

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
19-Jan-19	27	1	1	43	97	5	0	37	394	234
18-Jan-19	27	1	1	44	97	5	0	37	394	234
17-Jan-19	27	1	1	44	97	5	0	38	394	233
16-Jan-19	27	1	1	44	97	5	0	37	394	234
15-Jan-19	27	1	1	45	97	5	0	37	394	234
14-Jan-19	27	1	1	45	97	5	0	37	394	234
13-Jan-19	27	1	1	45	97	5	0	37	394	234

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Jan-19	17	1	1	11	96	1	0	28	5	3
18-Jan-19	17	1	1	11	96	1	0	18	5	4
17-Jan-19	17	1	1	12	96	1	0	16	5	4
16-Jan-19	17	1	1	12	96	1	0	19	5	4
15-Jan-19	17	1	1	13	96	1	0	21	5	4
14-Jan-19	17	1	1	14	96	1	0	23	5	4
13-Jan-19	17	1	1	14	96	1	0	25	5	3

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Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Jan-19	24	1	1	90	100	1	0	69	20	6
18-Jan-19	24	1	1	90	100	1	0	69	20	6
17-Jan-19	24	1	1	90	100	1	0	69	20	6
16-Jan-19	24	1	1	90	100	1	0	69	20	6
15-Jan-19	24	1	1	90	100	1	0	69	20	6
14-Jan-19	24	1	1	90	100	1	0	69	20	6
13-Jan-19	24	1	1	90	100	1	0	69	20	6

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Jan-19	29	1	1	95	100	1	0	35	10	6
18-Jan-19	29	1	1	95	100	1	0	35	10	6
17-Jan-19	29	1	1	95	100	1	0	35	10	6
16-Jan-19	29	1	1	95	100	1	0	35	10	6
15-Jan-19	29	1	1	95	100	1	0	35	10	6
14-Jan-19	29	1	1	95	100	1	0	35	10	6
13-Jan-19	29	1	1	95	100	1	0	35	10	6

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Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Jan-19	28	1	1	98	100	1	0	43	10	5
18-Jan-19	28	1	1	98	100	1	0	43	10	5
17-Jan-19	28	1	1	98	100	1	0	43	10	5
16-Jan-19	28	1	1	98	100	1	0	43	10	5
15-Jan-19	28	1	1	98	100	1	0	44	10	5
14-Jan-19	28	1	1	98	100	1	0	44	10	5
13-Jan-19	28	1	1	98	100	1	0	44	10	5

Harddisk Usage BGG_PRD_SRV4

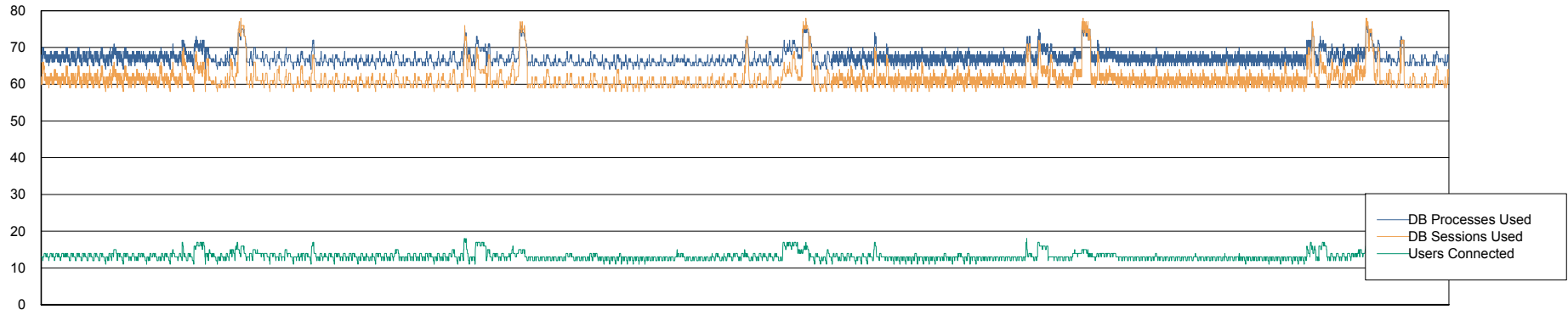
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Jan-19	27	1	1	98	100	1	0	64	10	3
18-Jan-19	27	1	1	98	100	1	0	63	10	3
17-Jan-19	27	1	1	98	100	1	0	64	10	3
16-Jan-19	27	1	1	98	100	1	0	64	10	3
15-Jan-19	27	1	1	98	100	1	0	64	10	3
14-Jan-19	27	1	1	98	100	1	0	64	10	3
13-Jan-19	27	1	1	98	100	1	0	64	10	3

Weekly SLA Customer Report

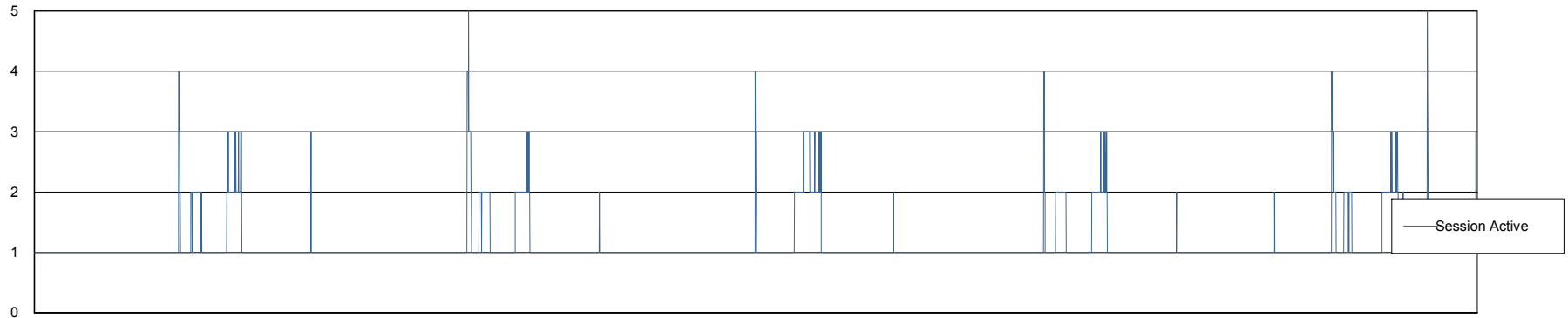
Customer BGG_Production
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Database Performance BGGDB_BI



14-Jan-19 15-Jan-19 16-Jan-19 17-Jan-19 18-Jan-19 19-Jan-19



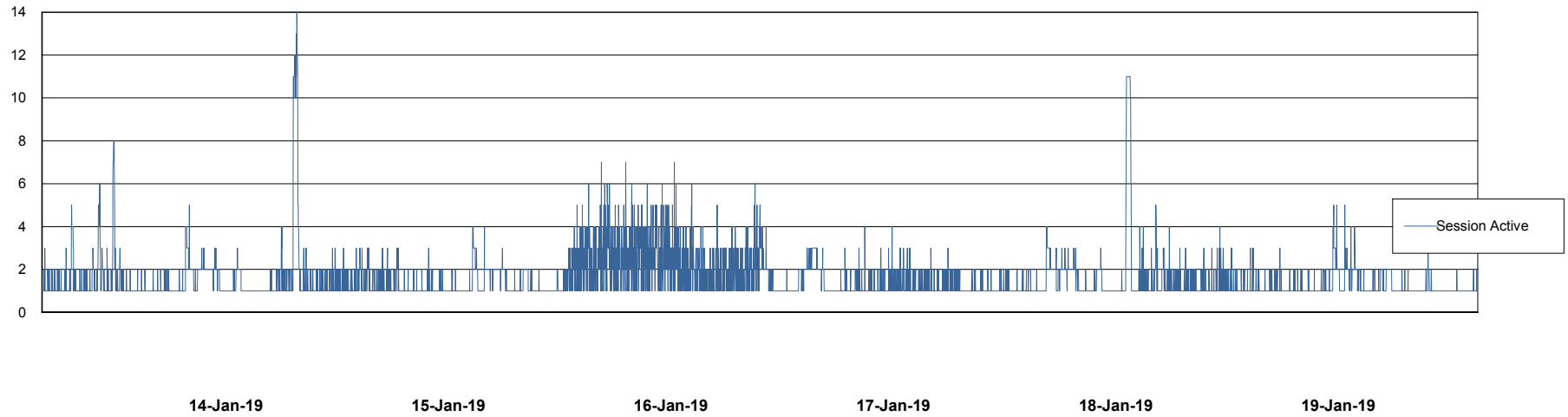
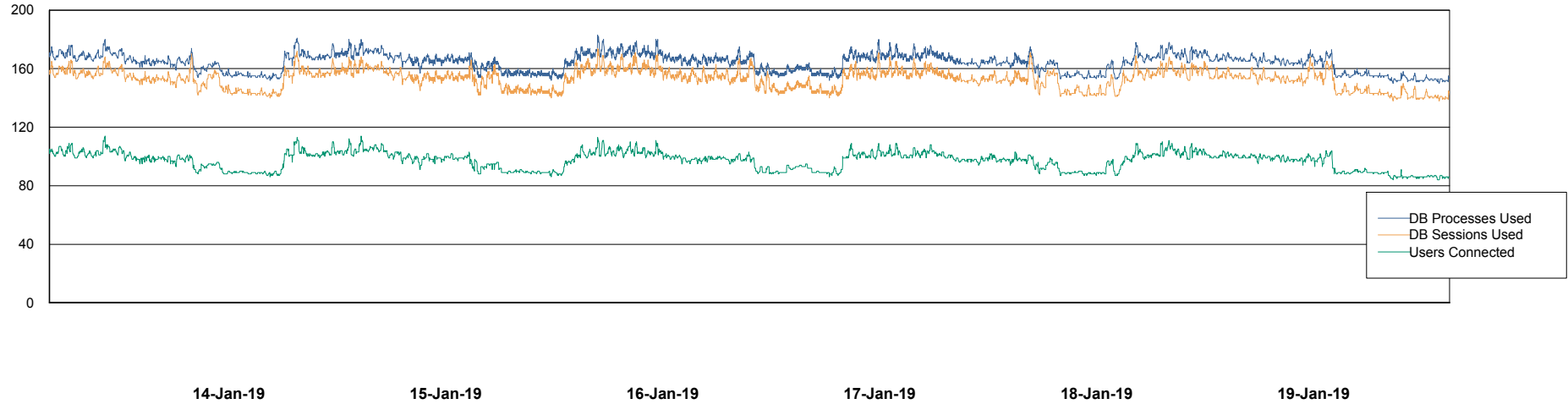
14-Jan-19 15-Jan-19 16-Jan-19 17-Jan-19 18-Jan-19 19-Jan-19

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Database Performance BGGDB_Production

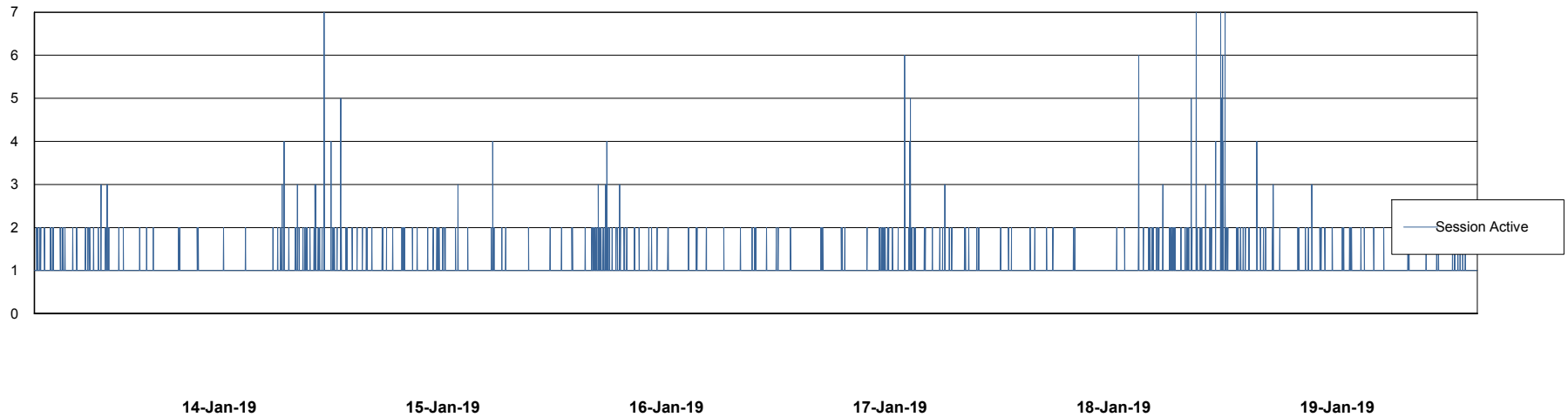
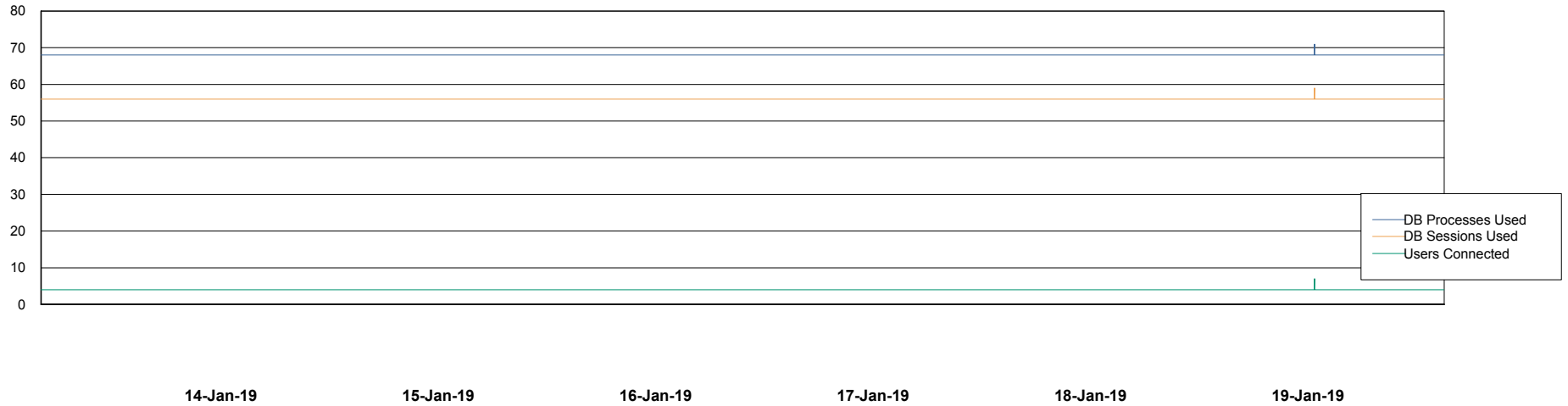


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Database Performance BGGDB_Standby



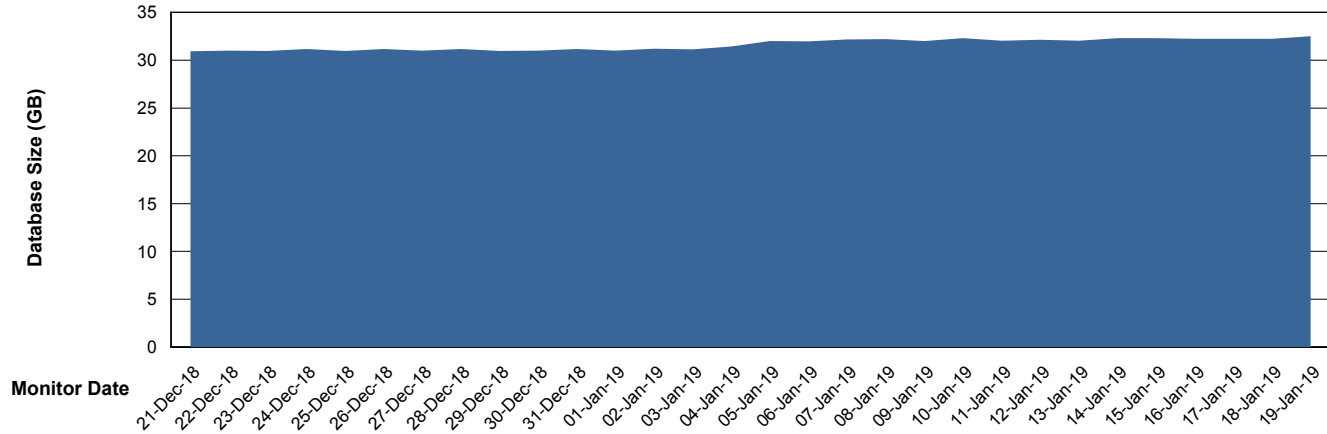
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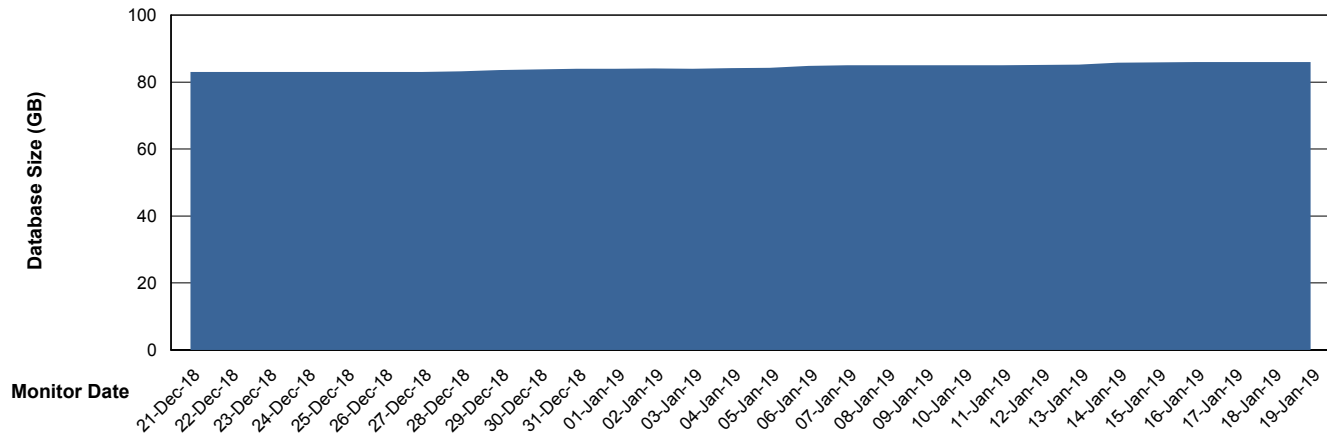
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



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Database Tablespace BGGDB_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Jan-19	ABSDATA	18	15	17
	INDX	20	16	20
18-Jan-19	ABSDATA	18	15	17
	INDX	20	16	20
17-Jan-19	ABSDATA	18	15	17
	INDX	20	16	20
16-Jan-19	ABSDATA	18	15	17
	INDX	20	16	20
15-Jan-19	ABSDATA	18	15	17
	INDX	20	16	20
14-Jan-19	ABSDATA	18	15	17
	INDX	20	16	20
13-Jan-19	ABSDATA	18	15	17
	INDX	20	15	25

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Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25
18-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25
17-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25
16-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25
15-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25
14-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25
13-Jan-19	ABSDATA	92	77	16
	INDX	8	6	25

BI Status and last ETL error for BGGDB_BI

	Sun 13/1/2019	Mon 14/1/2019	Tue 15/1/2019	Wed 16/1/2019	Thu 17/1/2019	Fri 18/1/2019	Sat 19/1/2019
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK	OK

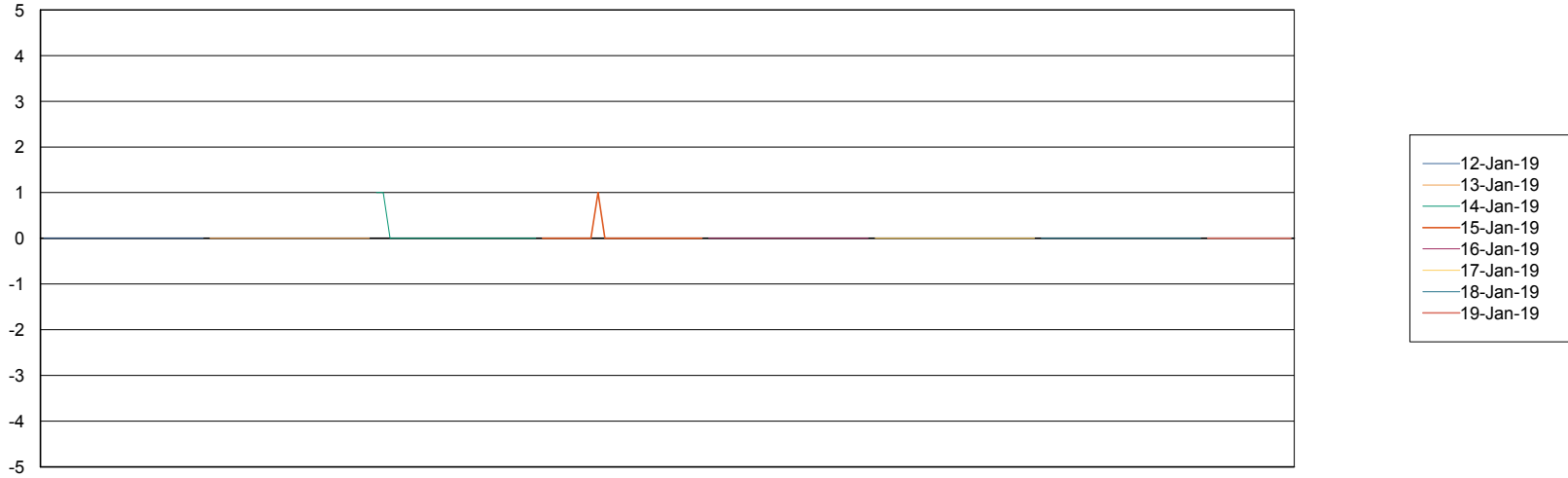
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Standby Database Health BGG_Production

Recovery lag for last 7 days



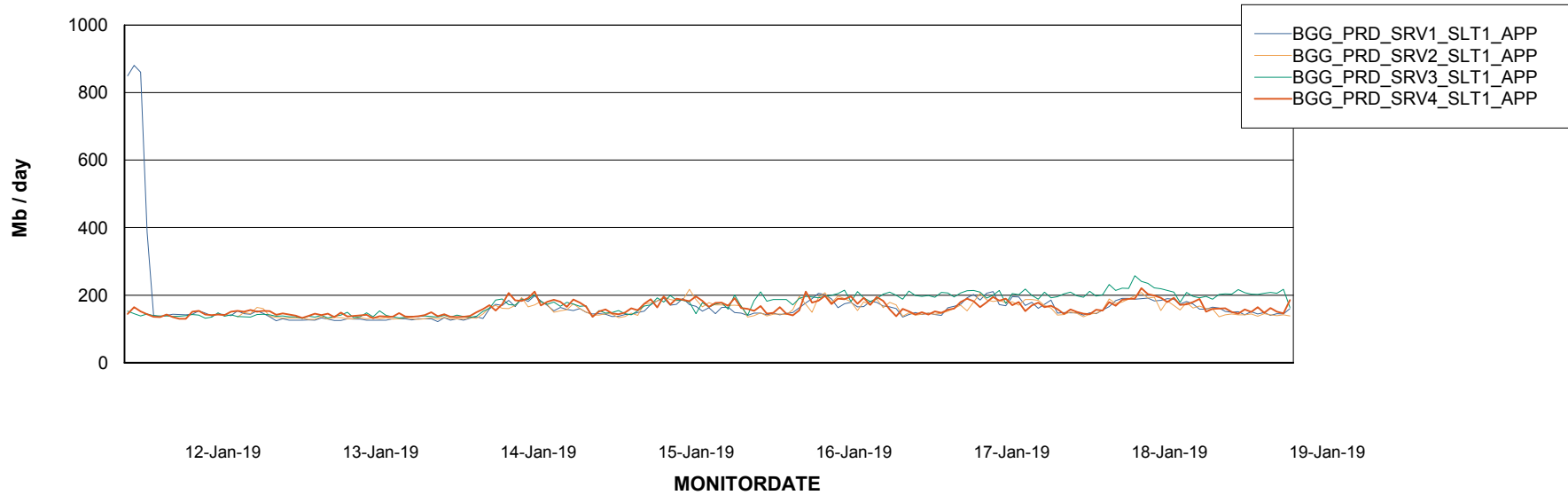
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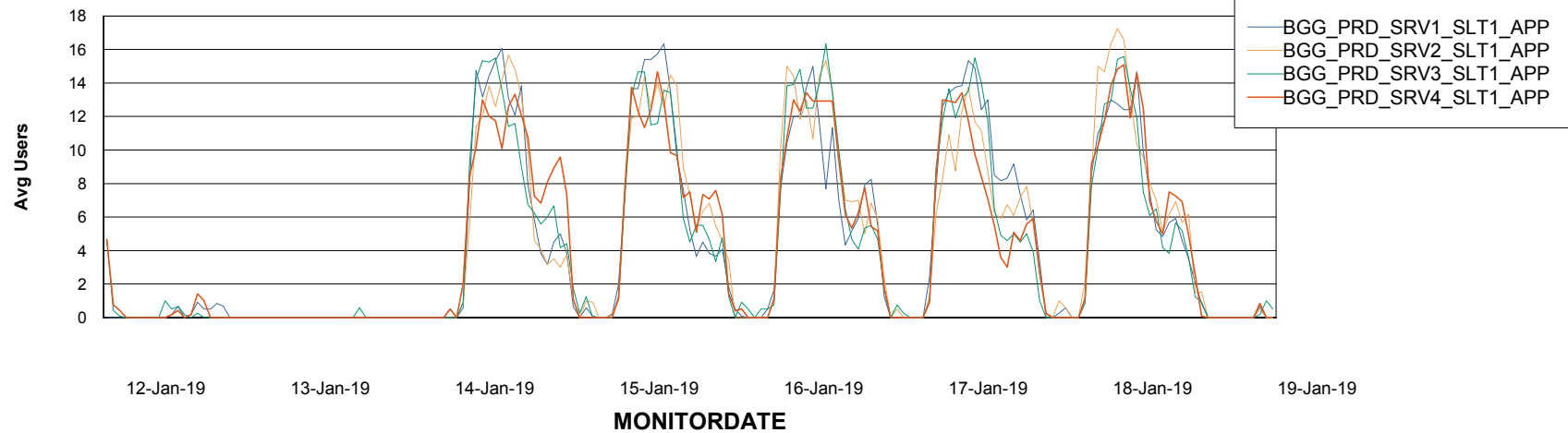


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



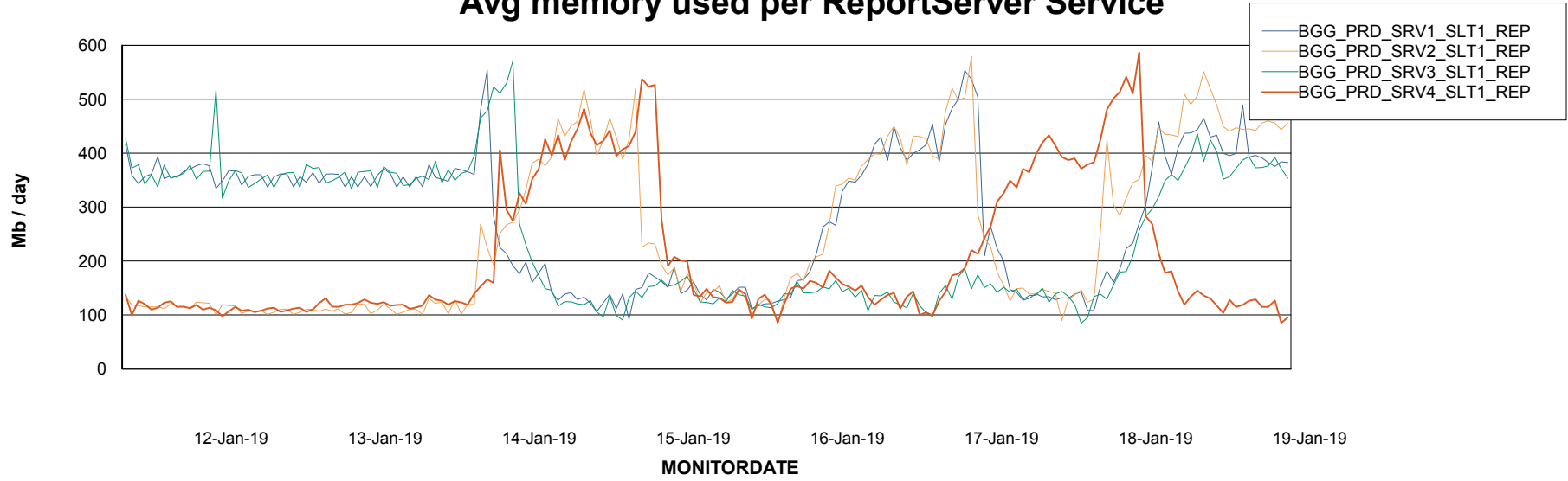
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



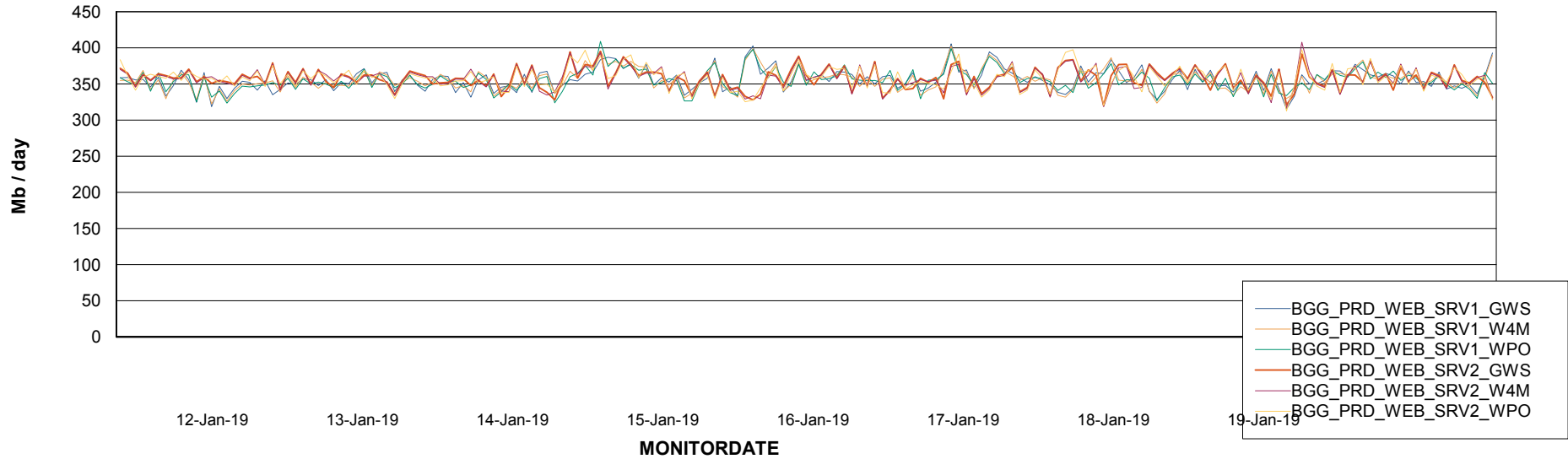
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

