

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 27-Jul-19 | 10                       | 57                         | 52                        | 10                           |
| 26-Jul-19 | 10                       | 57                         | 52                        | 10                           |
| 25-Jul-19 | 10                       | 57                         | 52                        | 10                           |
| 24-Jul-19 | 11                       | 57                         | 51                        | 11                           |
| 23-Jul-19 | 13                       | 57                         | 50                        | 13                           |
| 22-Jul-19 | 13                       | 57                         | 50                        | 13                           |
| 21-Jul-19 | 13                       | 57                         | 50                        | 13                           |

## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 27-Jul-19 | 57                       | 57                         | 25                        | 57                           |
| 26-Jul-19 | 57                       | 57                         | 25                        | 57                           |
| 25-Jul-19 | 57                       | 57                         | 25                        | 57                           |
| 24-Jul-19 | 57                       | 57                         | 25                        | 57                           |
| 23-Jul-19 | 57                       | 57                         | 25                        | 57                           |
| 22-Jul-19 | 57                       | 57                         | 25                        | 57                           |
| 21-Jul-19 | 57                       | 57                         | 25                        | 57                           |

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## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 27-Jul-19 | 79                       | 97                         | 20                        | 79                           |
| 26-Jul-19 | 79                       | 97                         | 20                        | 79                           |
| 25-Jul-19 | 79                       | 97                         | 20                        | 79                           |
| 24-Jul-19 | 79                       | 97                         | 20                        | 79                           |
| 23-Jul-19 | 79                       | 97                         | 20                        | 79                           |
| 22-Jul-19 | 79                       | 97                         | 20                        | 79                           |
| 21-Jul-19 | 79                       | 97                         | 20                        | 79                           |

## Harddisk Usage ELJ\_PRD\_SVABSSNDIPDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 27-Jul-19 | 69                       | 160                        | 49                        | 69                           |
| 26-Jul-19 | 69                       | 160                        | 49                        | 69                           |
| 25-Jul-19 | 69                       | 160                        | 49                        | 69                           |
| 24-Jul-19 | 69                       | 160                        | 49                        | 69                           |
| 23-Jul-19 | 69                       | 160                        | 49                        | 69                           |
| 22-Jul-19 | 69                       | 160                        | 49                        | 69                           |
| 21-Jul-19 | 69                       | 160                        | 49                        | 69                           |

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Harddisk Usage ELJ\_PRD\_SVABSSNDIPDB02

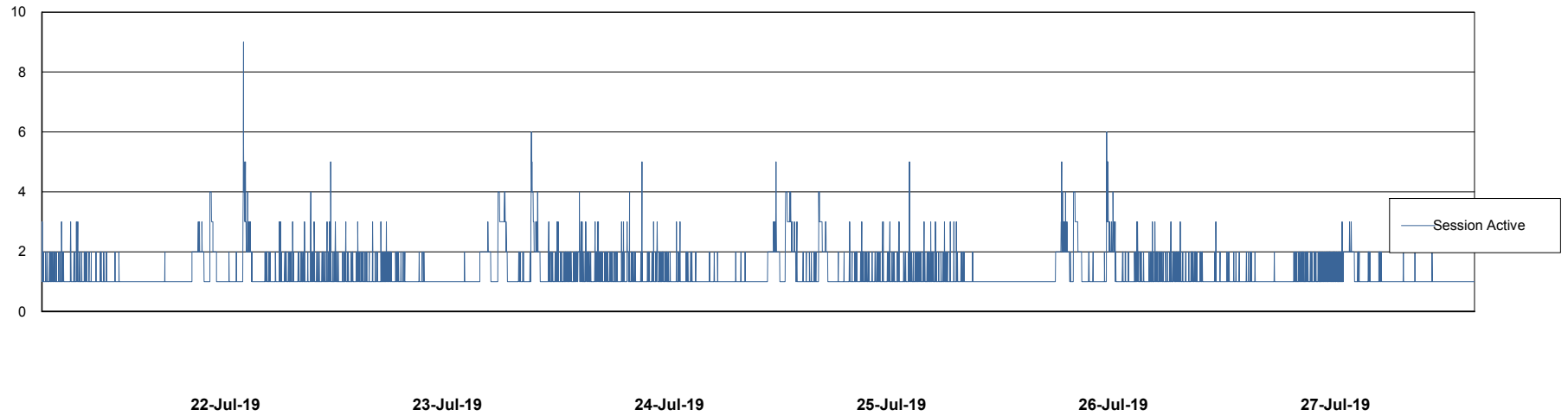
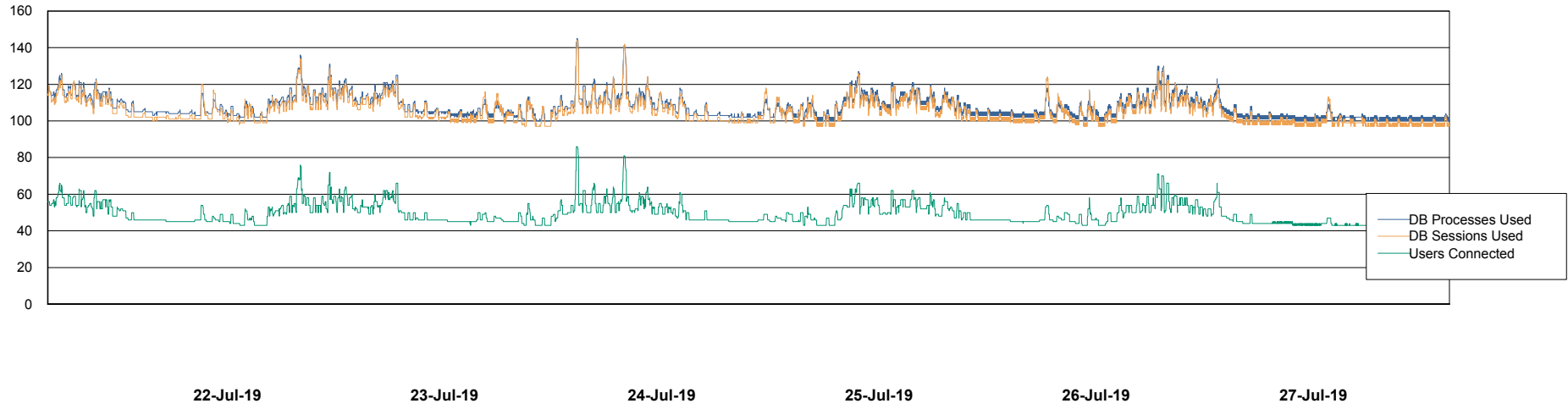
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 27-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |
| 26-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |
| 25-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |
| 24-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |
| 23-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |
| 22-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |
| 21-Jul-19 | 83                       | 160                        | 27                        | 83                           | 90                          | 600                           | 59                           |

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## Database Performance ELJDB\_Production

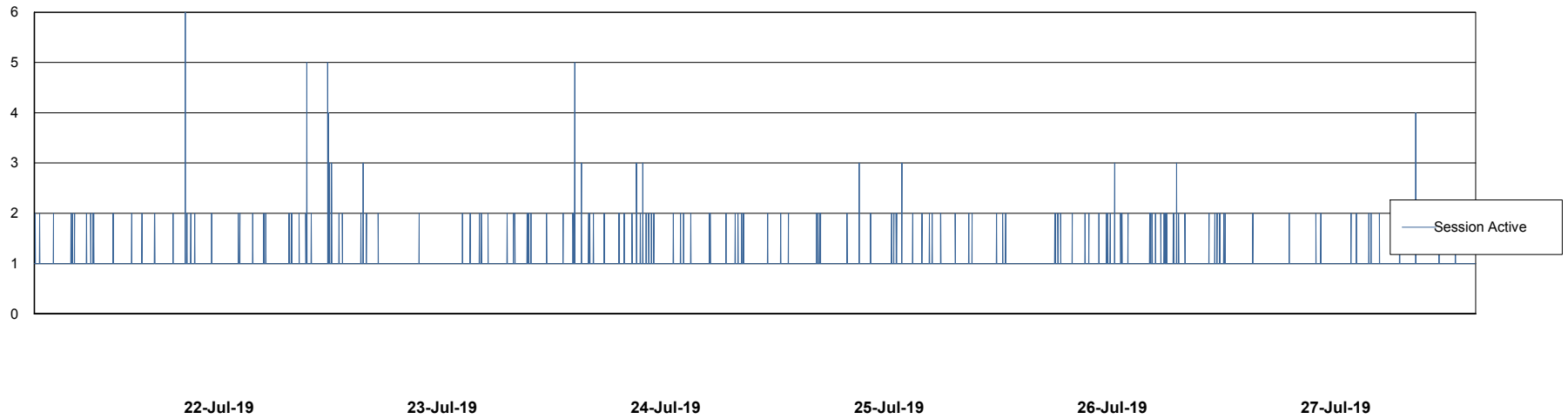
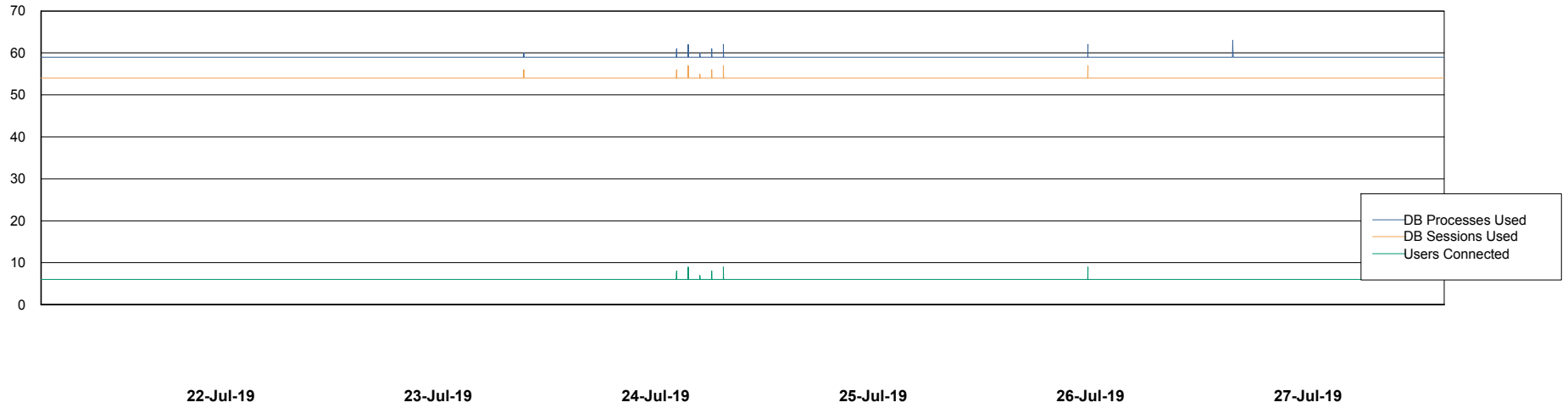


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## Database Performance ELJDB\_Standby



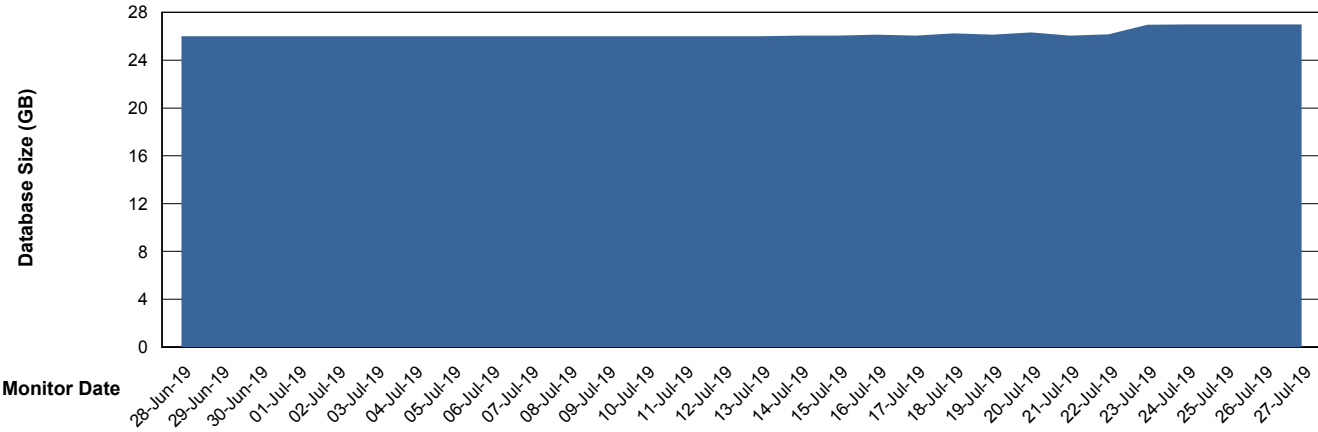
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**DATABASE SIZE** ELJDB\_Production

**Database growth over last month**



**Database Tablespace** ELJDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |
| 26-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |
| 25-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |
| 24-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |
| 23-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |
| 22-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |
| 21-Jul-19 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 4             | 2             | 50              |

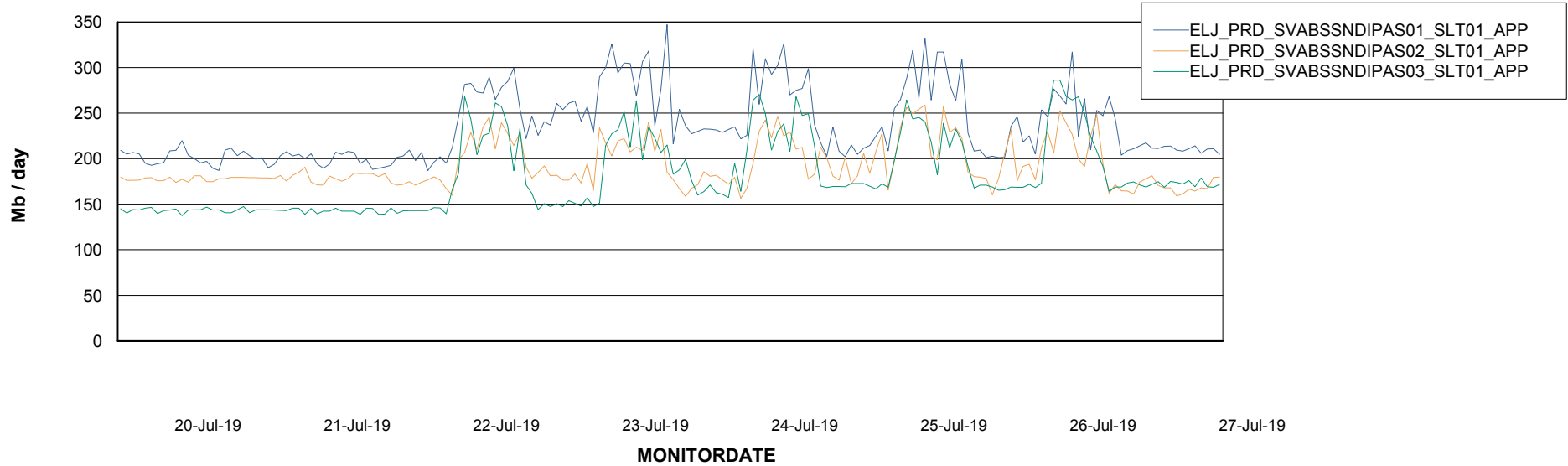
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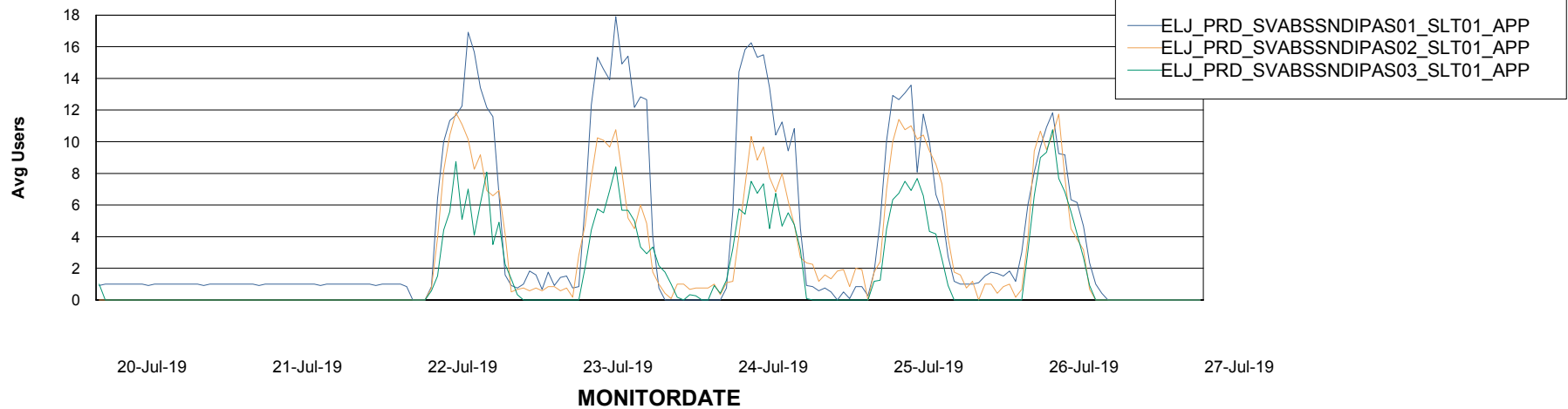


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



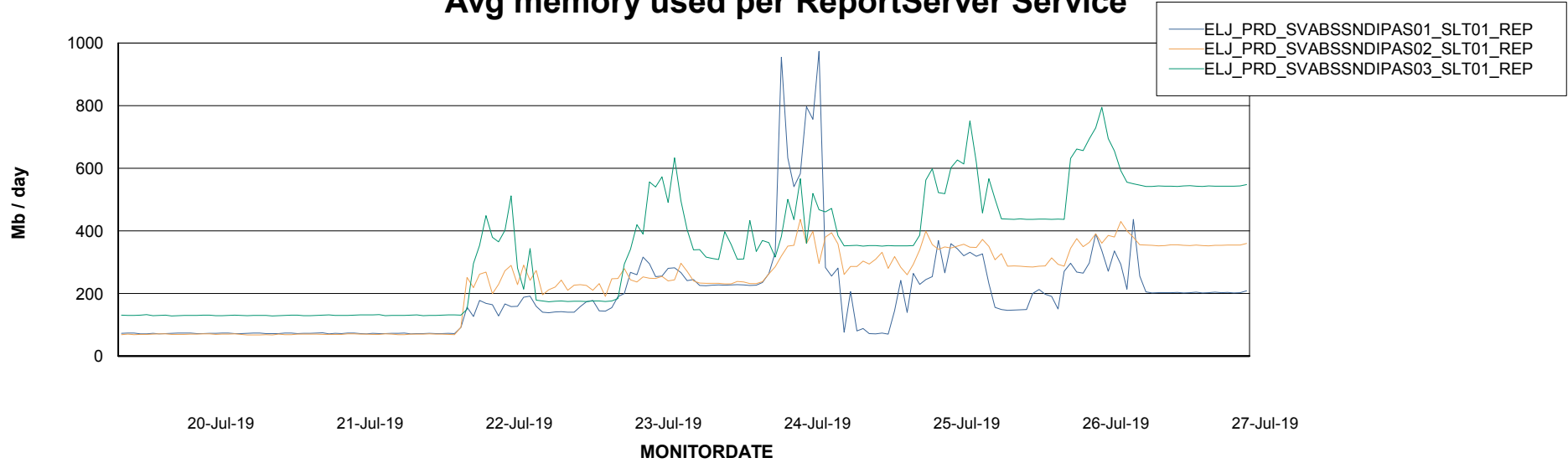
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



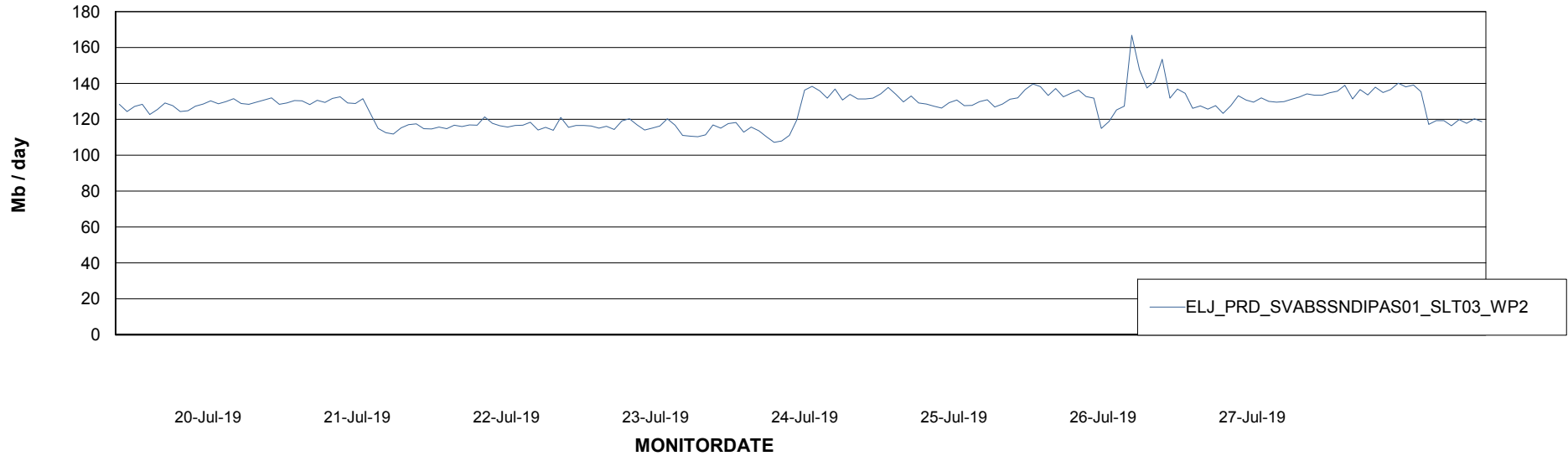
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

