

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 13-Oct-18 | 27 | 1 | 1 | 72 | 97 | 5 | 0 | 45 | 394 | 205 |
| 12-Oct-18 | 27 | 1 | 1 | 72 | 97 | 5 | 0 | 45 | 394 | 205 |
| 11-Oct-18 | 27 | 1 | 1 | 73 | 97 | 5 | 0 | 45 | 394 | 204 |
| 10-Oct-18 | 27 | 1 | 1 | 73 | 97 | 5 | 0 | 45 | 394 | 204 |
| 09-Oct-18 | 27 | 1 | 1 | 73 | 97 | 5 | 0 | 45 | 394 | 204 |
| 08-Oct-18 | 27 | 1 | 1 | 73 | 97 | 5 | 0 | 45 | 394 | 204 |
| 07-Oct-18 | 27 | 1 | 1 | 74 | 97 | 5 | 0 | 45 | 394 | 205 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13-Oct-18 | 17 | 1 | 1 | 69 | 96 | 1 | 0 | 10 | 5 | 4 |
| 12-Oct-18 | 17 | 1 | 1 | 70 | 96 | 1 | 0 | 11 | 5 | 4 |
| 11-Oct-18 | 17 | 1 | 1 | 70 | 96 | 1 | 0 | 12 | 5 | 4 |
| 10-Oct-18 | 17 | 1 | 1 | 71 | 96 | 1 | 0 | 14 | 5 | 4 |
| 09-Oct-18 | 17 | 1 | 1 | 72 | 96 | 1 | 0 | 15 | 5 | 4 |
| 08-Oct-18 | 17 | 1 | 1 | 72 | 96 | 1 | 0 | 16 | 5 | 4 |
| 07-Oct-18 | 17 | 1 | 1 | 73 | 96 | 1 | 0 | 17 | 5 | 4 |

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Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 42 | 20 | 11 |
| 12-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 11-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 10-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 09-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 08-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 07-Oct-18 | 24 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 50 | 10 | 5 |
| 12-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 50 | 10 | 5 |
| 11-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 50 | 10 | 5 |
| 10-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 50 | 10 | 5 |
| 09-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 50 | 10 | 5 |
| 08-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 51 | 10 | 5 |
| 07-Oct-18 | 29 | 1 | 1 | 96 | 100 | 1 | 0 | 51 | 10 | 5 |

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Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 12-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 11-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 10-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 09-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 08-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |
| 07-Oct-18 | 28 | 1 | 1 | 98 | 100 | 1 | 0 | 57 | 10 | 4 |

Harddisk Usage BGG_PRD_SRV4

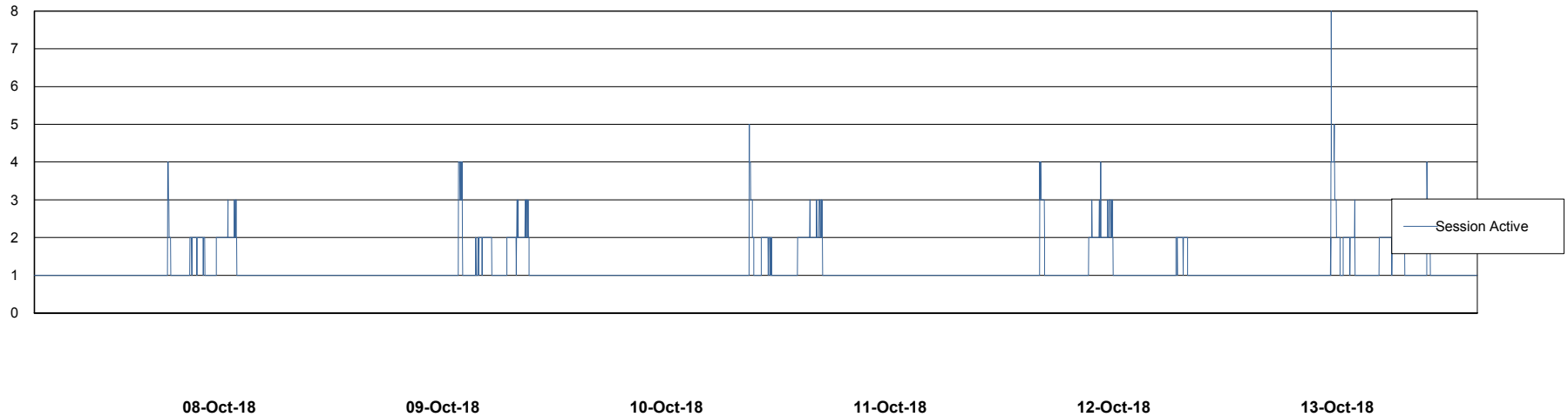
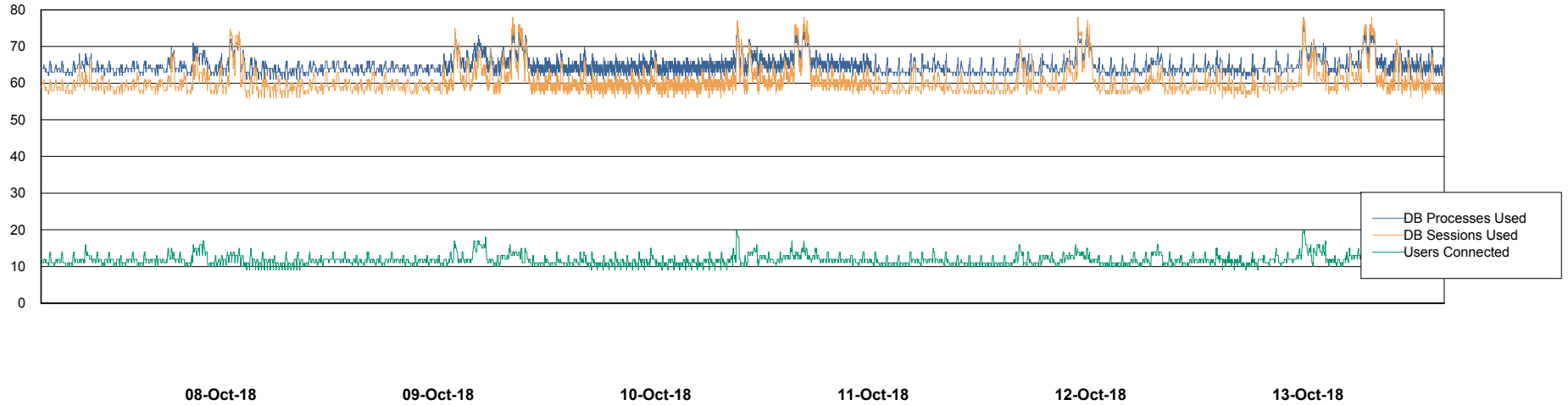
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 12-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 11-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 10-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 09-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 08-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |
| 07-Oct-18 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 63 | 10 | 3 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

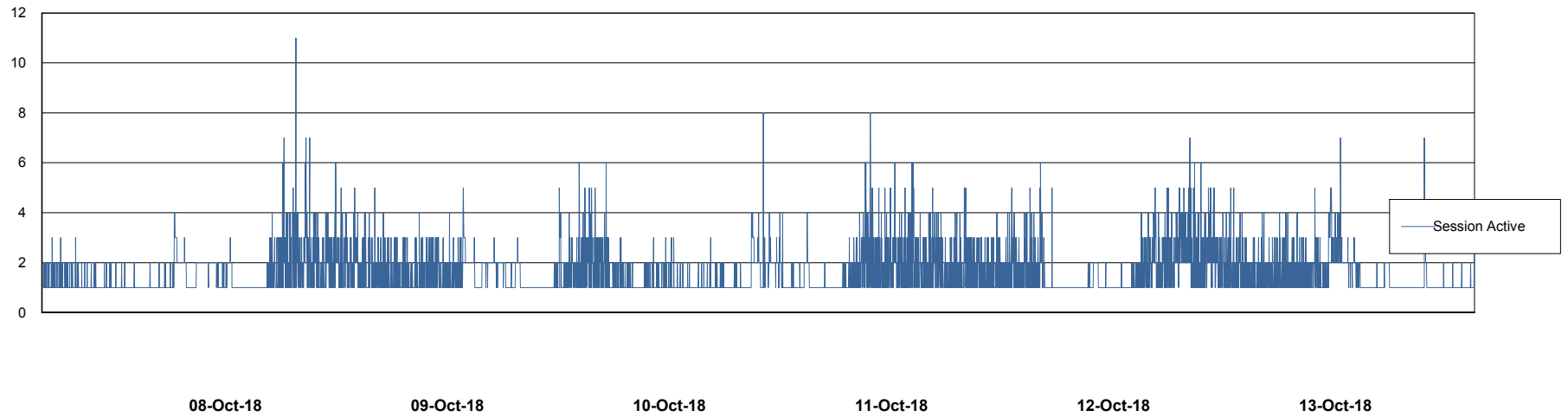
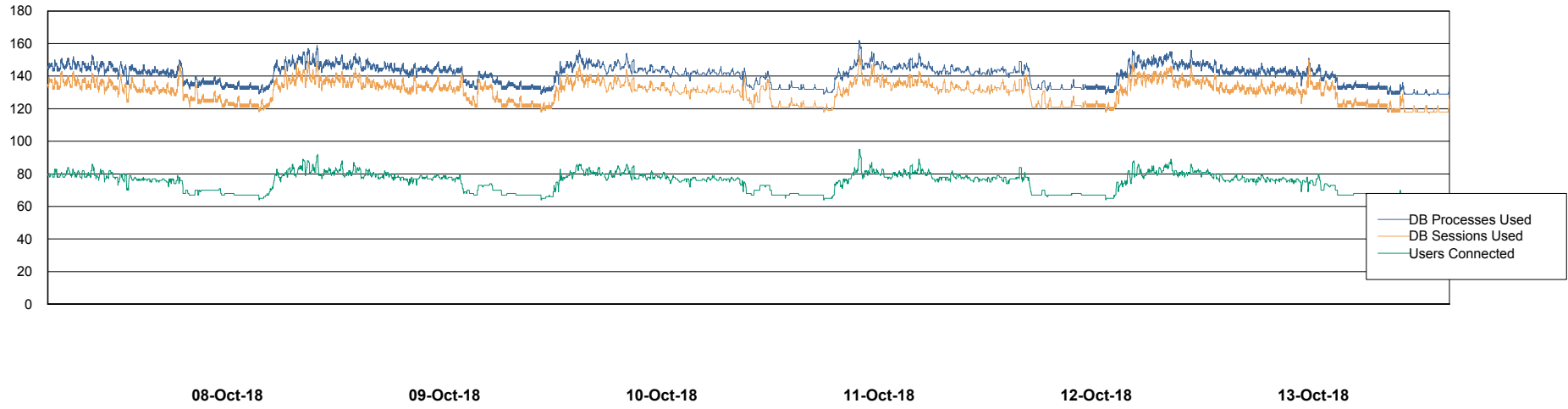


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

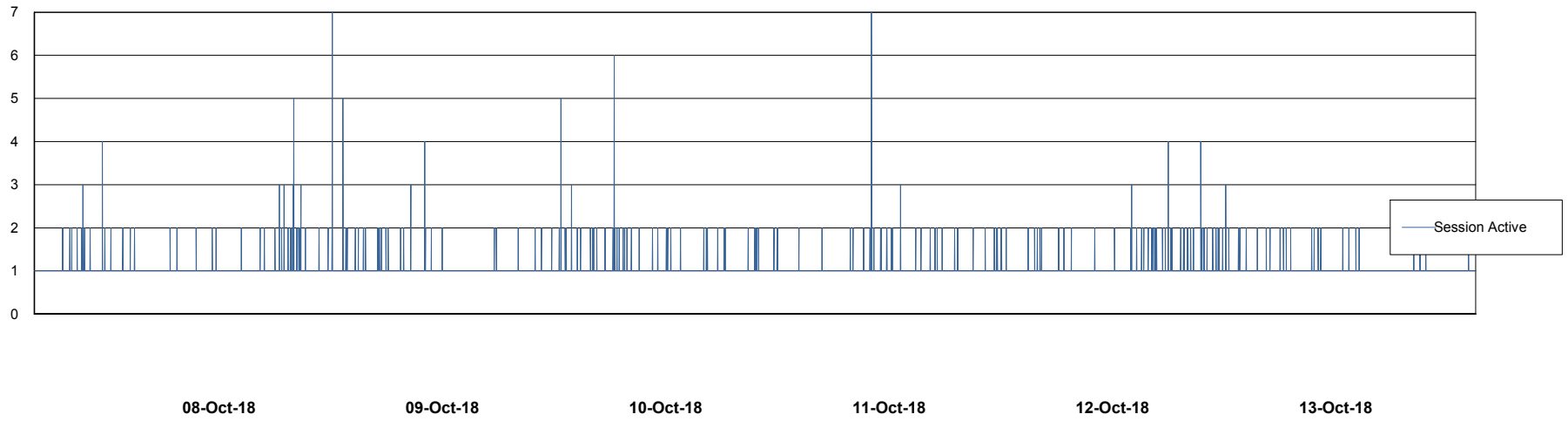
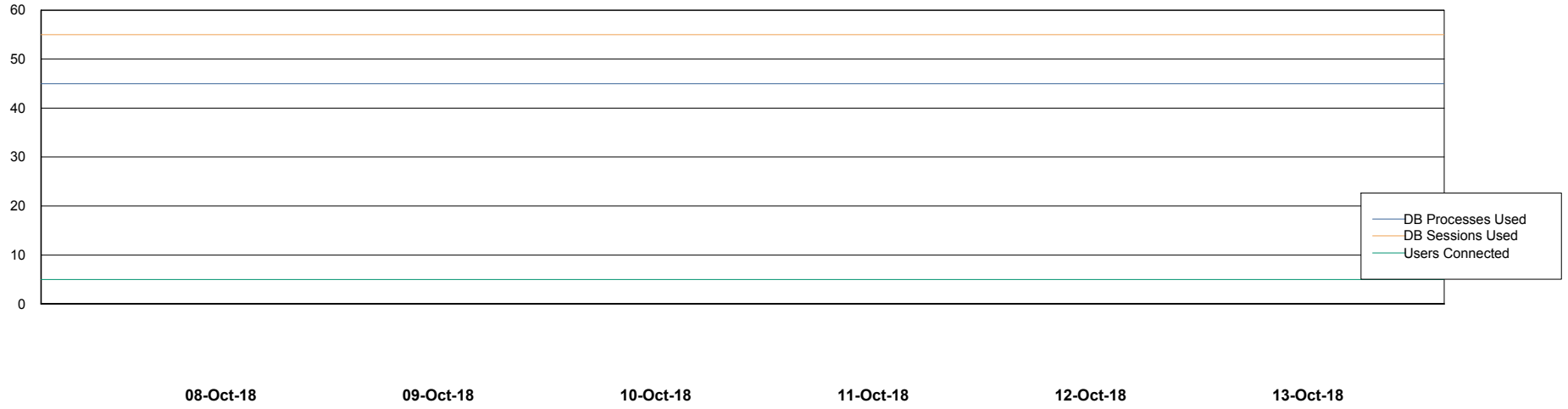


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Database Performance BGGDB_Standby



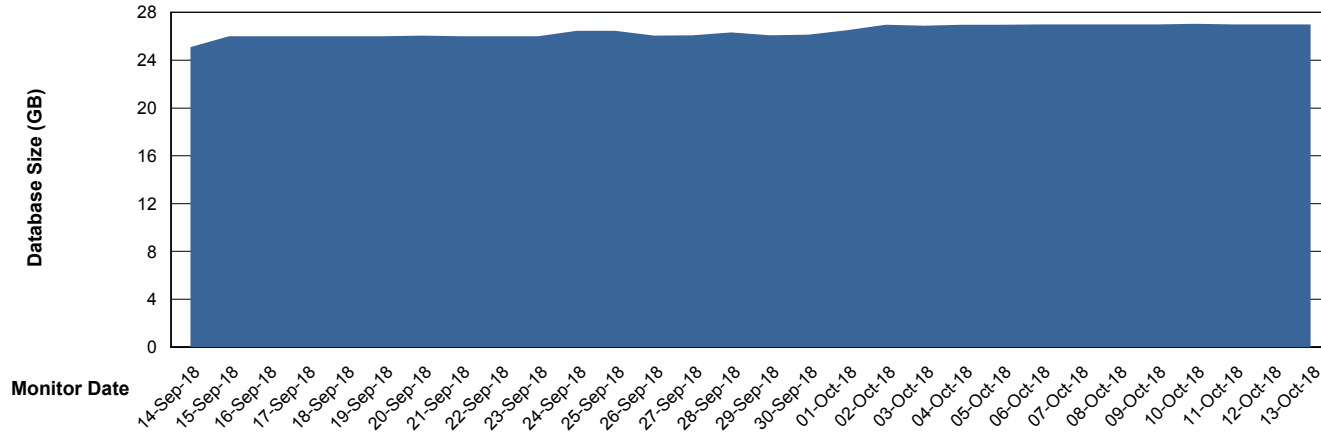
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



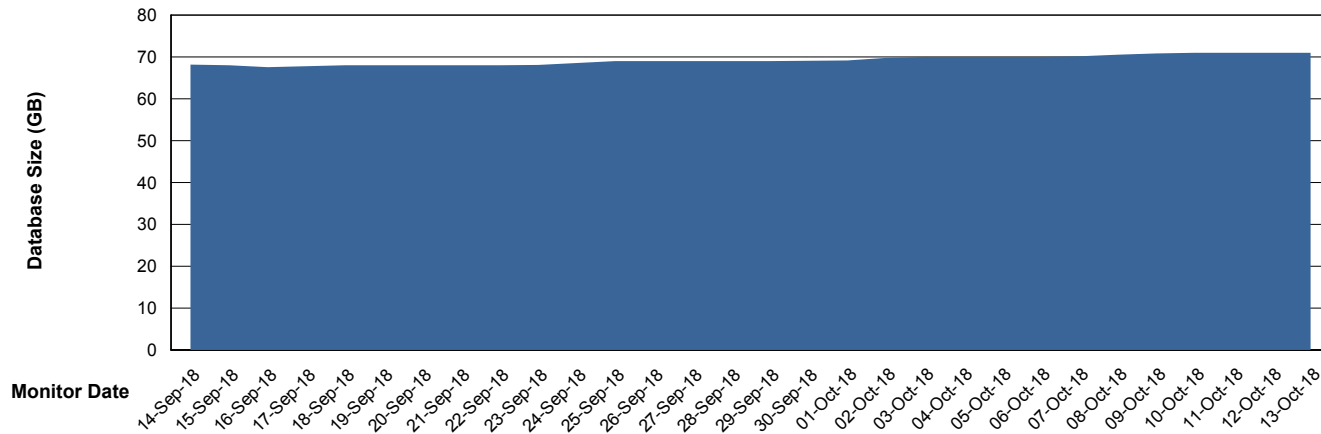
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Tablespace BGGDB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 13-Oct-18 | ABSDATA | 16 | 13 | 19 |
| | INDX | 17 | 13 | 24 |
| 12-Oct-18 | ABSDATA | 16 | 13 | 19 |
| | INDX | 17 | 13 | 24 |
| 11-Oct-18 | ABSDATA | 16 | 13 | 19 |
| | INDX | 17 | 13 | 24 |
| 10-Oct-18 | ABSDATA | 16 | 12 | 25 |
| | INDX | 17 | 13 | 24 |
| 09-Oct-18 | ABSDATA | 16 | 12 | 25 |
| | INDX | 17 | 13 | 24 |
| 08-Oct-18 | ABSDATA | 16 | 12 | 25 |
| | INDX | 17 | 13 | 24 |
| 07-Oct-18 | ABSDATA | 16 | 12 | 25 |
| | INDX | 17 | 13 | 24 |

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Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 13-Oct-18 | ABSDATA | 80 | 65 | 19 |
| | INDX | 8 | 4 | 50 |
| 12-Oct-18 | ABSDATA | 80 | 64 | 20 |
| | INDX | 8 | 4 | 50 |
| 11-Oct-18 | ABSDATA | 80 | 64 | 20 |
| | INDX | 8 | 4 | 50 |
| 10-Oct-18 | ABSDATA | 80 | 64 | 20 |
| | INDX | 8 | 4 | 50 |
| 09-Oct-18 | ABSDATA | 80 | 64 | 20 |
| | INDX | 8 | 4 | 50 |
| 08-Oct-18 | ABSDATA | 80 | 64 | 20 |
| | INDX | 8 | 4 | 50 |
| 07-Oct-18 | ABSDATA | 80 | 64 | 20 |
| | INDX | 8 | 4 | 50 |

BI Status and last ETL error for BGGDB_BI

| | Sun 7/10/2018 | Mon 8/10/2018 | Tue 9/10/2018 | Wed 10/10/2018 | Thu 11/10/2018 | Fri 12/10/2018 | Sat 13/10/2018 |
|-------------------------------------|---------------|---------------|---------------|----------------|----------------|----------------|----------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK | OK |

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Standby Database Health BGG_Production

Recovery lag for last 7 days



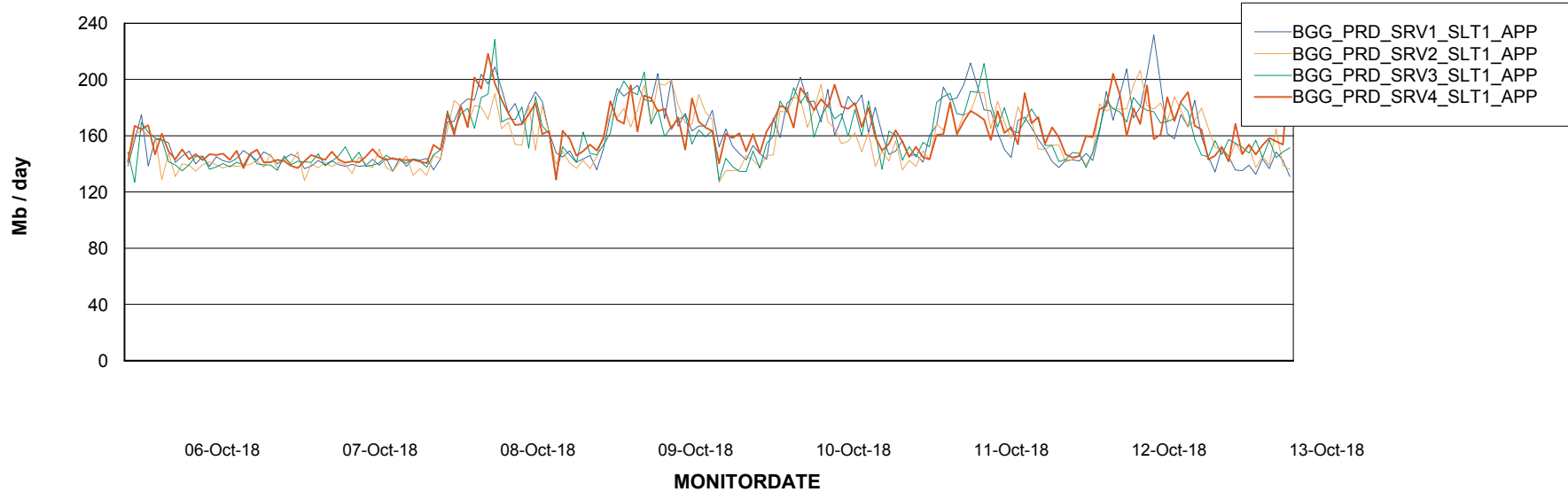
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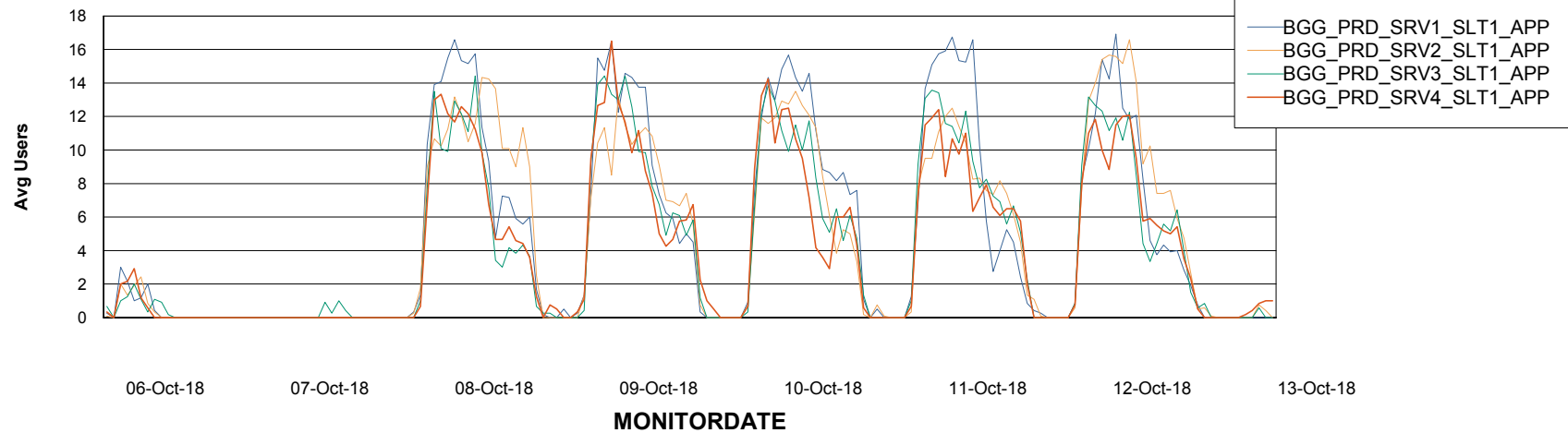


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



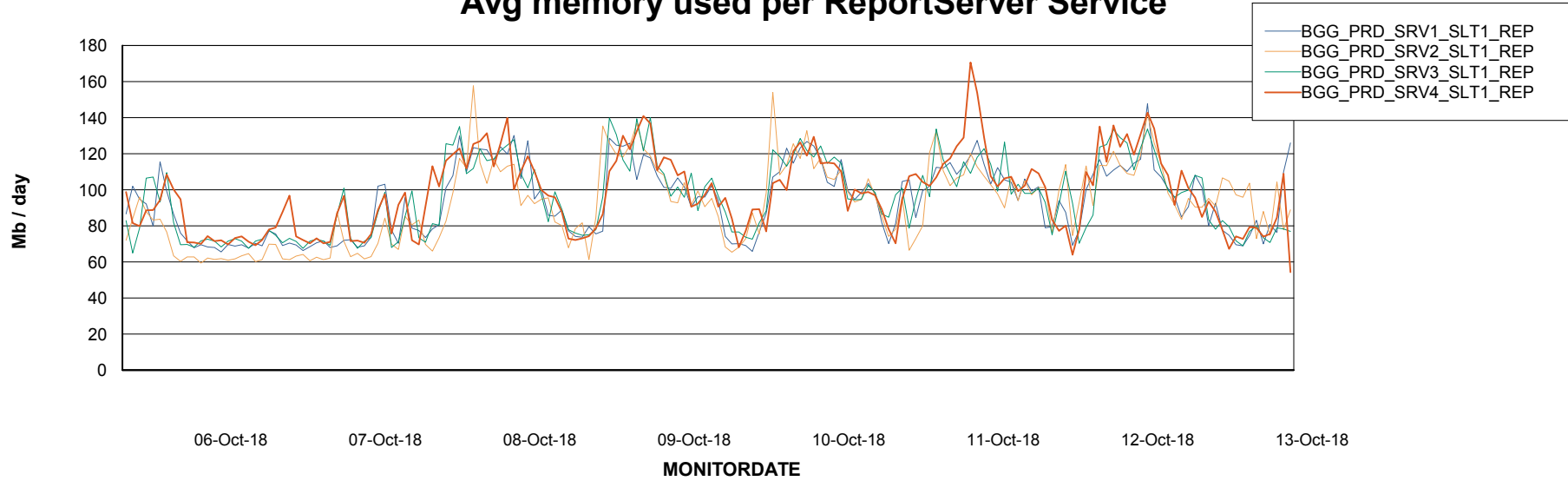
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



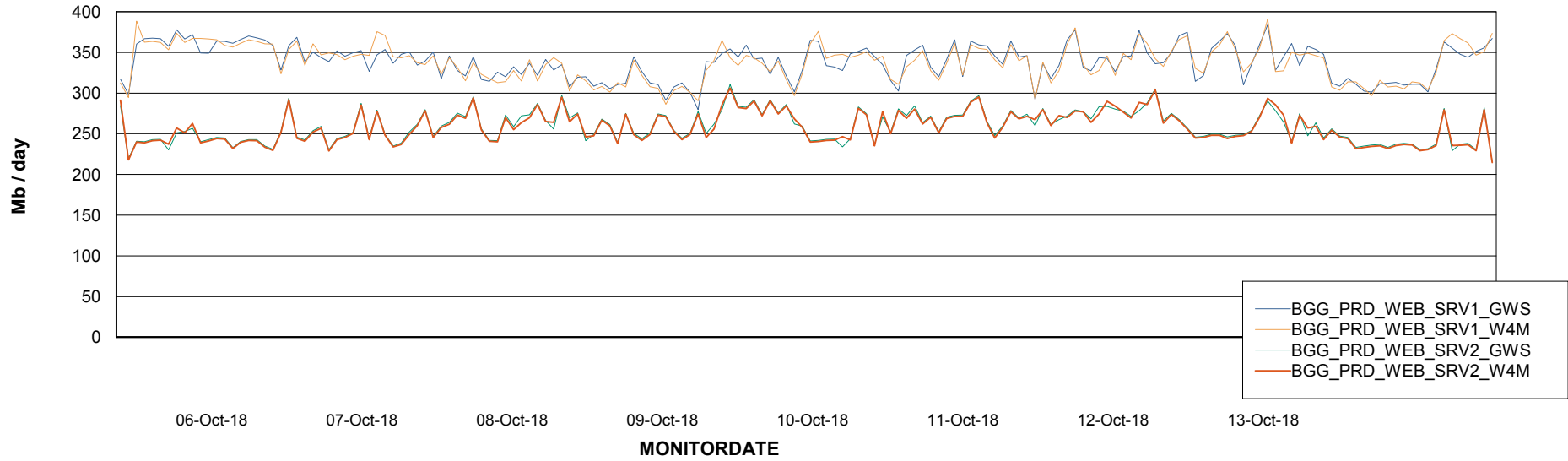
Weekly SLA Customer Report

Customer BGG_Production
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

