

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
28-Sep-18	27	1	1	76	97	5	0	46	394	203
27-Sep-18	27	1	1	77	97	5	0	46	394	203
26-Sep-18	27	1	1	77	97	5	0	46	394	202
25-Sep-18	27	1	1	77	97	5	0	46	394	202
24-Sep-18	27	1	1	76	97	5	0	46	394	201
23-Sep-18	27	1	1	76	97	5	0	47	394	198

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Sep-18	17	1	1	78	96	1	0	27	5	3
27-Sep-18	17	1	1	79	96	1	0	28	5	3
26-Sep-18	17	1	1	79	96	1	0	29	5	3
25-Sep-18	17	1	1	80	96	1	0	30	5	3
24-Sep-18	17	1	1	81	96	1	0	31	5	3
23-Sep-18	17	1	1	81	96	1	0	32	5	3

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Sep-18	24	1	1	92	100	1	0	24	20	14
27-Sep-18	24	1	1	92	100	1	0	24	20	14
26-Sep-18	24	1	1	92	100	1	0	24	20	14
25-Sep-18	24	1	1	92	100	1	0	24	20	14
24-Sep-18	24	1	1	92	100	1	0	24	20	14
23-Sep-18	24	1	1	92	100	1	0	24	20	14

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Sep-18	29	1	1	96	100	1	0	51	10	5
27-Sep-18	29	1	1	96	100	1	0	51	10	5
26-Sep-18	29	1	1	96	100	1	0	51	10	5
25-Sep-18	29	1	1	96	100	1	0	51	10	5
24-Sep-18	29	1	1	96	100	1	0	51	10	5
23-Sep-18	29	1	1	96	100	1	0	51	10	5

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Sep-18	28	1	1	98	100	1	0	56	10	4
27-Sep-18	28	1	1	98	100	1	0	56	10	4
26-Sep-18	28	1	1	98	100	1	0	56	10	4
25-Sep-18	28	1	1	98	100	1	0	56	10	4
24-Sep-18	28	1	1	98	100	1	0	56	10	4
23-Sep-18	28	1	1	98	100	1	0	56	10	4

## Harddisk Usage BGG\_PRD\_SRV4

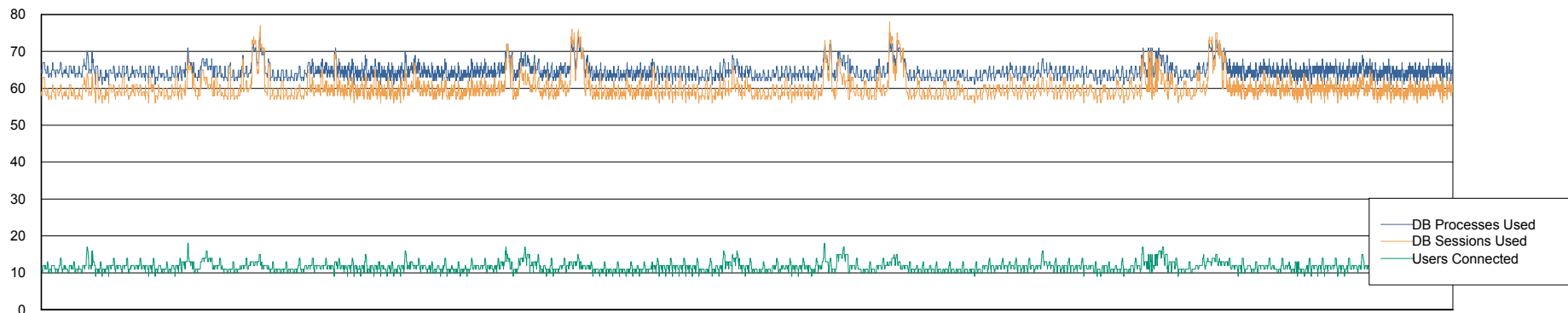
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Sep-18	27	1	1	98	100	1	0	63	10	3
27-Sep-18	27	1	1	98	100	1	0	63	10	3
26-Sep-18	27	1	1	98	100	1	0	63	10	3
25-Sep-18	27	1	1	98	100	1	0	63	10	3
24-Sep-18	27	1	1	98	100	1	0	63	10	3
23-Sep-18	27	1	1	98	100	1	0	63	10	3

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI



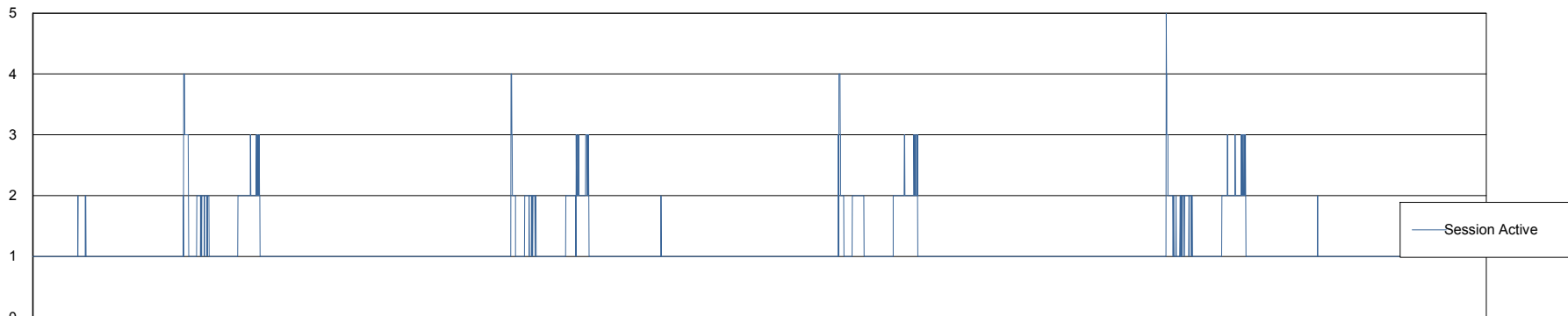
24-Sep-18

25-Sep-18

26-Sep-18

27-Sep-18

28-Sep-18



24-Sep-18

25-Sep-18

26-Sep-18

27-Sep-18

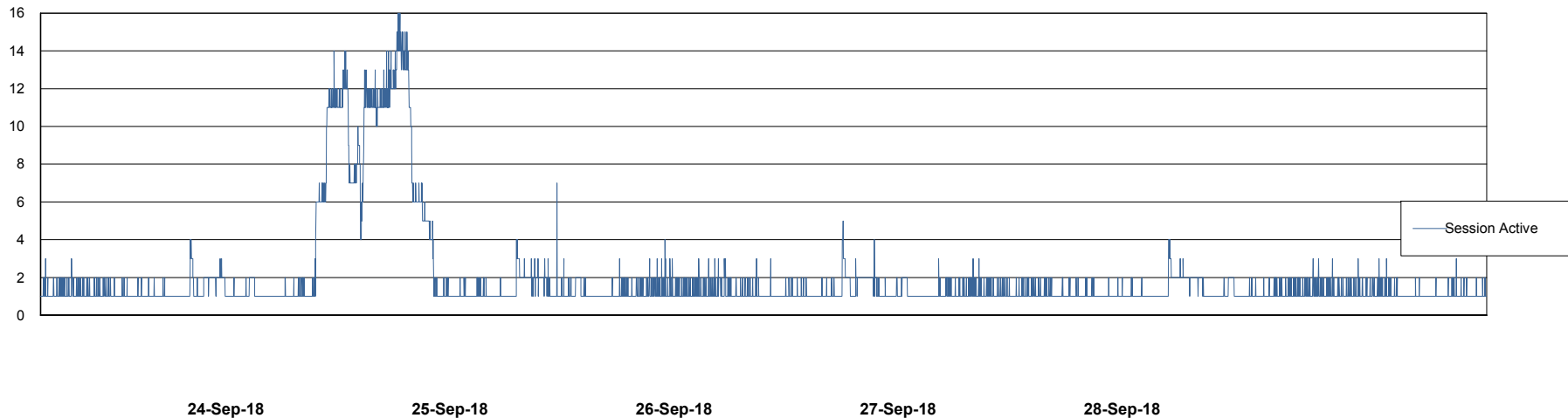
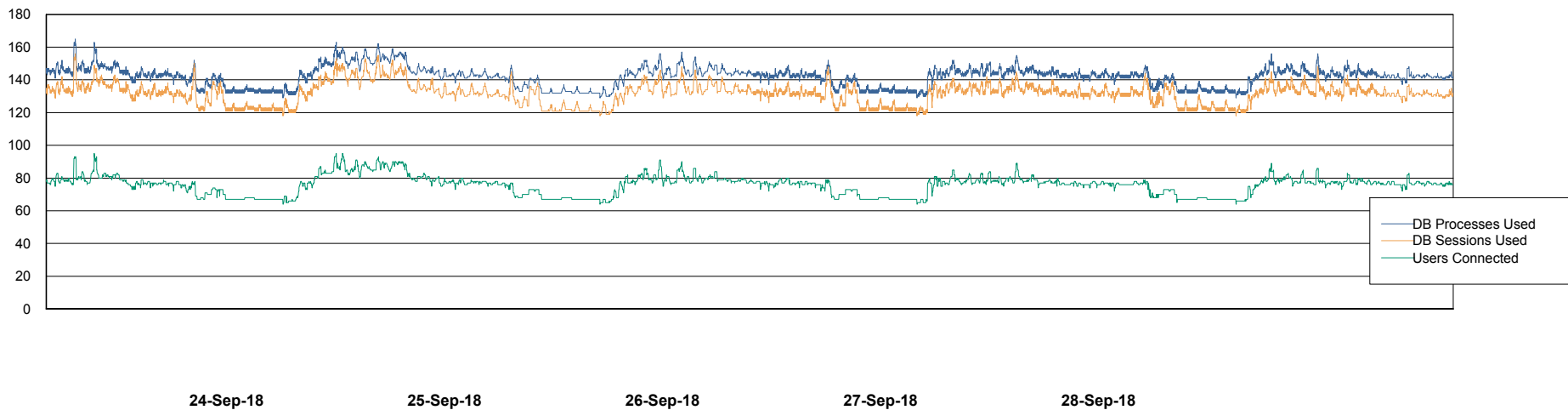
28-Sep-18

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

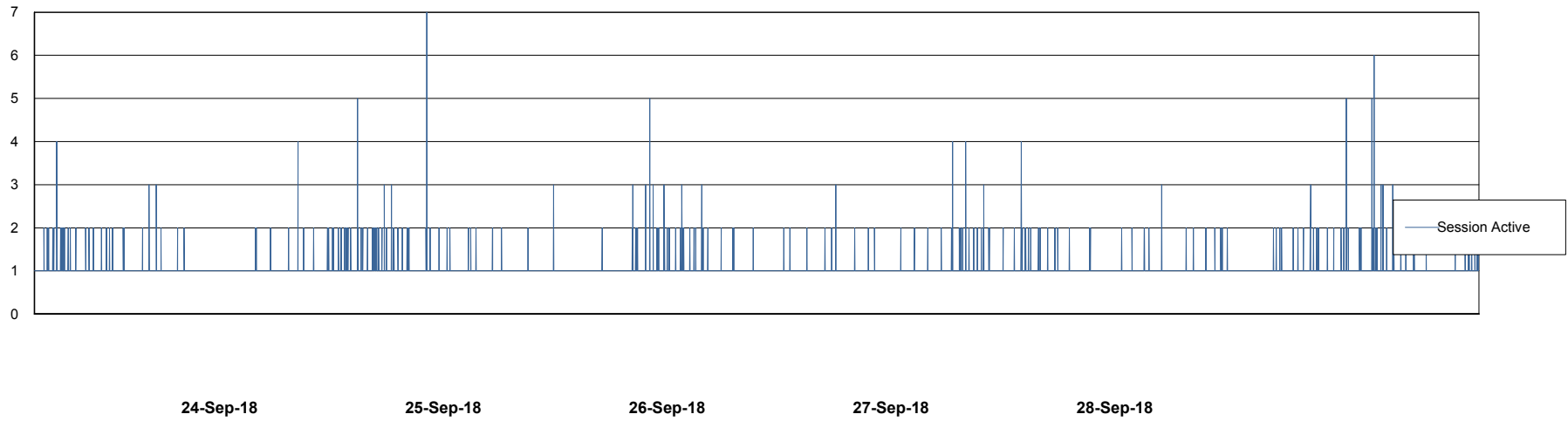
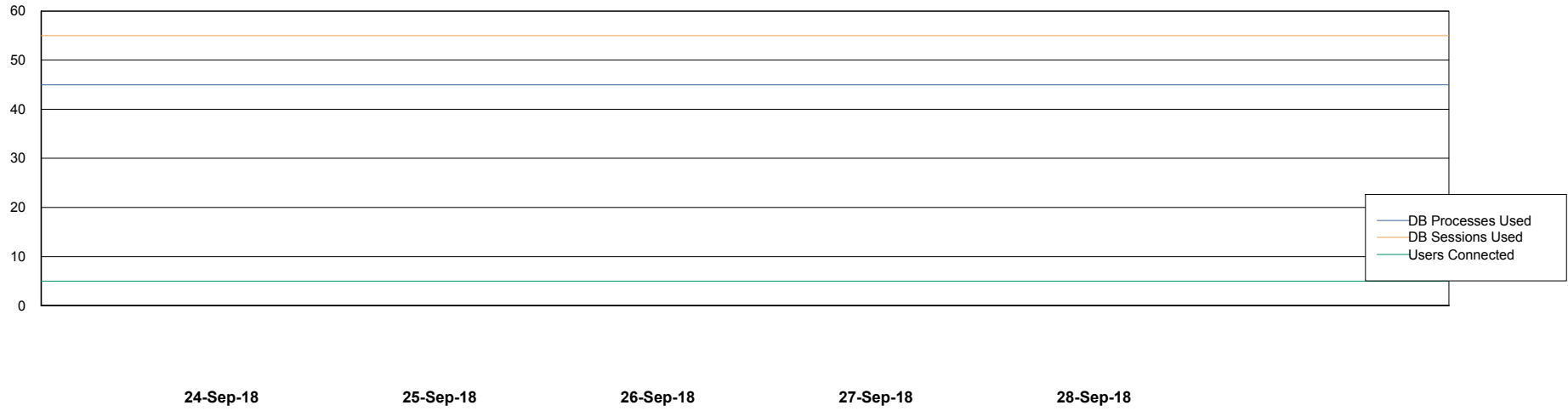


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



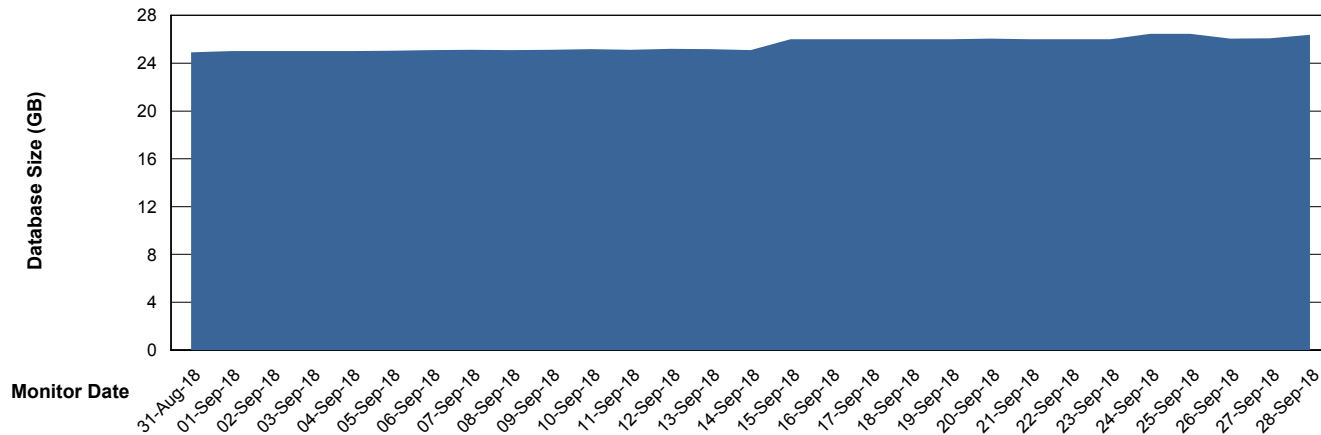
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



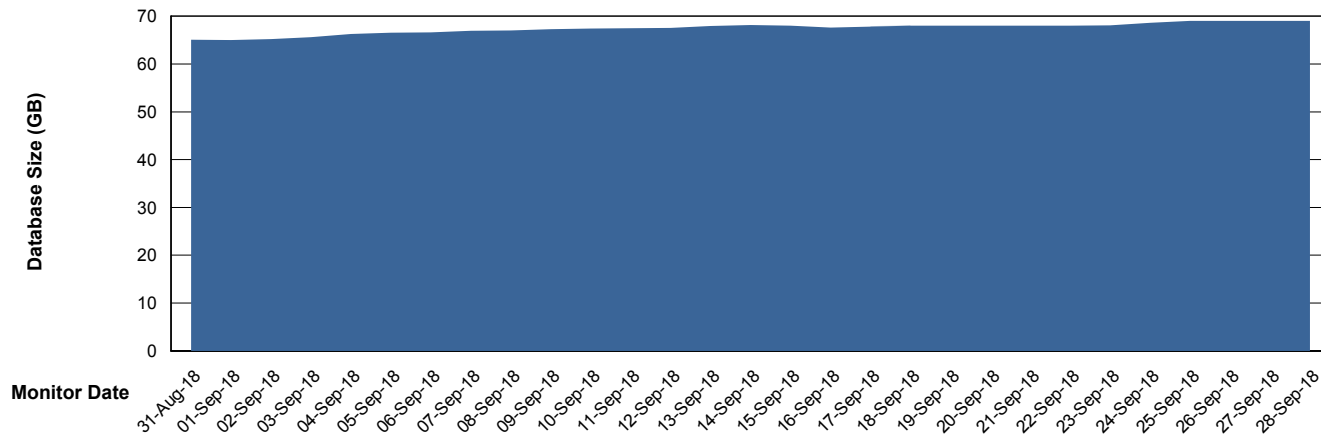
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Database Tablespace		BGGDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Sep-18	ABSDATA	16	12	25
	INDX	17	13	24
27-Sep-18	ABSDATA	16	12	25
	INDX	17	13	24
26-Sep-18	ABSDATA	16	12	25
	INDX	17	13	24
25-Sep-18	ABSDATA	16	12	25
	INDX	17	13	24
24-Sep-18	ABSDATA	16	12	25
	INDX	17	13	24
23-Sep-18	ABSDATA	16	12	25
	INDX	14	13	7

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Sep-18	ABSDATA	80	63	21
	INDX	8	3	63
27-Sep-18	ABSDATA	80	63	21
	INDX	8	3	63
26-Sep-18	ABSDATA	80	62	23
	INDX	8	3	63
25-Sep-18	ABSDATA	80	62	23
	INDX	8	3	63
24-Sep-18	ABSDATA	80	62	23
	INDX	8	3	63
23-Sep-18	ABSDATA	71	62	13
	INDX	8	3	63

BI Status and last ETL error for BGGDB\_BI

	Sun 23/9/2018	Mon 24/9/2018	Tue 25/9/2018	Wed 26/9/2018	Thu 27/9/2018	Fri 28/9/2018
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

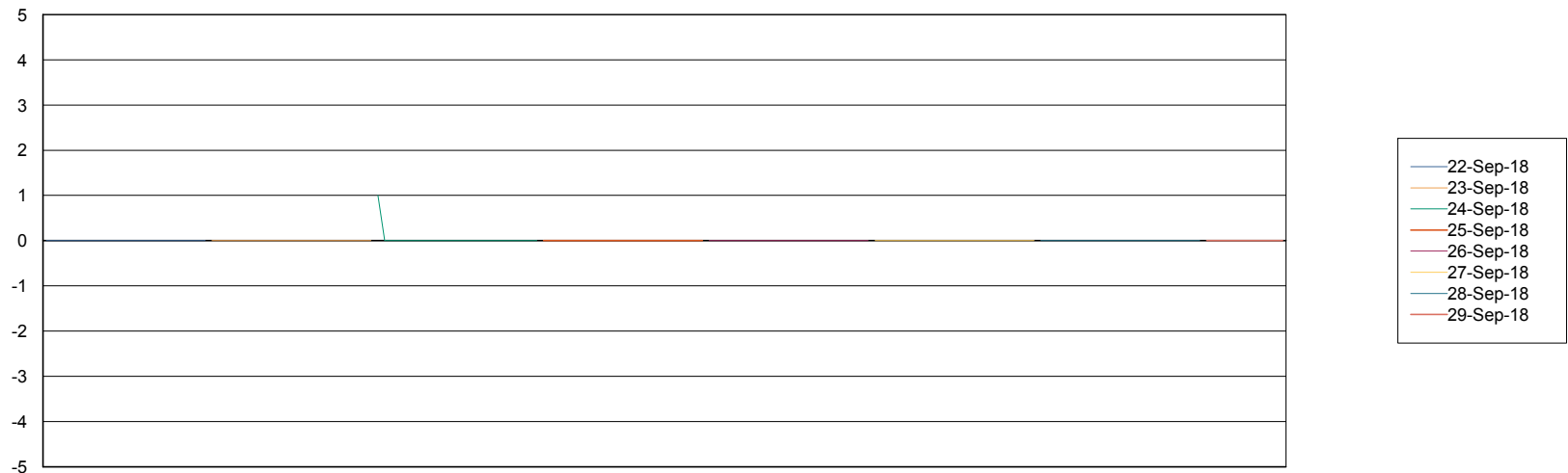
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

## Recovery lag for last 7 days



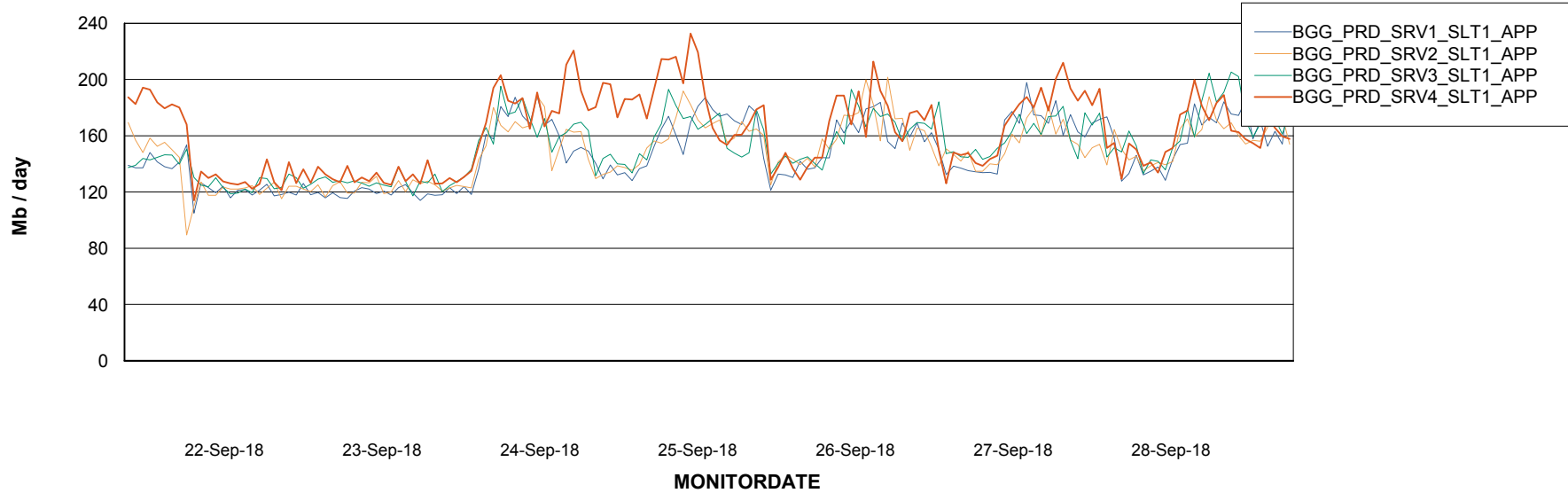
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

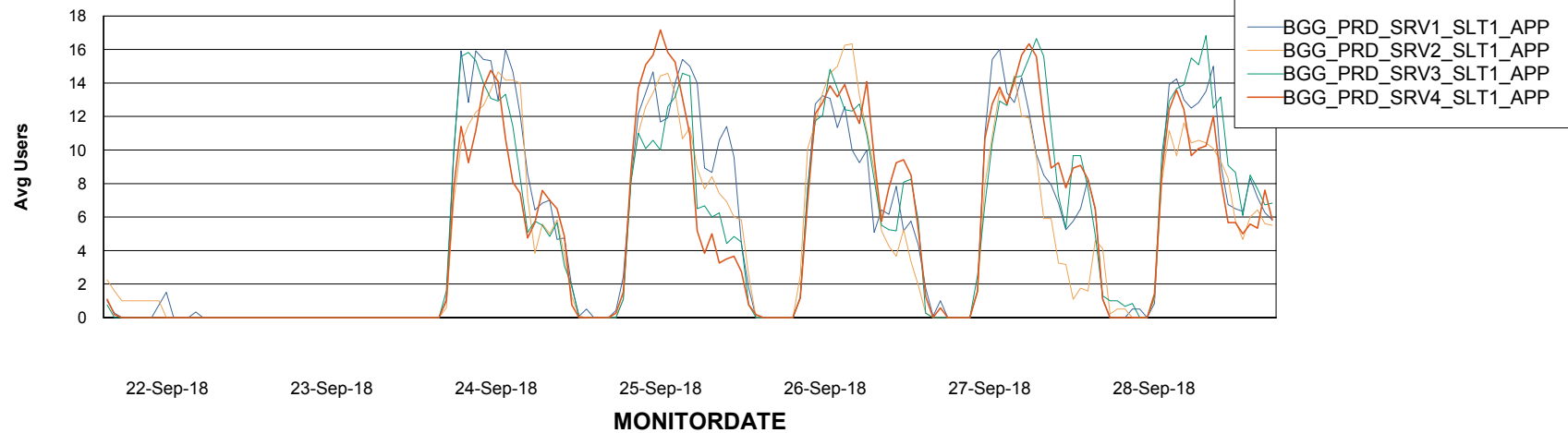


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



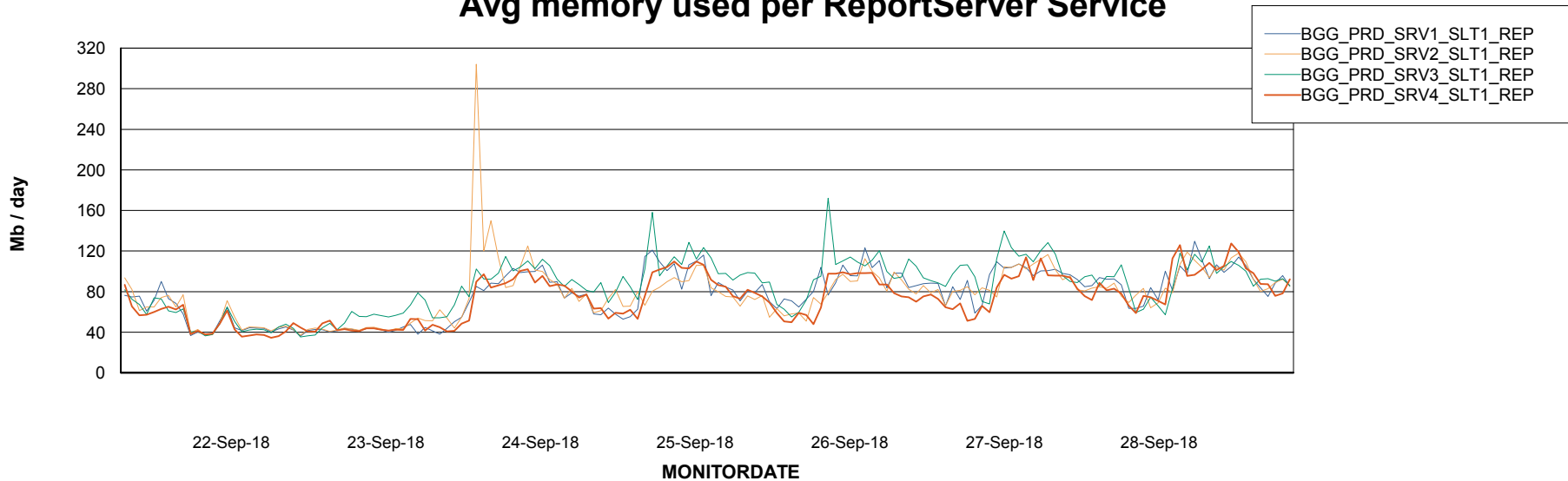
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



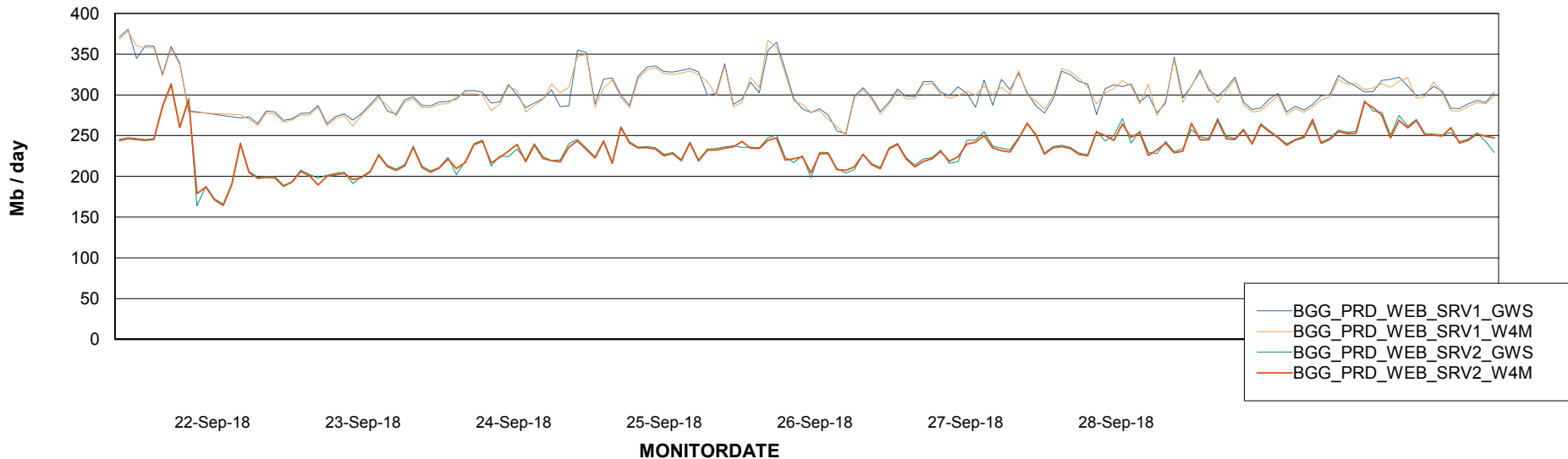
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



### Disaster per ABS component

