

# Weekly SLA Customer Report

Customer FIS\_Production  
Database ID 46



## Harddisk Usage FIS\_PRD\_ORACLE1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on l: (%) | Total disk space on l: (Gb) | Free disk space on o: (%) | Total disk space on o: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-May-19 | 78                        | 279                         | 43                        | 279                         | 22                        | 373                         |
| 24-May-19 | 78                        | 279                         | 43                        | 279                         | 22                        | 373                         |
| 23-May-19 | 78                        | 279                         | 43                        | 279                         | 22                        | 373                         |
| 22-May-19 | 78                        | 279                         | 43                        | 279                         | 22                        | 373                         |
| 21-May-19 | 78                        | 279                         | 43                        | 279                         | 22                        | 373                         |
| 20-May-19 | 78                        | 279                         | 43                        | 279                         | 22                        | 373                         |
| 19-May-19 | 78                        | 279                         | 62                        | 279                         | 22                        | 373                         |

## Harddisk Usage FIS\_PRD\_ORACLE2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on l: (%) | Total disk space on l: (Gb) | Free disk space on o: (%) | Total disk space on o: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |
| 24-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |
| 23-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |
| 22-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |
| 21-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |
| 20-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |
| 19-May-19 | 67                        | 279                         | 19                        | 279                         | 3                         | 373                         |

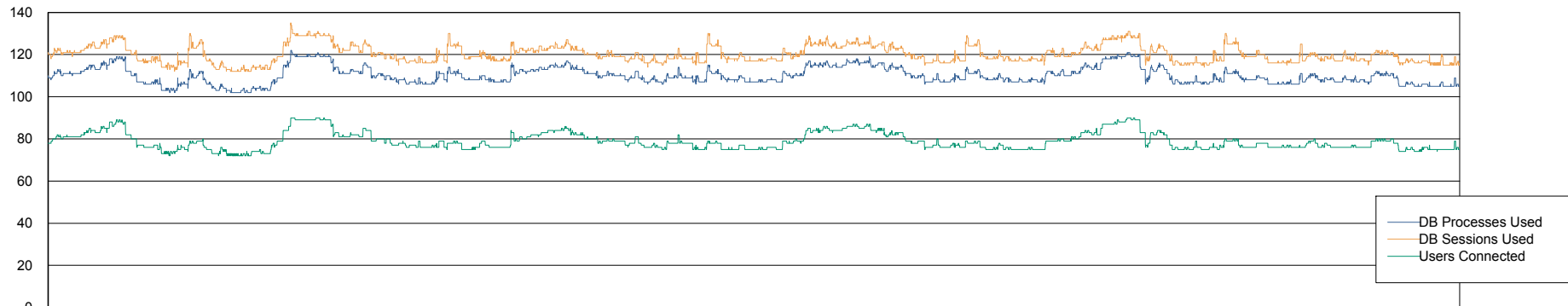
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Database ID 46

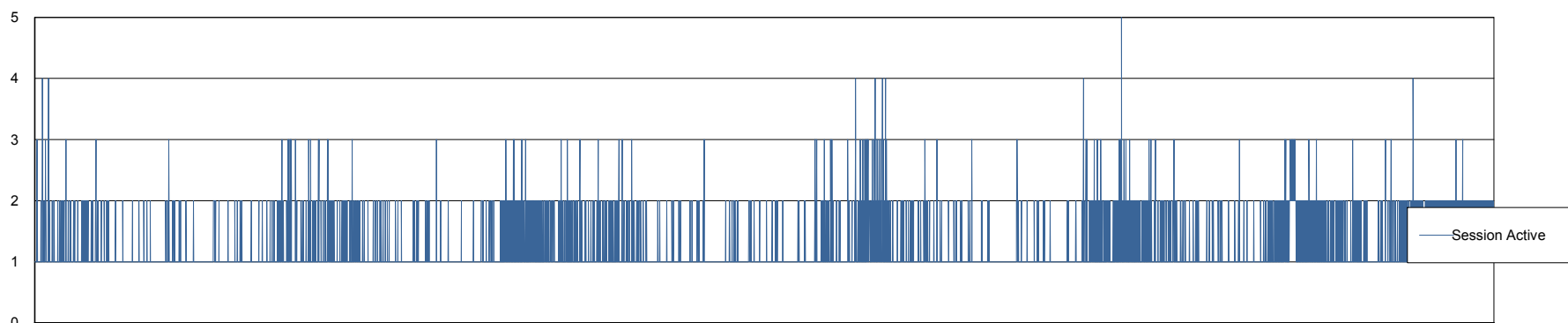


## Database Performance FISDB\_Production

DB Processes Max 150  
DB Sessions Max 264



20-May-19 21-May-19 22-May-19 23-May-19 24-May-19 25-May-19



20-May-19 21-May-19 22-May-19 23-May-19 24-May-19 25-May-19

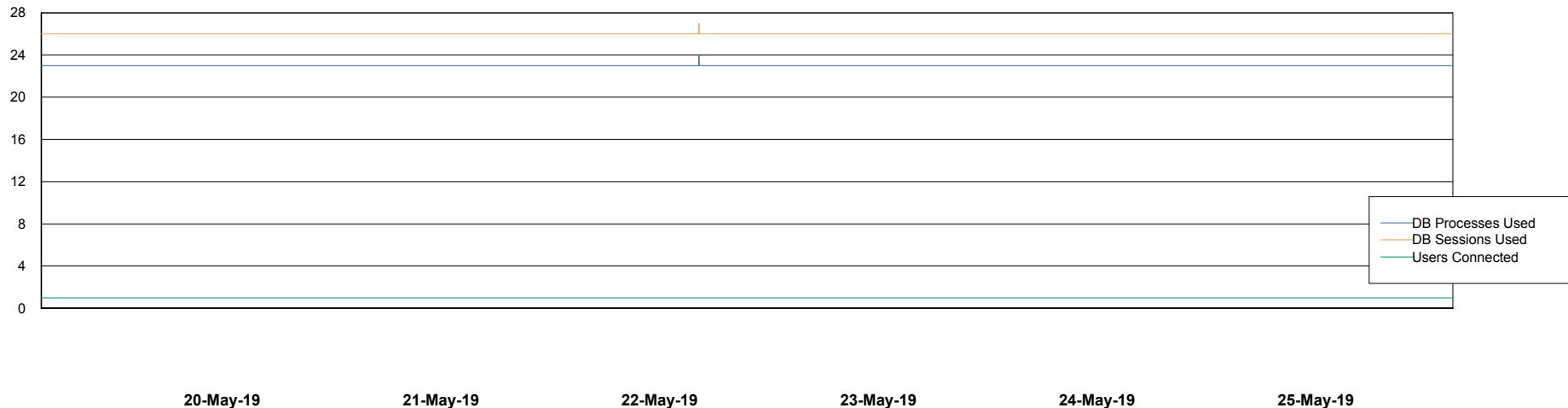
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Database ID 46



## Database Performance FISDB\_Standby

DB Processes Max 150  
DB Sessions Max 264



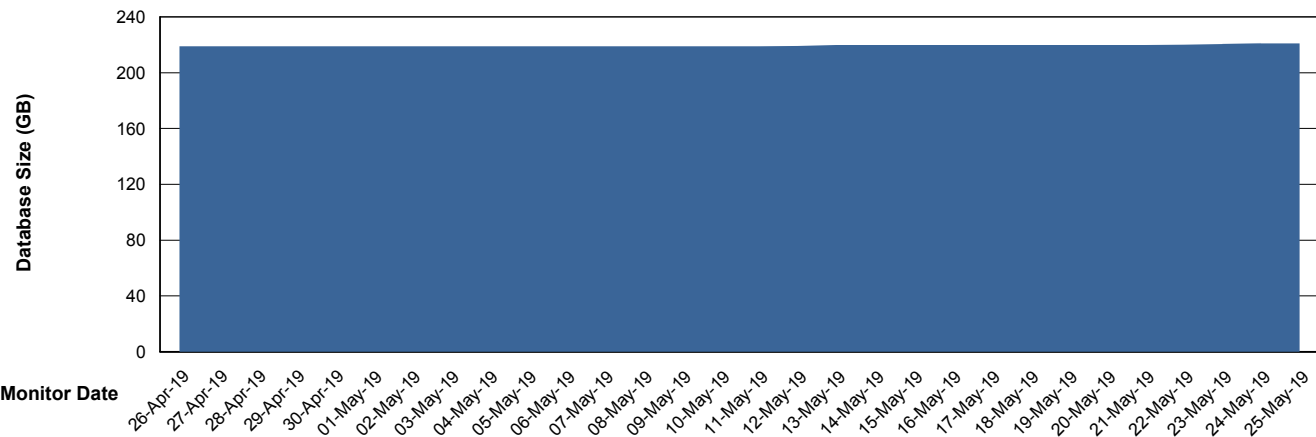
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DATABASE SIZE FISDB\_Production

Database growth over last month



Database Tablespace FISDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 25-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |
| 24-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |
| 23-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |
| 22-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |
| 21-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |
| 20-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |
| 19-May-19 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 150           | 130           | 13              |

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Standby Database Health FIS\_Production

## Recovery lag for last 7 days

