

# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Harddisk Usage CUS\_ABSBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-Jan-19 | 79                        | 199                         | 66                        | 800                         |
| 11-Jan-19 | 80                        | 199                         | 66                        | 800                         |
| 10-Jan-19 | 80                        | 199                         | 66                        | 800                         |
| 09-Jan-19 | 81                        | 199                         | 66                        | 800                         |
| 08-Jan-19 | 81                        | 199                         | 66                        | 800                         |
| 07-Jan-19 | 81                        | 199                         | 66                        | 800                         |
| 06-Jan-19 | 81                        | 199                         | 66                        | 800                         |

## Harddisk Usage CUS\_ABSPROD1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 12-Jan-19 | 26                        | 199                         |
| 11-Jan-19 | 26                        | 199                         |
| 10-Jan-19 | 27                        | 199                         |
| 09-Jan-19 | 27                        | 199                         |
| 08-Jan-19 | 27                        | 199                         |
| 07-Jan-19 | 27                        | 199                         |
| 06-Jan-19 | 27                        | 199                         |

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Harddisk Usage CUS\_ABSPROD2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 12-Jan-19 | 76                        | 199                         |
| 11-Jan-19 | 76                        | 199                         |
| 10-Jan-19 | 76                        | 199                         |
| 09-Jan-19 | 77                        | 199                         |
| 08-Jan-19 | 77                        | 199                         |
| 07-Jan-19 | 77                        | 199                         |
| 06-Jan-19 | 77                        | 199                         |

Harddisk Usage CUS\_ABSWEBPROD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 12-Jan-19 | 87                        | 199                         |
| 11-Jan-19 | 87                        | 199                         |
| 10-Jan-19 | 87                        | 199                         |
| 09-Jan-19 | 87                        | 199                         |
| 08-Jan-19 | 87                        | 199                         |
| 07-Jan-19 | 87                        | 199                         |
| 06-Jan-19 | 87                        | 199                         |

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## Harddisk Usage CUS\_PrimaryDBSrv\_ABSDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-Jan-19 | 84                        | 199                         | 79                        | 1,024                       |
| 11-Jan-19 | 84                        | 199                         | 79                        | 1,024                       |
| 10-Jan-19 | 84                        | 199                         | 79                        | 1,024                       |
| 09-Jan-19 | 84                        | 199                         | 80                        | 1,024                       |
| 08-Jan-19 | 84                        | 199                         | 80                        | 1,024                       |
| 07-Jan-19 | 84                        | 199                         | 81                        | 1,024                       |
| 06-Jan-19 | 84                        | 199                         | 81                        | 1,024                       |

## Harddisk Usage CUS\_StandByDBSrv\_ABSDB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-Jan-19 | 86                        | 199                         | 83                        | 1,024                       |
| 11-Jan-19 | 86                        | 199                         | 83                        | 1,024                       |
| 10-Jan-19 | 86                        | 199                         | 83                        | 1,024                       |
| 09-Jan-19 | 86                        | 199                         | 84                        | 1,024                       |
| 08-Jan-19 | 86                        | 199                         | 85                        | 1,024                       |
| 07-Jan-19 | 86                        | 199                         | 85                        | 1,024                       |
| 06-Jan-19 | 86                        | 199                         | 85                        | 1,024                       |

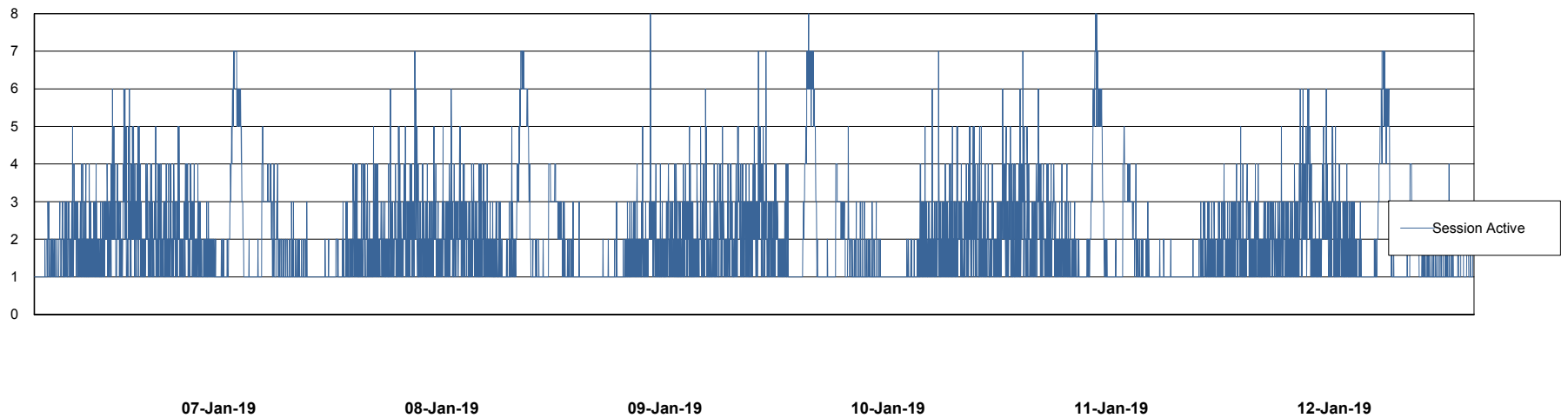
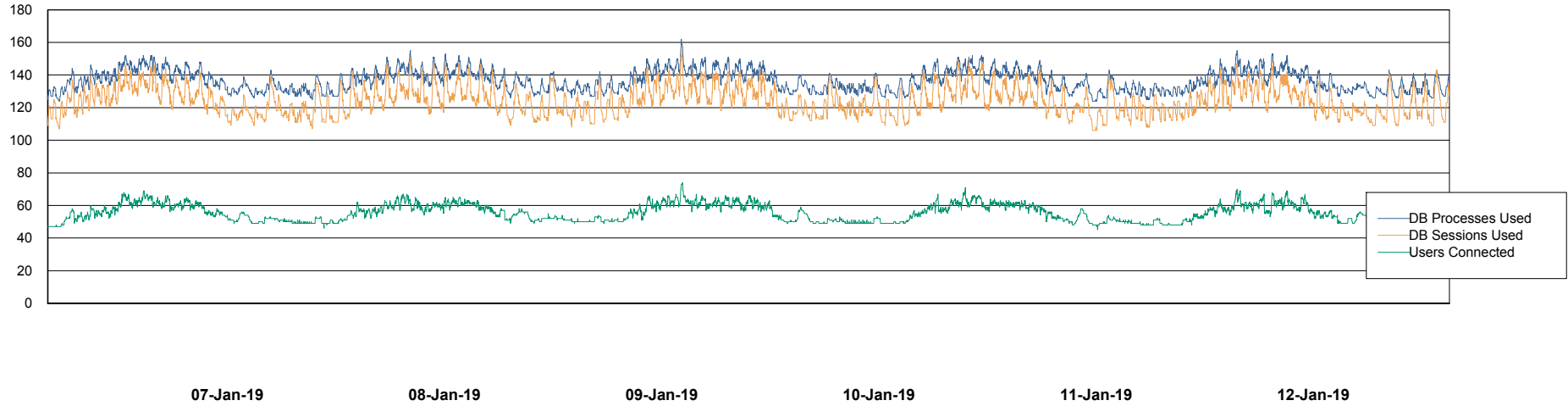
# Weekly SLA Customer Report

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## Database Performance CUS\_ProdDB\_Primary

DB Processes Max 300  
DB Sessions Max 472



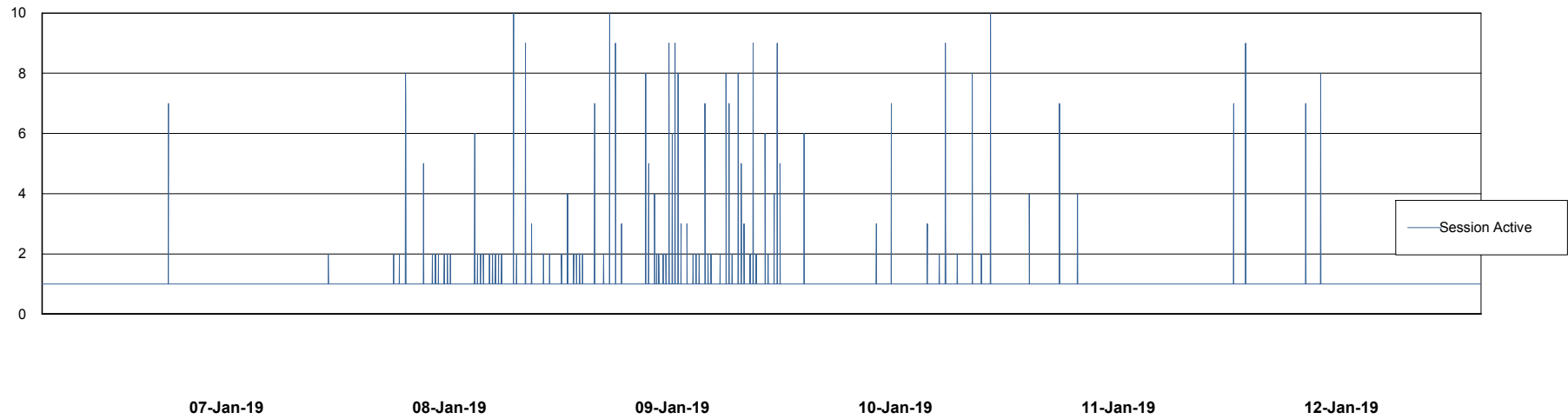
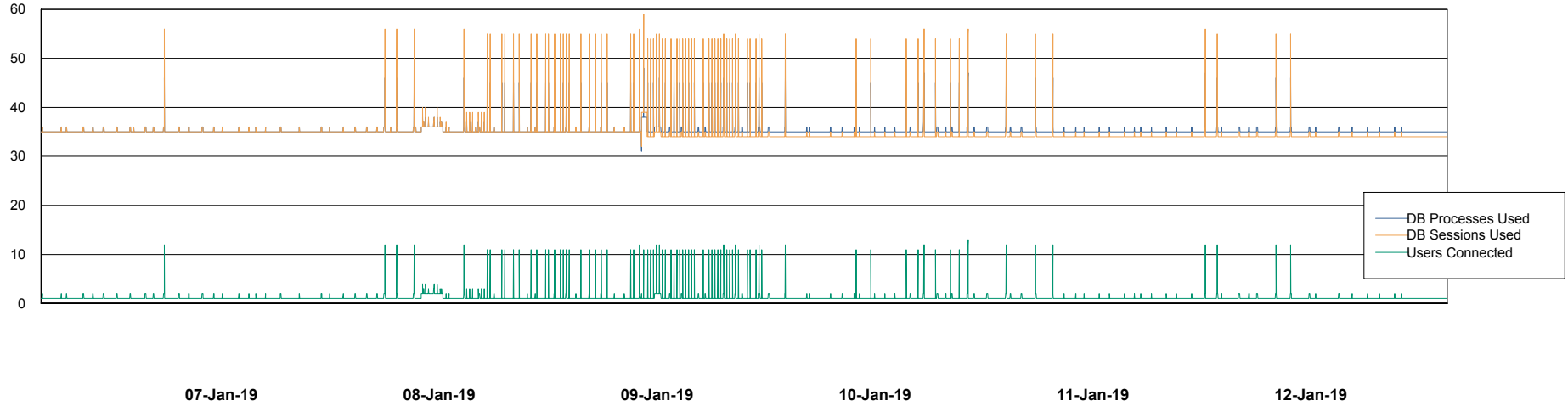
# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Database Performance CUS\_ProdDB\_Standby

DB Processes Max 300  
DB Sessions Max 472



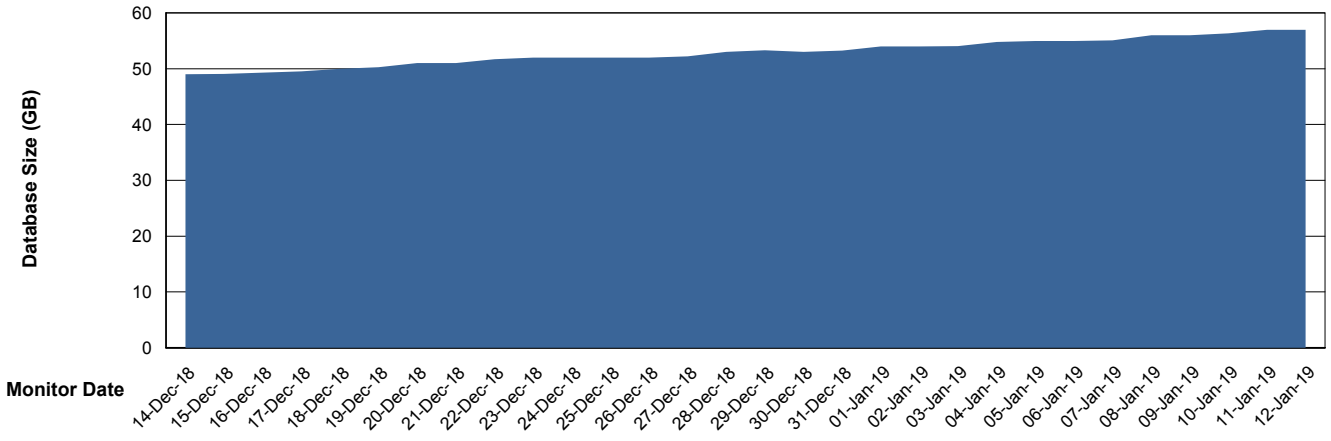
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DATABASE SIZE CUS\_ProdDB\_Primary

Database growth over last month



Database Tablespace CUS\_ProdDB\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-Jan-19 | ABSDATA         | 69            | 48            | 30              |
|           | INDX            | 4             | 0             | 100             |
| 11-Jan-19 | ABSDATA         | 69            | 47            | 32              |
|           | INDX            | 4             | 0             | 100             |
| 10-Jan-19 | ABSDATA         | 69            | 47            | 32              |
|           | INDX            | 4             | 0             | 100             |
| 09-Jan-19 | ABSDATA         | 69            | 47            | 32              |
|           | INDX            | 12            | 0             | 100             |
| 08-Jan-19 | ABSDATA         | 54            | 47            | 13              |
|           | INDX            | 12            | 0             | 100             |
| 07-Jan-19 | ABSDATA         | 54            | 47            | 13              |
|           | INDX            | 12            | 0             | 100             |
| 06-Jan-19 | ABSDATA         | 54            | 47            | 13              |
|           | INDX            | 12            | 0             | 100             |

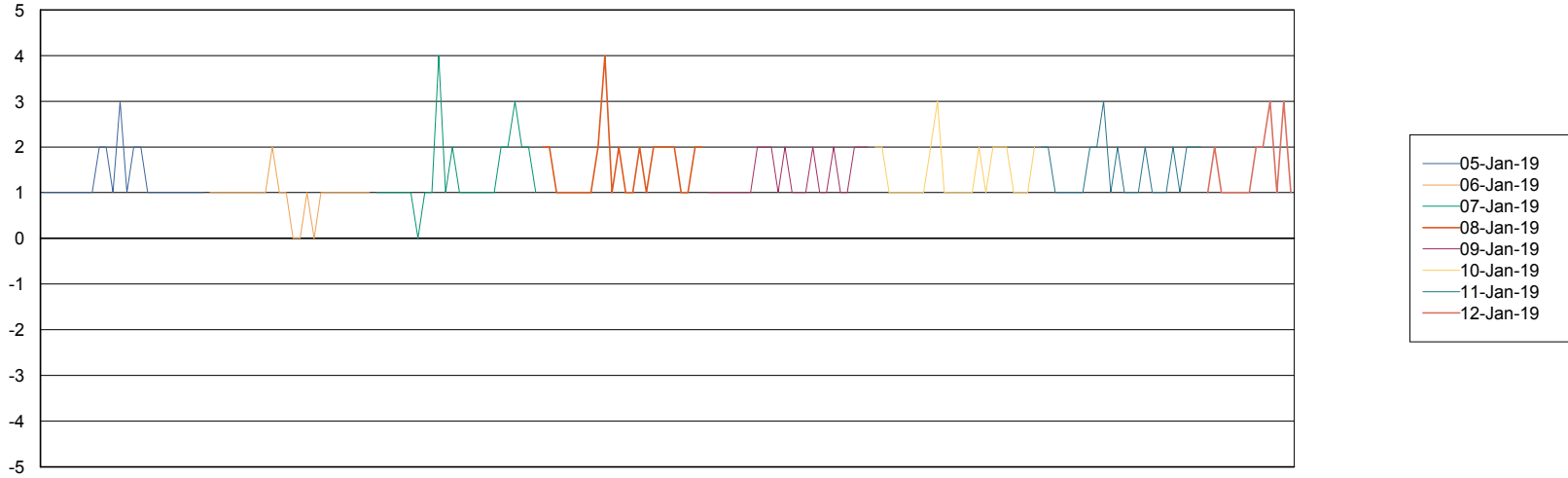
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Standby Database Health CUS Production

### Recovery lag for last 7 days



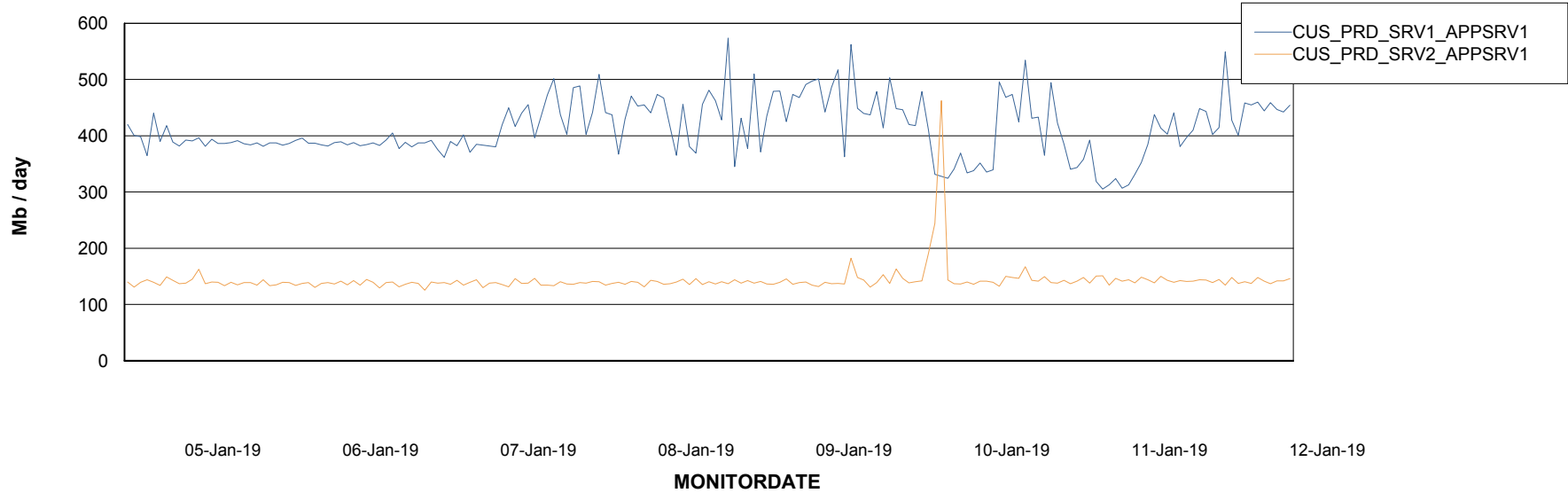
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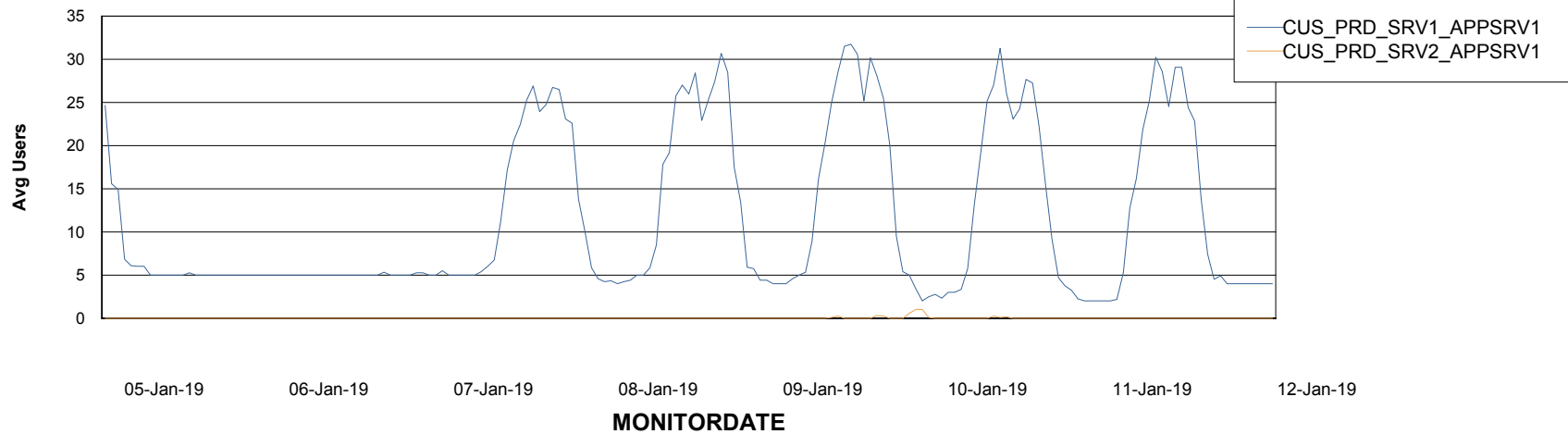


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



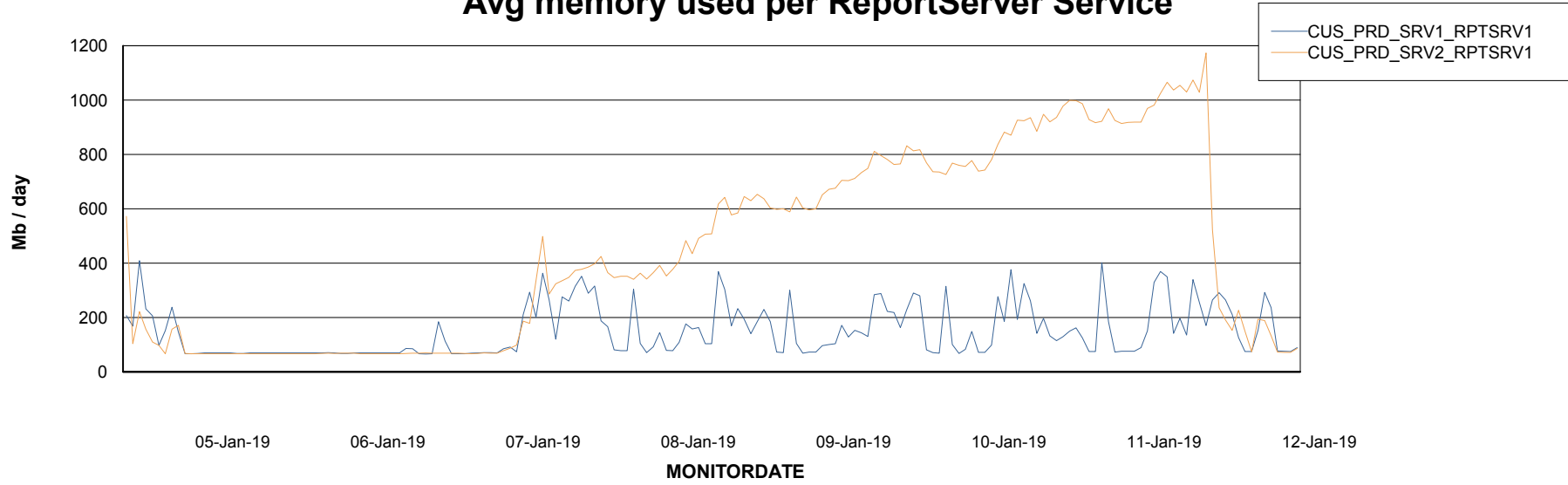
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## ABSolute Web Component Services

### Avg memory used per ReportServer Service



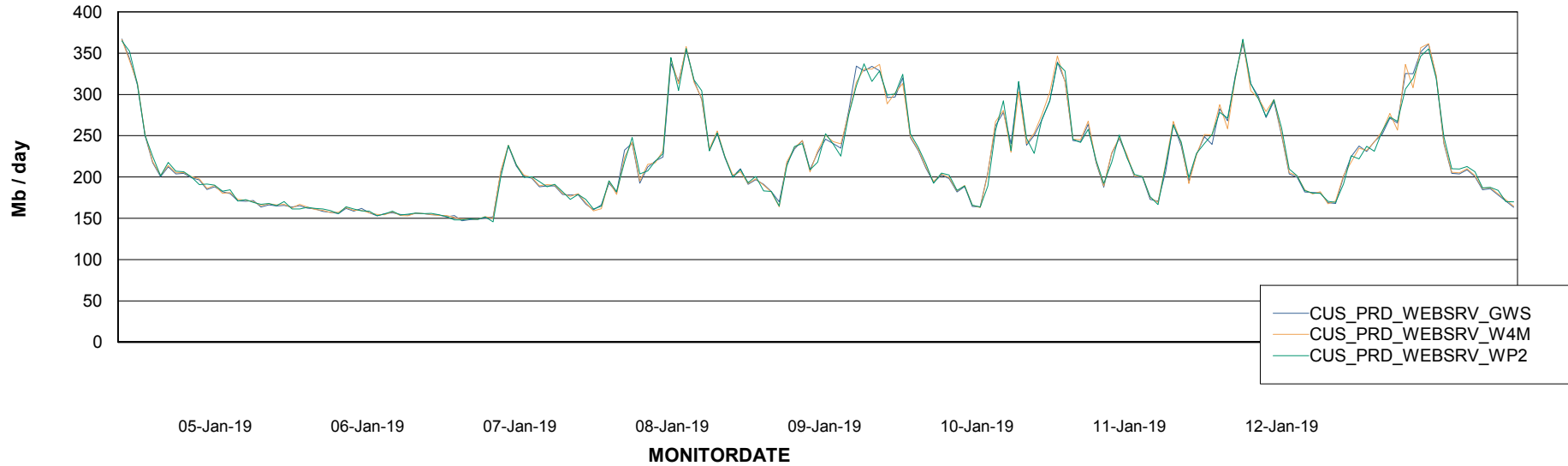
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

