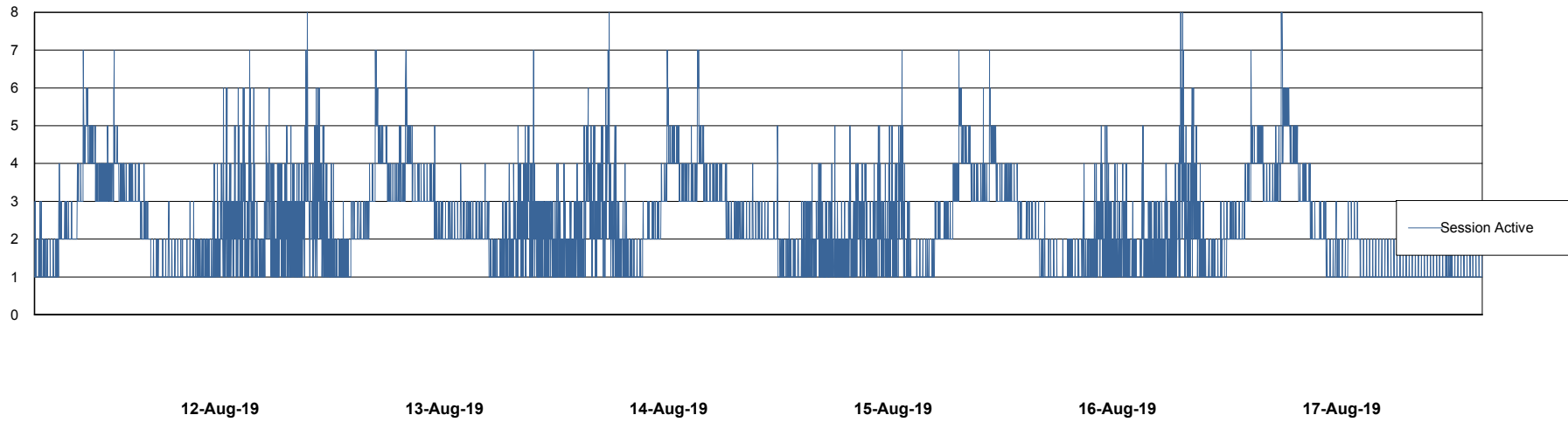
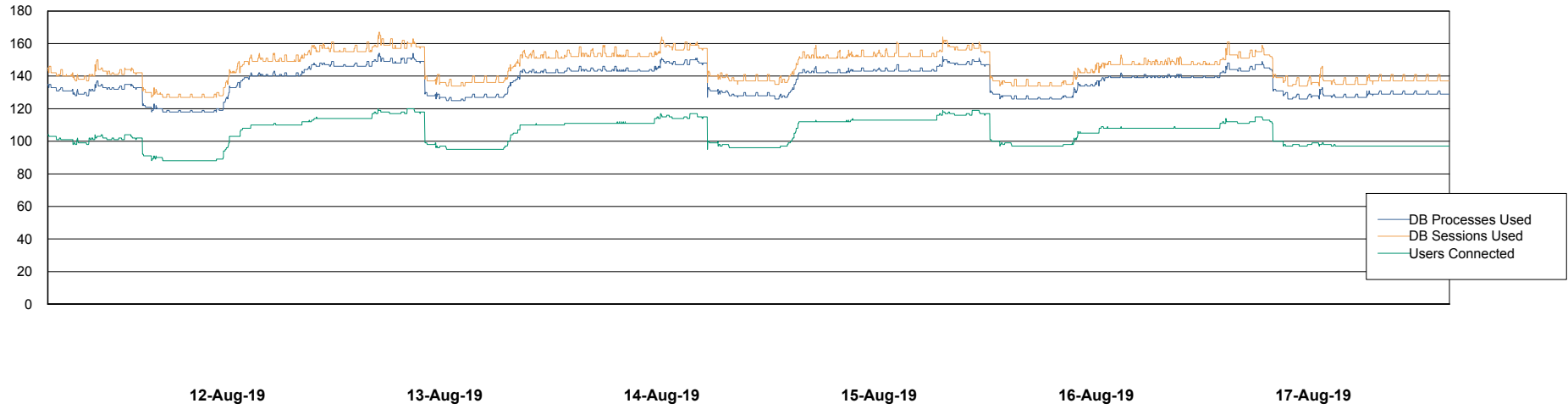
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 17-Aug-19 | 27                       | 526                        | 366                       |
| 16-Aug-19 | 27                       | 526                        | 363                       |
| 15-Aug-19 | 27                       | 526                        | 363                       |
| 14-Aug-19 | 27                       | 526                        | 363                       |
| 13-Aug-19 | 27                       | 526                        | 363                       |
| 12-Aug-19 | 26                       | 526                        | 368                       |
| 11-Aug-19 | 25                       | 526                        | 372                       |

# Weekly SLA Customer Report

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## Database Performance AUJ\_DB4\_Primary

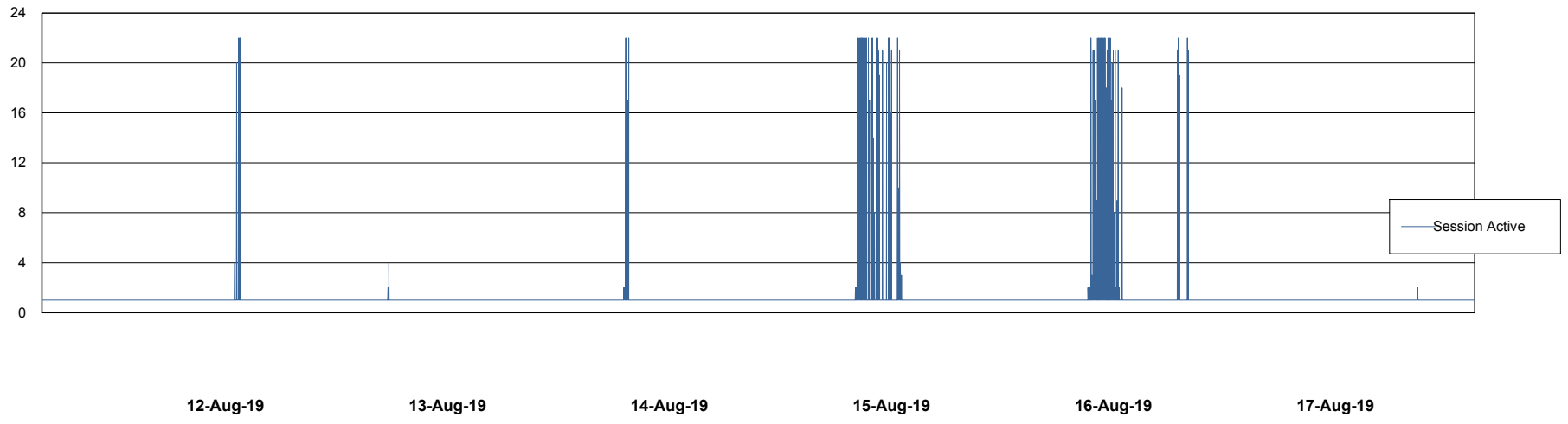
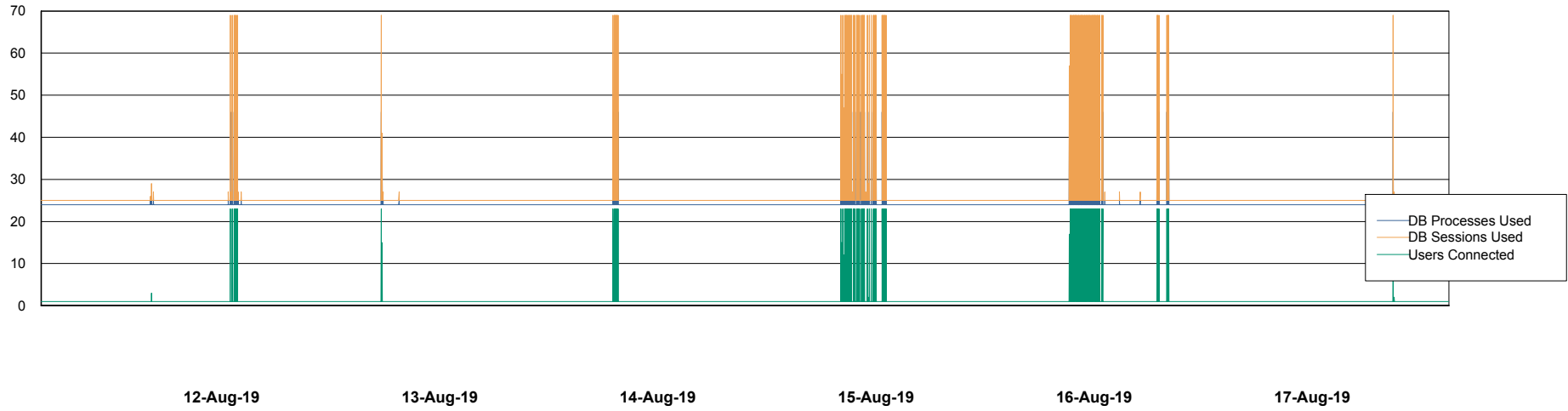


# Weekly SLA Customer Report

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## Database Performance AUJ\_DB5\_Standby

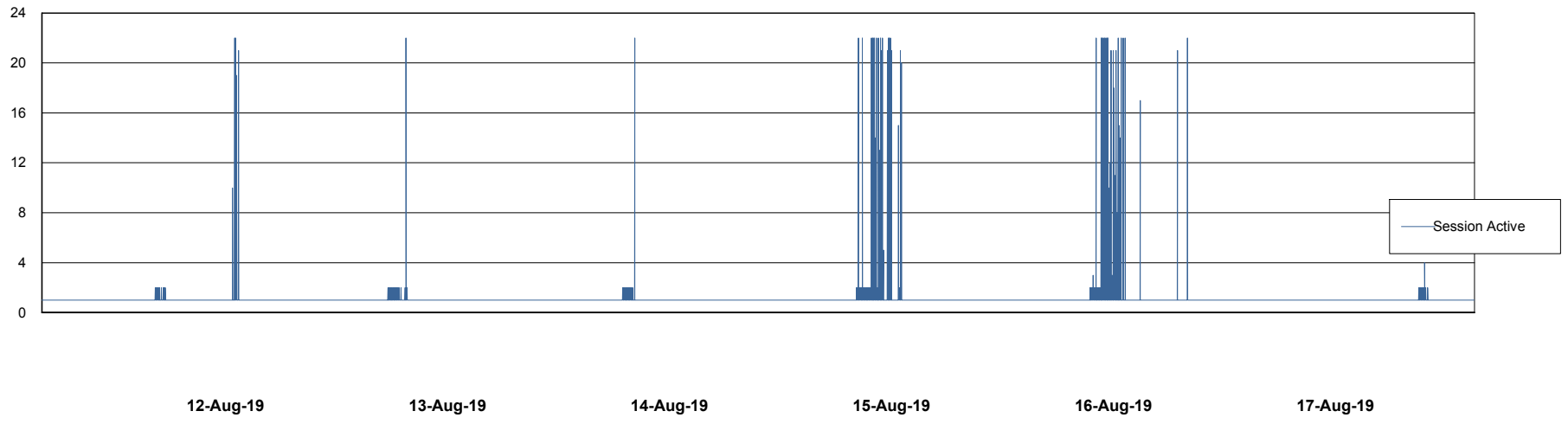
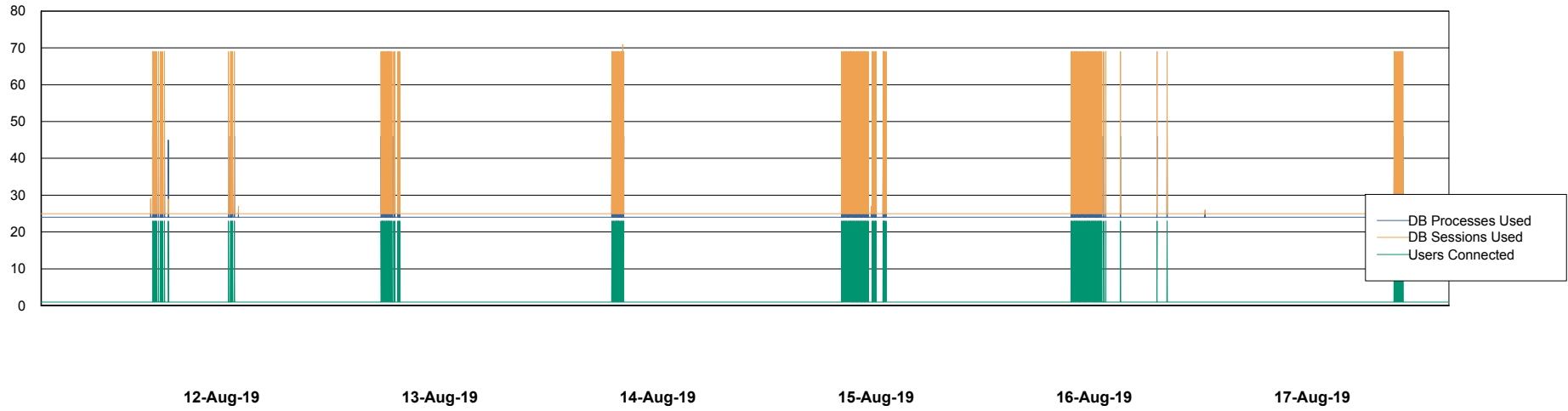


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## Database Performance AUJ\_DB6\_Standby2

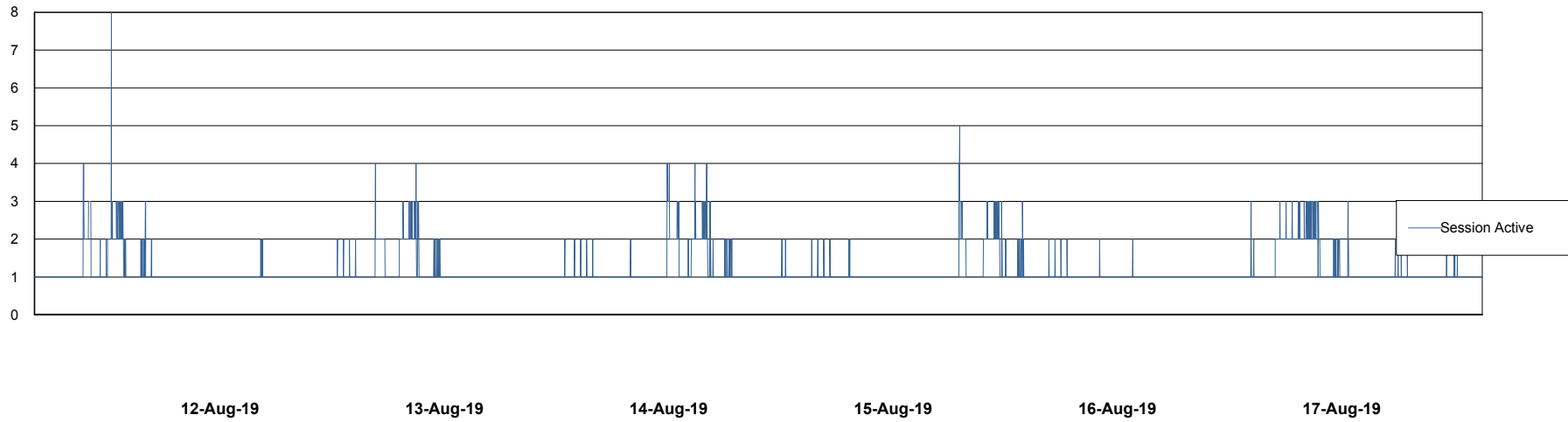
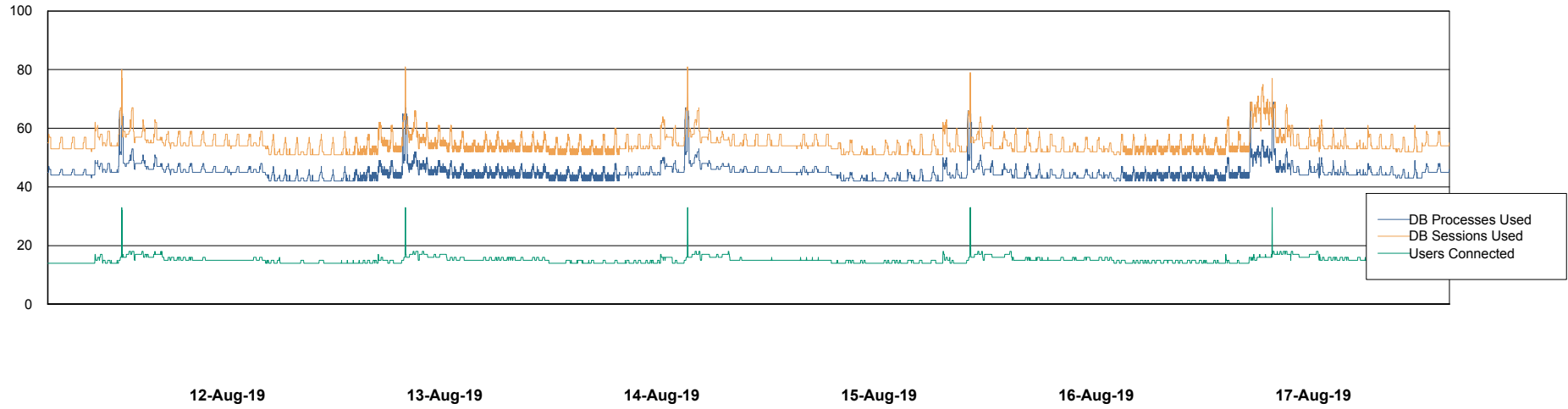


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI

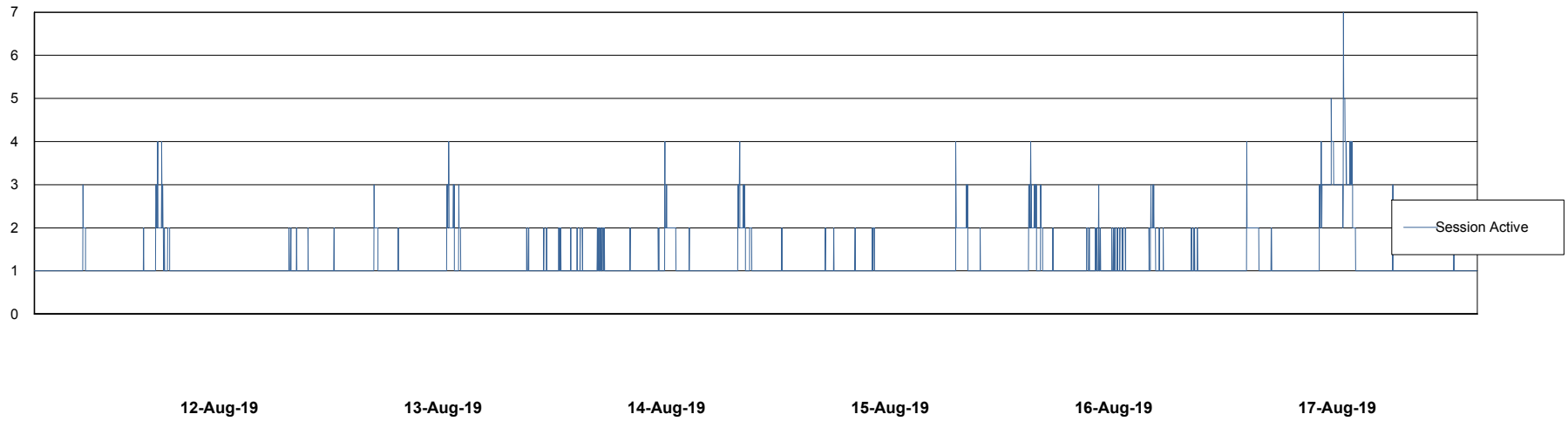
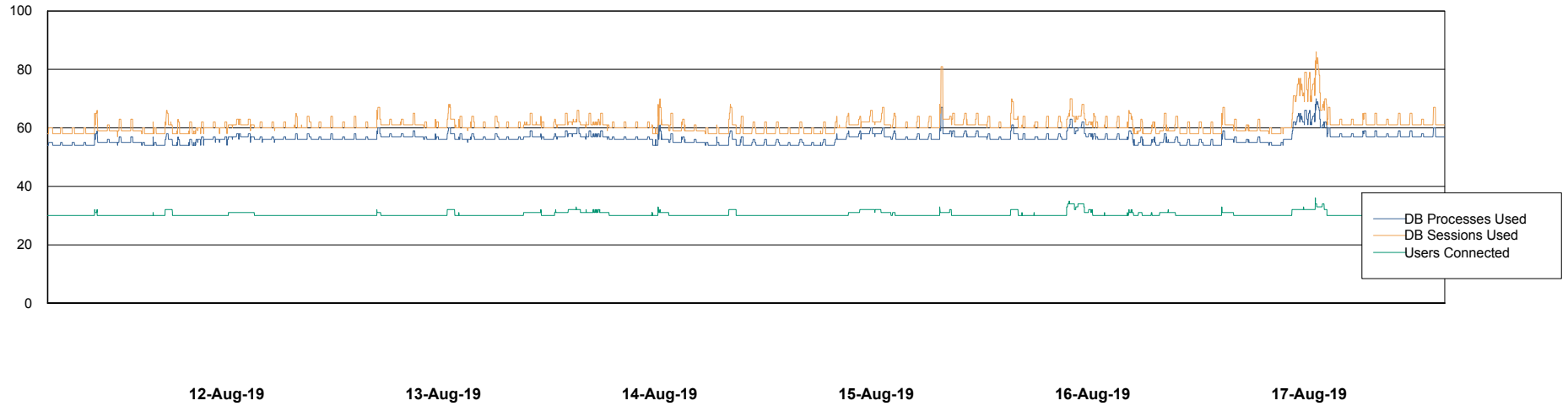


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI\_TS1



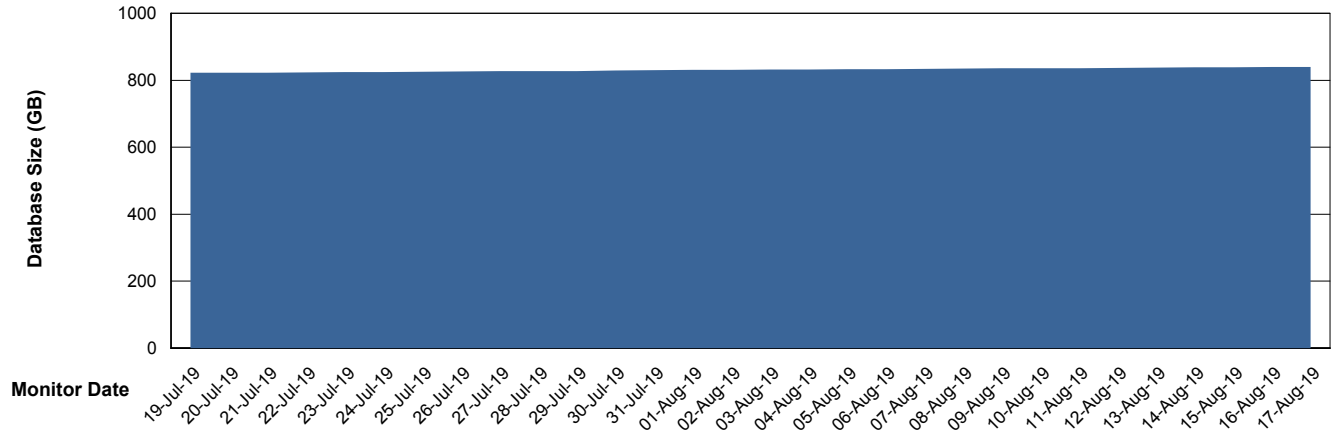
# Weekly SLA Customer Report

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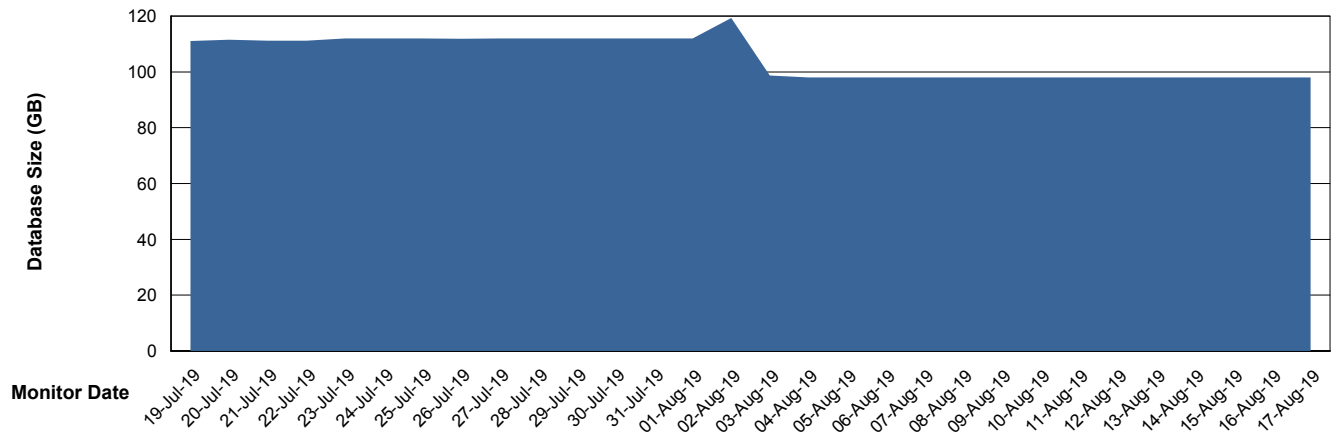
DATABASE SIZE AUJ\_DB4\_Primary

Database growth over last month



DATABASE SIZE AUJDB\_BI

Database growth over last month



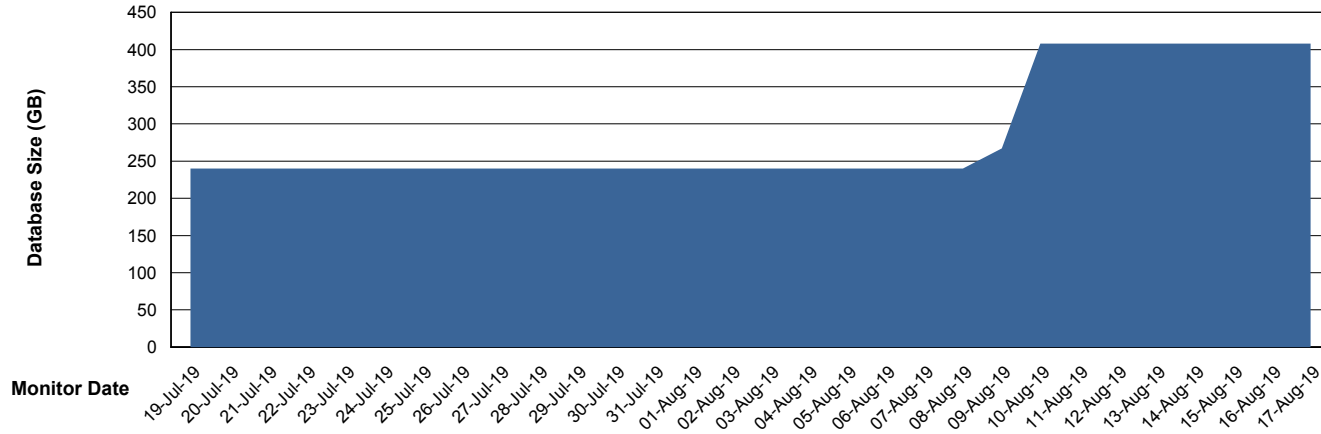
# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



DATABASE SIZE AUJDB\_BI\_TS1

### Database growth over last month



# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



Database Tablespace AUJ\_DB4\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-Aug-19 | ABSDATA         | 469           | 355           | 24              |
|           | INDX            | 531           | 484           | 9               |
| 16-Aug-19 | ABSDATA         | 469           | 355           | 24              |
|           | INDX            | 531           | 484           | 9               |
| 15-Aug-19 | ABSDATA         | 469           | 355           | 24              |
|           | INDX            | 531           | 483           | 9               |
| 14-Aug-19 | ABSDATA         | 469           | 354           | 25              |
|           | INDX            | 531           | 483           | 9               |
| 13-Aug-19 | ABSDATA         | 469           | 354           | 25              |
|           | INDX            | 531           | 482           | 9               |
| 12-Aug-19 | ABSDATA         | 469           | 353           | 25              |
|           | INDX            | 531           | 482           | 9               |
| 11-Aug-19 | ABSDATA         | 469           | 353           | 25              |
|           | INDX            | 531           | 481           | 9               |

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| Database Tablespace |                 | AUJDB_BI      |               |                 |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 17-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |
| 16-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |
| 15-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |
| 14-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |
| 13-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |
| 12-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |
| 11-Aug-19           | ABSDATA         | 113           | 79            | 30              |
|                     | INDX            | 68            | 14            | 79              |

# Weekly SLA Customer Report

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Database Tablespace AUJDB\_BI\_TS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |
| 16-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |
| 15-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |
| 14-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |
| 13-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |
| 12-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |
| 11-Aug-19 | ABSDATA         | 282           | 236           | 16              |
|           | INDX            | 382           | 168           | 56              |

BI Status and last ETL error for AUJDB\_BI

|                                     | Sun 11/8/2019 | Mon 12/8/2019 | Tue 13/8/2019 | Wed 14/8/2019 | Thu 15/8/2019 | Fri 16/8/2019 | Sat 17/8/2019 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

BI Status and last ETL error for AUJDB\_BI\_TS1

|                                     | Sun 11/8/2019 | Mon 12/8/2019 | Tue 13/8/2019 | Wed 14/8/2019 | Thu 15/8/2019 | Fri 16/8/2019 | Sat 17/8/2019 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | Not OK        |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

BI last ETL error for AUJDB\_BI\_TS1

Sat, 17-08-2019 ORA-01722: invalid number

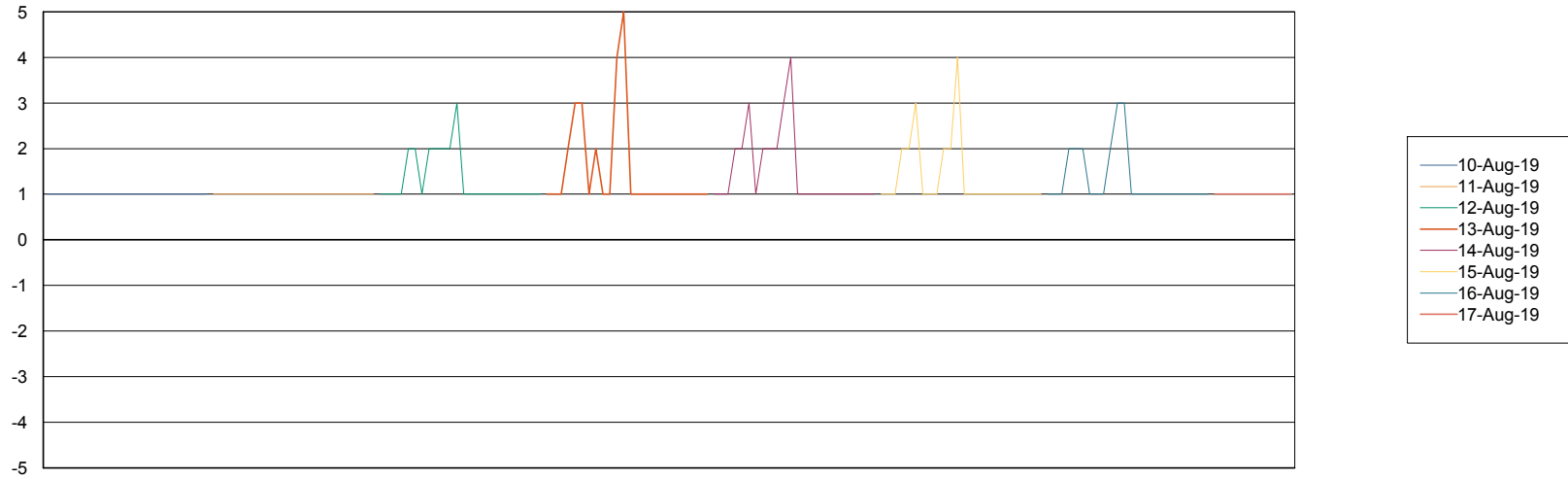
# Weekly SLA Customer Report

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Standby Database Health AUJ\_Production

### Recovery lag for last 7 days



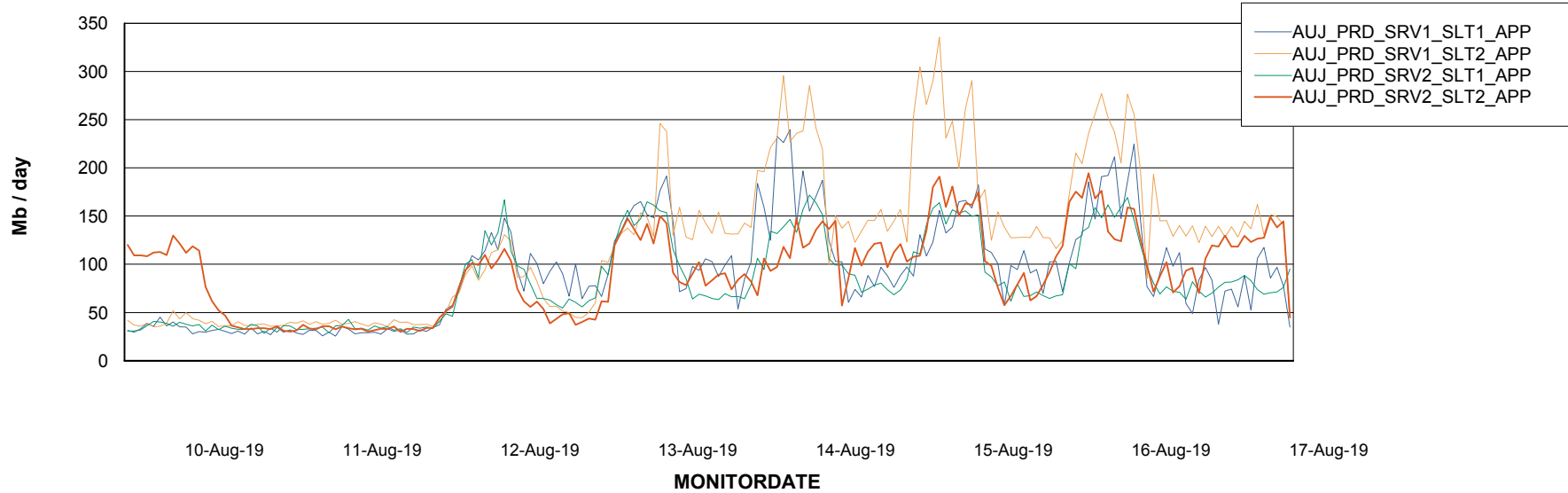
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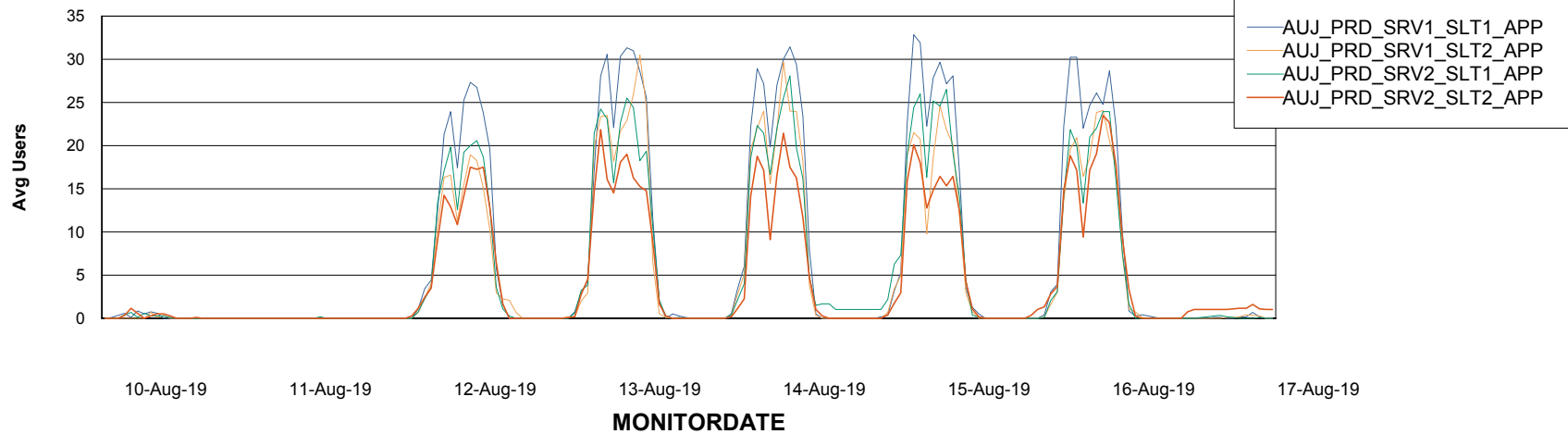


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



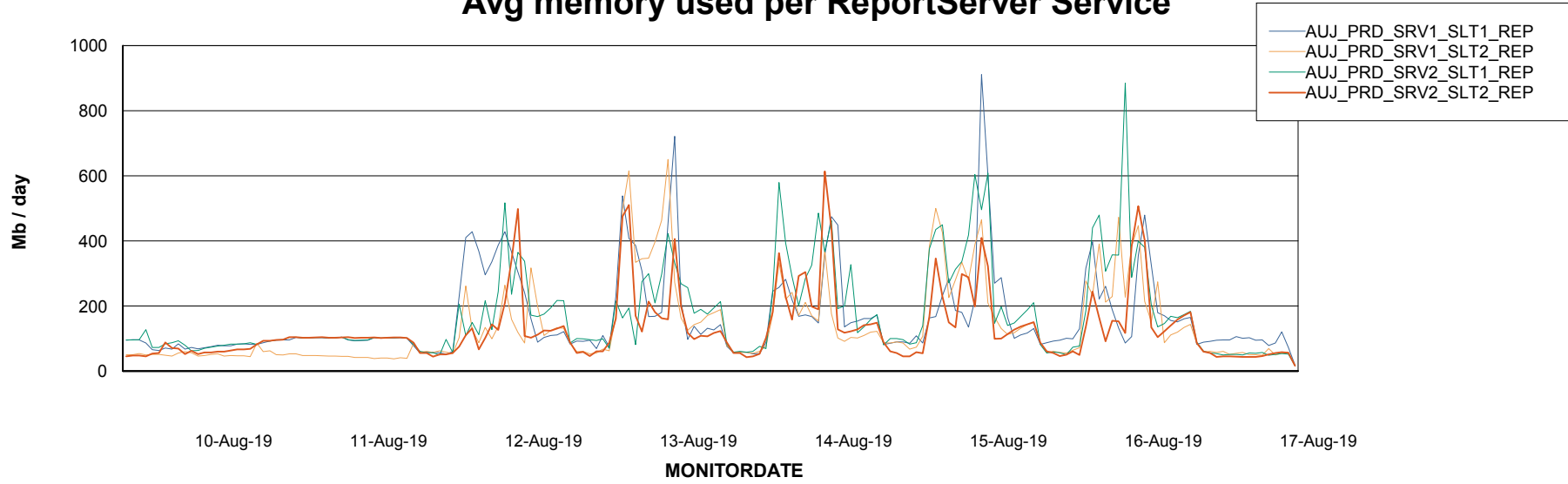
# Weekly SLA Customer Report

Customer AUJ\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



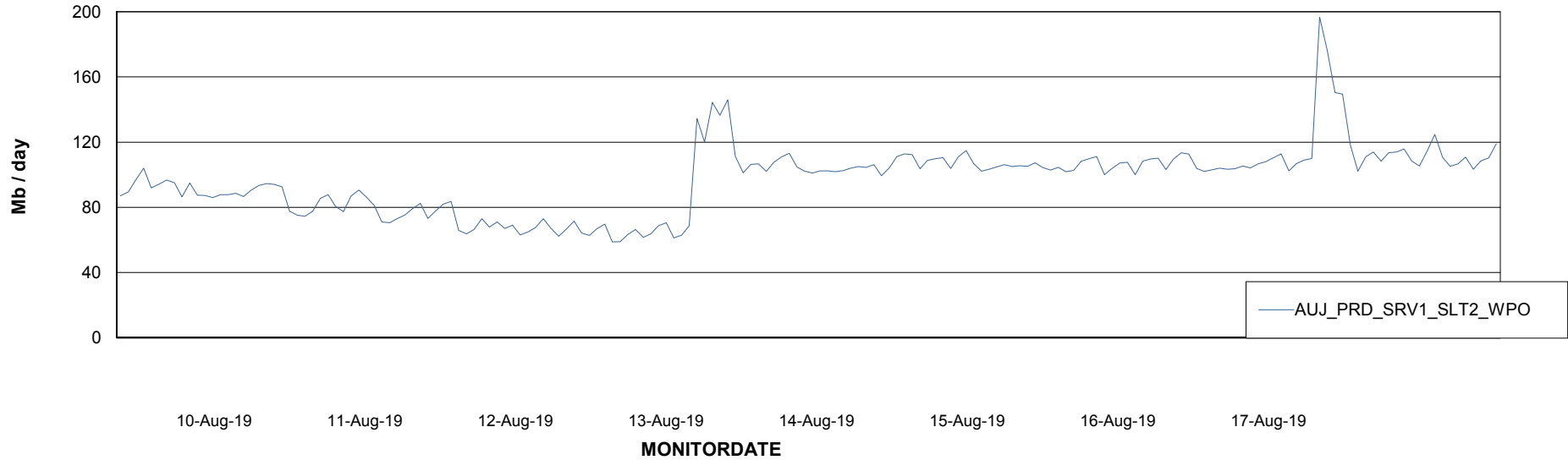
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

