

Weekly SLA Customer Report

Customer RSS Production
Database ID 52



Harddisk Usage RSS_PRD_SVRDC020v015

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-May-19 | 42 | 100 | 51 | 300 | 63 | 300 |
| 03-May-19 | 43 | 100 | 52 | 300 | 63 | 300 |
| 02-May-19 | 43 | 100 | 52 | 300 | 63 | 300 |
| 01-May-19 | 42 | 100 | 52 | 300 | 63 | 300 |
| 30-Apr-19 | 43 | 100 | 53 | 300 | 63 | 300 |
| 29-Apr-19 | 43 | 100 | 53 | 300 | 64 | 300 |
| 28-Apr-19 | 43 | 100 | 53 | 300 | 64 | 300 |

Harddisk Usage RSS_PRD_SVRDC021v015

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-May-19 | 36 | 100 | 9 | 300 | 8 | 300 |
| 03-May-19 | 37 | 100 | 9 | 300 | 9 | 300 |
| 02-May-19 | 37 | 100 | 9 | 300 | 9 | 300 |
| 01-May-19 | 38 | 100 | 9 | 300 | 9 | 300 |
| 30-Apr-19 | 38 | 100 | 9 | 300 | 11 | 300 |
| 29-Apr-19 | 38 | 100 | 10 | 300 | 12 | 300 |
| 28-Apr-19 | 38 | 100 | 10 | 300 | 12 | 300 |

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Harddisk Usage RSS_PRD_SVRDC022v015

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-May-19 | 60 | 100 | 51 | 5 |
| 03-May-19 | 60 | 100 | 51 | 5 |
| 02-May-19 | 60 | 100 | 51 | 5 |
| 01-May-19 | 60 | 100 | 51 | 5 |
| 30-Apr-19 | 60 | 100 | 51 | 5 |
| 29-Apr-19 | 60 | 100 | 51 | 5 |
| 28-Apr-19 | 60 | 100 | 51 | 5 |

Harddisk Usage RSS_PRD_SVRDC190v016

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-May-19 | 12 | 40 | 98 | 200 |
| 03-May-19 | 12 | 40 | 98 | 200 |
| 02-May-19 | 12 | 40 | 98 | 200 |
| 01-May-19 | 12 | 40 | 98 | 200 |
| 30-Apr-19 | 12 | 40 | 98 | 200 |
| 29-Apr-19 | 12 | 40 | 98 | 200 |
| 28-Apr-19 | 12 | 40 | 98 | 200 |

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Harddisk Usage RSS_PRD_SVRDC191v016

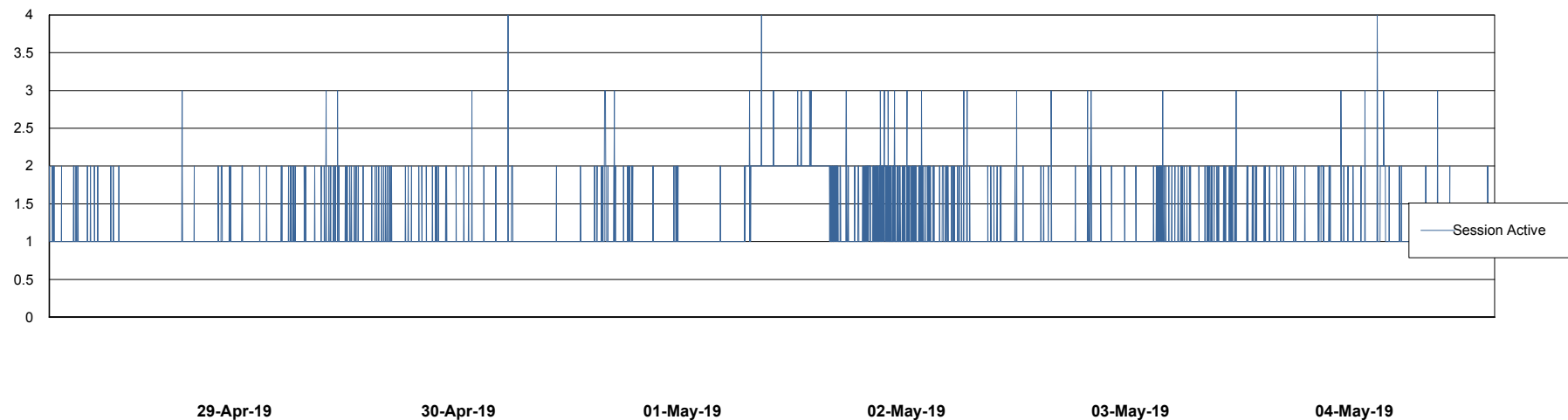
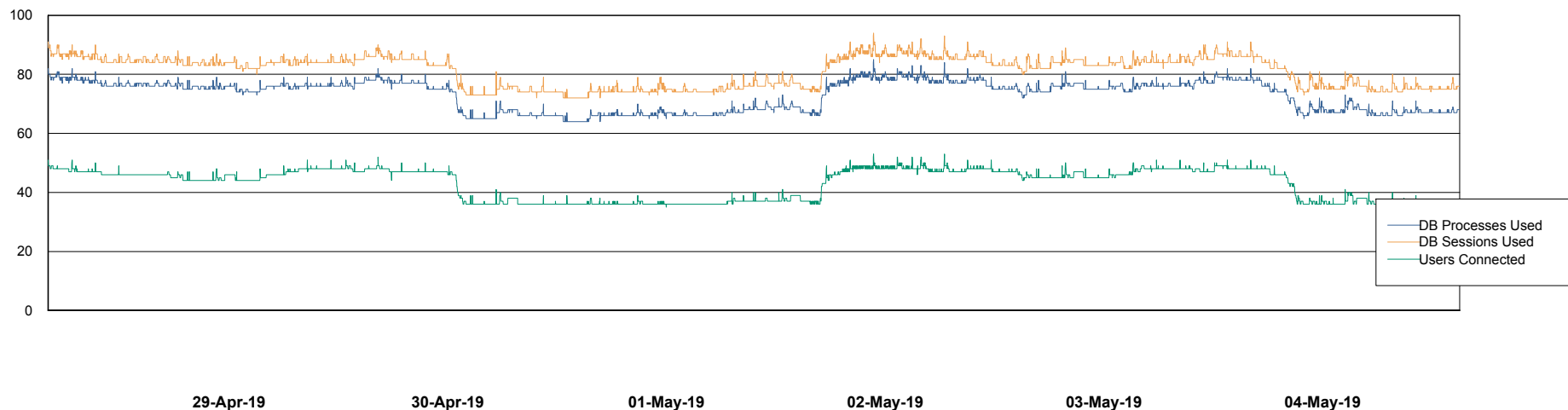
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-May-19 | 14 | 60 | 49 | 200 |
| 03-May-19 | 14 | 60 | 49 | 200 |
| 02-May-19 | 14 | 60 | 50 | 200 |
| 01-May-19 | 14 | 60 | 50 | 200 |
| 30-Apr-19 | 14 | 60 | 50 | 200 |
| 29-Apr-19 | 14 | 60 | 50 | 200 |
| 28-Apr-19 | 14 | 60 | 50 | 200 |

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Database Performance RSSDB_Production

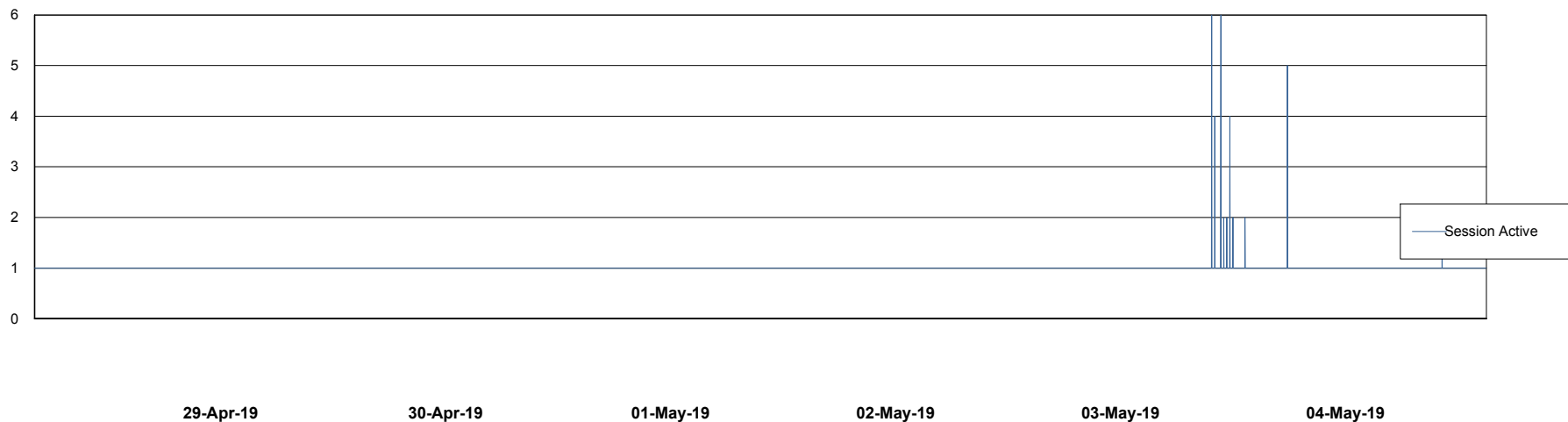
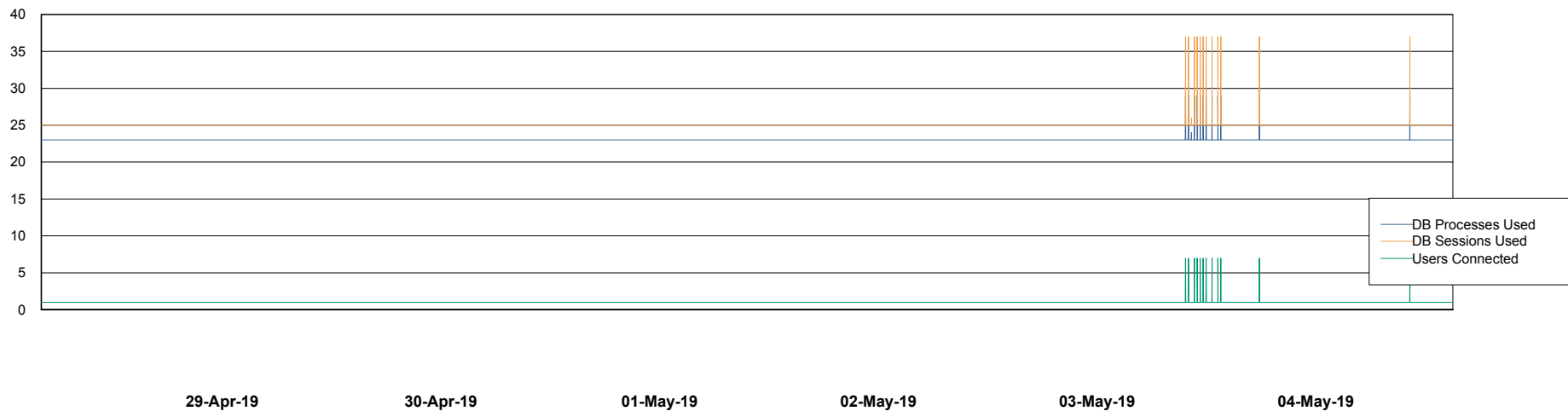


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Database Performance RSSDB_Standby



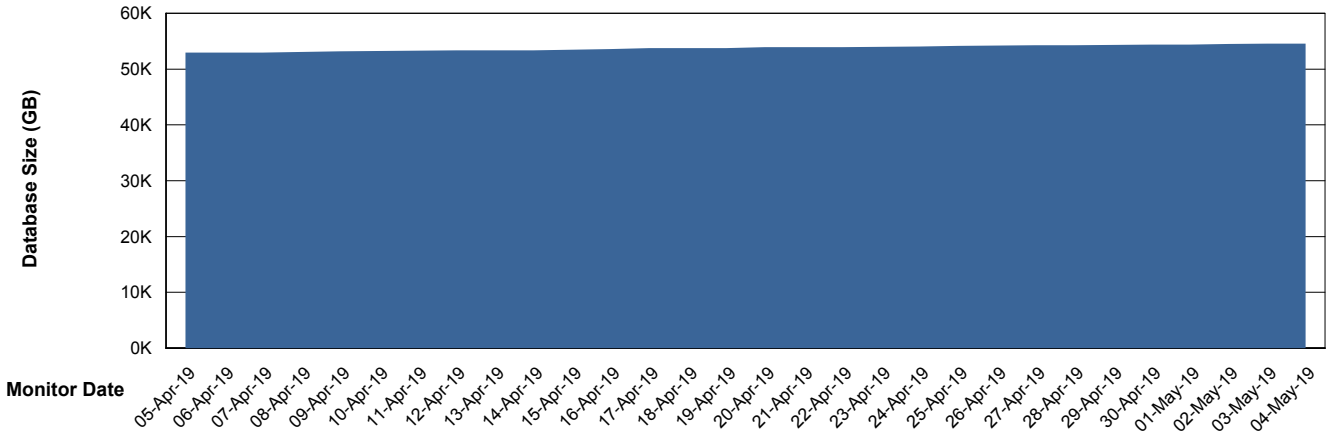
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DATABASE SIZE RSSDB_Production

Database growth over last month



Database Tablespace RSSDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-May-19 | ABSDATA | 30,000 | 22,907 | 24 |
| | INDX | 40,000 | 30,320 | 24 |
| 03-May-19 | ABSDATA | 30,000 | 22,907 | 24 |
| | INDX | 40,000 | 30,320 | 24 |
| 02-May-19 | ABSDATA | 30,000 | 22,899 | 24 |
| | INDX | 40,000 | 30,280 | 24 |
| 01-May-19 | ABSDATA | 30,000 | 22,831 | 24 |
| | INDX | 40,000 | 30,255 | 24 |
| 30-Apr-19 | ABSDATA | 30,000 | 22,831 | 24 |
| | INDX | 40,000 | 30,255 | 24 |
| 29-Apr-19 | ABSDATA | 30,000 | 22,767 | 24 |
| | INDX | 40,000 | 30,218 | 24 |
| 28-Apr-19 | ABSDATA | 30,000 | 22,767 | 24 |
| | INDX | 40,000 | 30,172 | 25 |

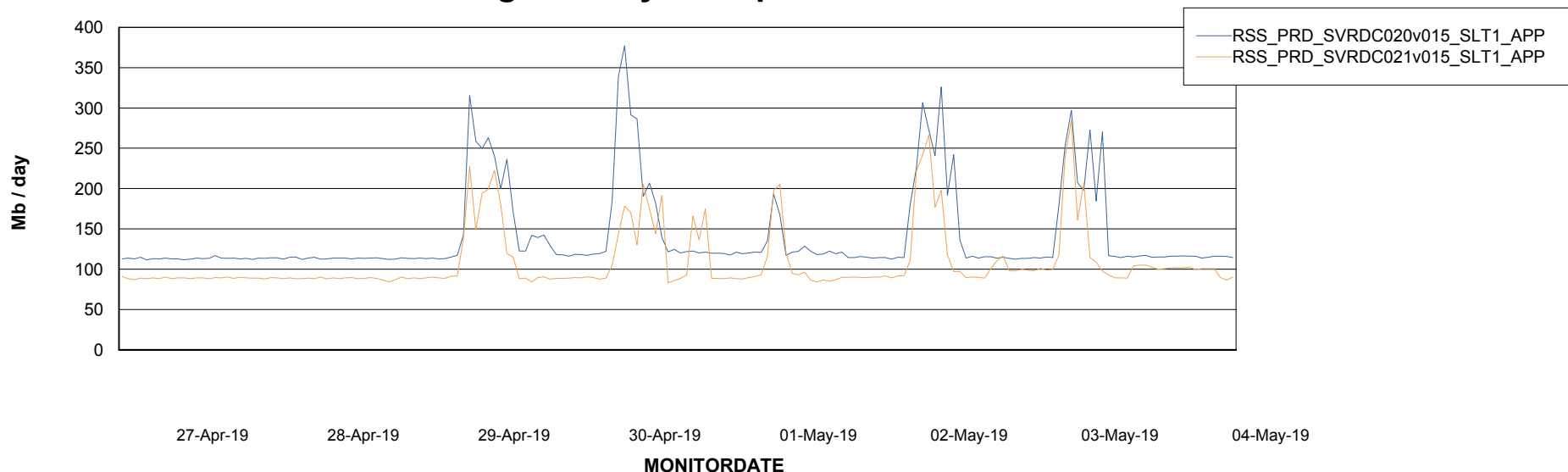
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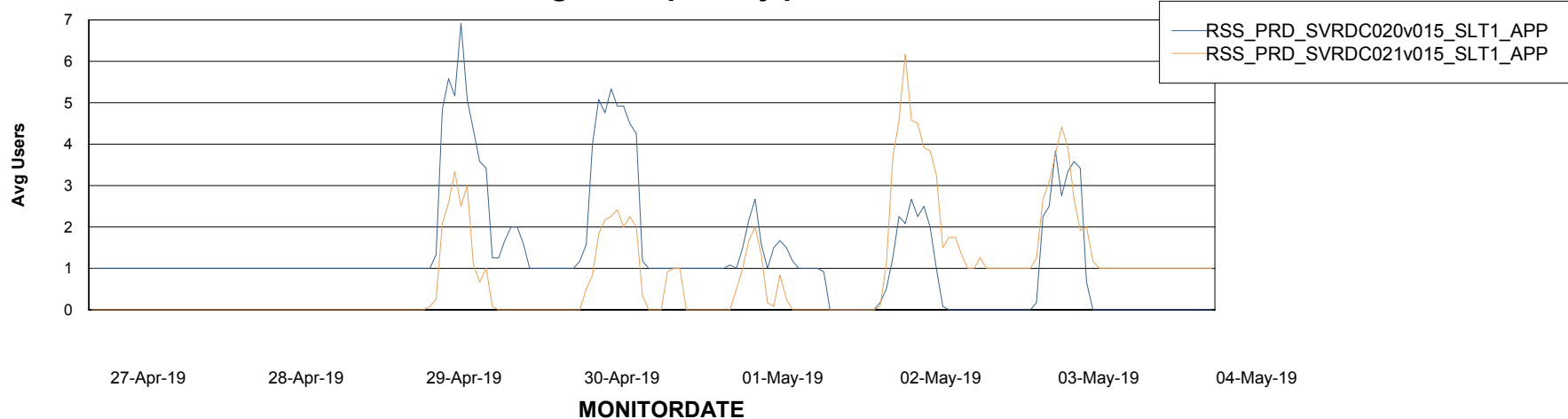


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



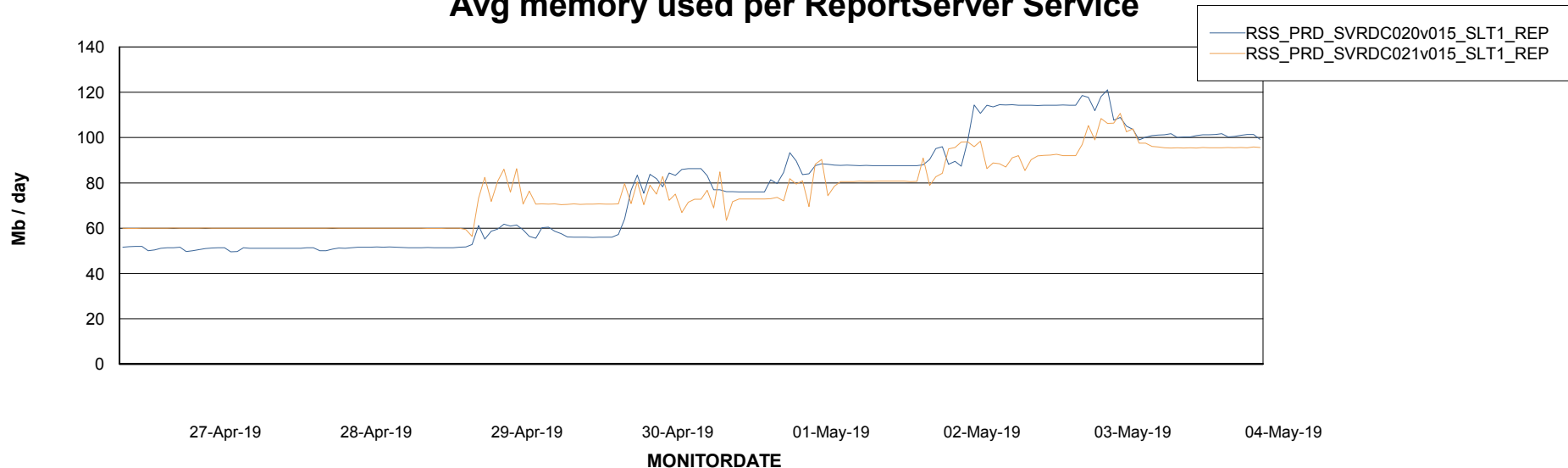
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



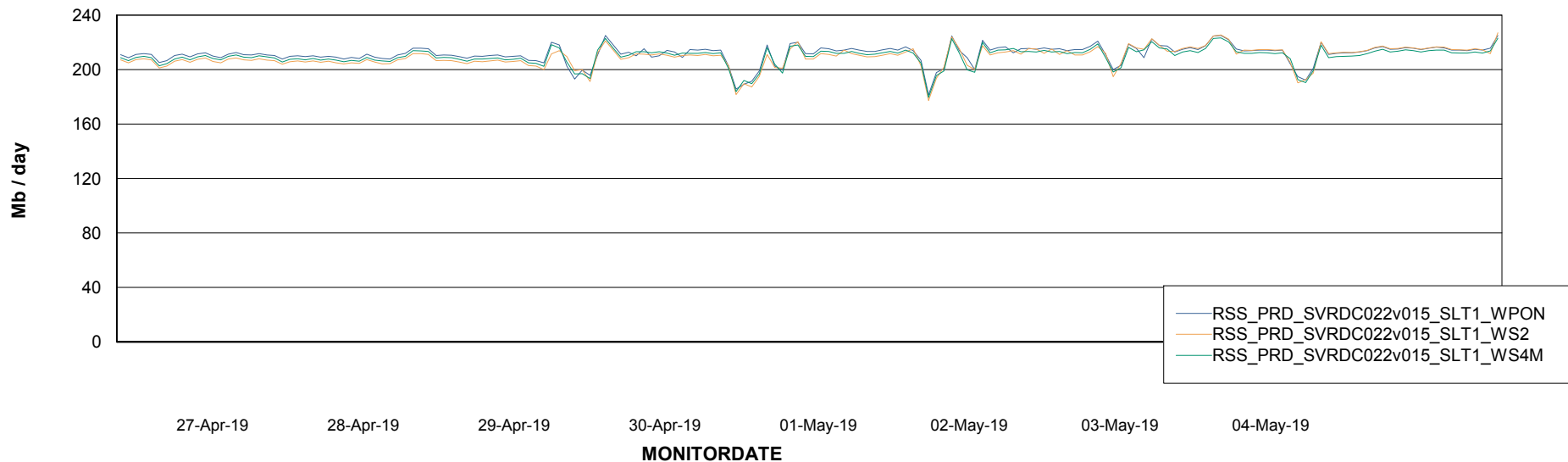
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RSS Production
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Disaster per ABS component

