

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 04-May-19 | 37                       | 57                         | 36                        | 37                           |
| 03-May-19 | 38                       | 57                         | 36                        | 38                           |
| 02-May-19 | 38                       | 57                         | 36                        | 38                           |
| 01-May-19 | 38                       | 57                         | 36                        | 38                           |
| 30-Apr-19 | 38                       | 57                         | 36                        | 38                           |
| 29-Apr-19 | 38                       | 57                         | 36                        | 38                           |
| 28-Apr-19 | 38                       | 57                         | 36                        | 38                           |

## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 04-May-19 | 61                       | 57                         | 22                        | 61                           |
| 03-May-19 | 61                       | 57                         | 22                        | 61                           |
| 02-May-19 | 61                       | 57                         | 22                        | 61                           |
| 01-May-19 | 61                       | 57                         | 22                        | 61                           |
| 30-Apr-19 | 61                       | 57                         | 22                        | 61                           |
| 29-Apr-19 | 61                       | 57                         | 22                        | 61                           |
| 28-Apr-19 | 61                       | 57                         | 22                        | 61                           |

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## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 04-May-19 | 80                       | 97                         | 19                        | 80                           |
| 03-May-19 | 80                       | 97                         | 19                        | 80                           |
| 02-May-19 | 80                       | 97                         | 19                        | 80                           |
| 01-May-19 | 80                       | 97                         | 19                        | 80                           |
| 30-Apr-19 | 80                       | 97                         | 19                        | 80                           |
| 29-Apr-19 | 80                       | 97                         | 19                        | 80                           |
| 28-Apr-19 | 80                       | 97                         | 19                        | 80                           |

## Harddisk Usage ELJ\_PRD\_SVABSSNDIPDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 04-May-19 | 80                       | 160                        | 33                        | 80                           |
| 03-May-19 | 80                       | 160                        | 33                        | 80                           |
| 02-May-19 | 80                       | 160                        | 33                        | 80                           |
| 01-May-19 | 80                       | 160                        | 33                        | 80                           |
| 30-Apr-19 | 80                       | 160                        | 33                        | 80                           |
| 29-Apr-19 | 80                       | 160                        | 33                        | 80                           |
| 28-Apr-19 | 80                       | 160                        | 33                        | 80                           |

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Harddisk Usage ELJ\_PRD\_SVABSSNDIPDB02

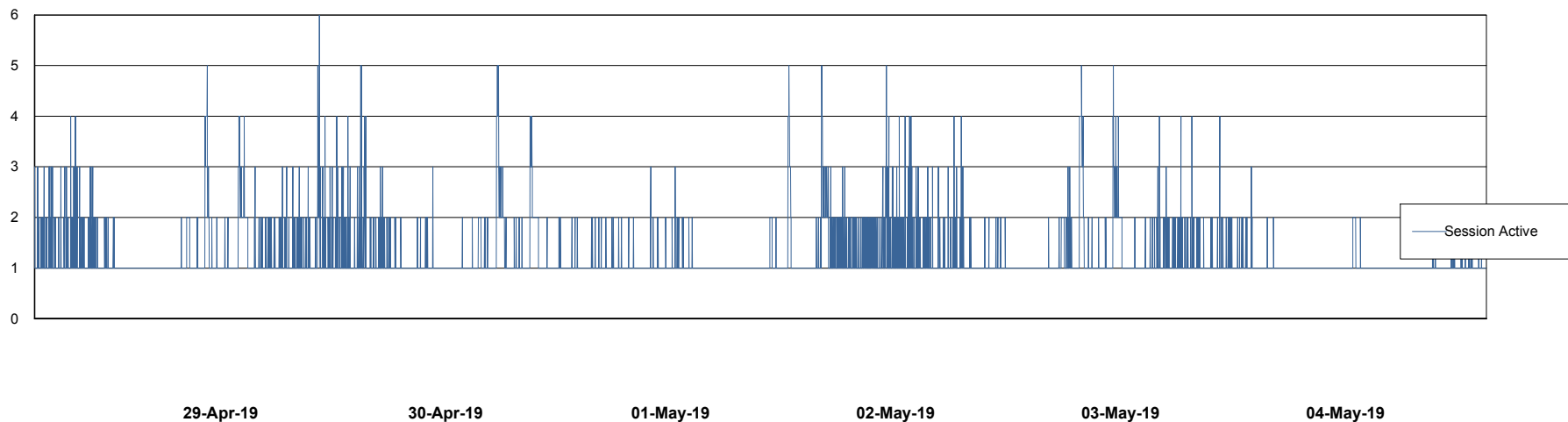
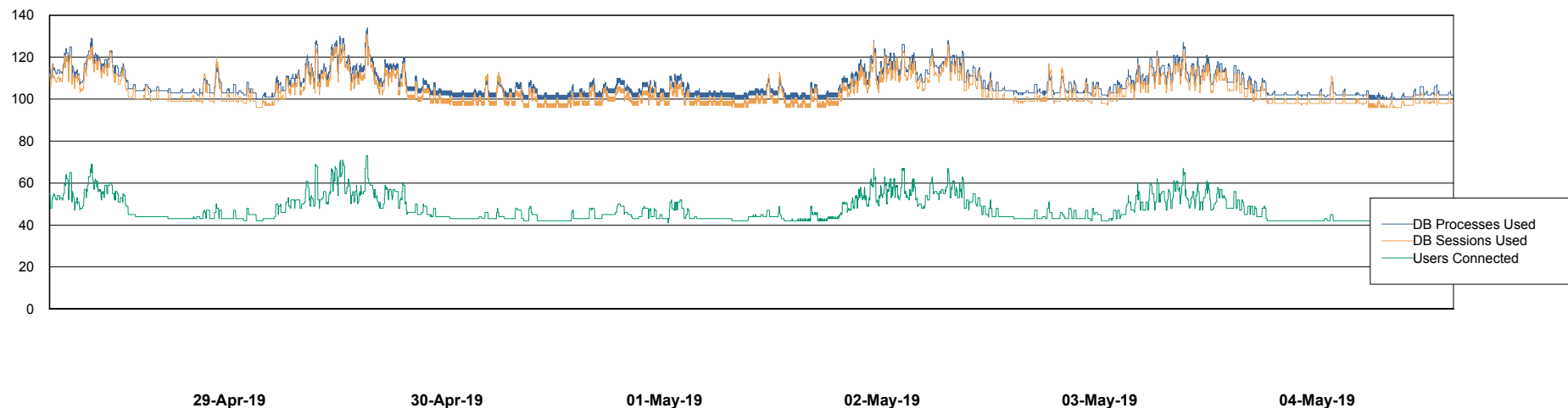
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 04-May-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 53                           |
| 03-May-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 53                           |
| 02-May-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 53                           |
| 01-May-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 54                           |
| 30-Apr-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 54                           |
| 29-Apr-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 52                           |
| 28-Apr-19 | 83                       | 160                        | 27                        | 83                           | 91                          | 600                           | 52                           |

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## Database Performance ELJDB\_Production

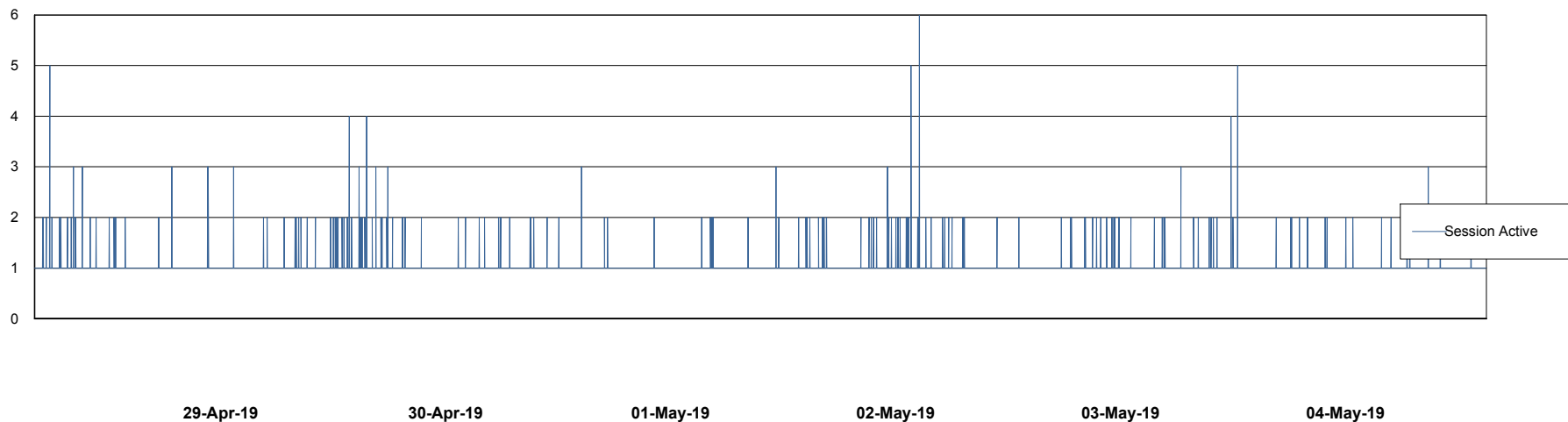
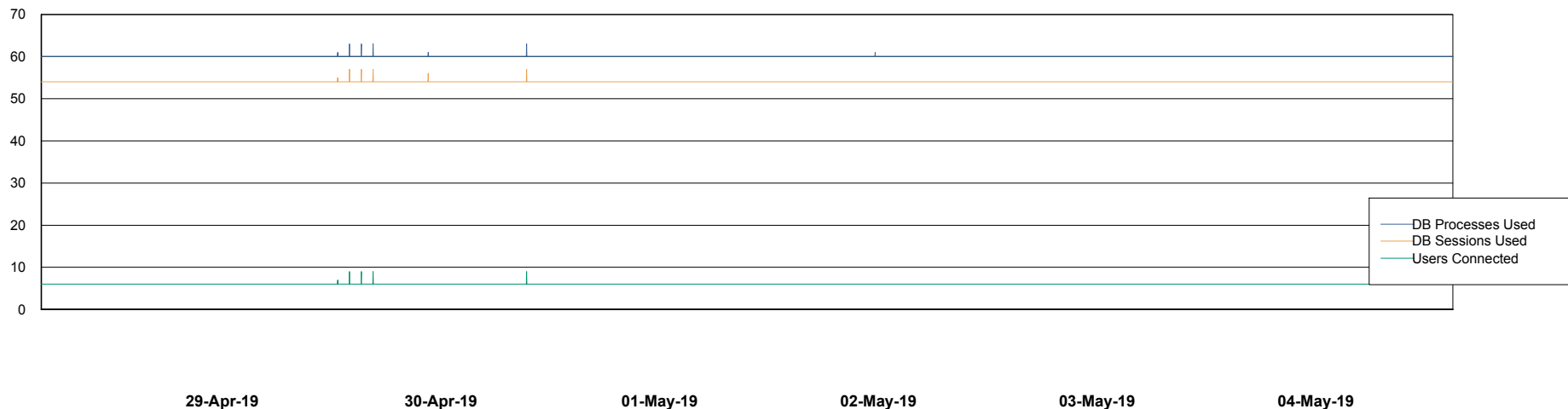


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## Database Performance ELJDB\_Standby



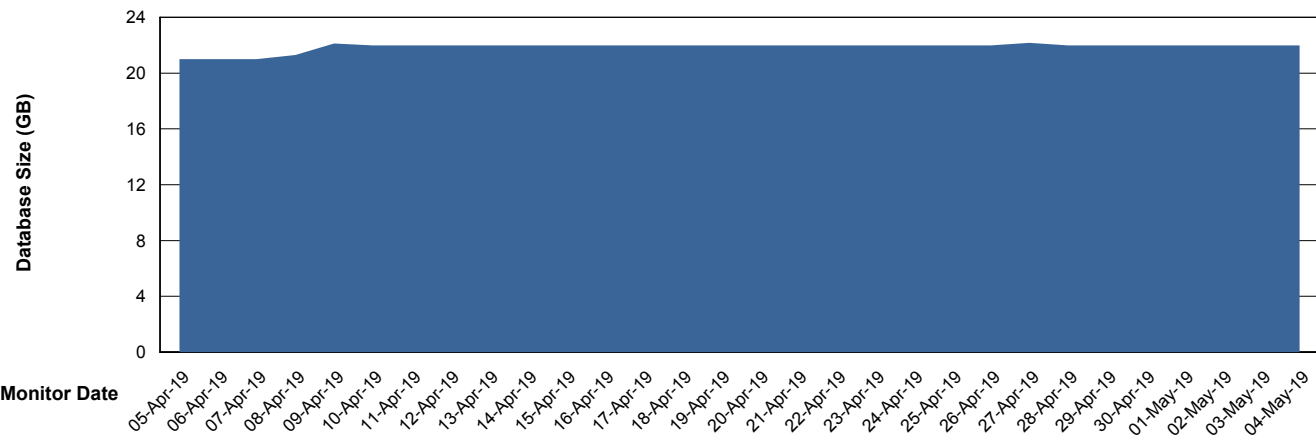
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DATABASE SIZE ELJDB\_Production

## Database growth over last month



Database Tablespace ELJDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-May-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |
| 03-May-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |
| 02-May-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |
| 01-May-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |
| 30-Apr-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |
| 29-Apr-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |
| 28-Apr-19 | ABSDATA         | 24            | 18            | 25              |
|           | INDX            | 4             | 1             | 75              |

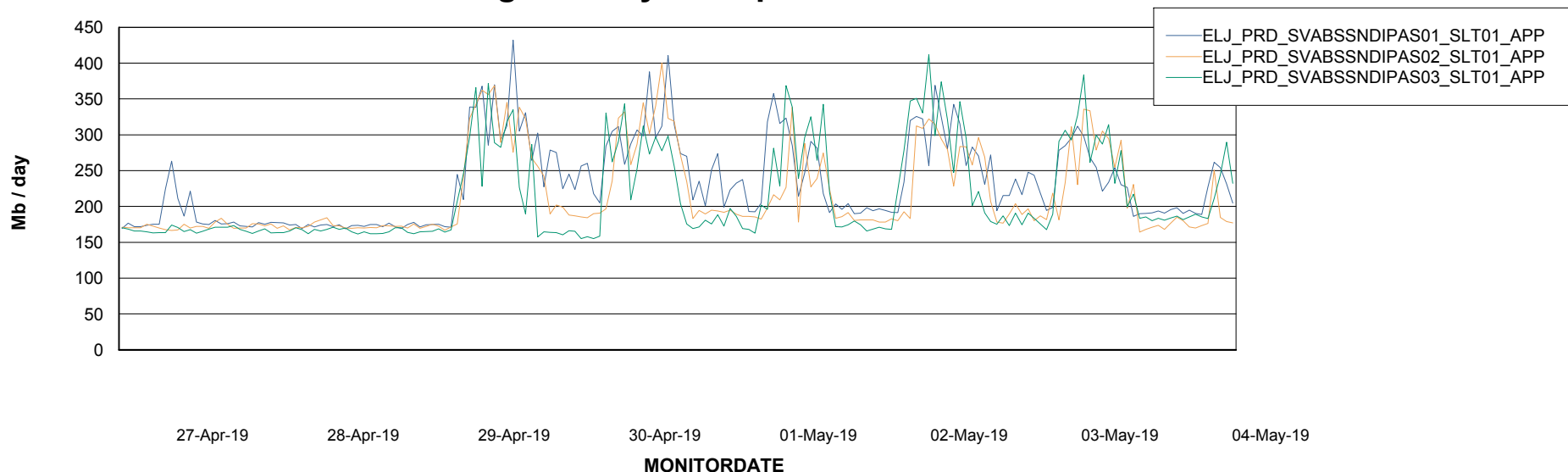
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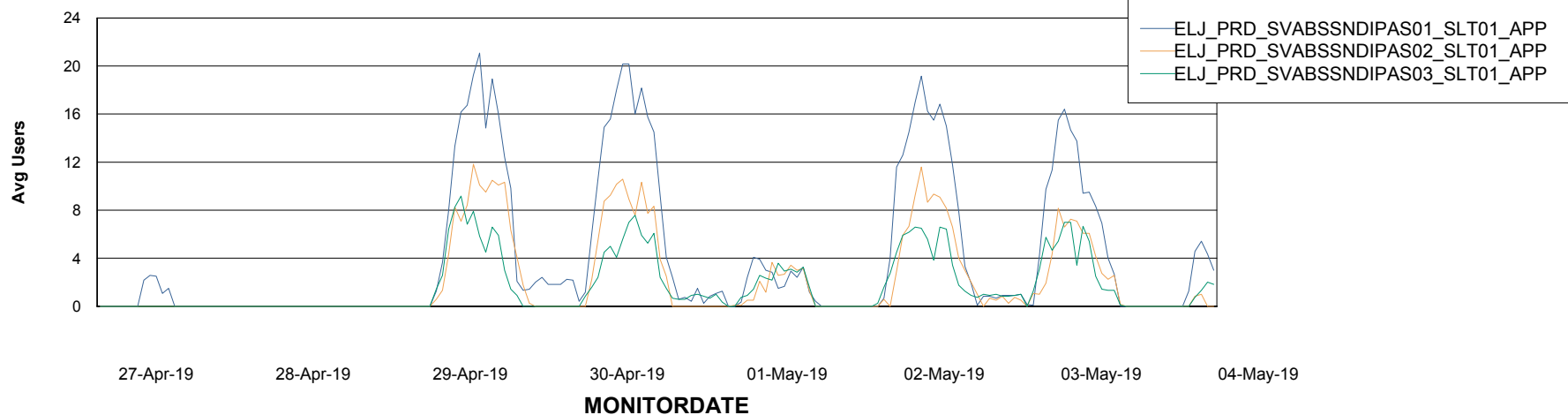


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



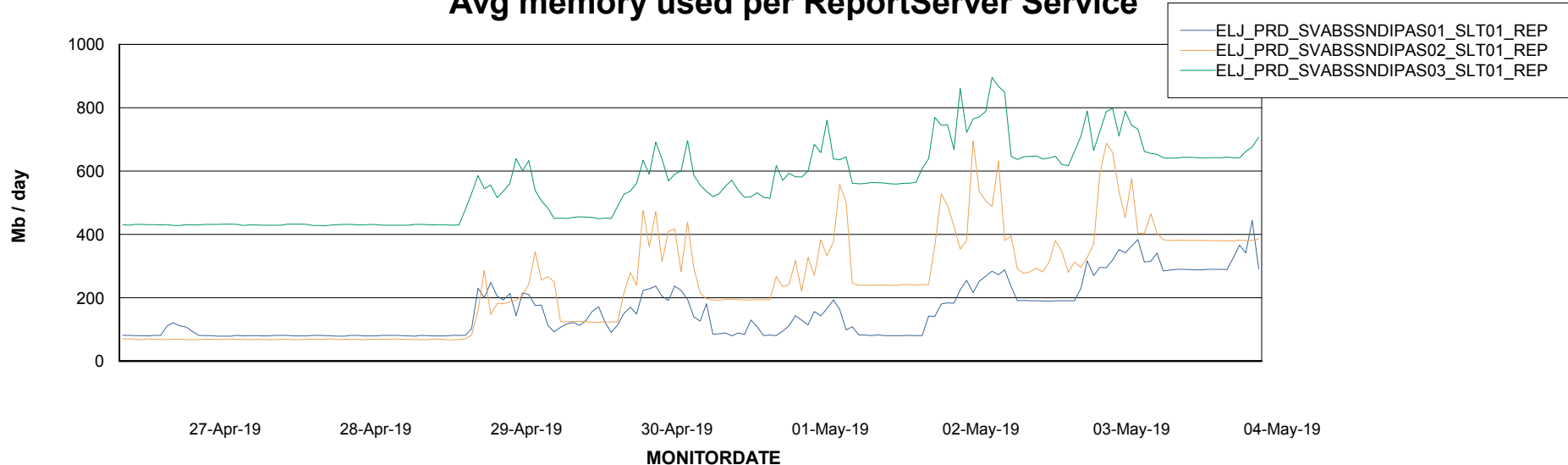
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



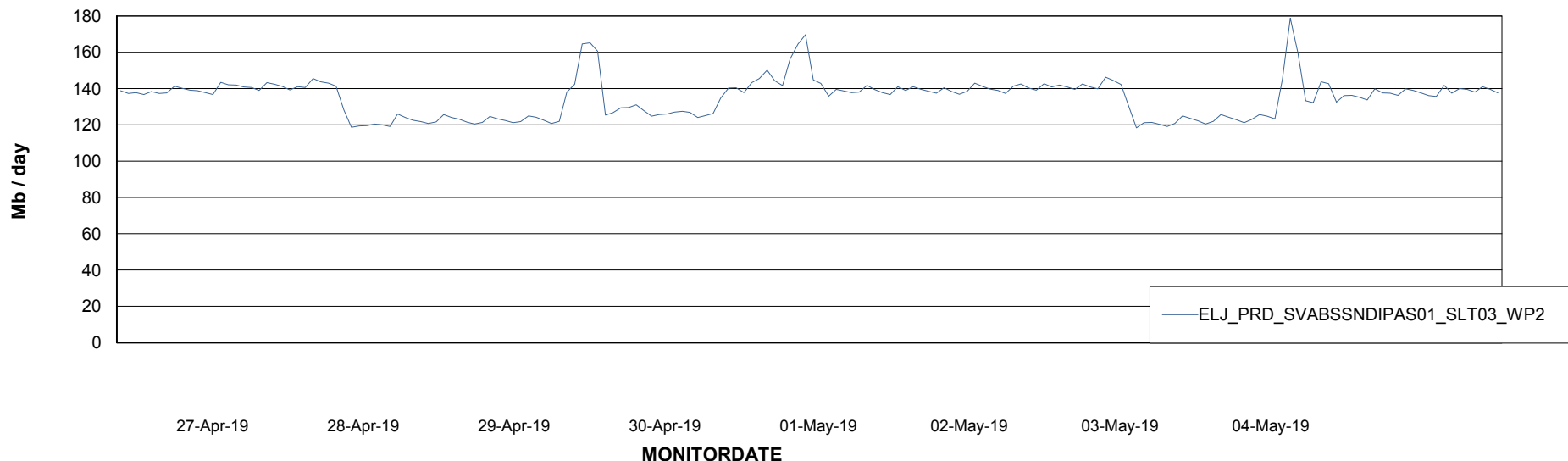
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

