

Weekly SLA Customer Report

Customer SNG_Production
Database ID 70



Harddisk Usage SNG_PRD_ORACLE1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 26-May-19 | 99 | 11 | 0 | 99 | 21 | 400 | 317 |
| 25-May-19 | 99 | 11 | 0 | 99 | 21 | 400 | 316 |
| 24-May-19 | 99 | 11 | 0 | 99 | 22 | 400 | 313 |
| 23-May-19 | 99 | 11 | 0 | 99 | 22 | 400 | 310 |
| 22-May-19 | 99 | 11 | 0 | 99 | 23 | 400 | 307 |
| 21-May-19 | 99 | 11 | 0 | 99 | 24 | 400 | 304 |
| 20-May-19 | 99 | 11 | 0 | 99 | 25 | 400 | 301 |

Harddisk Usage SNG_PRD_SVR1_ABSAPP1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-May-19 | 56 | 40 | 23 | 80 |
| 25-May-19 | 56 | 40 | 23 | 80 |
| 24-May-19 | 56 | 40 | 23 | 80 |
| 23-May-19 | 56 | 40 | 23 | 80 |
| 22-May-19 | 56 | 40 | 23 | 80 |
| 21-May-19 | 56 | 40 | 23 | 80 |
| 20-May-19 | 56 | 40 | 23 | 80 |

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Harddisk Usage SNG_PRD_SVR1_ABSWEB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 26-May-19 | 51 | 40 |
| 25-May-19 | 51 | 40 |
| 24-May-19 | 50 | 40 |
| 23-May-19 | 50 | 40 |
| 22-May-19 | 50 | 40 |
| 21-May-19 | 50 | 40 |
| 20-May-19 | 50 | 40 |

Harddisk Usage SNG_PRD_SVR1_ABSWEB2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 26-May-19 | 48 | 40 |
| 25-May-19 | 48 | 40 |
| 24-May-19 | 48 | 40 |
| 23-May-19 | 48 | 40 |
| 22-May-19 | 47 | 40 |
| 21-May-19 | 47 | 40 |
| 20-May-19 | 47 | 40 |

Weekly SLA Customer Report

Customer SNG_Production
Database ID 70



Harddisk Usage SNG_PRD_SVR2_ABSAPP2

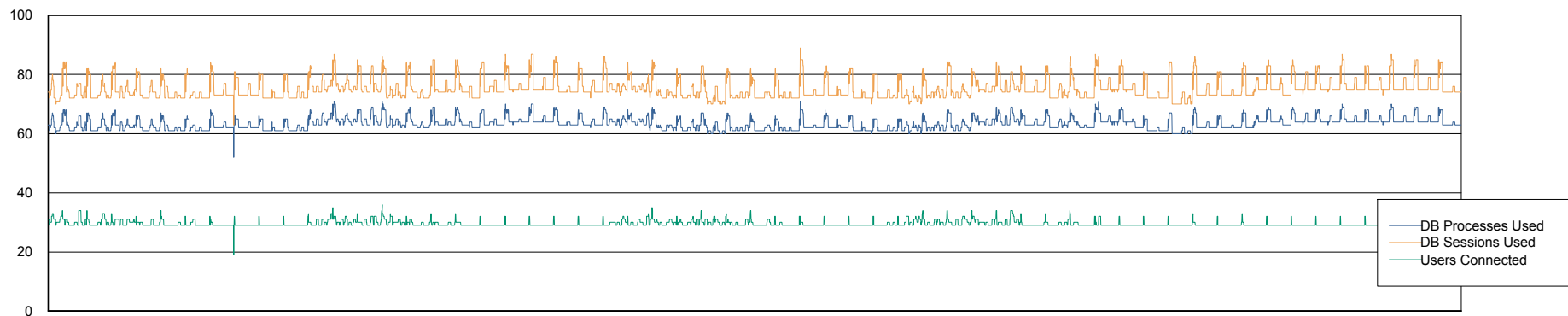
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-May-19 | 58 | 40 | 87 | 80 |
| 25-May-19 | 57 | 40 | 87 | 80 |
| 24-May-19 | 56 | 40 | 87 | 80 |
| 23-May-19 | 56 | 40 | 87 | 80 |
| 22-May-19 | 55 | 40 | 87 | 80 |
| 21-May-19 | 55 | 40 | 87 | 80 |
| 20-May-19 | 55 | 40 | 87 | 80 |

Weekly SLA Customer Report

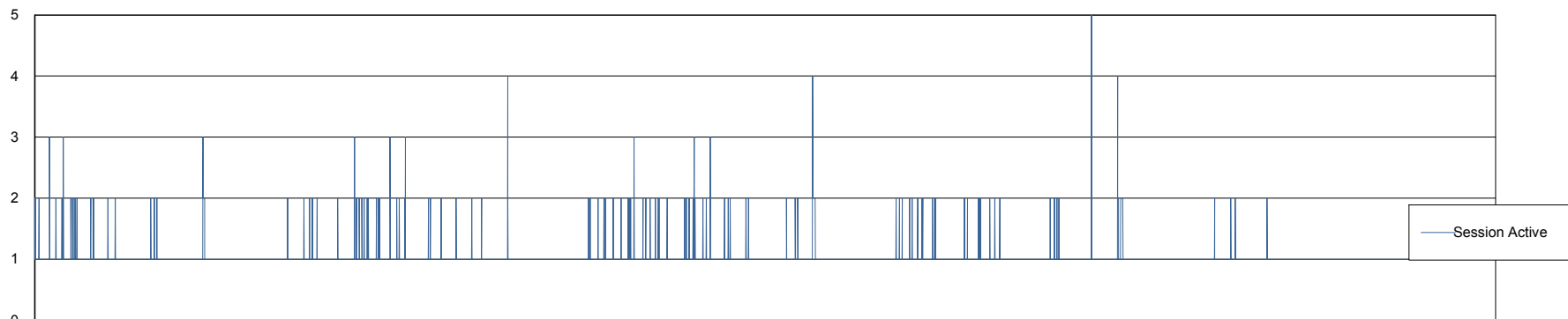
Customer SNG_Production
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Database Performance SNGDB_Production



21-May-19 22-May-19 23-May-19 24-May-19 25-May-19 26-May-19



21-May-19 22-May-19 23-May-19 24-May-19 25-May-19 26-May-19

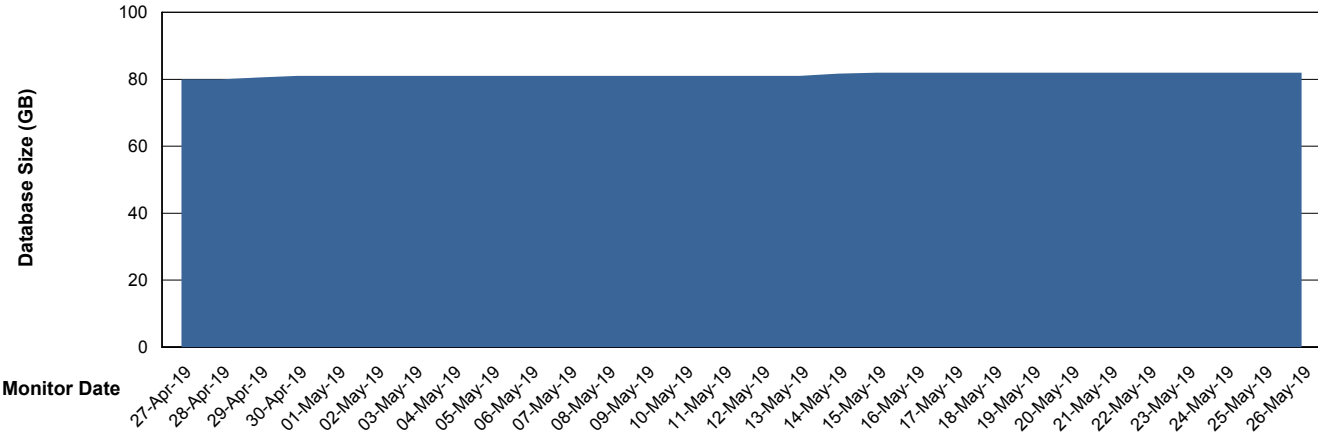
Weekly SLA Customer Report

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DATABASE SIZE SNGDB_Production

Database growth over last month



Database Tablespace SNGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |
| 25-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |
| 24-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |
| 23-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |
| 22-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |
| 21-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |
| 20-May-19 | ABSDATA | 24 | 19 | 21 |
| | INDX | 75 | 62 | 17 |

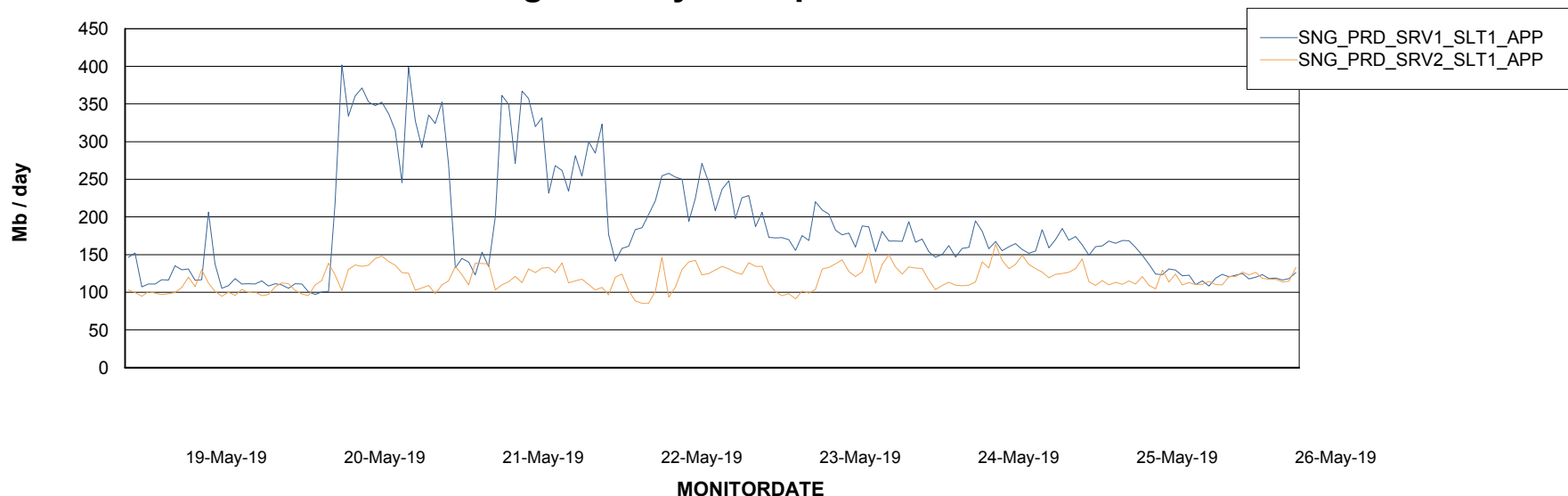
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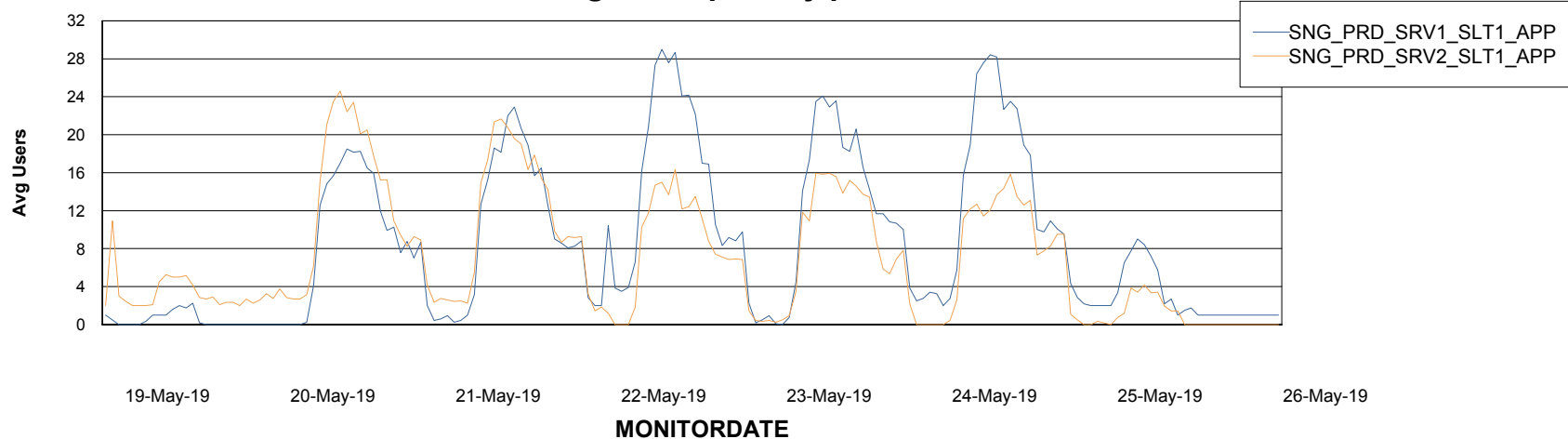


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



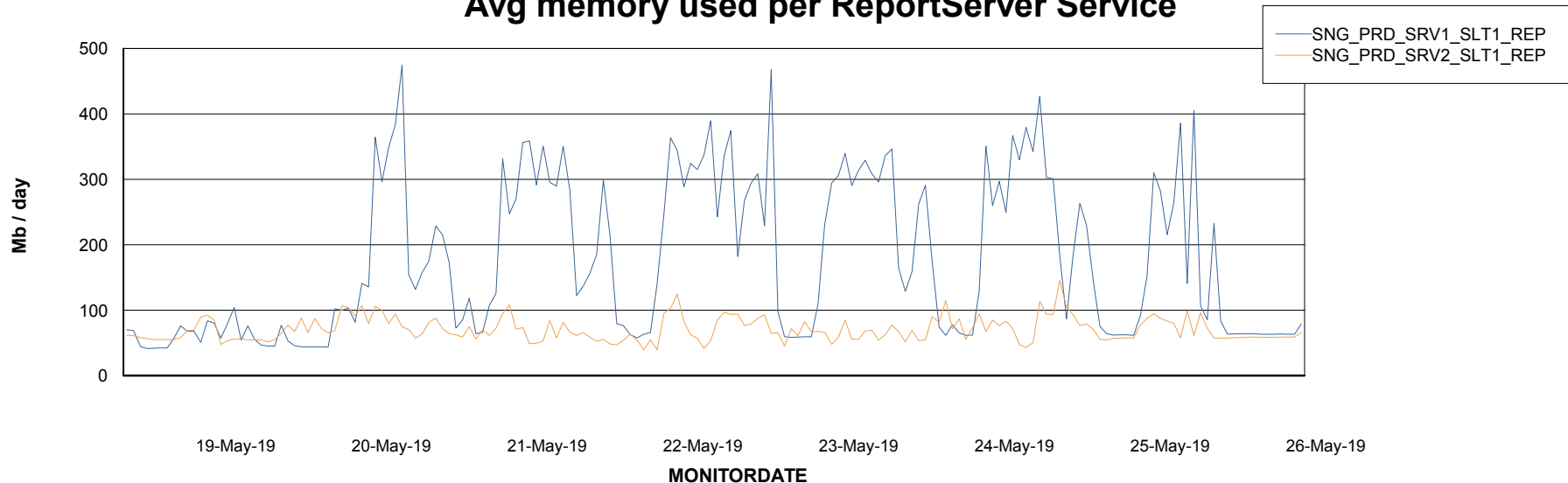
Weekly SLA Customer Report

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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



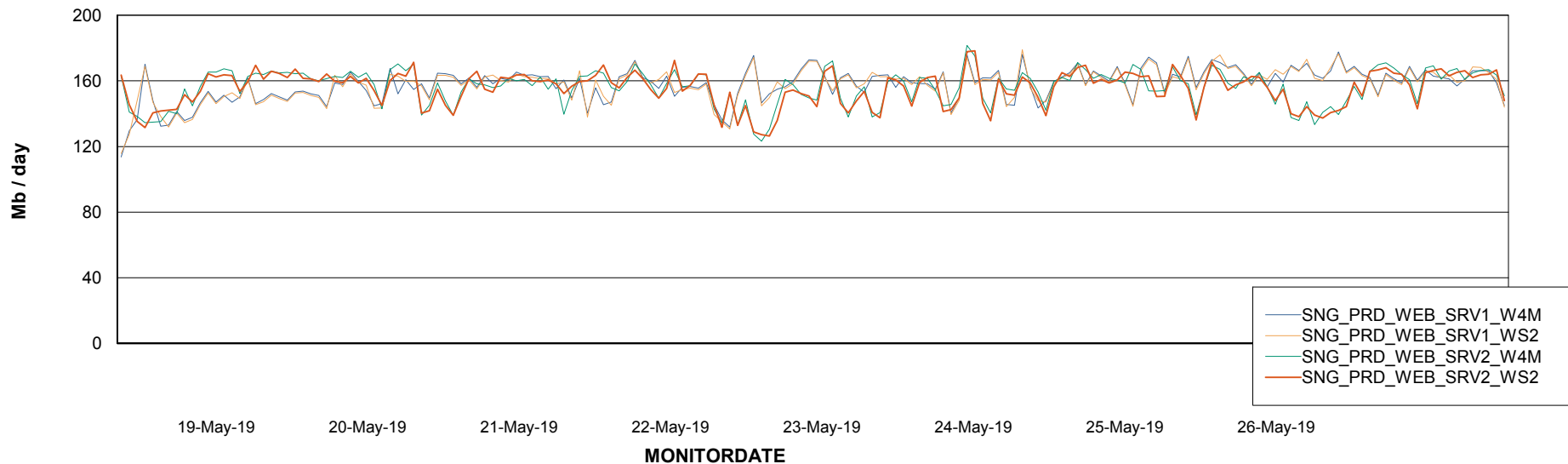
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

