

Weekly SLA Customer Report

Customer DFD Production
Database ID 39



Harddisk Usage DFD_PRD_ABSAPP1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 29-Dec-18 | 15 | 90 |
| 28-Dec-18 | 14 | 90 |
| 27-Dec-18 | 15 | 90 |
| 26-Dec-18 | 15 | 90 |
| 25-Dec-18 | 15 | 90 |
| 24-Dec-18 | 15 | 90 |
| 23-Dec-18 | 16 | 90 |

Harddisk Usage DFD_PRD_ABSAPP2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 29-Dec-18 | 16 | 60 |
| 28-Dec-18 | 16 | 60 |
| 27-Dec-18 | 18 | 60 |
| 26-Dec-18 | 18 | 60 |
| 25-Dec-18 | 16 | 60 |
| 24-Dec-18 | 16 | 60 |
| 23-Dec-18 | 18 | 60 |

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Harddisk Usage DFD_PRD_ABSAPP3

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 29-Dec-18 | 20 | 70 |
| 28-Dec-18 | 21 | 70 |
| 27-Dec-18 | 22 | 70 |
| 26-Dec-18 | 22 | 70 |
| 25-Dec-18 | 21 | 70 |
| 24-Dec-18 | 21 | 70 |
| 23-Dec-18 | 23 | 70 |

Harddisk Usage DFD_PRD_BI1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 29-Dec-18 | 21 | 80 | 13 | 140 |
| 28-Dec-18 | 21 | 80 | 14 | 140 |
| 27-Dec-18 | 21 | 80 | 14 | 140 |
| 26-Dec-18 | 21 | 80 | 14 | 140 |
| 25-Dec-18 | 21 | 80 | 14 | 140 |
| 24-Dec-18 | 21 | 80 | 14 | 140 |
| 23-Dec-18 | 21 | 80 | 14 | 140 |

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Harddisk Usage DFD_PRD_ORACLE1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 29-Dec-18 | 36 | 78 | 73 | 479 | 14 | 400 | 74 | 800 |
| 28-Dec-18 | 36 | 78 | 73 | 479 | 14 | 400 | 74 | 800 |
| 27-Dec-18 | 36 | 78 | 73 | 479 | 14 | 400 | 74 | 800 |
| 26-Dec-18 | 36 | 78 | 73 | 479 | 12 | 400 | 74 | 800 |
| 25-Dec-18 | 36 | 78 | 73 | 479 | 13 | 400 | 74 | 800 |
| 24-Dec-18 | 36 | 78 | 73 | 479 | 13 | 400 | 74 | 800 |
| 23-Dec-18 | 36 | 78 | 73 | 479 | 13 | 400 | 74 | 800 |

Harddisk Usage DFD_PRD_ORACLE2

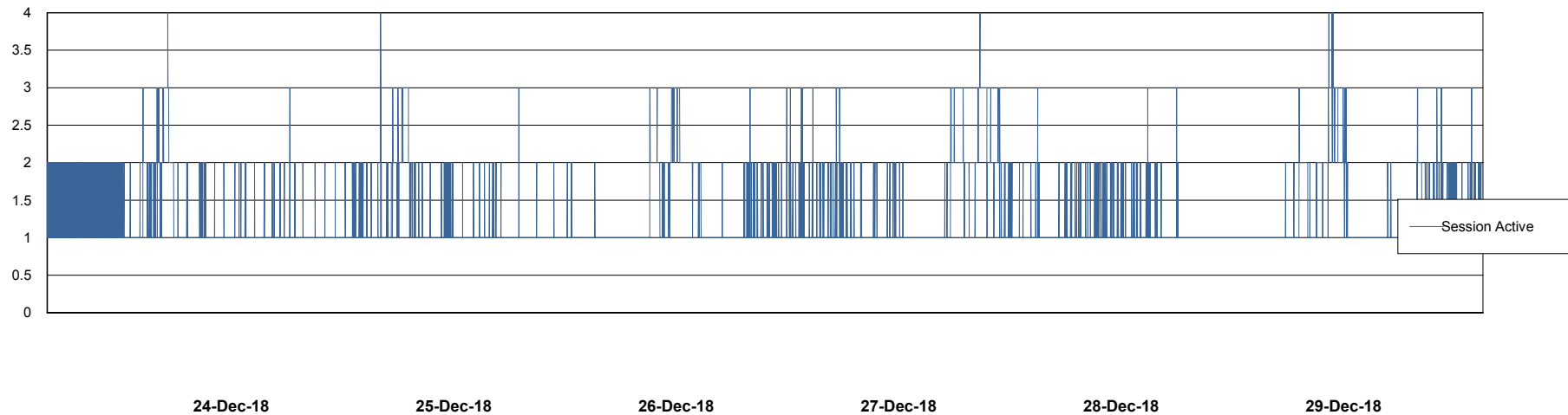
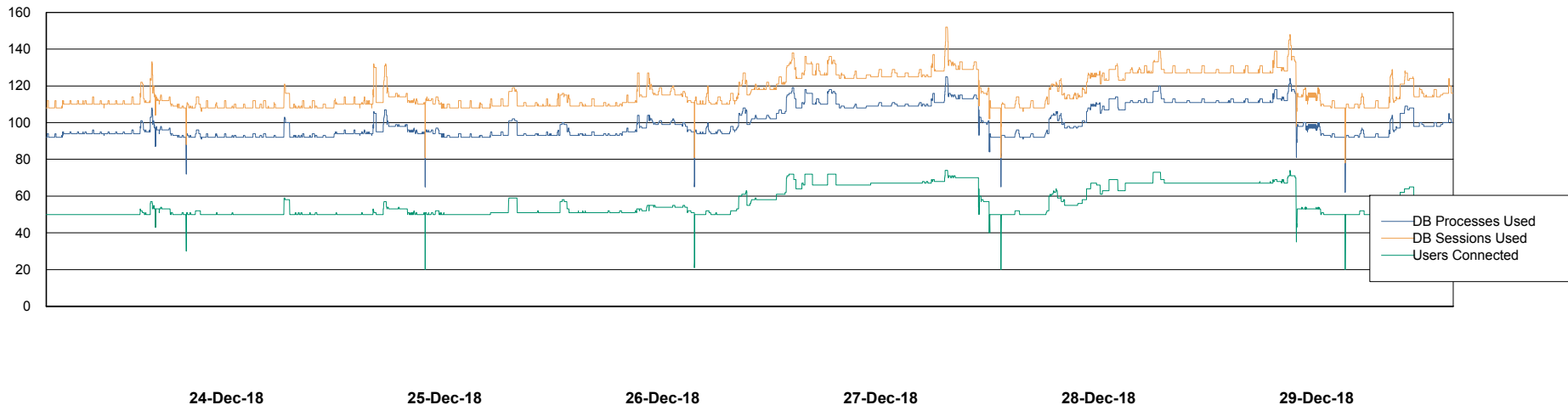
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 29-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |
| 28-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |
| 27-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |
| 26-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |
| 25-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |
| 24-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |
| 23-Dec-18 | 51 | 78 | 71 | 479 | 28 | 800 | 61 | 800 |

Weekly SLA Customer Report

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Database Performance DFDDB_Production

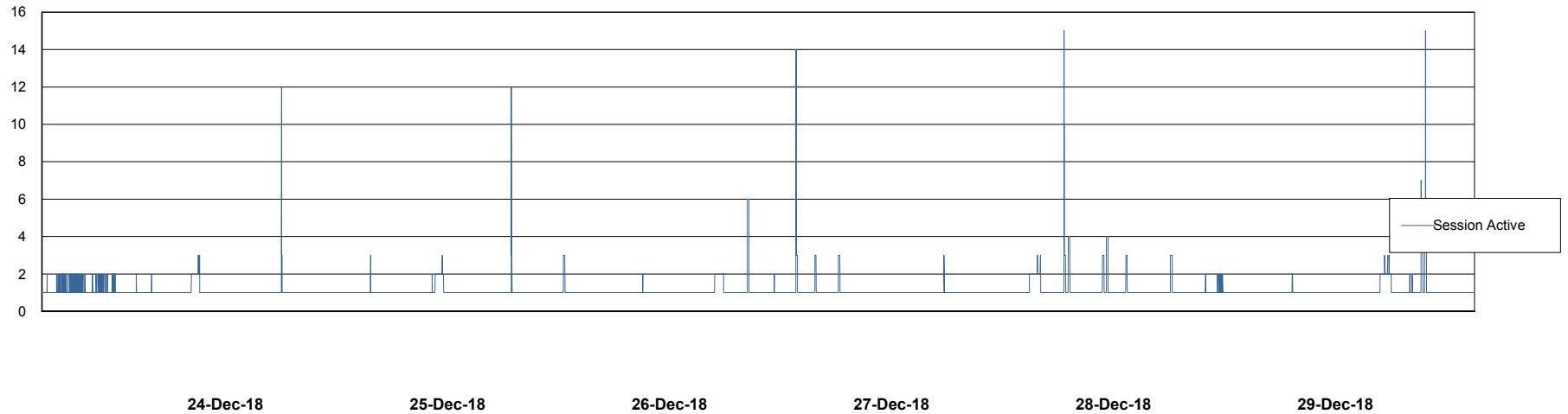
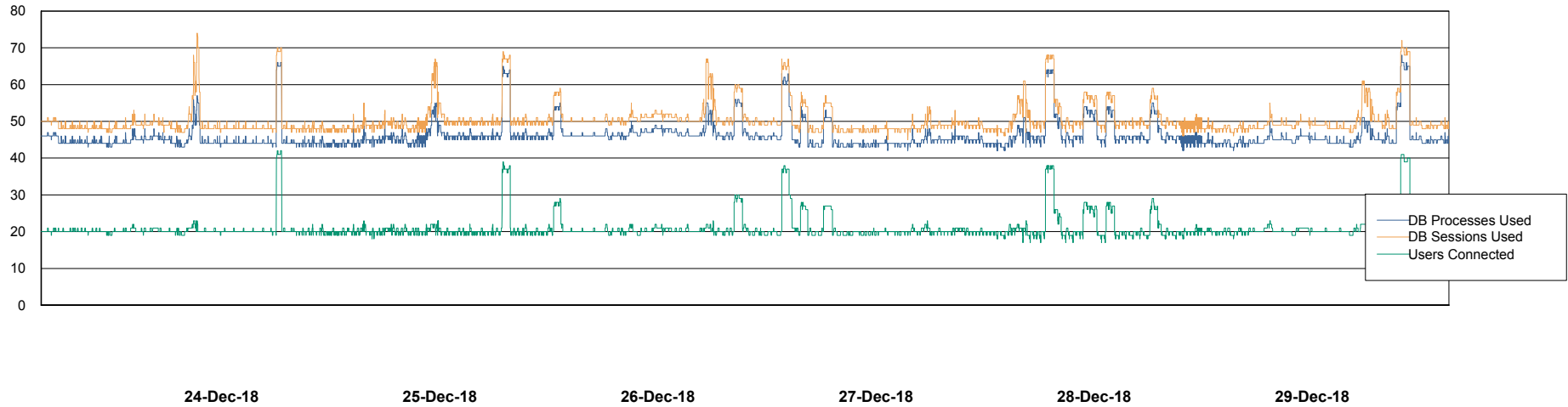


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Customer DFD Production
Database ID 39



Database Performance DFDDDBI_Production



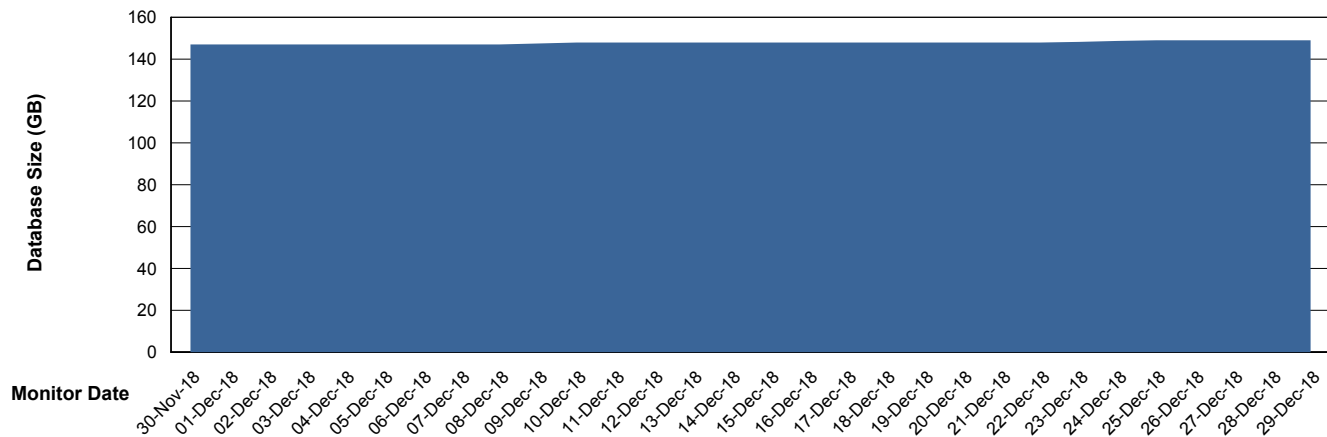
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Customer DFD Production
Database ID 39



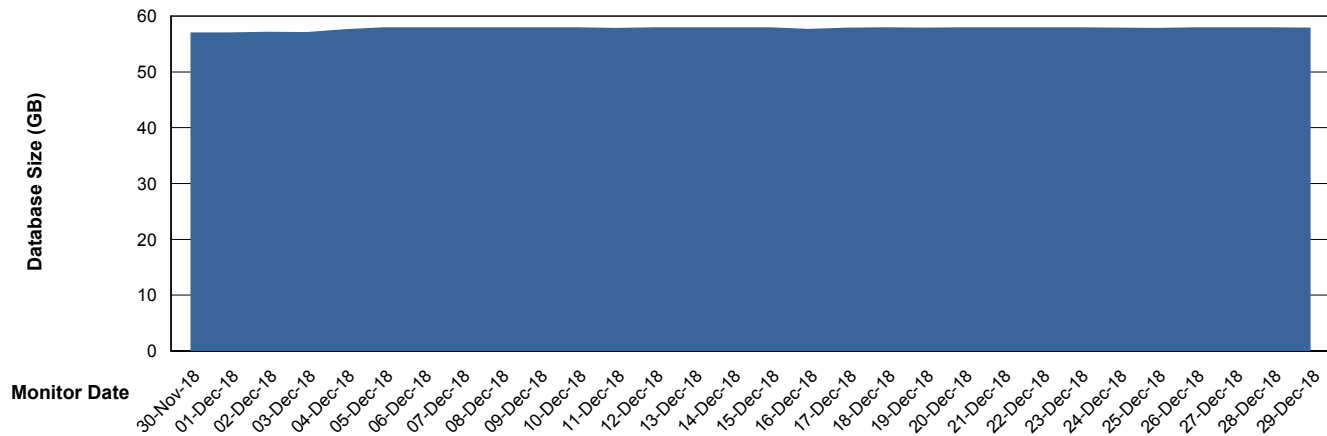
DATABASE SIZE DFDDDB_Production

Database growth over last month



DATABASE SIZE DFDDDBI_Production

Database growth over last month



Weekly SLA Customer Report

Customer DFD Production
Database ID 39



Database Tablespace DFDDDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 29-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |
| 28-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |
| 27-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |
| 26-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |
| 25-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |
| 24-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |
| 23-Dec-18 | ABSDATA | 56 | 47 | 16 |
| | INDX | 117 | 99 | 15 |

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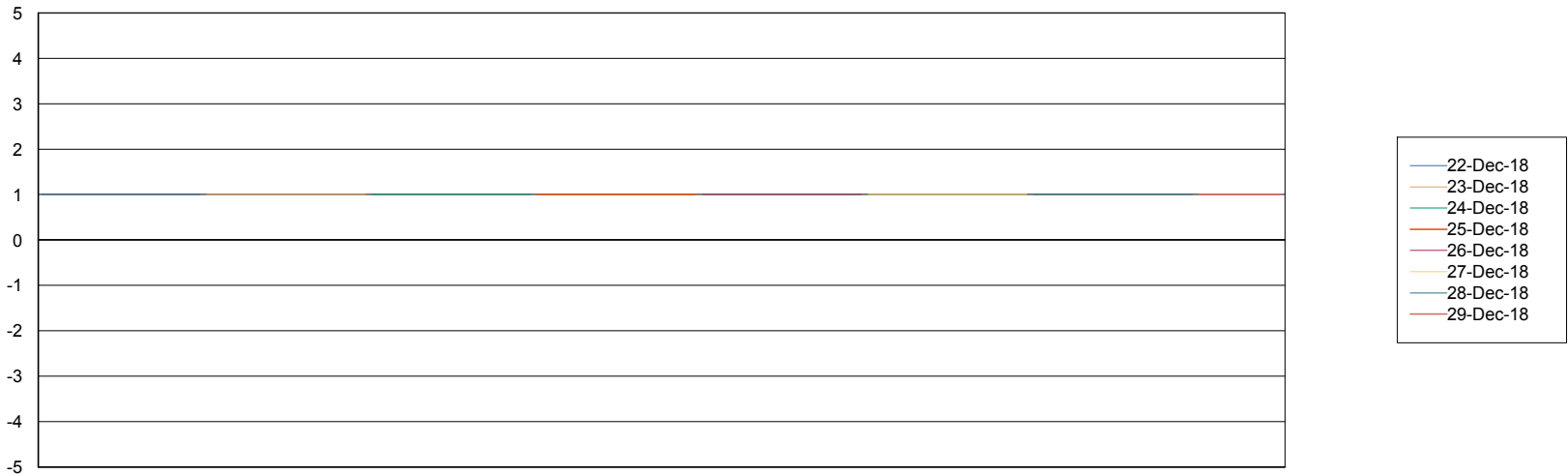


Database Tablespace DFDDDBI_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 29-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |
| 28-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |
| 27-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |
| 26-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |
| 25-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |
| 24-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |
| 23-Dec-18 | ABSDATA | 33 | 28 | 15 |
| | INDX | 31 | 26 | 16 |

Standby Database Health DFD Production

Recovery lag for last 7 days



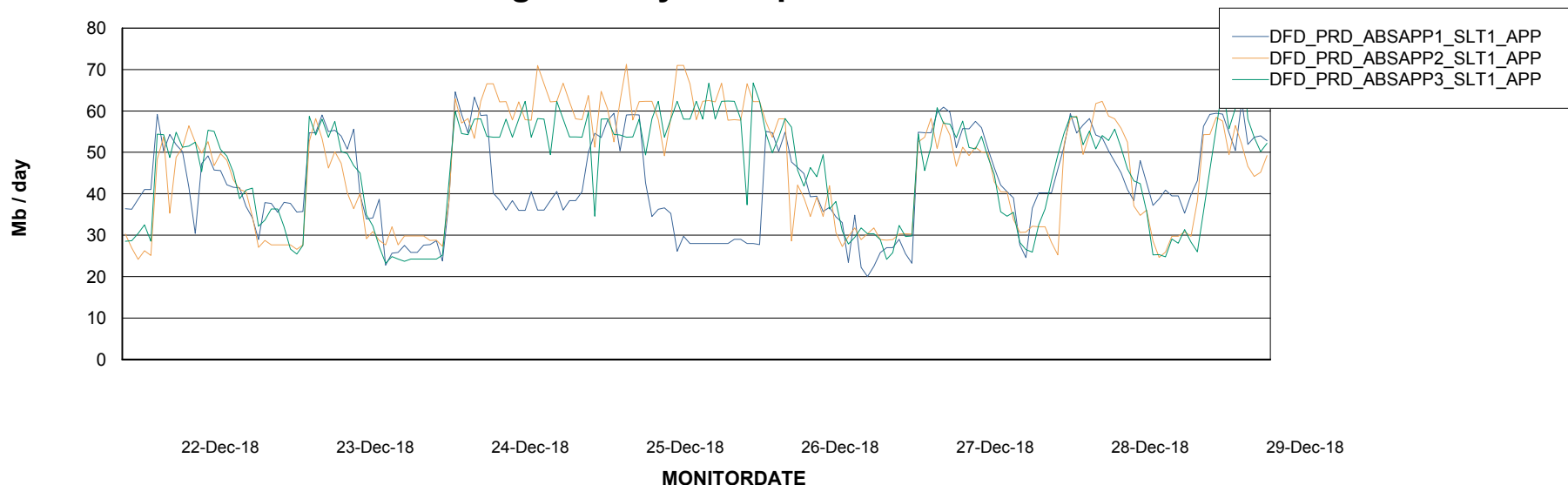
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Customer DFD Production
Database ID 39

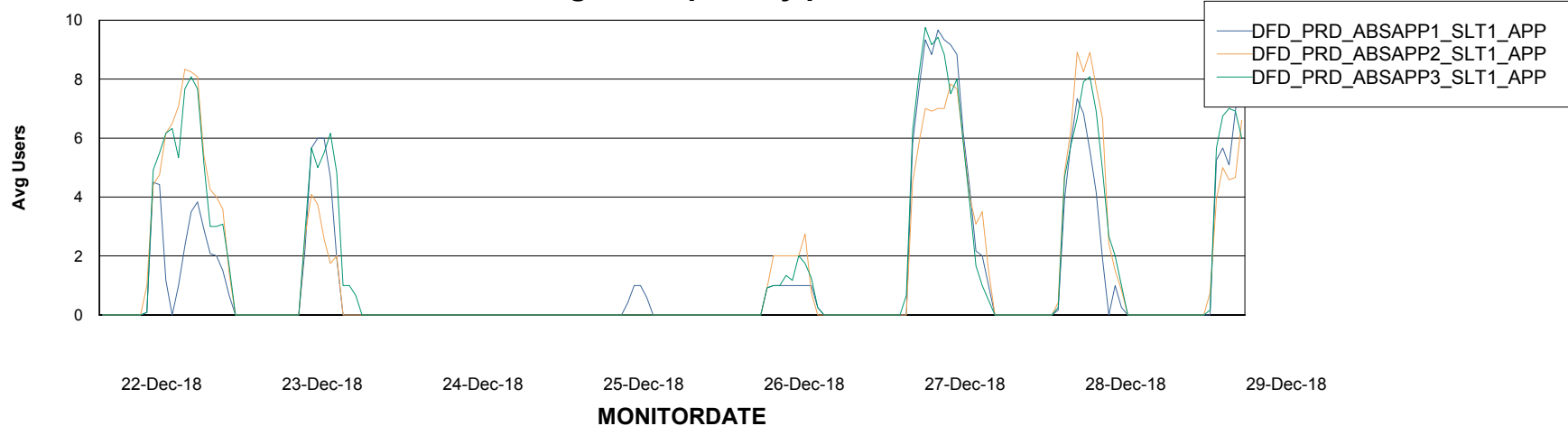


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



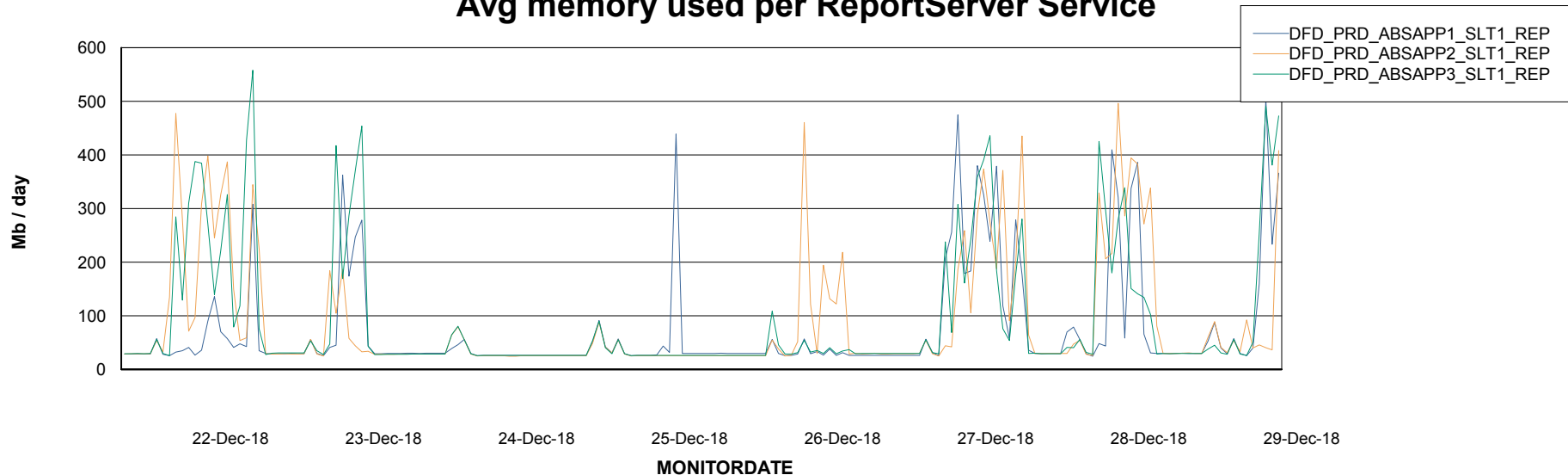
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



Disaster per ABS component

