

# Weekly SLA Customer Report

Customer CUS Production  
 Database ID 84



Harddisk Usage CUS\_ABSBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-Dec-18 | 80                        | 199                         | 67                        | 800                         |
| 14-Dec-18 | 80                        | 199                         | 67                        | 800                         |
| 13-Dec-18 | 80                        | 199                         | 67                        | 800                         |
| 12-Dec-18 | 80                        | 199                         | 67                        | 800                         |
| 11-Dec-18 | 80                        | 199                         | 67                        | 800                         |
| 10-Dec-18 | 80                        | 199                         | 67                        | 800                         |
| 09-Dec-18 | 80                        | 199                         | 67                        | 800                         |

Harddisk Usage CUS\_ABSPROD1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 15-Dec-18 | 63                        | 199                         |
| 14-Dec-18 | 63                        | 199                         |
| 13-Dec-18 | 63                        | 199                         |
| 12-Dec-18 | 63                        | 199                         |
| 11-Dec-18 | 64                        | 199                         |
| 10-Dec-18 | 64                        | 199                         |
| 09-Dec-18 | 64                        | 199                         |

# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Harddisk Usage CUS\_ABSPROD2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 15-Dec-18 | 78                        | 199                         |
| 14-Dec-18 | 78                        | 199                         |
| 13-Dec-18 | 78                        | 199                         |
| 12-Dec-18 | 78                        | 199                         |
| 11-Dec-18 | 78                        | 199                         |
| 10-Dec-18 | 78                        | 199                         |
| 09-Dec-18 | 78                        | 199                         |

## Harddisk Usage CUS\_ABSWEBPROD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 15-Dec-18 | 87                        | 199                         |
| 14-Dec-18 | 87                        | 199                         |
| 13-Dec-18 | 87                        | 199                         |
| 12-Dec-18 | 88                        | 199                         |
| 11-Dec-18 | 88                        | 199                         |
| 10-Dec-18 | 88                        | 199                         |
| 09-Dec-18 | 88                        | 199                         |

# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Harddisk Usage CUS\_PrimaryDBSrv\_ABSDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-Dec-18 | 84                        | 199                         | 80                        | 1,024                       |
| 14-Dec-18 | 84                        | 199                         | 80                        | 1,024                       |
| 13-Dec-18 | 84                        | 199                         | 80                        | 1,024                       |
| 12-Dec-18 | 84                        | 199                         | 80                        | 1,024                       |
| 11-Dec-18 | 84                        | 199                         | 81                        | 1,024                       |
| 10-Dec-18 | 84                        | 199                         | 81                        | 1,024                       |
| 09-Dec-18 | 84                        | 199                         | 81                        | 1,024                       |

## Harddisk Usage CUS\_StandByDBSrv\_ABSDB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-Dec-18 | 86                        | 199                         | 84                        | 1,024                       |
| 14-Dec-18 | 86                        | 199                         | 84                        | 1,024                       |
| 13-Dec-18 | 86                        | 199                         | 84                        | 1,024                       |
| 12-Dec-18 | 86                        | 199                         | 84                        | 1,024                       |
| 11-Dec-18 | 86                        | 199                         | 85                        | 1,024                       |
| 10-Dec-18 | 86                        | 199                         | 85                        | 1,024                       |
| 09-Dec-18 | 86                        | 199                         | 85                        | 1,024                       |

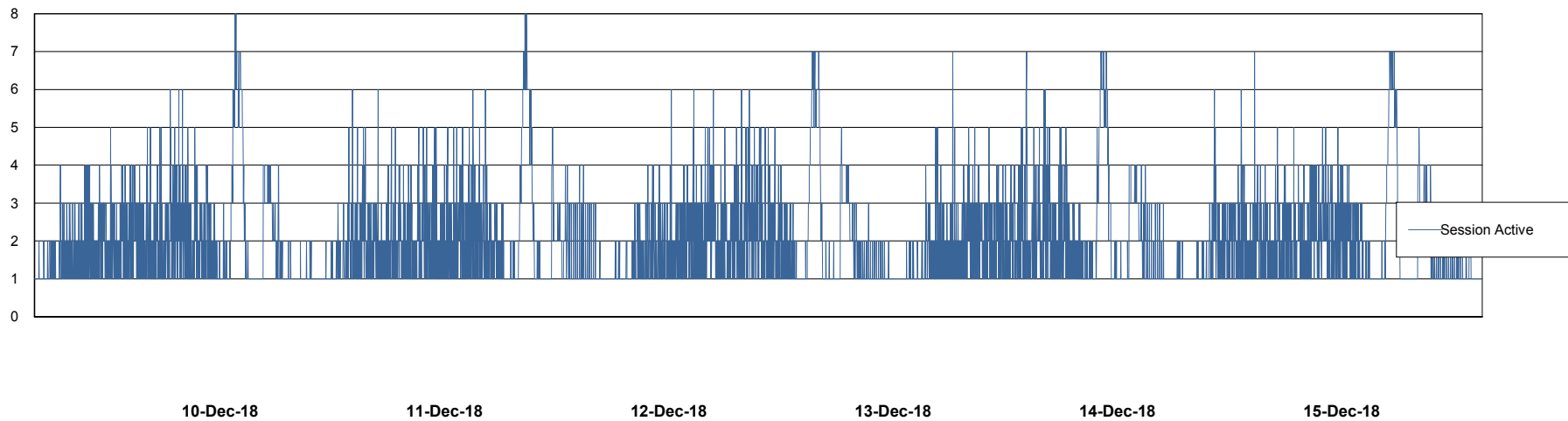
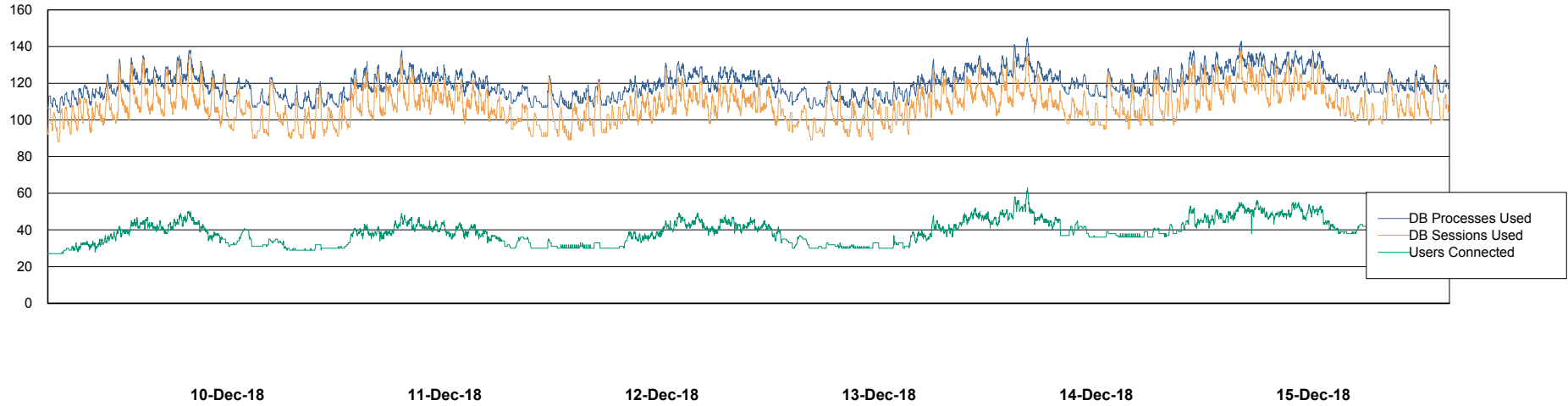
# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Database Performance CUS\_ProdDB\_Primary

DB Processes Max 300  
DB Sessions Max 472



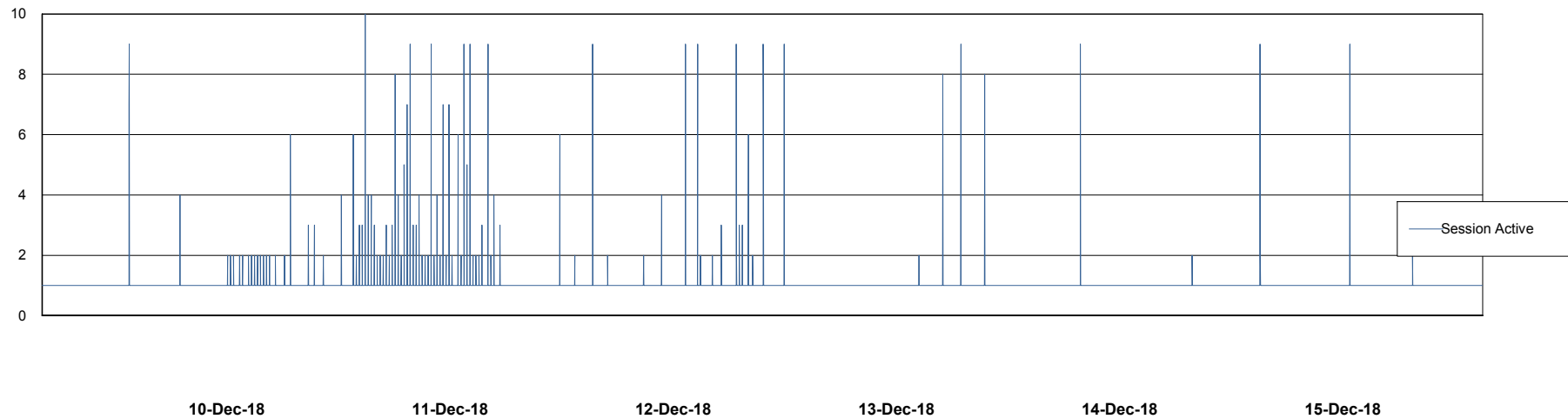
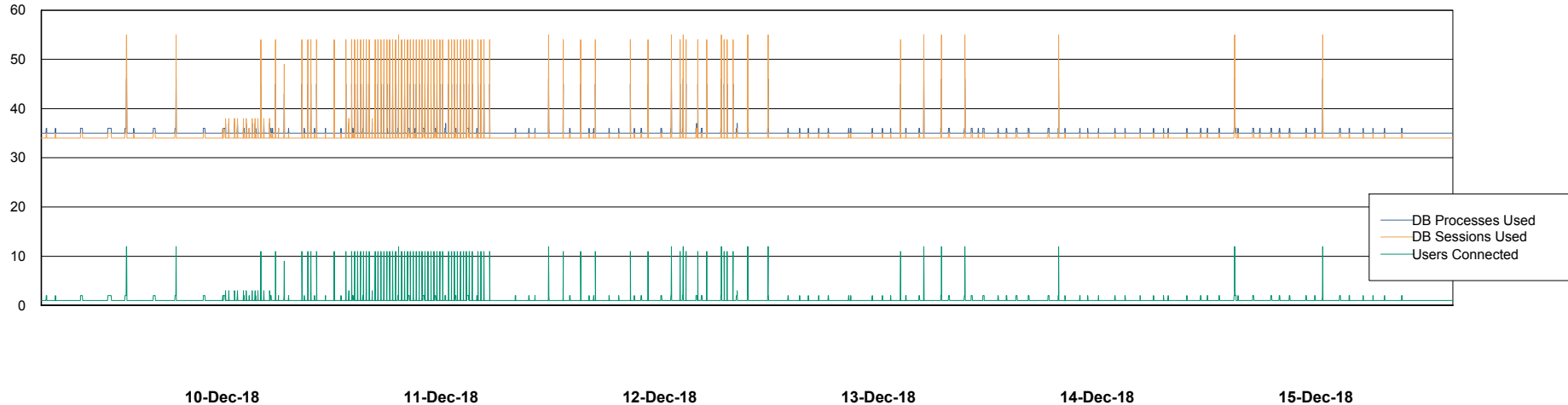
# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Database Performance CUS\_ProdDB\_Standby

DB Processes Max 300  
DB Sessions Max 472



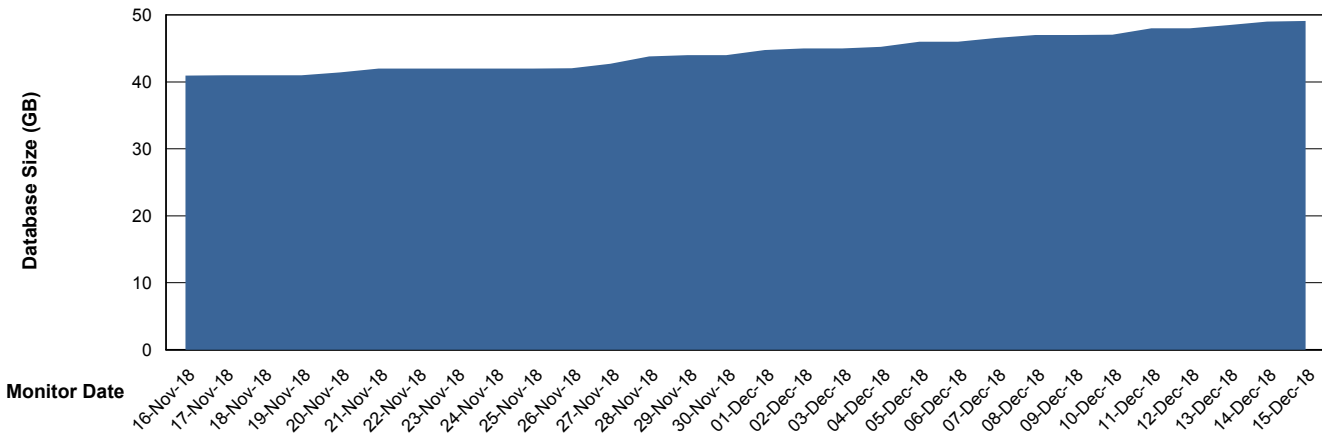
# Weekly SLA Customer Report

Customer CUS Production  
 Database ID 84



DATABASE SIZE CUS\_ProdDB\_Primary

Database growth over last month



Database Tablespace CUS\_ProdDB\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-Dec-18 | ABSDATA         | 48            | 40            | 17              |
|           | INDX            | 12            | 0             | 100             |
| 14-Dec-18 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 12            | 0             | 100             |
| 13-Dec-18 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 12            | 0             | 100             |
| 12-Dec-18 | ABSDATA         | 41            | 39            | 5               |
|           | INDX            | 12            | 0             | 100             |
| 11-Dec-18 | ABSDATA         | 40            | 39            | 3               |
|           | INDX            | 12            | 0             | 100             |
| 10-Dec-18 | ABSDATA         | 40            | 39            | 3               |
|           | INDX            | 12            | 0             | 100             |
| 09-Dec-18 | ABSDATA         | 40            | 39            | 3               |
|           | INDX            | 12            | 0             | 100             |

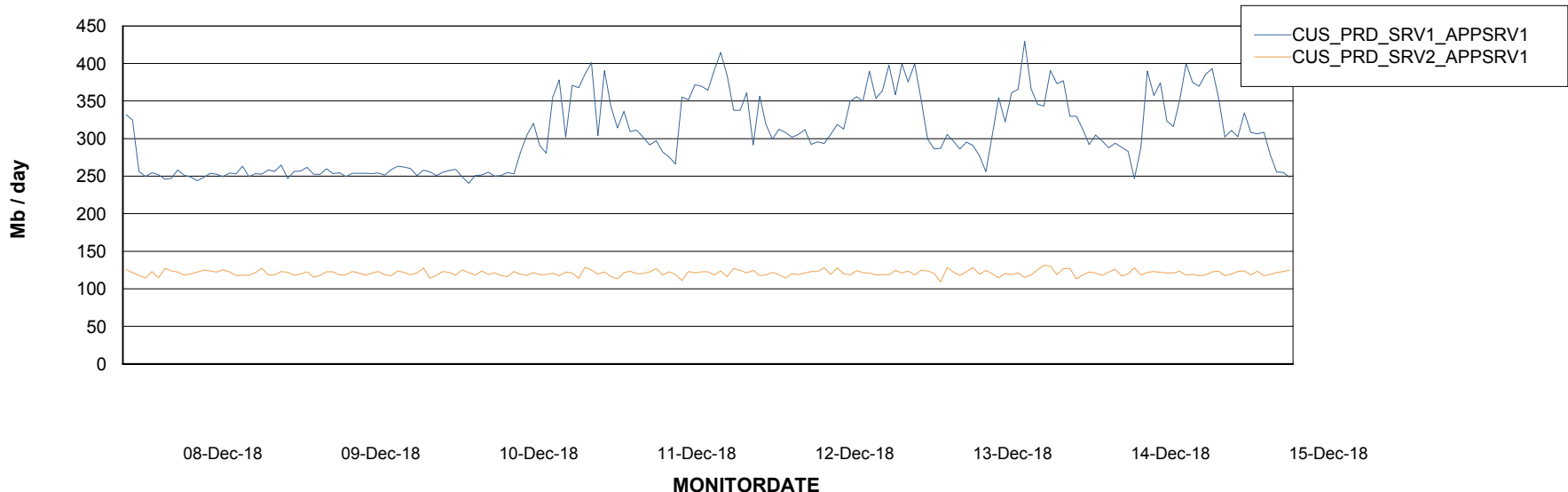
# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84

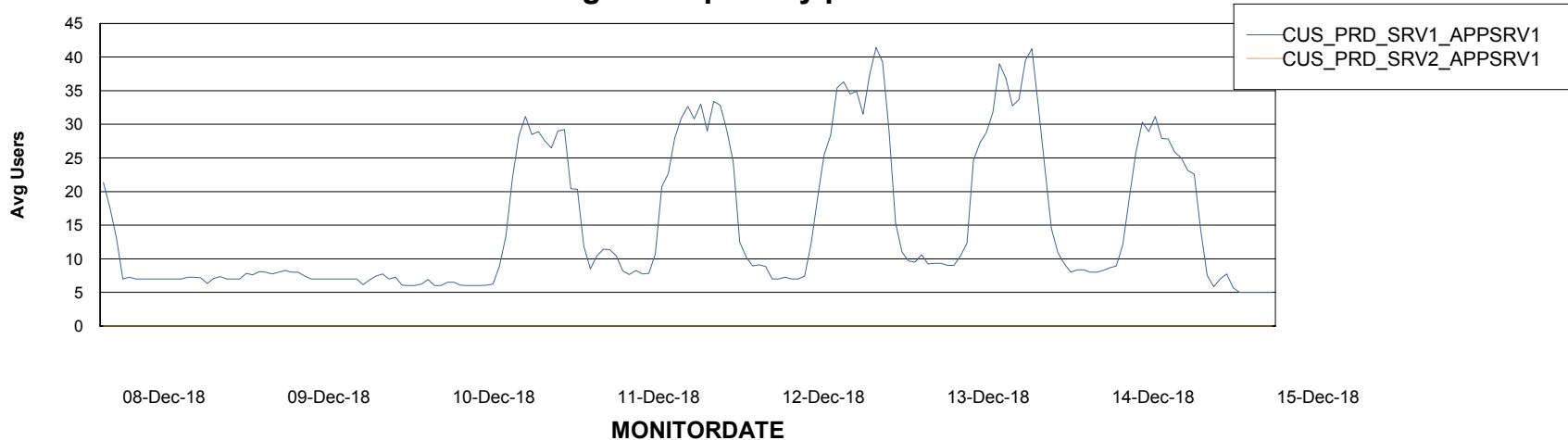


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



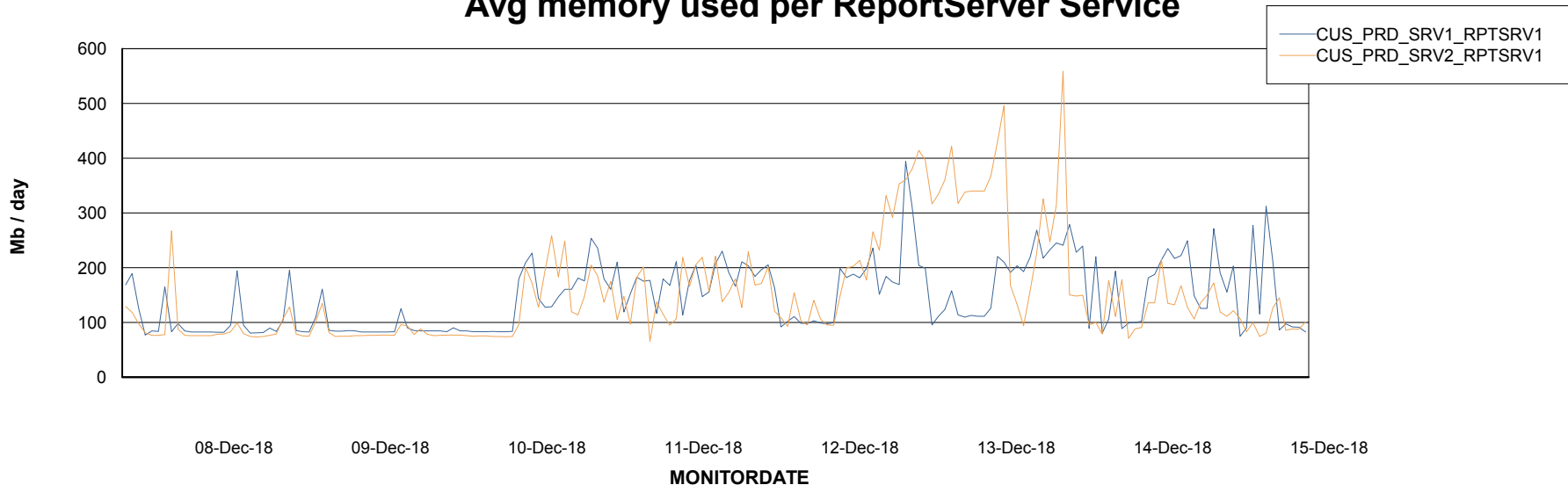
# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## ABSSolute Web Component Services

### Avg memory used per ReportServer Service



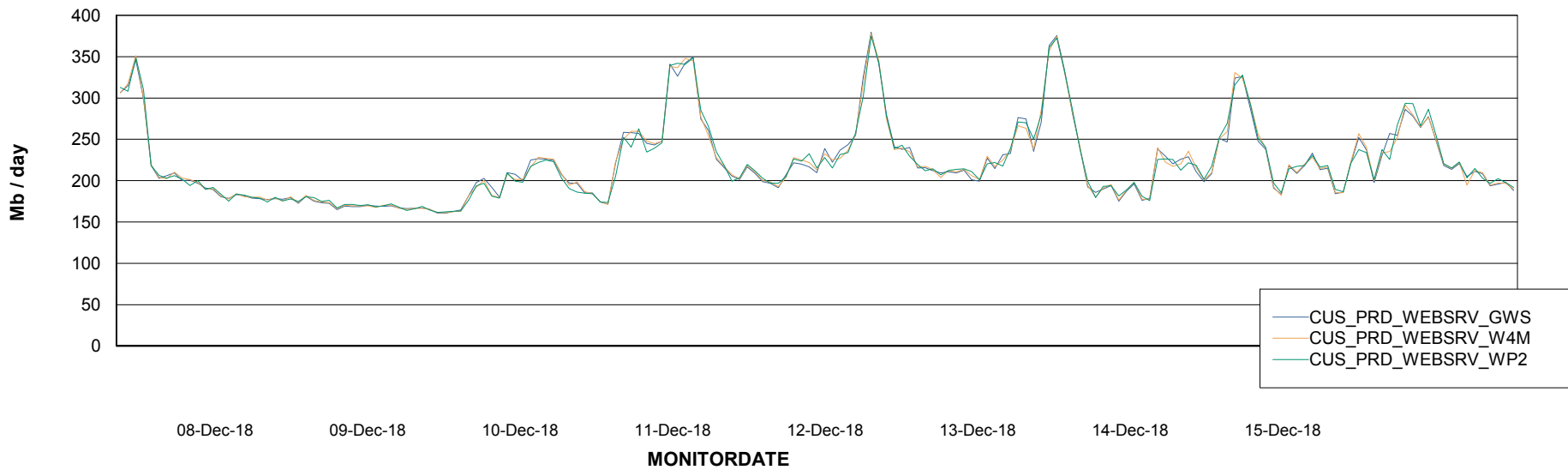
# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Disaster per ABS component

