

# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



Harddisk Usage PHS\_BI\_GCAB779a

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 16-Mar-19 | 10                        | 150                         | 20                        | 200                         |
| 15-Mar-19 | 10                        | 150                         | 20                        | 200                         |
| 14-Mar-19 | 10                        | 150                         | 20                        | 200                         |
| 13-Mar-19 | 10                        | 150                         | 20                        | 200                         |
| 12-Mar-19 | 10                        | 150                         | 21                        | 200                         |
| 11-Mar-19 | 10                        | 150                         | 21                        | 200                         |
| 10-Mar-19 | 10                        | 150                         | 21                        | 200                         |

Harddisk Usage PHS\_PRDWEB\_DCAB573b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 16-Mar-19 | 78                        | 100                         |
| 15-Mar-19 | 78                        | 100                         |
| 14-Mar-19 | 78                        | 100                         |
| 13-Mar-19 | 79                        | 100                         |
| 12-Mar-19 | 79                        | 100                         |
| 11-Mar-19 | 79                        | 100                         |
| 10-Mar-19 | 79                        | 100                         |

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Harddisk Usage PHS\_PRD\_GCAB574b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 16-Mar-19 | 67                        | 150                         | 23                        | 300                         | 28                        | 200                         |
| 15-Mar-19 | 67                        | 150                         | 23                        | 300                         | 34                        | 200                         |
| 14-Mar-19 | 67                        | 150                         | 23                        | 300                         | 34                        | 200                         |
| 13-Mar-19 | 68                        | 150                         | 23                        | 300                         | 33                        | 200                         |
| 12-Mar-19 | 68                        | 150                         | 23                        | 300                         | 33                        | 200                         |
| 11-Mar-19 | 68                        | 150                         | 23                        | 300                         | 32                        | 200                         |
| 10-Mar-19 | 68                        | 150                         | 23                        | 300                         | 34                        | 200                         |

Harddisk Usage PHS\_PRD\_GCAB576b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 16-Mar-19 | 74                        | 150                         | 26                        | 300                         | 74                        | 100                         |
| 15-Mar-19 | 74                        | 150                         | 26                        | 300                         | 73                        | 100                         |
| 14-Mar-19 | 74                        | 150                         | 26                        | 300                         | 73                        | 100                         |
| 13-Mar-19 | 74                        | 150                         | 26                        | 300                         | 73                        | 100                         |
| 12-Mar-19 | 74                        | 150                         | 26                        | 300                         | 73                        | 100                         |
| 11-Mar-19 | 74                        | 150                         | 26                        | 300                         | 69                        | 100                         |
| 10-Mar-19 | 74                        | 150                         | 26                        | 300                         | 73                        | 100                         |

# Weekly SLA Customer Report

Customer PHS\_Production  
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Harddisk Usage PHS\_TST\_GCAB575b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 16-Mar-19 | 24                        | 50                          | 18                        | 300                         |
| 15-Mar-19 | 24                        | 50                          | 18                        | 300                         |
| 14-Mar-19 | 24                        | 50                          | 18                        | 300                         |
| 13-Mar-19 | 24                        | 50                          | 18                        | 300                         |
| 12-Mar-19 | 24                        | 50                          | 18                        | 300                         |
| 11-Mar-19 | 24                        | 50                          | 18                        | 300                         |
| 10-Mar-19 | 24                        | 50                          | 18                        | 300                         |

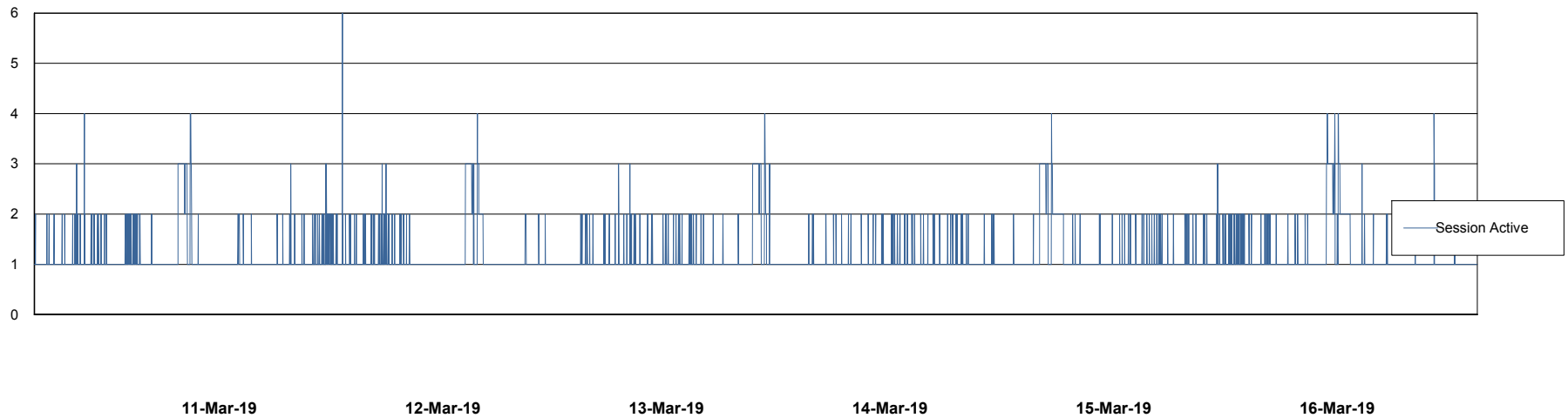
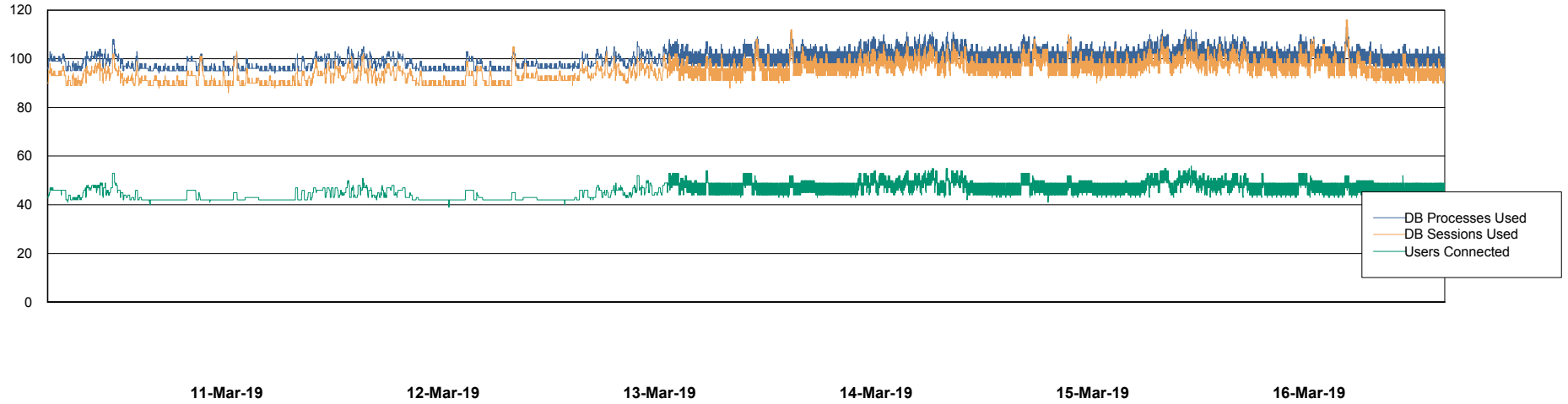
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Production

DB Processes Max 500  
DB Sessions Max 772



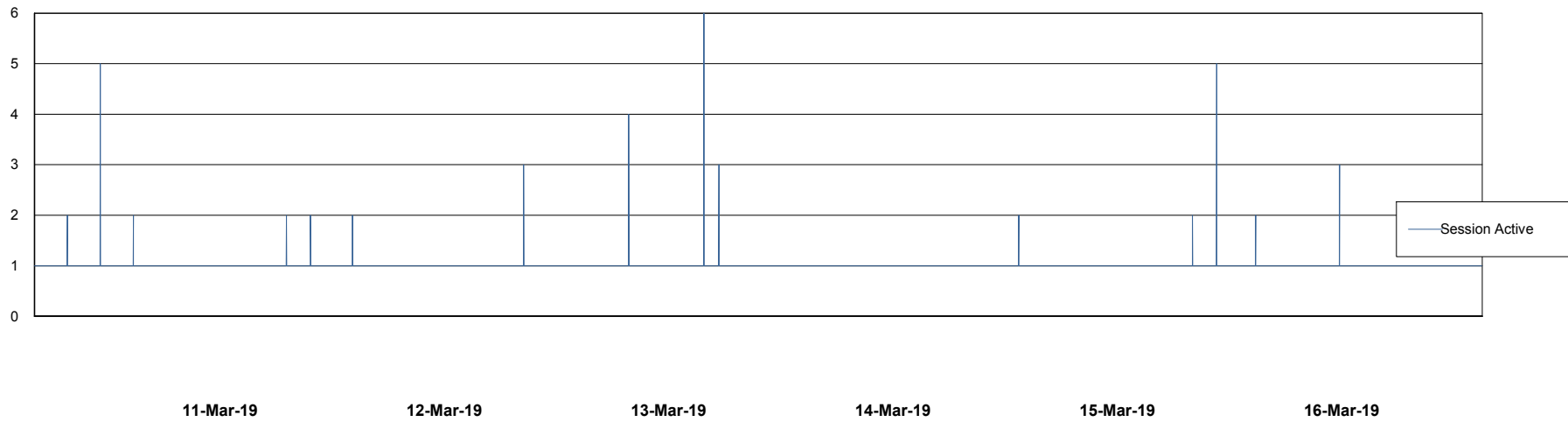
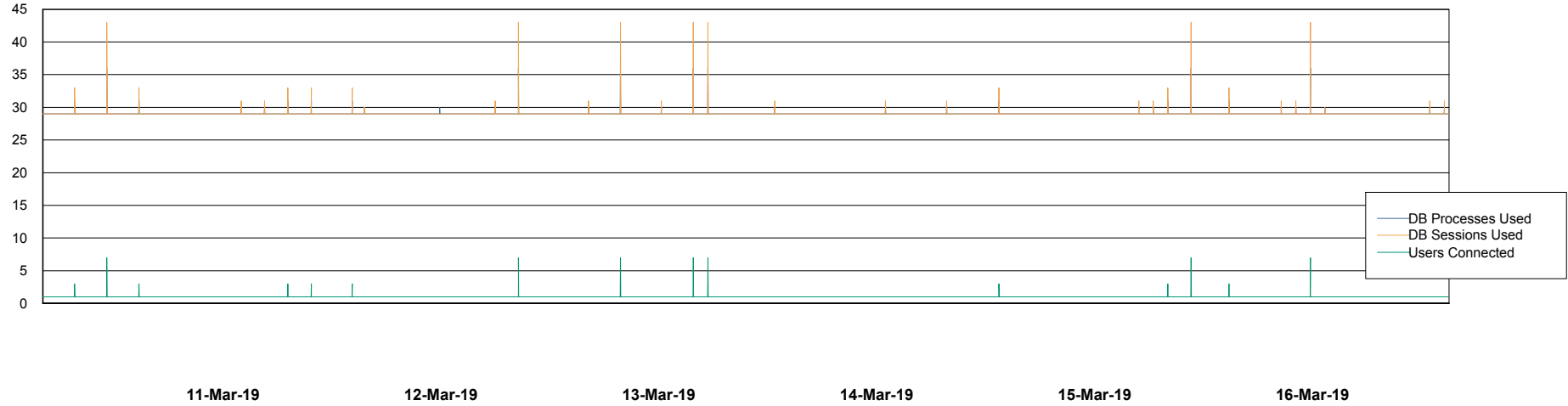
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Standby

DB Processes Max 500  
DB Sessions Max 772



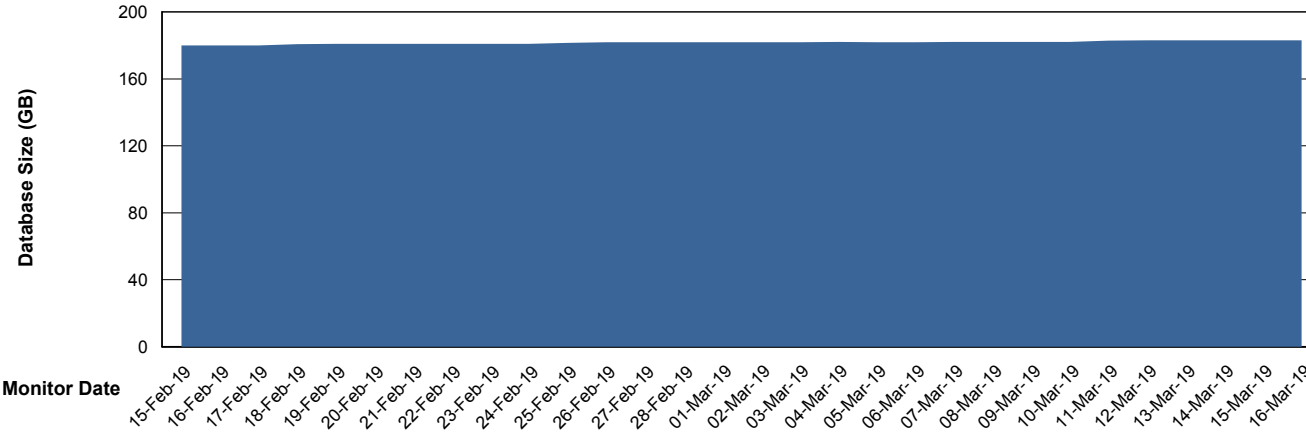
# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



DATABASE SIZE PHSDB\_Production

Database growth over last month



Database Tablespace PHSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-Mar-19 | ABSDATA         | 197           | 173           | 12              |
|           | INDX            | 12            | 10            | 17              |
| 15-Mar-19 | ABSDATA         | 197           | 173           | 12              |
|           | INDX            | 12            | 10            | 17              |
| 14-Mar-19 | ABSDATA         | 197           | 173           | 12              |
|           | INDX            | 12            | 10            | 17              |
| 13-Mar-19 | ABSDATA         | 197           | 173           | 12              |
|           | INDX            | 12            | 10            | 17              |
| 12-Mar-19 | ABSDATA         | 197           | 173           | 12              |
|           | INDX            | 12            | 10            | 17              |
| 11-Mar-19 | ABSDATA         | 197           | 173           | 12              |
|           | INDX            | 12            | 10            | 17              |
| 10-Mar-19 | ABSDATA         | 197           | 172           | 13              |
|           | INDX            | 12            | 10            | 17              |

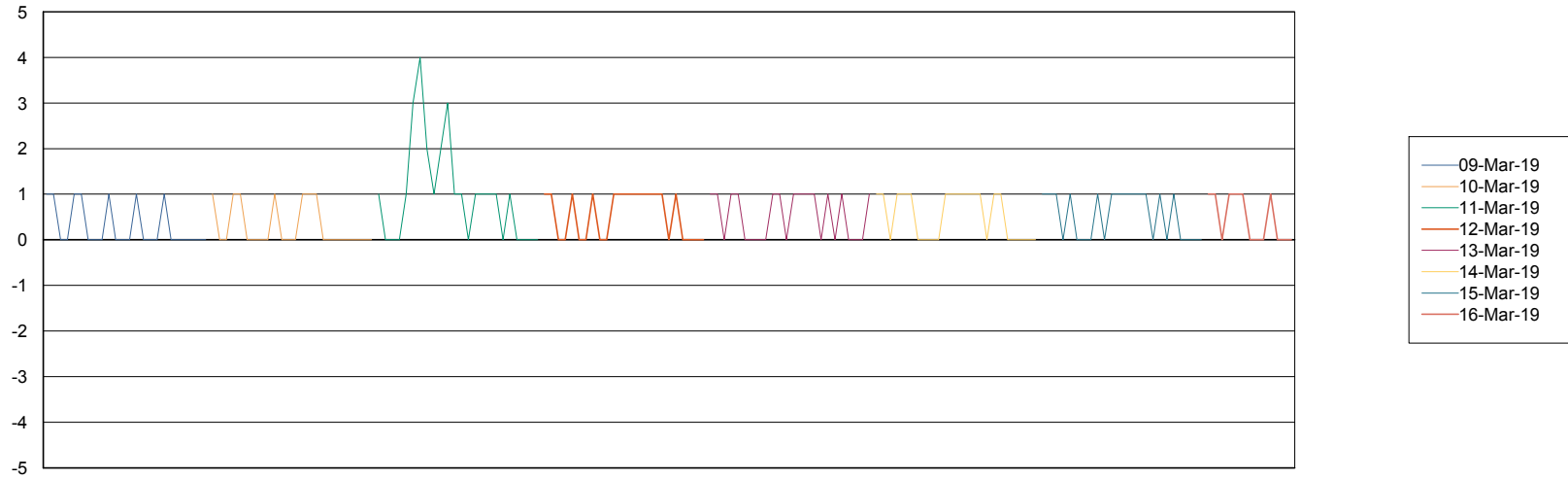
# Weekly SLA Customer Report

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Standby Database Health PHS\_Production

### Recovery lag for last 7 days



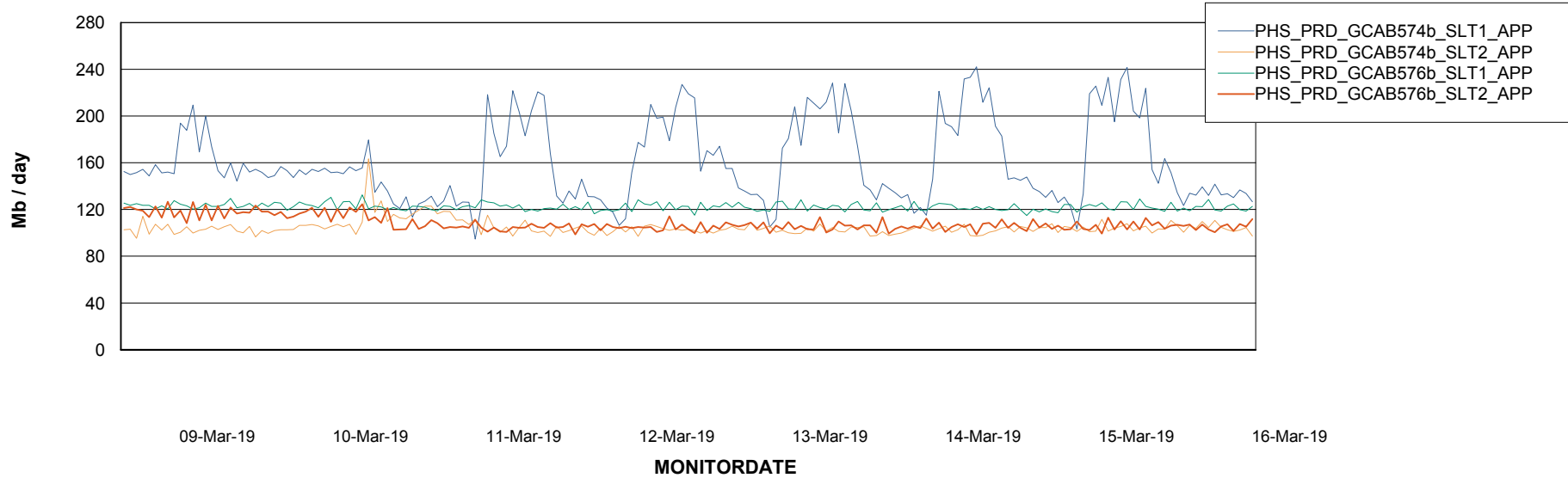
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Database ID 47

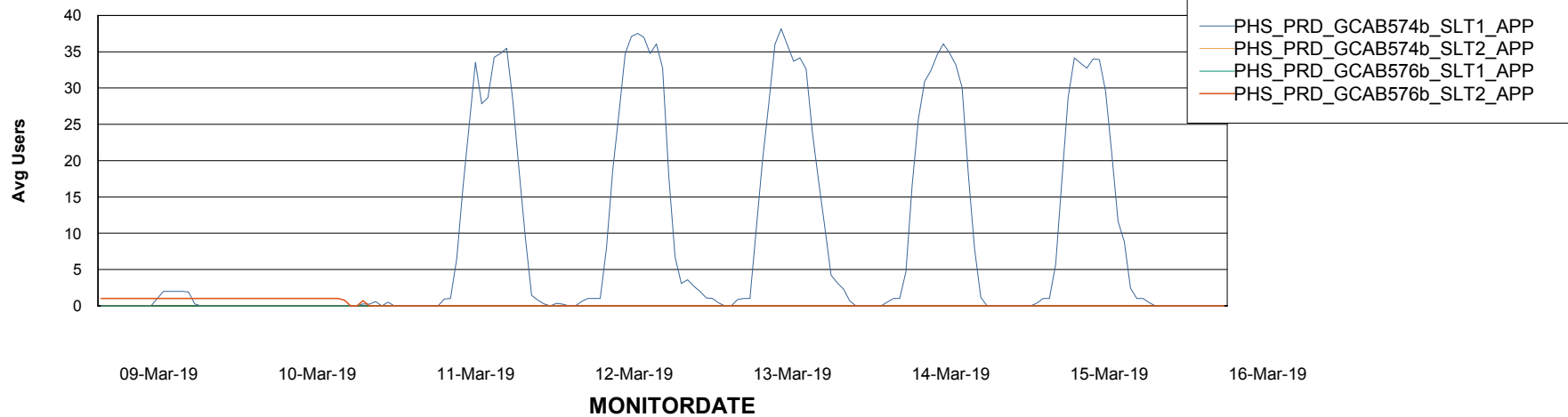


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



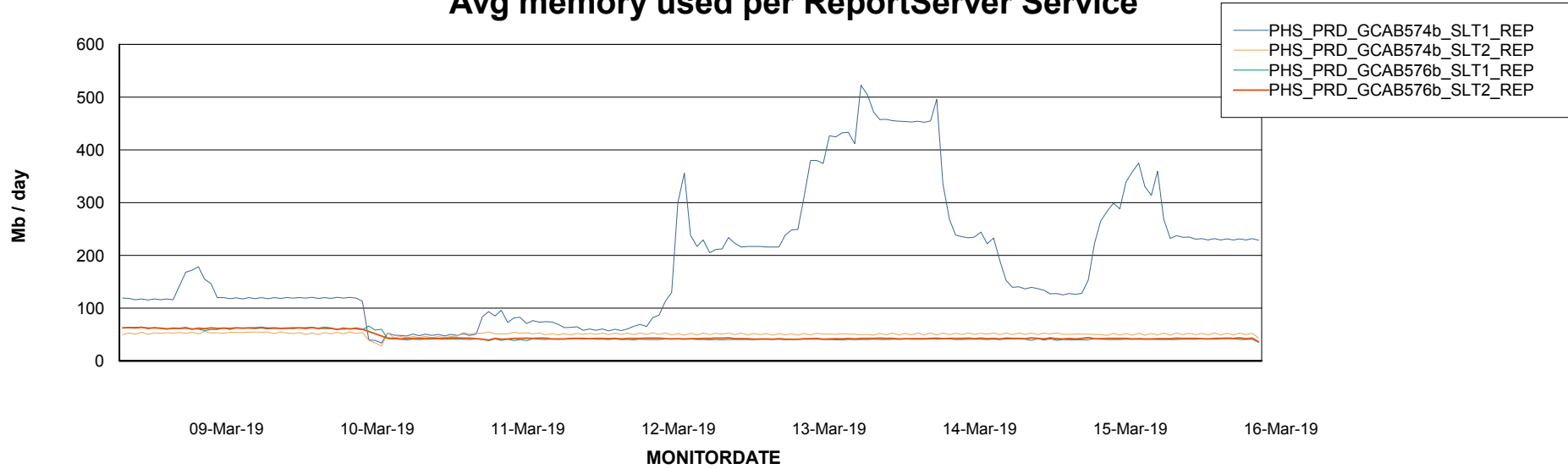
# Weekly SLA Customer Report

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Database ID 47



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



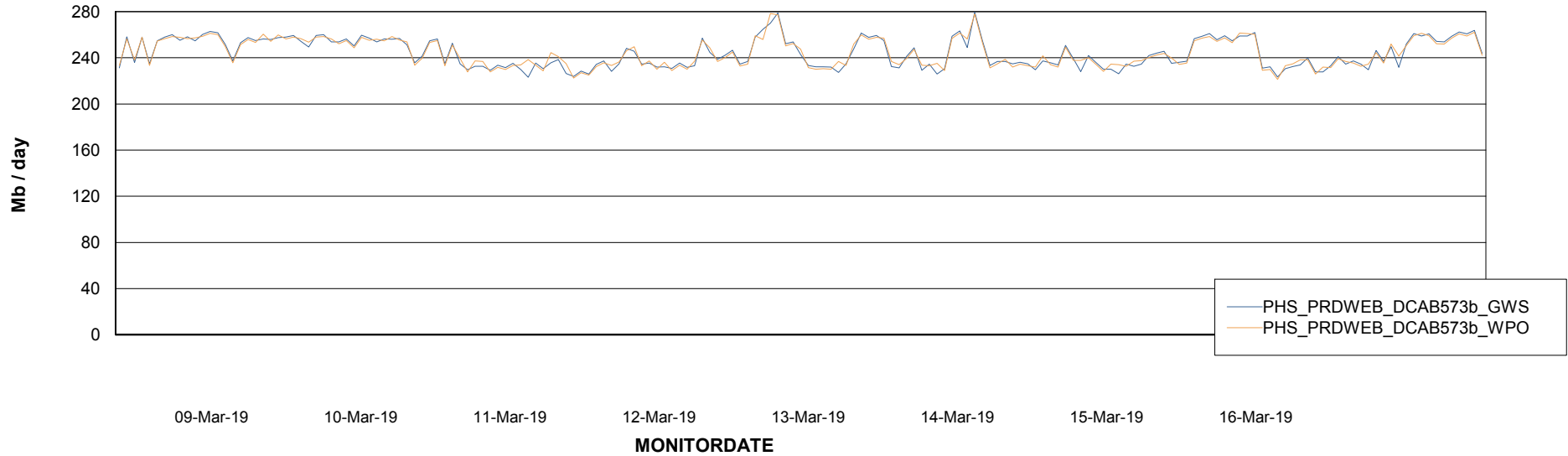
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

