

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
22-Sep-18	25	195	86	373	65	373	75	223
21-Sep-18	25	195	86	373	65	373	75	223
20-Sep-18	25	195	86	373	65	373	76	223
19-Sep-18	25	195	86	373	65	373	77	223
18-Sep-18	25	195	86	373	65	373	77	223
17-Sep-18	25	195	86	373	65	373	78	223
16-Sep-18	25	195	86	373	65	373	78	223

## Harddisk Usage RFL\_STB

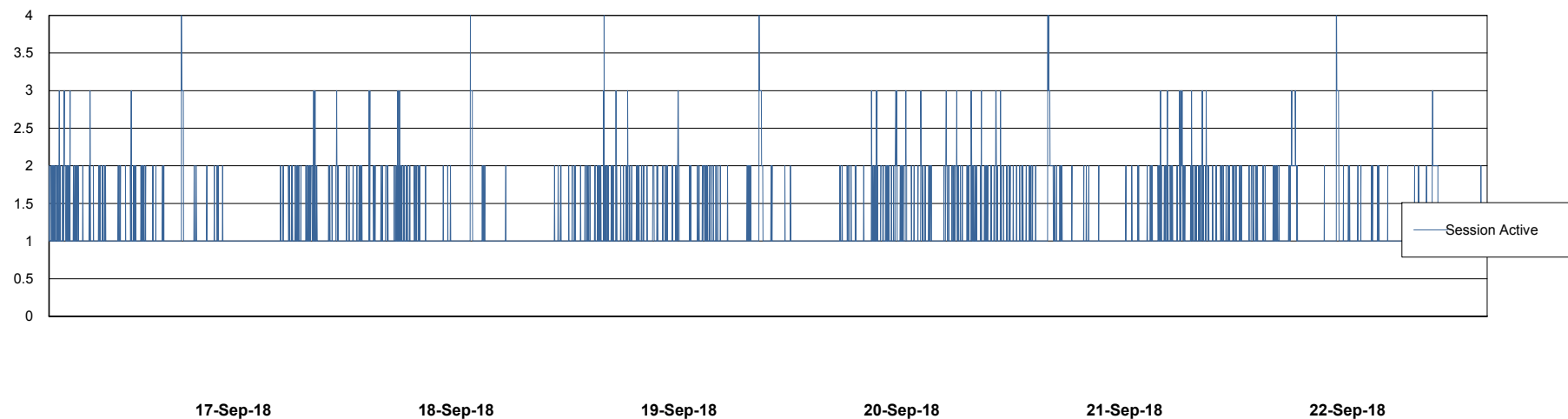
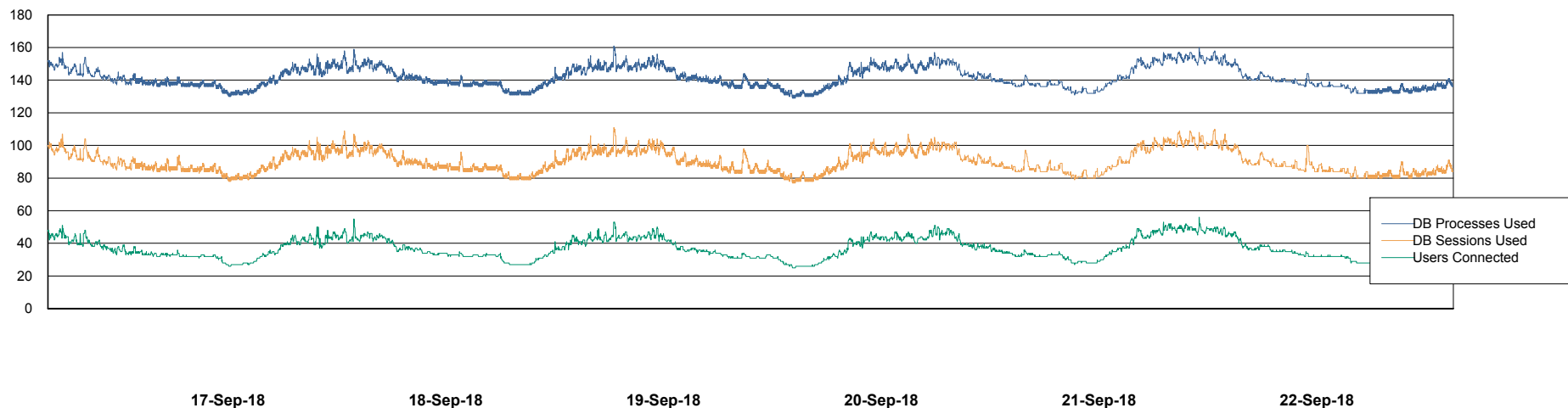
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
22-Sep-18	54	195	83	559	62	559	79	363
21-Sep-18	54	195	83	559	62	559	79	363
20-Sep-18	54	195	83	559	62	559	79	363
19-Sep-18	54	195	83	559	62	559	80	363
18-Sep-18	54	195	83	559	62	559	80	363
17-Sep-18	54	195	83	559	62	559	80	363
16-Sep-18	54	195	83	559	62	559	81	363

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## Database Performance RFLDB\_Production

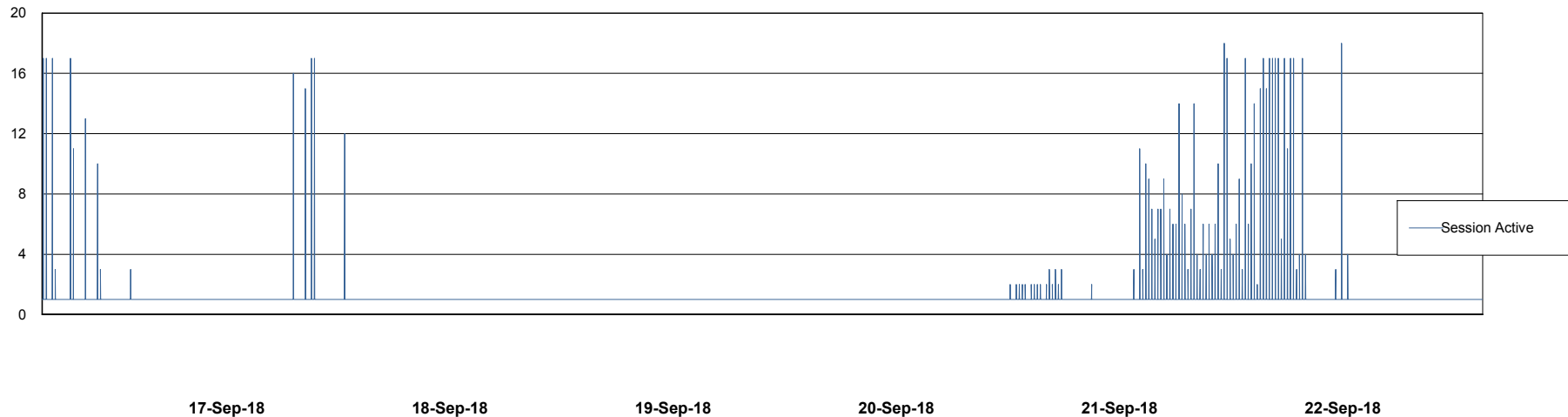
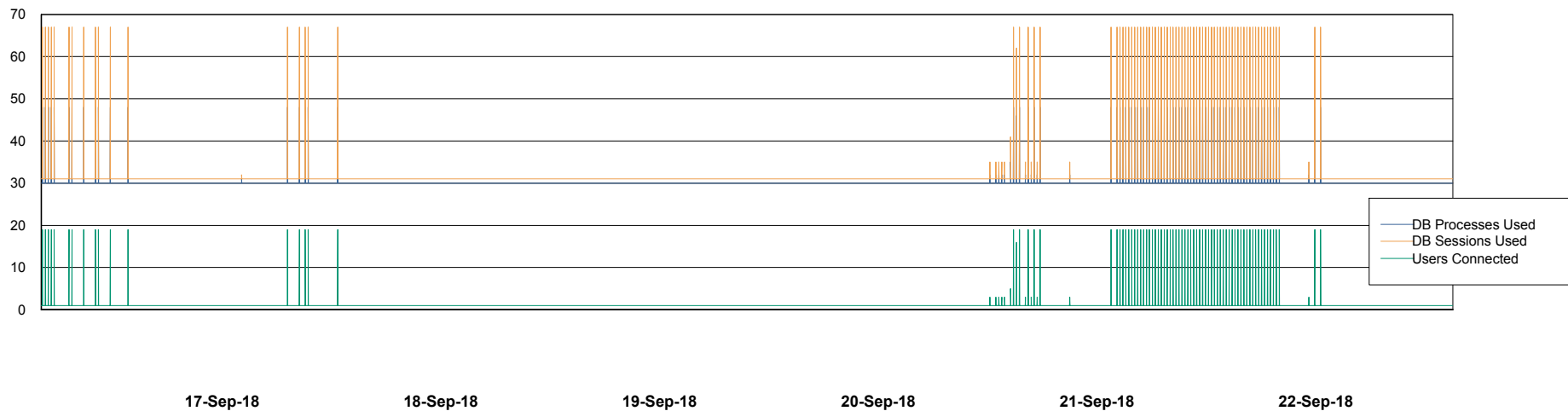


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## Database Performance RFLDB\_Standby



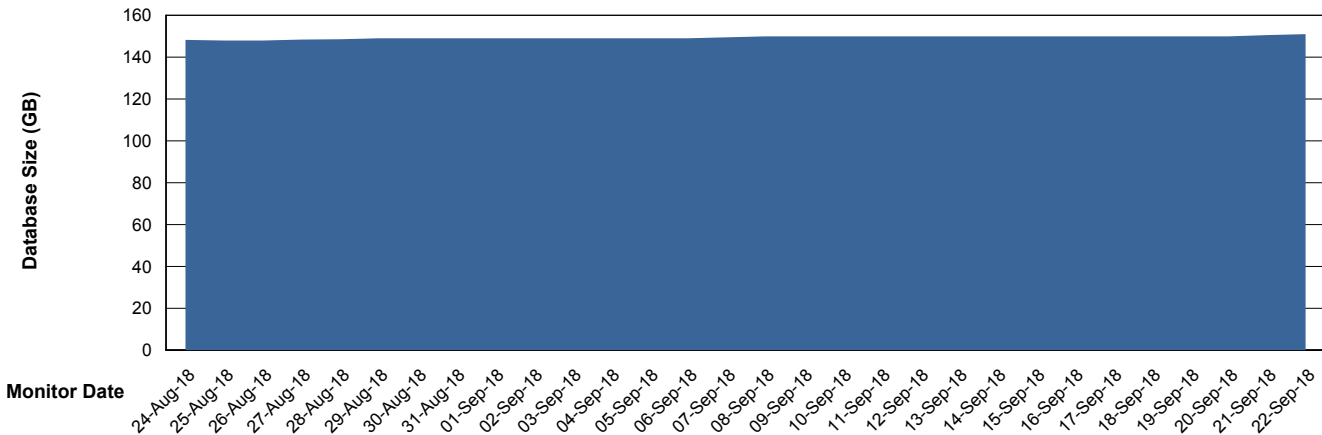
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
22-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20
21-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20
20-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20
19-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20
18-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20
17-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20
16-Sep-18	ABSDATA	52	44	15
	INDX	130	104	20

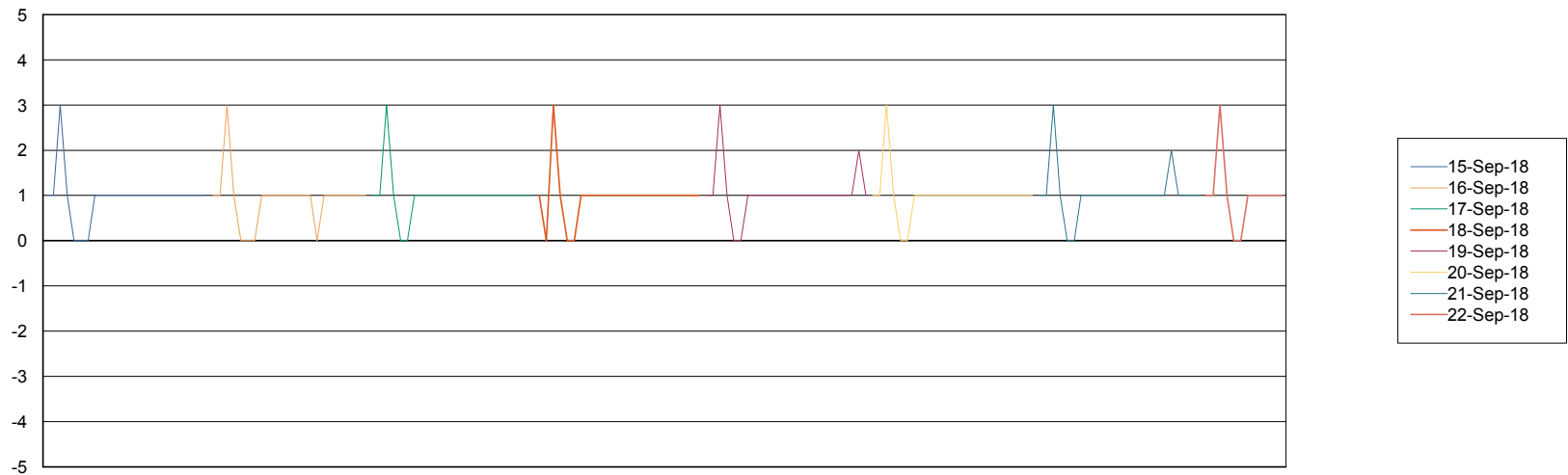
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



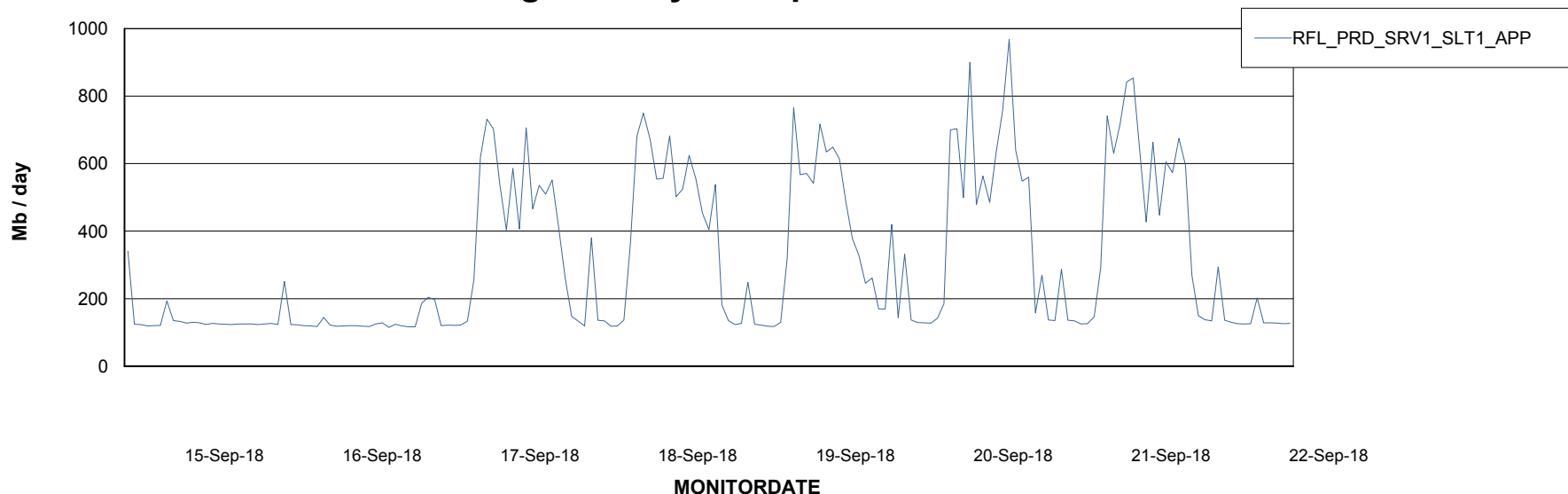
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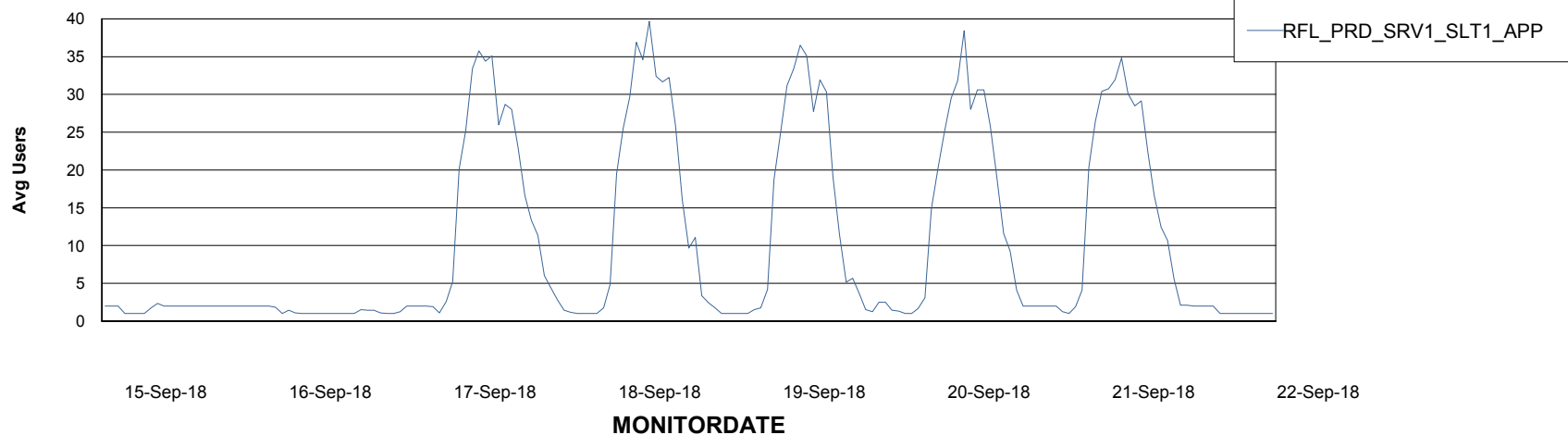


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



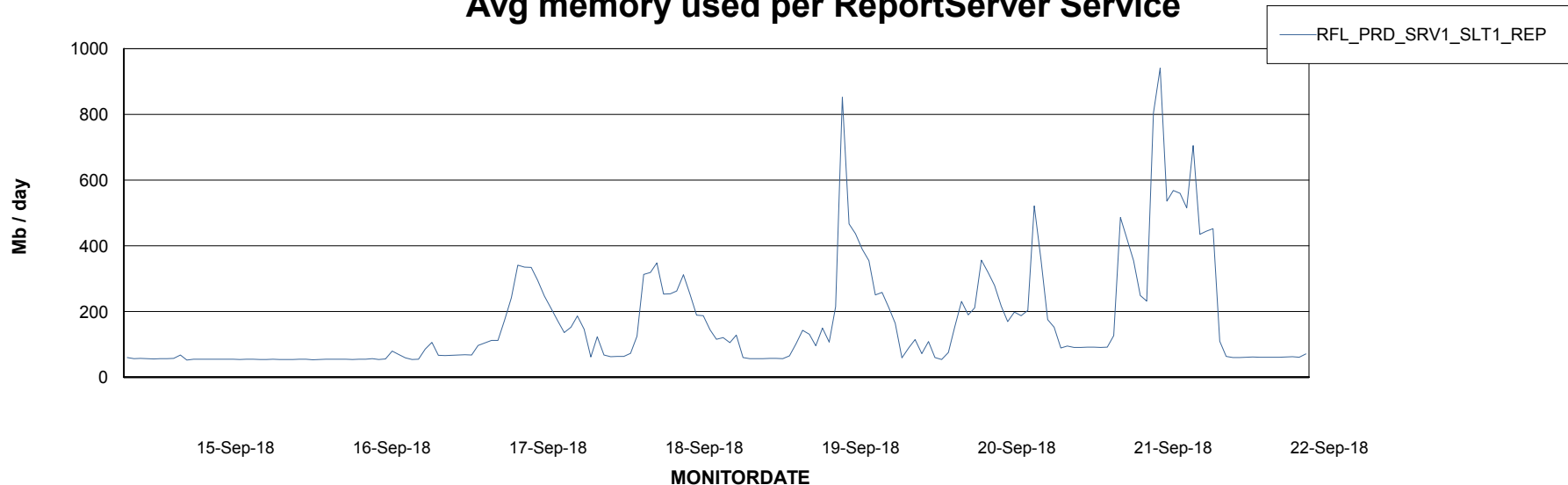
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



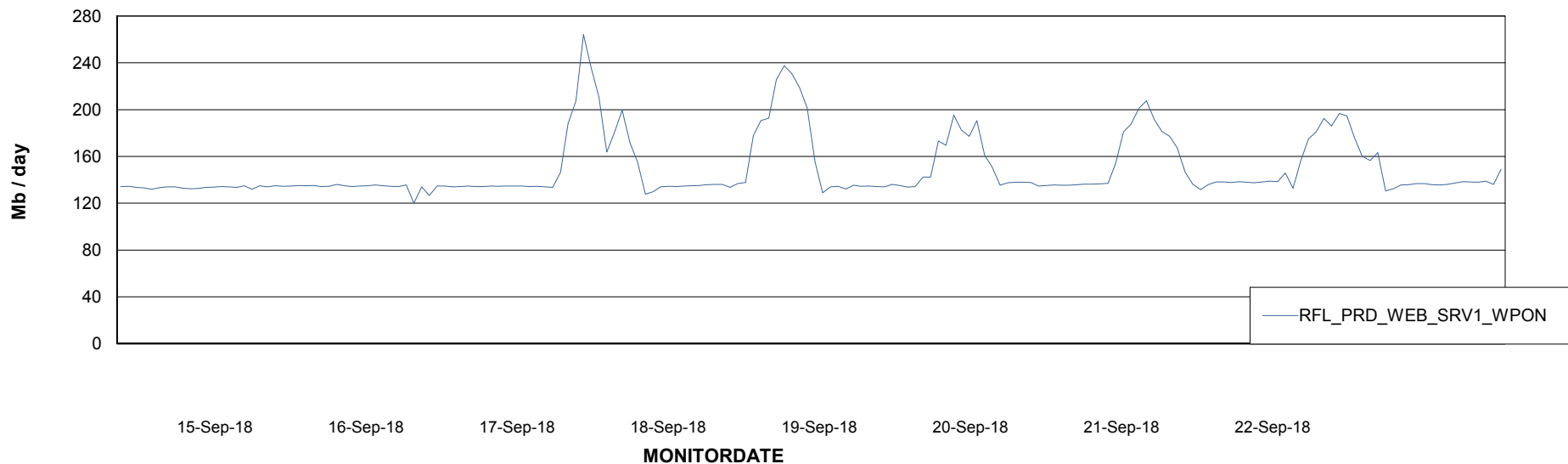
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

