

Weekly SLA Customer Report

Customer RFL_Production
 Database ID 36



Harddisk Usage RFL_PRD

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-Aug-18 | 27 | 195 | 86 | 373 | 65 | 373 | 81 | 223 |
| 03-Aug-18 | 27 | 195 | 86 | 373 | 65 | 373 | 80 | 223 |
| 02-Aug-18 | 27 | 195 | 86 | 373 | 65 | 373 | 79 | 223 |
| 01-Aug-18 | 27 | 195 | 86 | 373 | 65 | 373 | 79 | 223 |
| 31-Jul-18 | 27 | 195 | 86 | 373 | 65 | 373 | 80 | 223 |
| 30-Jul-18 | 27 | 195 | 86 | 373 | 65 | 373 | 80 | 223 |
| 29-Jul-18 | 27 | 195 | 86 | 373 | 65 | 373 | 81 | 223 |

Harddisk Usage RFL_STB

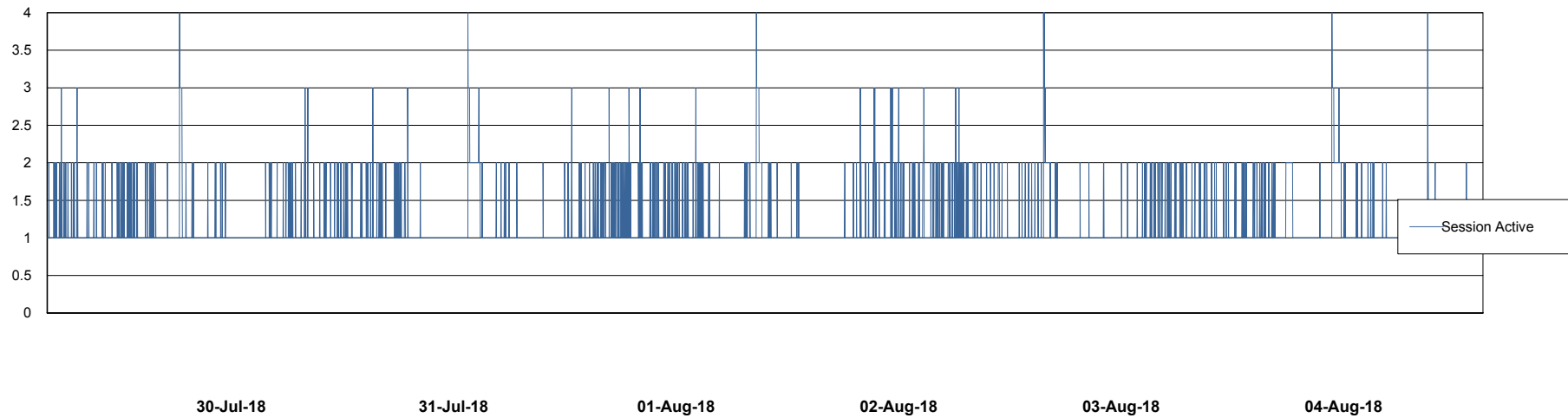
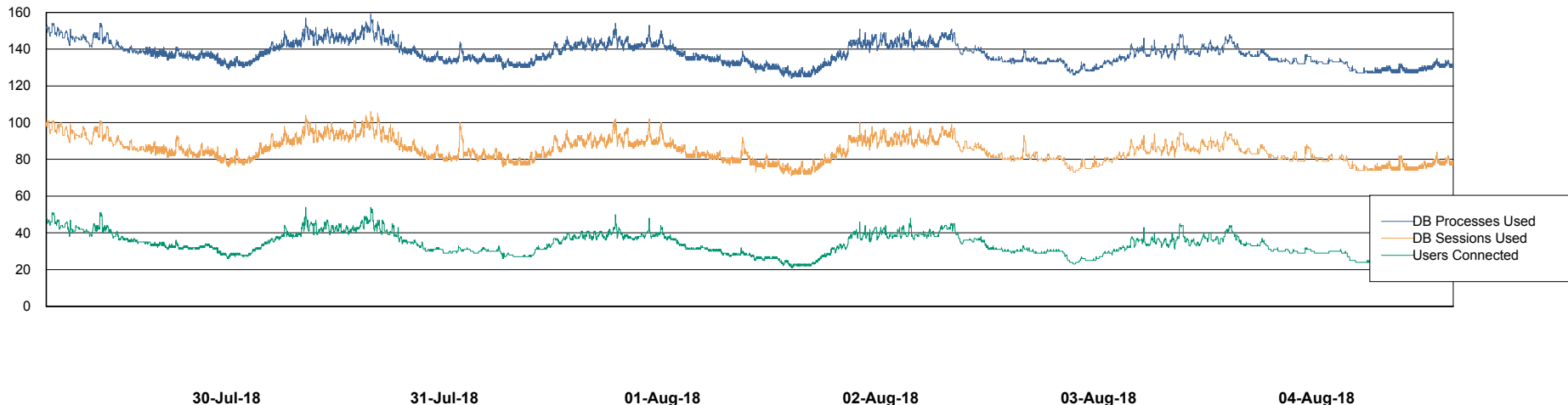
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 90 | 363 |
| 03-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 89 | 363 |
| 02-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 88 | 363 |
| 01-Aug-18 | 58 | 195 | 83 | 559 | 65 | 559 | 88 | 363 |
| 31-Jul-18 | 58 | 195 | 83 | 559 | 65 | 559 | 89 | 363 |
| 30-Jul-18 | 58 | 195 | 83 | 559 | 65 | 559 | 89 | 363 |
| 29-Jul-18 | 58 | 195 | 83 | 559 | 65 | 559 | 89 | 363 |

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFLDB_Production

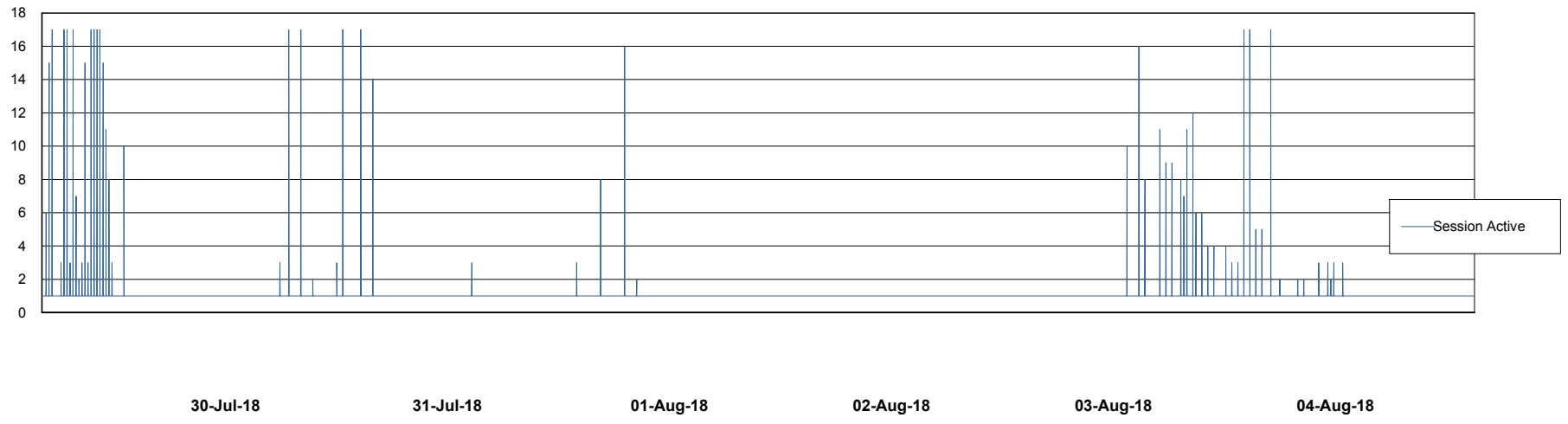
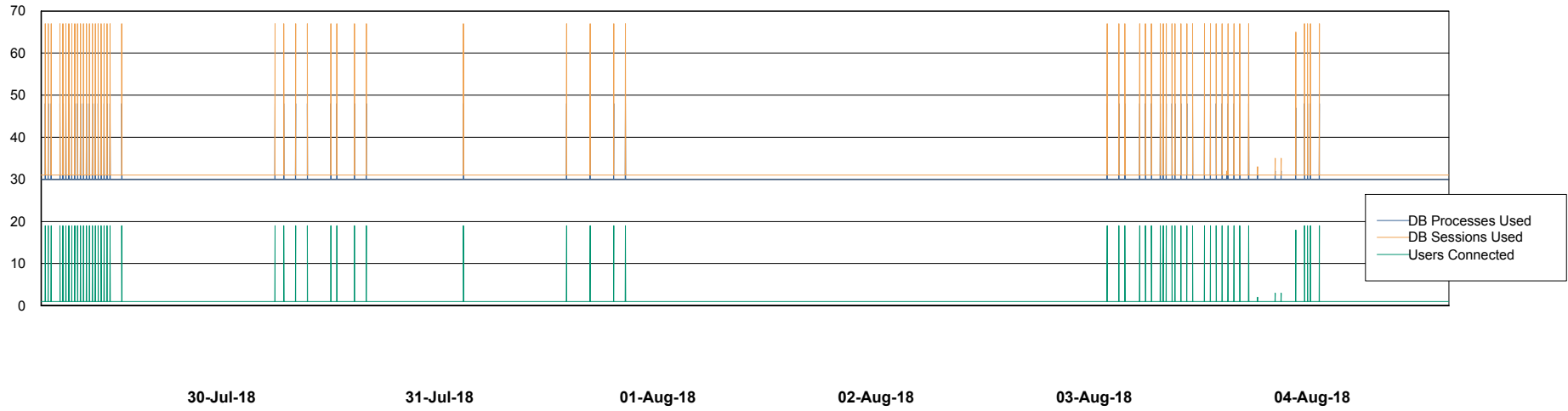


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Database Performance RFLDB_Standby



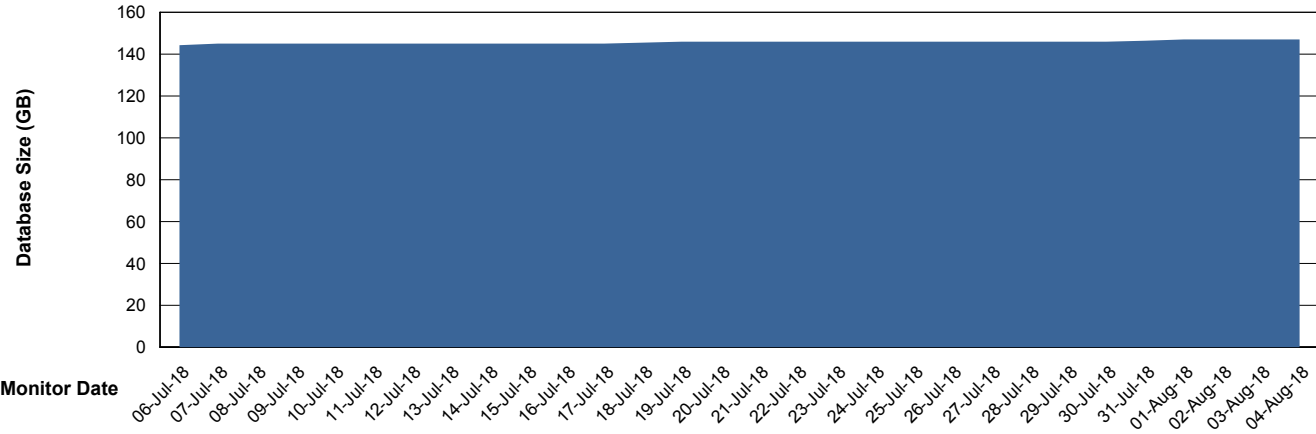
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DATABASE SIZE RFLDB_Production

Database growth over last month



Database Tablespace RFLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-Aug-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |
| 03-Aug-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |
| 02-Aug-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |
| 01-Aug-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |
| 31-Jul-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |
| 30-Jul-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |
| 29-Jul-18 | ABSDATA | 52 | 43 | 17 |
| | INDX | 130 | 101 | 22 |

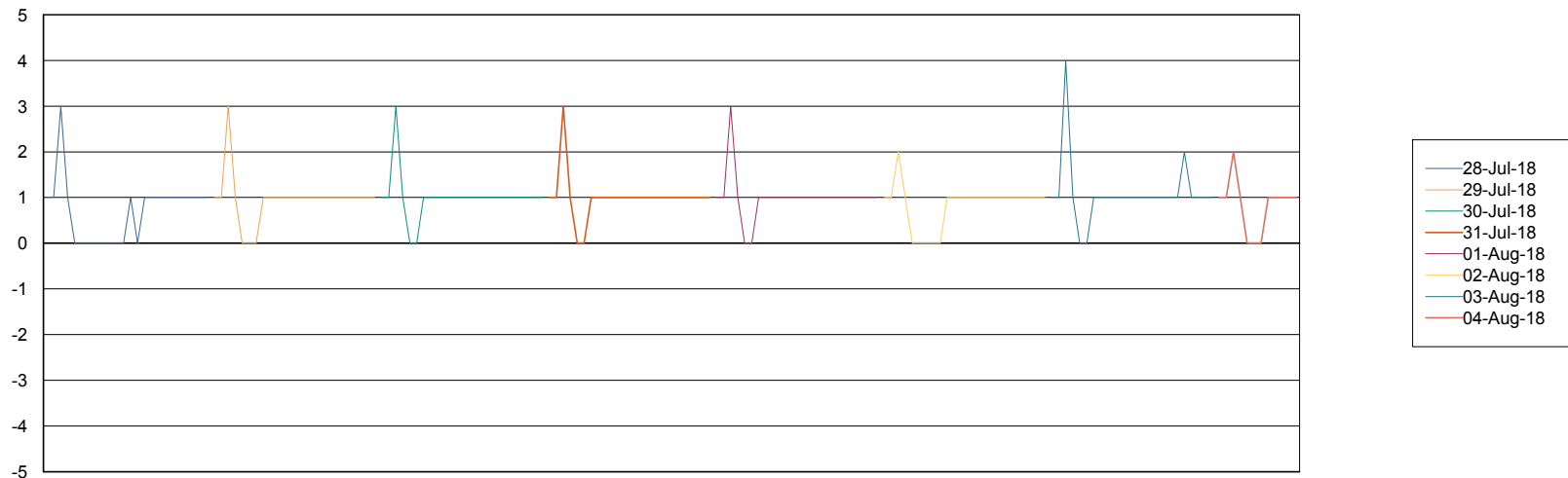
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Standby Database Health RFL_Production

Recovery lag for last 7 days



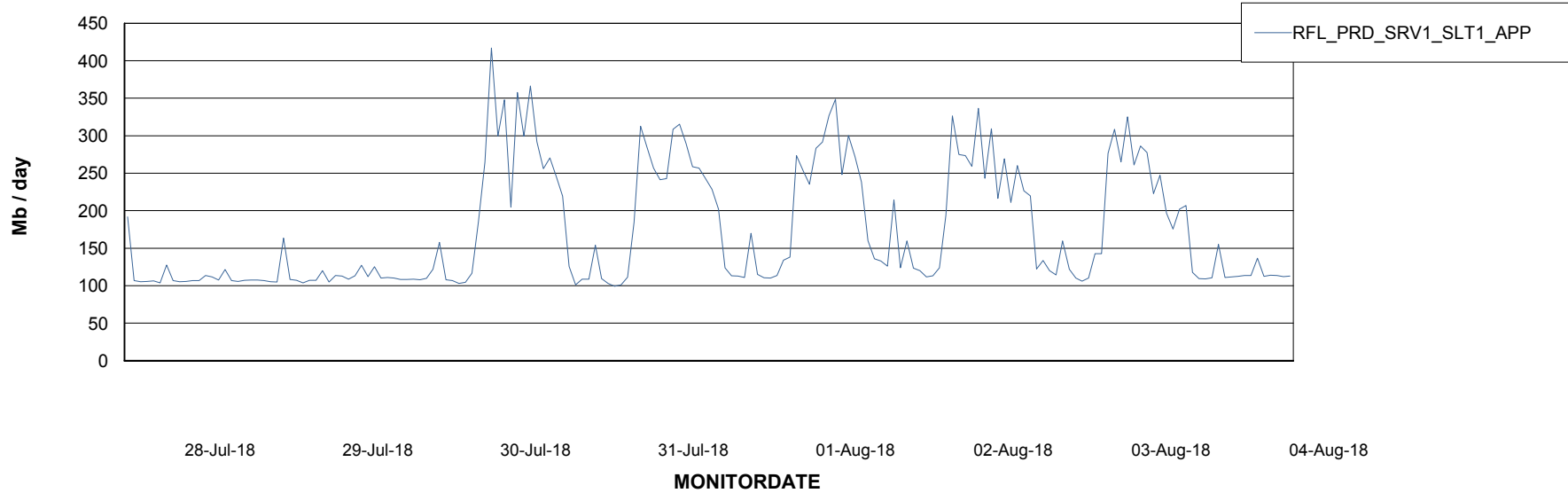
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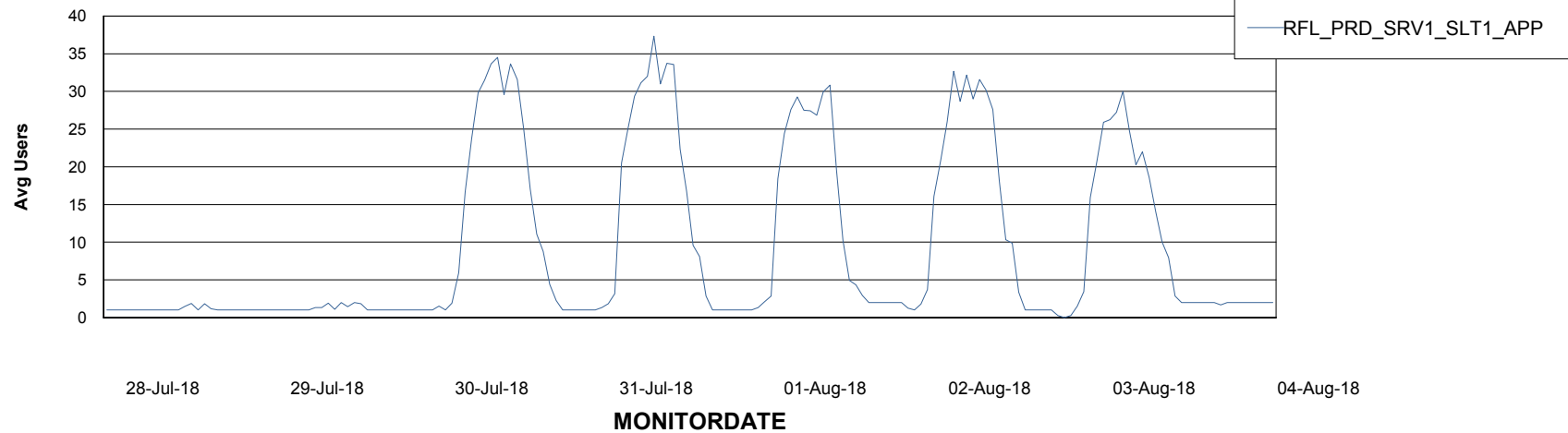


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



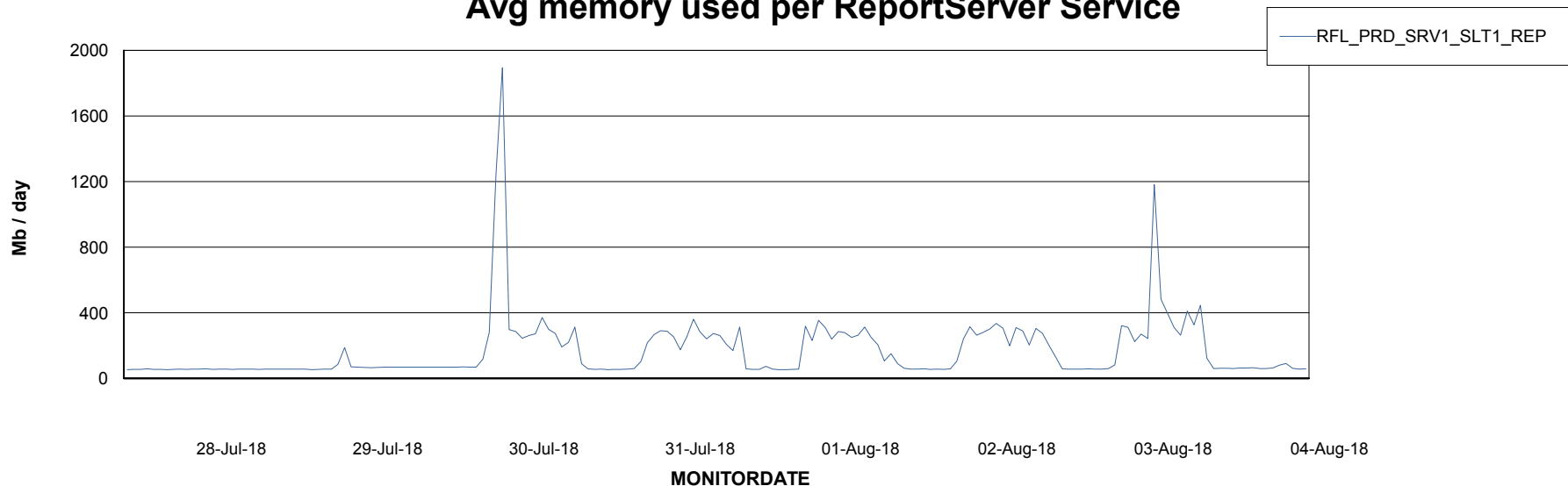
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



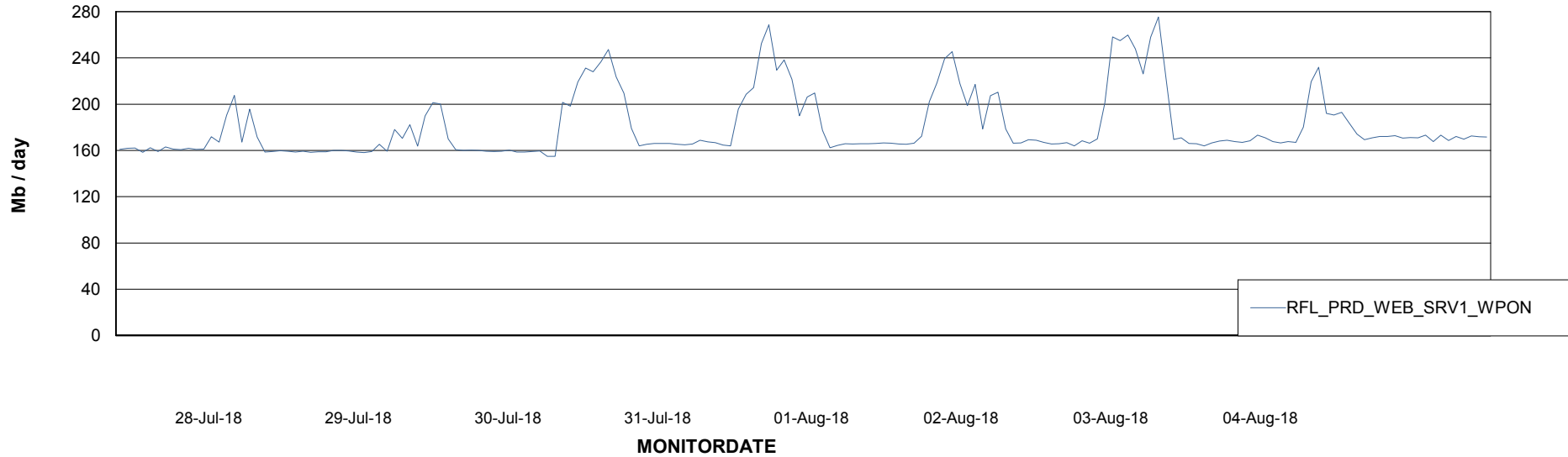
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

