

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 08-Dec-18 | 27 | 1 | 1 | 56 | 97 | 5 | 0 | 41 | 394 | 222 |
| 07-Dec-18 | 27 | 1 | 1 | 56 | 97 | 5 | 0 | 41 | 394 | 221 |
| 06-Dec-18 | 27 | 1 | 1 | 56 | 97 | 5 | 0 | 41 | 394 | 219 |
| 05-Dec-18 | 27 | 1 | 1 | 56 | 97 | 5 | 0 | 42 | 394 | 217 |
| 04-Dec-18 | 27 | 1 | 1 | 57 | 97 | 5 | 0 | 42 | 394 | 216 |
| 03-Dec-18 | 27 | 1 | 1 | 57 | 97 | 5 | 0 | 42 | 394 | 216 |
| 02-Dec-18 | 27 | 1 | 1 | 57 | 97 | 5 | 0 | 42 | 394 | 215 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 08-Dec-18 | 17 | 1 | 1 | 36 | 96 | 1 | 0 | 27 | 5 | 3 |
| 07-Dec-18 | 17 | 1 | 1 | 36 | 96 | 1 | 0 | 29 | 5 | 3 |
| 06-Dec-18 | 17 | 1 | 1 | 37 | 96 | 1 | 0 | 31 | 5 | 3 |
| 05-Dec-18 | 17 | 1 | 1 | 37 | 96 | 1 | 0 | 34 | 5 | 3 |
| 04-Dec-18 | 17 | 1 | 1 | 38 | 96 | 1 | 0 | 21 | 5 | 4 |
| 03-Dec-18 | 17 | 1 | 1 | 39 | 96 | 1 | 0 | 20 | 5 | 4 |
| 02-Dec-18 | 17 | 1 | 1 | 39 | 96 | 1 | 0 | 23 | 5 | 4 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 08-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 39 | 20 | 11 |
| 07-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 39 | 20 | 11 |
| 06-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 39 | 20 | 11 |
| 05-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 39 | 20 | 11 |
| 04-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 40 | 20 | 11 |
| 03-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 40 | 20 | 11 |
| 02-Dec-18 | 24 | 1 | 1 | 90 | 100 | 1 | 0 | 41 | 20 | 11 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 08-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |
| 07-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |
| 06-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |
| 05-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |
| 04-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |
| 03-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |
| 02-Dec-18 | 29 | 1 | 1 | 95 | 100 | 1 | 0 | 26 | 10 | 7 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 08-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 56 | 10 | 4 |
| 07-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 56 | 10 | 4 |
| 06-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 56 | 10 | 4 |
| 05-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 56 | 10 | 4 |
| 04-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 03-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 02-Dec-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |

Harddisk Usage BGG_PRD_SRV4

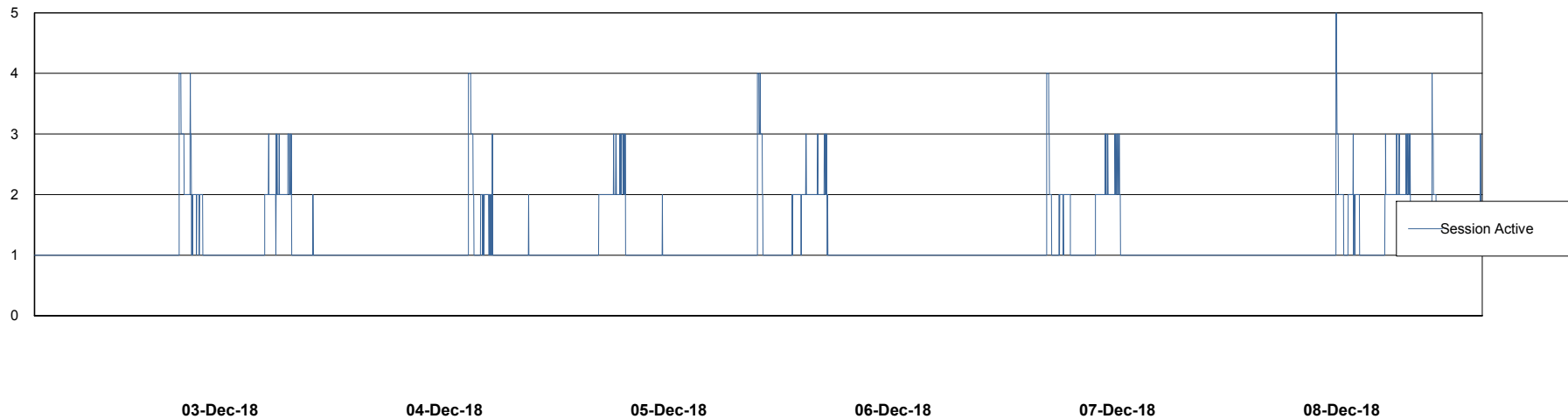
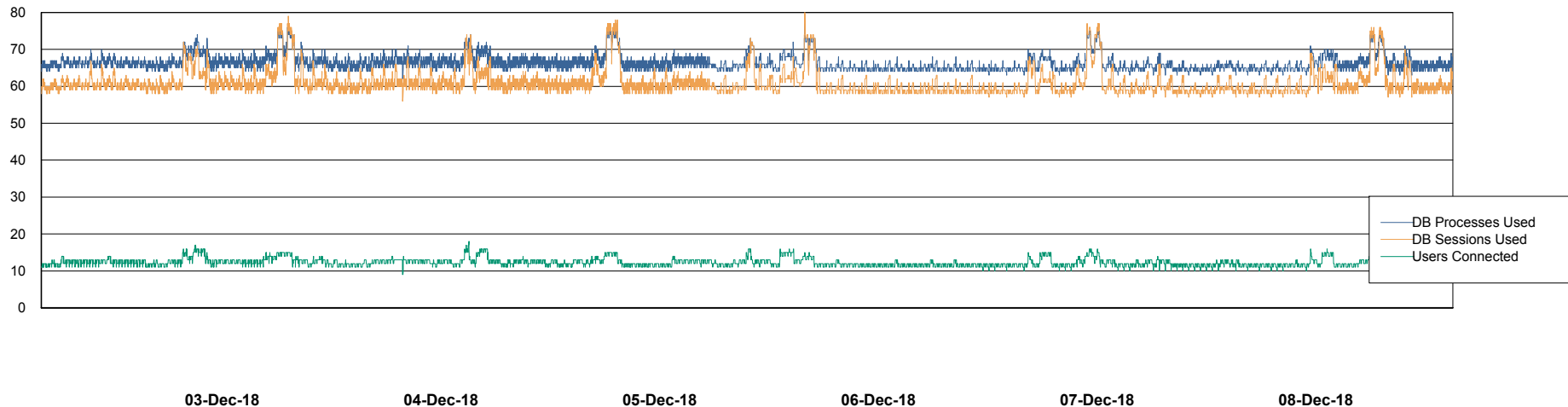
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 08-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 07-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 06-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 05-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 04-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 03-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 02-Dec-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

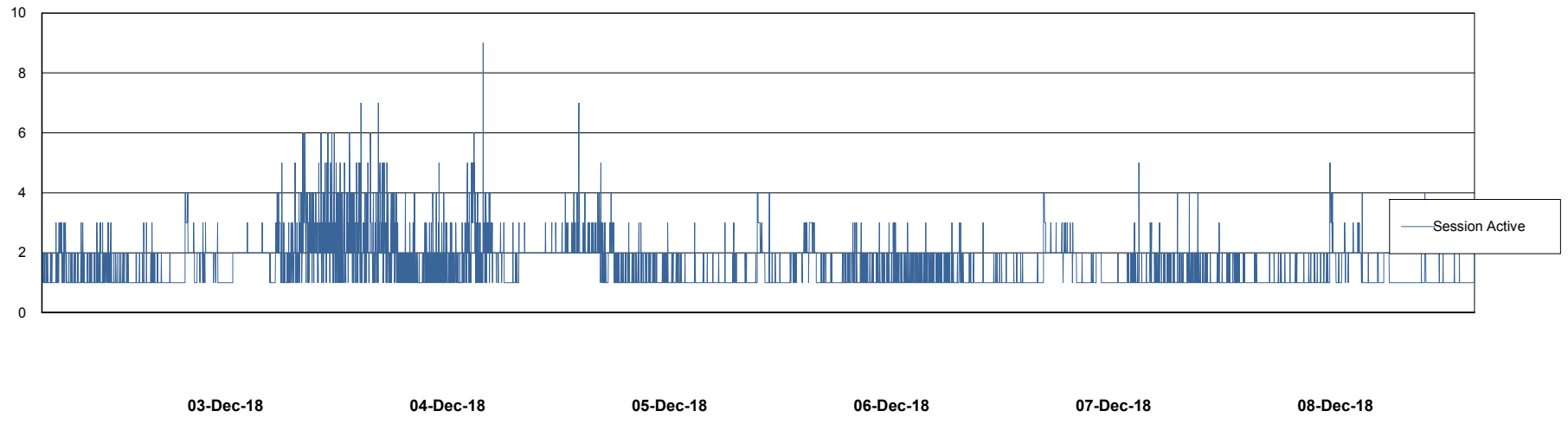
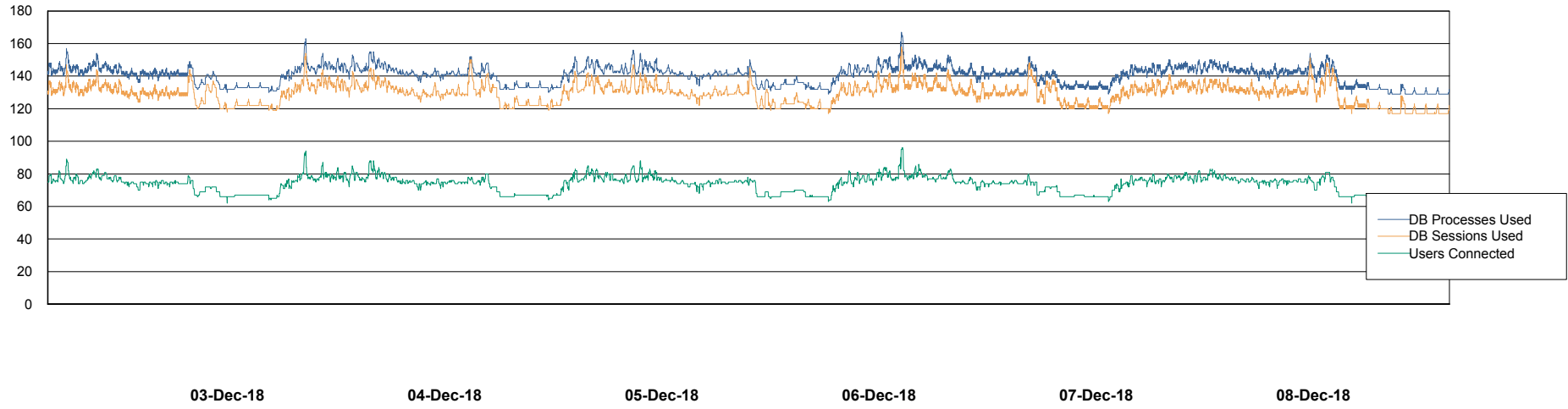


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

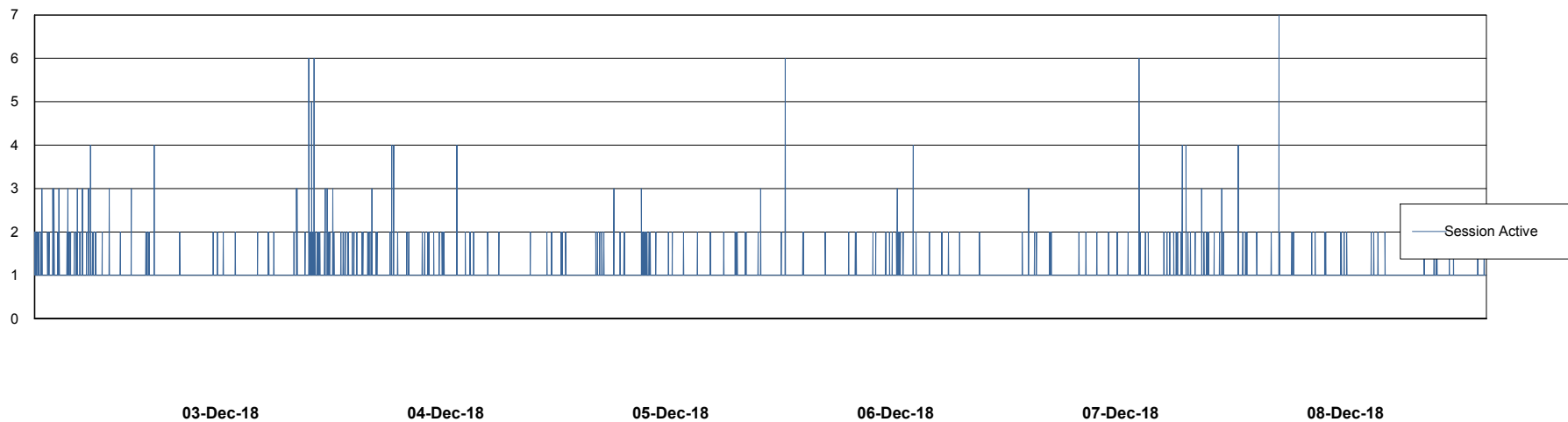
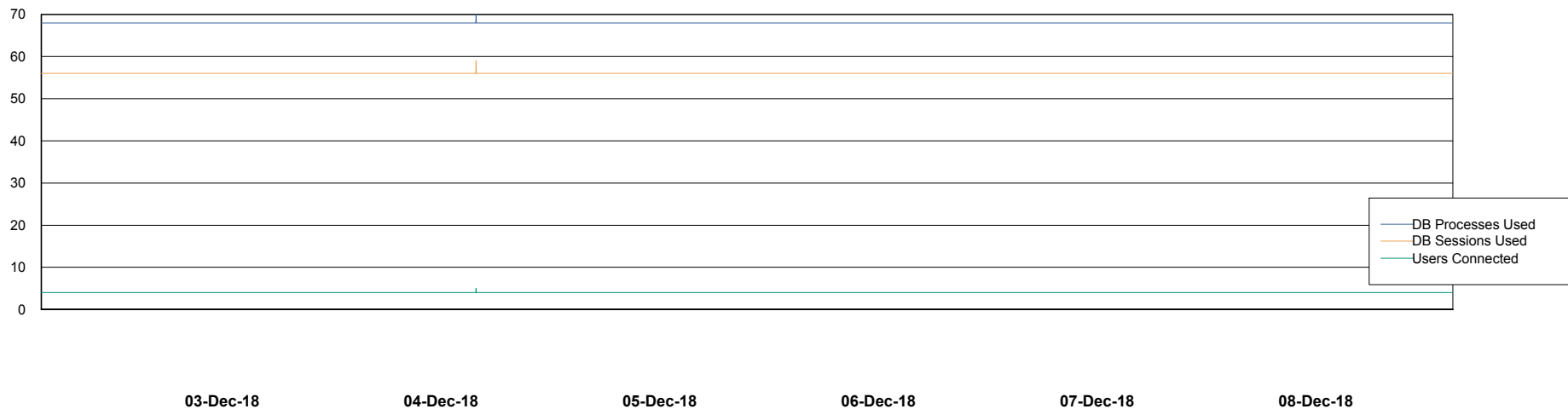


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby



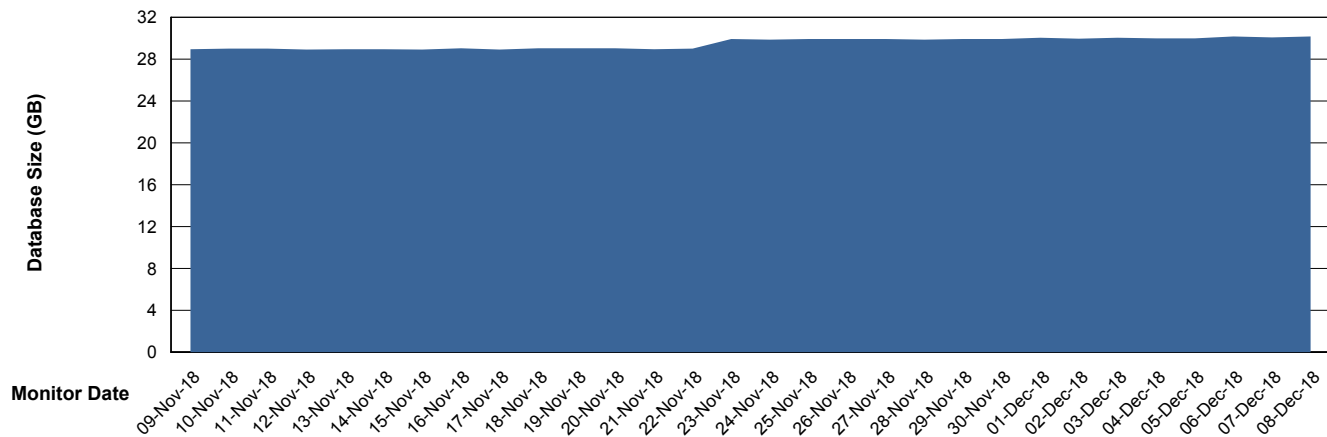
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



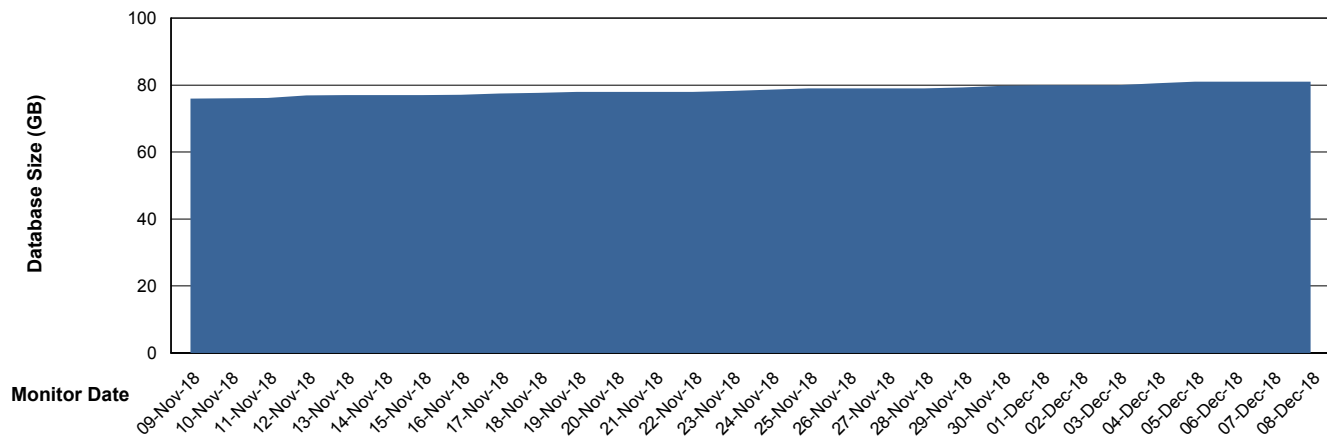
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Tablespace BGGDB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 08-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 15 | 12 |
| 07-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 15 | 12 |
| 06-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 15 | 12 |
| 05-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 15 | 12 |
| 04-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 14 | 18 |
| 03-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 14 | 18 |
| 02-Dec-18 | ABSDATA | 18 | 14 | 22 |
| | INDX | 17 | 14 | 18 |

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 08-Dec-18 | ABSDATA | 84 | 73 | 13 |
| | INDX | 8 | 5 | 38 |
| 07-Dec-18 | ABSDATA | 84 | 73 | 13 |
| | INDX | 8 | 5 | 38 |
| 06-Dec-18 | ABSDATA | 84 | 72 | 14 |
| | INDX | 8 | 5 | 38 |
| 05-Dec-18 | ABSDATA | 84 | 72 | 14 |
| | INDX | 8 | 5 | 38 |
| 04-Dec-18 | ABSDATA | 84 | 72 | 14 |
| | INDX | 8 | 5 | 38 |
| 03-Dec-18 | ABSDATA | 84 | 72 | 14 |
| | INDX | 8 | 5 | 38 |
| 02-Dec-18 | ABSDATA | 84 | 72 | 14 |
| | INDX | 8 | 5 | 38 |

BI Status and last ETL error for BGGDB_BI

| | Sun 2/12/2018 | Mon 3/12/2018 | Tue 4/12/2018 | Wed 5/12/2018 | Thu 6/12/2018 | Fri 7/12/2018 | Sat 8/12/2018 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Standby Database Health BGG_Production

Recovery lag for last 7 days



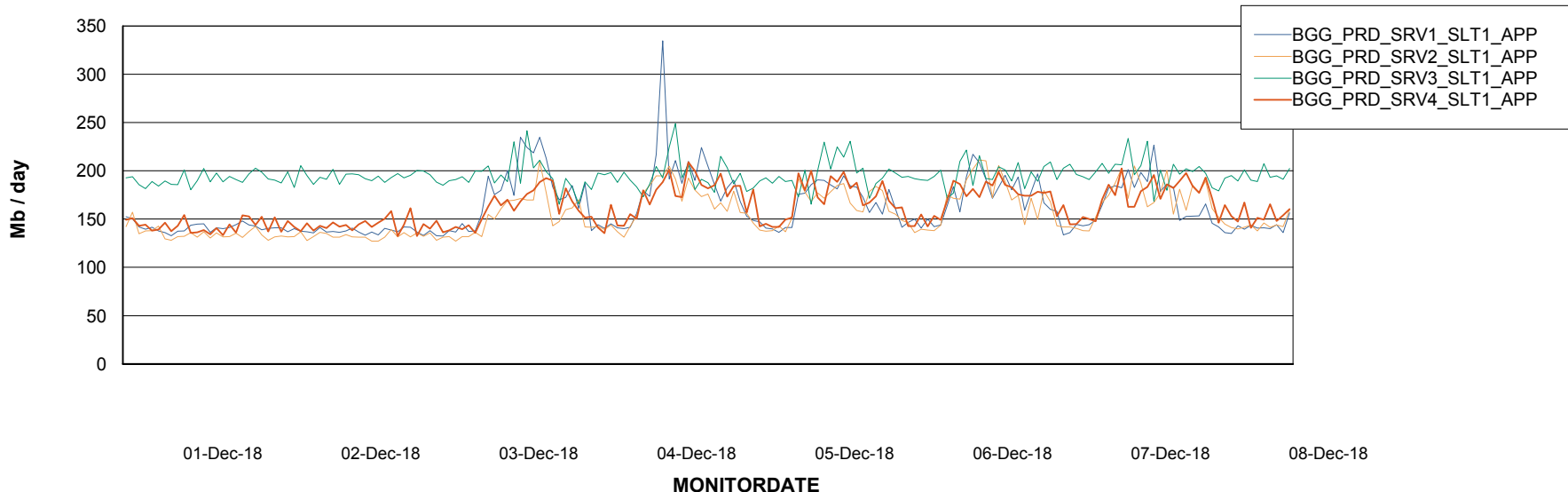
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

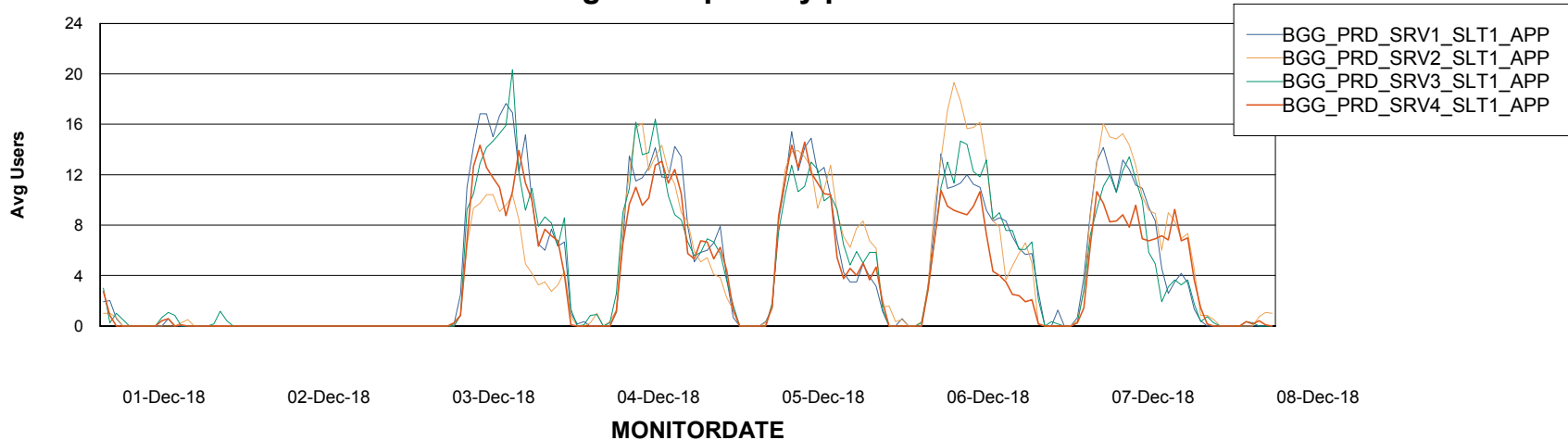


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



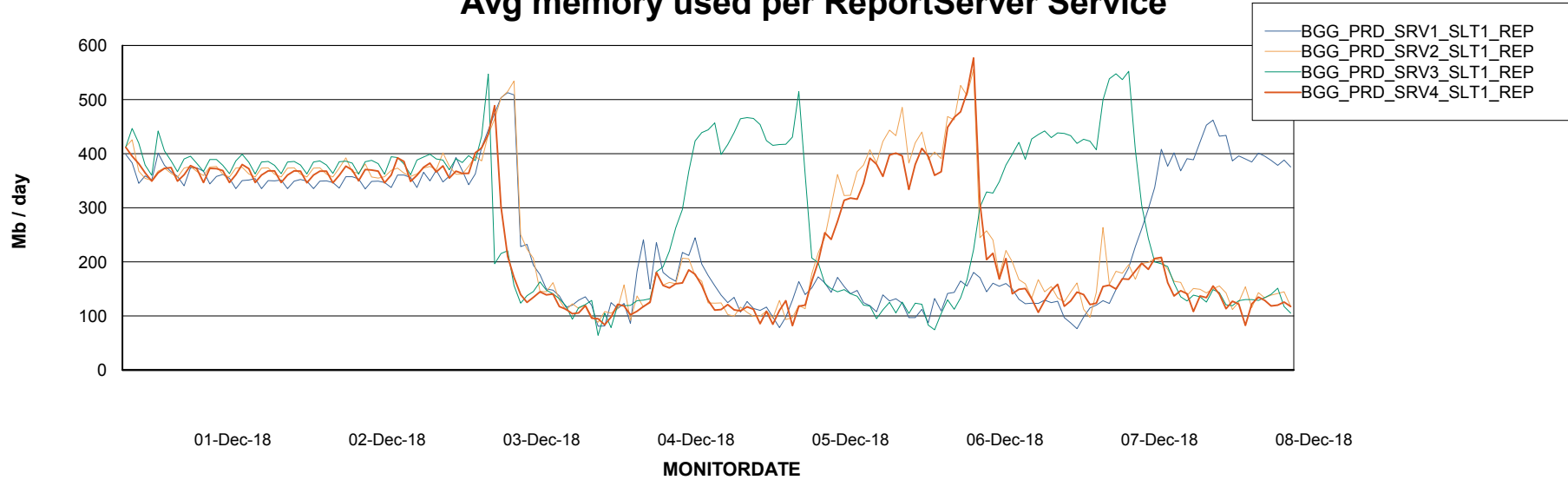
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



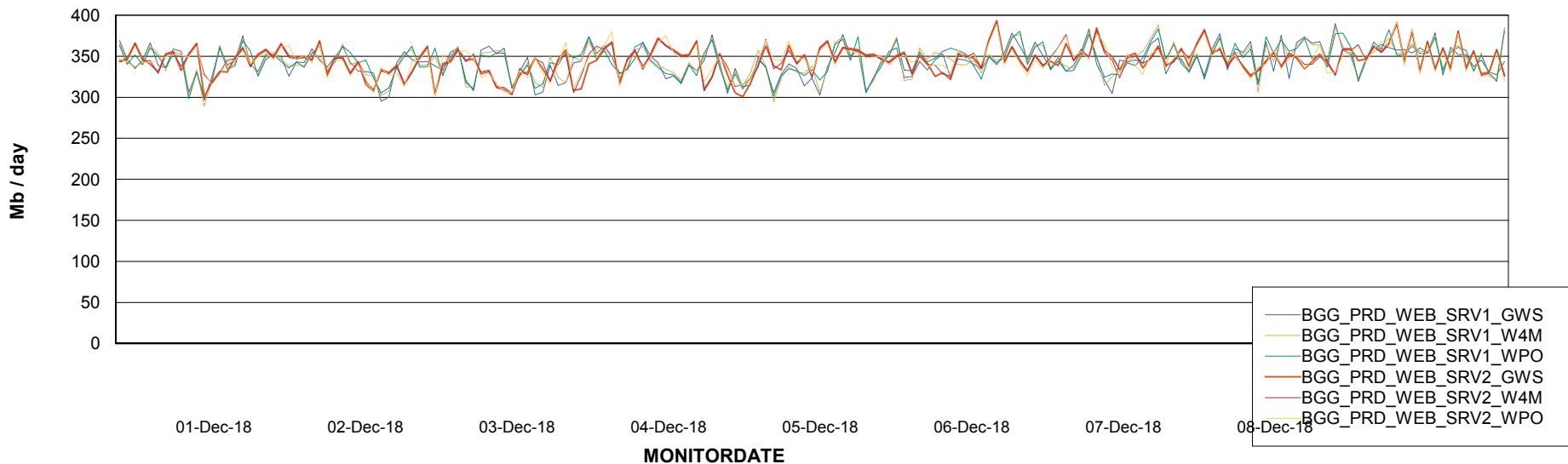
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

