

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
20-Jul-19	27	1	1	75	97	5	0	29	394	265
19-Jul-19	27	1	1	76	97	5	0	29	394	264
18-Jul-19	27	1	1	76	97	5	0	29	394	265
17-Jul-19	27	1	1	76	97	5	0	29	394	265
16-Jul-19	27	1	1	76	97	5	0	29	394	266
15-Jul-19	27	1	1	77	97	5	0	29	394	266
14-Jul-19	27	1	1	77	97	5	0	29	394	266

Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
20-Jul-19	17	1	1	73	96	1	0	49	10	5
19-Jul-19	17	1	1	74	96	1	0	49	10	5
18-Jul-19	17	1	1	75	96	1	0	50	10	5
17-Jul-19	17	1	1	75	96	1	0	50	10	5
16-Jul-19	17	1	1	76	96	1	0	51	10	5
15-Jul-19	17	1	1	76	96	1	0	49	10	5
14-Jul-19	17	1	1	77	96	1	0	49	10	5

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Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
20-Jul-19	24	1	1	90	100	1	0	51	20	9
19-Jul-19	24	1	1	90	100	1	0	51	20	9
18-Jul-19	24	1	1	90	100	1	0	51	20	9
17-Jul-19	24	1	1	90	100	1	0	51	20	9
16-Jul-19	24	1	1	90	100	1	0	51	20	9
15-Jul-19	24	1	1	90	100	1	0	51	20	9
14-Jul-19	24	1	1	90	100	1	0	51	20	9

Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
20-Jul-19	29	1	1	95	100	1	0	17	10	8
19-Jul-19	29	1	1	95	100	1	0	17	10	8
18-Jul-19	29	1	1	95	100	1	0	17	10	8
17-Jul-19	29	1	1	95	100	1	0	17	10	8
16-Jul-19	29	1	1	95	100	1	0	17	10	8
15-Jul-19	29	1	1	95	100	1	0	17	10	8
14-Jul-19	29	1	1	95	100	1	0	17	10	8

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
20-Jul-19	28	1	1	98	100	1	0	15	10	8
19-Jul-19	28	1	1	98	100	1	0	15	10	8
18-Jul-19	28	1	1	98	100	1	0	15	10	8
17-Jul-19	28	1	1	98	100	1	0	15	10	8
16-Jul-19	28	1	1	98	100	1	0	24	10	7
15-Jul-19	28	1	1	98	100	1	0	29	10	7
14-Jul-19	28	1	1	98	100	1	0	29	10	7

## Harddisk Usage BGG\_PRD\_SRV4

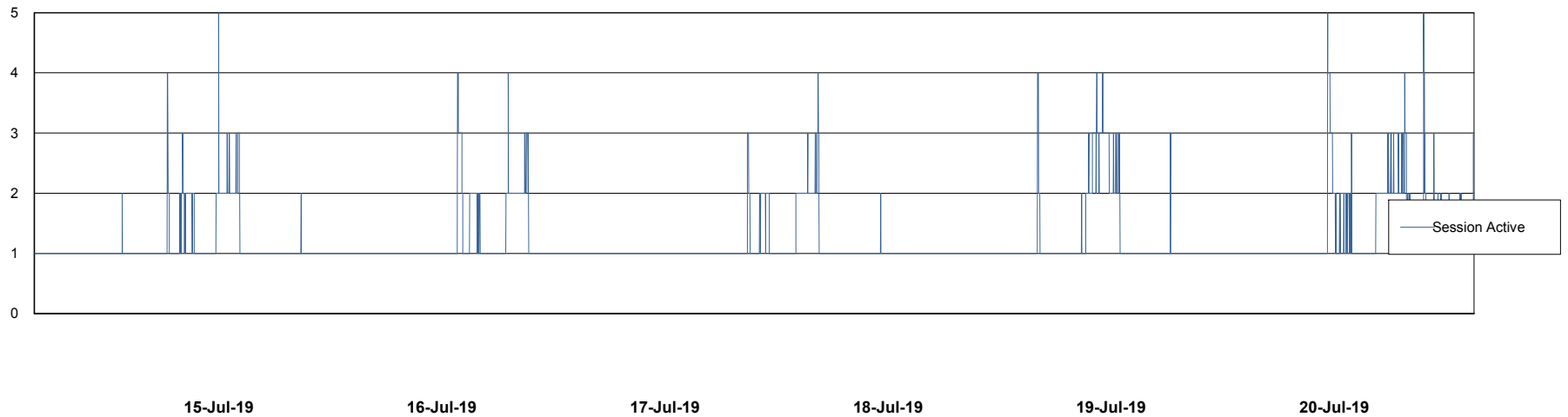
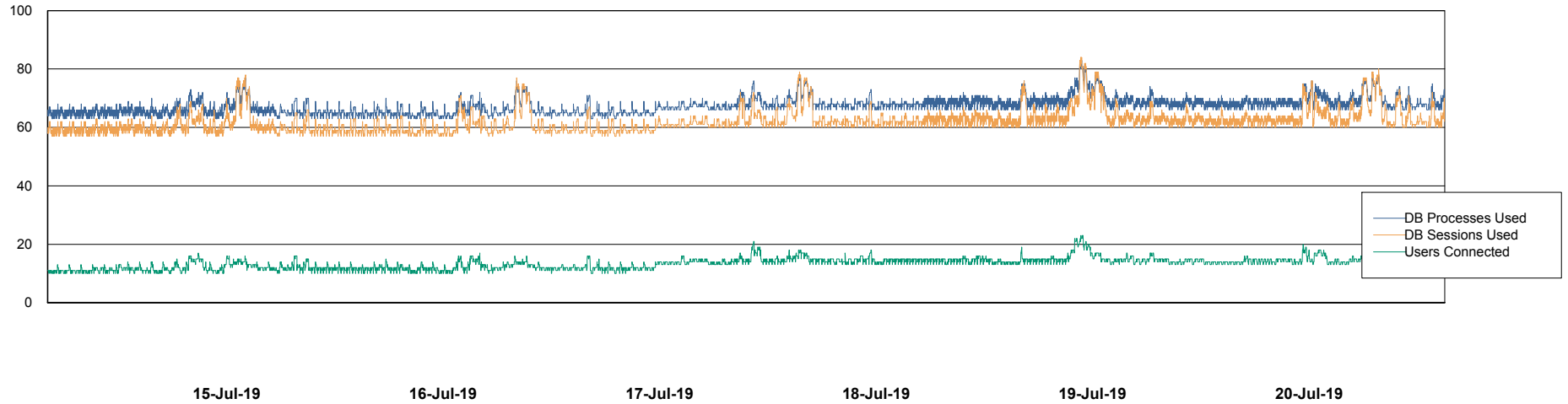
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
20-Jul-19	27	1	1	98	100	1	0	18	10	8
19-Jul-19	27	1	1	98	100	1	0	18	10	8
18-Jul-19	27	1	1	98	100	1	0	18	10	8
17-Jul-19	27	1	1	98	100	1	0	18	10	8
16-Jul-19	27	1	1	98	100	1	0	18	10	8
15-Jul-19	27	1	1	98	100	1	0	18	10	8
14-Jul-19	27	1	1	98	100	1	0	18	10	8

# Weekly SLA Customer Report

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## Database Performance BGGDB\_BI

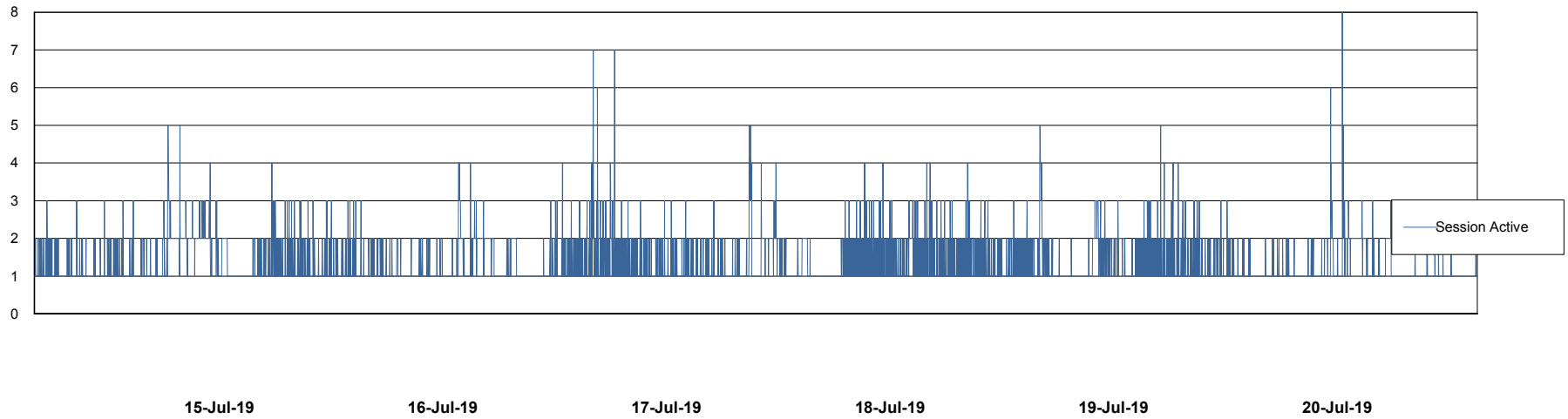
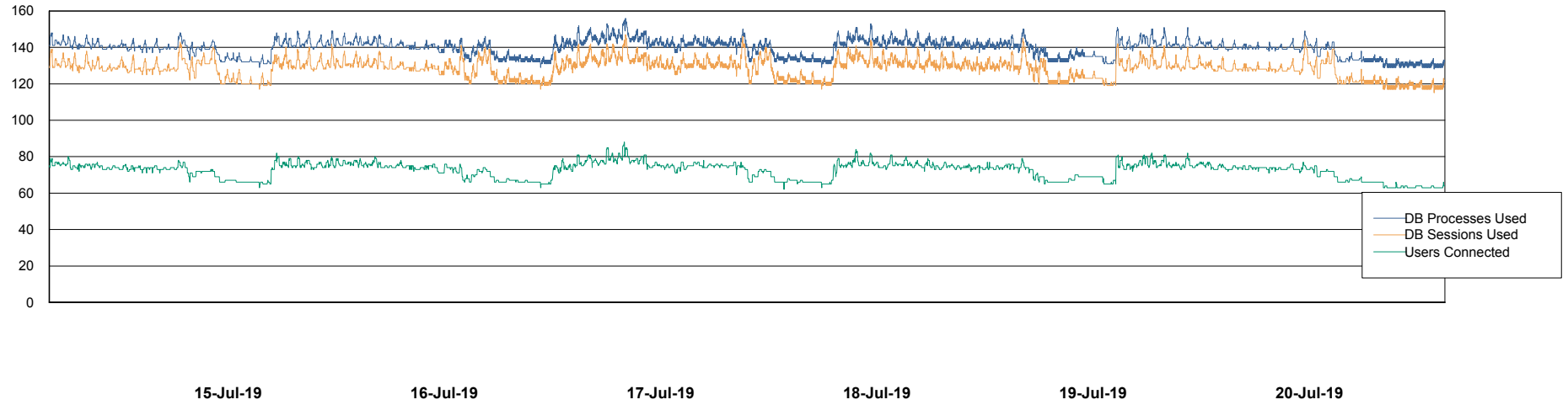


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## Database Performance BGGDB\_Production

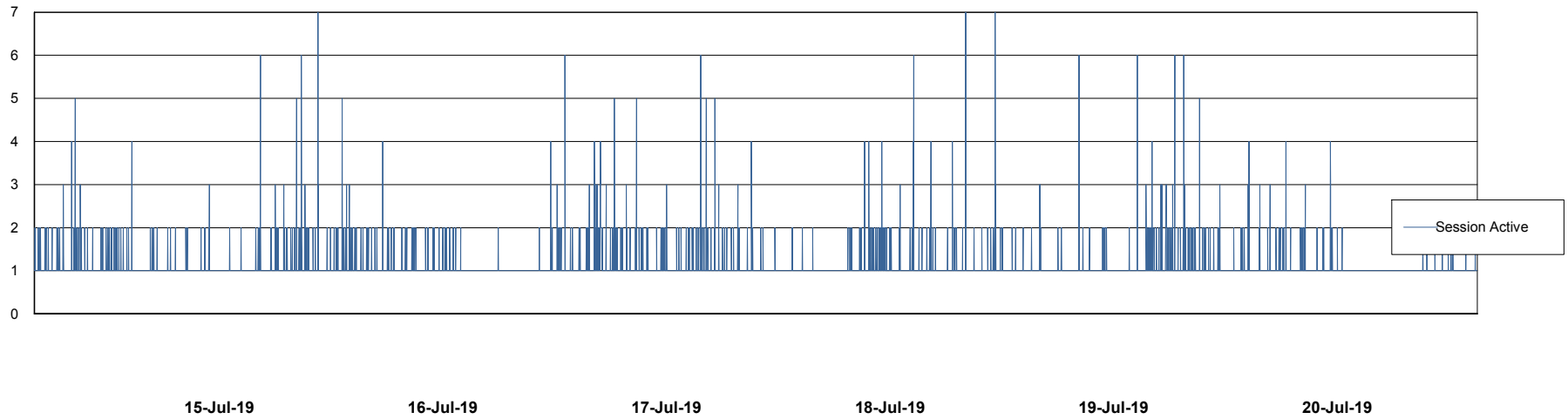
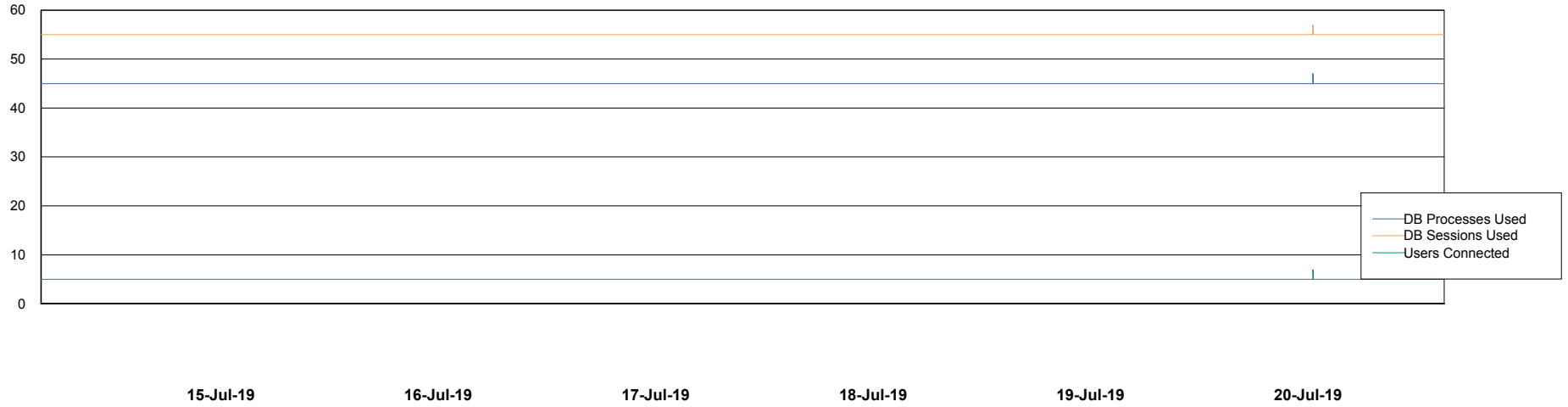


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## Database Performance BGGDB\_Standby



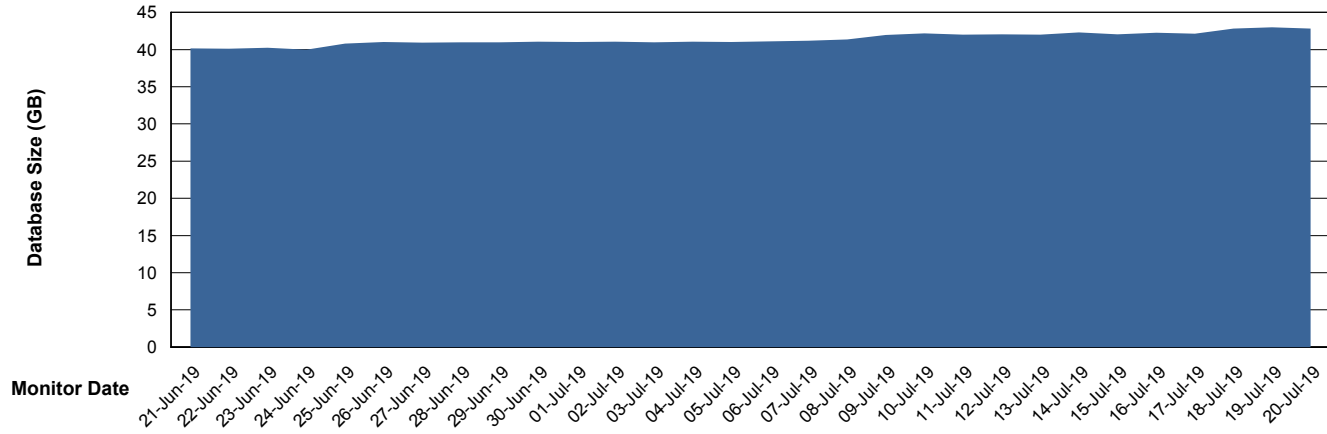
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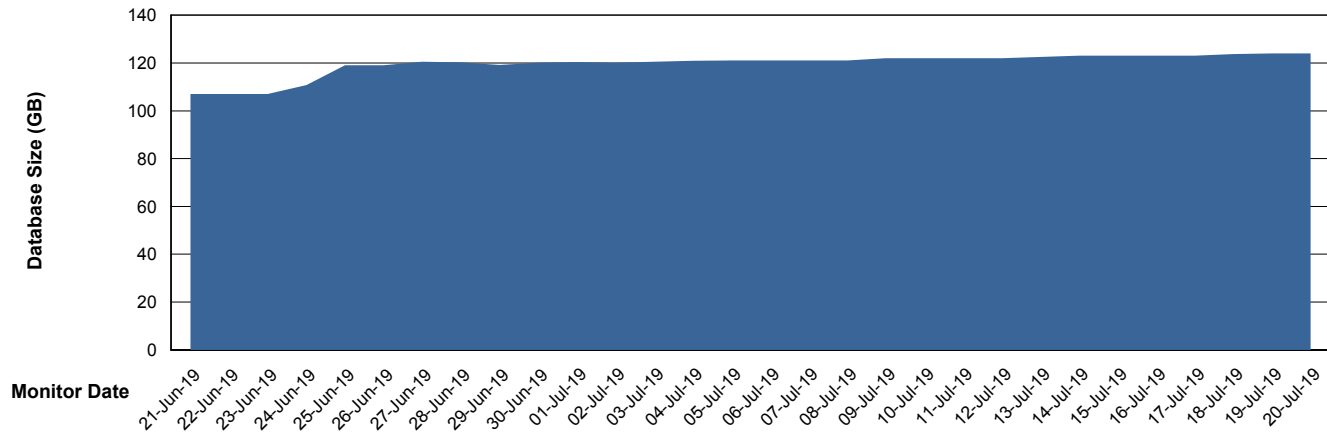
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13
19-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13
18-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13
17-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13
16-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13
15-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13
14-Jul-19	ABSDATA	23	20	13
	INDX	24	21	13

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-Jul-19	ABSDATA	138	112	19
	INDX	10	8	20
19-Jul-19	ABSDATA	138	112	19
	INDX	10	8	20
18-Jul-19	ABSDATA	138	112	19
	INDX	10	8	20
17-Jul-19	ABSDATA	138	112	19
	INDX	10	8	20
16-Jul-19	ABSDATA	138	112	19
	INDX	10	8	20
15-Jul-19	ABSDATA	138	111	20
	INDX	10	8	20
14-Jul-19	ABSDATA	138	111	20
	INDX	10	8	20

BI Status and last ETL error for BGGDB\_BI

	Sun 14/7/2019	Mon 15/7/2019	Tue 16/7/2019	Wed 17/7/2019	Thu 18/7/2019	Fri 19/7/2019	Sat 20/7/2019
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

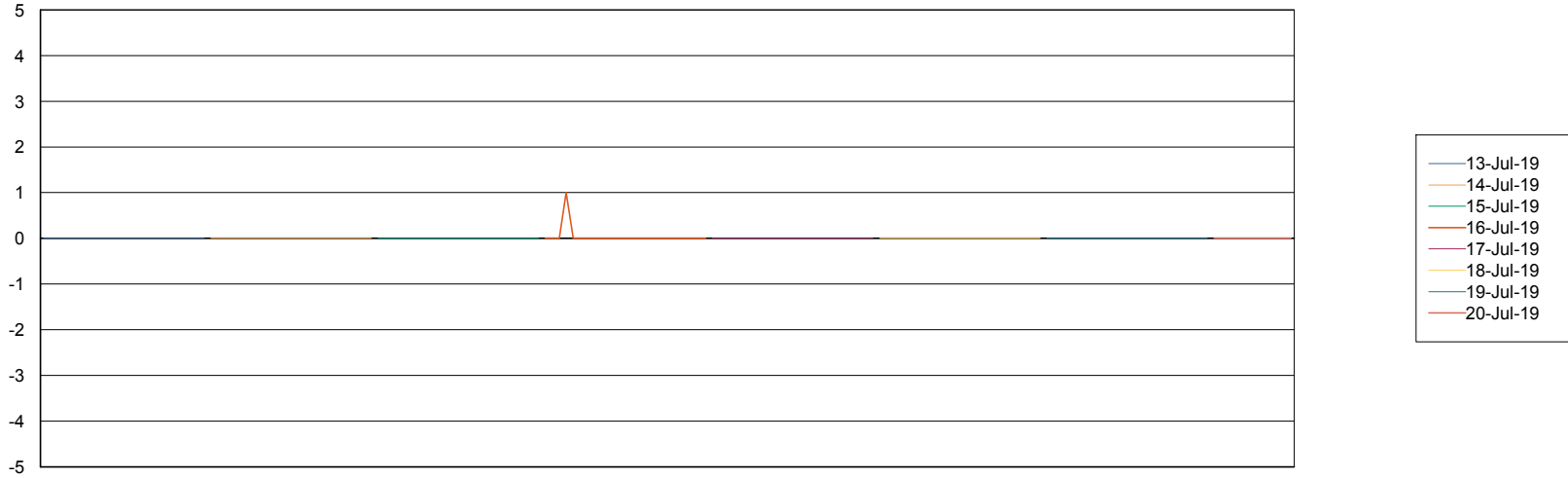
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



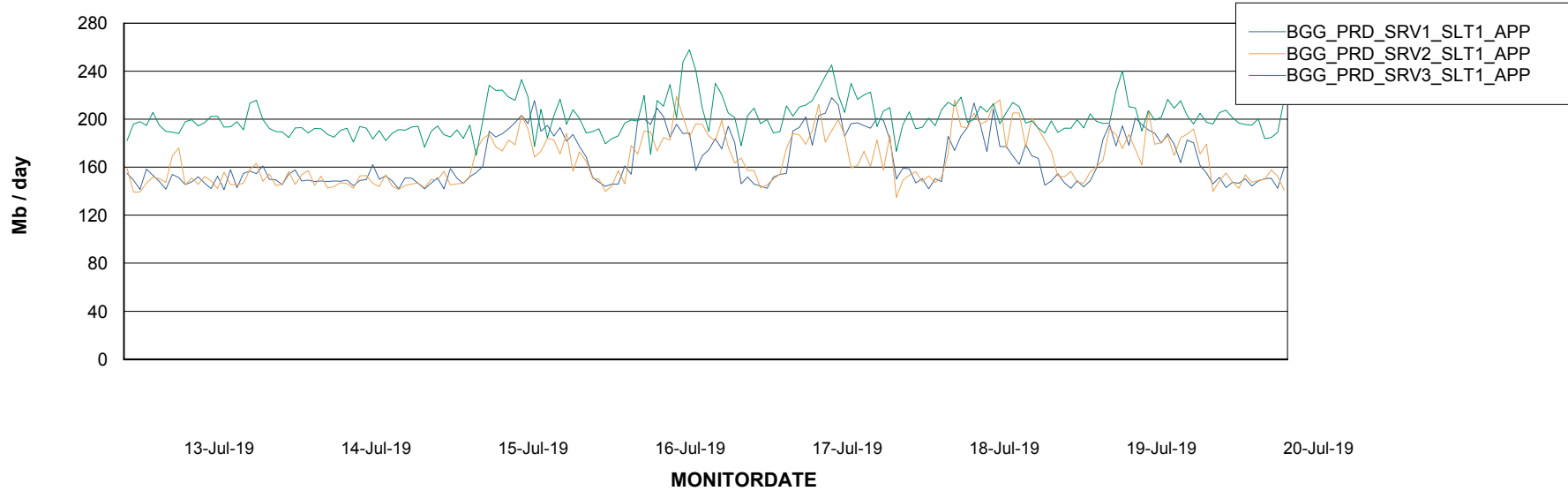
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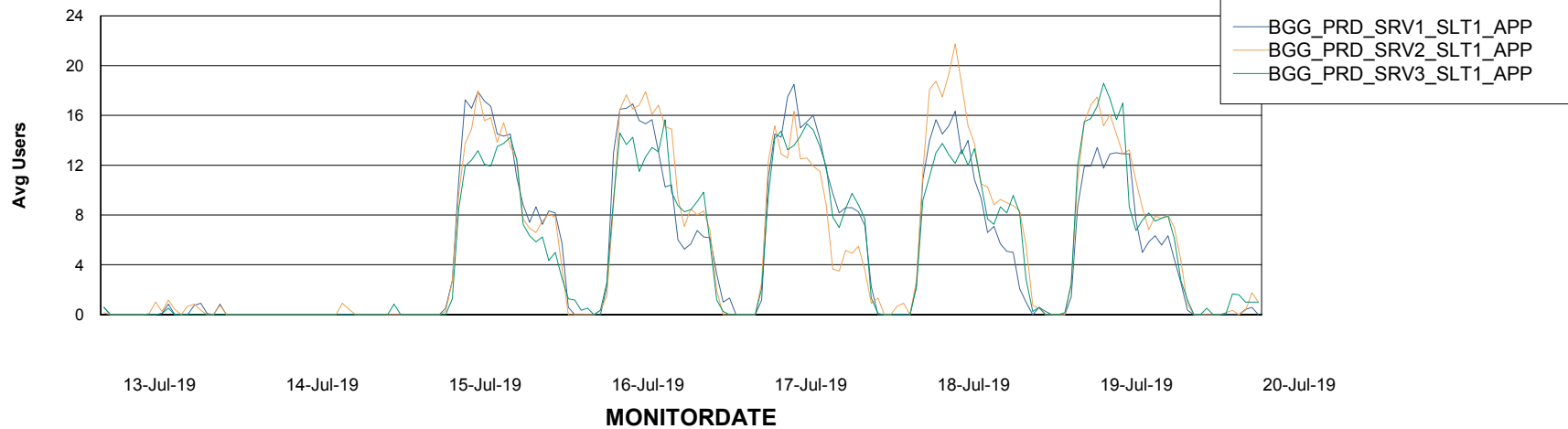


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



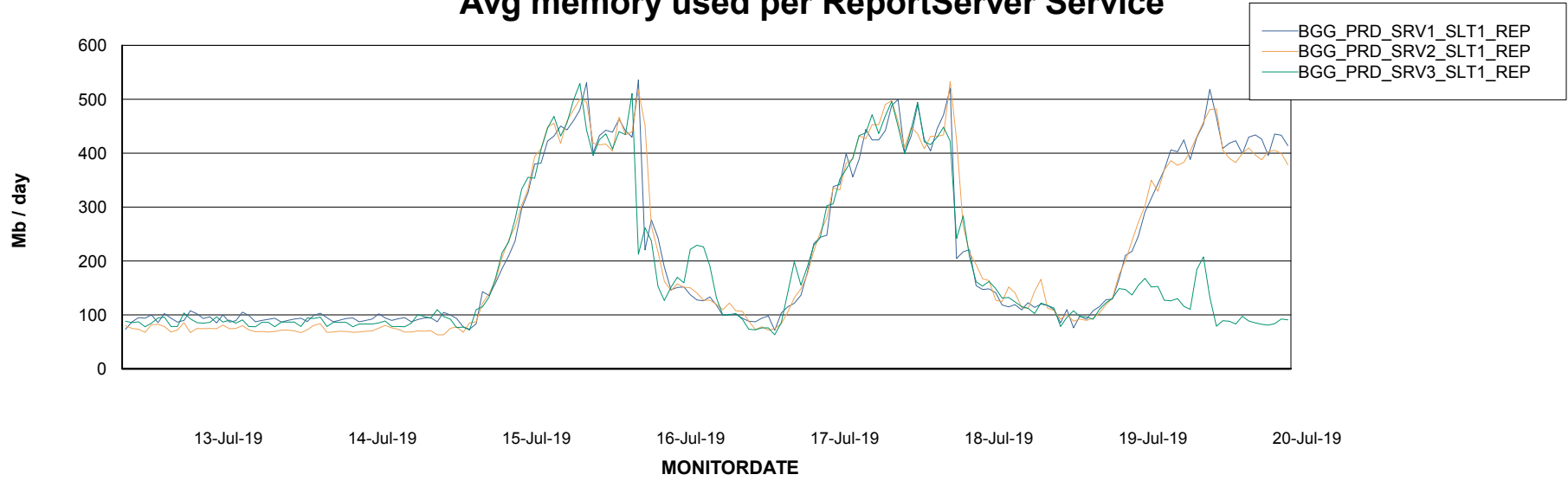
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



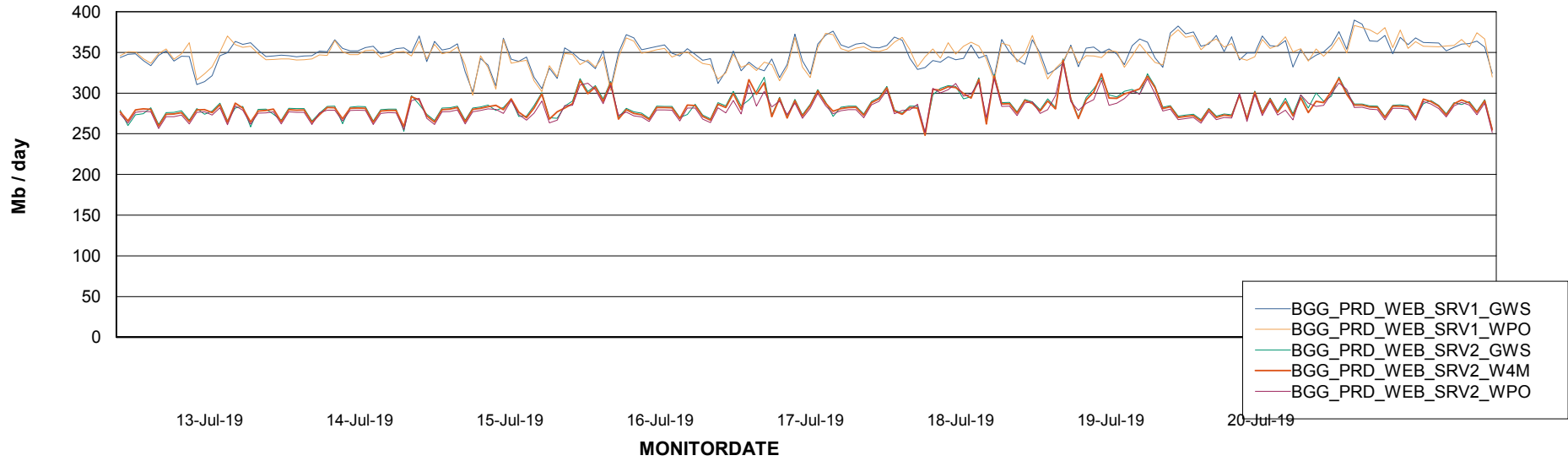
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

