

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 15-Sep-18 | 27                       | 1                          | 1                         | 35                           | 97                          | 5                            | 0                           | 47                             | 394                             | 197                            |
| 14-Sep-18 | 27                       | 1                          | 1                         | 35                           | 97                          | 5                            | 0                           | 48                             | 394                             | 195                            |
| 13-Sep-18 | 27                       | 1                          | 1                         | 36                           | 97                          | 5                            | 0                           | 48                             | 394                             | 194                            |
| 12-Sep-18 | 27                       | 1                          | 1                         | 36                           | 97                          | 5                            | 0                           | 48                             | 394                             | 194                            |
| 11-Sep-18 | 27                       | 1                          | 1                         | 36                           | 97                          | 5                            | 0                           | 48                             | 394                             | 194                            |
| 10-Sep-18 | 27                       | 1                          | 1                         | 36                           | 97                          | 5                            | 0                           | 48                             | 394                             | 195                            |
| 09-Sep-18 | 27                       | 1                          | 1                         | 37                           | 97                          | 5                            | 0                           | 48                             | 394                             | 195                            |

## Harddisk Usage BGG\_PRD\_DB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 15-Sep-18 | 17                       | 1                          | 1                         | 54                           | 96                          | 1                             | 0                            | 39                          | 5                            | 3                           |
| 14-Sep-18 | 17                       | 1                          | 1                         | 54                           | 96                          | 1                             | 0                            | 40                          | 5                            | 3                           |
| 13-Sep-18 | 17                       | 1                          | 1                         | 55                           | 96                          | 1                             | 0                            | 41                          | 5                            | 3                           |
| 12-Sep-18 | 17                       | 1                          | 1                         | 55                           | 96                          | 1                             | 0                            | 43                          | 5                            | 3                           |
| 11-Sep-18 | 17                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 44                          | 5                            | 3                           |
| 10-Sep-18 | 17                       | 1                          | 1                         | 57                           | 96                          | 1                             | 0                            | 45                          | 5                            | 3                           |
| 09-Sep-18 | 17                       | 1                          | 1                         | 57                           | 96                          | 1                             | 0                            | 46                          | 5                            | 2                           |

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Harddisk Usage BGG\_PRD\_SRV1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 15-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 14-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 13-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 12-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 11-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 10-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 09-Sep-18 | 24                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |

Harddisk Usage BGG\_PRD\_SRV2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 15-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 51                          | 10                           | 4                           |
| 14-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 51                          | 10                           | 4                           |
| 13-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 51                          | 10                           | 4                           |
| 12-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 51                          | 10                           | 4                           |
| 11-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 51                          | 10                           | 4                           |
| 10-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 51                          | 10                           | 4                           |
| 09-Sep-18 | 29                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 52                          | 10                           | 4                           |

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## Harddisk Usage BGG\_PRD\_SRV3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 15-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 56                          | 10                           | 4                           |
| 14-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 56                          | 10                           | 4                           |
| 13-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 56                          | 10                           | 4                           |
| 12-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 56                          | 10                           | 4                           |
| 11-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 56                          | 10                           | 4                           |
| 10-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 57                          | 10                           | 4                           |
| 09-Sep-18 | 28                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 57                          | 10                           | 4                           |

## Harddisk Usage BGG\_PRD\_SRV4

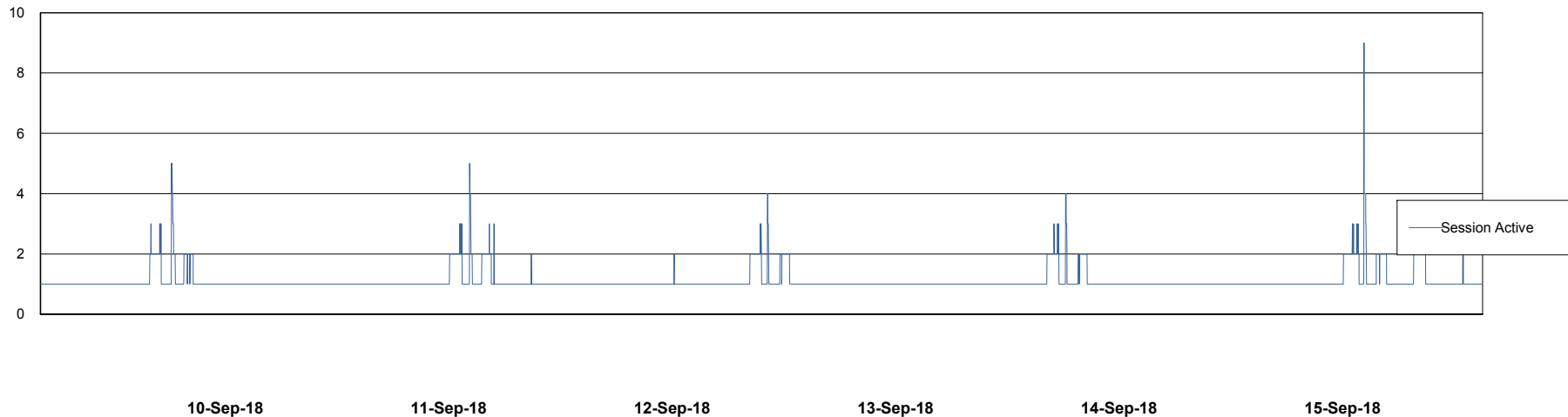
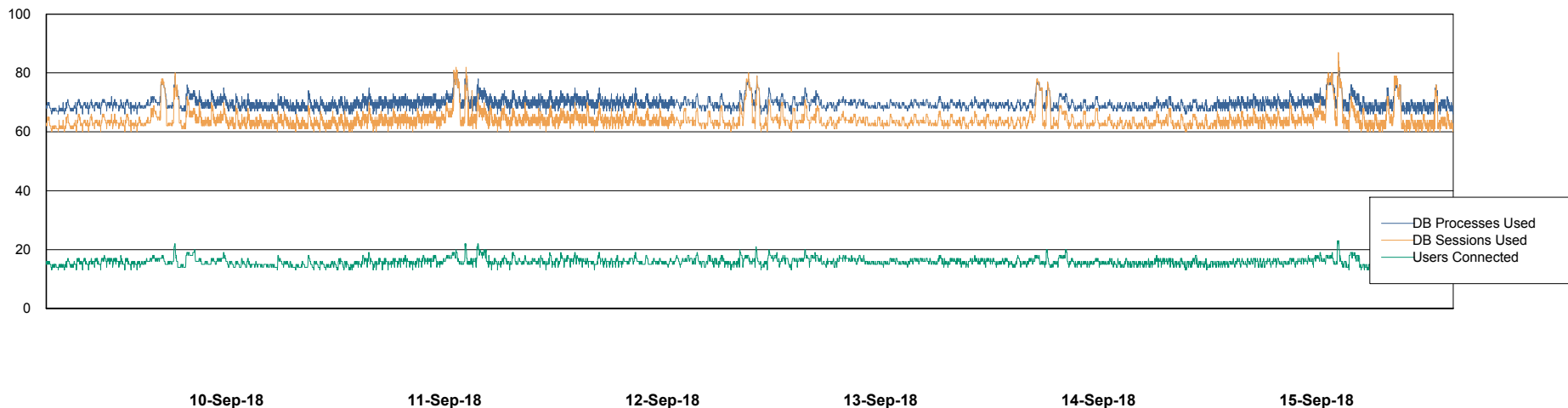
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 15-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |
| 14-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |
| 13-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |
| 12-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |
| 11-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |
| 10-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |
| 09-Sep-18 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 64                          | 10                           | 3                           |

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## Database Performance BGGDB\_BI

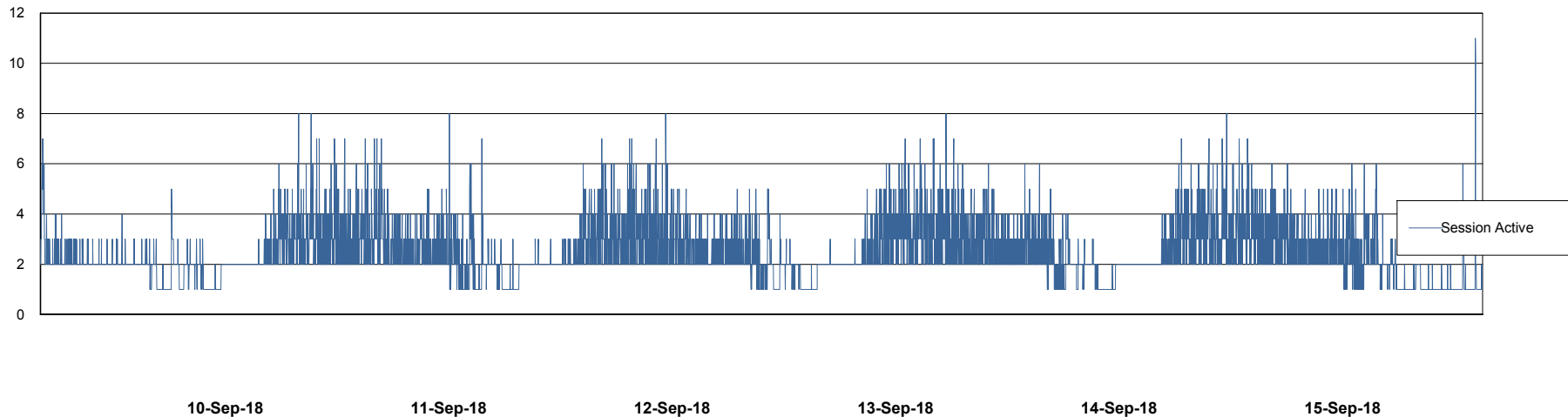
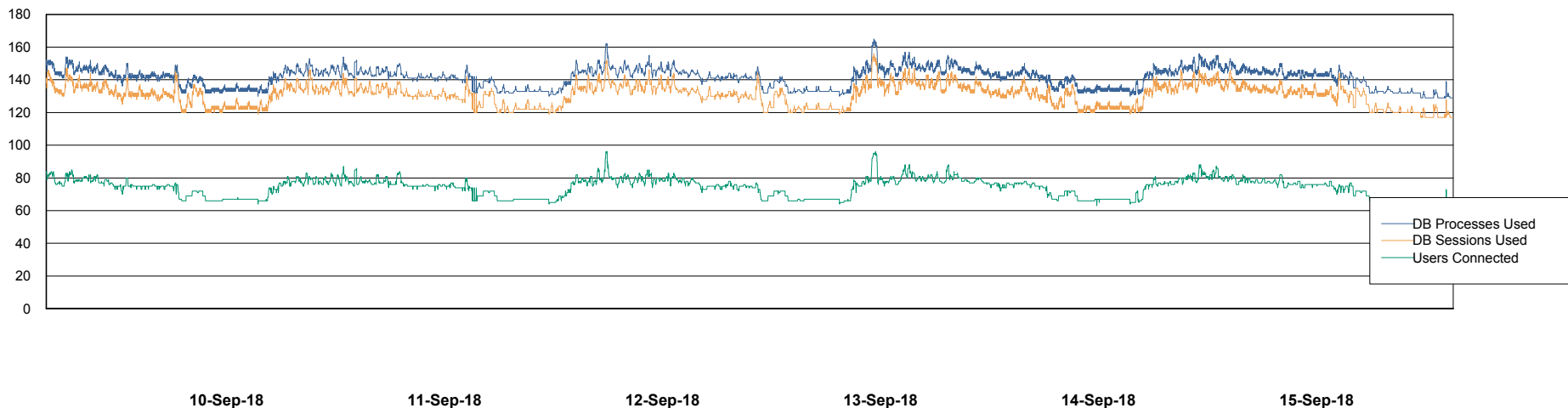


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## Database Performance BGGDB\_Production

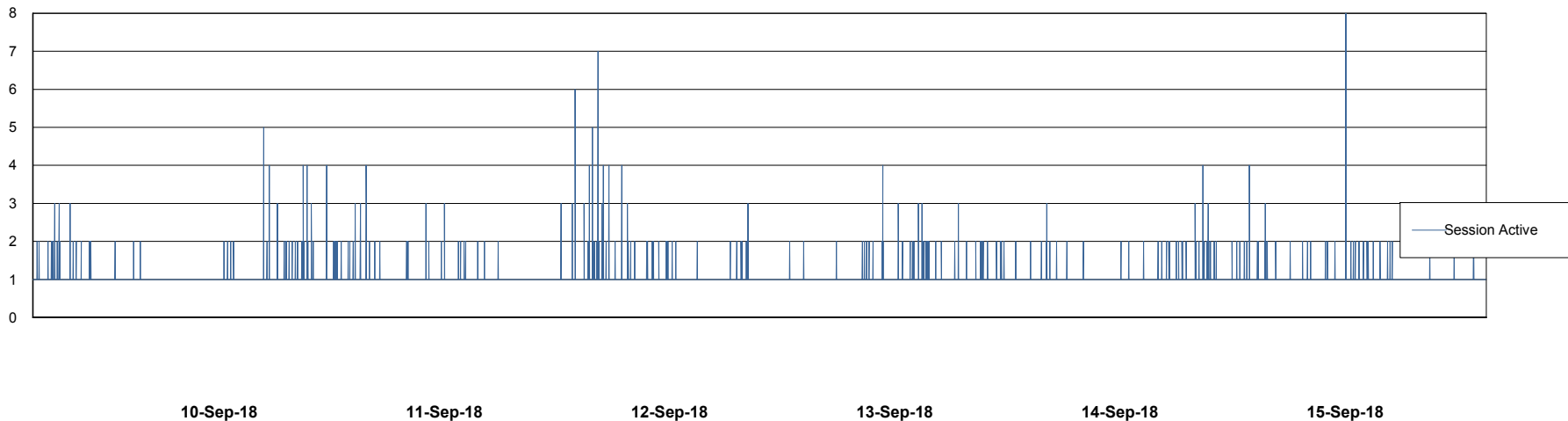
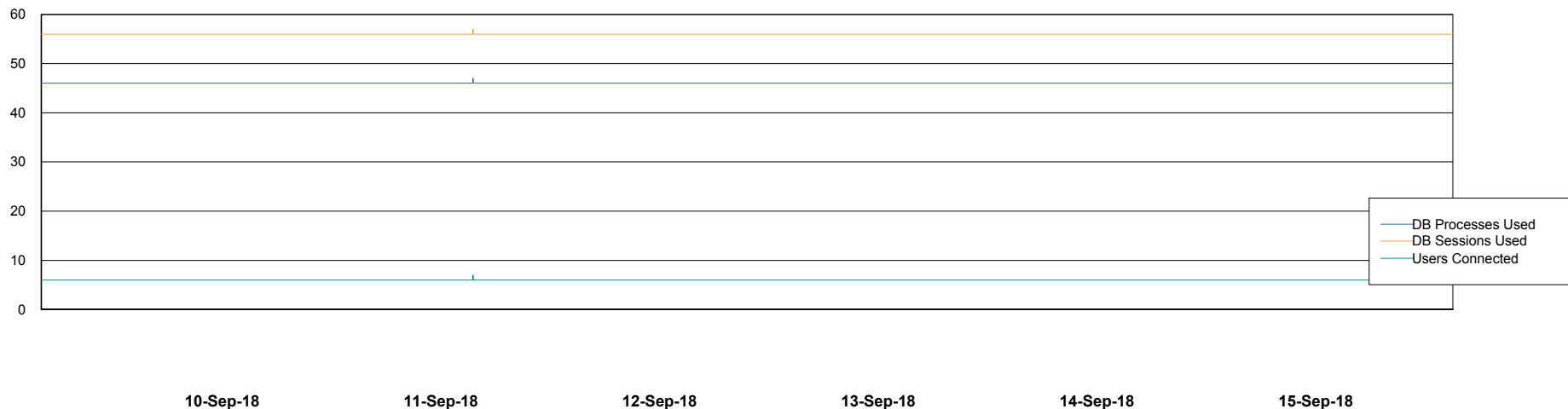


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## Database Performance BGGDB\_Standby



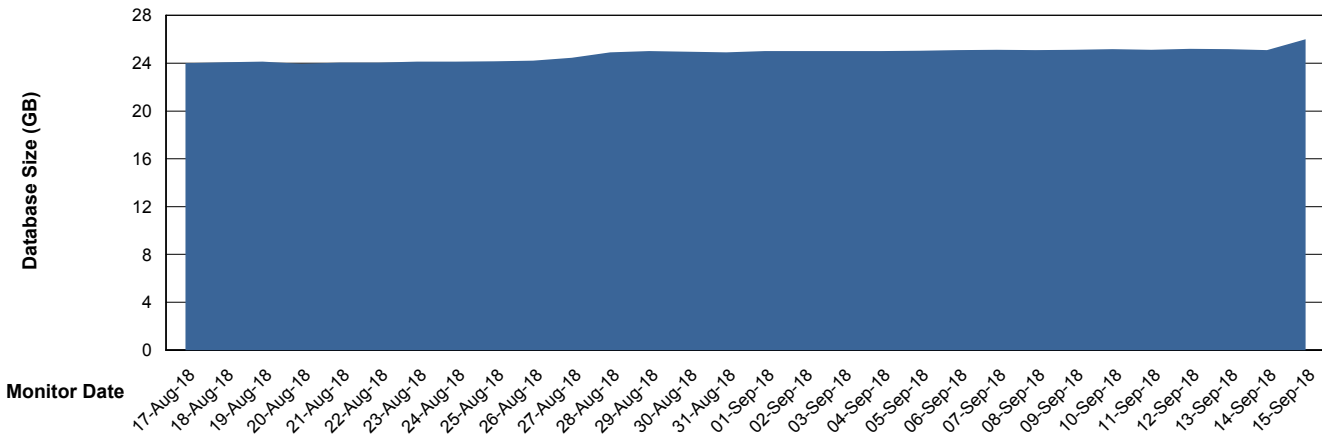
# Weekly SLA Customer Report

Customer BGG\_Production  
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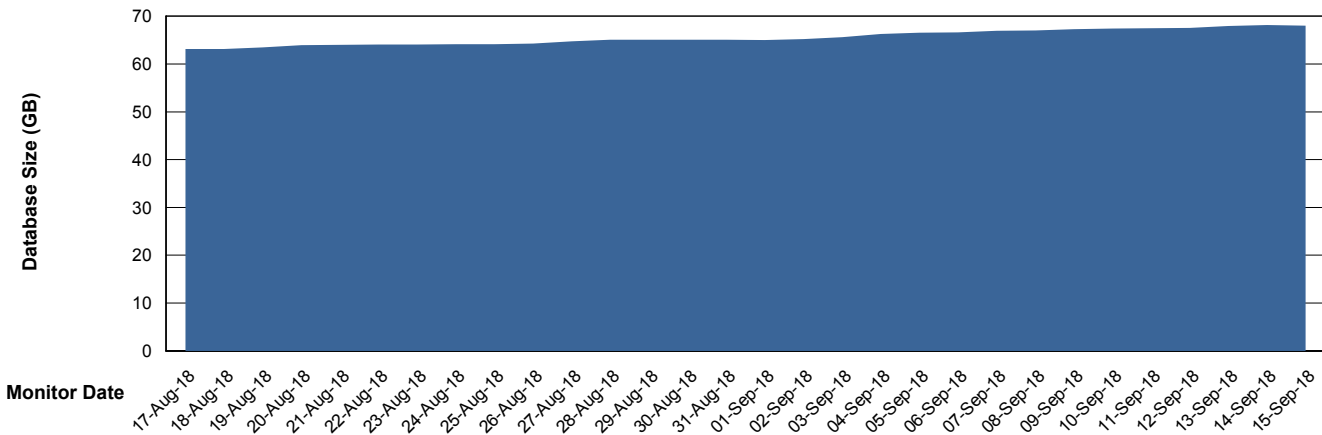
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace BGGDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-Sep-18 | ABSDATA         | 13            | 12            | 8               |
|           | INDX            | 14            | 12            | 14              |
| 14-Sep-18 | ABSDATA         | 13            | 12            | 8               |
|           | INDX            | 14            | 12            | 14              |
| 13-Sep-18 | ABSDATA         | 13            | 12            | 8               |
|           | INDX            | 14            | 12            | 14              |
| 12-Sep-18 | ABSDATA         | 13            | 12            | 8               |
|           | INDX            | 14            | 12            | 14              |
| 11-Sep-18 | ABSDATA         | 13            | 11            | 15              |
|           | INDX            | 14            | 12            | 14              |
| 10-Sep-18 | ABSDATA         | 13            | 11            | 15              |
|           | INDX            | 14            | 12            | 14              |
| 09-Sep-18 | ABSDATA         | 13            | 11            | 15              |
|           | INDX            | 14            | 12            | 14              |

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Database Tablespace BGGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-Sep-18 | ABSDATA         | 71            | 61            | 14              |
|           | INDX            | 8             | 3             | 63              |
| 14-Sep-18 | ABSDATA         | 71            | 61            | 14              |
|           | INDX            | 8             | 3             | 63              |
| 13-Sep-18 | ABSDATA         | 71            | 61            | 14              |
|           | INDX            | 8             | 3             | 63              |
| 12-Sep-18 | ABSDATA         | 71            | 61            | 14              |
|           | INDX            | 8             | 3             | 63              |
| 11-Sep-18 | ABSDATA         | 71            | 61            | 14              |
|           | INDX            | 8             | 3             | 63              |
| 10-Sep-18 | ABSDATA         | 71            | 61            | 14              |
|           | INDX            | 8             | 3             | 63              |
| 09-Sep-18 | ABSDATA         | 71            | 60            | 15              |
|           | INDX            | 8             | 3             | 63              |

BI Status and last ETL error for BGGDB\_BI

|                                     | Sun 9/9/2018 | Mon 10/9/2018 | Tue 11/9/2018 | Wed 12/9/2018 | Thu 13/9/2018 | Fri 14/9/2018 | Sat 15/9/2018 |
|-------------------------------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK            | OK            | OK            | OK            | OK            | OK            |

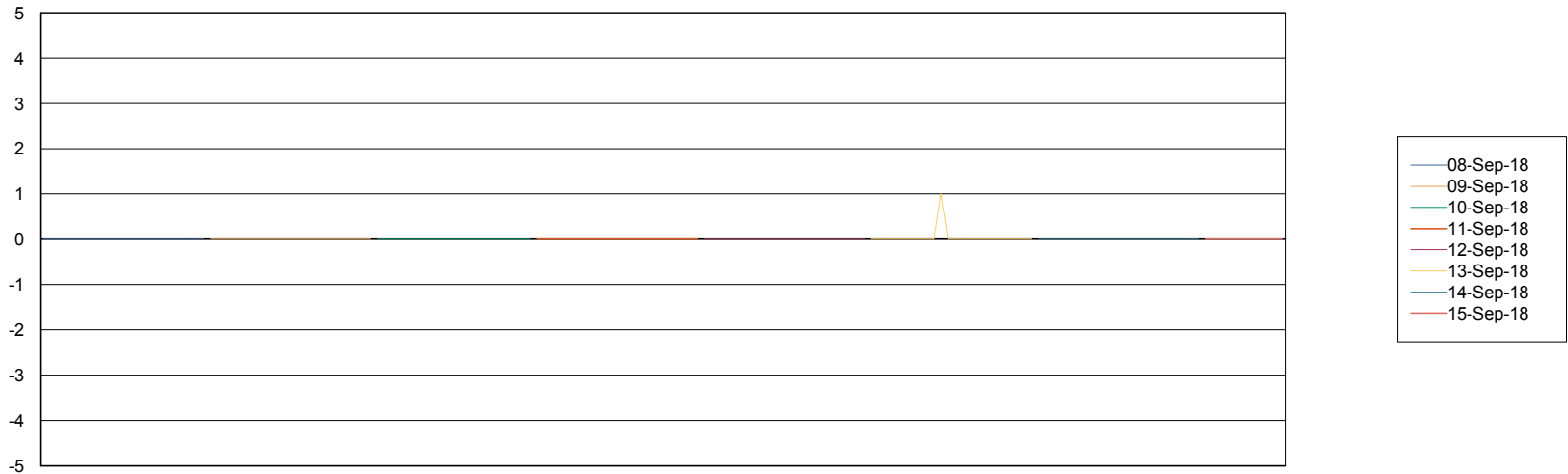
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Standby Database Health BGG\_Production

### Recovery lag for last 7 days



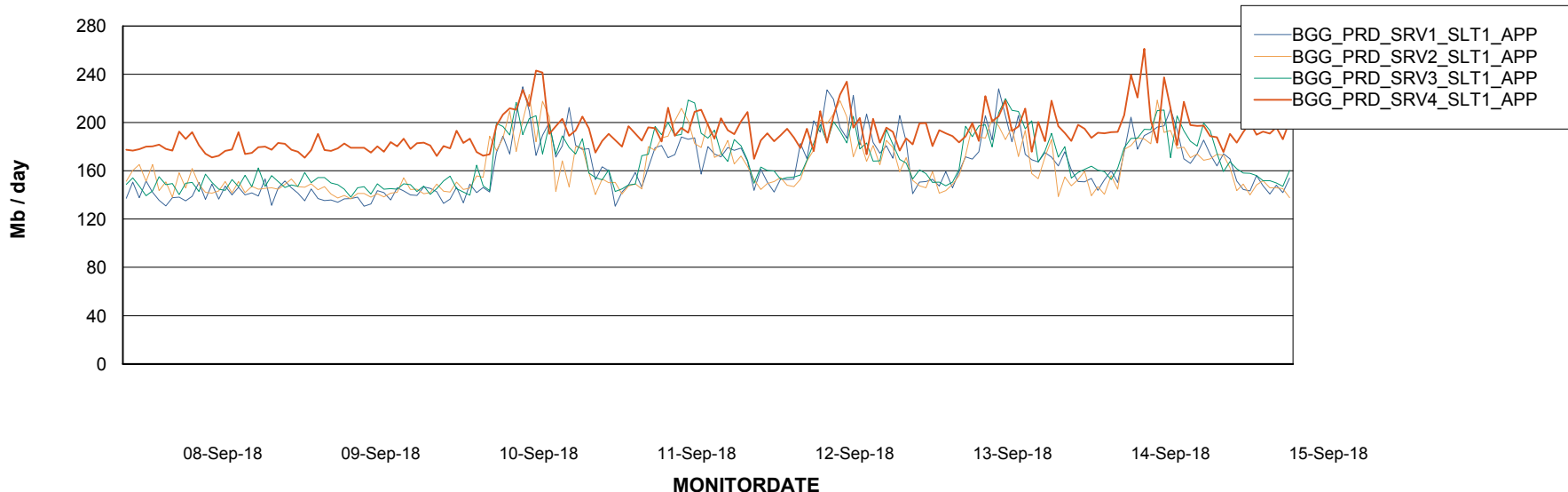
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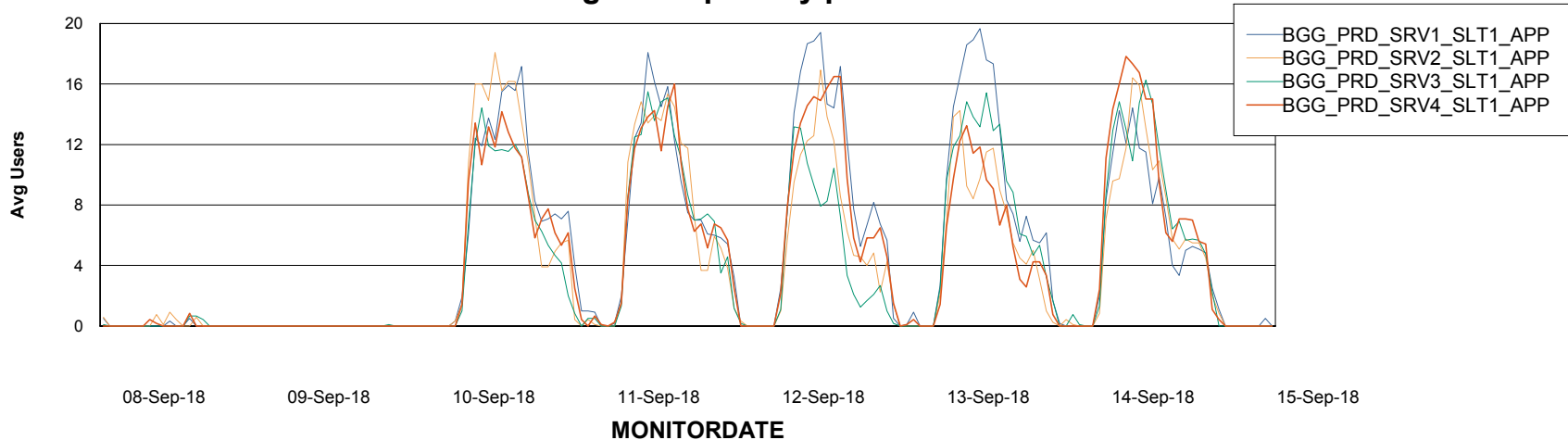


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



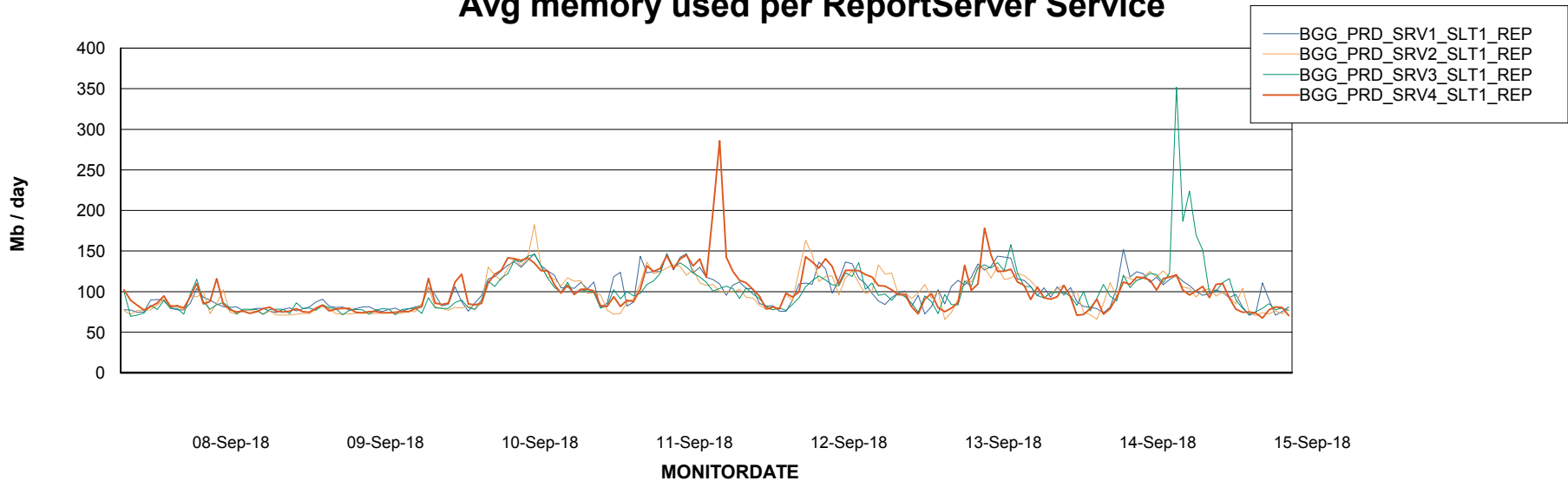
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



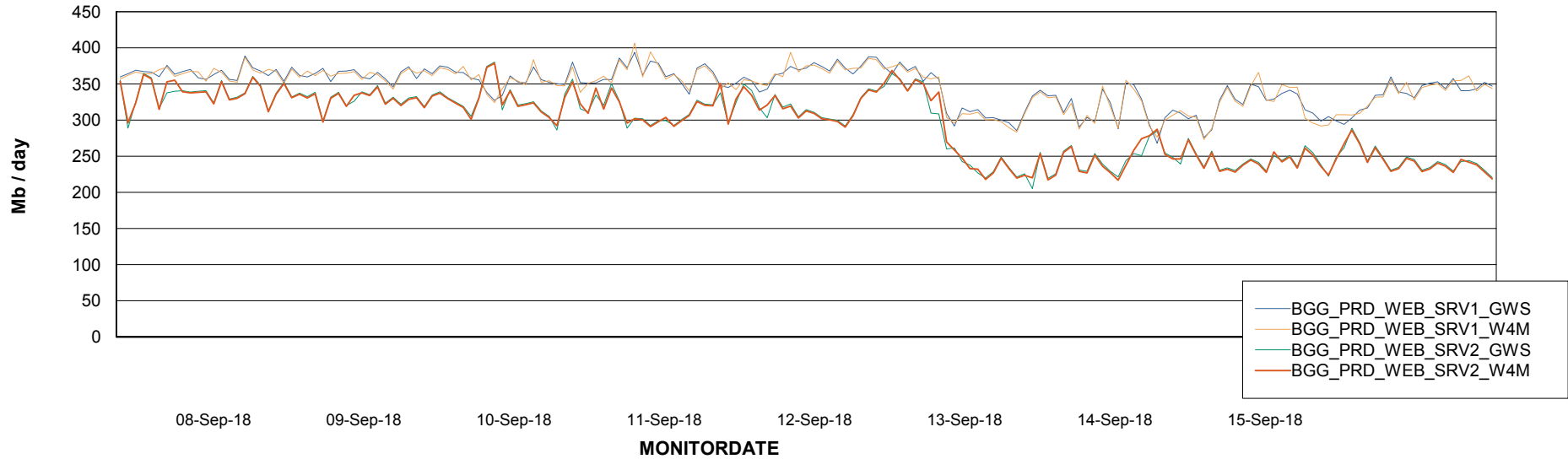
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
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## Disaster per ABS component

