

# Weekly SLA Customer Report

Customer SNG\_Production  
 Database ID 70



Harddisk Usage SNG\_PRD\_ORACLE1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 22-Jun-19 | 99                       | 11                         | 0                         | 99                           | 4                           | 400                           | 385                          |
| 21-Jun-19 | 99                       | 11                         | 0                         | 99                           | 4                           | 400                           | 385                          |
| 20-Jun-19 | 99                       | 11                         | 0                         | 99                           | 4                           | 400                           | 385                          |
| 19-Jun-19 | 99                       | 11                         | 0                         | 99                           | 4                           | 400                           | 382                          |
| 18-Jun-19 | 99                       | 11                         | 0                         | 99                           | 5                           | 400                           | 379                          |
| 17-Jun-19 | 99                       | 11                         | 0                         | 99                           | 6                           | 400                           | 376                          |
| 16-Jun-19 | 99                       | 11                         | 0                         | 99                           | 6                           | 400                           | 374                          |

Harddisk Usage SNG\_PRD\_SVR1\_ABSAPP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 22-Jun-19 | 56                        | 40                          | 21                        | 80                          |
| 21-Jun-19 | 56                        | 40                          | 21                        | 80                          |
| 20-Jun-19 | 56                        | 40                          | 21                        | 80                          |
| 19-Jun-19 | 56                        | 40                          | 21                        | 80                          |
| 18-Jun-19 | 56                        | 40                          | 21                        | 80                          |
| 17-Jun-19 | 55                        | 40                          | 21                        | 80                          |
| 16-Jun-19 | 55                        | 40                          | 21                        | 80                          |

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## Harddisk Usage SNG\_PRD\_SVR1\_ABSWEB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 22-Jun-19 | 50                        | 40                          |
| 21-Jun-19 | 50                        | 40                          |
| 20-Jun-19 | 50                        | 40                          |
| 19-Jun-19 | 50                        | 40                          |
| 18-Jun-19 | 50                        | 40                          |
| 17-Jun-19 | 50                        | 40                          |
| 16-Jun-19 | 49                        | 40                          |

## Harddisk Usage SNG\_PRD\_SVR1\_ABSWEB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 22-Jun-19 | 49                        | 40                          |
| 21-Jun-19 | 49                        | 40                          |
| 20-Jun-19 | 48                        | 40                          |
| 19-Jun-19 | 48                        | 40                          |
| 18-Jun-19 | 48                        | 40                          |
| 17-Jun-19 | 48                        | 40                          |
| 16-Jun-19 | 48                        | 40                          |

# Weekly SLA Customer Report

Customer SNG\_Production  
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Harddisk Usage SNG\_PRD\_SVR2\_ABSAPP2

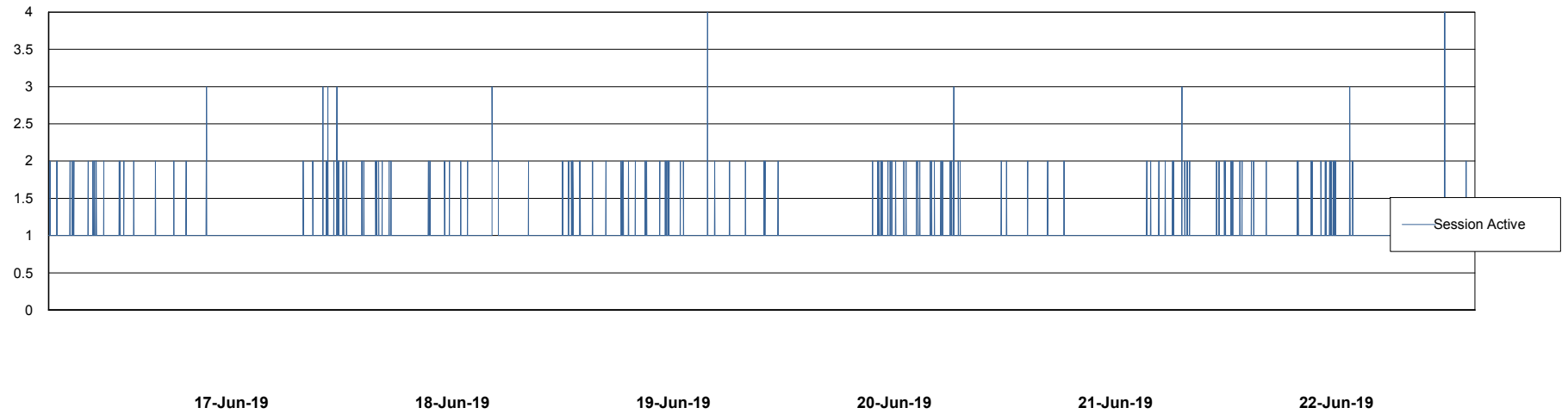
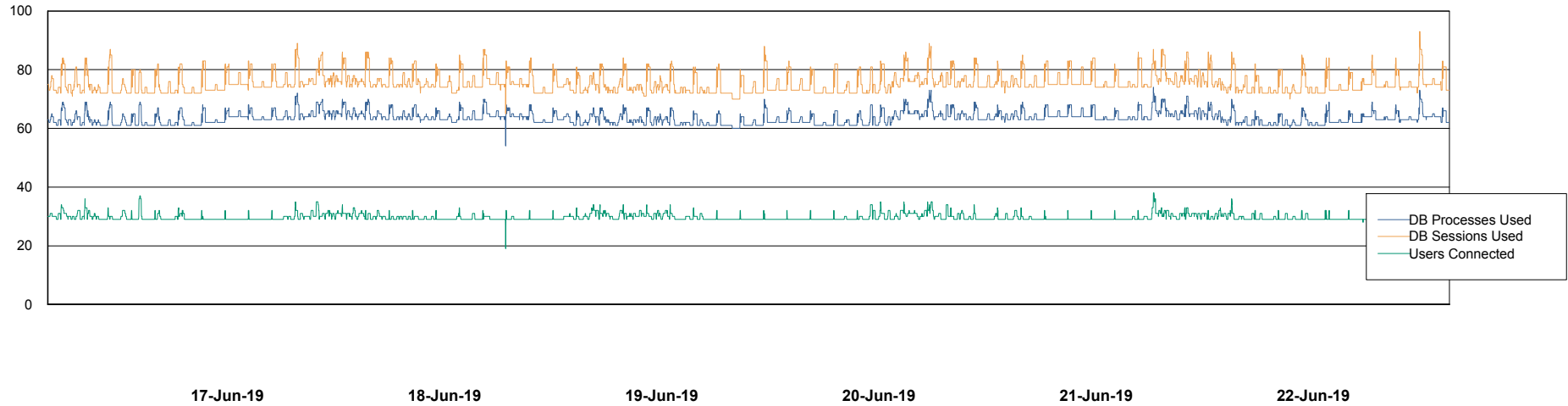
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 22-Jun-19 | 57                        | 40                          | 87                        | 80                          |
| 21-Jun-19 | 57                        | 40                          | 87                        | 80                          |
| 20-Jun-19 | 56                        | 40                          | 87                        | 80                          |
| 19-Jun-19 | 55                        | 40                          | 87                        | 80                          |
| 18-Jun-19 | 56                        | 40                          | 87                        | 80                          |
| 17-Jun-19 | 56                        | 40                          | 87                        | 80                          |
| 16-Jun-19 | 56                        | 40                          | 87                        | 80                          |

# Weekly SLA Customer Report

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## Database Performance SNGDB\_Production



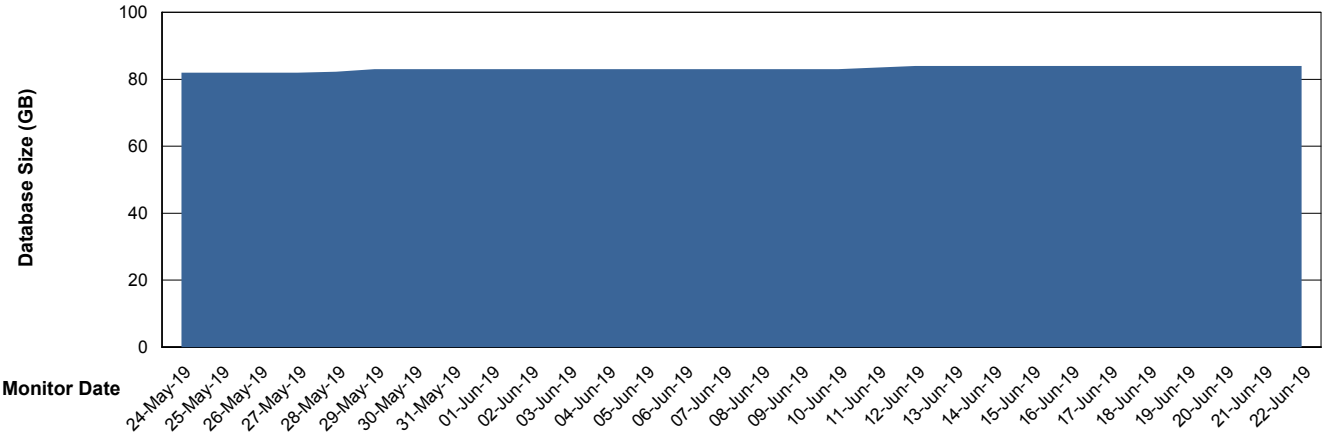
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**DATABASE SIZE** SNGDB\_Production

**Database growth over last month**



**Database Tablespace** SNGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 22-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |
| 21-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |
| 20-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |
| 19-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |
| 18-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |
| 17-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |
| 16-Jun-19 | ABSDATA         | 24            | 19            | 21              |
|           | INDX            | 75            | 63            | 16              |

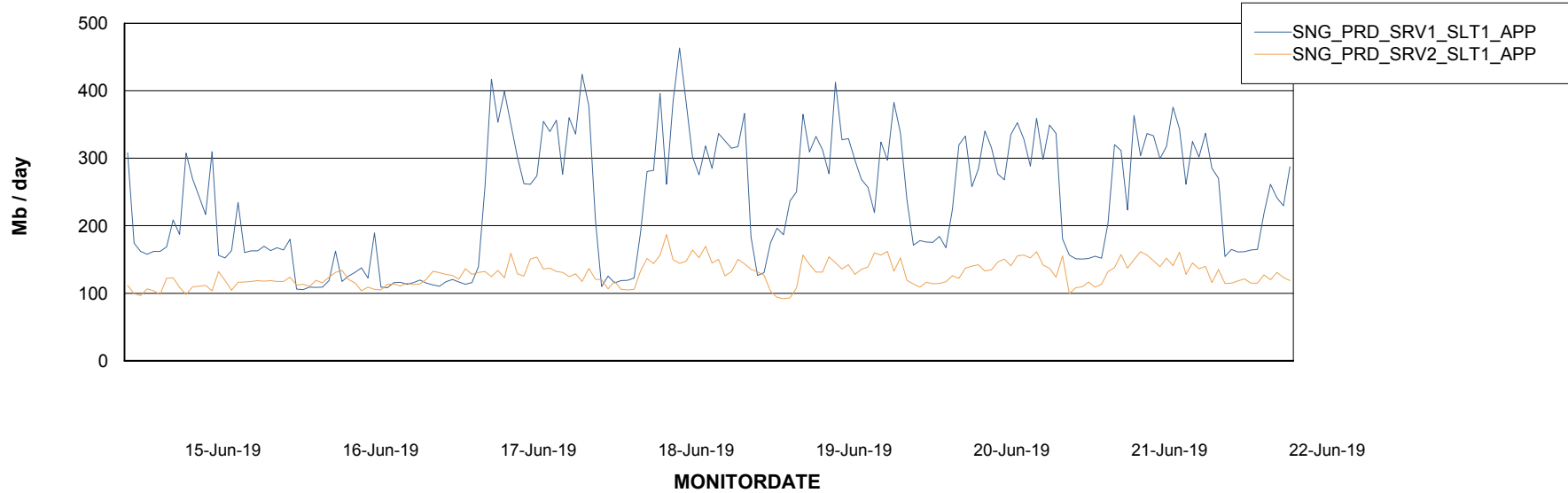
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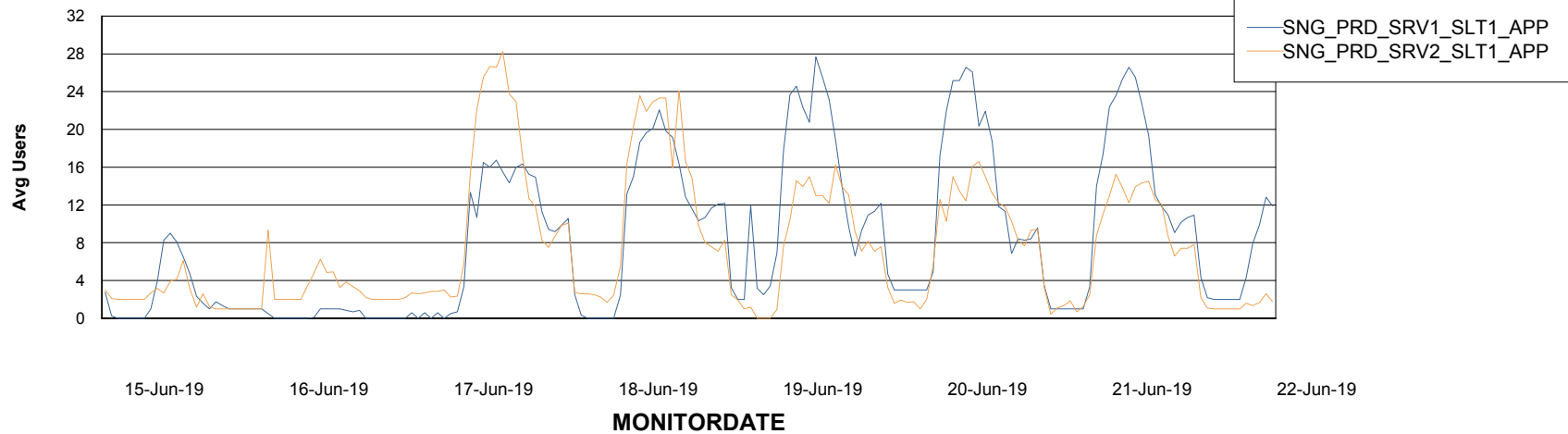


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



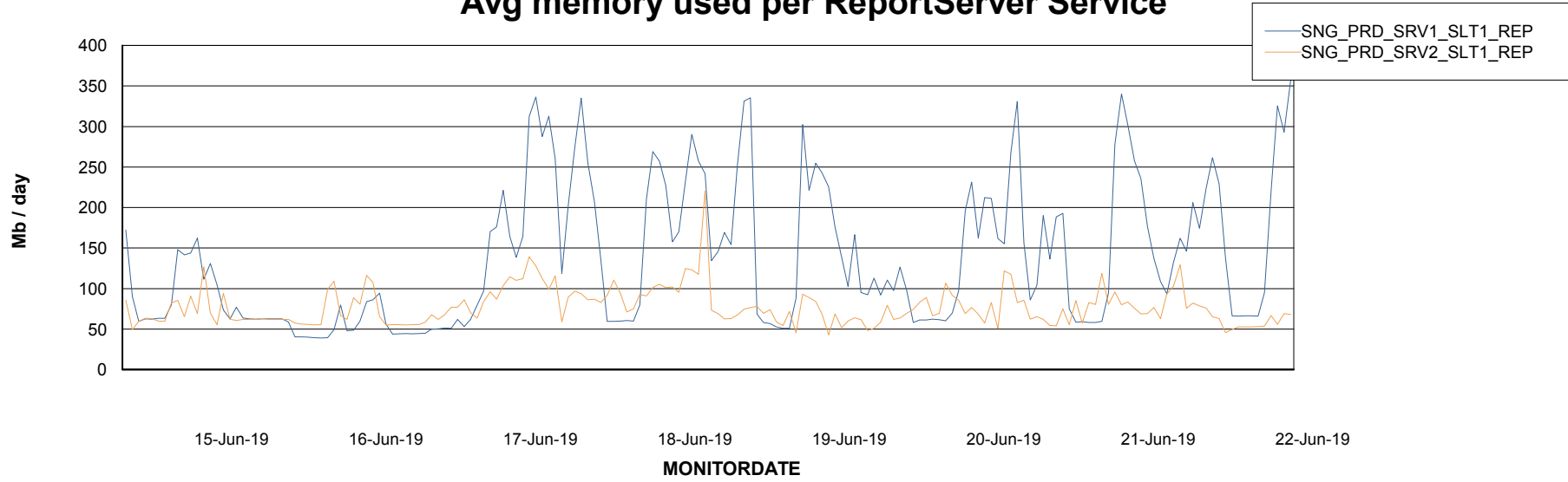
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



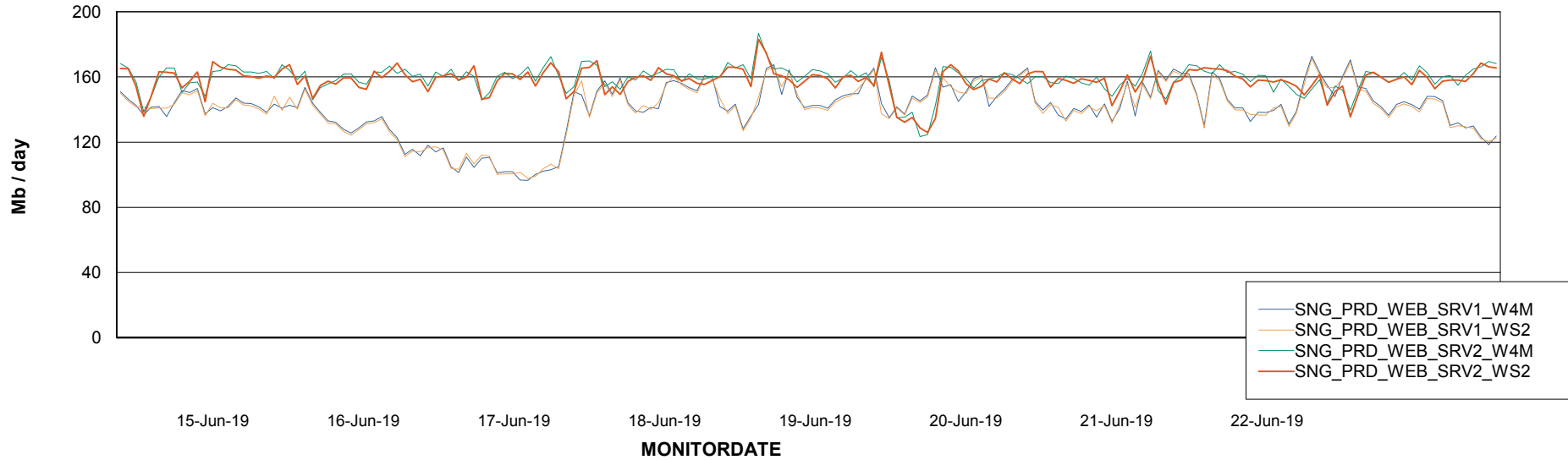
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

