

# Weekly SLA Customer Report

Customer ECL Production  
Database ID 77



## Harddisk Usage ECL\_PRD\_ECL-ABS

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-Aug-18 | 60                        | 200                         | 74                        | 475                         |
| 10-Aug-18 | 60                        | 200                         | 74                        | 475                         |
| 09-Aug-18 | 60                        | 200                         | 74                        | 475                         |
| 08-Aug-18 | 59                        | 200                         | 74                        | 475                         |
| 07-Aug-18 | 60                        | 200                         | 74                        | 475                         |
| 06-Aug-18 | 59                        | 200                         | 74                        | 475                         |
| 05-Aug-18 | 60                        | 200                         | 74                        | 475                         |

## Harddisk Usage ECL\_PRD\_ECL-ABS-TEST

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-Aug-18 | 52                        | 127                         | 82                        | 450                         |
| 10-Aug-18 | 51                        | 127                         | 82                        | 450                         |
| 09-Aug-18 | 51                        | 127                         | 82                        | 450                         |
| 08-Aug-18 | 51                        | 127                         | 82                        | 450                         |
| 07-Aug-18 | 51                        | 127                         | 82                        | 450                         |
| 06-Aug-18 | 52                        | 127                         | 82                        | 450                         |
| 05-Aug-18 | 52                        | 127                         | 82                        | 450                         |

# Weekly SLA Customer Report

Customer ECL Production  
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Harddisk Usage ECL\_PRD\_ECL-ABS-WEB

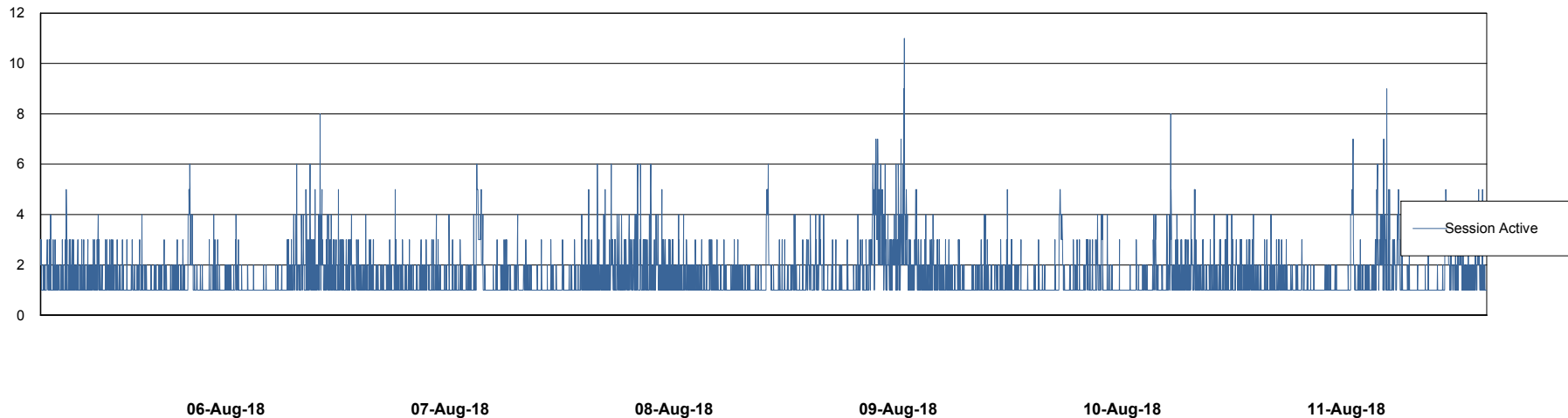
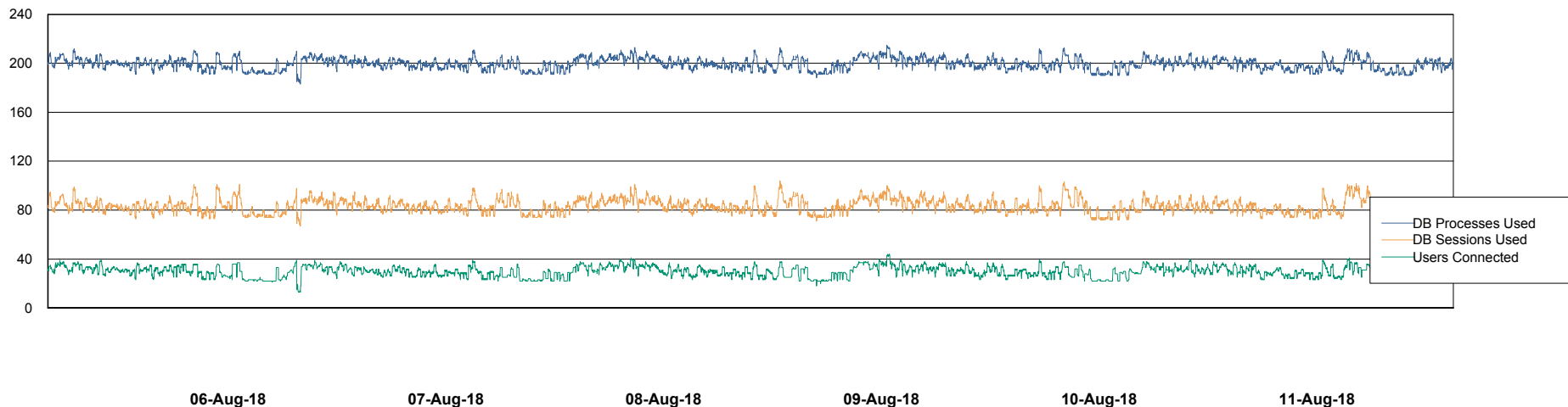
|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-Aug-18 | 82                        | 127                         |
| 10-Aug-18 | 82                        | 127                         |
| 09-Aug-18 | 81                        | 127                         |
| 08-Aug-18 | 81                        | 127                         |
| 07-Aug-18 | 81                        | 127                         |
| 06-Aug-18 | 81                        | 127                         |
| 05-Aug-18 | 81                        | 127                         |

# Weekly SLA Customer Report

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## Database Performance ECLDB\_Production



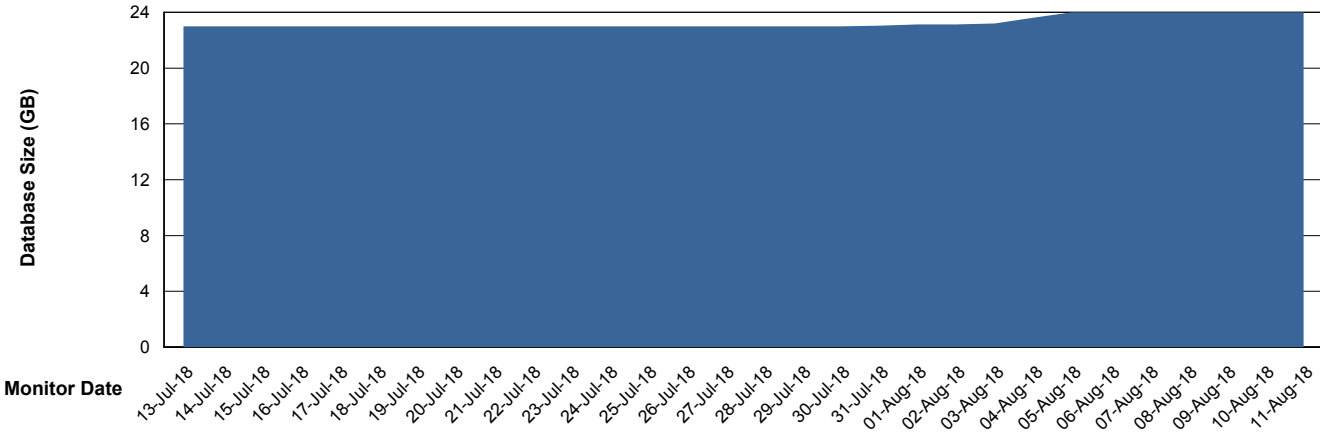
# Weekly SLA Customer Report

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 Database ID 77



DATABASE SIZE ECLDB\_Production

Database growth over last month



Database Tablespace ECLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 11-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |
| 10-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |
| 09-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |
| 08-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |
| 07-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |
| 06-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |
| 05-Aug-18 | ABSDATA         | 25            | 21            | 16              |
|           | INDX            | 8             | 1             | 88              |

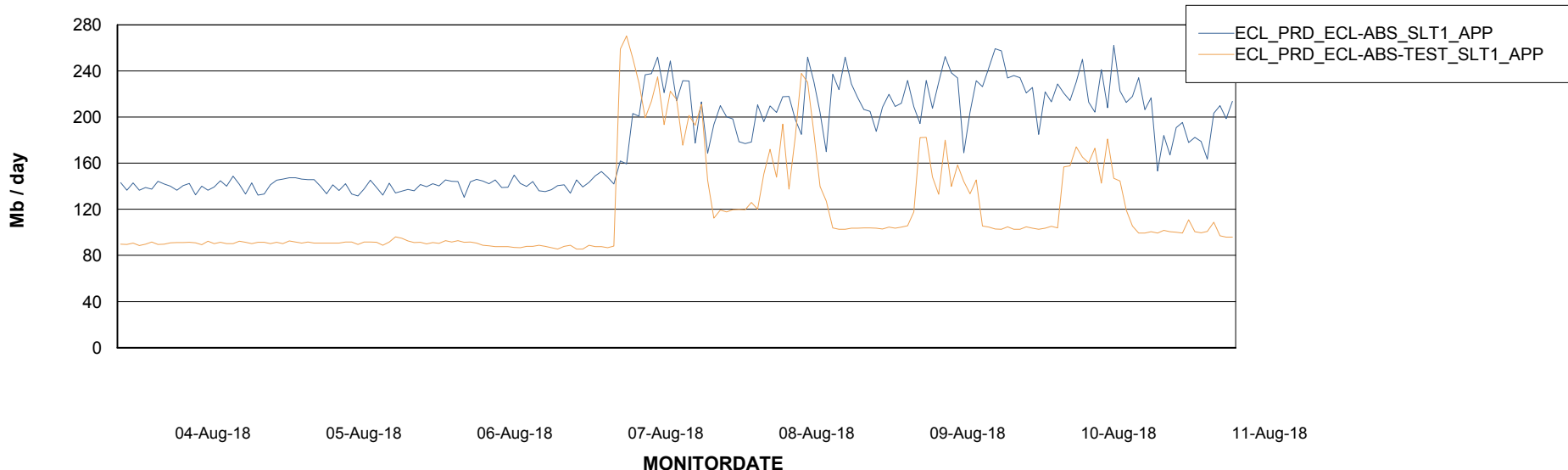
# Weekly SLA Customer Report

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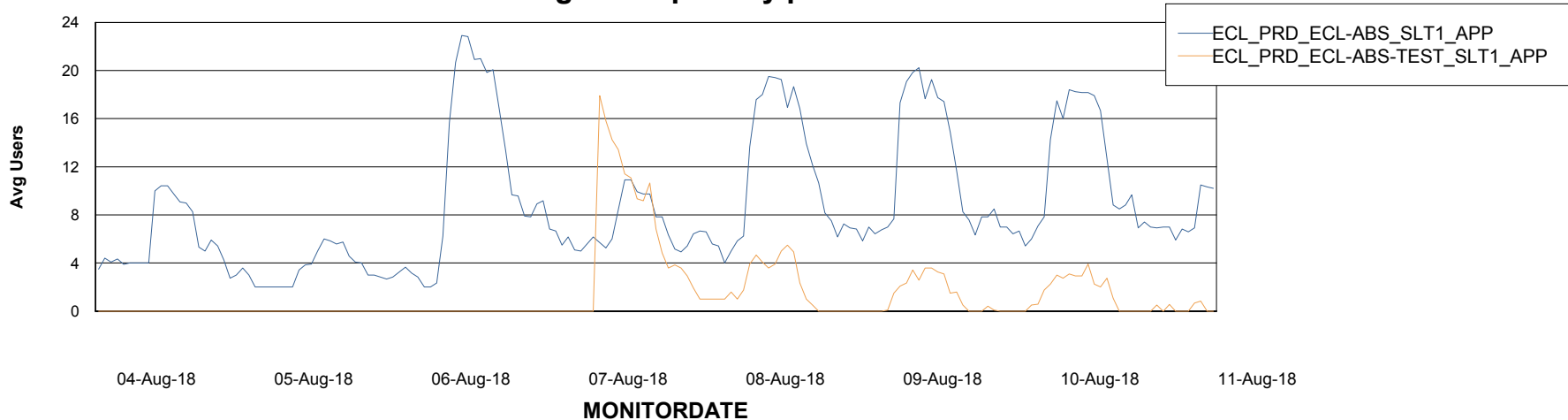


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



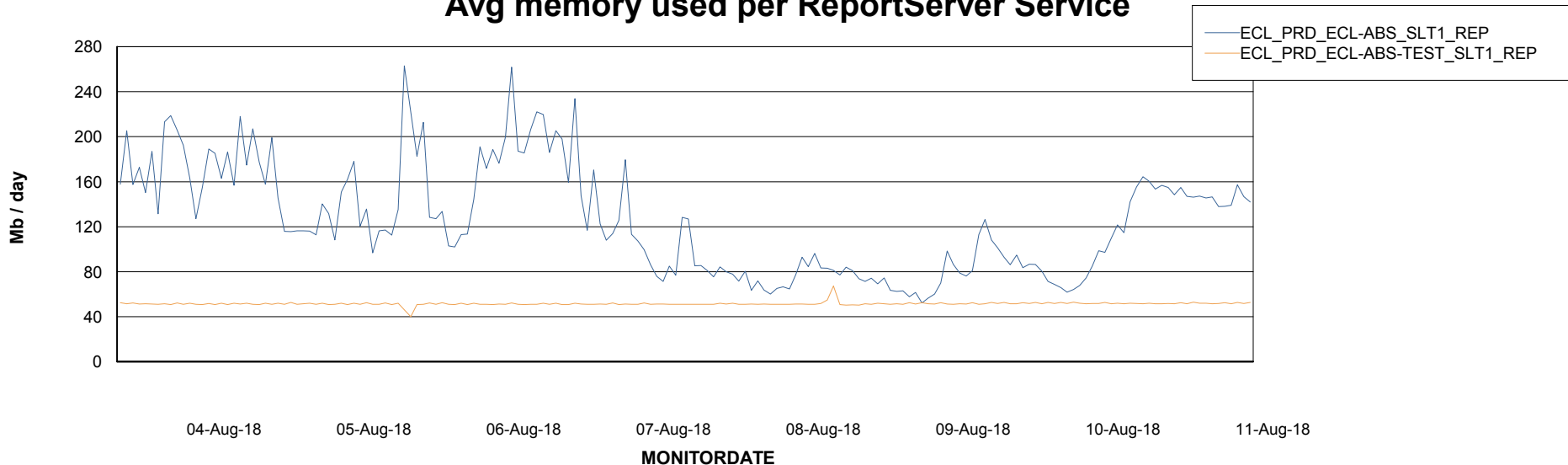
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Database ID 77



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



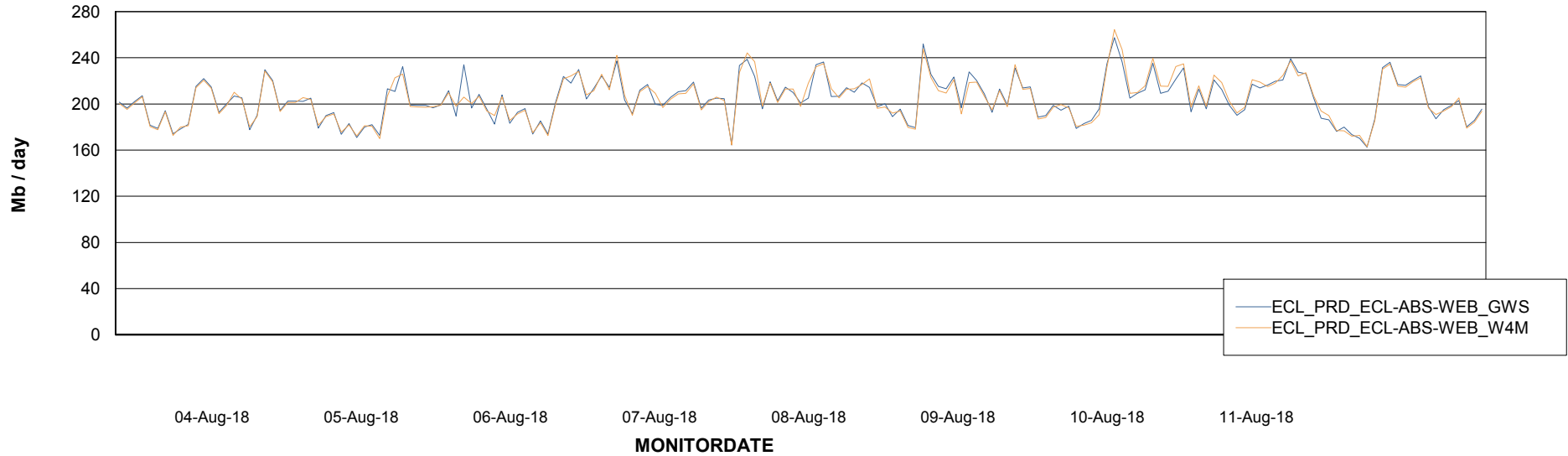
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

