

Weekly SLA Customer Report

Customer CUS Production
 Database ID 84



Harddisk Usage CUS_ABSBI

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Jan-19 | 79 | 199 | 65 | 800 |
| 18-Jan-19 | 79 | 199 | 65 | 800 |
| 17-Jan-19 | 79 | 199 | 65 | 800 |
| 16-Jan-19 | 79 | 199 | 66 | 800 |
| 15-Jan-19 | 79 | 199 | 66 | 800 |
| 14-Jan-19 | 79 | 199 | 66 | 800 |
| 13-Jan-19 | 79 | 199 | 66 | 800 |

Harddisk Usage CUS_ABSPROD1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 19-Jan-19 | 34 | 199 |
| 18-Jan-19 | 34 | 199 |
| 17-Jan-19 | 34 | 199 |
| 16-Jan-19 | 34 | 199 |
| 15-Jan-19 | 34 | 199 |
| 14-Jan-19 | 34 | 199 |
| 13-Jan-19 | 32 | 199 |

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Harddisk Usage CUS_ABSPROD2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 19-Jan-19 | 74 | 199 |
| 18-Jan-19 | 74 | 199 |
| 17-Jan-19 | 74 | 199 |
| 16-Jan-19 | 74 | 199 |
| 15-Jan-19 | 74 | 199 |
| 14-Jan-19 | 74 | 199 |
| 13-Jan-19 | 75 | 199 |

Harddisk Usage CUS_ABSWEBPROD

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 19-Jan-19 | 86 | 199 |
| 18-Jan-19 | 86 | 199 |
| 17-Jan-19 | 86 | 199 |
| 16-Jan-19 | 86 | 199 |
| 15-Jan-19 | 86 | 199 |
| 14-Jan-19 | 86 | 199 |
| 13-Jan-19 | 87 | 199 |

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Harddisk Usage CUS_PrimaryDBSrv_ABSDB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Jan-19 | 84 | 199 | 79 | 1,024 |
| 18-Jan-19 | 84 | 199 | 79 | 1,024 |
| 17-Jan-19 | 84 | 199 | 79 | 1,024 |
| 16-Jan-19 | 84 | 199 | 78 | 1,024 |
| 15-Jan-19 | 84 | 199 | 78 | 1,024 |
| 14-Jan-19 | 84 | 199 | 79 | 1,024 |
| 13-Jan-19 | 84 | 199 | 79 | 1,024 |

Harddisk Usage CUS_StandByDBSrv_ABSDB2

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Jan-19 | 86 | 199 | 83 | 1,024 |
| 18-Jan-19 | 86 | 199 | 83 | 1,024 |
| 17-Jan-19 | 86 | 199 | 83 | 1,024 |
| 16-Jan-19 | 86 | 199 | 83 | 1,024 |
| 15-Jan-19 | 86 | 199 | 83 | 1,024 |
| 14-Jan-19 | 86 | 199 | 84 | 1,024 |
| 13-Jan-19 | 86 | 199 | 84 | 1,024 |

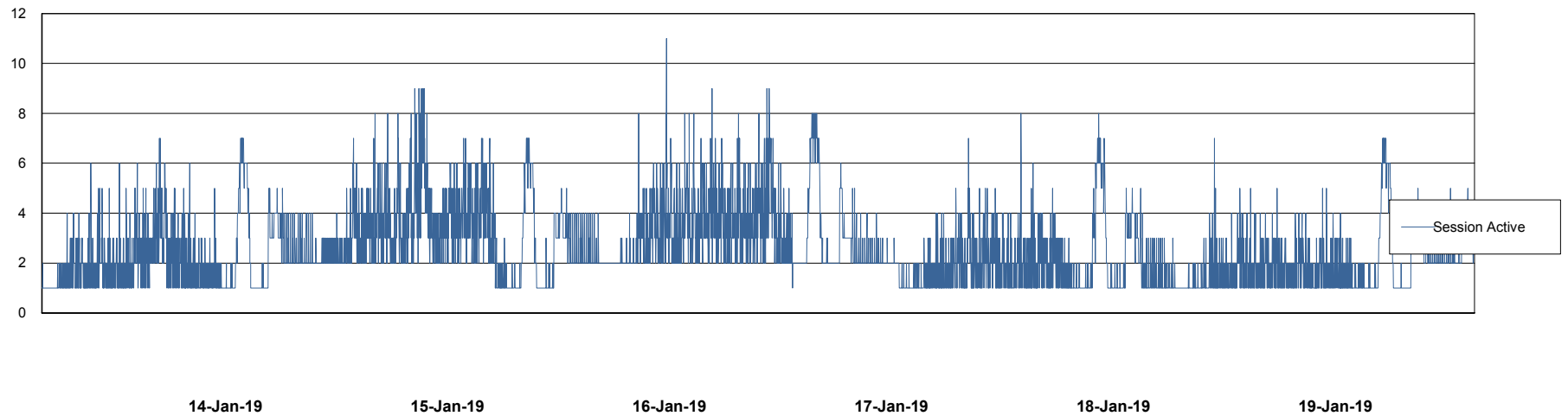
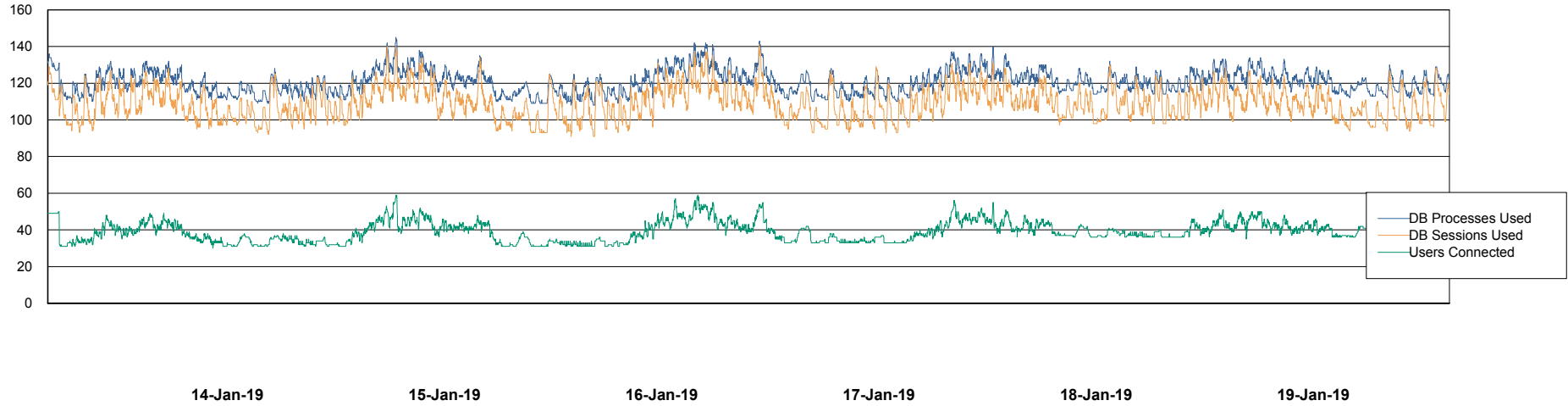
Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Database Performance CUS_ProdDB_Primary

DB Processes Max 300
DB Sessions Max 472



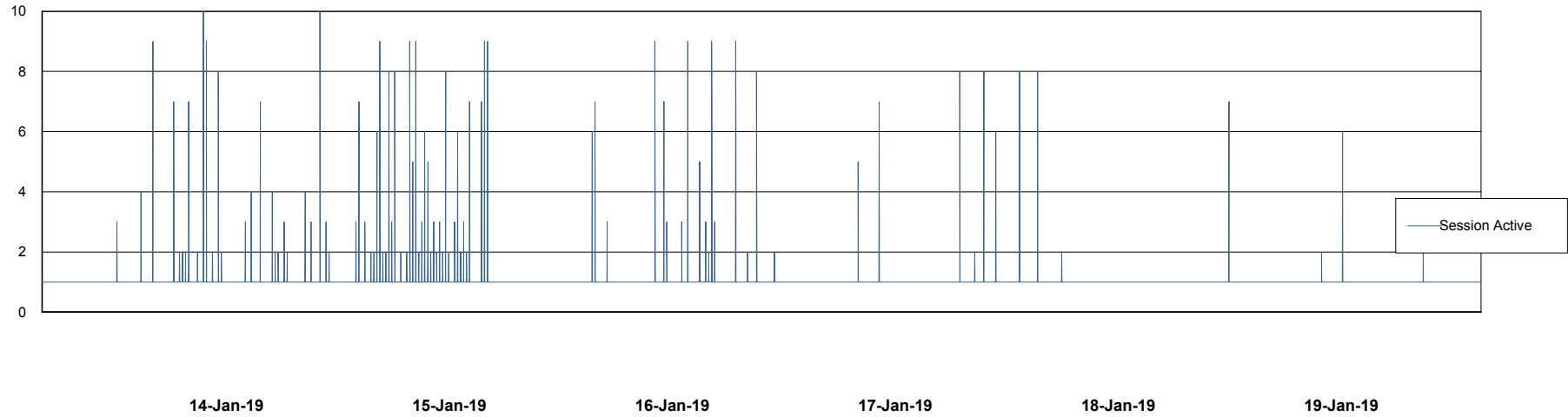
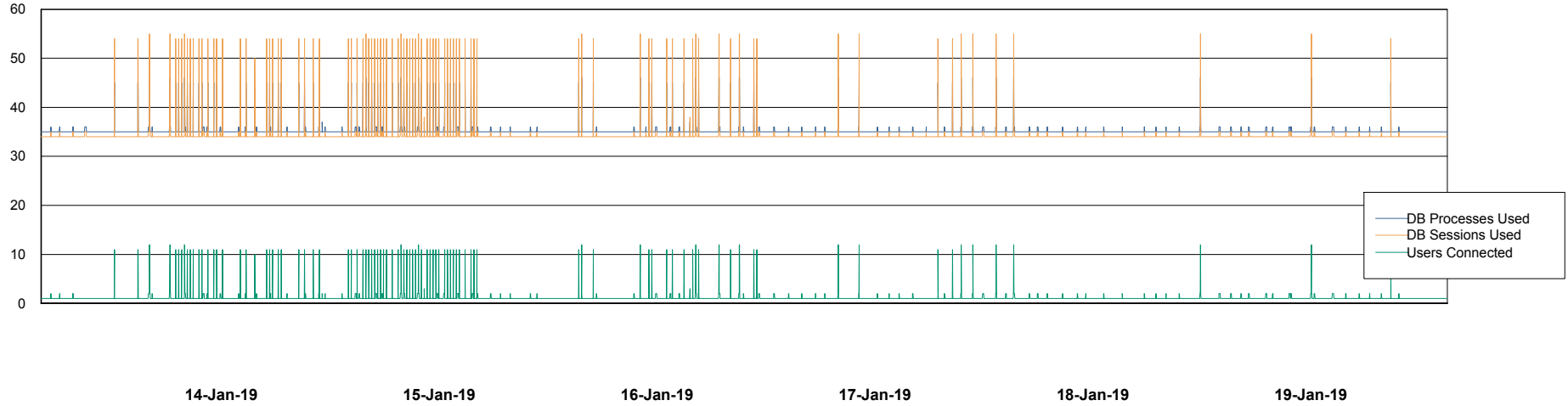
Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Database Performance CUS_ProdDB_Standby

DB Processes Max 300
DB Sessions Max 472



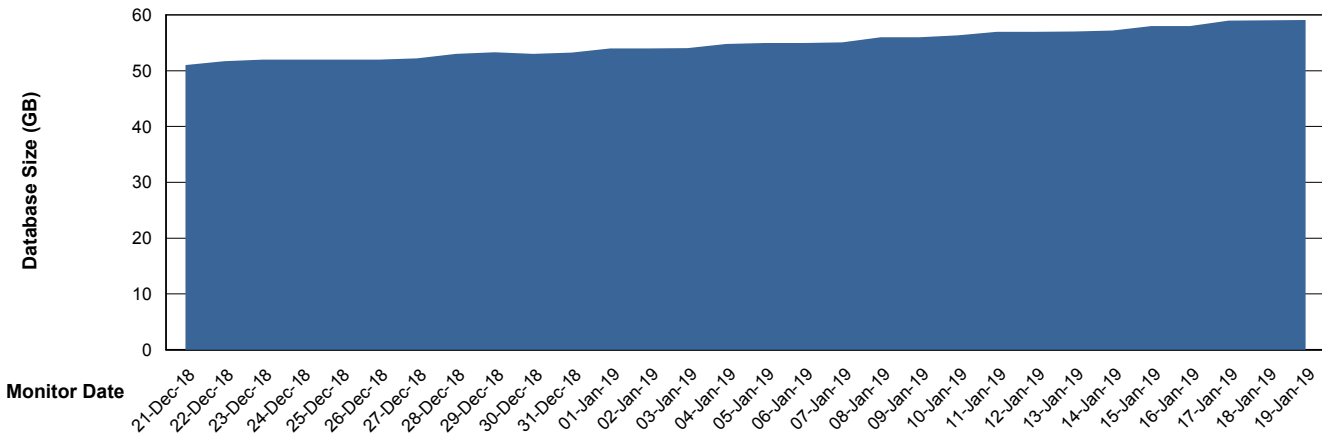
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DATABASE SIZE CUS_ProdDB_Primary

Database growth over last month



Database Tablespace CUS_ProdDB_Primary

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 19-Jan-19 | ABSDATA | 69 | 51 | 26 |
| | INDX | 4 | 0 | 100 |
| 18-Jan-19 | ABSDATA | 69 | 50 | 28 |
| | INDX | 4 | 0 | 100 |
| 17-Jan-19 | ABSDATA | 69 | 49 | 29 |
| | INDX | 4 | 0 | 100 |
| 16-Jan-19 | ABSDATA | 69 | 49 | 29 |
| | INDX | 4 | 0 | 100 |
| 15-Jan-19 | ABSDATA | 69 | 48 | 30 |
| | INDX | 4 | 0 | 100 |
| 14-Jan-19 | ABSDATA | 69 | 48 | 30 |
| | INDX | 4 | 0 | 100 |
| 13-Jan-19 | ABSDATA | 69 | 48 | 30 |
| | INDX | 4 | 0 | 100 |

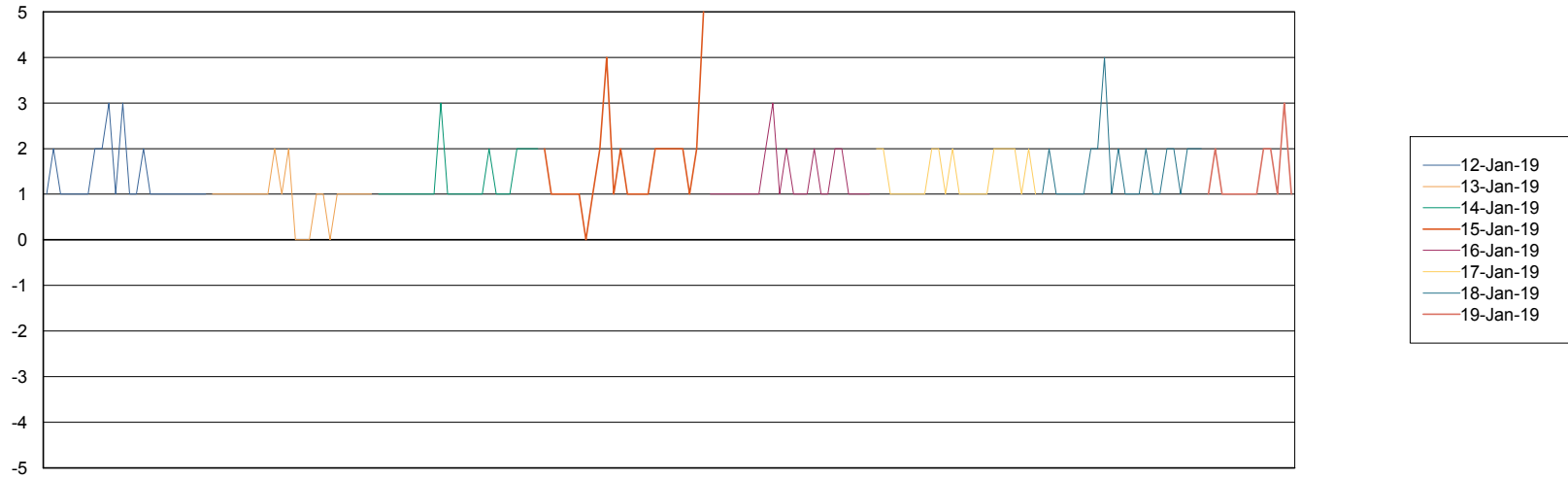
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Standby Database Health CUS Production

Recovery lag for last 7 days



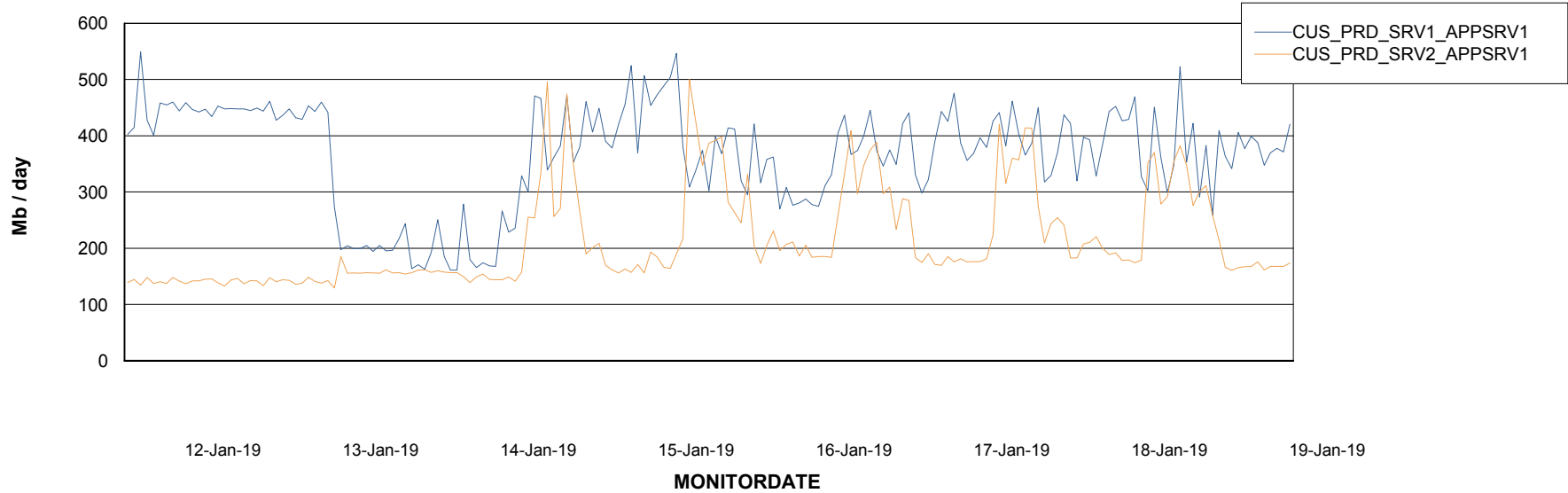
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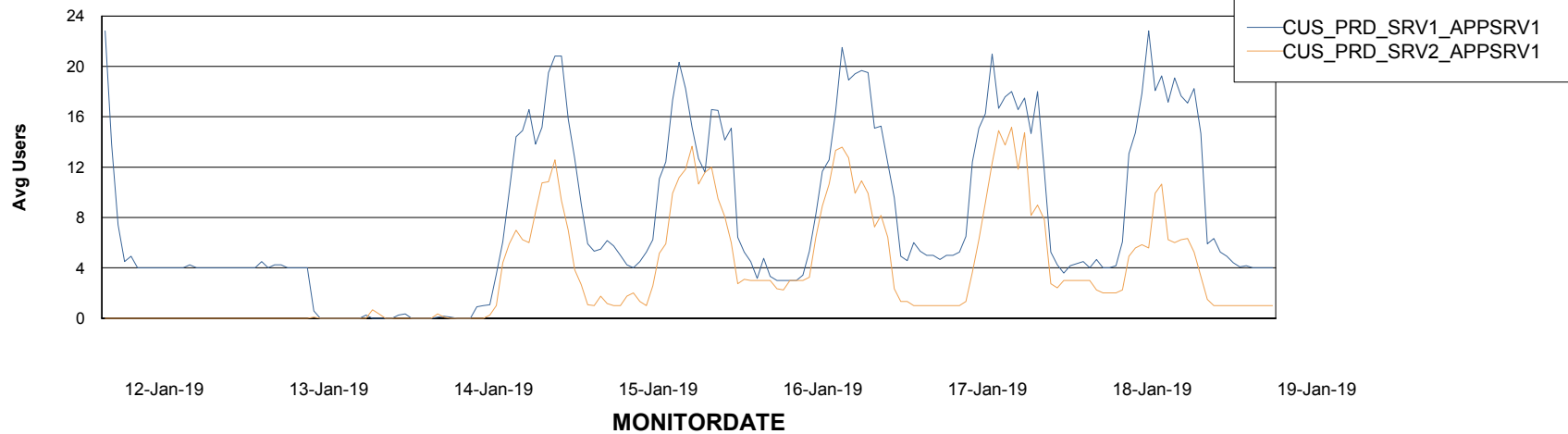


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



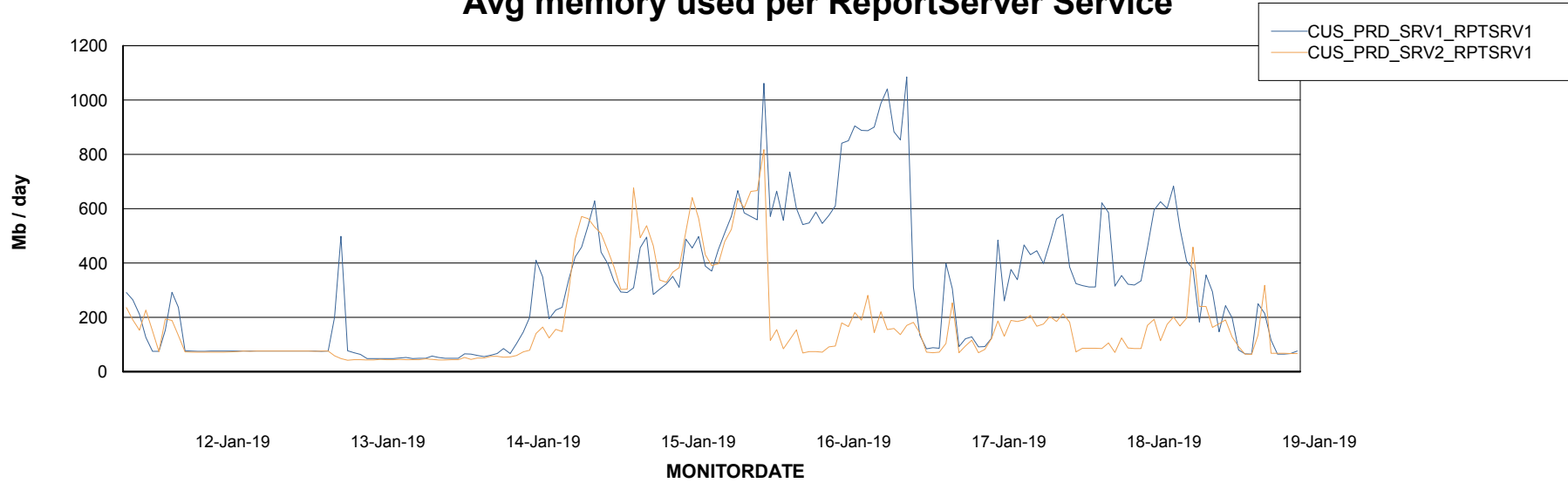
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ABSSolute Web Component Services

Avg memory used per ReportServer Service



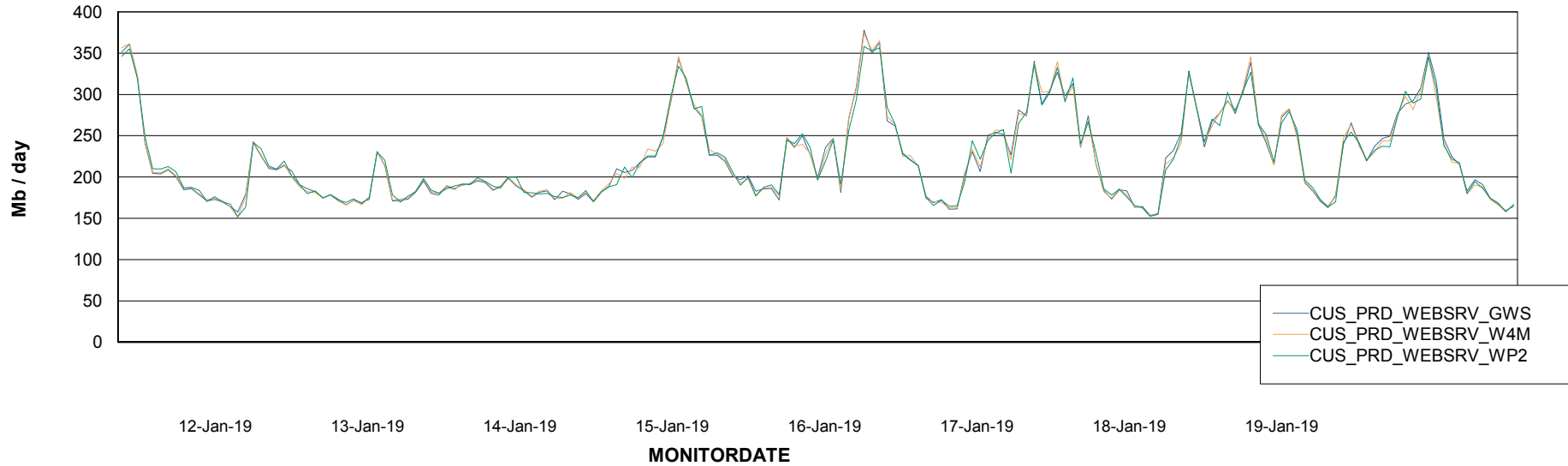
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Database ID 84



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Disaster per ABS component

