

# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



Harddisk Usage CLO\_PRD\_CLOBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 27-Apr-19 | 87                        | 279                         | 52                        | 447                         | 48                        | 447                         |
| 26-Apr-19 | 87                        | 279                         | 52                        | 447                         | 50                        | 447                         |
| 25-Apr-19 | 87                        | 279                         | 53                        | 447                         | 50                        | 447                         |
| 24-Apr-19 | 87                        | 279                         | 54                        | 447                         | 50                        | 447                         |
| 23-Apr-19 | 87                        | 279                         | 54                        | 447                         | 50                        | 447                         |
| 22-Apr-19 | 87                        | 279                         | 55                        | 447                         | 50                        | 447                         |
| 21-Apr-19 | 87                        | 279                         | 53                        | 447                         | 50                        | 447                         |

Harddisk Usage CLO\_PRD\_ORA\_01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 27-Apr-19 | 67                        | 279                         | 51                        | 447                         | 68                        | 447                         |
| 26-Apr-19 | 67                        | 279                         | 51                        | 447                         | 69                        | 447                         |
| 25-Apr-19 | 67                        | 279                         | 51                        | 447                         | 69                        | 447                         |
| 24-Apr-19 | 68                        | 279                         | 51                        | 447                         | 69                        | 447                         |
| 23-Apr-19 | 68                        | 279                         | 51                        | 447                         | 69                        | 447                         |
| 22-Apr-19 | 68                        | 279                         | 51                        | 447                         | 69                        | 447                         |
| 21-Apr-19 | 68                        | 279                         | 51                        | 447                         | 69                        | 447                         |

# Weekly SLA Customer Report

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Harddisk Usage CLO\_PRD\_ORA\_02

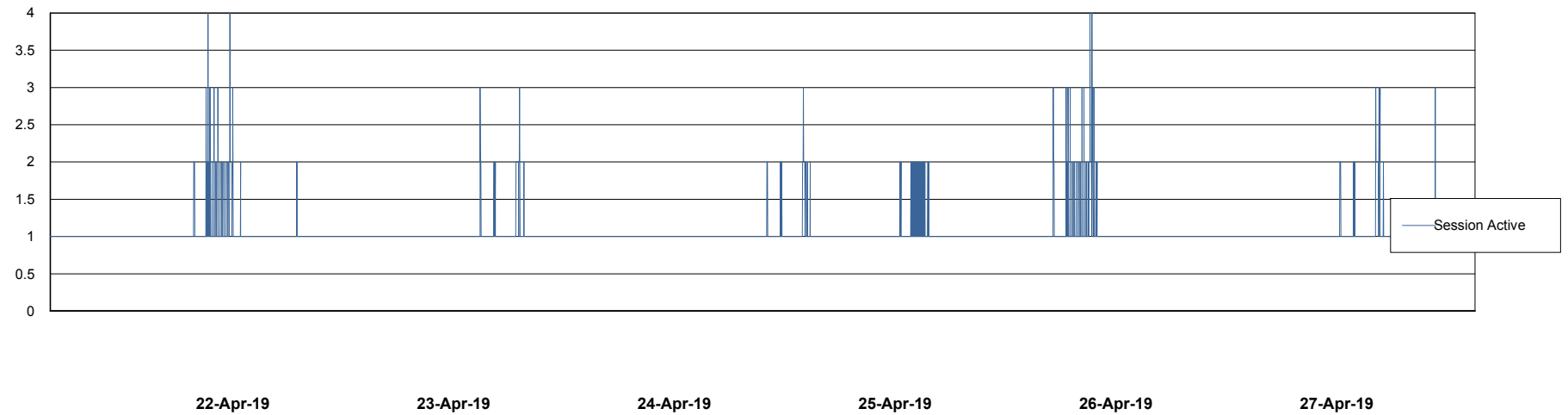
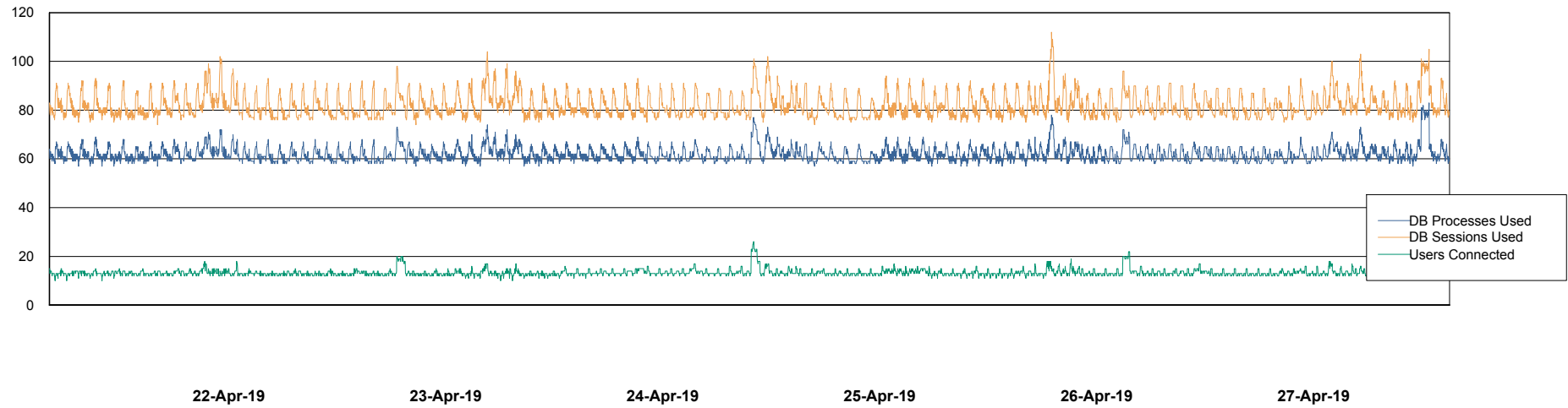
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 27-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |
| 26-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |
| 25-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |
| 24-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |
| 23-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |
| 22-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |
| 21-Apr-19 | 83                        | 279                         | 51                        | 447                         | 48                        | 447                         |

# Weekly SLA Customer Report

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## Database Performance CLODB\_PRD\_BI

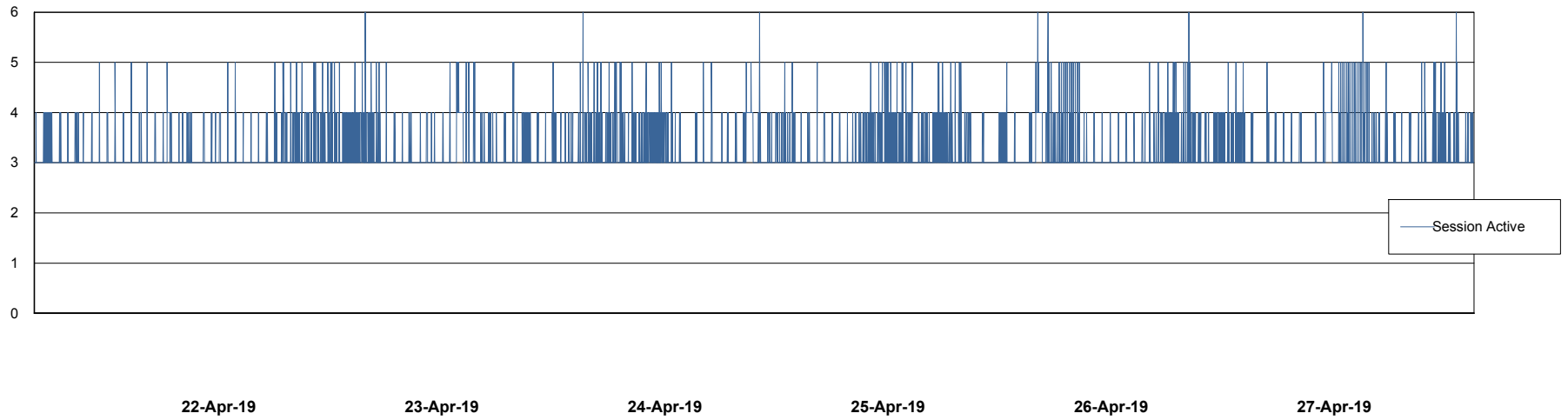
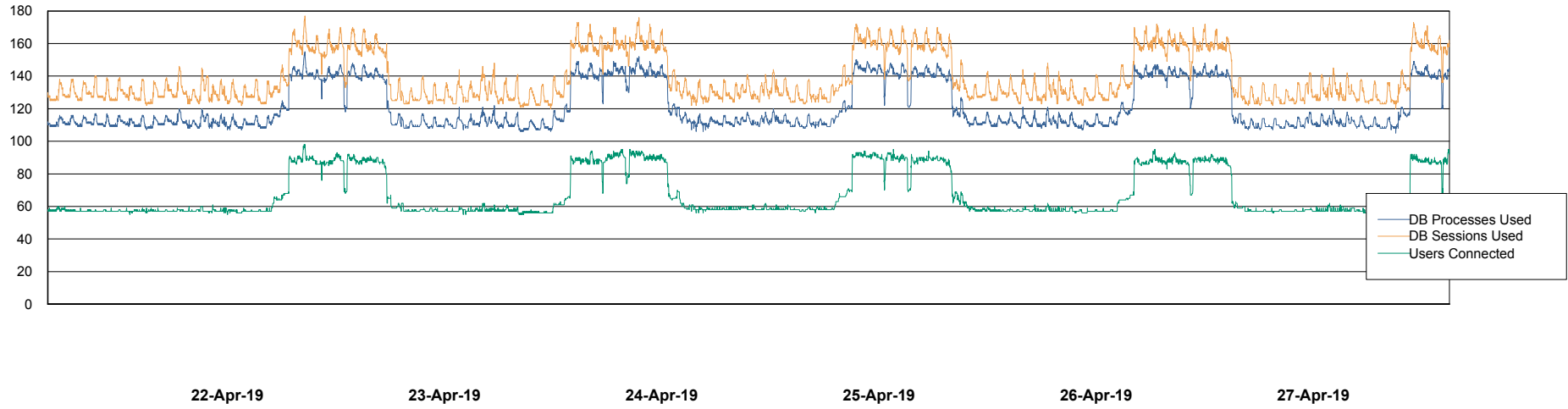


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## Database Performance CLODB\_PRD\_Production

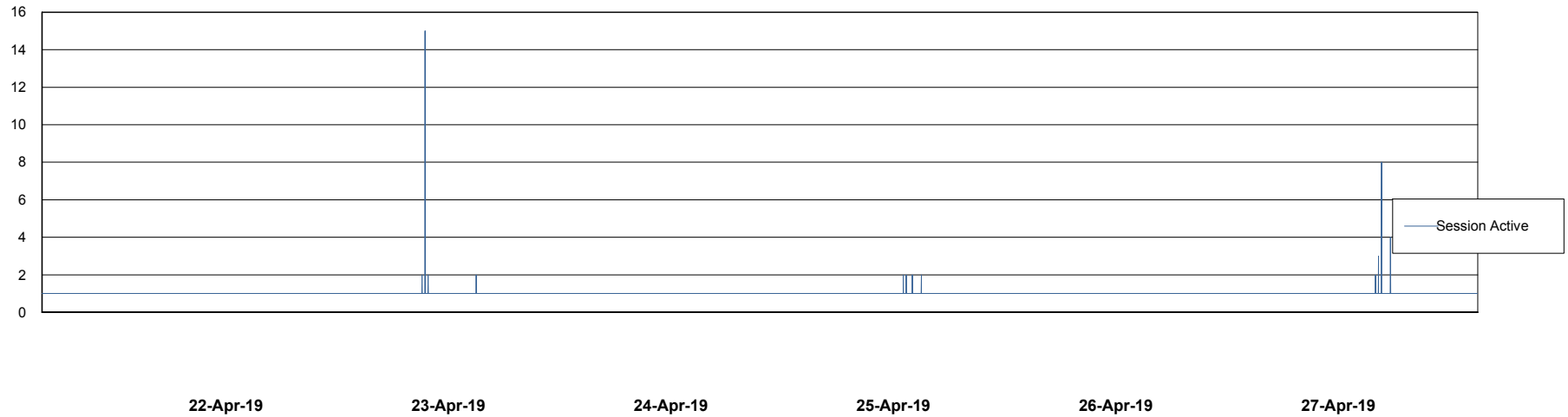
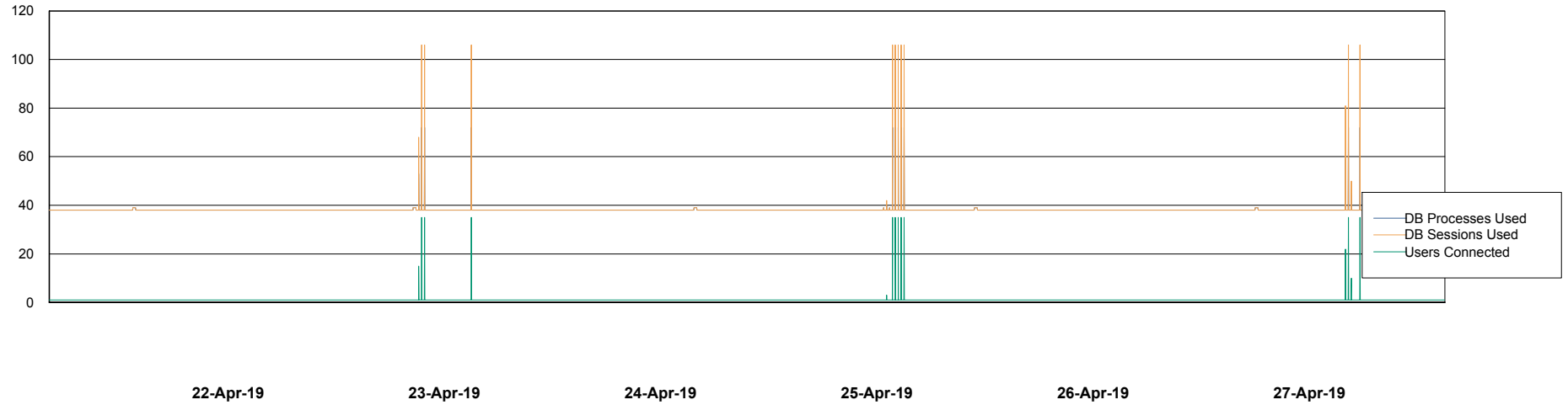


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## Database Performance CLODB\_PRD\_Standby

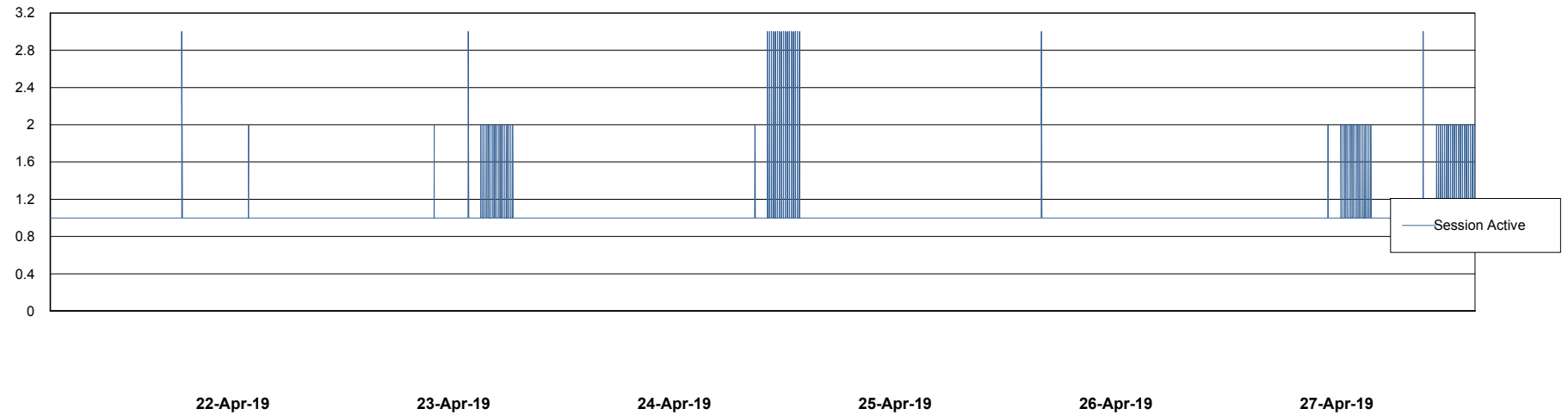
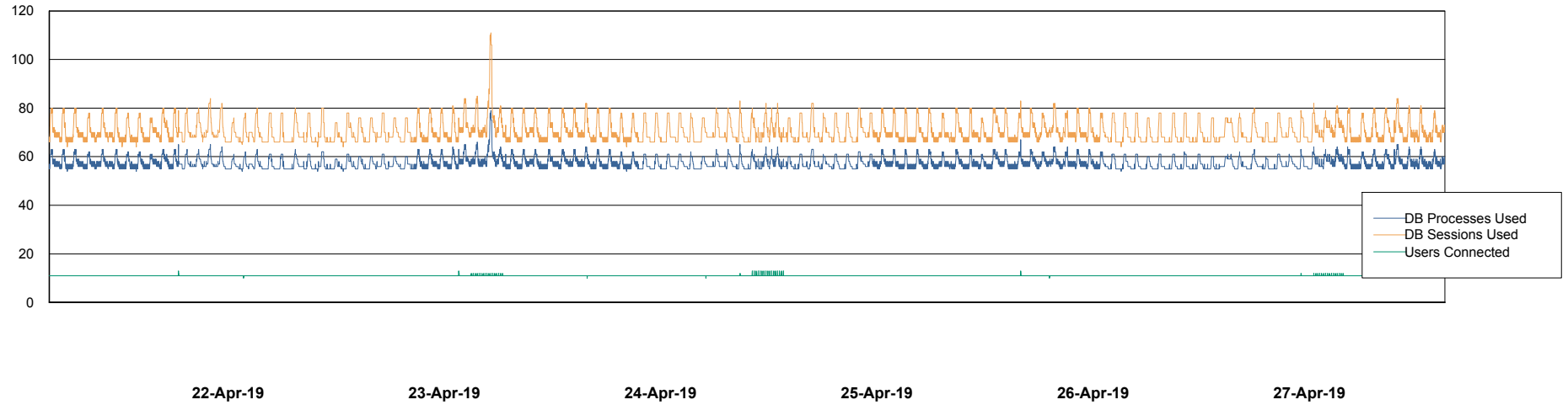


# Weekly SLA Customer Report

Customer CLO Production  
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## Database Performance CLODB\_PRD\_Test



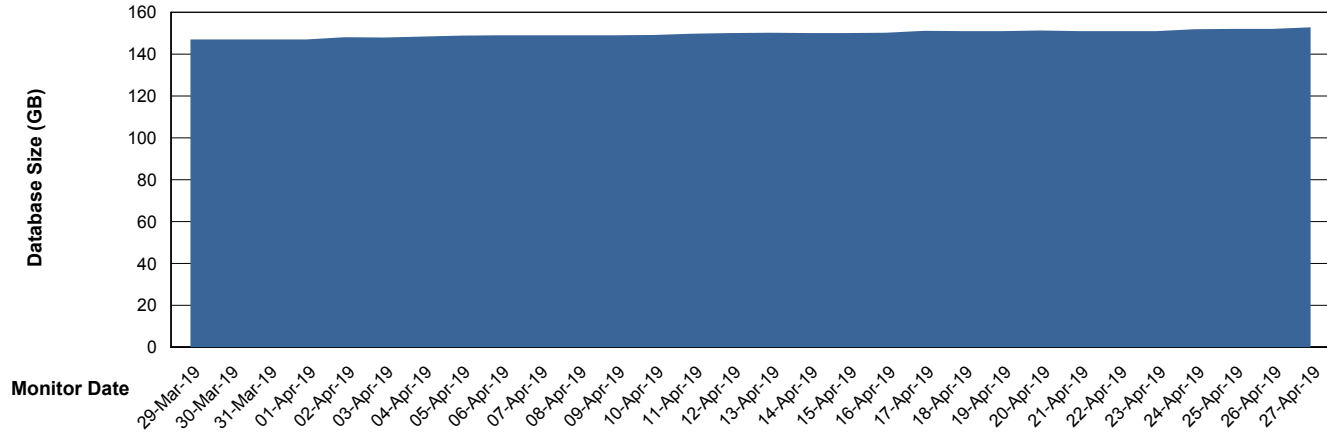
# Weekly SLA Customer Report

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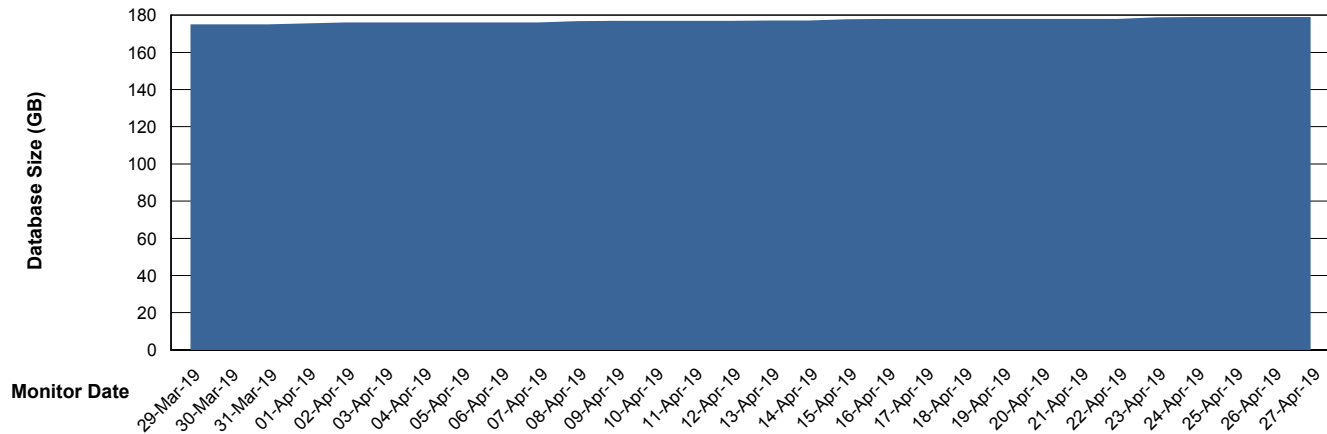
DATABASE SIZE CLODB\_PRD\_BI

### Database growth over last month



DATABASE SIZE CLODB\_PRD\_Production

### Database growth over last month



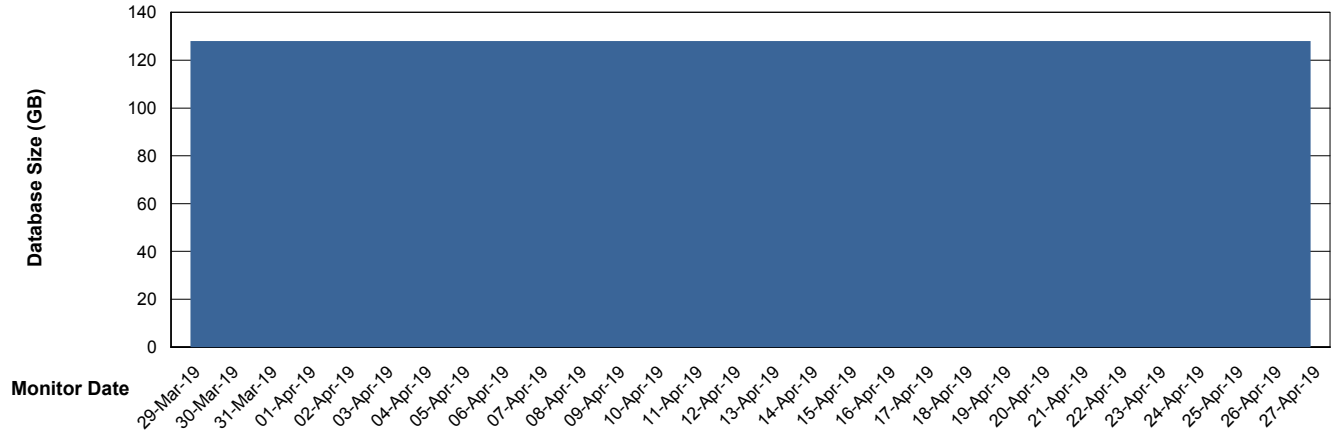
# Weekly SLA Customer Report

Customer CLO Production  
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DATABASE SIZE CLODB\_PRD\_Test

### Database growth over last month



# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



Database Tablespace CLODB\_PRD\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-Apr-19 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 76            | 64            | 16              |
| 26-Apr-19 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 76            | 64            | 16              |
| 25-Apr-19 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 76            | 64            | 16              |
| 24-Apr-19 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 76            | 64            | 16              |
| 23-Apr-19 | ABSDATA         | 104           | 85            | 18              |
|           | INDX            | 76            | 64            | 16              |
| 22-Apr-19 | ABSDATA         | 104           | 85            | 18              |
|           | INDX            | 76            | 64            | 16              |
| 21-Apr-19 | ABSDATA         | 104           | 85            | 18              |
|           | INDX            | 76            | 64            | 16              |

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Database Tablespace CLODB\_PRD\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |
| 26-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |
| 25-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |
| 24-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |
| 23-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |
| 22-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |
| 21-Apr-19 | ABSDATA         | 98            | 82            | 16              |
|           | INDX            | 98            | 78            | 20              |

# Weekly SLA Customer Report

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Database Tablespace CLODB\_PRD\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |
| 26-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |
| 25-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |
| 24-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |
| 23-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |
| 22-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |
| 21-Apr-19 | ABSDATA         | 80            | 67            | 16              |
|           | INDX            | 71            | 60            | 15              |

BI Status and last ETL error for CLODB\_PRD\_BI

|                                     | Sun 21/4/2019 | Mon 22/4/2019 | Tue 23/4/2019 | Wed 24/4/2019 | Thu 25/4/2019 | Fri 26/4/2019 | Sat 27/4/2019 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

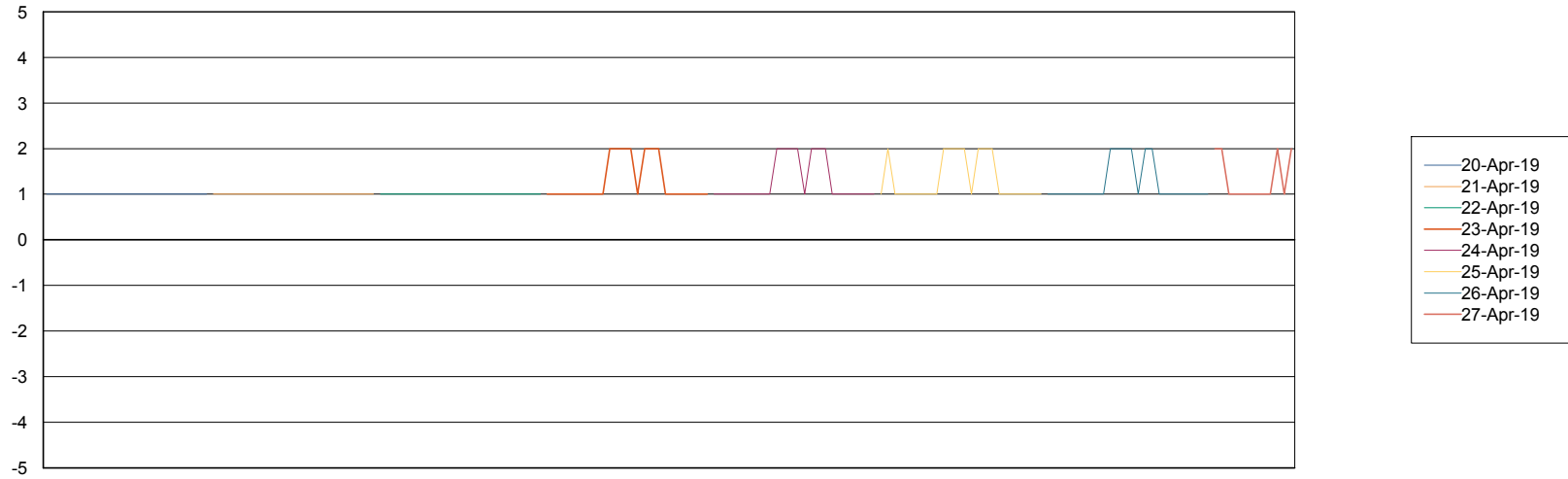
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Standby Database Health CLO Production

## Recovery lag for last 7 days



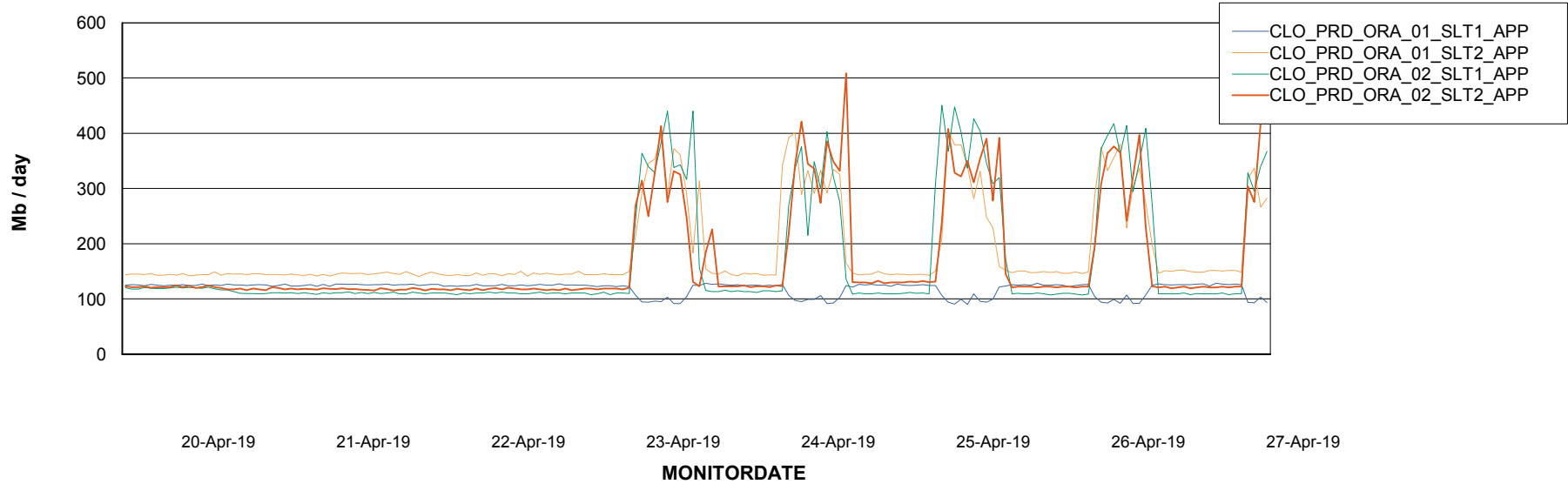
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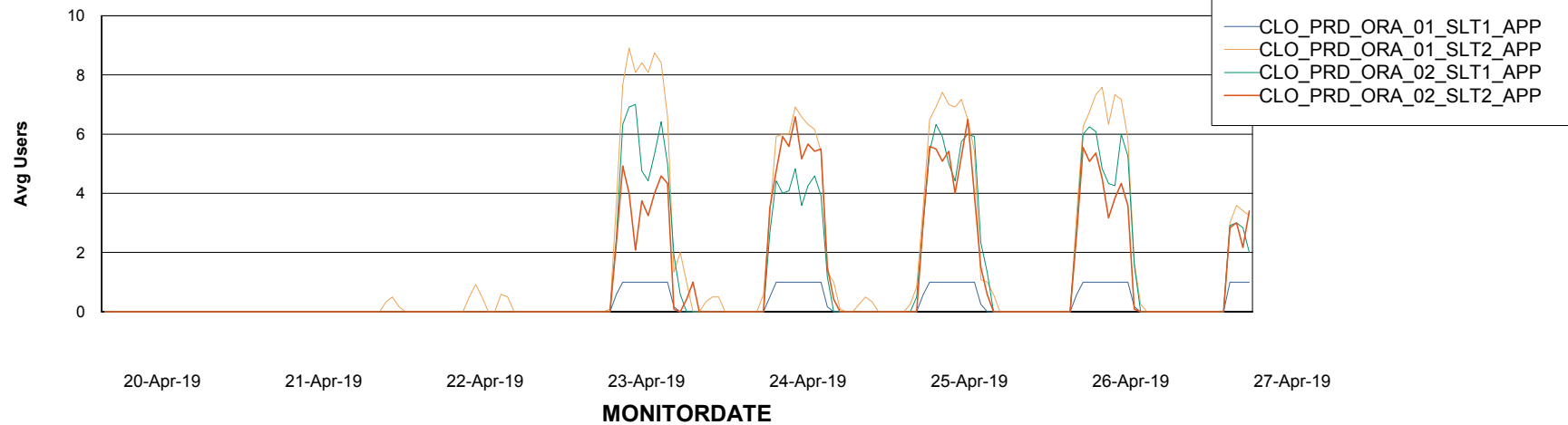


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



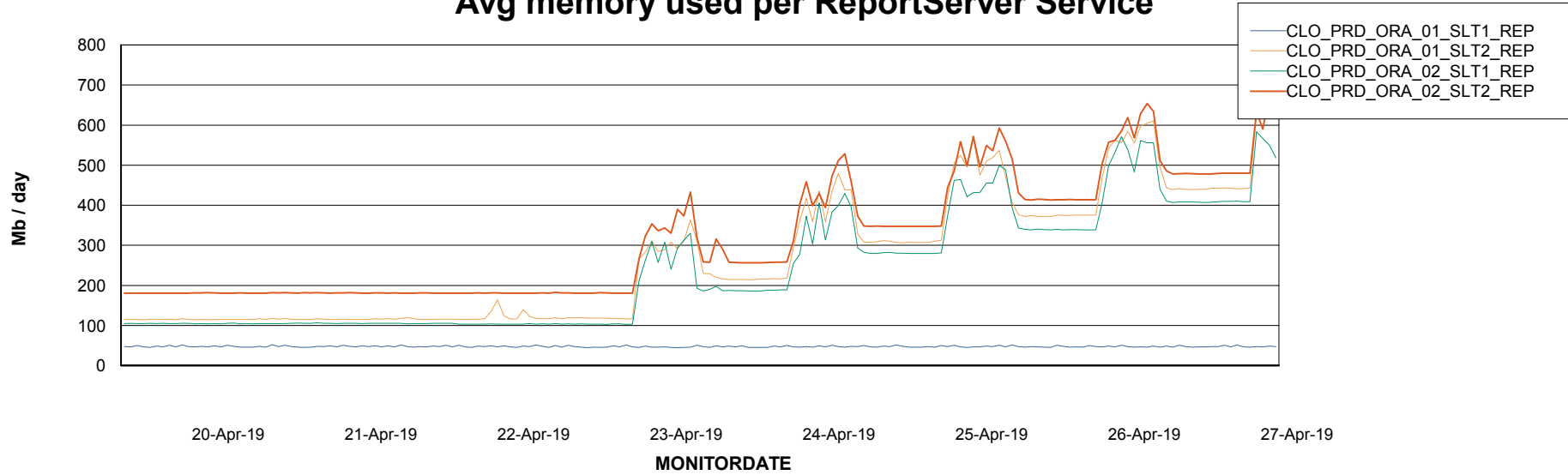
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## ABSolute Application ReportServer Services

### Avg memory used per ReportServer Service



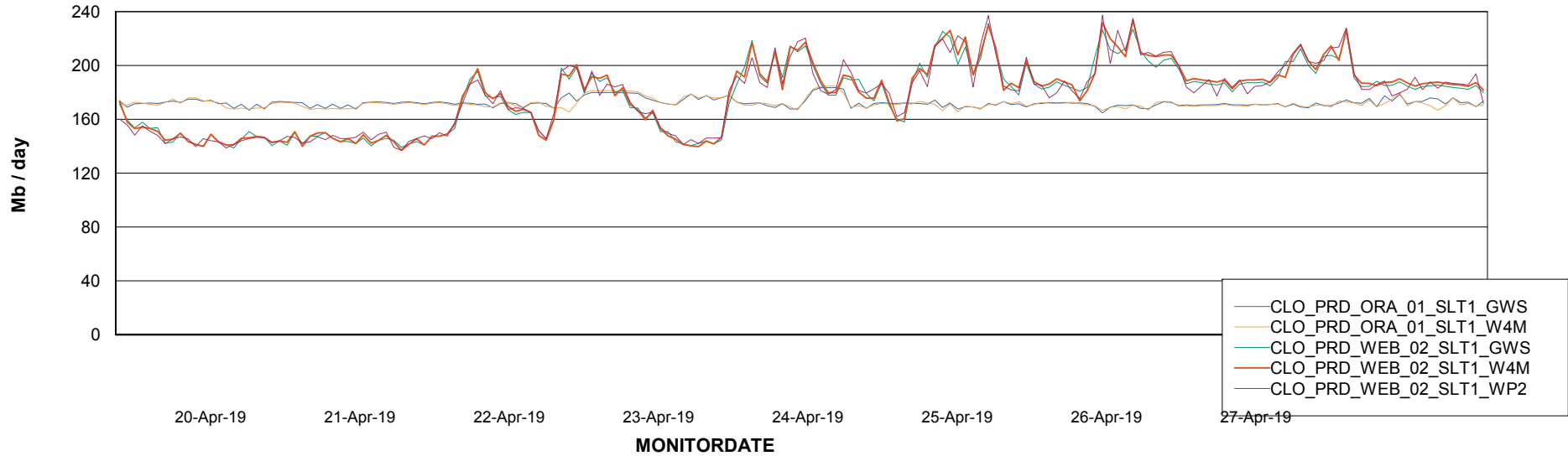
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer CLO Production  
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## Disaster per ABS component

