

Weekly SLA Customer Report

Customer PHS_Production
Database ID 47



Harddisk Usage PHS_BI_GCAB779a

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Aug-18 | 17 | 150 | 28 | 200 |
| 24-Aug-18 | 17 | 150 | 28 | 200 |
| 23-Aug-18 | 17 | 150 | 28 | 200 |
| 22-Aug-18 | 17 | 150 | 28 | 200 |
| 21-Aug-18 | 17 | 150 | 28 | 200 |
| 20-Aug-18 | 15 | 150 | 28 | 200 |
| 19-Aug-18 | 15 | 150 | 28 | 200 |

Harddisk Usage PHS_PRDWEB_DCAB573b

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 25-Aug-18 | 79 | 100 |
| 24-Aug-18 | 79 | 100 |
| 23-Aug-18 | 79 | 100 |
| 22-Aug-18 | 79 | 100 |
| 21-Aug-18 | 79 | 100 |
| 20-Aug-18 | 79 | 100 |
| 19-Aug-18 | 79 | 100 |

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Harddisk Usage PHS_PRD_GCAB574b

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Aug-18 | 72 | 150 | 30 | 300 | 39 | 200 |
| 24-Aug-18 | 72 | 150 | 30 | 300 | 44 | 200 |
| 23-Aug-18 | 72 | 150 | 30 | 300 | 44 | 200 |
| 22-Aug-18 | 72 | 150 | 30 | 300 | 44 | 200 |
| 21-Aug-18 | 72 | 150 | 30 | 300 | 44 | 200 |
| 20-Aug-18 | 73 | 150 | 32 | 300 | 47 | 200 |
| 19-Aug-18 | 74 | 150 | 32 | 300 | 45 | 200 |

Harddisk Usage PHS_PRD_GCAB576b

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Aug-18 | 75 | 150 | 33 | 300 | 78 | 100 |
| 24-Aug-18 | 75 | 150 | 33 | 300 | 78 | 100 |
| 23-Aug-18 | 75 | 150 | 33 | 300 | 78 | 100 |
| 22-Aug-18 | 75 | 150 | 33 | 300 | 78 | 100 |
| 21-Aug-18 | 75 | 150 | 33 | 300 | 78 | 100 |
| 20-Aug-18 | 76 | 150 | 35 | 300 | 73 | 100 |
| 19-Aug-18 | 77 | 150 | 35 | 300 | 78 | 100 |

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Harddisk Usage PHS_TST_GCAB575b

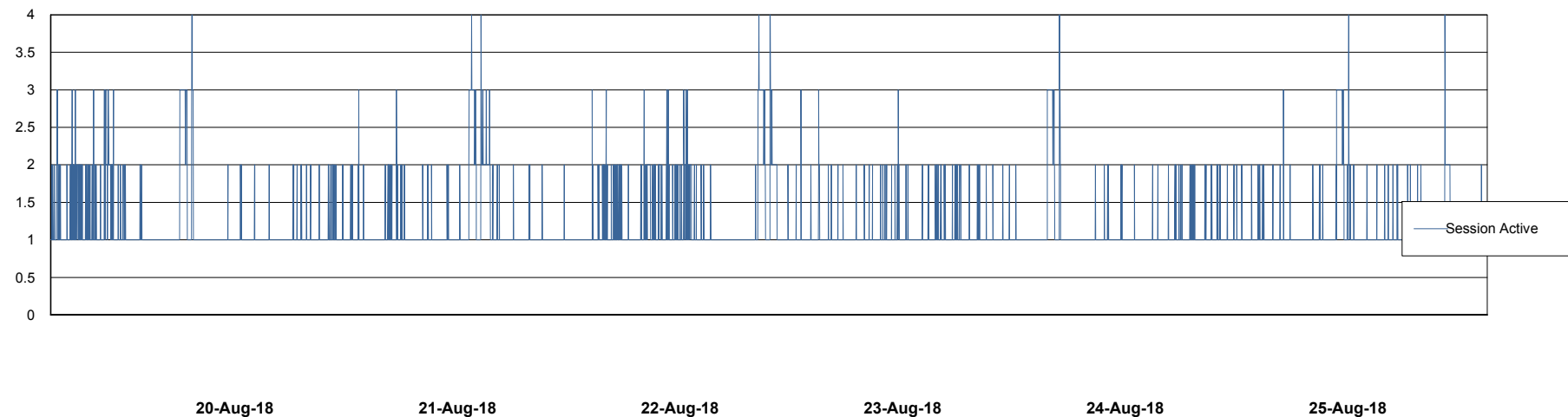
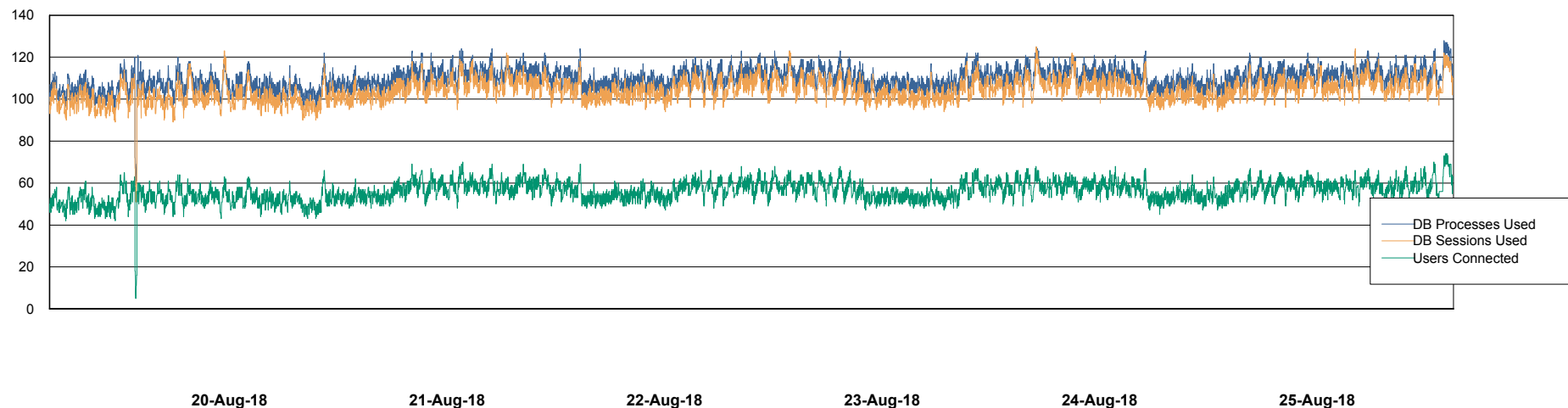
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Aug-18 | 30 | 50 | 24 | 300 |
| 24-Aug-18 | 29 | 50 | 24 | 300 |
| 23-Aug-18 | 30 | 50 | 24 | 300 |
| 22-Aug-18 | 30 | 50 | 24 | 300 |
| 21-Aug-18 | 30 | 50 | 24 | 300 |
| 20-Aug-18 | 30 | 50 | 24 | 300 |
| 19-Aug-18 | 30 | 50 | 24 | 300 |

Weekly SLA Customer Report

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Database Performance PHSDB_Production

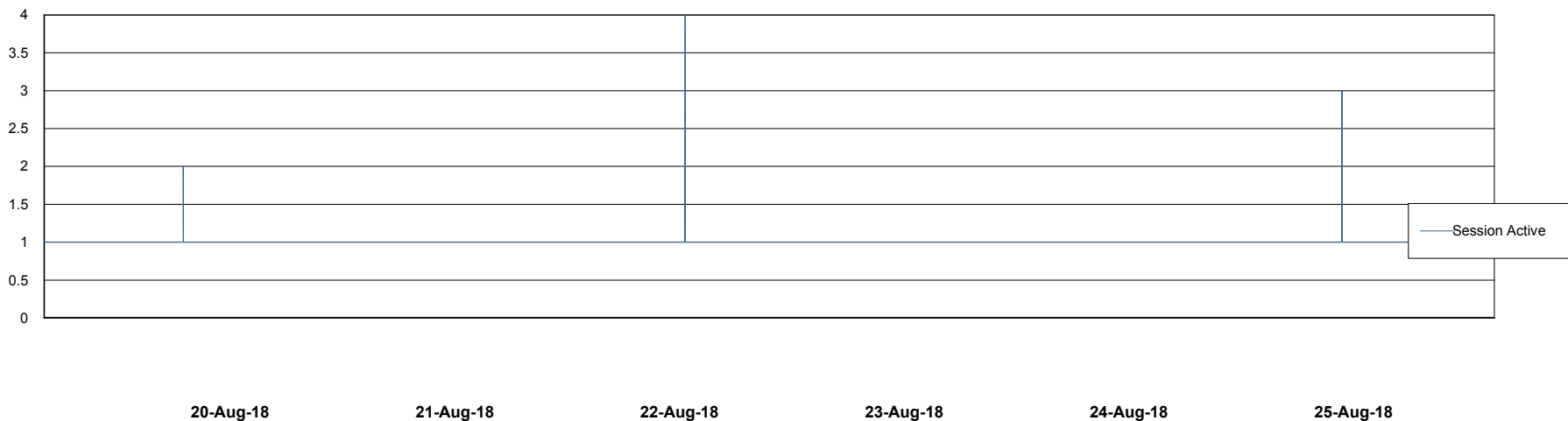
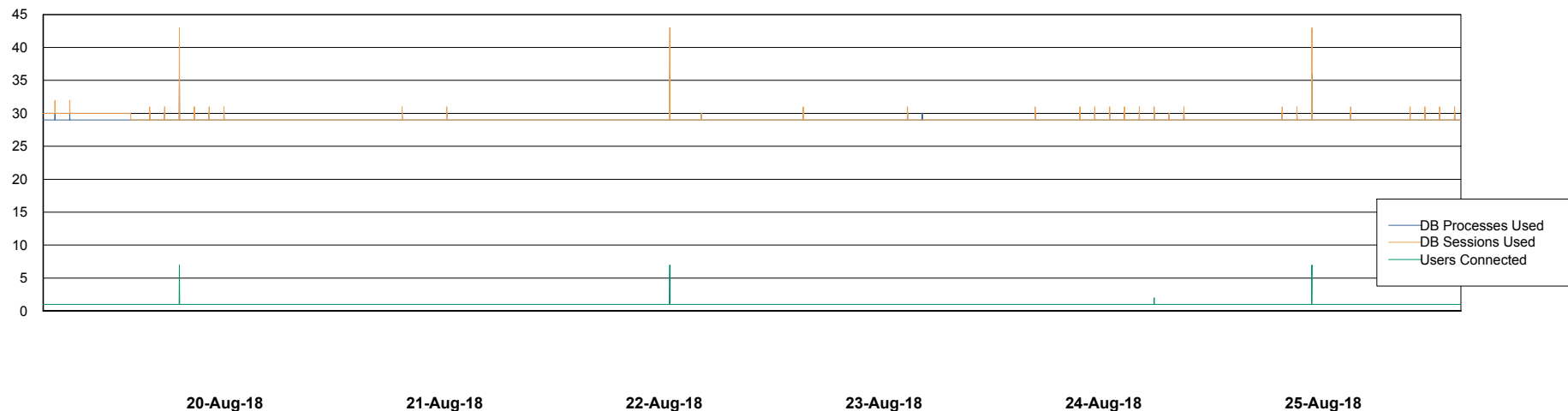


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Database Performance PHSDB_Standby



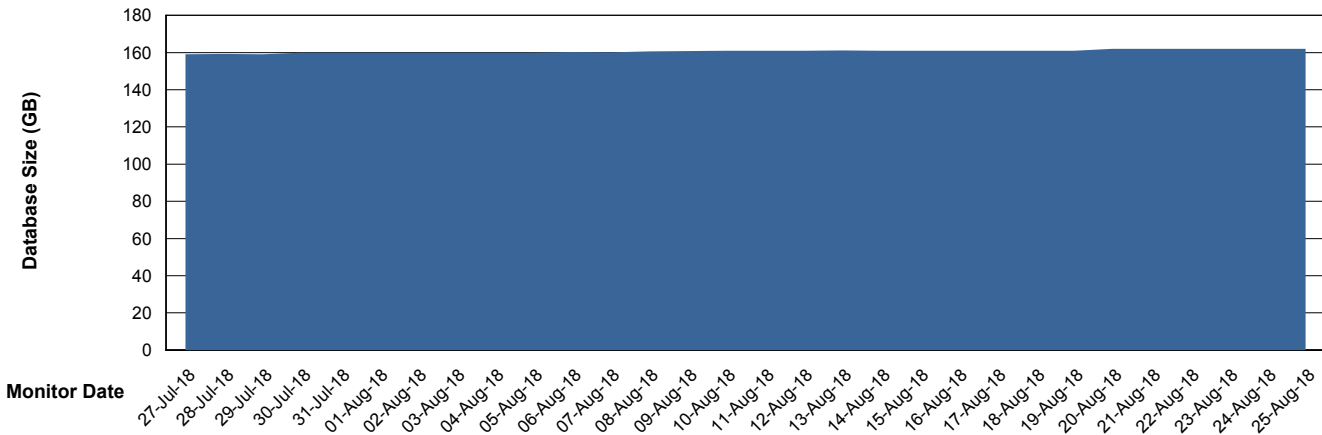
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DATABASE SIZE PHSDB_Production

Database growth over last month



Database Tablespace PHSDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 25-Aug-18 | ABSDATA | 181 | 153 | 15 |
| | INDX | 8 | 5 | 38 |
| 24-Aug-18 | ABSDATA | 181 | 153 | 15 |
| | INDX | 8 | 5 | 38 |
| 23-Aug-18 | ABSDATA | 181 | 153 | 15 |
| | INDX | 8 | 5 | 38 |
| 22-Aug-18 | ABSDATA | 181 | 153 | 15 |
| | INDX | 8 | 5 | 38 |
| 21-Aug-18 | ABSDATA | 181 | 153 | 15 |
| | INDX | 8 | 5 | 38 |
| 20-Aug-18 | ABSDATA | 181 | 153 | 15 |
| | INDX | 8 | 5 | 38 |
| 19-Aug-18 | ABSDATA | 175 | 153 | 13 |
| | INDX | 7 | 5 | 29 |

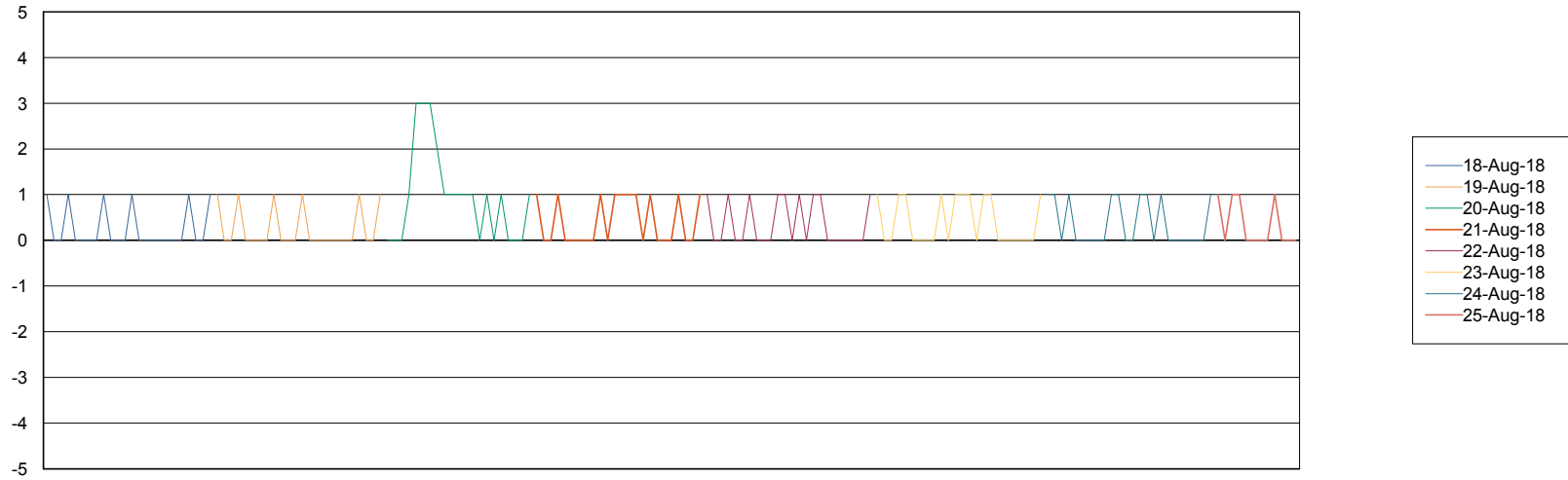
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Standby Database Health PHS_Production

Recovery lag for last 7 days



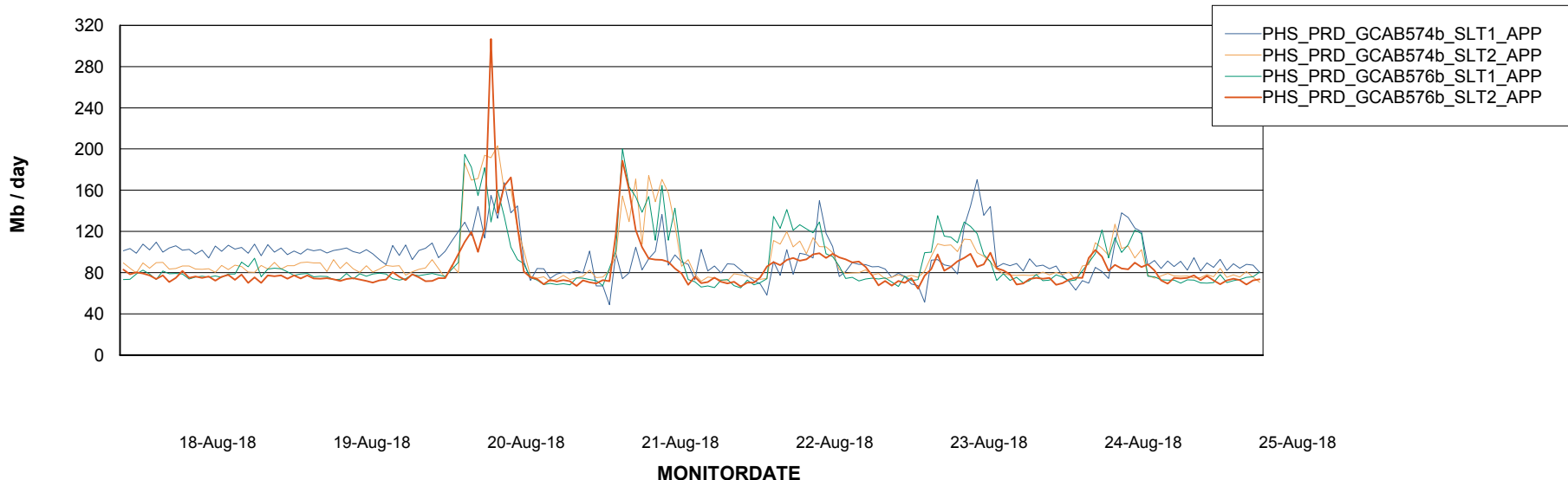
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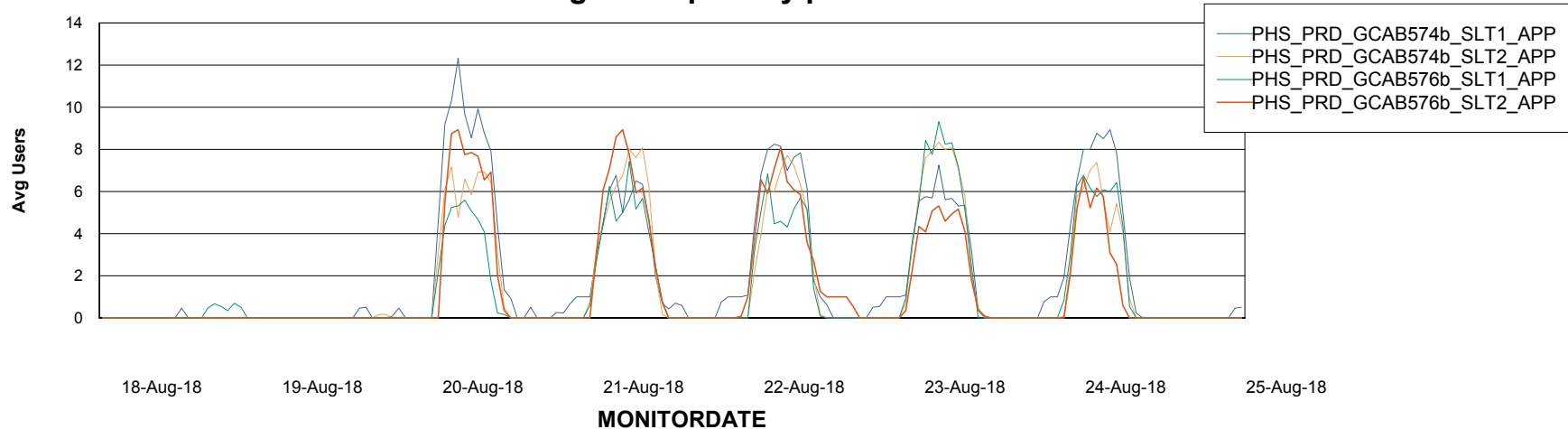


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



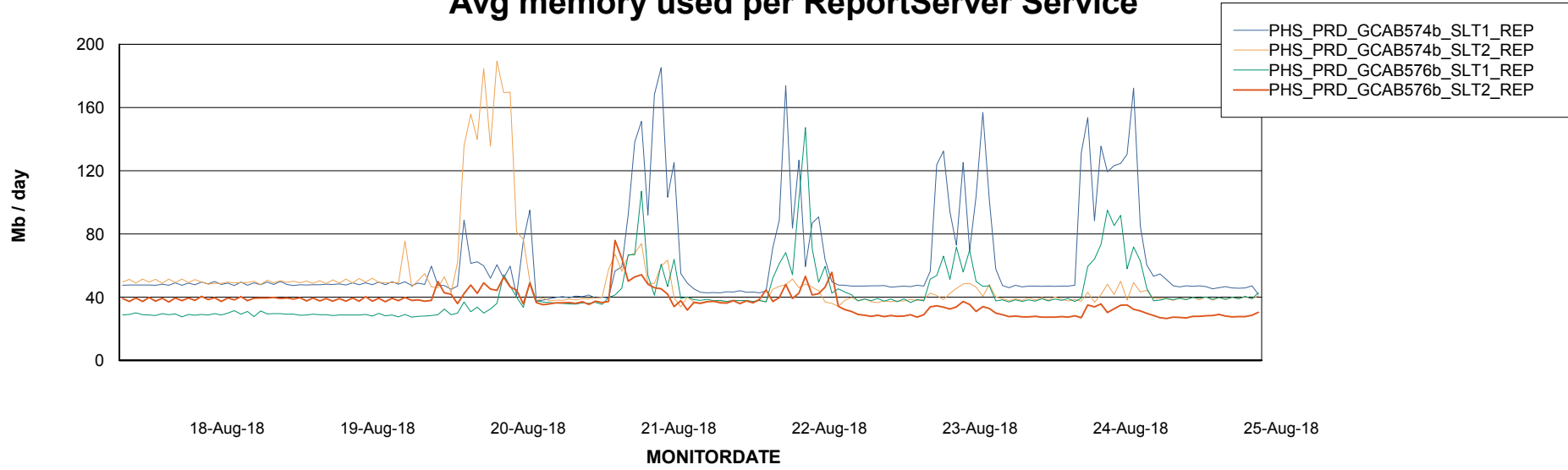
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



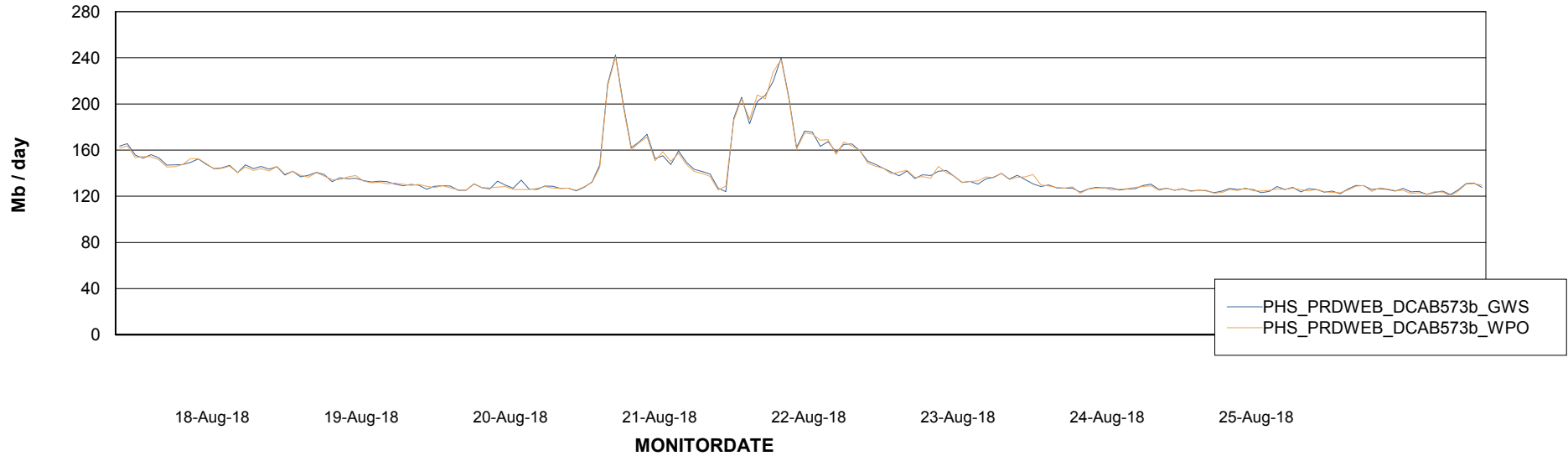
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

