

# Weekly SLA Customer Report

Customer CUS Production  
 Database ID 84



Harddisk Usage CUS\_ABSBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13-Jul-19 | 78                        | 199                         | 23                        | 800                         |
| 12-Jul-19 | 78                        | 199                         | 24                        | 800                         |
| 11-Jul-19 | 78                        | 199                         | 24                        | 800                         |
| 10-Jul-19 | 78                        | 199                         | 25                        | 800                         |
| 09-Jul-19 | 78                        | 199                         | 25                        | 800                         |
| 08-Jul-19 | 78                        | 199                         | 26                        | 800                         |
| 07-Jul-19 | 78                        | 199                         | 26                        | 800                         |

Harddisk Usage CUS\_ABSPROD1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 13-Jul-19 | 43                        | 199                         |
| 12-Jul-19 | 43                        | 199                         |
| 11-Jul-19 | 43                        | 199                         |
| 10-Jul-19 | 43                        | 199                         |
| 09-Jul-19 | 43                        | 199                         |
| 08-Jul-19 | 43                        | 199                         |
| 07-Jul-19 | 43                        | 199                         |

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Harddisk Usage CUS\_ABSPROD2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 13-Jul-19 | 39                        | 199                         |
| 12-Jul-19 | 39                        | 199                         |
| 11-Jul-19 | 39                        | 199                         |
| 10-Jul-19 | 39                        | 199                         |
| 09-Jul-19 | 40                        | 199                         |
| 08-Jul-19 | 39                        | 199                         |
| 07-Jul-19 | 39                        | 199                         |

Harddisk Usage CUS\_ABSWEBPROD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 13-Jul-19 | 84                        | 199                         |
| 12-Jul-19 | 84                        | 199                         |
| 11-Jul-19 | 84                        | 199                         |
| 10-Jul-19 | 85                        | 199                         |
| 09-Jul-19 | 85                        | 199                         |
| 08-Jul-19 | 85                        | 199                         |
| 07-Jul-19 | 84                        | 199                         |

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Harddisk Usage CUS\_PrimaryDBSrv\_ABSDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13-Jul-19 | 83                        | 199                         | 62                        | 1,024                       |
| 12-Jul-19 | 83                        | 199                         | 61                        | 1,024                       |
| 11-Jul-19 | 83                        | 199                         | 61                        | 1,024                       |
| 10-Jul-19 | 83                        | 199                         | 63                        | 1,024                       |
| 09-Jul-19 | 83                        | 199                         | 68                        | 1,024                       |
| 08-Jul-19 | 83                        | 199                         | 70                        | 1,024                       |
| 07-Jul-19 | 83                        | 199                         | 68                        | 1,024                       |

Harddisk Usage CUS\_StandByDBSrv\_ABSDB2

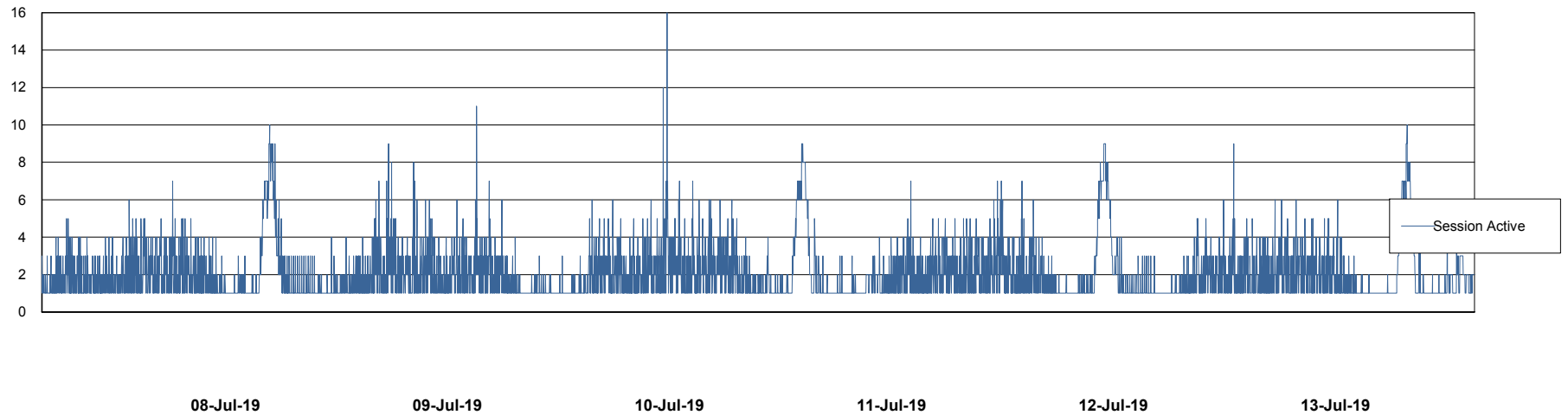
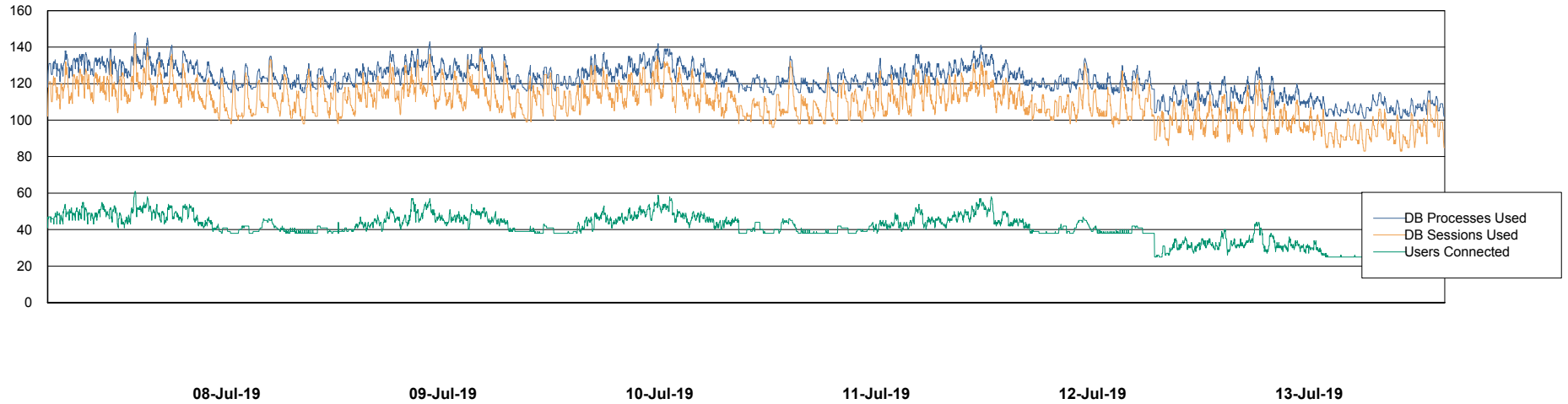
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13-Jul-19 | 85                        | 199                         | 77                        | 1,024                       |
| 12-Jul-19 | 85                        | 199                         | 77                        | 1,024                       |
| 11-Jul-19 | 85                        | 199                         | 77                        | 1,024                       |
| 10-Jul-19 | 85                        | 199                         | 77                        | 1,024                       |
| 09-Jul-19 | 86                        | 199                         | 78                        | 1,024                       |
| 08-Jul-19 | 86                        | 199                         | 78                        | 1,024                       |
| 07-Jul-19 | 86                        | 199                         | 78                        | 1,024                       |

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## Database Performance CUS\_ProdDB\_Primary

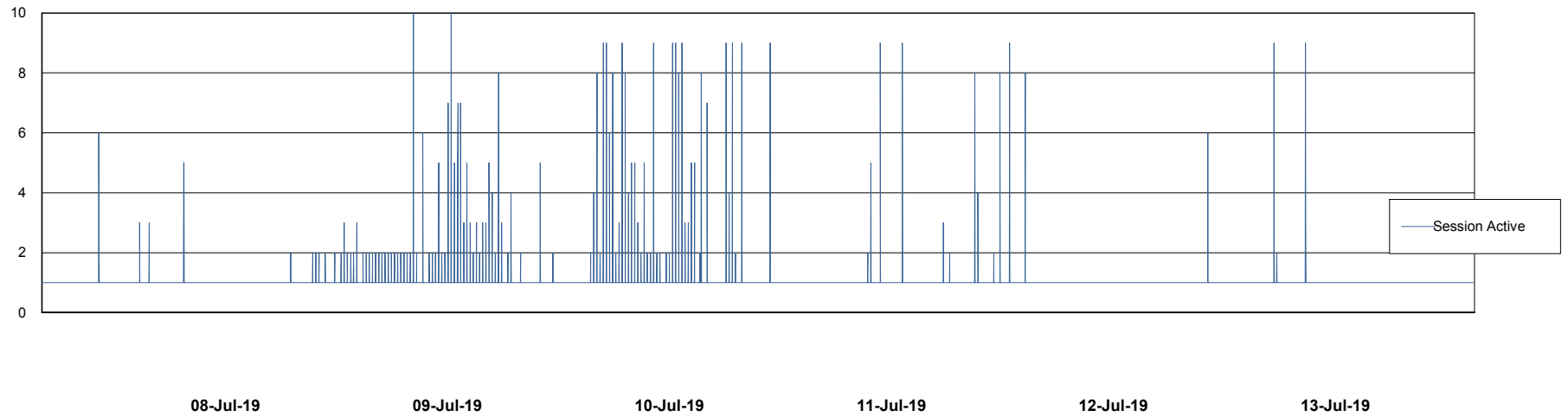
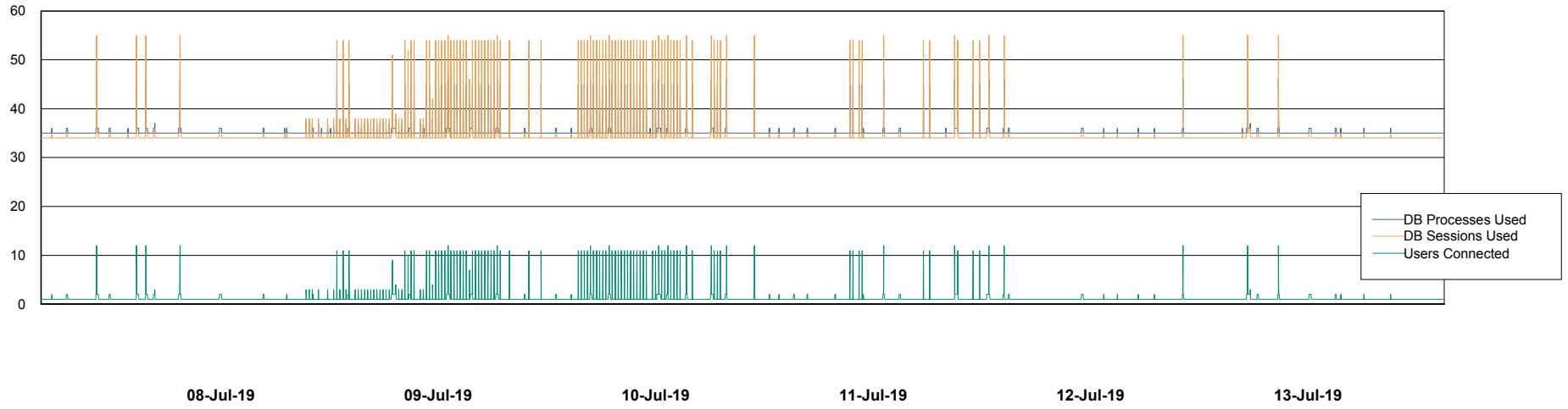


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## Database Performance CUS\_ProdDB\_Standby



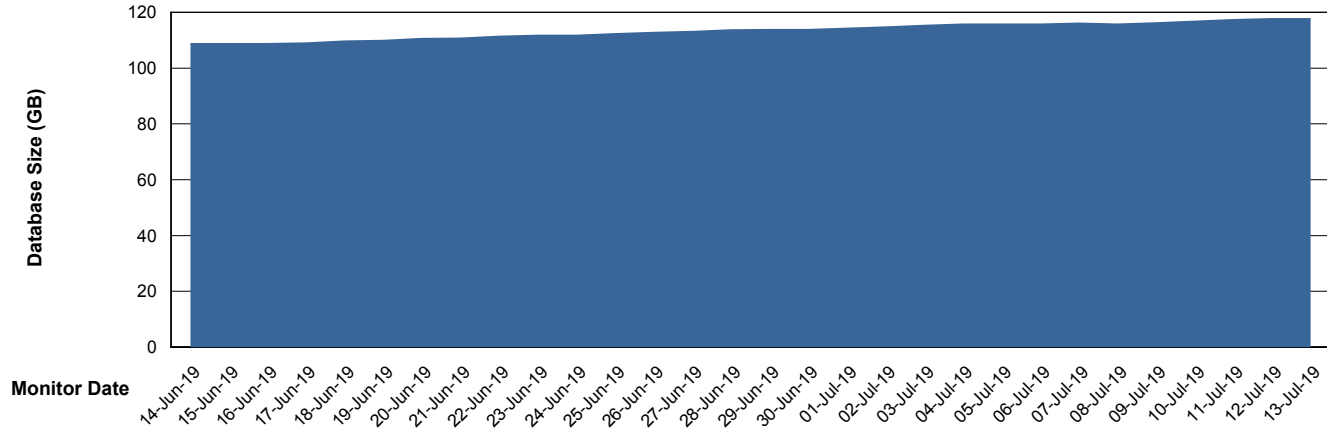
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**DATABASE SIZE CUS\_ProdDB\_Primary**

**Database growth over last month**



**Database Tablespace CUS\_ProdDB\_Primary**

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 13-Jul-19 | ABSDATA         | 130           | 105           | 19              |
|           | INDX            | 6             | 4             | 33              |
| 12-Jul-19 | ABSDATA         | 130           | 106           | 18              |
|           | INDX            | 6             | 4             | 33              |
| 11-Jul-19 | ABSDATA         | 130           | 105           | 19              |
|           | INDX            | 6             | 4             | 33              |
| 10-Jul-19 | ABSDATA         | 130           | 105           | 19              |
|           | INDX            | 6             | 4             | 33              |
| 09-Jul-19 | ABSDATA         | 130           | 104           | 20              |
|           | INDX            | 6             | 4             | 33              |
| 08-Jul-19 | ABSDATA         | 120           | 104           | 13              |
|           | INDX            | 6             | 4             | 33              |
| 07-Jul-19 | ABSDATA         | 120           | 104           | 13              |
|           | INDX            | 6             | 4             | 33              |



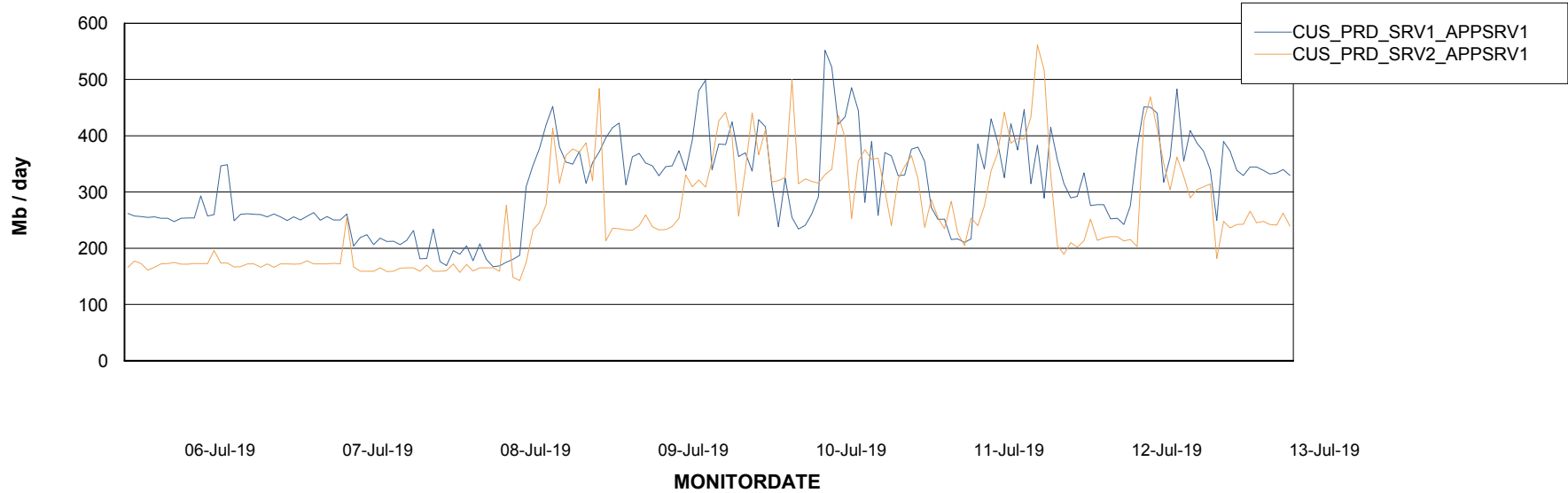
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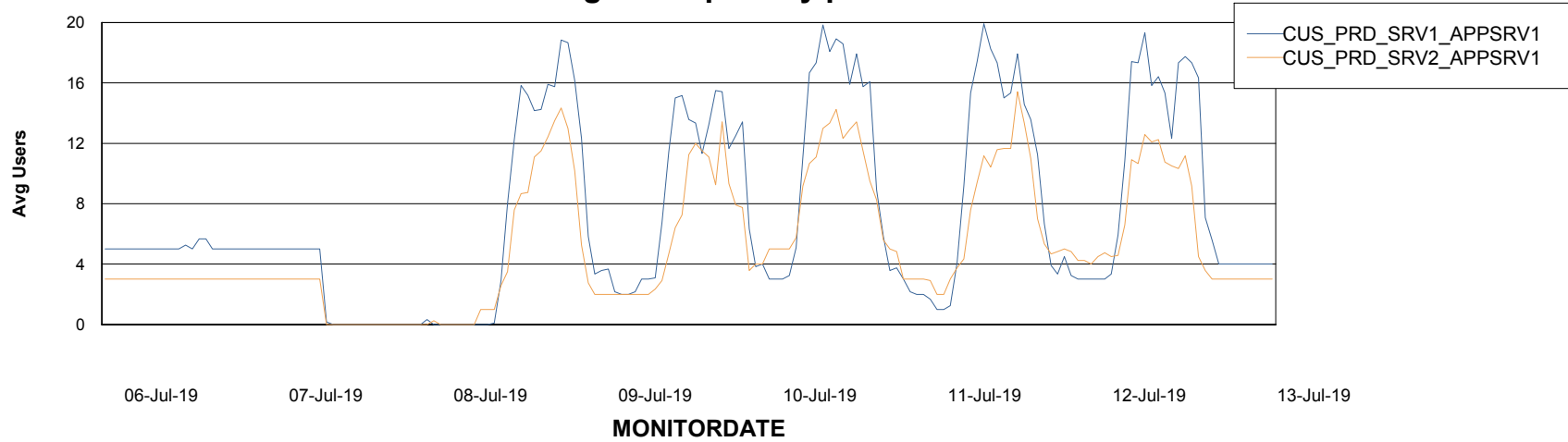


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



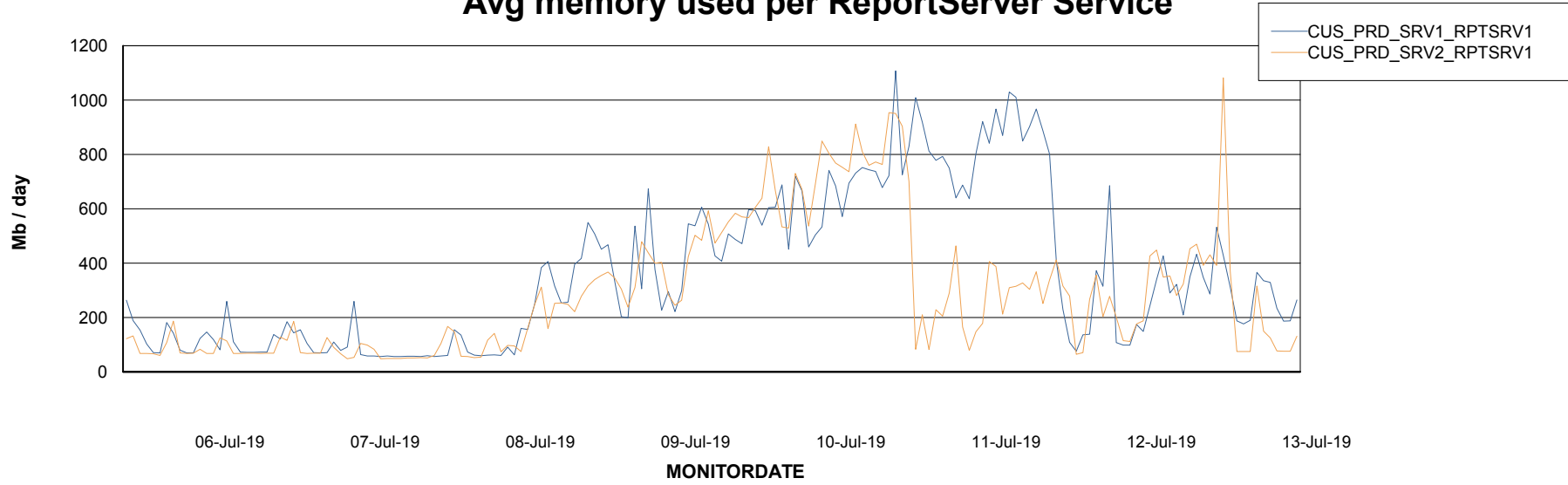
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## ABSSolute Web Component Services

### Avg memory used per ReportServer Service



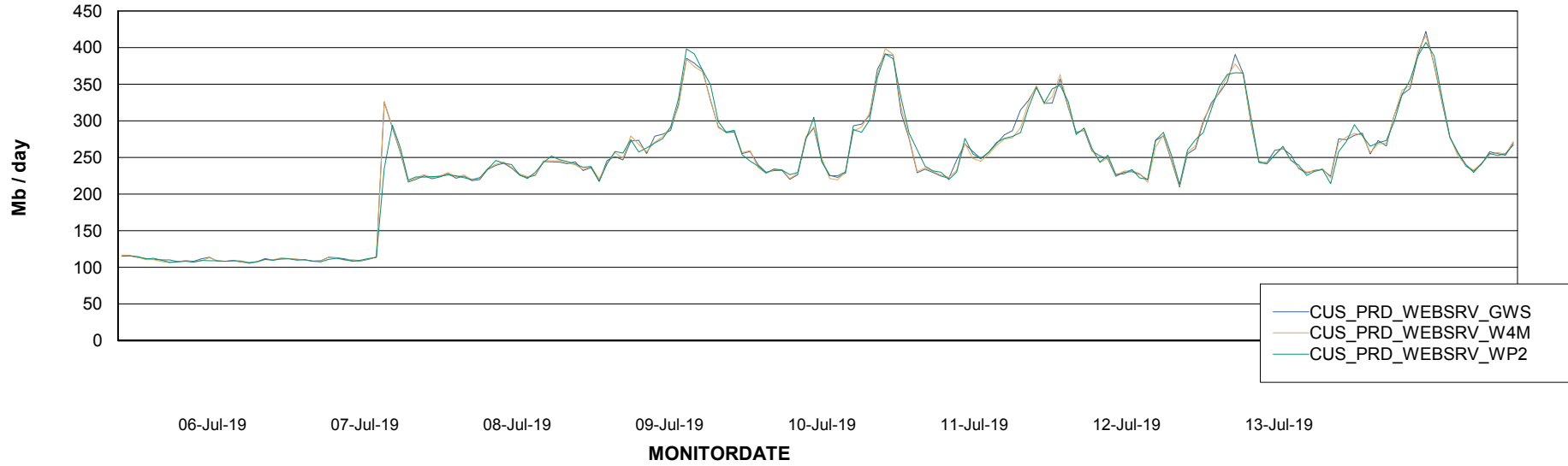
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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### Disaster per ABS component

