

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
10-Aug-19	27	1	1	69	97	5	0	29	394	266
09-Aug-19	27	1	1	70	97	5	0	28	394	267
08-Aug-19	27	1	1	70	97	5	0	29	394	267
07-Aug-19	27	1	1	70	97	5	0	30	394	261
06-Aug-19	27	1	1	70	97	5	0	30	394	263
05-Aug-19	27	1	1	71	97	5	0	28	394	268
04-Aug-19	27	1	1	71	97	5	0	28	394	268

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Aug-19	17	1	1	61	96	1	0	44	10	5
09-Aug-19	17	1	1	61	96	1	0	44	10	5
08-Aug-19	17	1	1	62	96	1	0	45	10	5
07-Aug-19	17	1	1	63	96	1	0	45	10	5
06-Aug-19	17	1	1	63	96	1	0	46	10	5
05-Aug-19	17	1	1	64	96	1	0	47	10	5
04-Aug-19	17	1	1	64	96	1	0	47	10	5

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Aug-19	24	1	1	90	100	1	0	52	20	9
09-Aug-19	24	1	1	90	100	1	0	51	20	9
08-Aug-19	24	1	1	90	100	1	0	51	20	9
07-Aug-19	24	1	1	90	100	1	0	52	20	9
06-Aug-19	24	1	1	90	100	1	0	52	20	9
05-Aug-19	24	1	1	90	100	1	0	52	20	9
04-Aug-19	24	1	1	90	100	1	0	52	20	9

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Aug-19	29	1	1	95	100	1	0	16	10	8
09-Aug-19	29	1	1	95	100	1	0	15	10	8
08-Aug-19	29	1	1	95	100	1	0	15	10	8
07-Aug-19	29	1	1	95	100	1	0	15	10	8
06-Aug-19	29	1	1	95	100	1	0	16	10	8
05-Aug-19	29	1	1	95	100	1	0	16	10	8
04-Aug-19	29	1	1	95	100	1	0	16	10	8

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Aug-19	28	1	1	98	100	1	0	15	10	8
09-Aug-19	28	1	1	98	100	1	0	14	10	8
08-Aug-19	28	1	1	98	100	1	0	14	10	8
07-Aug-19	28	1	1	98	100	1	0	14	10	8
06-Aug-19	28	1	1	98	100	1	0	14	10	8
05-Aug-19	28	1	1	98	100	1	0	14	10	8
04-Aug-19	28	1	1	98	100	1	0	15	10	8

Harddisk Usage BGG_PRD_SRV4

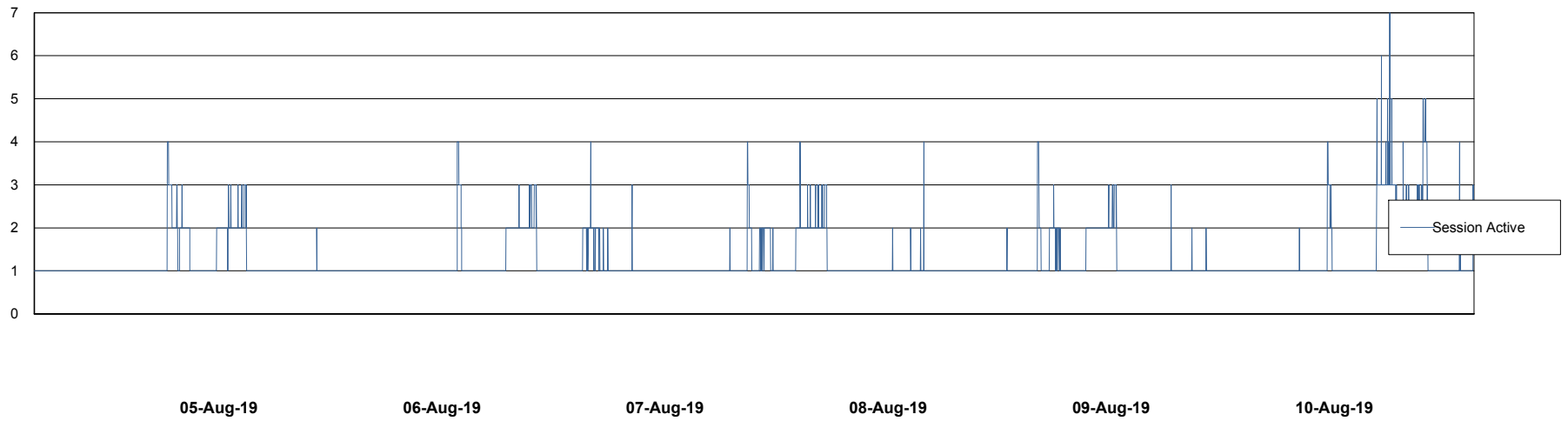
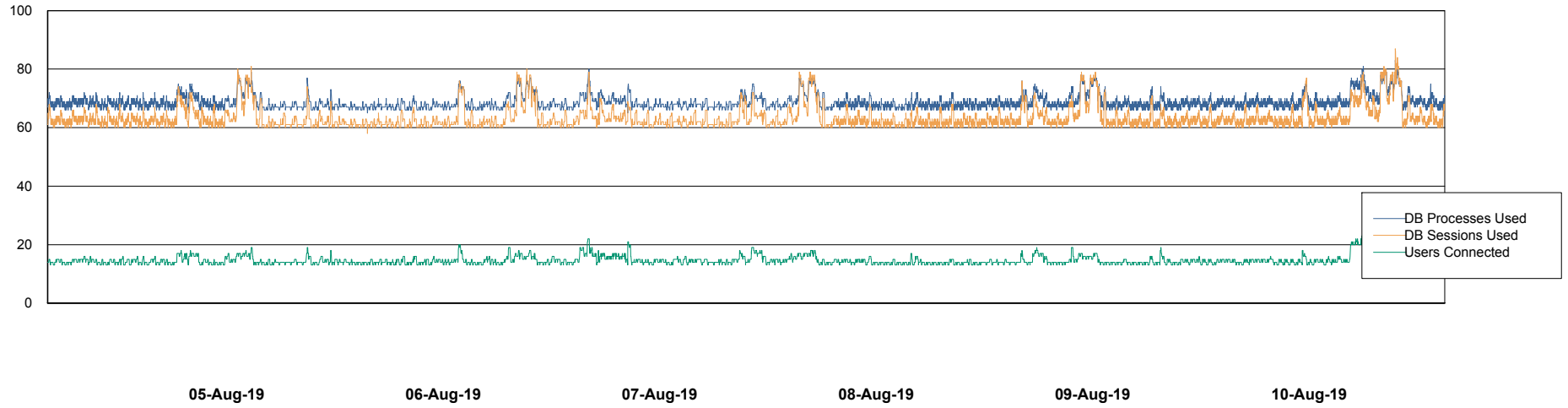
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Aug-19	27	1	1	98	100	1	0	18	10	8
09-Aug-19	27	1	1	98	100	1	0	18	10	8
08-Aug-19	27	1	1	98	100	1	0	18	10	8
07-Aug-19	27	1	1	98	100	1	0	18	10	8
06-Aug-19	27	1	1	98	100	1	0	18	10	8
05-Aug-19	27	1	1	98	100	1	0	18	10	8
04-Aug-19	27	1	1	98	100	1	0	18	10	8

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

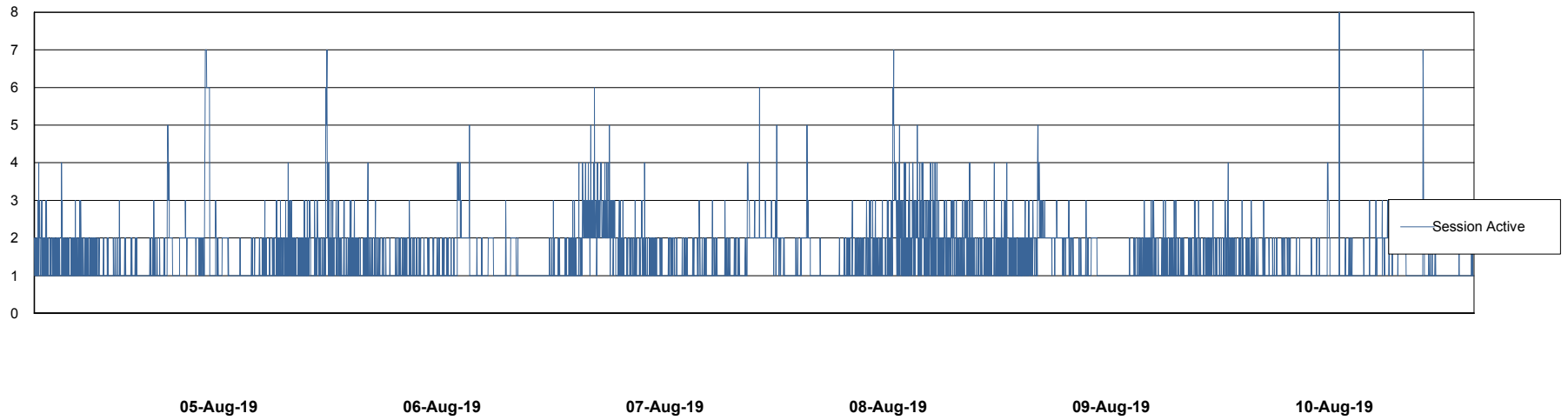
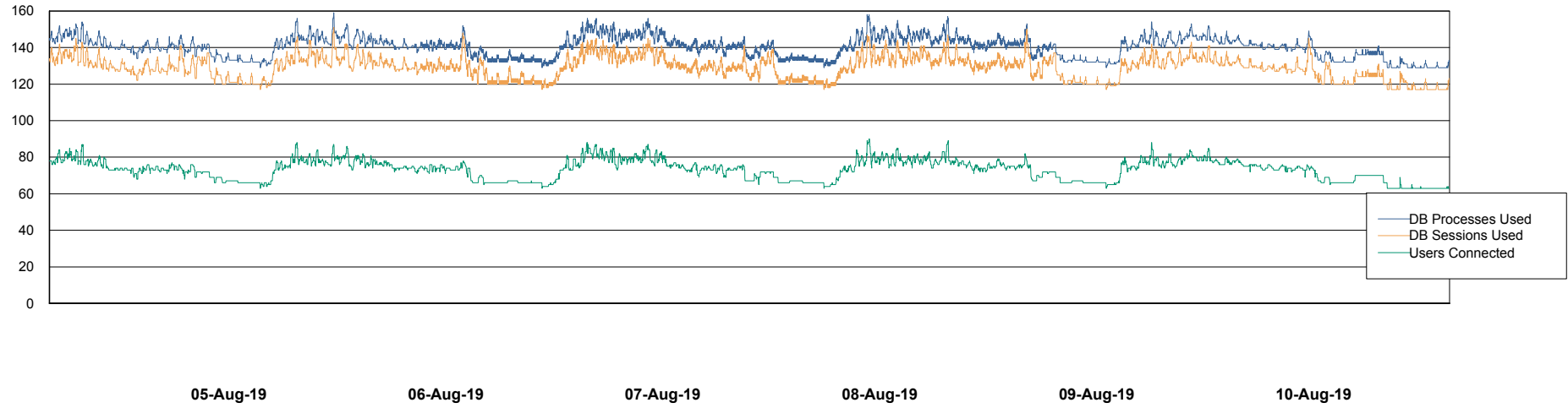


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

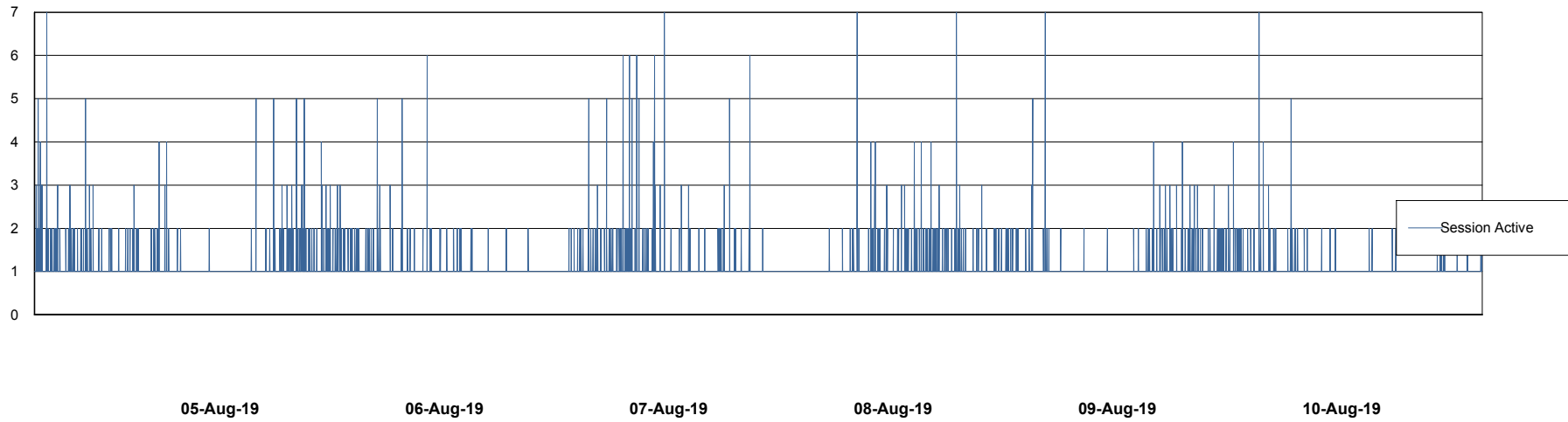
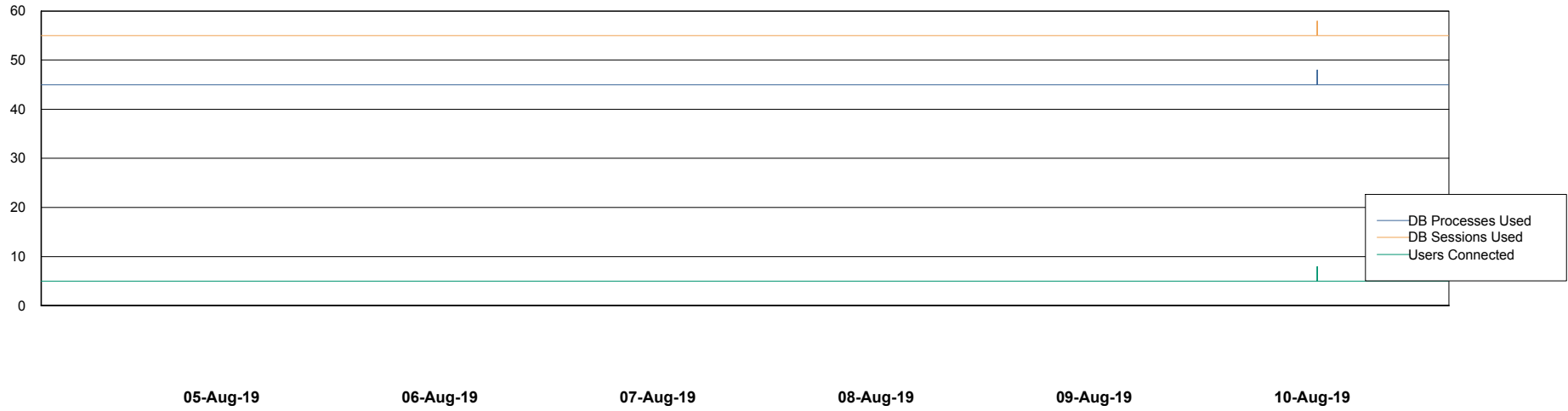


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby



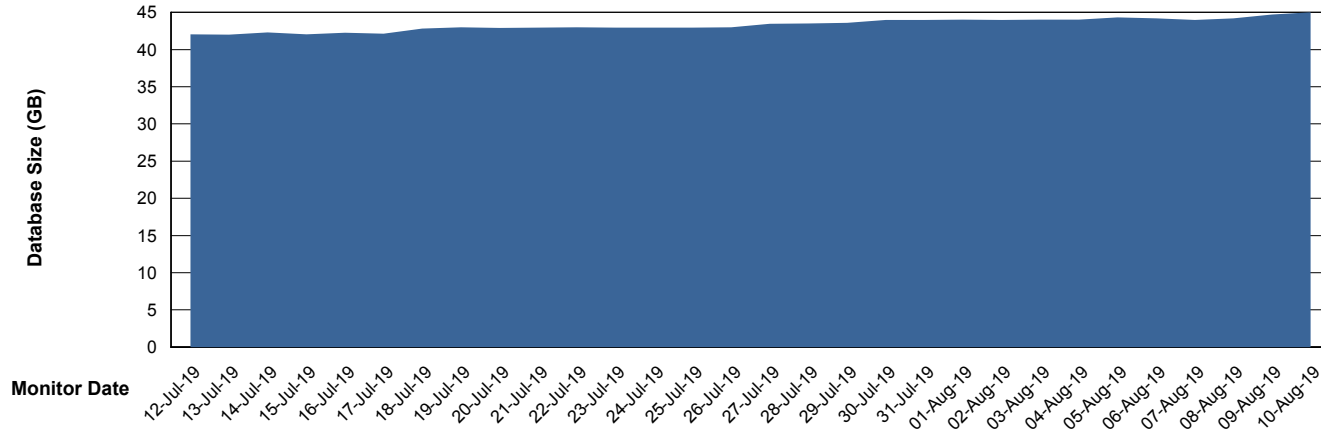
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



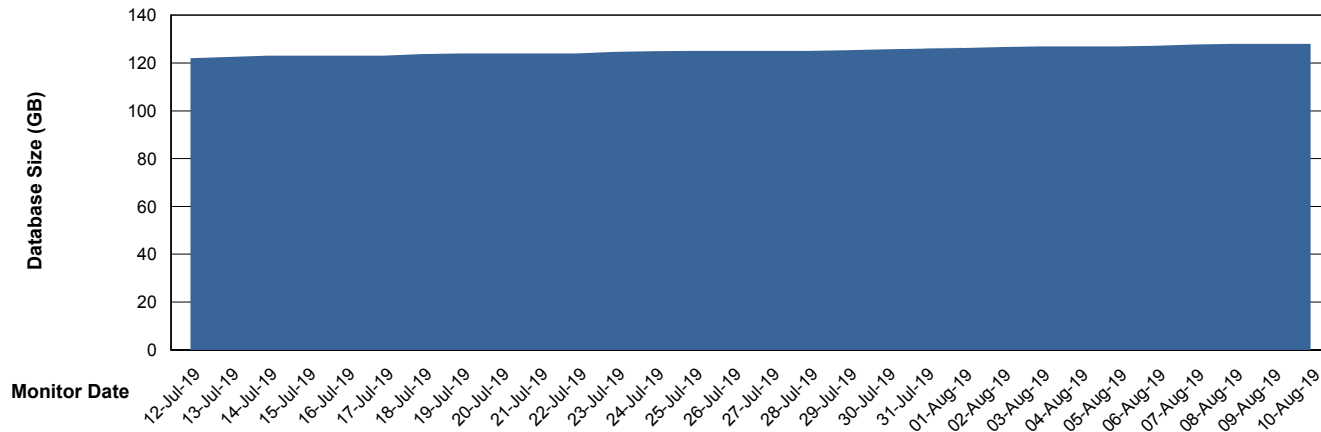
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Tablespace		BGGDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-Aug-19	ABSDATA	28	21	25
	INDX	28	22	21
09-Aug-19	ABSDATA	28	21	25
	INDX	28	22	21
08-Aug-19	ABSDATA	28	21	25
	INDX	28	22	21
07-Aug-19	ABSDATA	28	21	25
	INDX	28	22	21
06-Aug-19	ABSDATA	23	21	9
	INDX	24	22	8
05-Aug-19	ABSDATA	23	21	9
	INDX	24	22	8
04-Aug-19	ABSDATA	23	21	9
	INDX	24	22	8

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-Aug-19	ABSDATA	138	116	16
	INDX	10	8	20
09-Aug-19	ABSDATA	138	116	16
	INDX	10	8	20
08-Aug-19	ABSDATA	138	116	16
	INDX	10	8	20
07-Aug-19	ABSDATA	138	116	16
	INDX	10	8	20
06-Aug-19	ABSDATA	138	115	17
	INDX	10	8	20
05-Aug-19	ABSDATA	138	115	17
	INDX	10	8	20
04-Aug-19	ABSDATA	138	115	17
	INDX	10	8	20

BI Status and last ETL error for BGGDB_BI

	Sun 4/8/2019	Mon 5/8/2019	Tue 6/8/2019	Wed 7/8/2019	Thu 8/8/2019	Fri 9/8/2019	Sat 10/8/2019
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK	OK

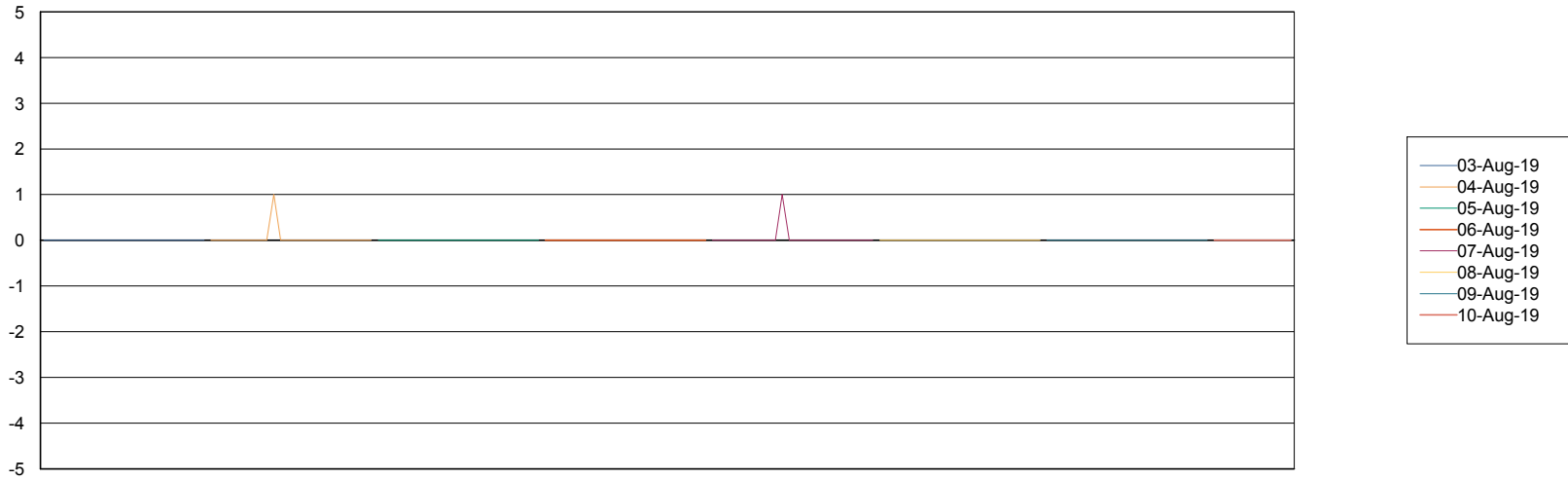
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Standby Database Health BGG_Production

Recovery lag for last 7 days



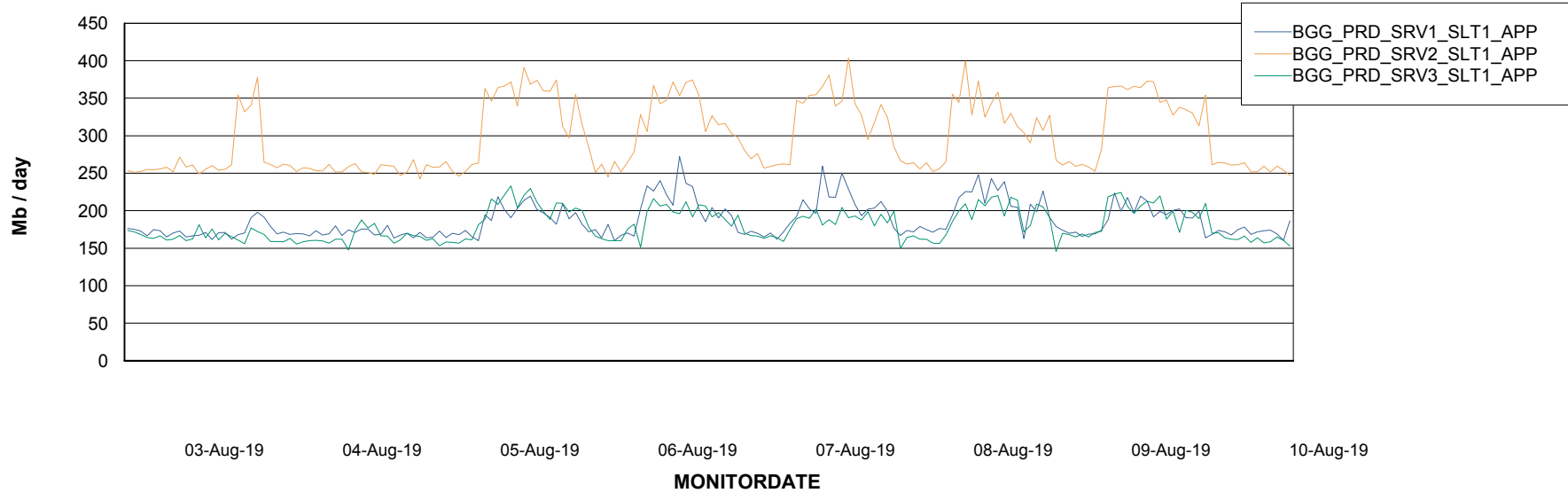
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

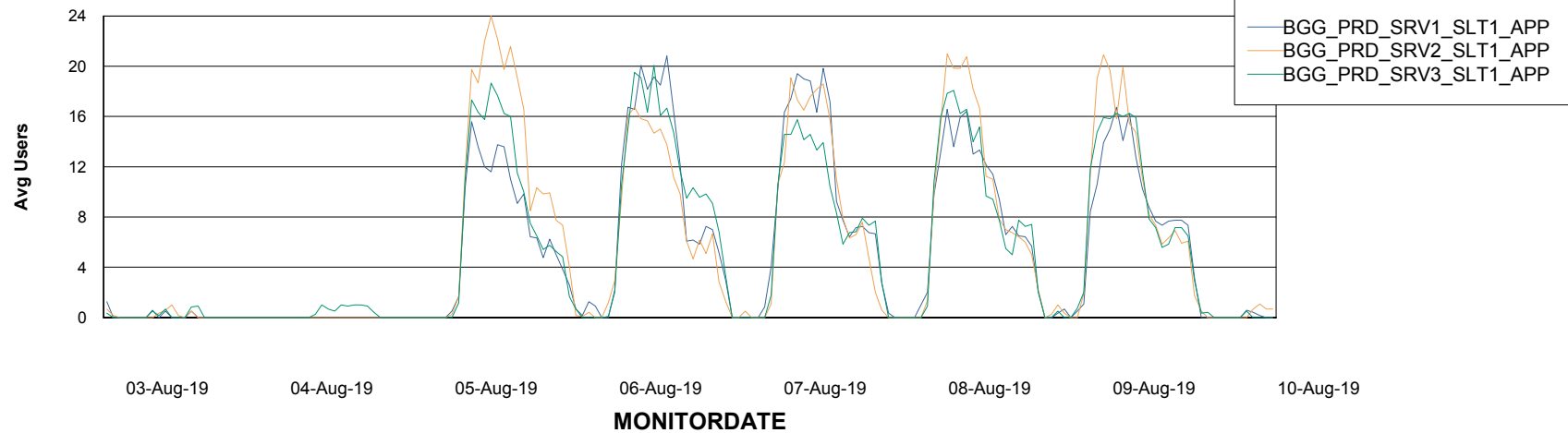


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



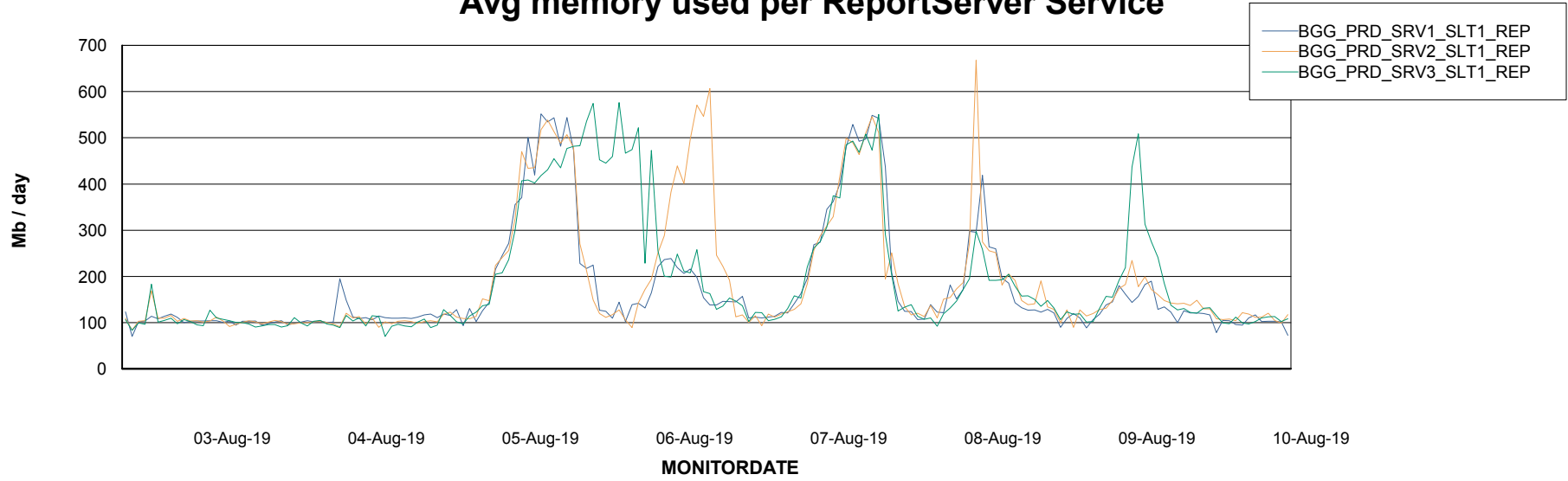
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



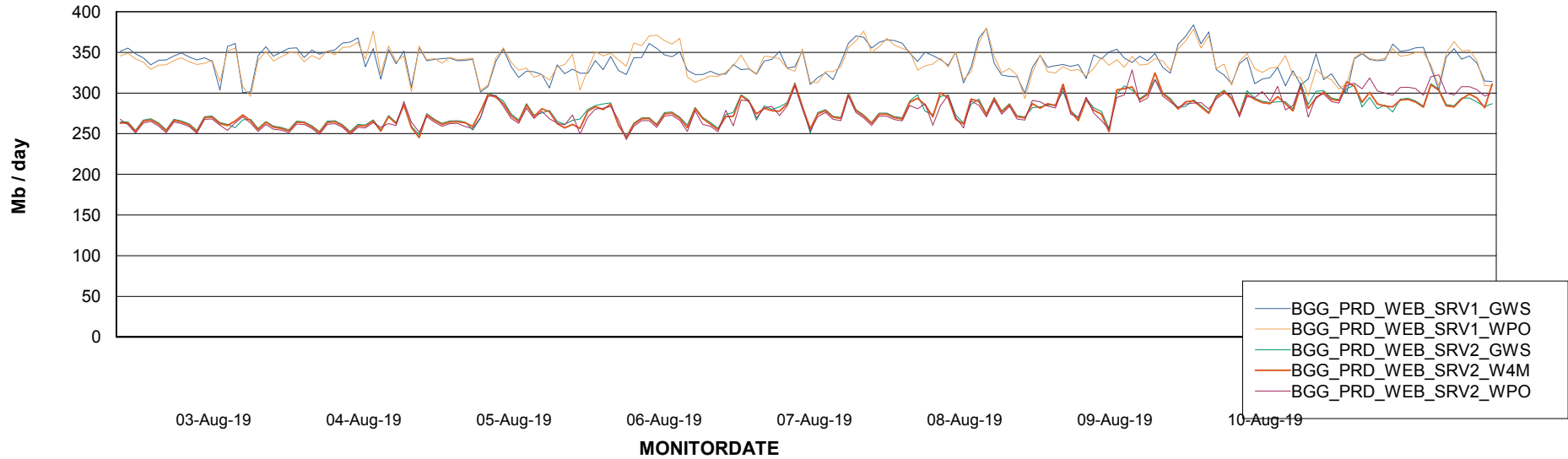
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

