

# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## Harddisk Usage SNG\_PRD\_ORACLE1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 02-Feb-19 | 99                       | 11                         | 0                         | 99                           | 36                          | 400                           | 258                          |
| 01-Feb-19 | 99                       | 11                         | 0                         | 99                           | 34                          | 400                           | 262                          |
| 31-Jan-19 | 99                       | 11                         | 0                         | 99                           | 35                          | 400                           | 260                          |
| 30-Jan-19 | 99                       | 11                         | 0                         | 99                           | 35                          | 400                           | 258                          |
| 29-Jan-19 | 99                       | 11                         | 0                         | 99                           | 36                          | 400                           | 257                          |
| 28-Jan-19 | 99                       | 11                         | 0                         | 99                           | 36                          | 400                           | 255                          |
| 27-Jan-19 | 99                       | 11                         | 0                         | 99                           | 36                          | 400                           | 255                          |

## Harddisk Usage SNG\_PRD\_SVR1\_ABSAPP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 02-Feb-19 | 58                        | 40                          | 24                        | 80                          |
| 01-Feb-19 | 58                        | 40                          | 24                        | 80                          |
| 31-Jan-19 | 58                        | 40                          | 24                        | 80                          |
| 30-Jan-19 | 58                        | 40                          | 24                        | 80                          |
| 29-Jan-19 | 58                        | 40                          | 24                        | 80                          |
| 28-Jan-19 | 58                        | 40                          | 24                        | 80                          |
| 27-Jan-19 | 58                        | 40                          | 24                        | 80                          |

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## Harddisk Usage SNG\_PRD\_SVR1\_ABSWEB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 02-Feb-19 | 52                        | 40                          |
| 01-Feb-19 | 52                        | 40                          |
| 31-Jan-19 | 52                        | 40                          |
| 30-Jan-19 | 52                        | 40                          |
| 29-Jan-19 | 52                        | 40                          |
| 28-Jan-19 | 52                        | 40                          |
| 27-Jan-19 | 52                        | 40                          |

## Harddisk Usage SNG\_PRD\_SVR1\_ABSWEB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 02-Feb-19 | 53                        | 40                          |
| 01-Feb-19 | 53                        | 40                          |
| 31-Jan-19 | 53                        | 40                          |
| 30-Jan-19 | 53                        | 40                          |
| 29-Jan-19 | 53                        | 40                          |
| 28-Jan-19 | 53                        | 40                          |
| 27-Jan-19 | 53                        | 40                          |

# Weekly SLA Customer Report

Customer SNG\_Production  
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Harddisk Usage SNG\_PRD\_SVR2\_ABSAPP2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 02-Feb-19 | 59                        | 40                          | 87                        | 80                          |
| 01-Feb-19 | 59                        | 40                          | 87                        | 80                          |
| 31-Jan-19 | 59                        | 40                          | 87                        | 80                          |
| 30-Jan-19 | 59                        | 40                          | 87                        | 80                          |
| 29-Jan-19 | 59                        | 40                          | 87                        | 80                          |
| 28-Jan-19 | 59                        | 40                          | 87                        | 80                          |
| 27-Jan-19 | 60                        | 40                          | 87                        | 80                          |

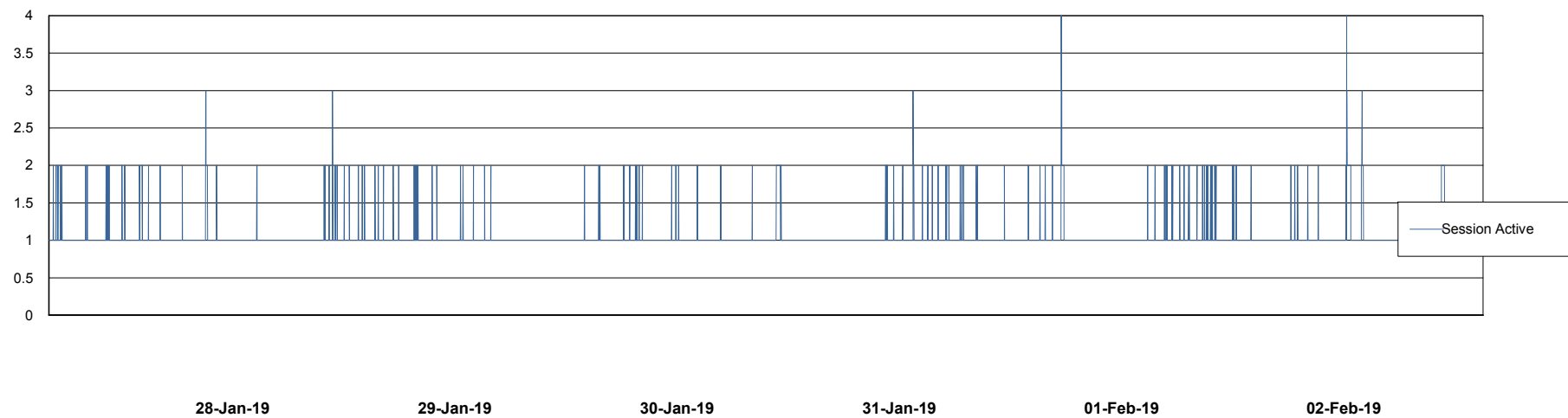
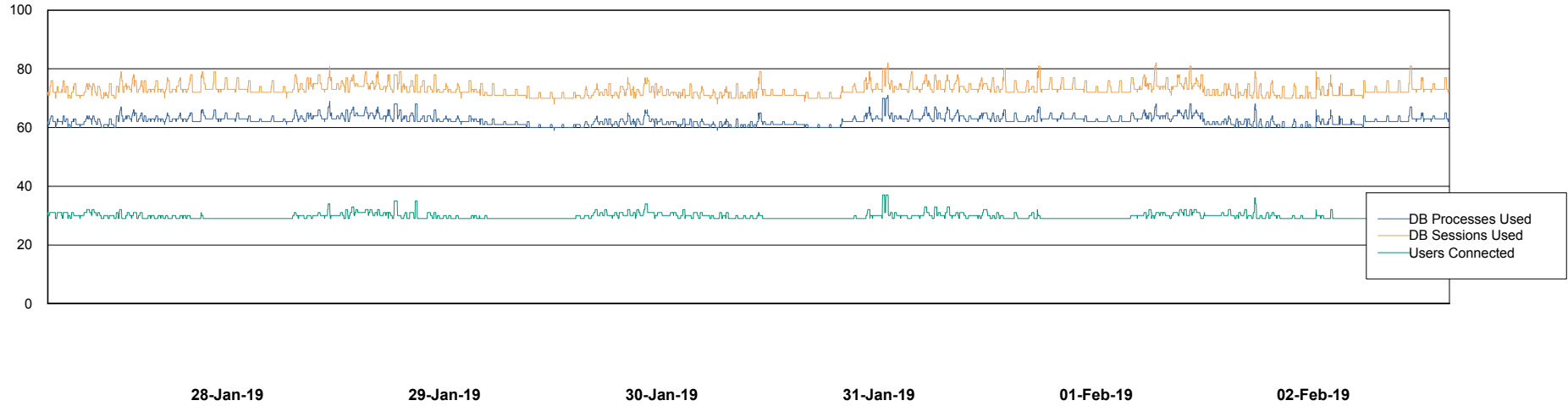
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## Database Performance SNGDB\_Production

DB Processes Max 500  
DB Sessions Max 792



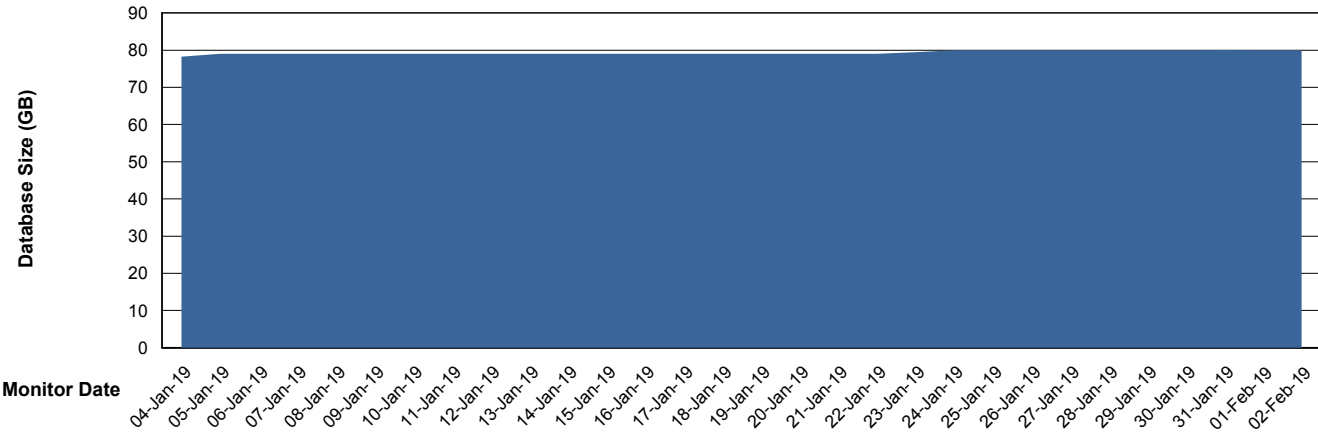
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DATABASE SIZE SNGDB\_Production

Database growth over last month



Database Tablespace SNGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 02-Feb-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 56            | 19              |
| 01-Feb-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 56            | 19              |
| 31-Jan-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 56            | 19              |
| 30-Jan-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 56            | 19              |
| 29-Jan-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 56            | 19              |
| 28-Jan-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 55            | 20              |
| 27-Jan-19 | ABSDATA         | 22            | 17            | 23              |
|           | INDX            | 69            | 55            | 20              |

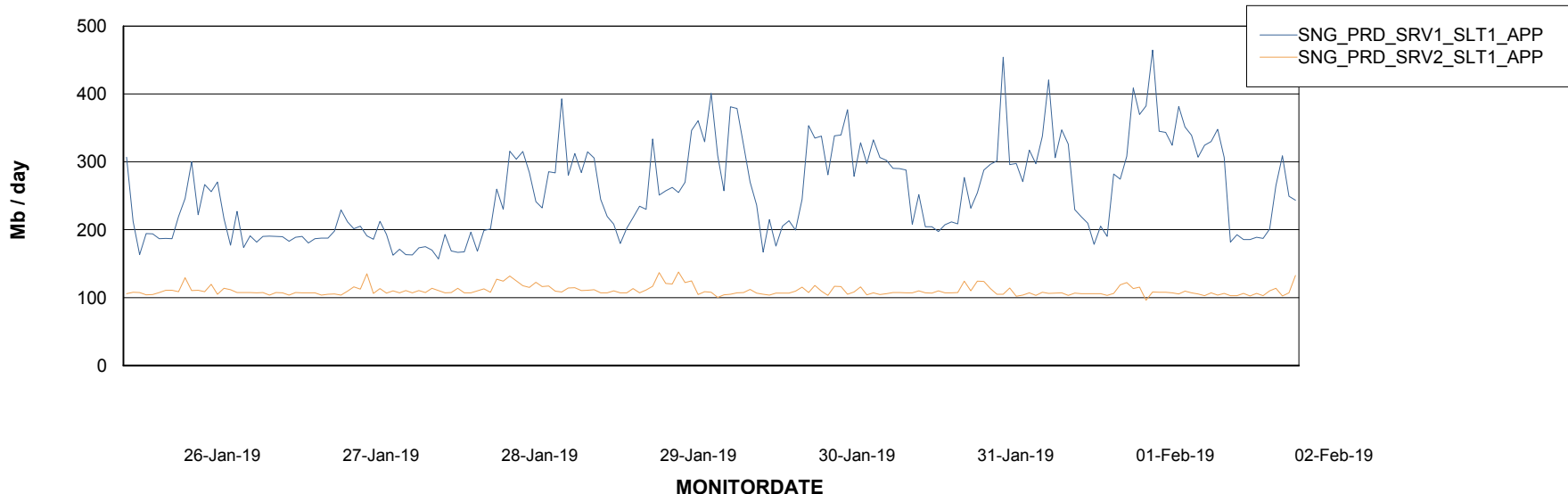
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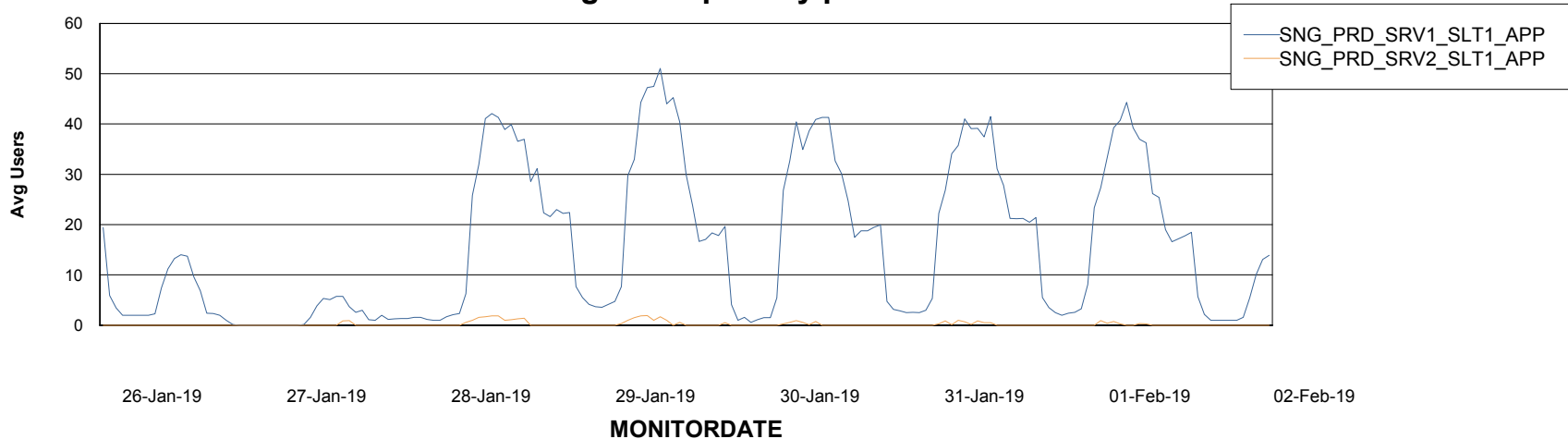


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



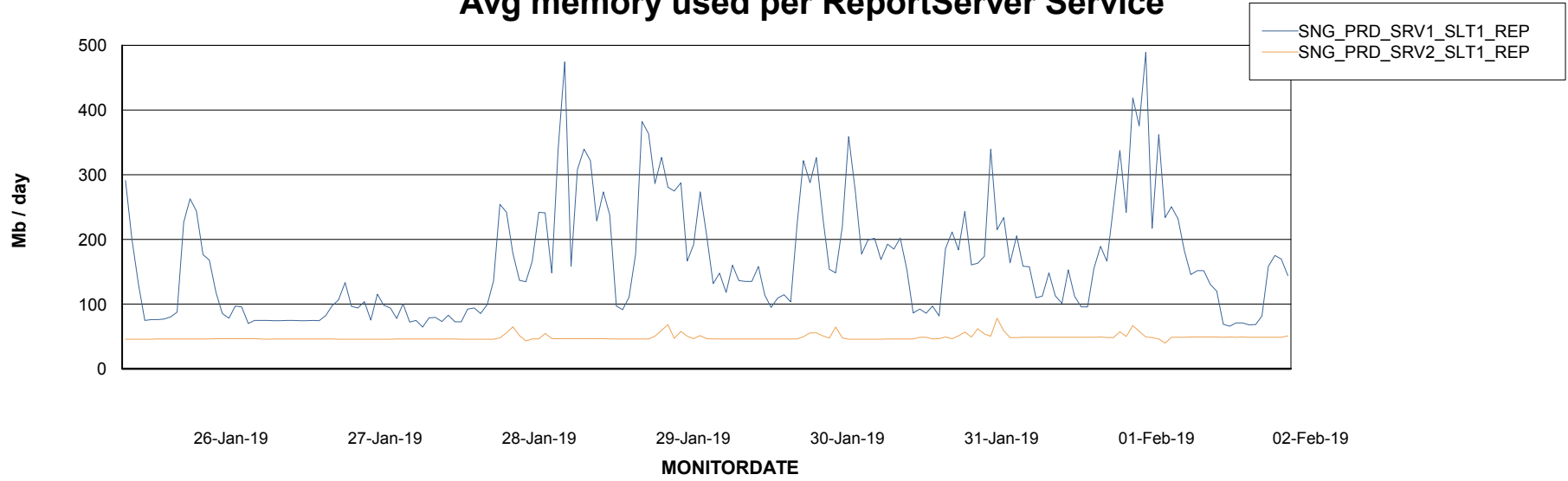
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



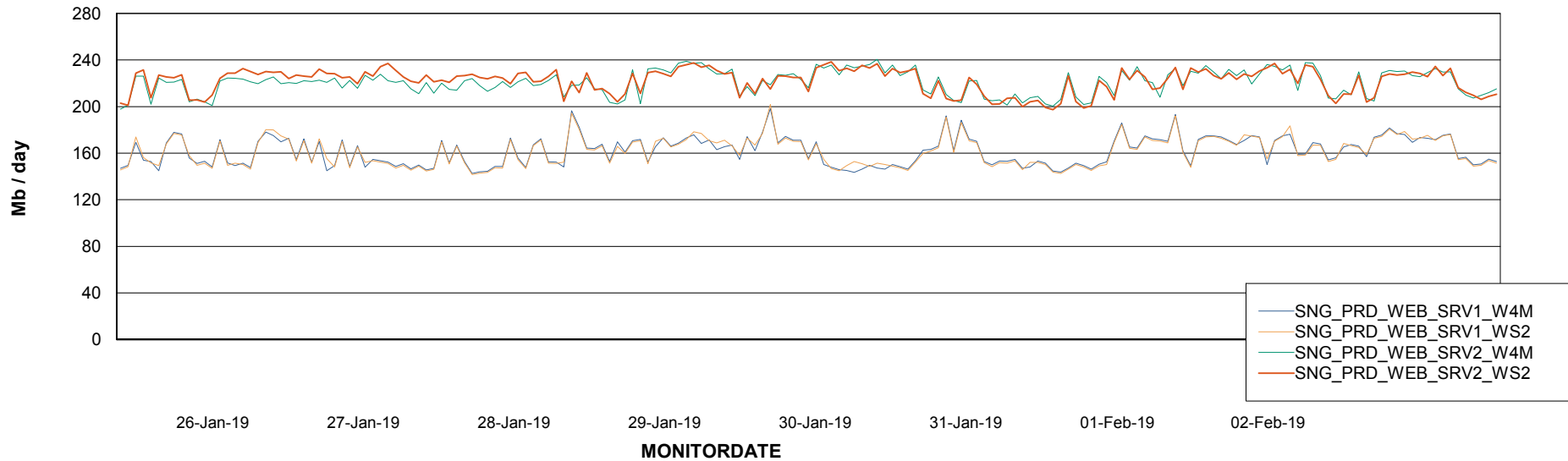
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

