

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
16-Mar-19	27	1	1	27	97	5	0	36	394	241
15-Mar-19	27	1	1	27	97	5	0	36	394	241
14-Mar-19	27	1	1	28	97	5	0	36	394	240
13-Mar-19	27	1	1	28	97	5	0	36	394	240
12-Mar-19	27	1	1	28	97	5	0	36	394	240
11-Mar-19	27	1	1	28	97	5	0	36	394	240
10-Mar-19	27	1	1	29	97	5	0	36	394	241

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-Mar-19	17	1	1	66	96	1	0	55	10	4
15-Mar-19	17	1	1	66	96	1	0	56	10	4
14-Mar-19	17	1	1	67	96	1	0	58	10	4
13-Mar-19	17	1	1	67	96	1	0	59	10	4
12-Mar-19	17	1	1	68	96	1	0	60	10	4
11-Mar-19	17	1	1	69	96	1	0	57	10	4
10-Mar-19	17	1	1	69	96	1	0	54	10	4

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Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-Mar-19	24	1	1	90	100	1	0	38	20	11
15-Mar-19	24	1	1	90	100	1	0	38	20	11
14-Mar-19	24	1	1	90	100	1	0	38	20	11
13-Mar-19	24	1	1	90	100	1	0	39	20	11
12-Mar-19	24	1	1	90	100	1	0	39	20	11
11-Mar-19	24	1	1	90	100	1	0	39	20	11
10-Mar-19	24	1	1	90	100	1	0	39	20	11

Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-Mar-19	29	1	1	95	100	1	0	33	10	6
15-Mar-19	29	1	1	95	100	1	0	33	10	6
14-Mar-19	29	1	1	95	100	1	0	33	10	6
13-Mar-19	29	1	1	95	100	1	0	33	10	6
12-Mar-19	29	1	1	95	100	1	0	33	10	6
11-Mar-19	29	1	1	95	100	1	0	33	10	6
10-Mar-19	29	1	1	95	100	1	0	33	10	6

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-Mar-19	28	1	1	98	100	1	0	43	10	5
15-Mar-19	28	1	1	98	100	1	0	43	10	5
14-Mar-19	28	1	1	98	100	1	0	43	10	5
13-Mar-19	28	1	1	98	100	1	0	43	10	5
12-Mar-19	28	1	1	98	100	1	0	43	10	5
11-Mar-19	28	1	1	98	100	1	0	43	10	5
10-Mar-19	28	1	1	98	100	1	0	43	10	5

## Harddisk Usage BGG\_PRD\_SRV4

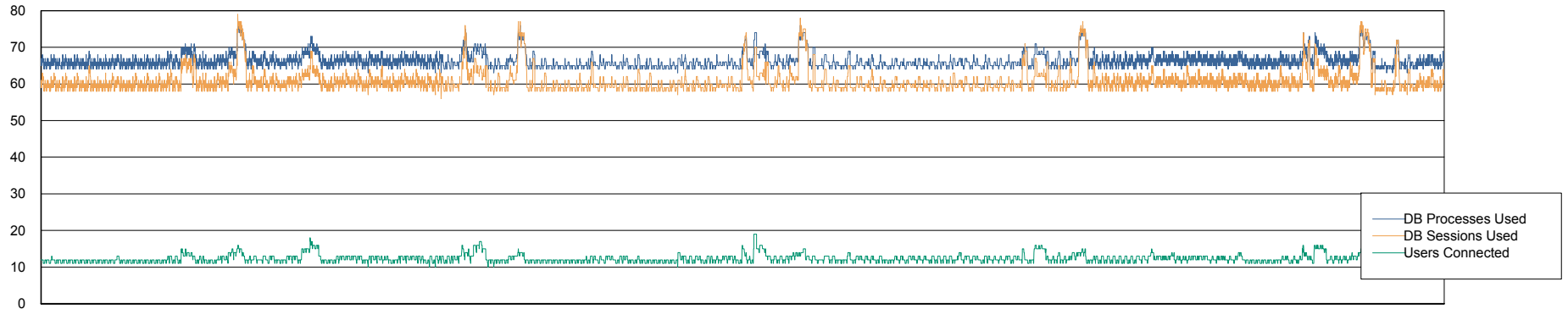
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-Mar-19	27	1	1	98	100	1	0	40	10	6
15-Mar-19	27	1	1	98	100	1	0	40	10	6
14-Mar-19	27	1	1	98	100	1	0	40	10	6
13-Mar-19	27	1	1	98	100	1	0	40	10	6
12-Mar-19	27	1	1	98	100	1	0	40	10	6
11-Mar-19	27	1	1	98	100	1	0	40	10	6
10-Mar-19	27	1	1	98	100	1	0	40	10	6

# Weekly SLA Customer Report

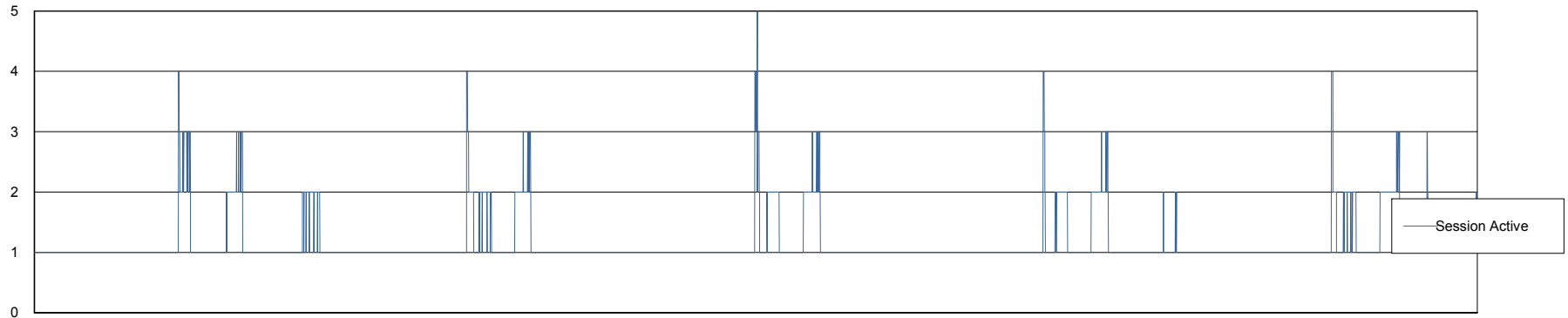
Customer BGG\_Production  
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## Database Performance BGGDB\_BI



11-Mar-19 12-Mar-19 13-Mar-19 14-Mar-19 15-Mar-19 16-Mar-19



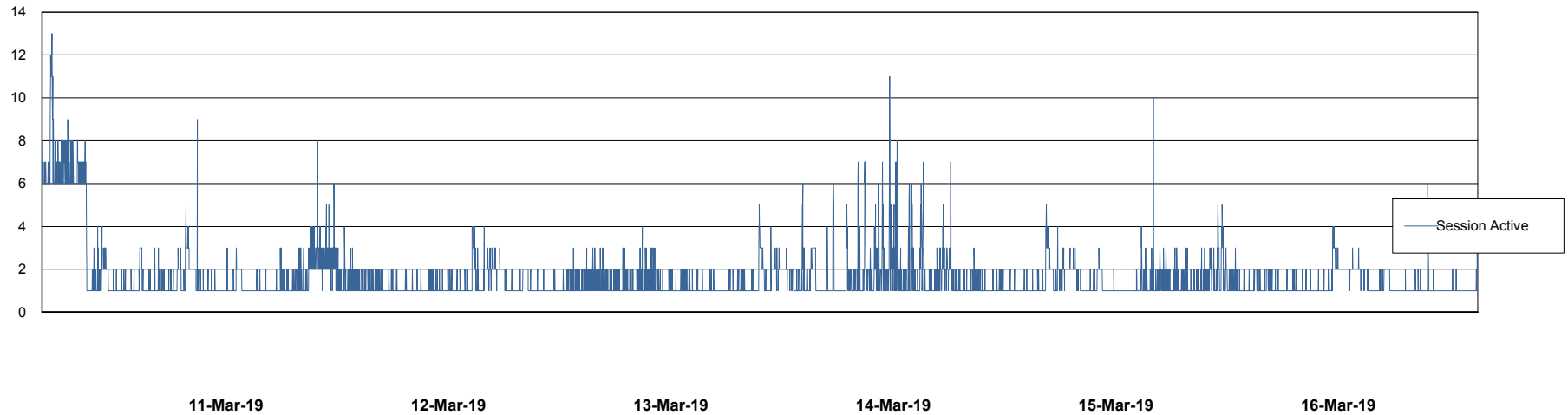
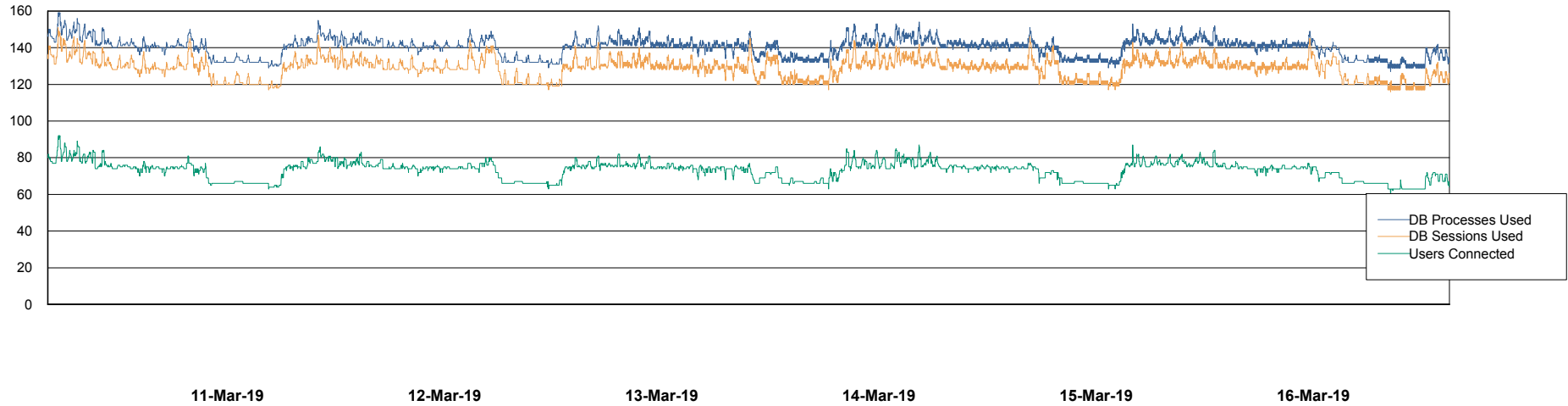
11-Mar-19 12-Mar-19 13-Mar-19 14-Mar-19 15-Mar-19 16-Mar-19

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## Database Performance BGGDB\_Production

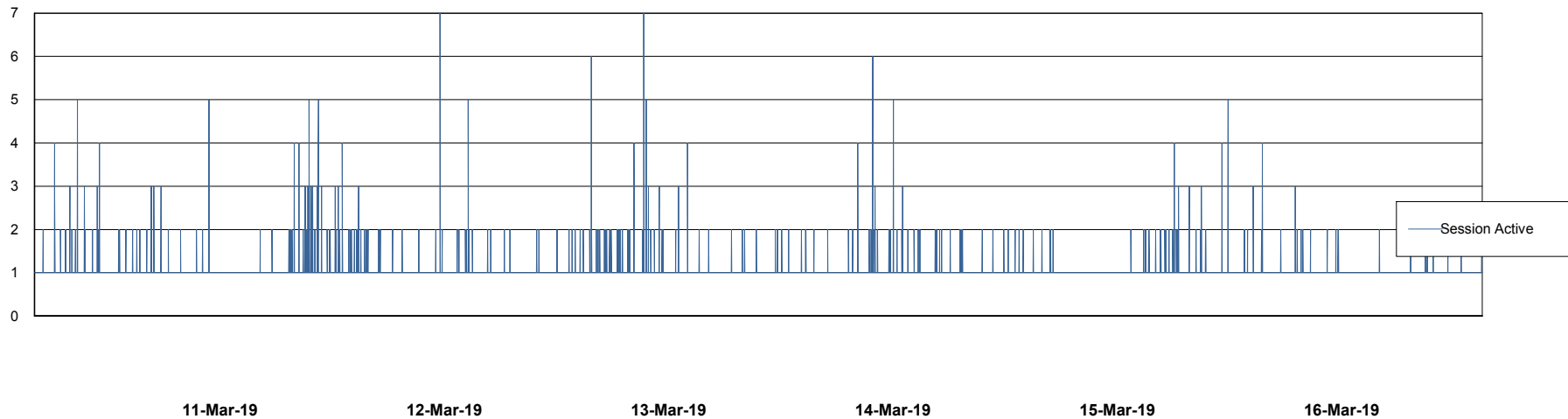
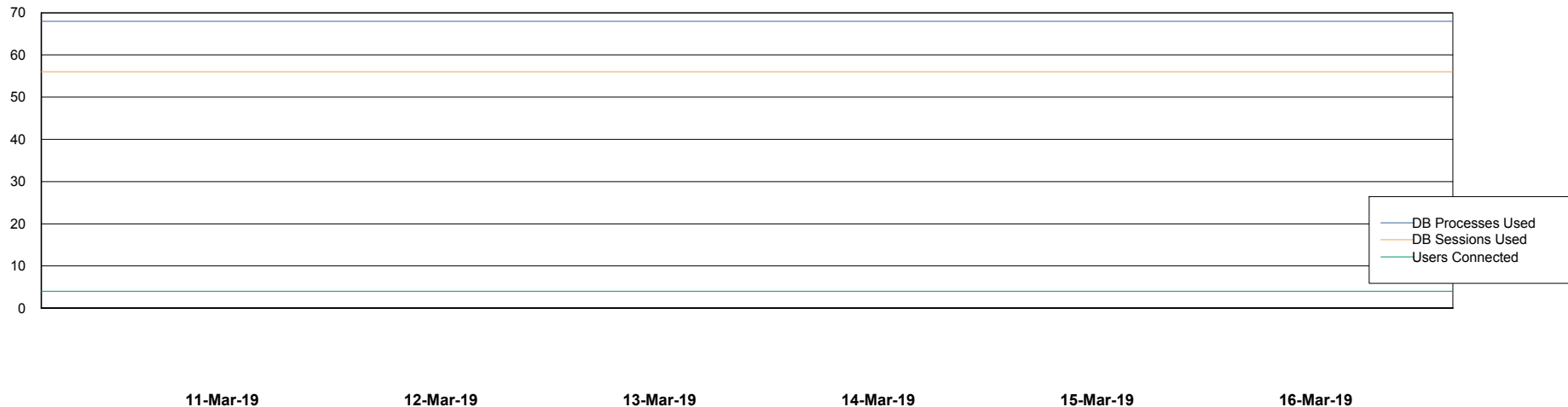


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## Database Performance BGGDB\_Standby



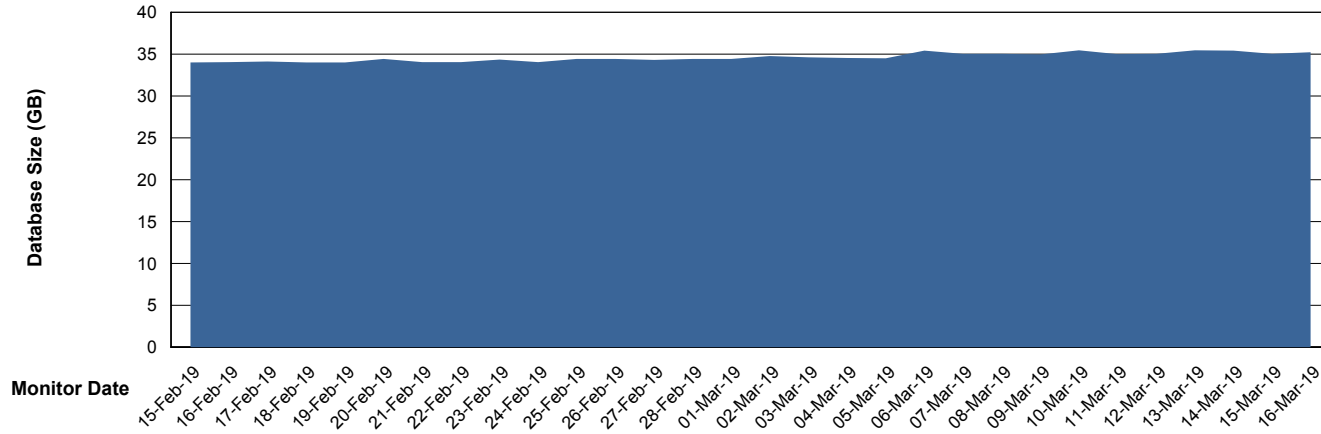
# Weekly SLA Customer Report

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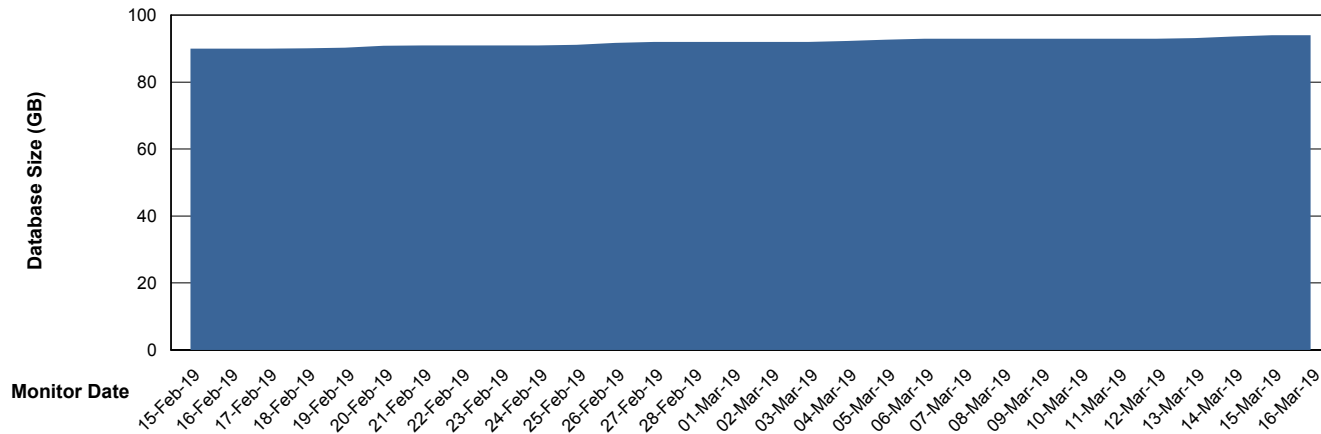
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15
15-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15
14-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15
13-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15
12-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15
11-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15
10-Mar-19	ABSDATA	20	16	20
	INDX	20	17	15

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25
15-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25
14-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25
13-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25
12-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25
11-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25
10-Mar-19	ABSDATA	100	84	16
	INDX	8	6	25

BI Status and last ETL error for BGGDB\_BI

	Sun 10/3/2019	Mon 11/3/2019	Tue 12/3/2019	Wed 13/3/2019	Thu 14/3/2019	Fri 15/3/2019	Sat 16/3/2019
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

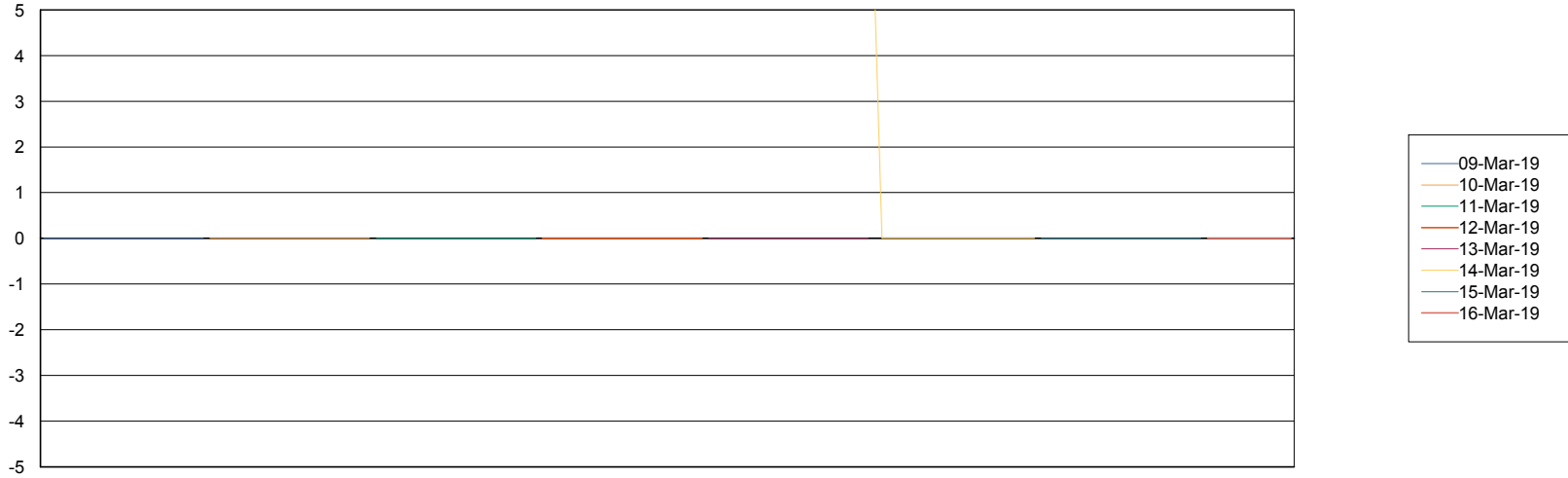
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



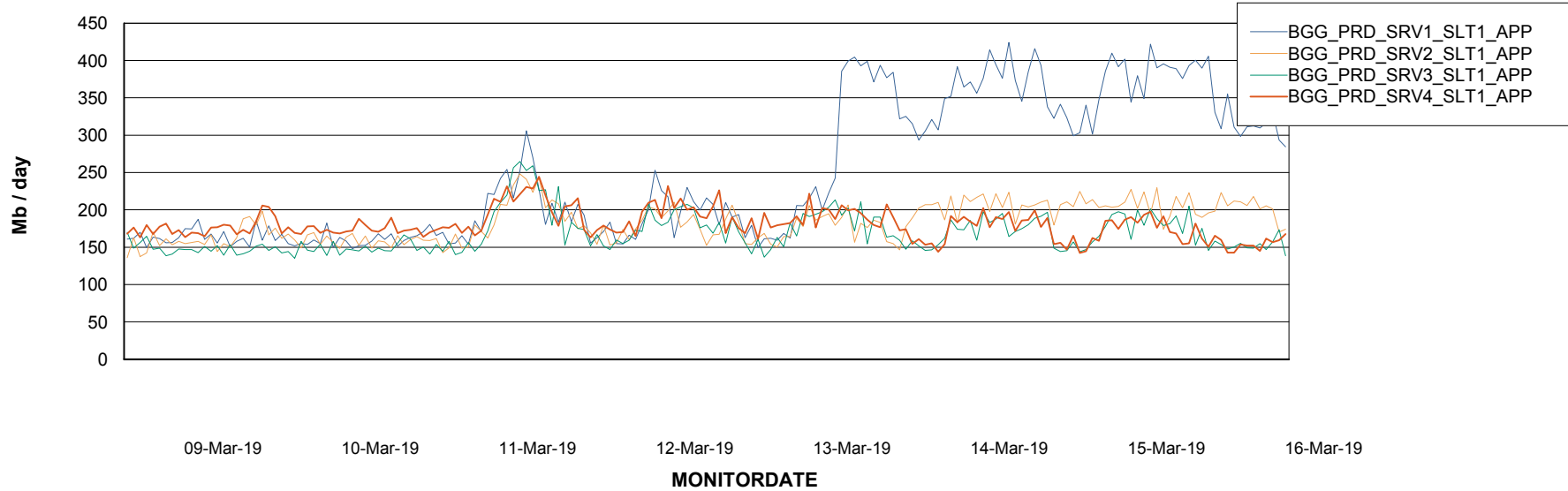
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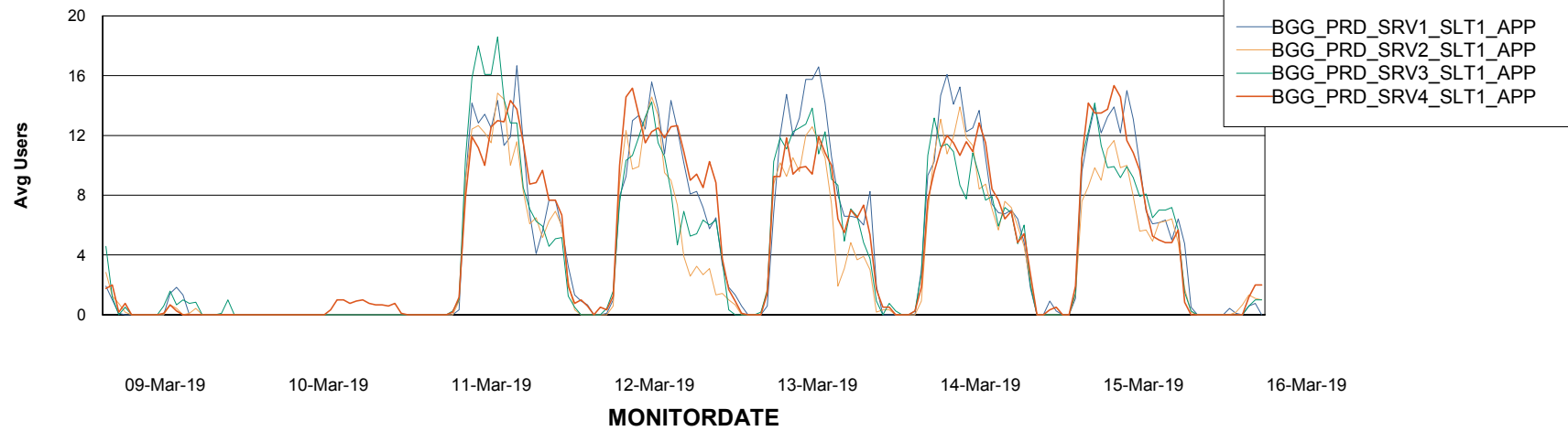


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



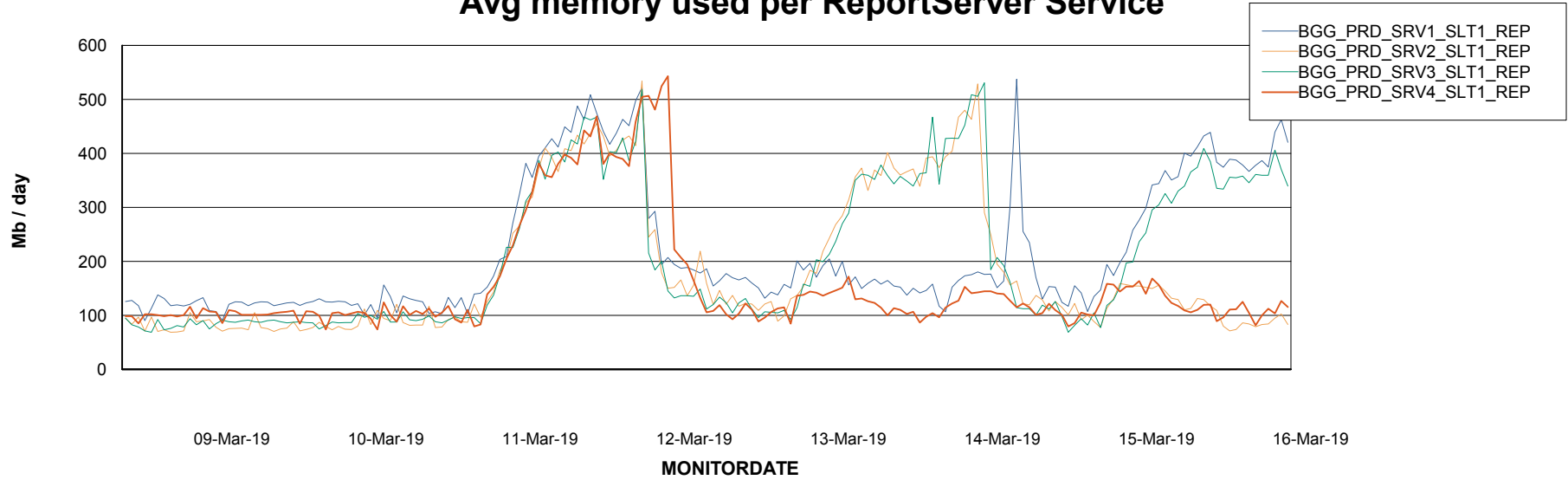
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



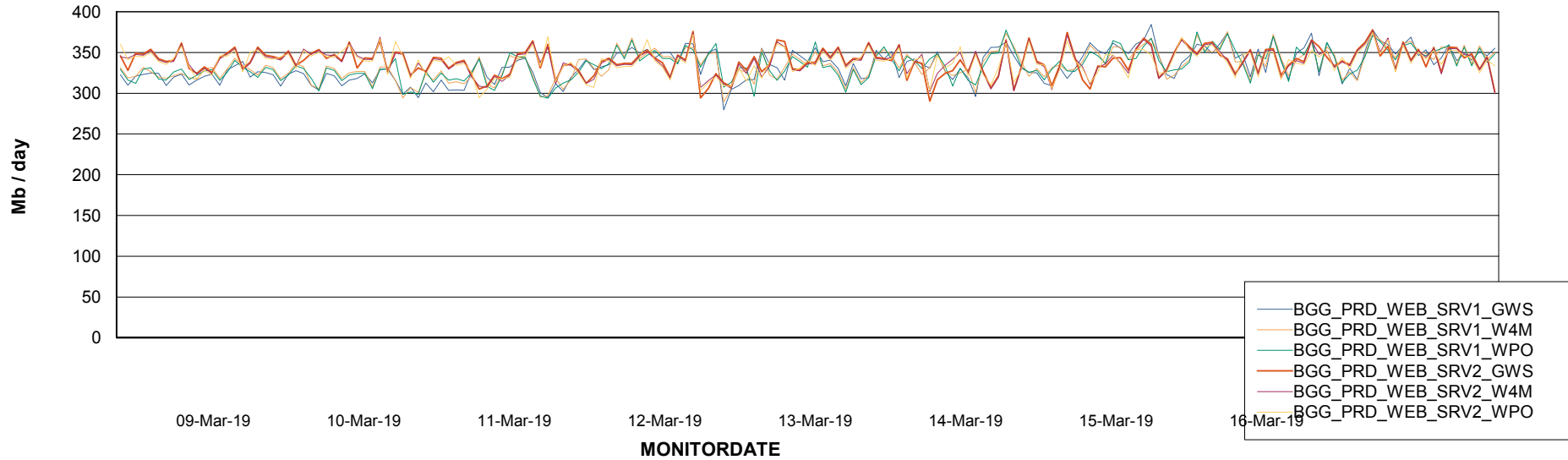
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

