

# Weekly SLA Customer Report

Customer CUS Production  
 Database ID 84



Harddisk Usage CUS\_ABSBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-May-19 | 79                        | 199                         | 39                        | 800                         |
| 10-May-19 | 79                        | 199                         | 39                        | 800                         |
| 09-May-19 | 79                        | 199                         | 39                        | 800                         |
| 08-May-19 | 79                        | 199                         | 39                        | 800                         |
| 07-May-19 | 79                        | 199                         | 39                        | 800                         |
| 06-May-19 | 79                        | 199                         | 40                        | 800                         |
| 05-May-19 | 79                        | 199                         | 40                        | 800                         |

Harddisk Usage CUS\_ABSPROD1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-May-19 | 21                        | 199                         |
| 10-May-19 | 21                        | 199                         |
| 09-May-19 | 21                        | 199                         |
| 08-May-19 | 21                        | 199                         |
| 07-May-19 | 22                        | 199                         |
| 06-May-19 | 22                        | 199                         |
| 05-May-19 | 22                        | 199                         |

# Weekly SLA Customer Report

Customer CUS Production  
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Harddisk Usage CUS\_ABSPROD2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-May-19 | 66                        | 199                         |
| 10-May-19 | 66                        | 199                         |
| 09-May-19 | 66                        | 199                         |
| 08-May-19 | 66                        | 199                         |
| 07-May-19 | 67                        | 199                         |
| 06-May-19 | 67                        | 199                         |
| 05-May-19 | 67                        | 199                         |

Harddisk Usage CUS\_ABSWEBPROD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-May-19 | 85                        | 199                         |
| 10-May-19 | 85                        | 199                         |
| 09-May-19 | 85                        | 199                         |
| 08-May-19 | 85                        | 199                         |
| 07-May-19 | 85                        | 199                         |
| 06-May-19 | 85                        | 199                         |
| 05-May-19 | 85                        | 199                         |

# Weekly SLA Customer Report

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Harddisk Usage CUS\_PrimaryDBSrv\_ABSDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-May-19 | 82                        | 199                         | 57                        | 1,024                       |
| 10-May-19 | 82                        | 199                         | 59                        | 1,024                       |
| 09-May-19 | 82                        | 199                         | 60                        | 1,024                       |
| 08-May-19 | 82                        | 199                         | 62                        | 1,024                       |
| 07-May-19 | 82                        | 199                         | 65                        | 1,024                       |
| 06-May-19 | 82                        | 199                         | 69                        | 1,024                       |
| 05-May-19 | 82                        | 199                         | 72                        | 1,024                       |

Harddisk Usage CUS\_StandByDBSrv\_ABSDB2

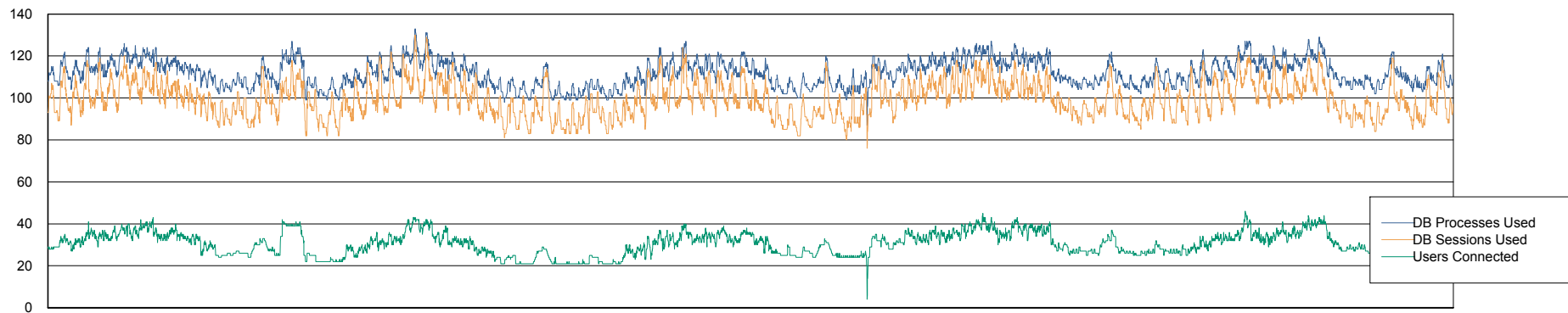
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-May-19 | 85                        | 199                         | 79                        | 1,024                       |
| 10-May-19 | 85                        | 199                         | 79                        | 1,024                       |
| 09-May-19 | 85                        | 199                         | 79                        | 1,024                       |
| 08-May-19 | 85                        | 199                         | 79                        | 1,024                       |
| 07-May-19 | 85                        | 199                         | 79                        | 1,024                       |
| 06-May-19 | 85                        | 199                         | 79                        | 1,024                       |
| 05-May-19 | 85                        | 199                         | 79                        | 1,024                       |

# Weekly SLA Customer Report

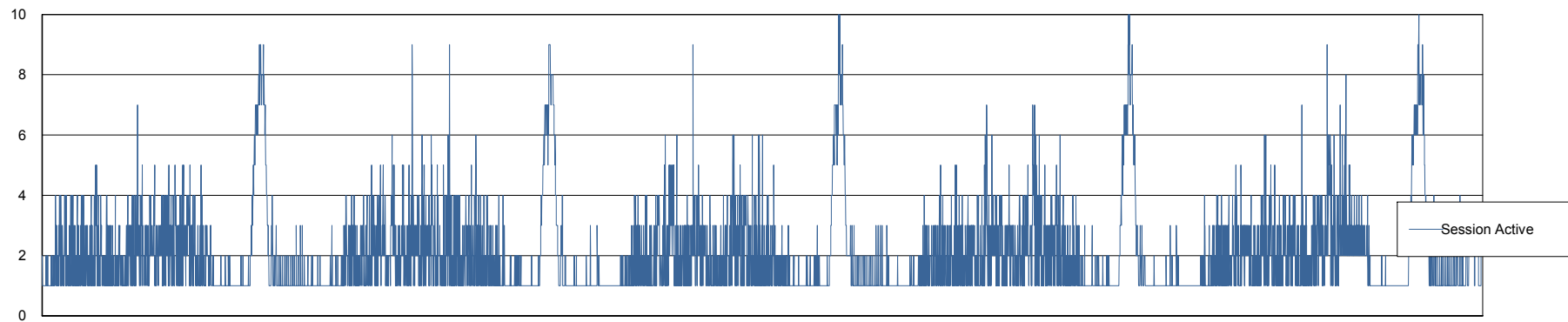
Customer CUS Production  
Database ID 84



## Database Performance CUS\_ProdDB\_Primary



06-May-19 07-May-19 08-May-19 09-May-19 10-May-19 11-May-19



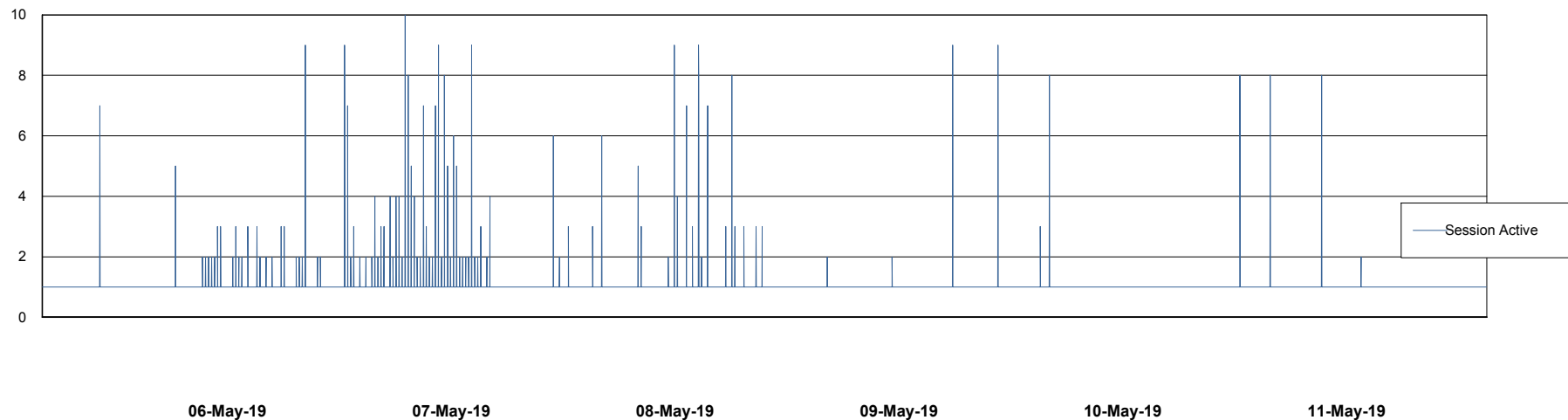
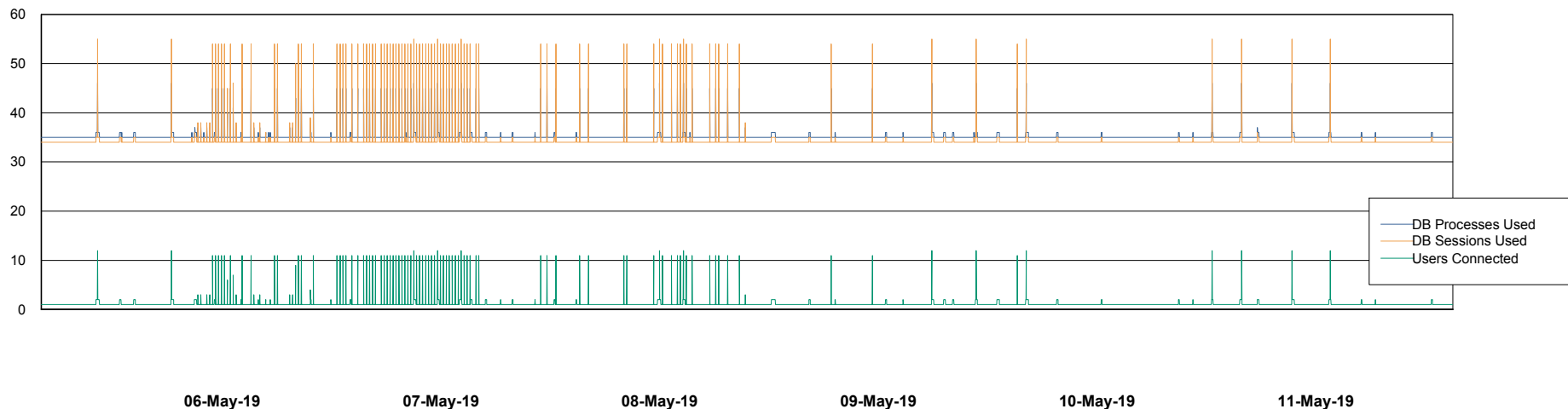
06-May-19 07-May-19 08-May-19 09-May-19 10-May-19 11-May-19

# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Database Performance CUS\_ProdDB\_Standby



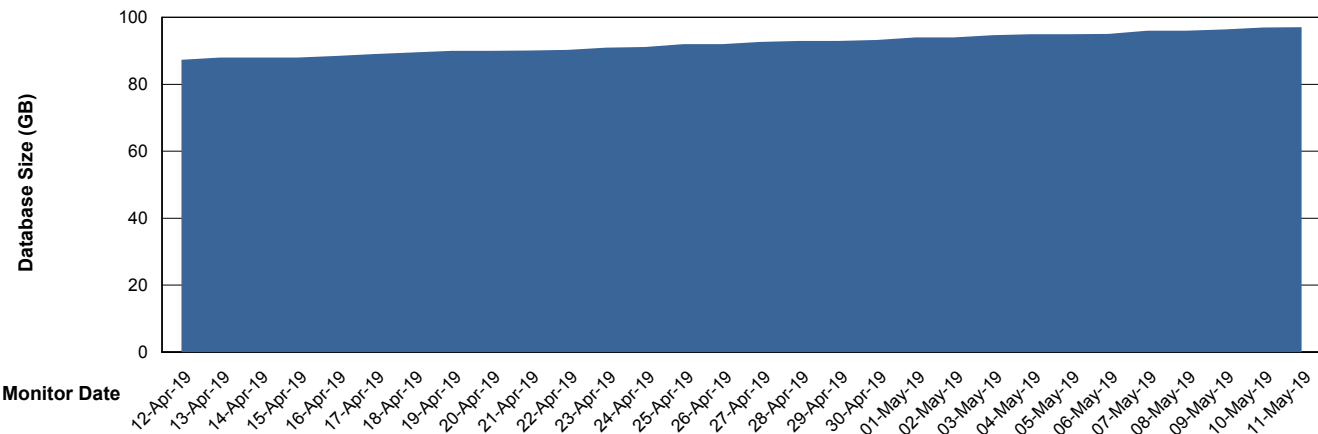
# Weekly SLA Customer Report

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DATABASE SIZE CUS\_ProdDB\_Primary

Database growth over last month



Database Tablespace CUS\_ProdDB\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 11-May-19 | ABSDATA         | 100           | 86            | 14              |
|           | INDX            | 6             | 4             | 33              |
| 10-May-19 | ABSDATA         | 100           | 86            | 14              |
|           | INDX            | 6             | 4             | 33              |
| 09-May-19 | ABSDATA         | 100           | 86            | 14              |
|           | INDX            | 6             | 4             | 33              |
| 08-May-19 | ABSDATA         | 100           | 86            | 14              |
|           | INDX            | 6             | 4             | 33              |
| 07-May-19 | ABSDATA         | 100           | 86            | 14              |
|           | INDX            | 6             | 4             | 33              |
| 06-May-19 | ABSDATA         | 100           | 84            | 16              |
|           | INDX            | 6             | 4             | 33              |
| 05-May-19 | ABSDATA         | 100           | 83            | 17              |
|           | INDX            | 6             | 4             | 33              |

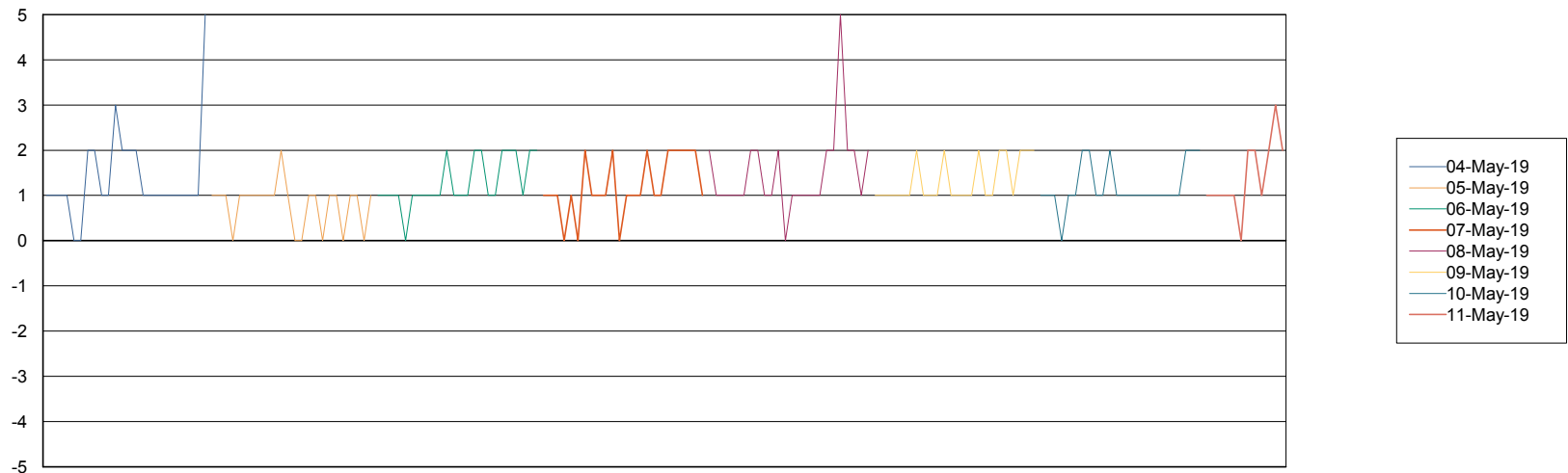
# Weekly SLA Customer Report

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Standby Database Health CUS Production

### Recovery lag for last 7 days



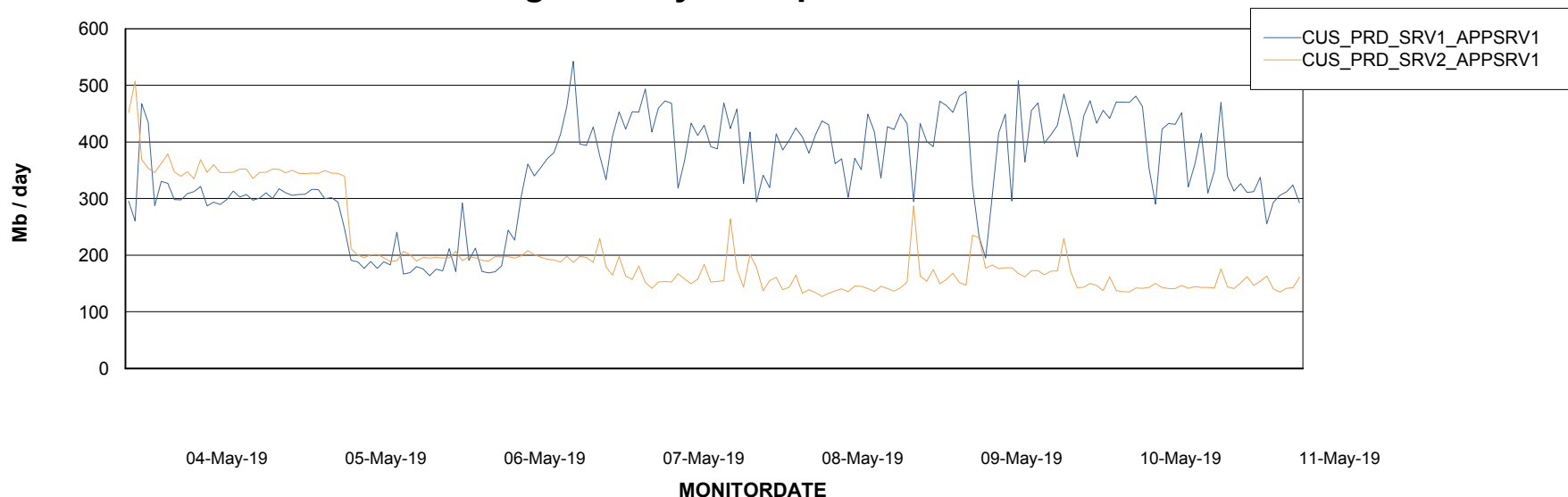
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Database ID 84

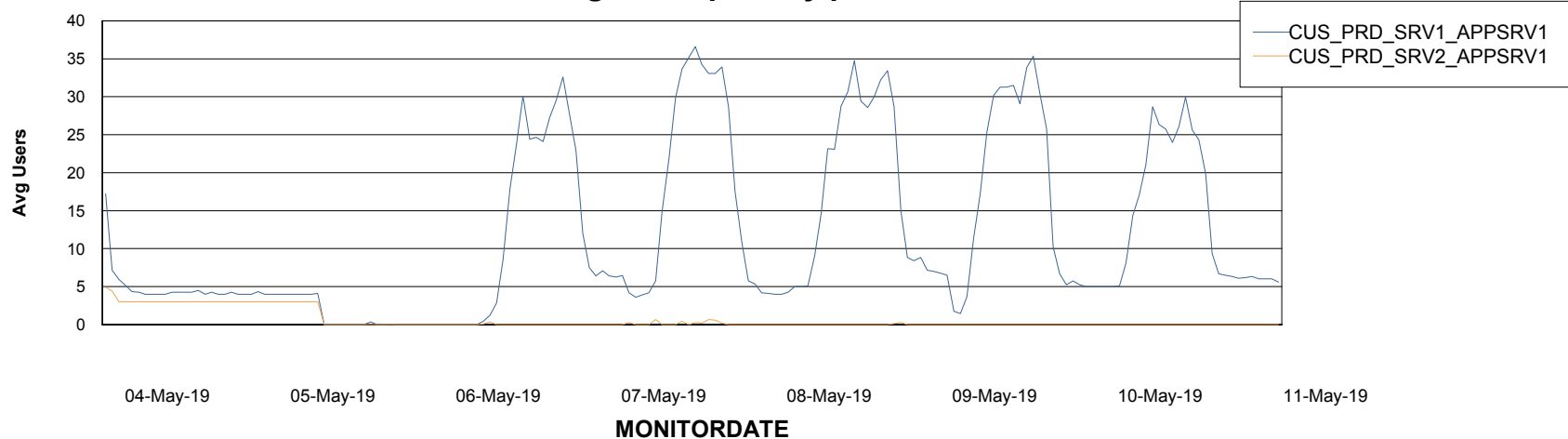


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



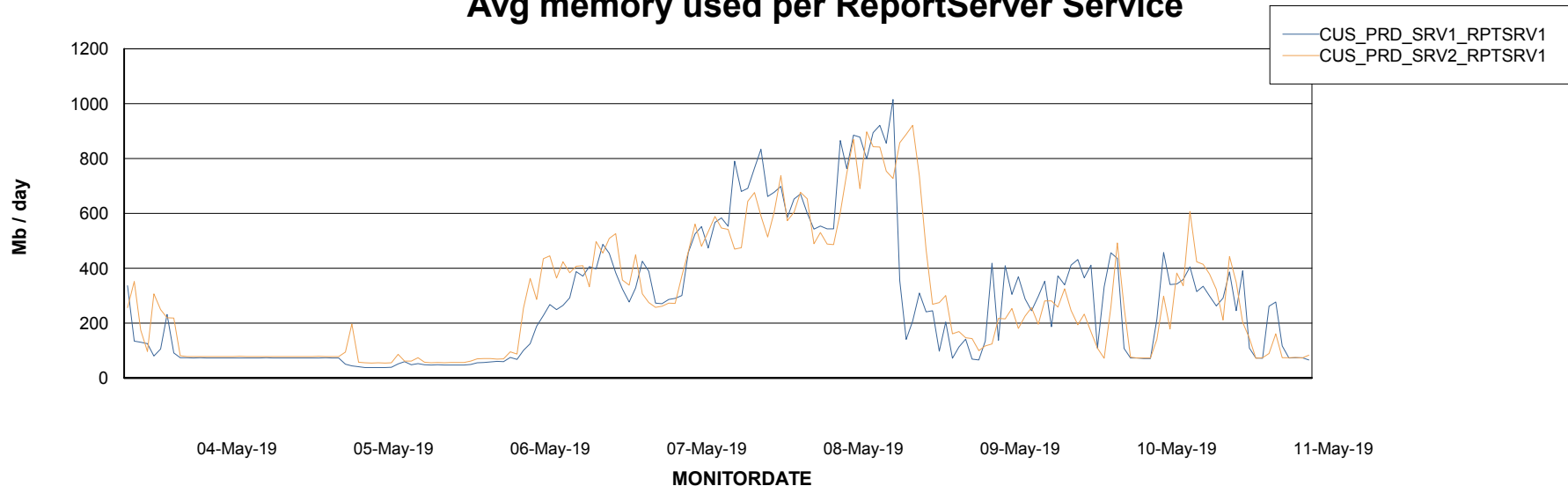
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ReportServer Service



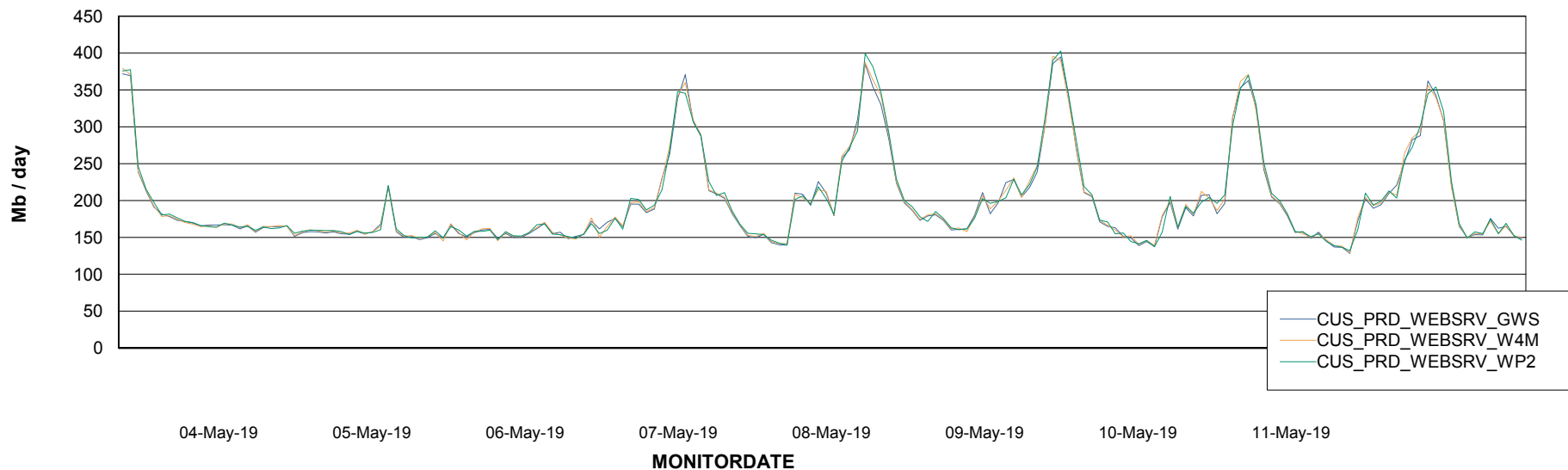
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Disaster per ABS component

