

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 04-May-19 | 27 | 1 | 1 | 13 | 97 | 5 | 0 | 32 | 394 | 253 |
| 03-May-19 | 27 | 1 | 1 | 13 | 97 | 5 | 0 | 32 | 394 | 255 |
| 02-May-19 | 27 | 1 | 1 | 13 | 97 | 5 | 0 | 32 | 394 | 254 |
| 01-May-19 | 27 | 1 | 1 | 14 | 97 | 5 | 0 | 32 | 394 | 254 |
| 30-Apr-19 | 27 | 1 | 1 | 14 | 97 | 5 | 0 | 32 | 394 | 254 |
| 29-Apr-19 | 27 | 1 | 1 | 14 | 97 | 5 | 0 | 32 | 394 | 254 |
| 28-Apr-19 | 27 | 1 | 1 | 14 | 97 | 5 | 0 | 32 | 394 | 254 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 04-May-19 | 17 | 1 | 1 | 36 | 96 | 1 | 0 | 53 | 10 | 4 |
| 03-May-19 | 17 | 1 | 1 | 36 | 96 | 1 | 0 | 54 | 10 | 4 |
| 02-May-19 | 17 | 1 | 1 | 37 | 96 | 1 | 0 | 55 | 10 | 4 |
| 01-May-19 | 17 | 1 | 1 | 38 | 96 | 1 | 0 | 56 | 10 | 4 |
| 30-Apr-19 | 17 | 1 | 1 | 38 | 96 | 1 | 0 | 51 | 10 | 4 |
| 29-Apr-19 | 17 | 1 | 1 | 39 | 96 | 1 | 0 | 50 | 10 | 5 |
| 28-Apr-19 | 17 | 1 | 1 | 39 | 96 | 1 | 0 | 51 | 10 | 5 |

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Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 04-May-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 27 | 20 | 14 |
| 03-May-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 52 | 20 | 9 |
| 02-May-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 60 | 20 | 7 |
| 01-May-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 60 | 20 | 7 |
| 30-Apr-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 60 | 20 | 7 |
| 29-Apr-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 60 | 20 | 7 |
| 28-Apr-19 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 60 | 20 | 7 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 04-May-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |
| 03-May-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |
| 02-May-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |
| 01-May-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |
| 30-Apr-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |
| 29-Apr-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |
| 28-Apr-19 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 30 | 10 | 6 |

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Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 04-May-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |
| 03-May-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |
| 02-May-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |
| 01-May-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |
| 30-Apr-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |
| 29-Apr-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |
| 28-Apr-19 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 44 | 10 | 5 |

Harddisk Usage BGG_PRD_SRV4

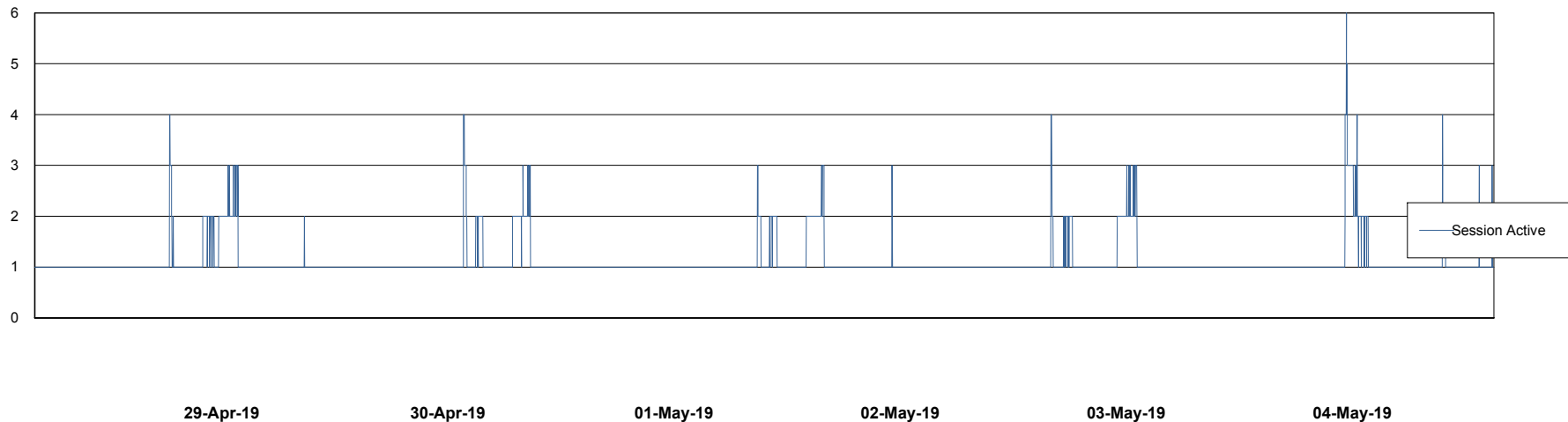
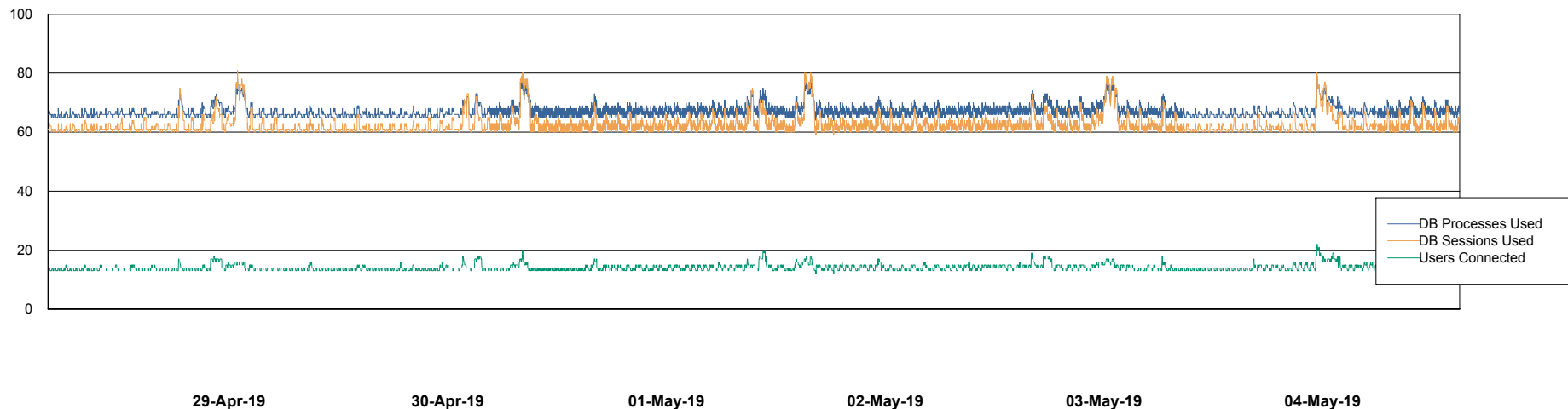
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 04-May-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |
| 03-May-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |
| 02-May-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |
| 01-May-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |
| 30-Apr-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |
| 29-Apr-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |
| 28-Apr-19 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 29 | 10 | 7 |

Weekly SLA Customer Report

Customer BGG_Production
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Database Performance BGGDB_BI

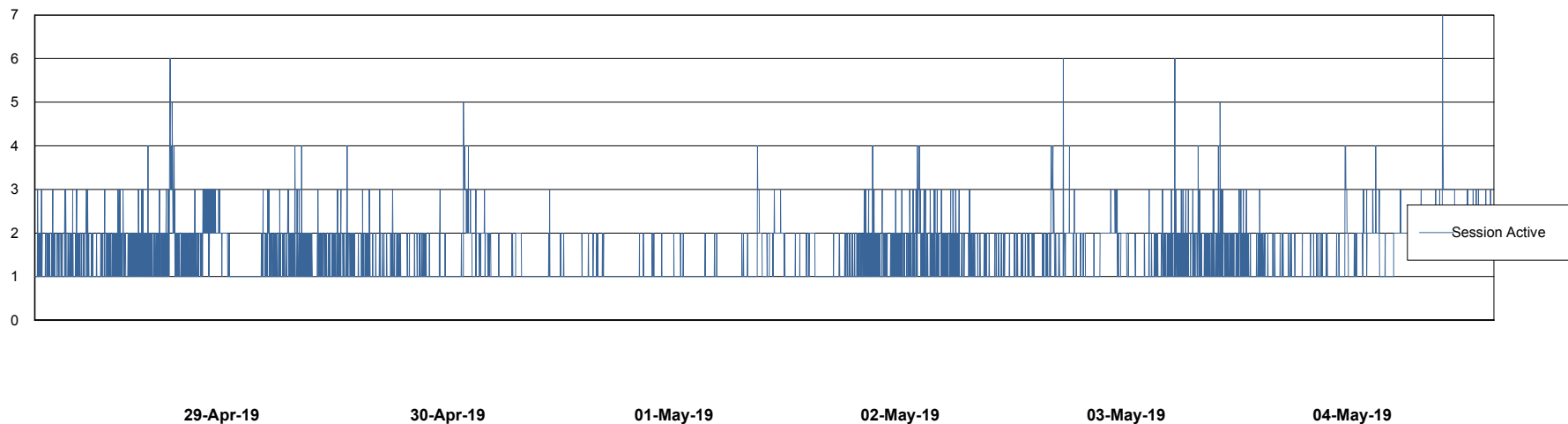
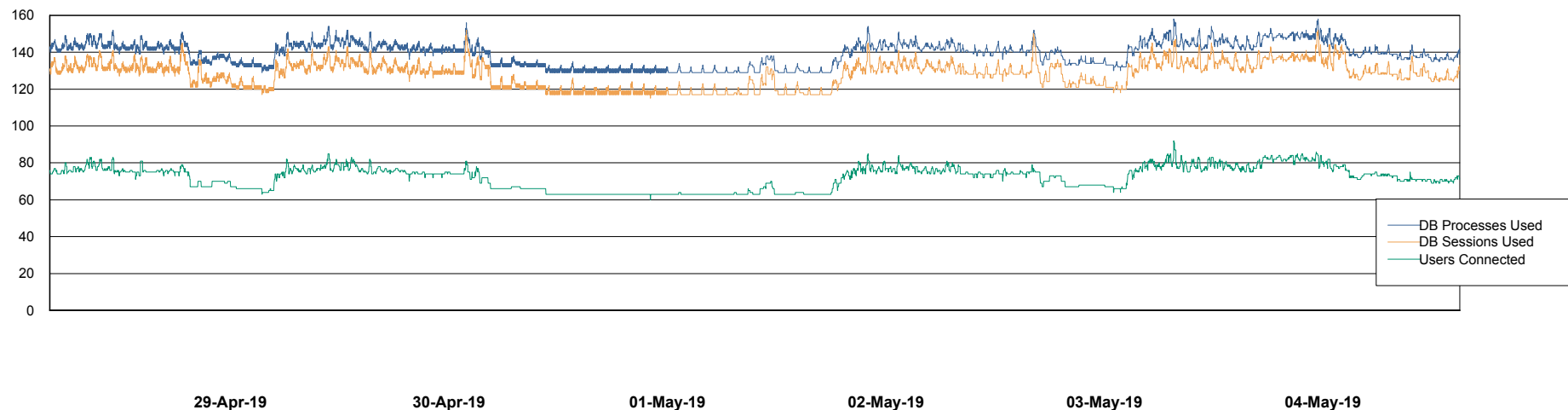


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

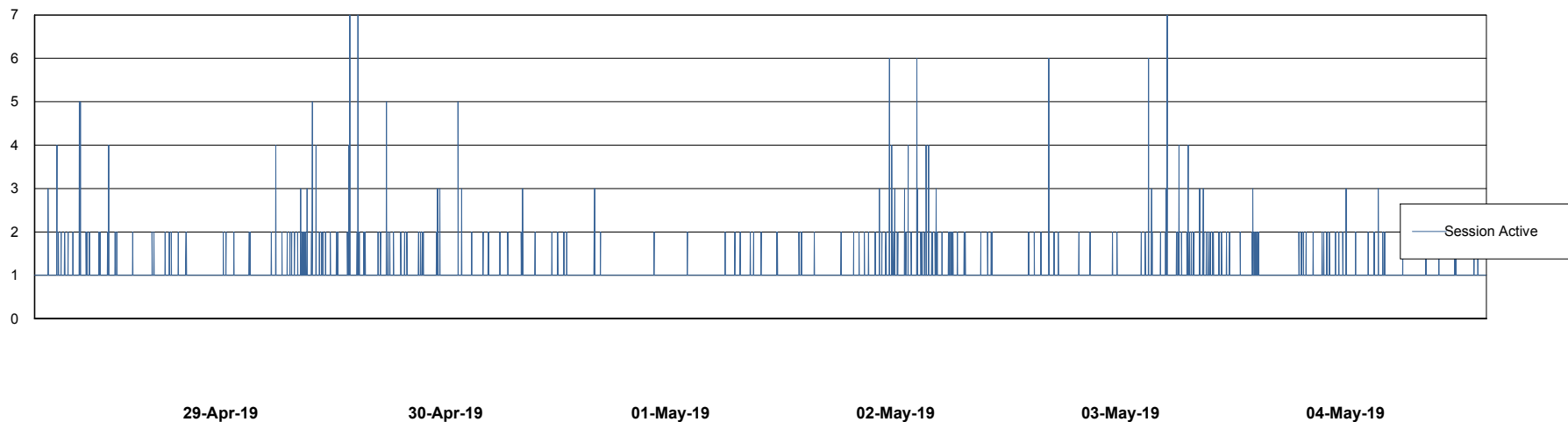
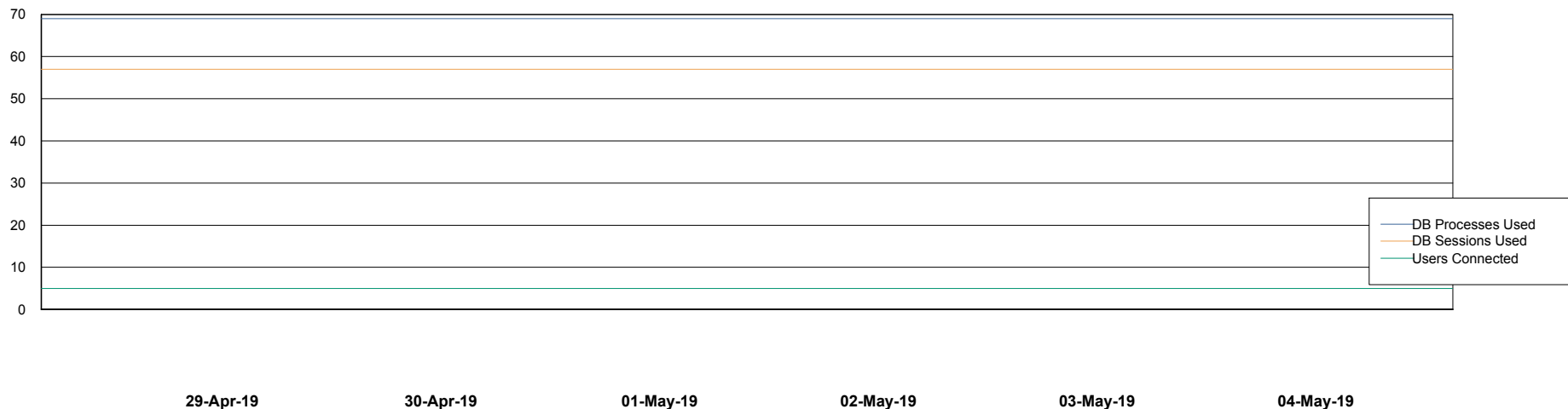


Weekly SLA Customer Report

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Database Performance BGGDB_Standby



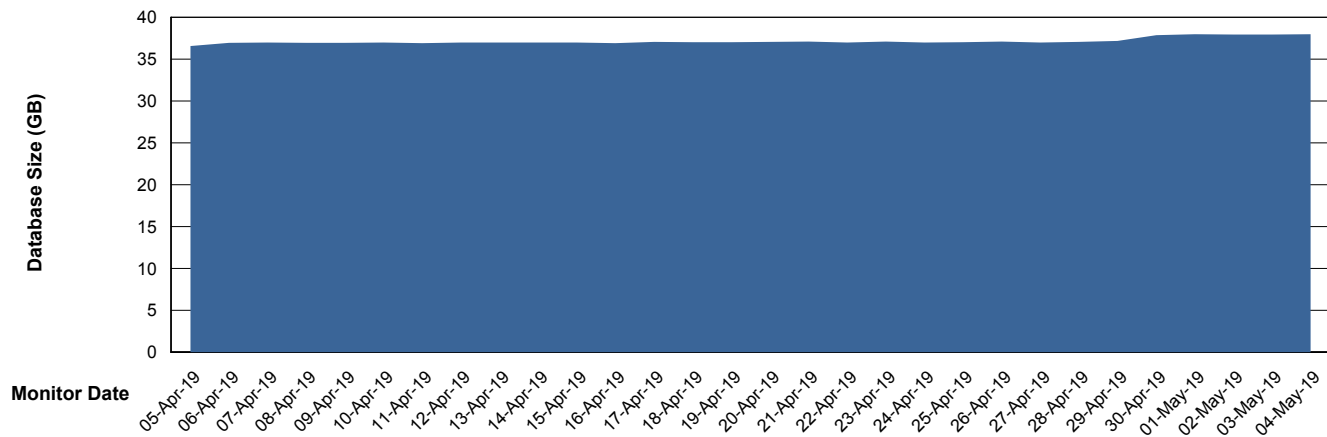
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



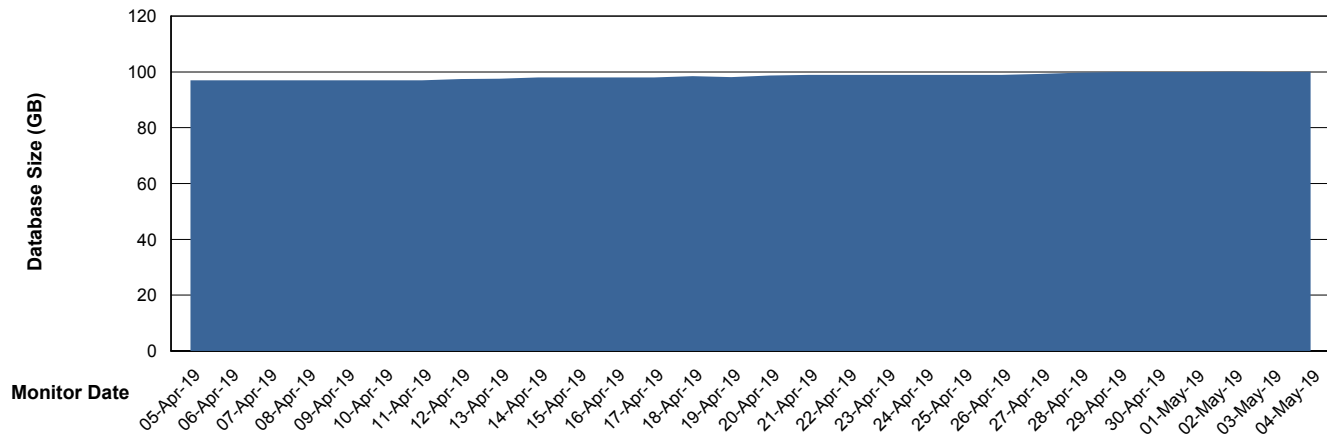
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-May-19 | ABSDATA | 22 | 18 | 18 |
| | INDX | 24 | 19 | 21 |
| 03-May-19 | ABSDATA | 22 | 18 | 18 |
| | INDX | 24 | 19 | 21 |
| 02-May-19 | ABSDATA | 22 | 17 | 23 |
| | INDX | 24 | 18 | 25 |
| 01-May-19 | ABSDATA | 22 | 17 | 23 |
| | INDX | 24 | 18 | 25 |
| 30-Apr-19 | ABSDATA | 22 | 17 | 23 |
| | INDX | 24 | 18 | 25 |
| 29-Apr-19 | ABSDATA | 22 | 17 | 23 |
| | INDX | 24 | 18 | 25 |
| 28-Apr-19 | ABSDATA | 22 | 17 | 23 |
| | INDX | 24 | 18 | 25 |

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Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-May-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |
| 03-May-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |
| 02-May-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |
| 01-May-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |
| 30-Apr-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |
| 29-Apr-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |
| 28-Apr-19 | ABSDATA | 102 | 90 | 12 |
| | INDX | 8 | 7 | 13 |

BI Status and last ETL error for BGGDB_BI

| | Sun 28/4/2019 | Mon 29/4/2019 | Tue 30/4/2019 | Wed 1/5/2019 | Thu 2/5/2019 | Fri 3/5/2019 | Sat 4/5/2019 |
|-------------------------------------|---------------|---------------|---------------|--------------|--------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK | OK |

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Standby Database Health BGG_Production

Recovery lag for last 7 days



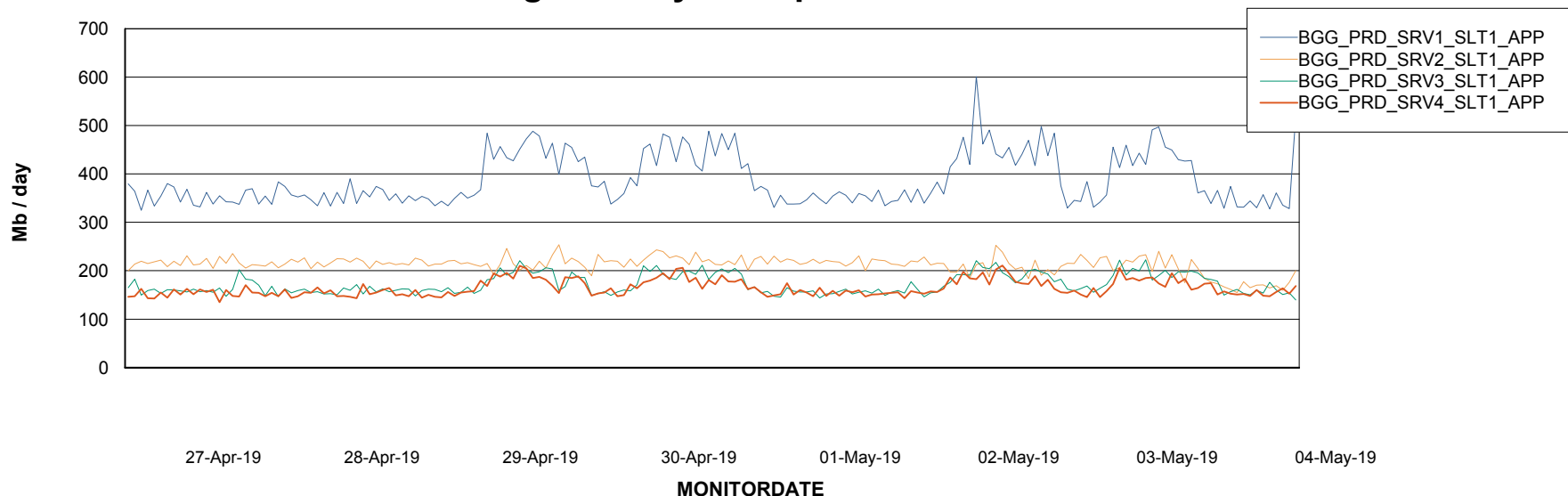
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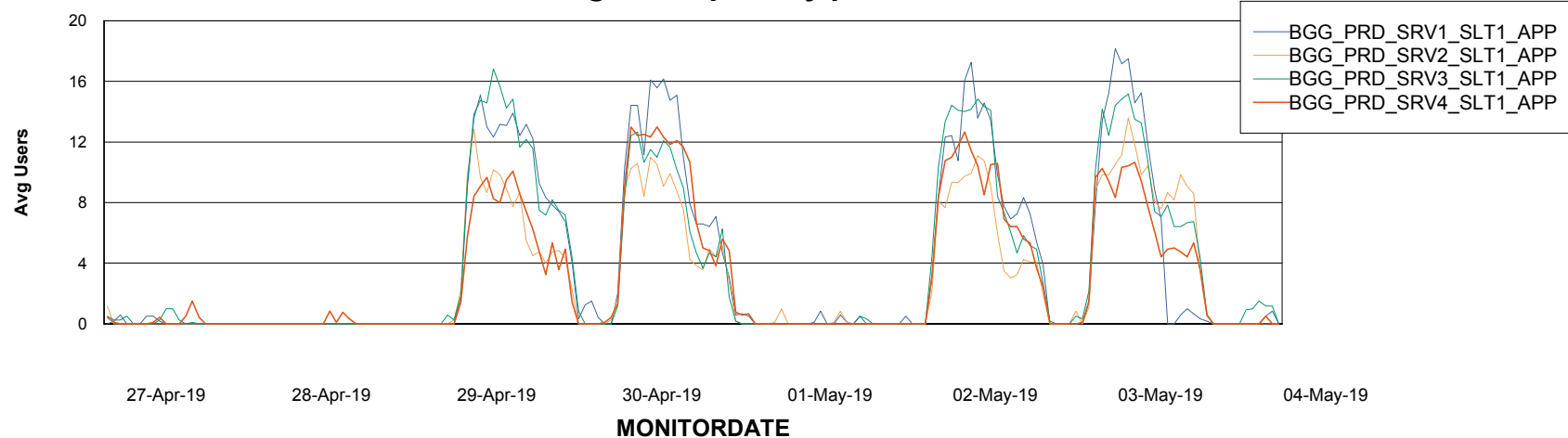


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



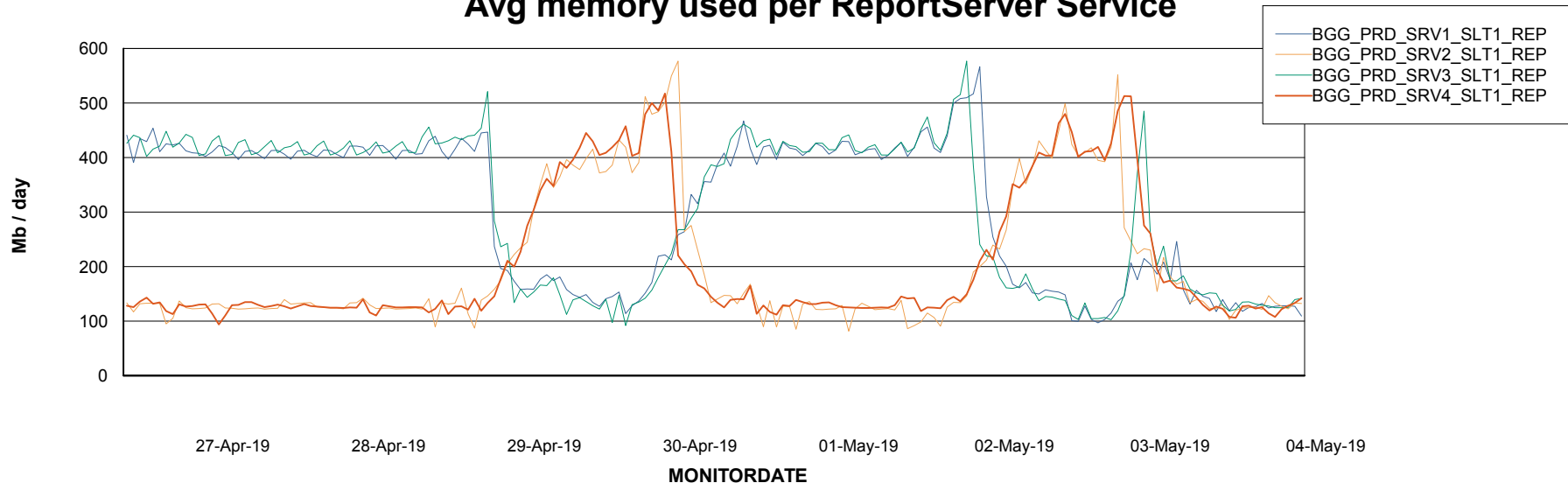
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



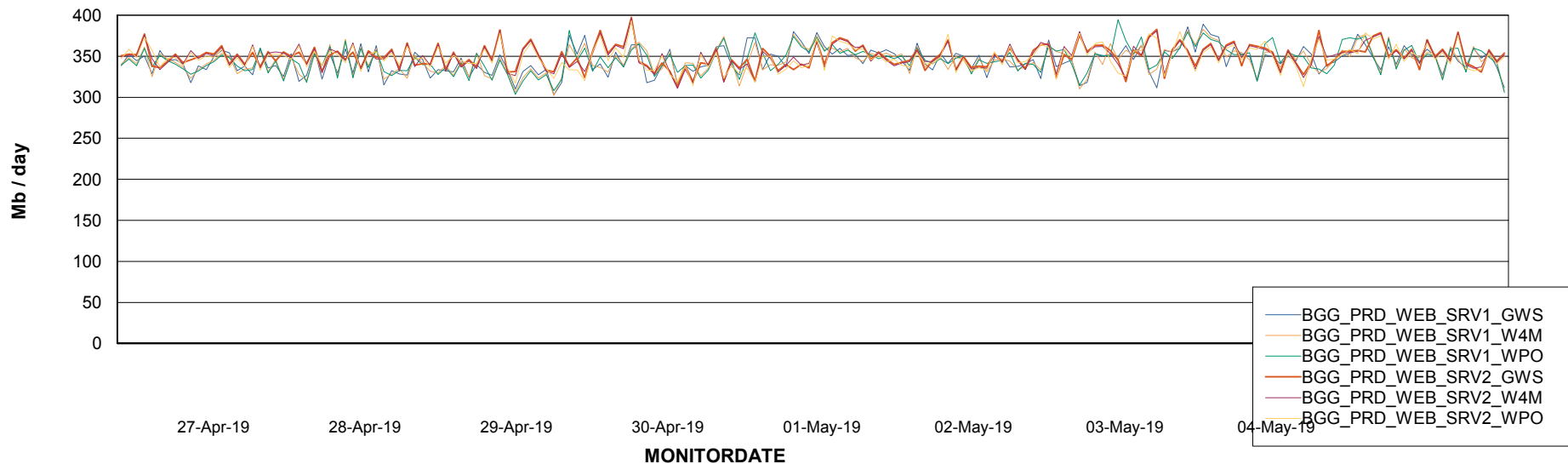
Weekly SLA Customer Report

Customer BGG_Production
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

