

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 73 | 223 |
| 24-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 71 | 223 |
| 23-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 72 | 223 |
| 22-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 73 | 223 |
| 21-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 74 | 223 |
| 20-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 74 | 223 |
| 19-Aug-18 | 26 | 195 | 86 | 373 | 65 | 373 | 74 | 223 |

Harddisk Usage RFL_STB

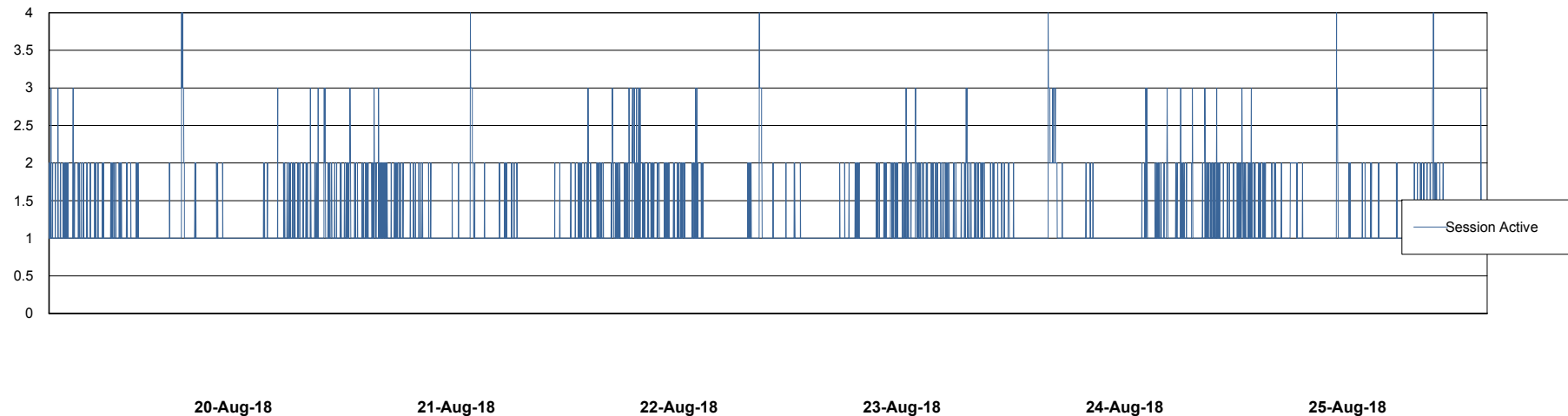
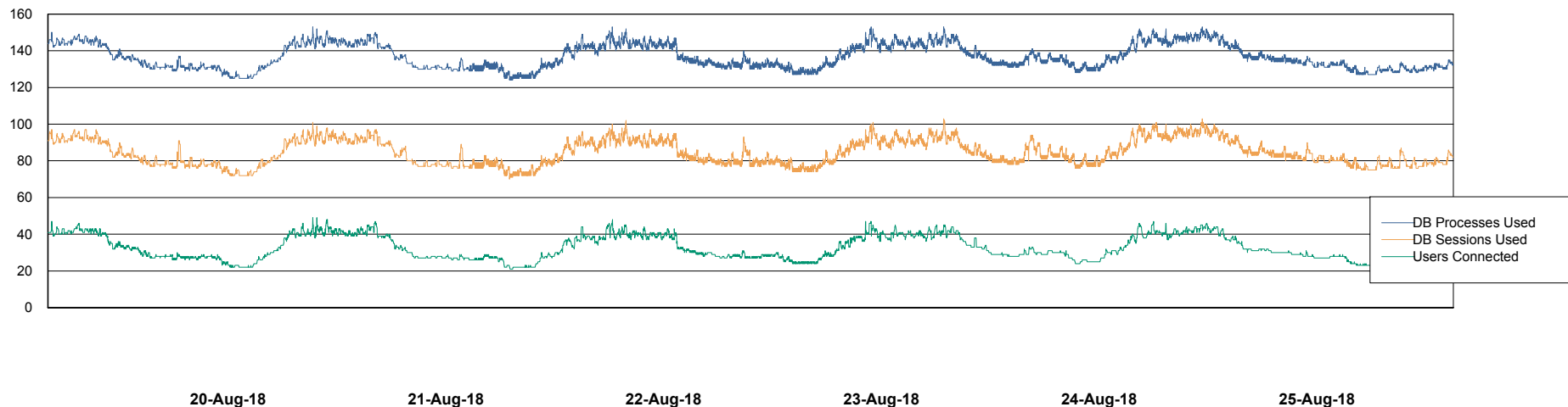
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Aug-18 | 55 | 195 | 83 | 559 | 65 | 559 | 88 | 363 |
| 24-Aug-18 | 55 | 195 | 83 | 559 | 65 | 559 | 87 | 363 |
| 23-Aug-18 | 55 | 195 | 83 | 559 | 65 | 559 | 87 | 363 |
| 22-Aug-18 | 56 | 195 | 83 | 559 | 65 | 559 | 88 | 363 |
| 21-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 90 | 363 |
| 20-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 90 | 363 |
| 19-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 90 | 363 |

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFLDB_Production

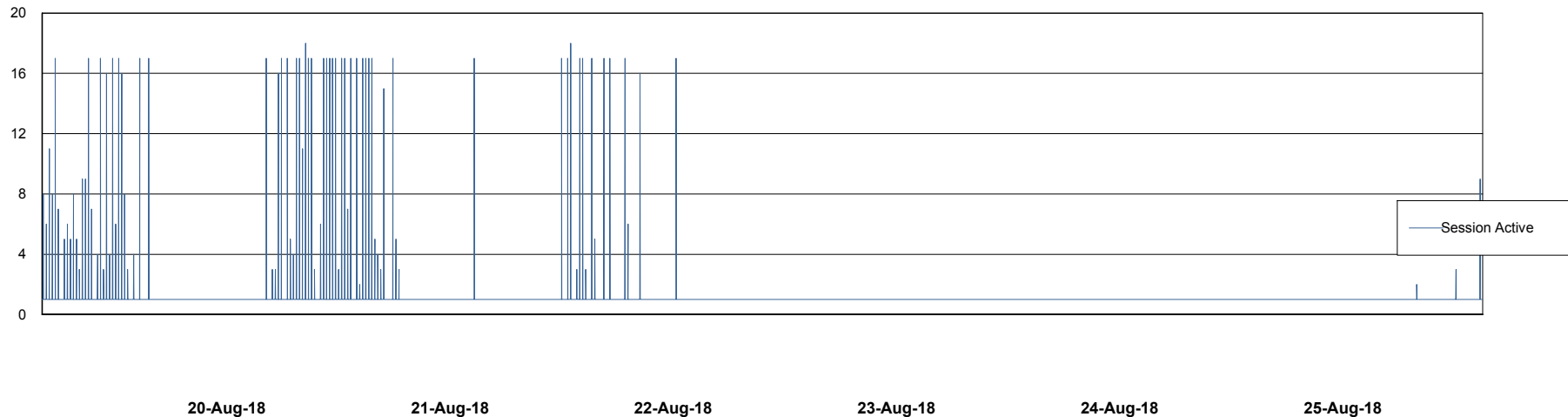
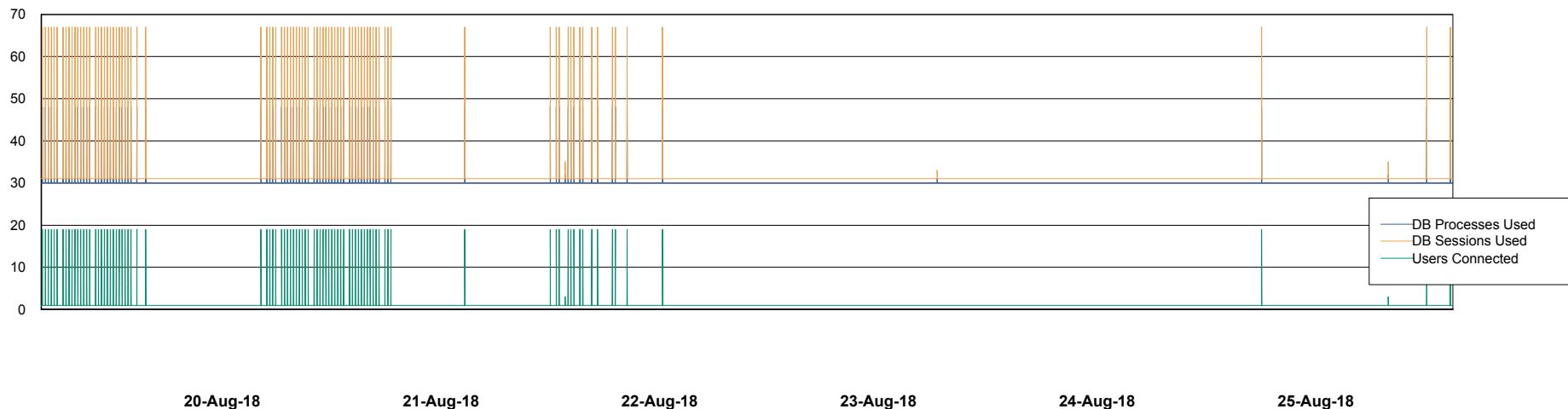


Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFLDB_Standby



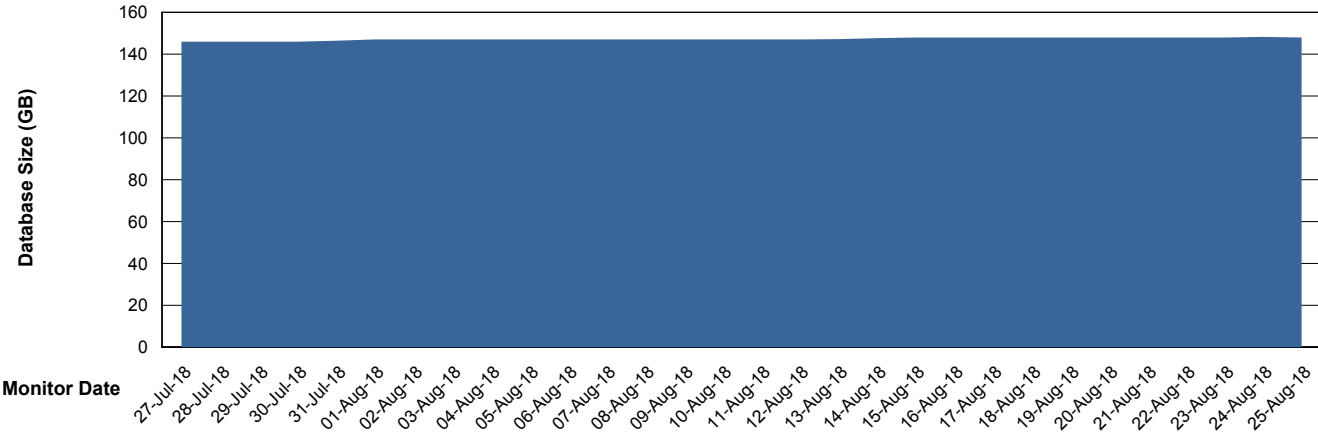
Weekly SLA Customer Report

Customer RFL_Production
 Database ID 36



DATABASE SIZE RFLDB_Production

Database growth over last month



Database Tablespace RFLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 25-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |
| 24-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |
| 23-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |
| 22-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |
| 21-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |
| 20-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |
| 19-Aug-18 | ABSDATA | 52 | 44 | 15 |
| | INDX | 130 | 102 | 22 |

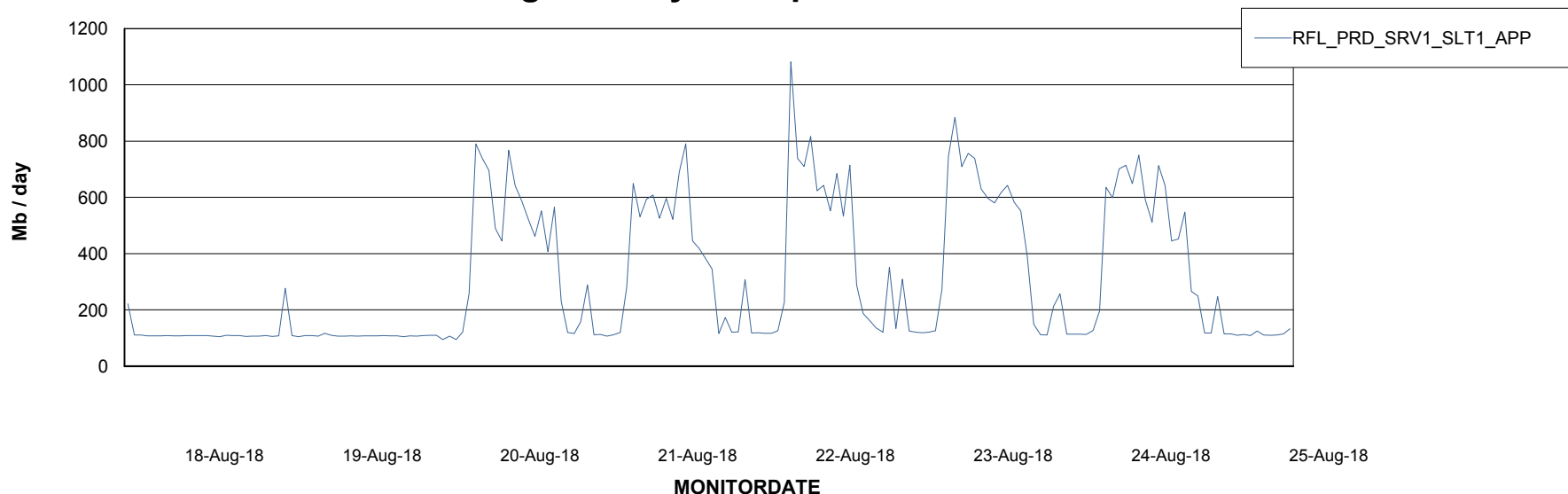
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36

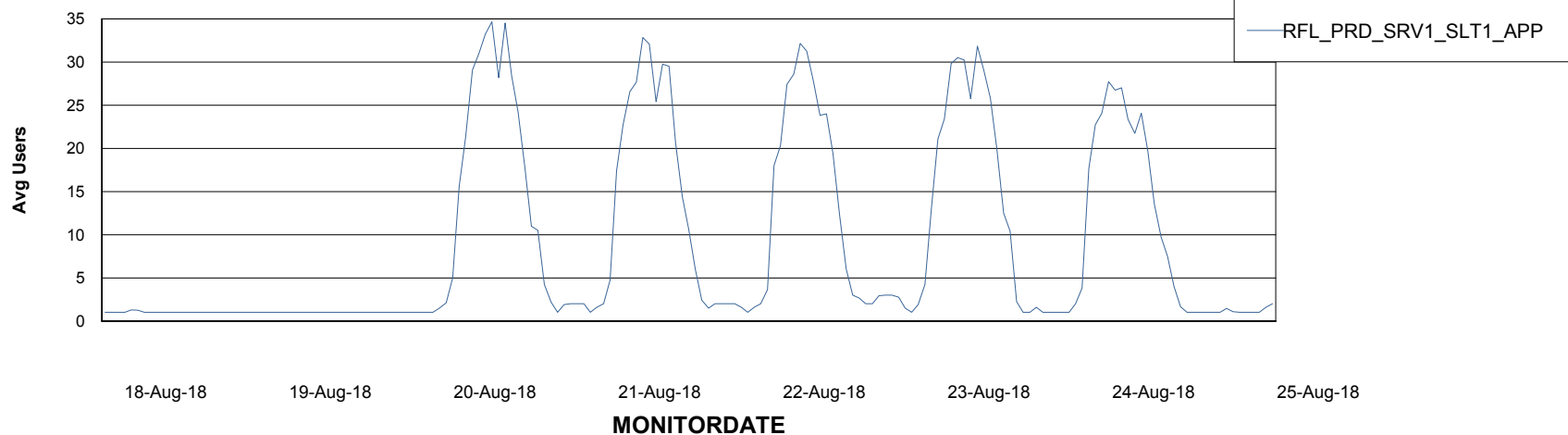


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



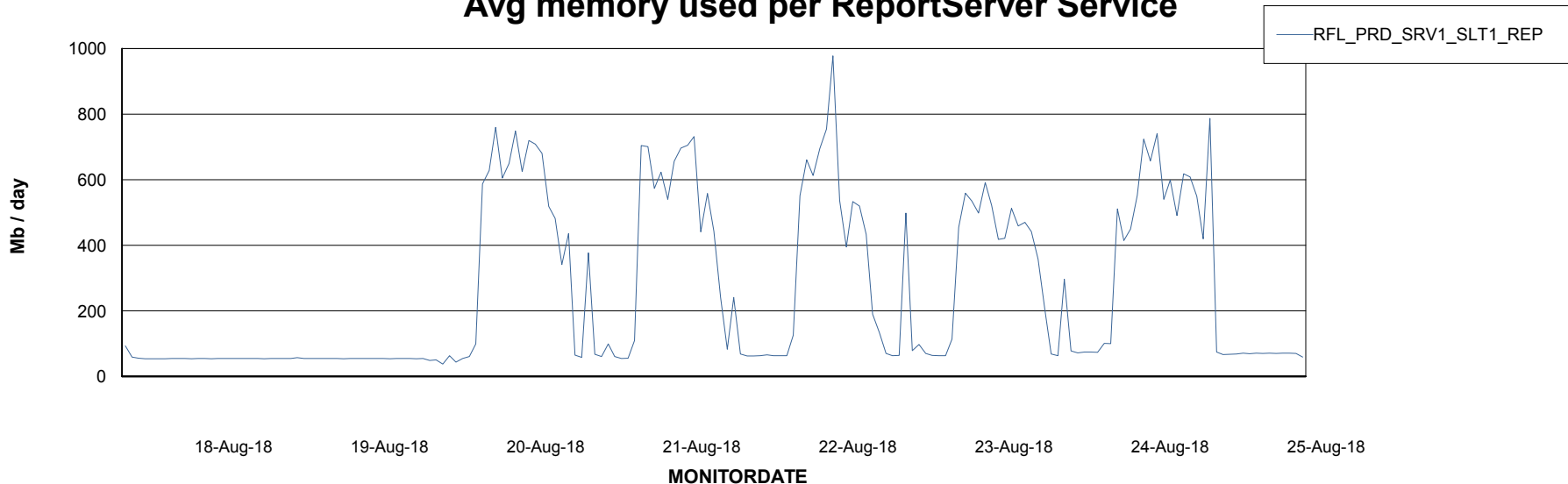
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



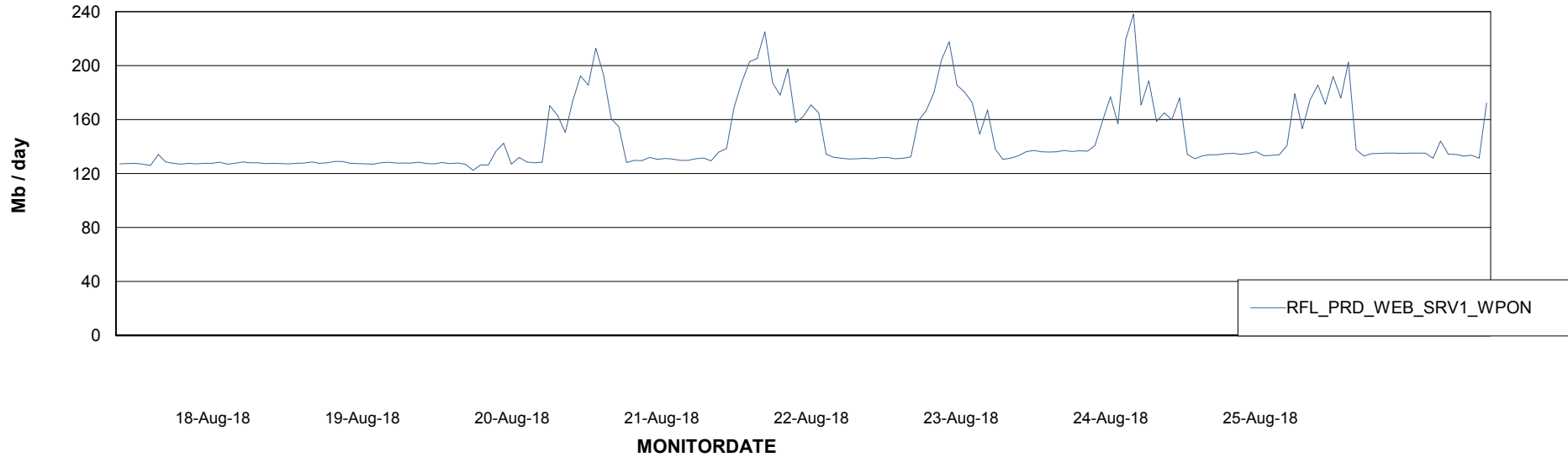
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Disaster per ABS component

