

# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Harddisk Usage AUJ\_PRD\_ABS\_APP1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 08-Dec-18 | 24                       | 241                        | 173                       |
| 07-Dec-18 | 24                       | 241                        | 173                       |
| 06-Dec-18 | 24                       | 241                        | 173                       |
| 05-Dec-18 | 24                       | 241                        | 173                       |
| 04-Dec-18 | 24                       | 241                        | 173                       |
| 03-Dec-18 | 24                       | 241                        | 173                       |
| 02-Dec-18 | 24                       | 241                        | 173                       |

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 08-Dec-18 | 21                       | 241                        | 181                       |
| 07-Dec-18 | 21                       | 241                        | 181                       |
| 06-Dec-18 | 21                       | 241                        | 181                       |
| 05-Dec-18 | 21                       | 241                        | 181                       |
| 04-Dec-18 | 21                       | 241                        | 181                       |
| 03-Dec-18 | 21                       | 241                        | 181                       |
| 02-Dec-18 | 21                       | 241                        | 181                       |

# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



Harddisk Usage AUJ\_PRD\_ABS\_APP3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 08-Dec-18 | 91                       | 247                        | 22                        |
| 07-Dec-18 | 91                       | 247                        | 22                        |
| 06-Dec-18 | 91                       | 247                        | 22                        |
| 05-Dec-18 | 91                       | 247                        | 22                        |
| 04-Dec-18 | 91                       | 247                        | 22                        |
| 03-Dec-18 | 91                       | 247                        | 22                        |
| 02-Dec-18 | 91                       | 247                        | 22                        |

Harddisk Usage AUJ\_PRD\_ORACLE4

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 08-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,591                       | 75                           | 4,436                          | 1,061                        |
| 07-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,608                       | 75                           | 4,436                          | 1,061                        |
| 06-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,590                       | 75                           | 4,436                          | 1,061                        |
| 05-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,590                       | 75                           | 4,436                          | 1,061                        |
| 04-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,589                       | 75                           | 4,436                          | 1,061                        |
| 03-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,588                       | 75                           | 4,436                          | 1,061                        |
| 02-Dec-18 | 98                       | 534                        | 12                        | 62                         | 4,436                        | 1,581                       | 75                           | 4,436                          | 1,061                        |

# Weekly SLA Customer Report

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Harddisk Usage AUJ\_PRD\_ORACLE5

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 08-Dec-18 | 98                       | 534                        | 12                        | 93                         | 4,436                        | 294                         | 75                           | 4,436                          | 1,064                        |
| 07-Dec-18 | 98                       | 534                        | 12                        | 94                         | 4,436                        | 254                         | 75                           | 4,436                          | 1,064                        |
| 06-Dec-18 | 98                       | 534                        | 12                        | 94                         | 4,436                        | 236                         | 75                           | 4,436                          | 1,064                        |
| 05-Dec-18 | 98                       | 534                        | 12                        | 94                         | 4,436                        | 237                         | 75                           | 4,436                          | 1,064                        |
| 04-Dec-18 | 98                       | 534                        | 12                        | 94                         | 4,436                        | 237                         | 75                           | 4,436                          | 1,064                        |
| 03-Dec-18 | 98                       | 534                        | 12                        | 95                         | 4,436                        | 230                         | 75                           | 4,436                          | 1,064                        |
| 02-Dec-18 | 98                       | 534                        | 12                        | 95                         | 4,436                        | 224                         | 75                           | 4,436                          | 1,064                        |

Harddisk Usage AUJ\_PRD\_ORACLE6

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 08-Dec-18 | 75                       | 534                        | 128                       | 75                         | 534                          | 128                         | 75                           | 4,436                          | 1,056                        |
| 07-Dec-18 | 82                       | 534                        | 89                        | 82                         | 534                          | 89                          | 75                           | 4,436                          | 1,056                        |
| 06-Dec-18 | 86                       | 534                        | 72                        | 86                         | 534                          | 72                          | 75                           | 4,436                          | 1,056                        |
| 05-Dec-18 | 86                       | 534                        | 73                        | 86                         | 534                          | 73                          | 75                           | 4,436                          | 1,056                        |
| 04-Dec-18 | 86                       | 534                        | 71                        | 86                         | 534                          | 71                          | 75                           | 4,436                          | 1,056                        |
| 03-Dec-18 | 88                       | 534                        | 62                        | 88                         | 534                          | 62                          | 75                           | 4,436                          | 1,056                        |
| 02-Dec-18 | 89                       | 534                        | 57                        | 89                         | 534                          | 57                          | 75                           | 4,436                          | 1,056                        |

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Harddisk Usage AUJ\_PRD\_ORACLE\_BI1

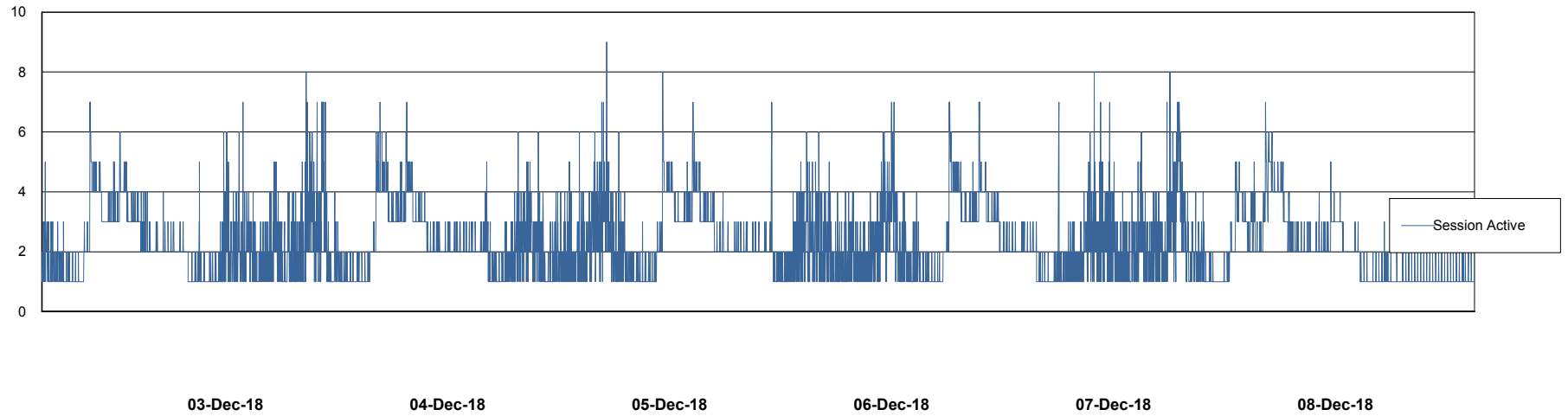
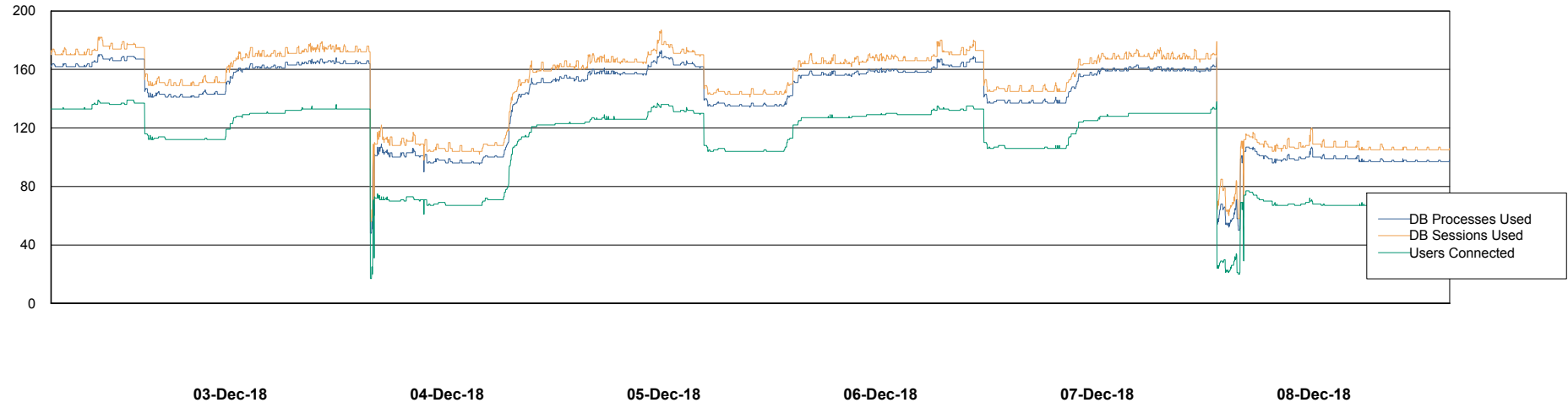
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 08-Dec-18 | 8                        | 526                        | 457                       |
| 07-Dec-18 | 9                        | 526                        | 454                       |
| 06-Dec-18 | 9                        | 526                        | 453                       |
| 05-Dec-18 | 9                        | 526                        | 453                       |
| 04-Dec-18 | 9                        | 526                        | 454                       |
| 03-Dec-18 | 9                        | 526                        | 453                       |
| 02-Dec-18 | 9                        | 526                        | 456                       |

# Weekly SLA Customer Report

Customer AUJ\_Production  
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## Database Performance AUJ\_DB4\_Primary

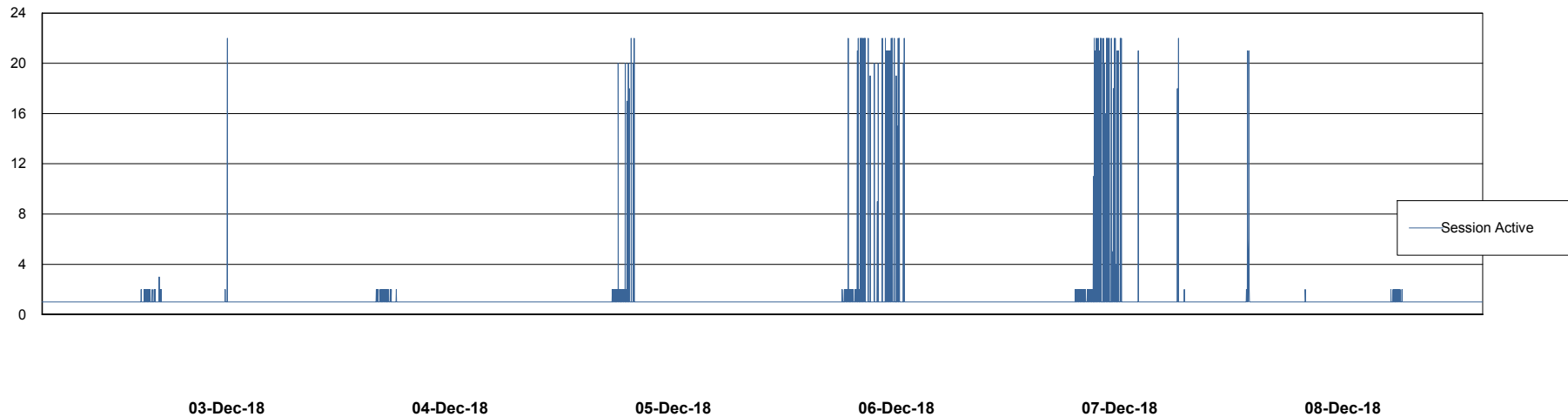
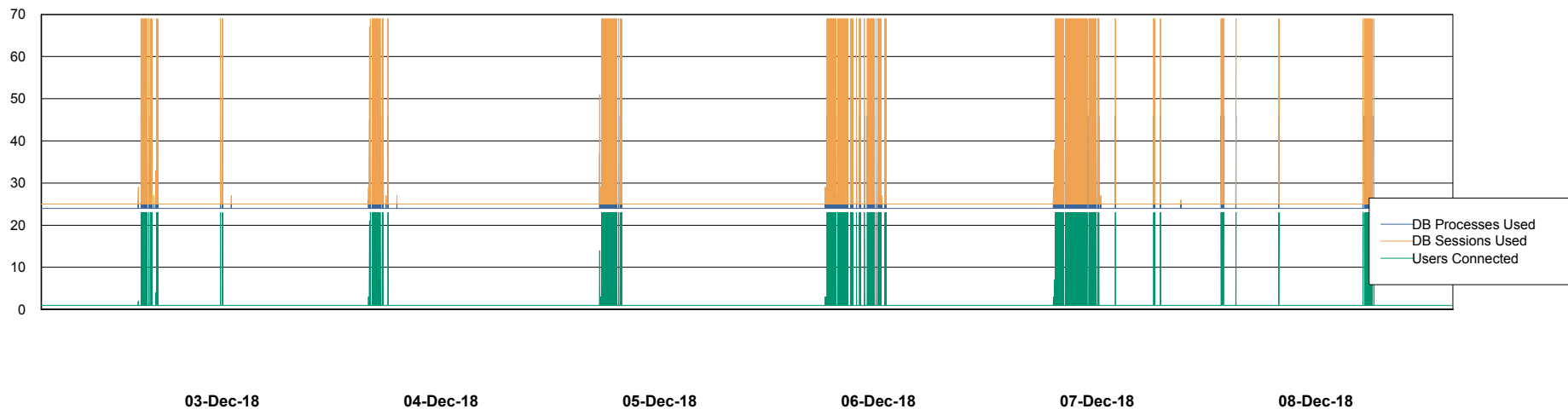


# Weekly SLA Customer Report

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## Database Performance AUJ\_DB5\_Standby

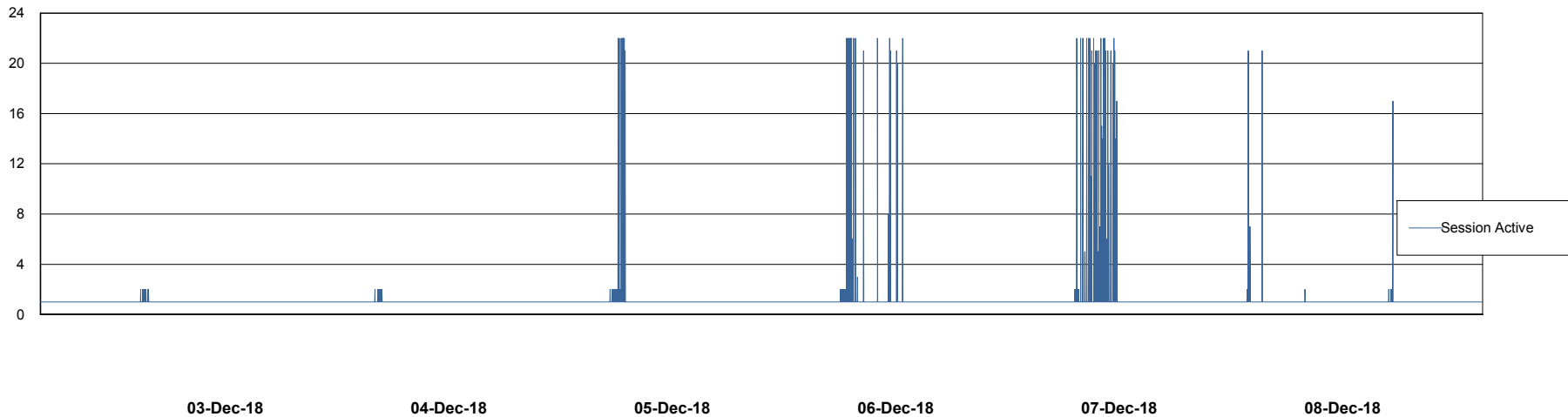
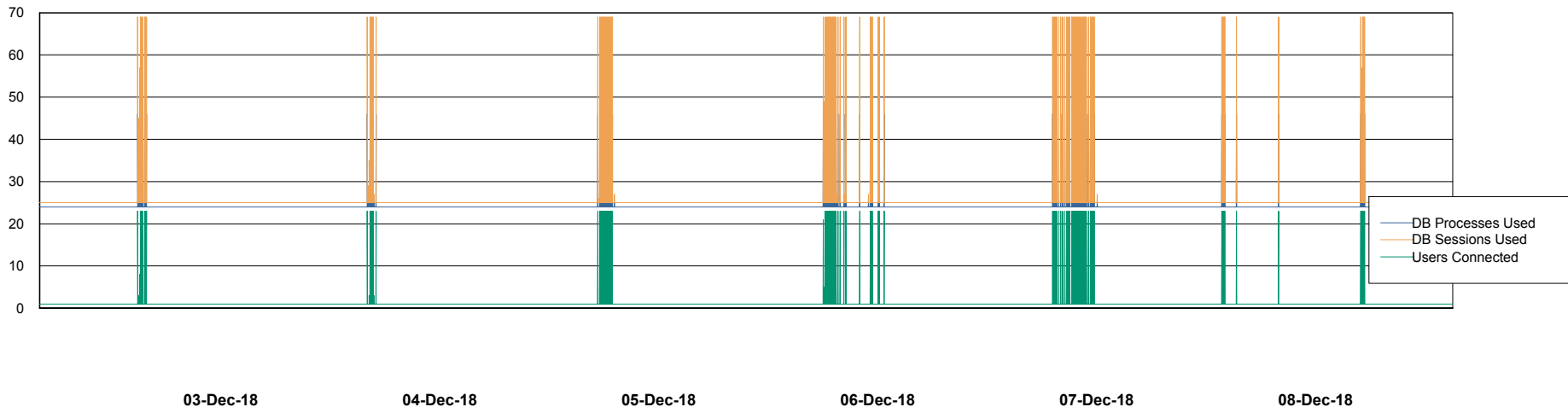


# Weekly SLA Customer Report

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## Database Performance AUJ\_DB6\_Standby2

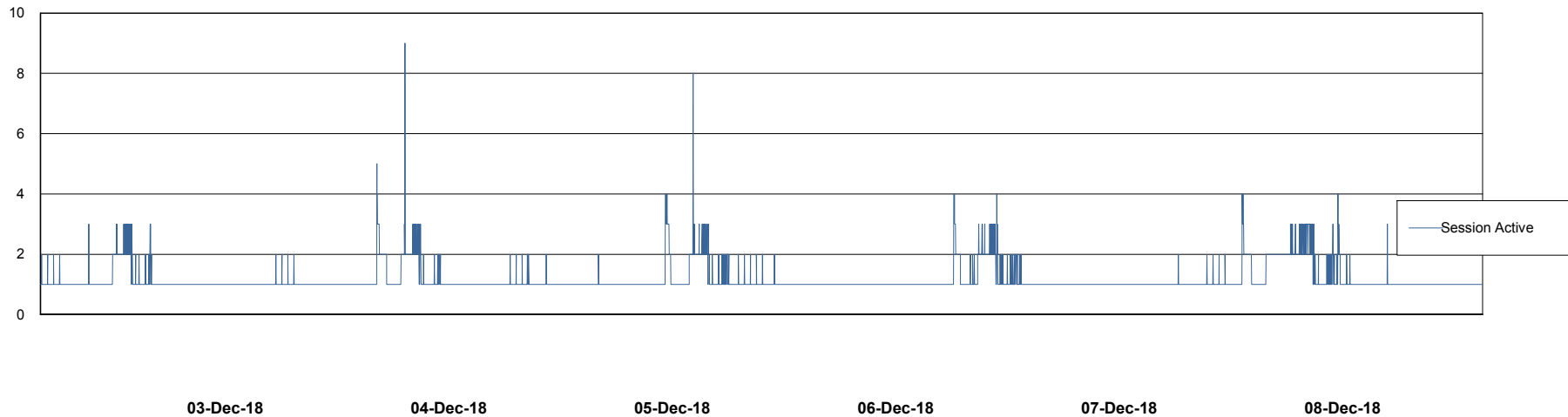
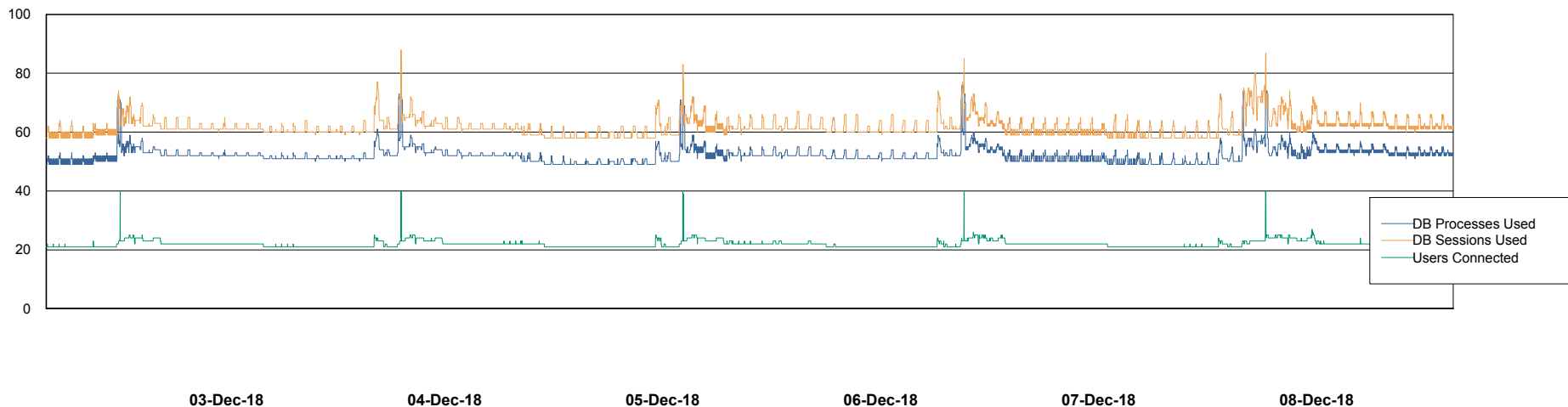


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI

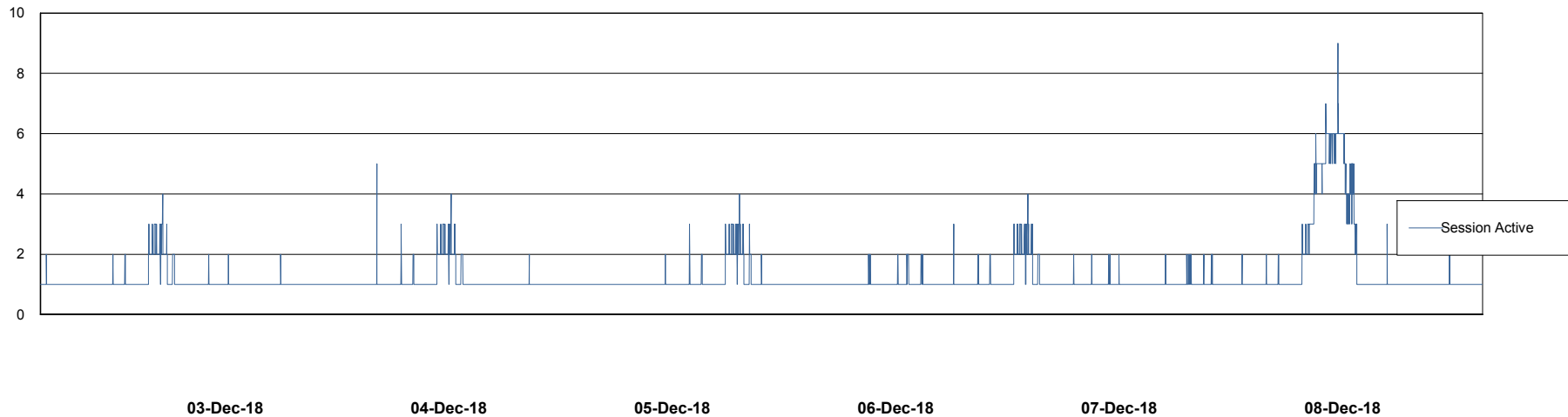
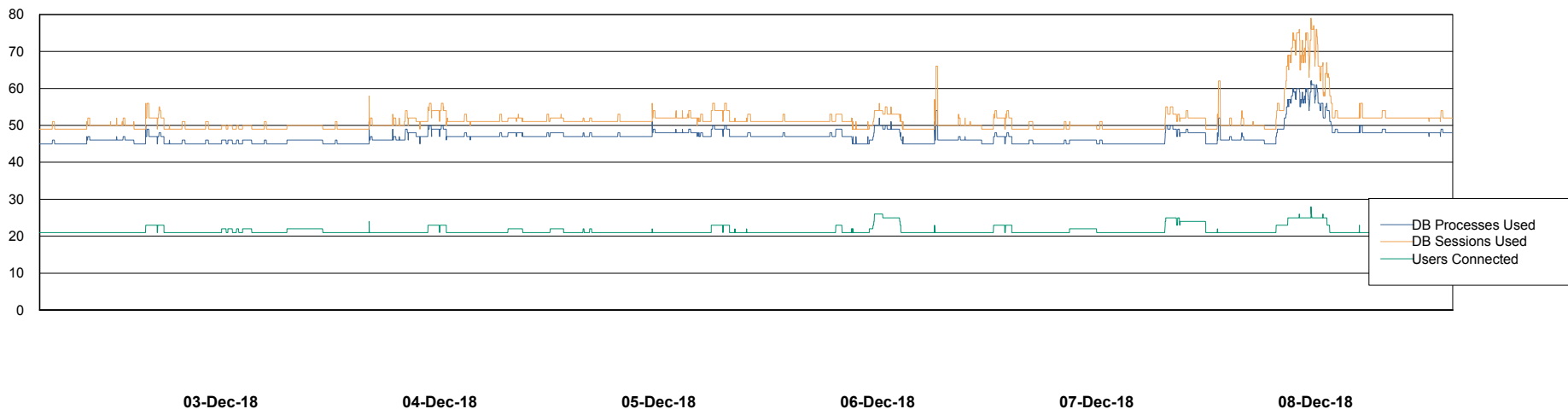


# Weekly SLA Customer Report

Customer AUJ\_Production  
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## Database Performance AUJDB\_BI\_TS1



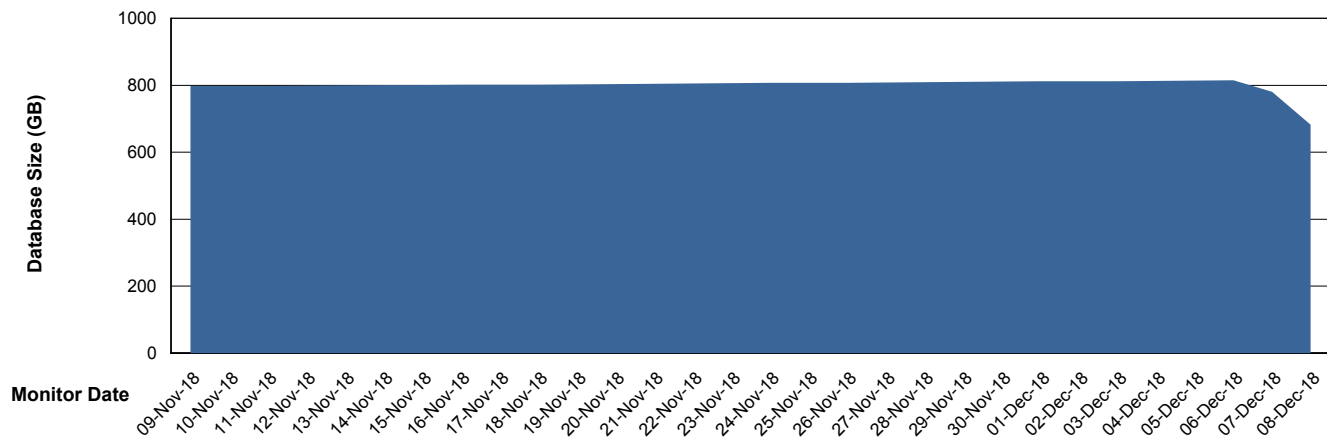
# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



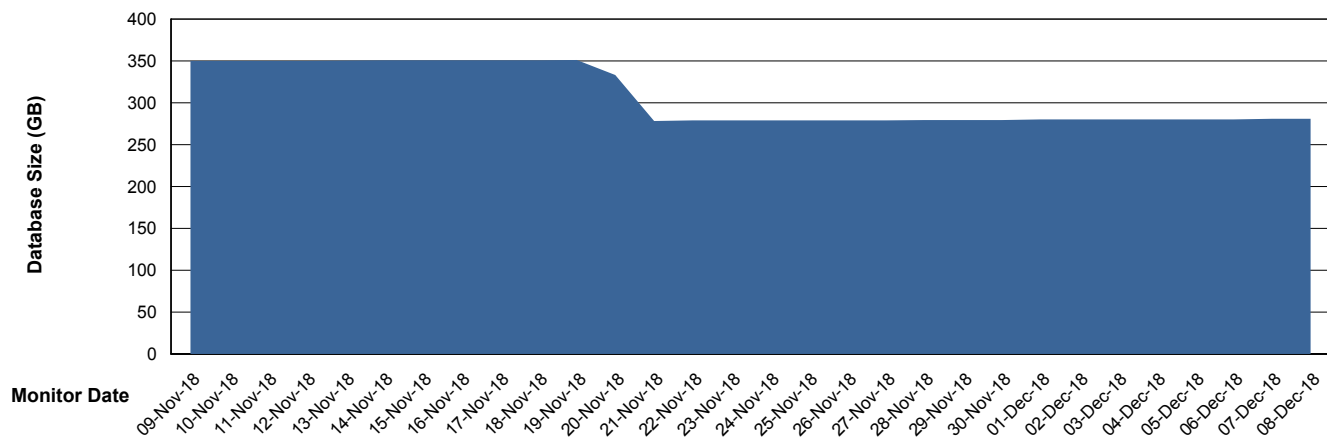
DATABASE SIZE AUJ\_DB4\_Primary

Database growth over last month



DATABASE SIZE AUJDB\_BI

Database growth over last month



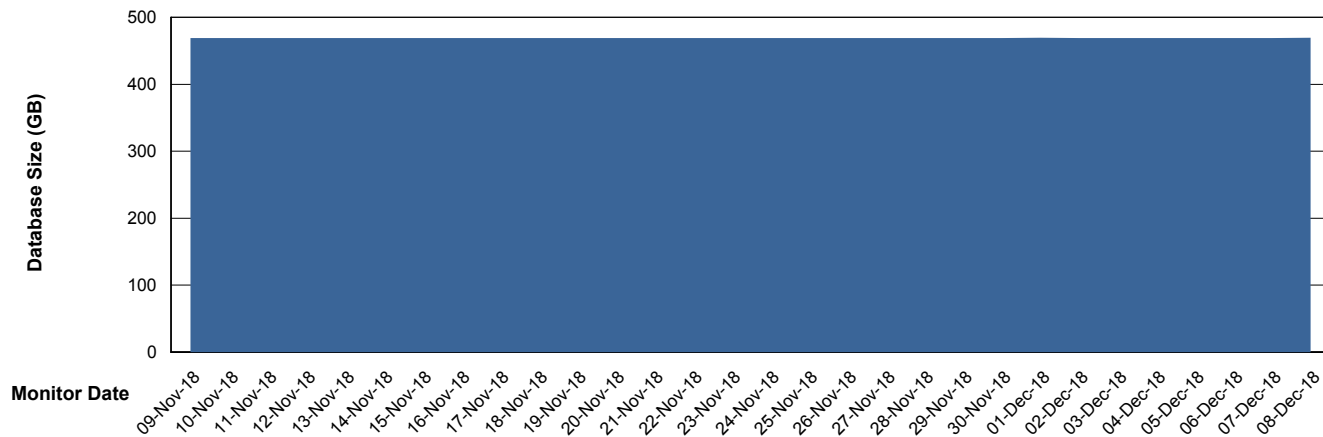
# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



DATABASE SIZE AUJDB\_BI\_TS1

### Database growth over last month



# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Database Tablespace AUJ\_DB4\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 08-Dec-18 | ABSDATA         | 469           | 290           | 38              |
|           | INDX            | 531           | 390           | 27              |
| 07-Dec-18 | ABSDATA         | 469           | 374           | 20              |
|           | INDX            | 531           | 441           | 17              |
| 06-Dec-18 | ABSDATA         | 469           | 373           | 20              |
|           | INDX            | 531           | 440           | 17              |
| 05-Dec-18 | ABSDATA         | 469           | 373           | 20              |
|           | INDX            | 531           | 440           | 17              |
| 04-Dec-18 | ABSDATA         | 469           | 373           | 20              |
|           | INDX            | 531           | 439           | 17              |
| 03-Dec-18 | ABSDATA         | 469           | 372           | 21              |
|           | INDX            | 531           | 439           | 17              |
| 02-Dec-18 | ABSDATA         | 469           | 372           | 21              |
|           | INDX            | 531           | 438           | 18              |

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| Database Tablespace |                 | AUJDB_BI      |               |                 |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 08-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 214           | 12              |
| 07-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 214           | 12              |
| 06-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 214           | 12              |
| 05-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 214           | 12              |
| 04-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 214           | 12              |
| 03-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 214           | 12              |
| 02-Dec-18           | ABSDATA         | 113           | 62            | 45              |
|                     | INDX            | 242           | 213           | 12              |

# Weekly SLA Customer Report

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Database Tablespace AUJDB\_BI\_TS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 08-Dec-18 | ABSDATA         | 282           | 190           | 33              |
|           | INDX            | 410           | 276           | 33              |
| 07-Dec-18 | ABSDATA         | 282           | 190           | 33              |
|           | INDX            | 410           | 276           | 33              |
| 06-Dec-18 | ABSDATA         | 282           | 189           | 33              |
|           | INDX            | 410           | 276           | 33              |
| 05-Dec-18 | ABSDATA         | 282           | 189           | 33              |
|           | INDX            | 410           | 276           | 33              |
| 04-Dec-18 | ABSDATA         | 282           | 189           | 33              |
|           | INDX            | 410           | 276           | 33              |
| 03-Dec-18 | ABSDATA         | 282           | 189           | 33              |
|           | INDX            | 410           | 276           | 33              |
| 02-Dec-18 | ABSDATA         | 282           | 189           | 33              |
|           | INDX            | 410           | 276           | 33              |

BI Status and last ETL error for AUJDB\_BI

|                                     | Sun 2/12/2018 | Mon 3/12/2018 | Tue 4/12/2018 | Wed 5/12/2018 | Thu 6/12/2018 | Fri 7/12/2018 | Sat 8/12/2018 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

BI Status and last ETL error for AUJDB\_BI\_TS1

|                                     | Sun 2/12/2018 | Mon 3/12/2018 | Tue 4/12/2018 | Wed 5/12/2018 | Thu 6/12/2018 | Fri 7/12/2018 | Sat 8/12/2018 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | Not OK        |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

BI last ETL error for AUJDB\_BI\_TS1

Sat, 8-12-2018 ORA-01722: invalid number

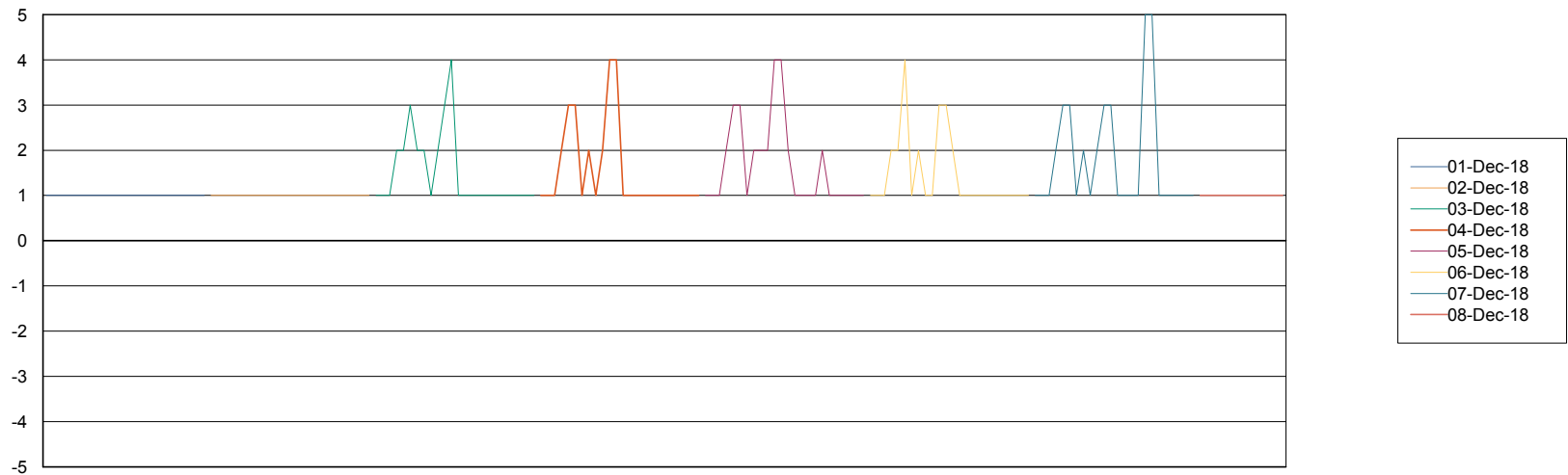
# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



Standby Database Health AUJ\_Production

### Recovery lag for last 7 days



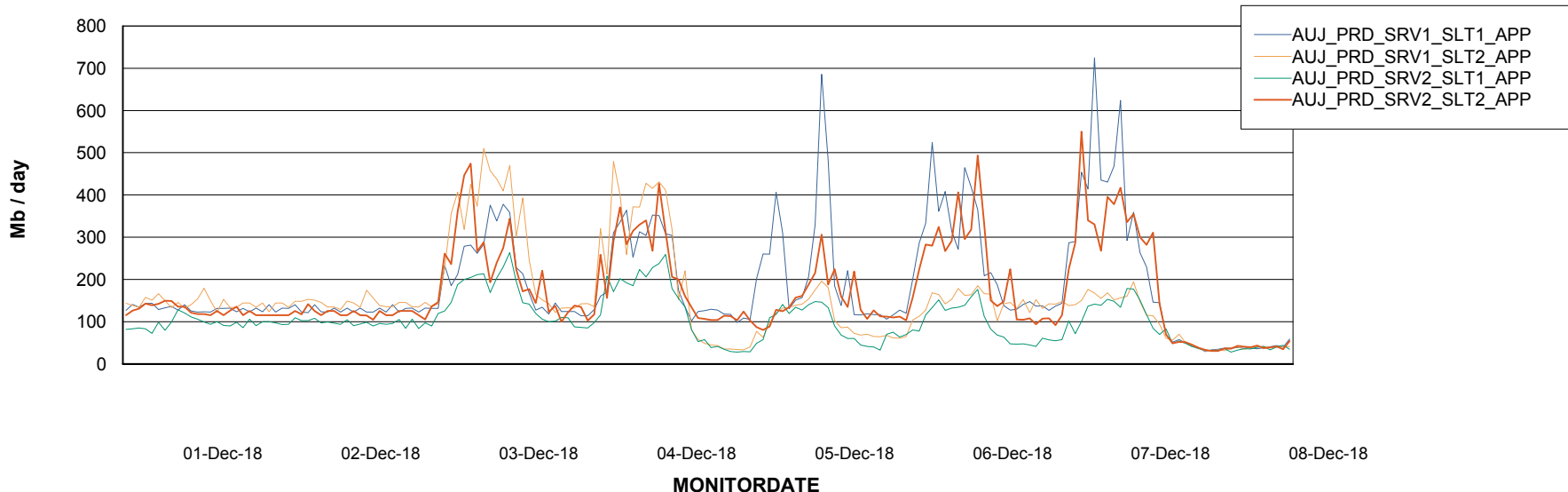
# Weekly SLA Customer Report

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Database ID 41

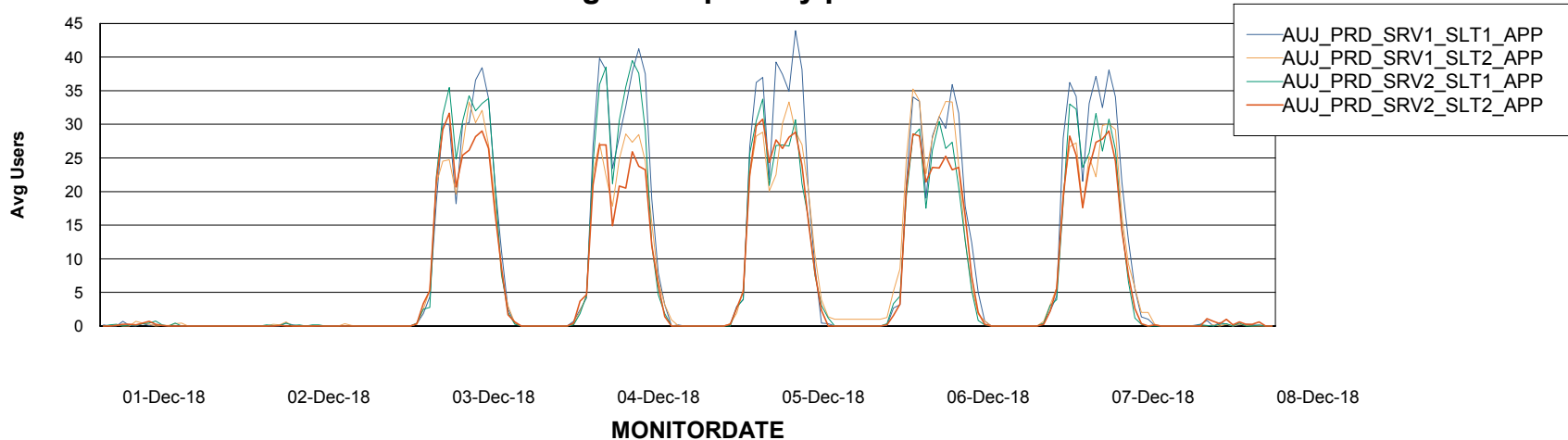


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



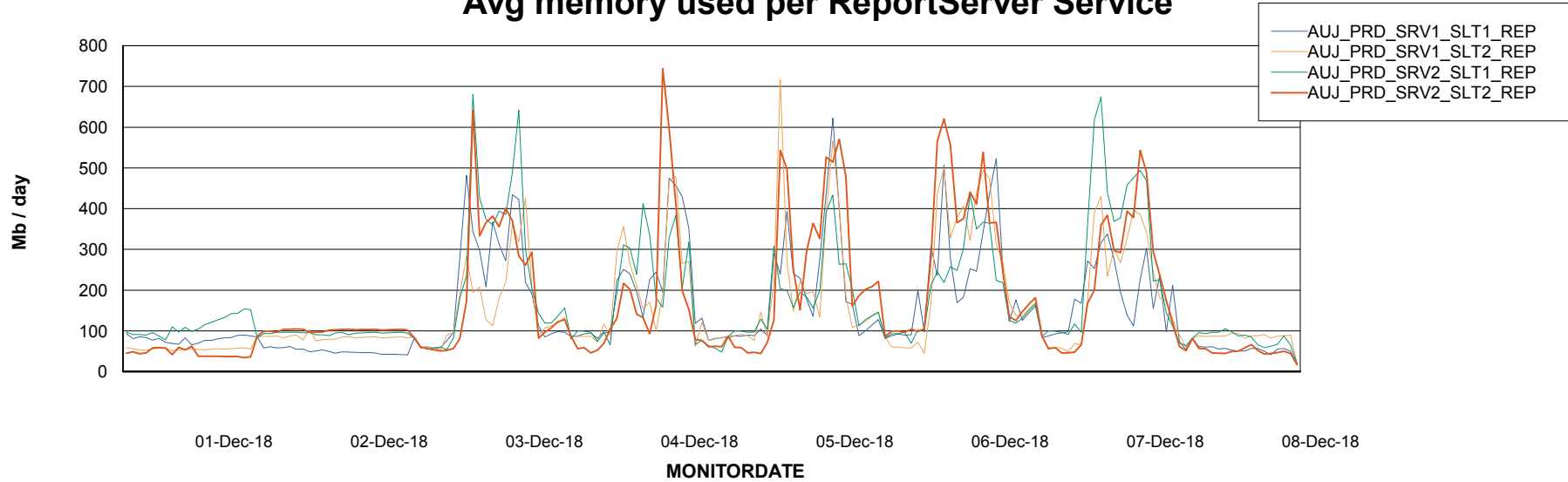
# Weekly SLA Customer Report

Customer AUJ\_Production  
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## ABSolute Application ReportServer Services

### Avg memory used per ReportServer Service



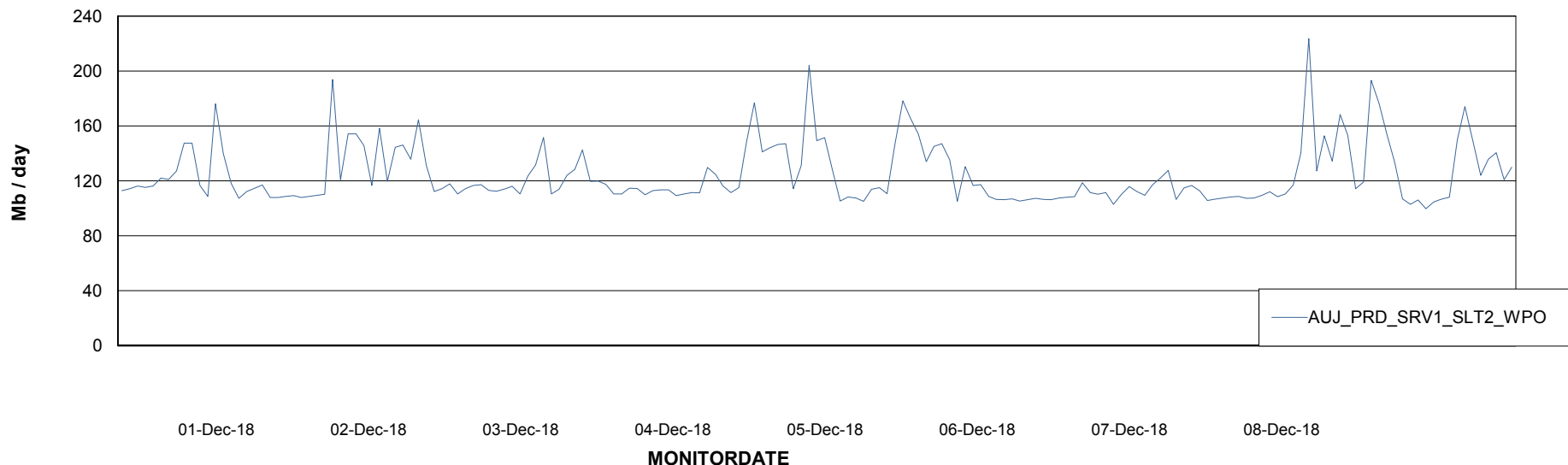
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

