

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
20-Apr-19	28	195	83	373	60	373	75	223
19-Apr-19	28	195	83	373	60	373	76	223
18-Apr-19	28	195	83	373	60	373	78	223
17-Apr-19	28	195	83	373	60	373	79	223
16-Apr-19	28	195	83	373	60	373	80	223
15-Apr-19	28	195	83	373	60	373	81	223
14-Apr-19	28	195	83	373	60	373	81	223

Harddisk Usage RFL\_STB

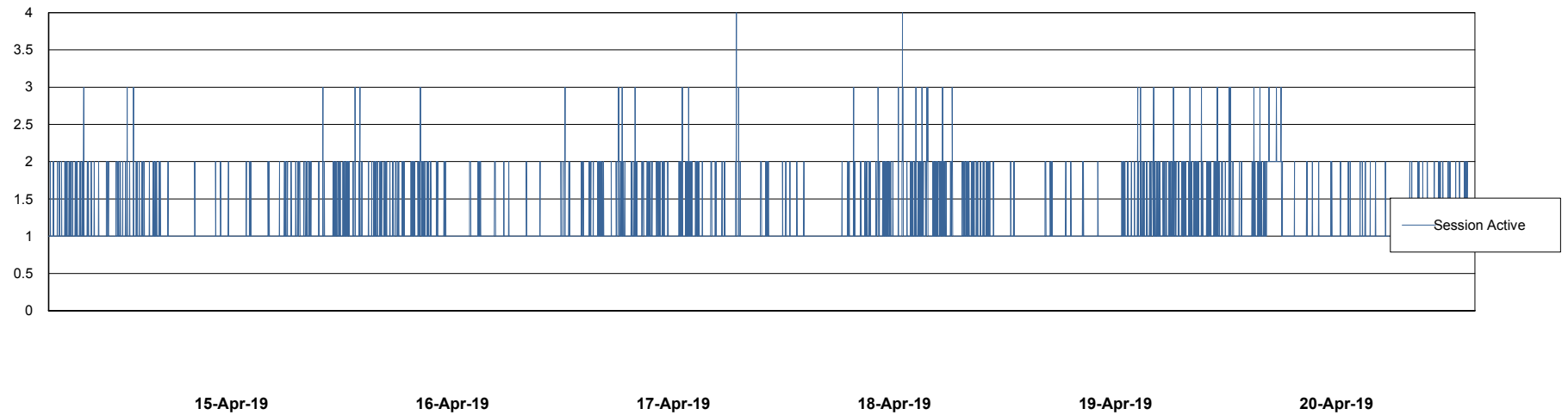
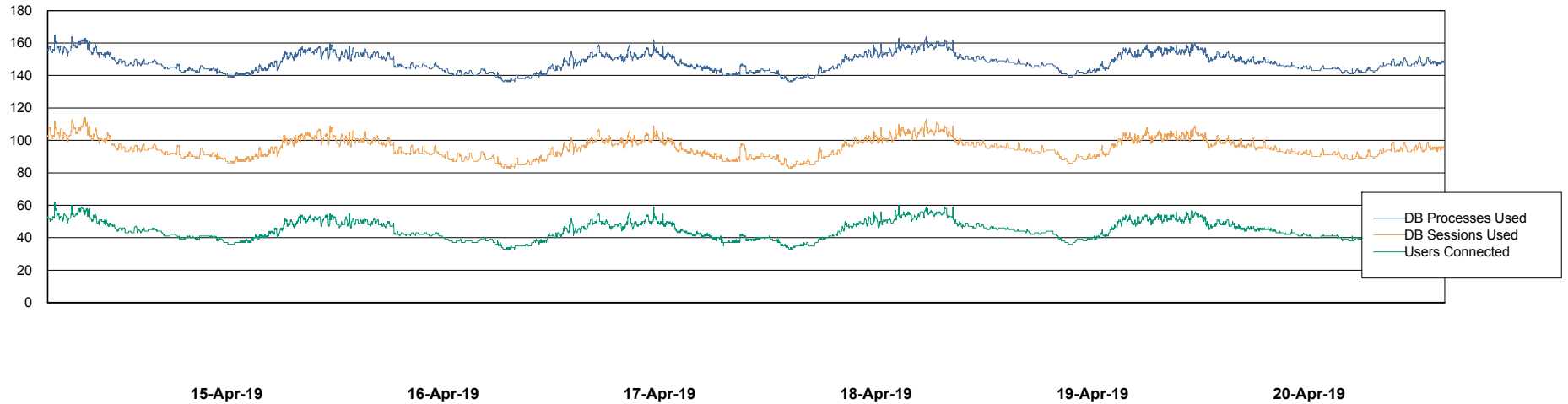
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
20-Apr-19	53	195	80	559	56	559	82	363
19-Apr-19	53	195	80	559	56	559	83	363
18-Apr-19	53	195	81	559	56	559	84	363
17-Apr-19	53	195	81	559	56	559	82	363
16-Apr-19	53	195	81	559	56	559	82	363
15-Apr-19	53	195	81	559	56	559	82	363
14-Apr-19	53	195	81	559	56	559	83	363

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## Database Performance RFLDB\_Production

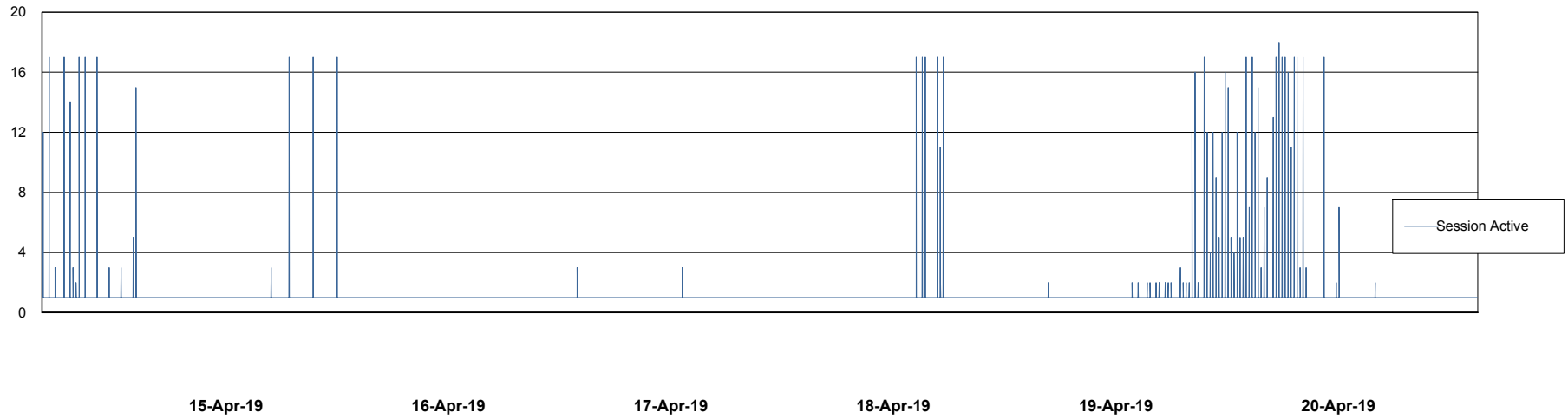
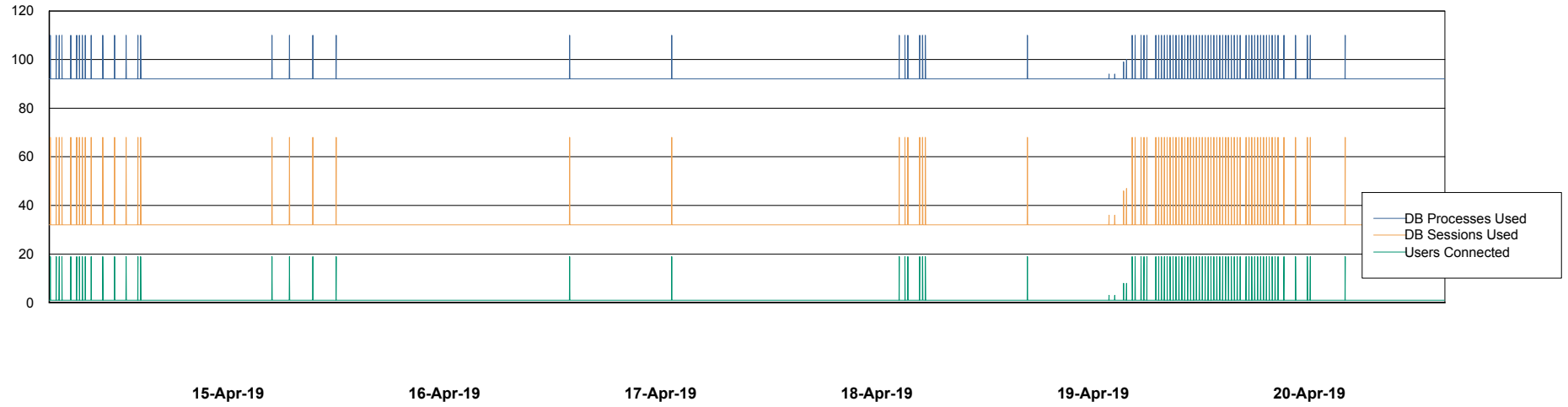


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## Database Performance RFLDB\_Standby



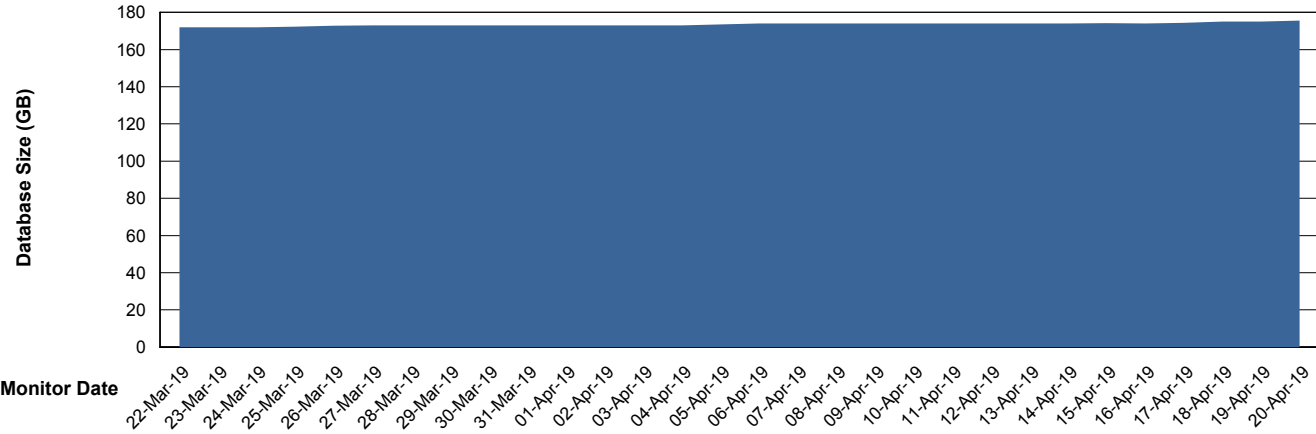
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-Apr-19	ABSDATA	64	48	25
	INDX	150	125	17
19-Apr-19	ABSDATA	64	48	25
	INDX	150	125	17
18-Apr-19	ABSDATA	64	48	25
	INDX	150	125	17
17-Apr-19	ABSDATA	64	48	25
	INDX	150	124	17
16-Apr-19	ABSDATA	64	48	25
	INDX	150	124	17
15-Apr-19	ABSDATA	64	48	25
	INDX	150	124	17
14-Apr-19	ABSDATA	62	48	23
	INDX	150	124	17

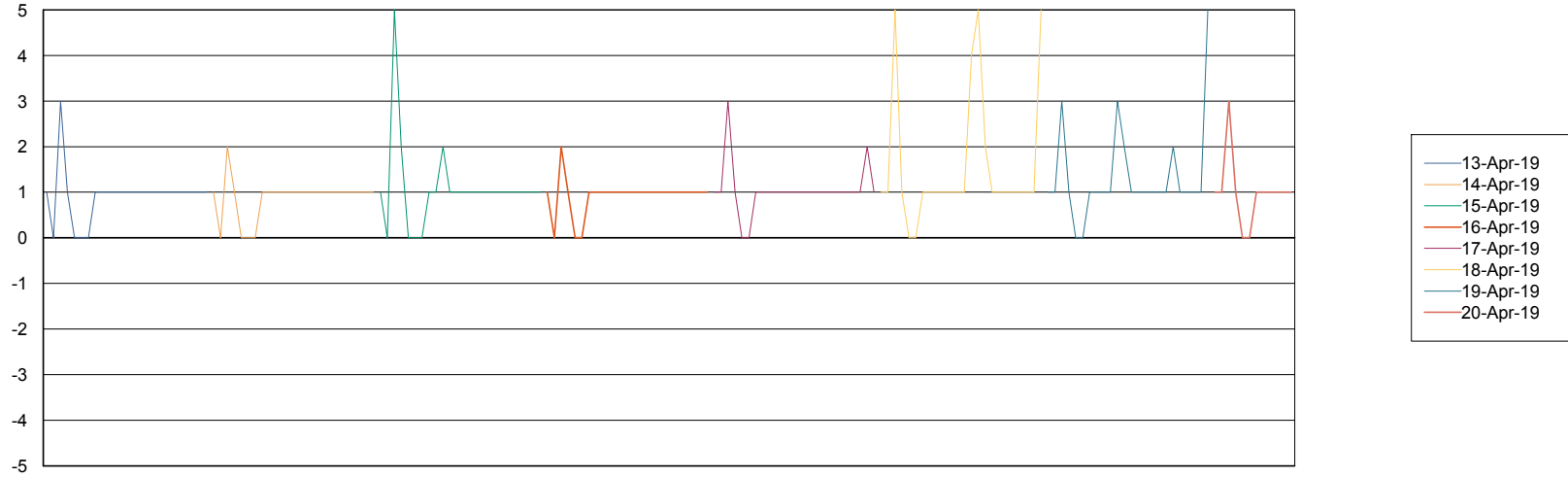
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



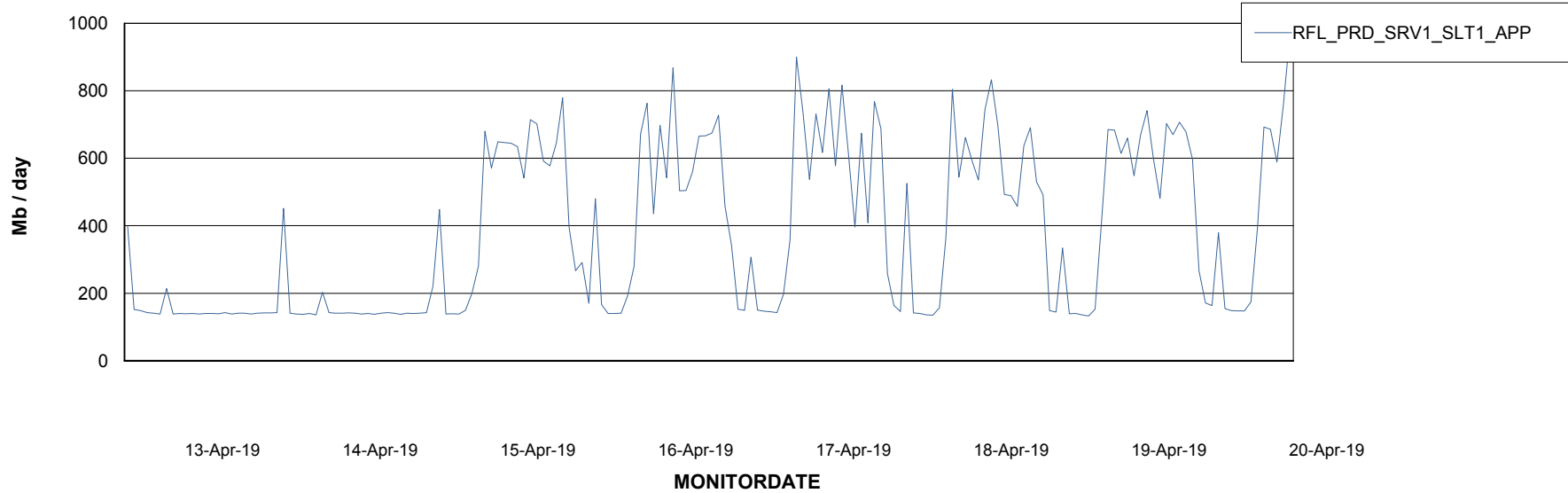
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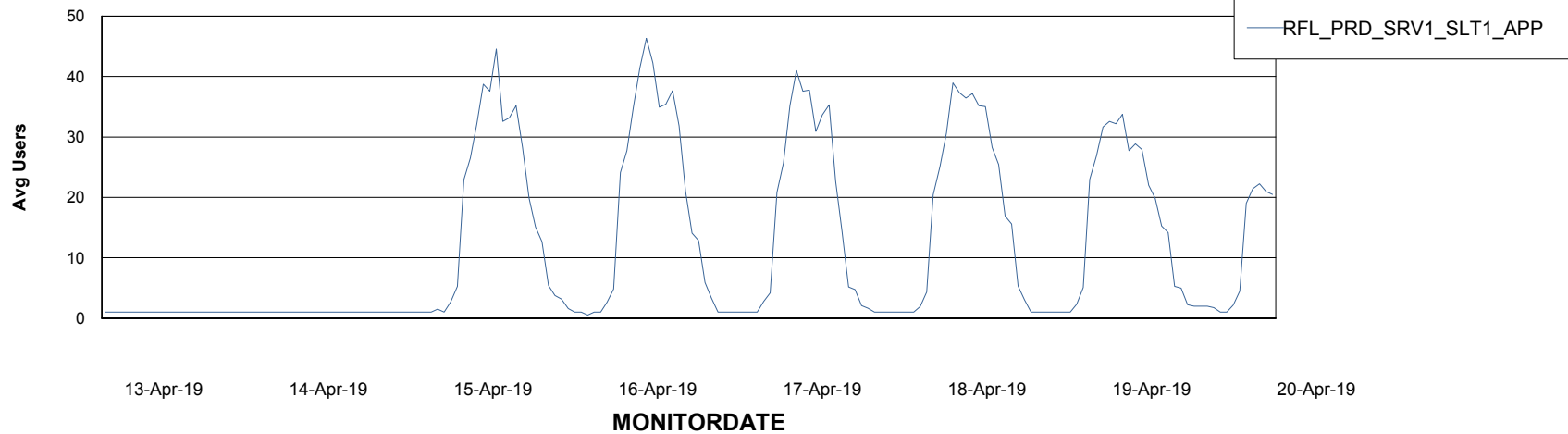


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



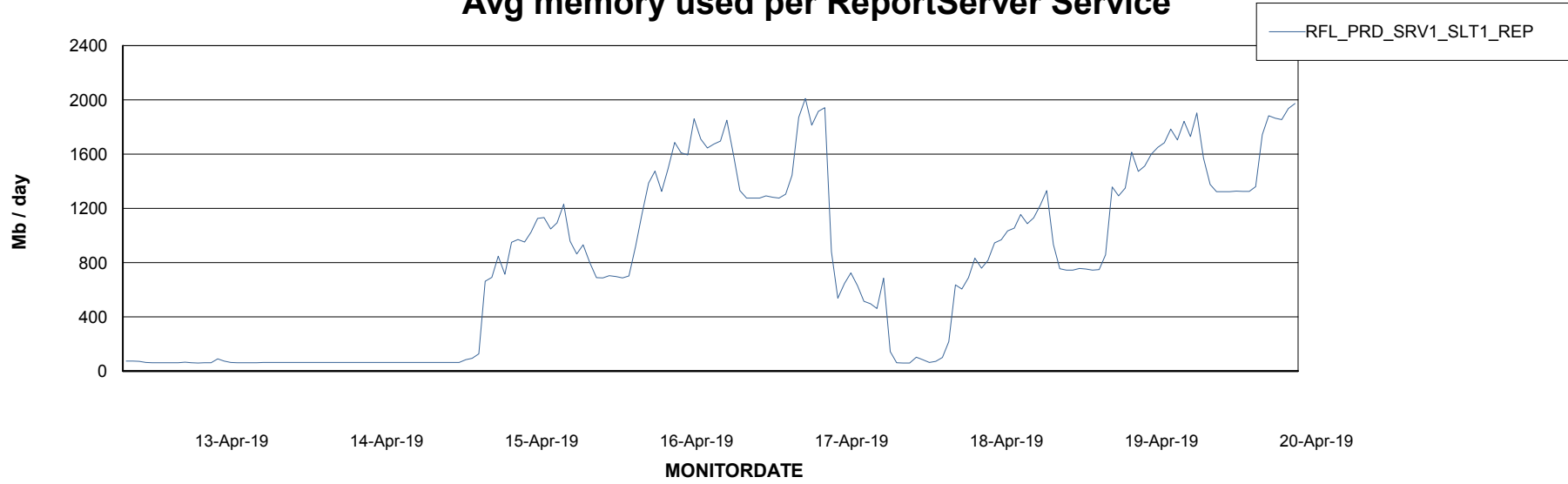
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



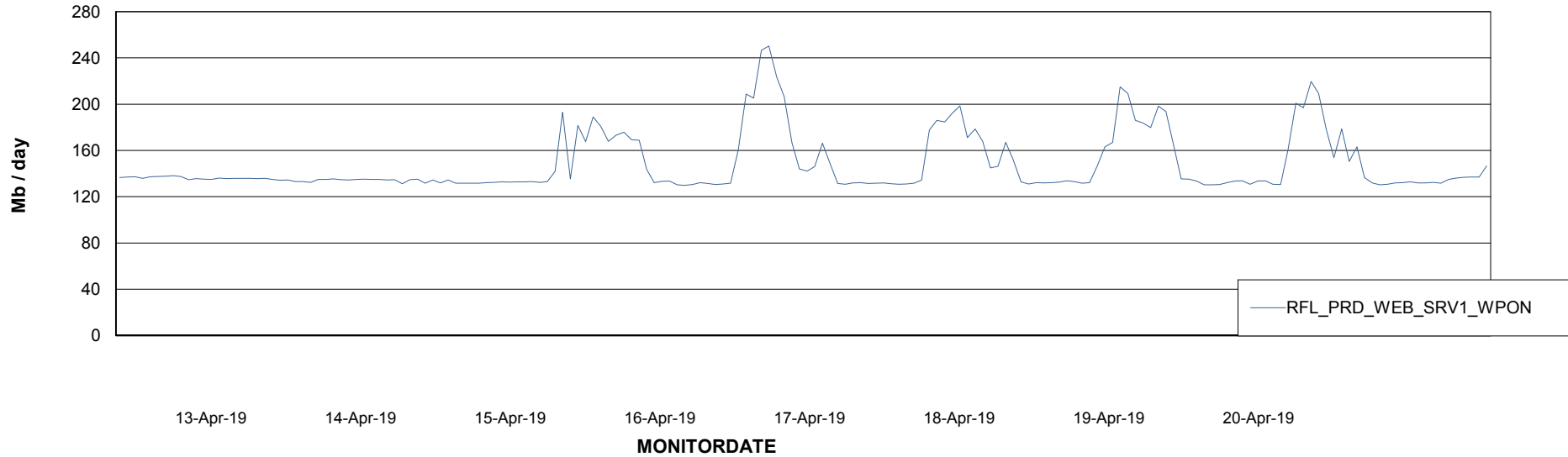
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

