

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_PRD\_Oracle\_vm-absd01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 20-Oct-18 | 69                        | 127                         | 35                        | 1,013                       | 79                        | 506                         | 50                        | 506                         | 79                        | 506                         |
| 19-Oct-18 | 69                        | 127                         | 35                        | 1,013                       | 81                        | 506                         | 50                        | 506                         | 79                        | 506                         |
| 18-Oct-18 | 69                        | 127                         | 39                        | 1,013                       | 81                        | 506                         | 50                        | 506                         | 79                        | 506                         |
| 17-Oct-18 | 69                        | 127                         | 45                        | 1,013                       | 81                        | 506                         | 50                        | 506                         | 79                        | 506                         |
| 16-Oct-18 | 69                        | 127                         | 45                        | 1,013                       | 81                        | 506                         | 50                        | 506                         | 79                        | 506                         |
| 15-Oct-18 | 69                        | 127                         | 45                        | 1,013                       | 82                        | 506                         | 50                        | 506                         | 79                        | 506                         |
| 14-Oct-18 | 69                        | 127                         | 45                        | 1,013                       | 84                        | 506                         | 50                        | 506                         | 79                        | 506                         |

Harddisk Usage BNL\_PRD\_vm-absa01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 20-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |
| 19-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |
| 18-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |
| 17-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |
| 16-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |
| 15-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |
| 14-Oct-18 | 81                        | 127                         | 94                        | 127                         | 92                        | 64                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_PRD\_vm-absa02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 20-Oct-18 | 75                        | 127                         | 73                        | 127                         | 92                        | 64                          |
| 19-Oct-18 | 75                        | 127                         | 73                        | 127                         | 92                        | 64                          |
| 18-Oct-18 | 74                        | 127                         | 73                        | 127                         | 92                        | 64                          |
| 17-Oct-18 | 75                        | 127                         | 73                        | 127                         | 92                        | 64                          |
| 16-Oct-18 | 75                        | 127                         | 73                        | 127                         | 92                        | 64                          |
| 15-Oct-18 | 75                        | 127                         | 73                        | 127                         | 92                        | 64                          |
| 14-Oct-18 | 75                        | 127                         | 73                        | 127                         | 92                        | 64                          |

Harddisk Usage BNL\_PRD\_vm-absa03

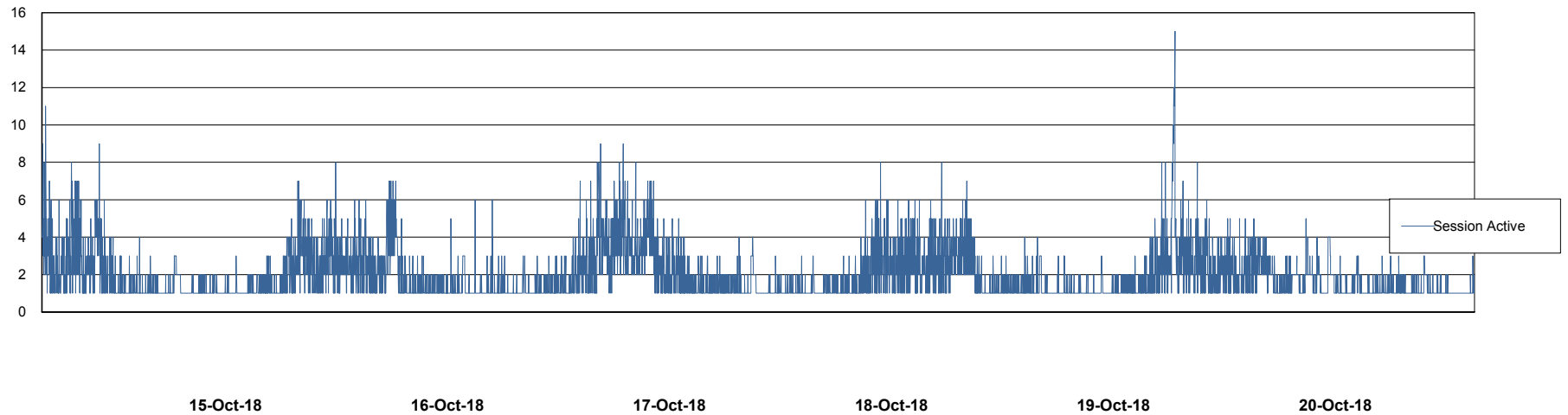
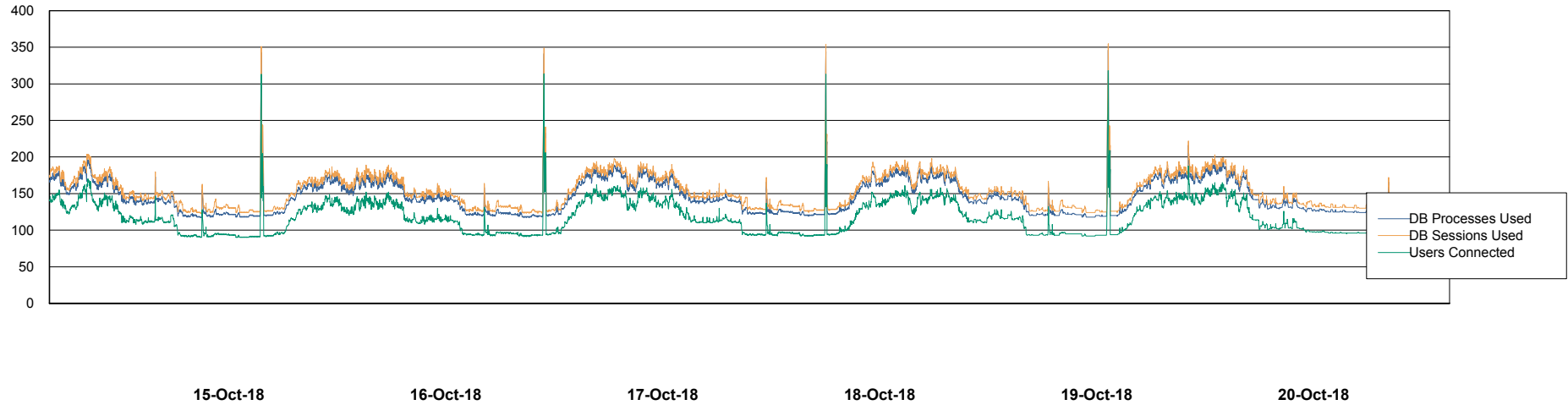
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 20-Oct-18 | 81                        | 127                         | 79                        | 127                         | 92                        | 64                          |
| 19-Oct-18 | 81                        | 127                         | 79                        | 127                         | 92                        | 64                          |
| 18-Oct-18 | 81                        | 127                         | 79                        | 127                         | 92                        | 64                          |
| 17-Oct-18 | 81                        | 127                         | 79                        | 127                         | 92                        | 64                          |
| 16-Oct-18 | 80                        | 127                         | 79                        | 127                         | 92                        | 64                          |
| 15-Oct-18 | 80                        | 127                         | 79                        | 127                         | 92                        | 64                          |
| 14-Oct-18 | 80                        | 127                         | 79                        | 127                         | 92                        | 64                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Production



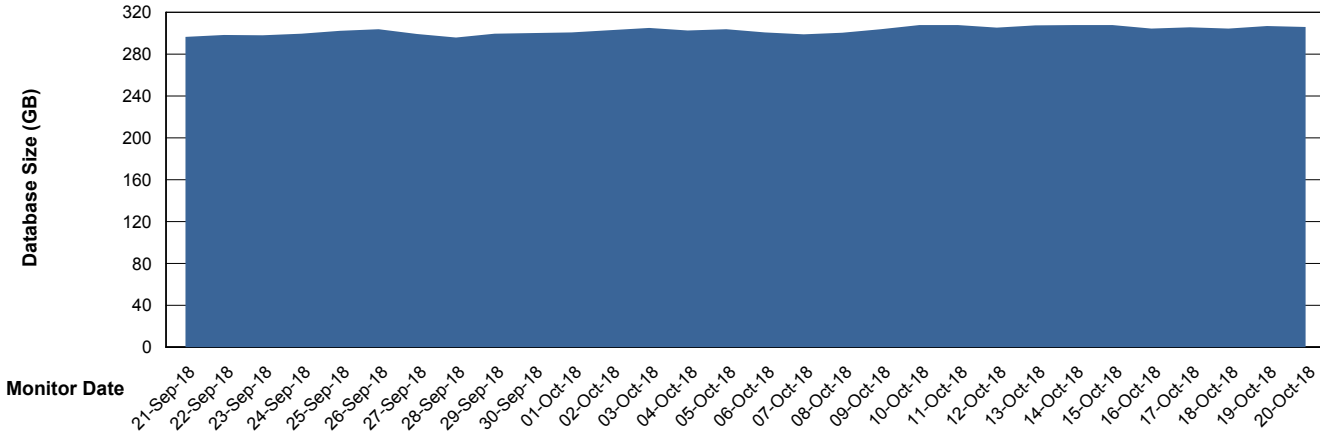
# Weekly SLA Customer Report

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DATABASE SIZE BNLDB\_Production

Database growth over last month



Database Tablespace BNLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 20-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 216           | 14              |
| 19-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 216           | 14              |
| 18-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 216           | 14              |
| 17-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 216           | 14              |
| 16-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 216           | 14              |
| 15-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 216           | 14              |
| 14-Oct-18 | ABSDATA         | 106           | 66            | 38              |
|           | INDX            | 252           | 215           | 15              |

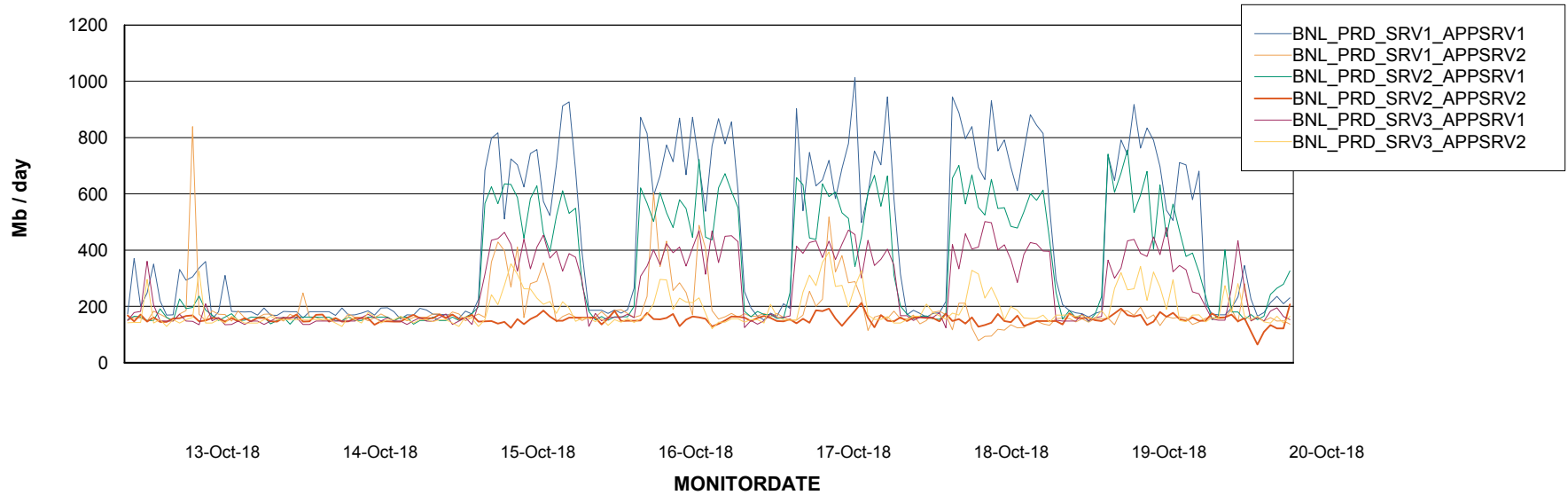
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Database ID 83

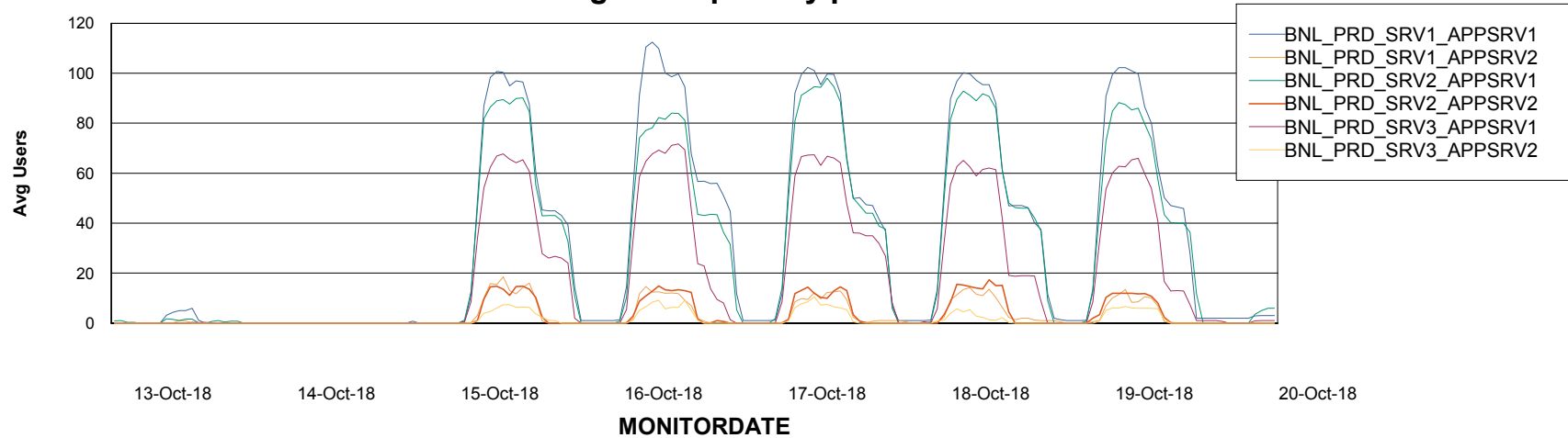


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



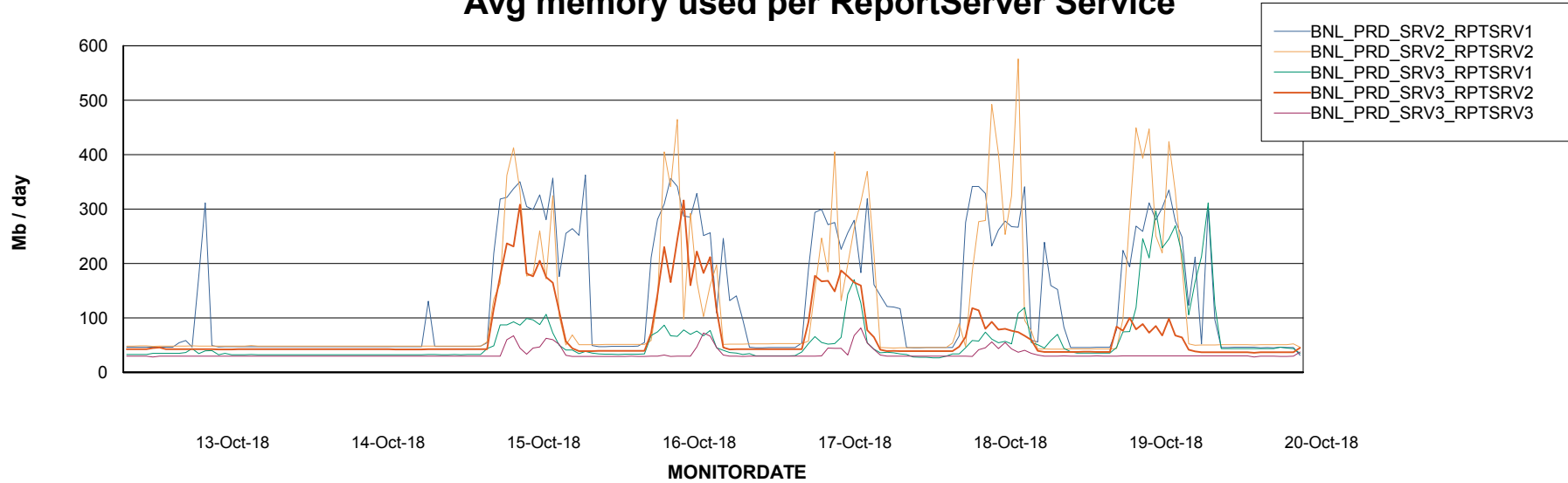
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## ABSSolute Web Component Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

