

# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



Harddisk Usage CLO\_PRD\_CLOBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-Aug-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |
| 03-Aug-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |
| 02-Aug-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |
| 01-Aug-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |
| 31-Jul-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |
| 30-Jul-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |
| 29-Jul-18 | 20                        | 68                          | 24                        | 68                          | 6                         | 68                          |

Harddisk Usage CLO\_PRD\_CLO\_ORACLE\_001

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-Aug-18 | 10                        | 137                         | 25                        | 137                         | 81                        | 107                         |
| 03-Aug-18 | 10                        | 137                         | 25                        | 137                         | 81                        | 107                         |
| 02-Aug-18 | 10                        | 137                         | 25                        | 137                         | 83                        | 107                         |
| 01-Aug-18 | 10                        | 137                         | 25                        | 137                         | 89                        | 107                         |
| 31-Jul-18 | 11                        | 137                         | 25                        | 137                         | 93                        | 107                         |
| 30-Jul-18 | 11                        | 137                         | 25                        | 137                         | 93                        | 107                         |
| 29-Jul-18 | 11                        | 137                         | 25                        | 137                         | 91                        | 107                         |

# Weekly SLA Customer Report

Customer CLO Production  
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Harddisk Usage CLO\_PRD\_CLO\_ORACLE\_002

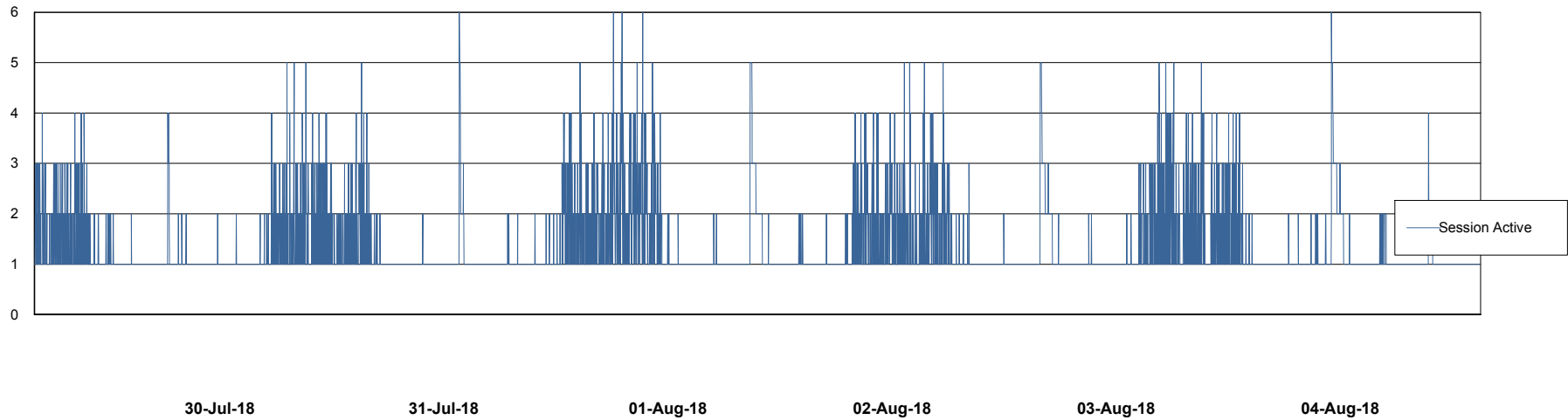
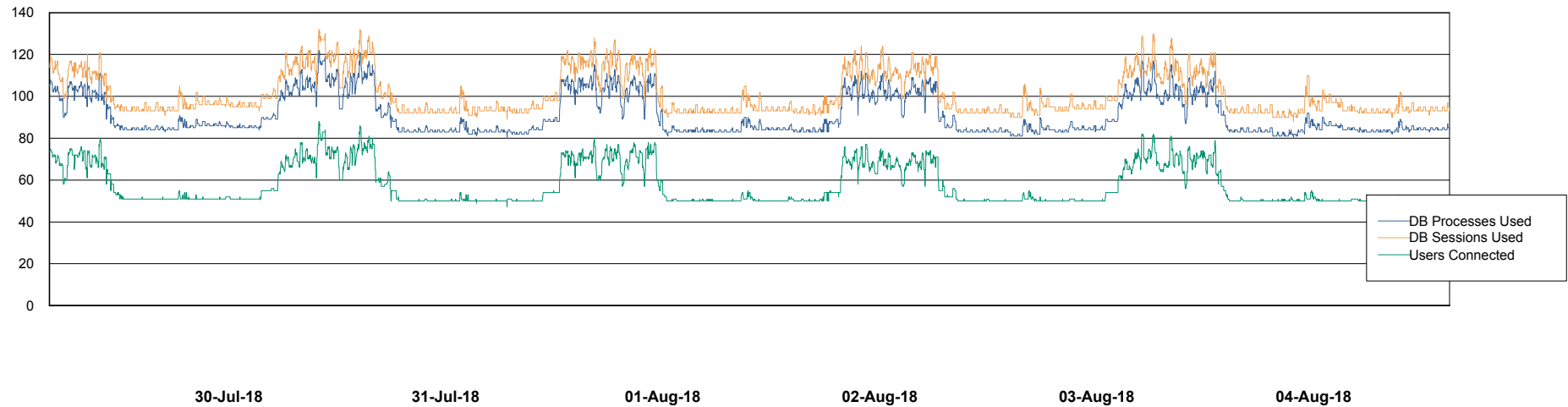
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 04-Aug-18 | 27                        | 273                         | 7                         | 137                         | 69                        | 107                         |
| 03-Aug-18 | 27                        | 273                         | 7                         | 137                         | 69                        | 107                         |
| 02-Aug-18 | 27                        | 273                         | 7                         | 137                         | 71                        | 107                         |
| 01-Aug-18 | 27                        | 273                         | 7                         | 137                         | 77                        | 107                         |
| 31-Jul-18 | 27                        | 273                         | 7                         | 137                         | 82                        | 107                         |
| 30-Jul-18 | 27                        | 273                         | 7                         | 137                         | 81                        | 107                         |
| 29-Jul-18 | 27                        | 273                         | 7                         | 137                         | 80                        | 107                         |

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## Database Performance CLODB\_Production

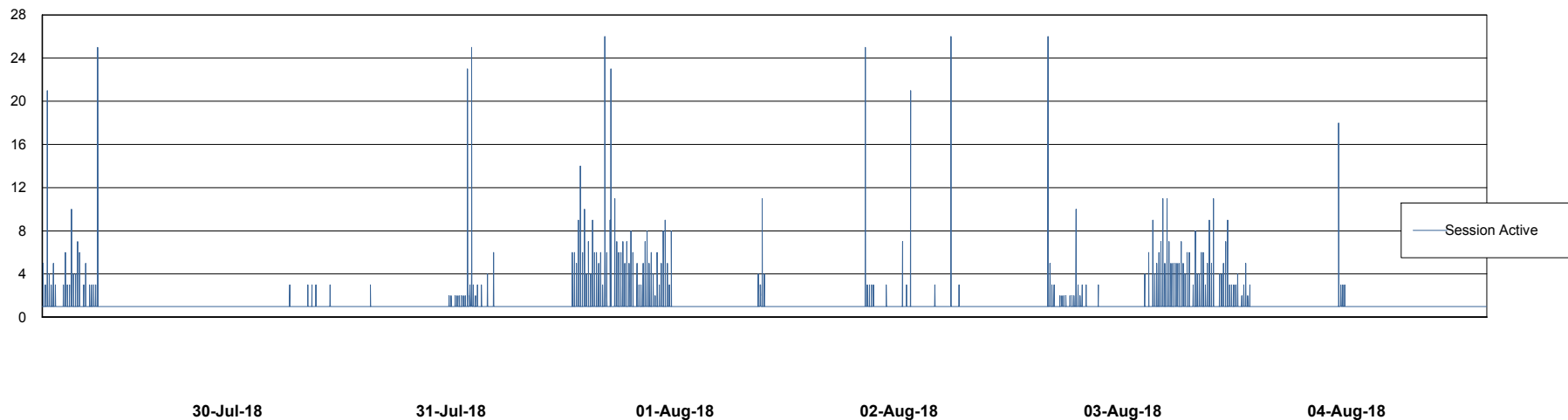
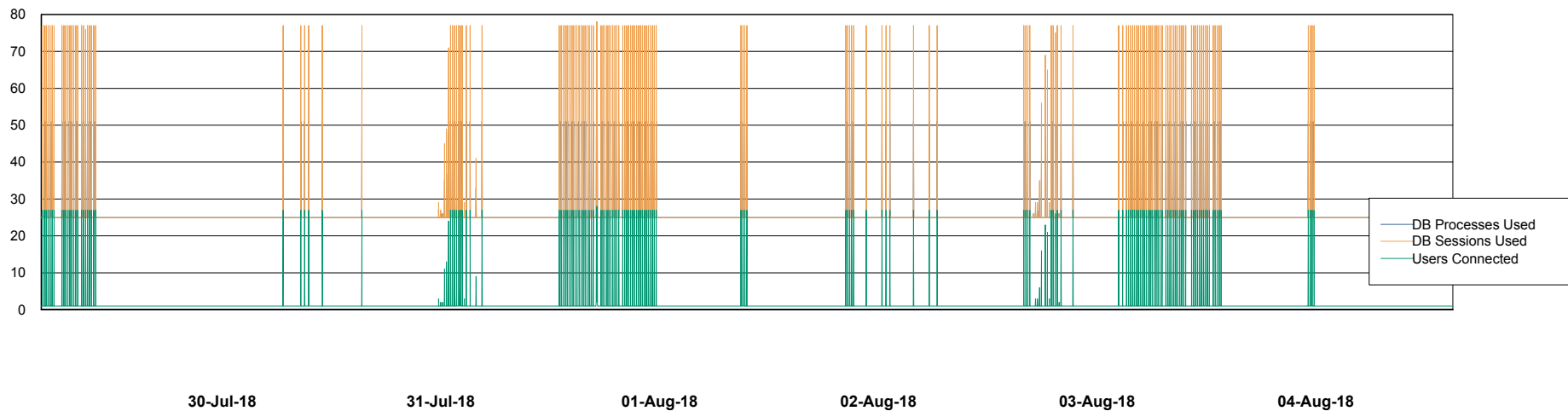


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## Database Performance CLODB\_Standby

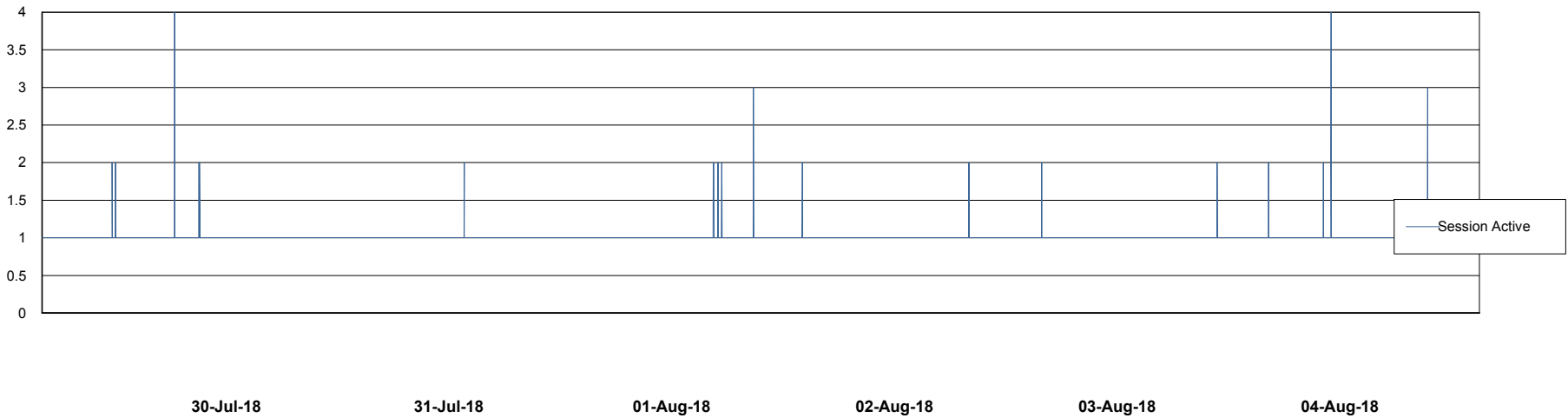
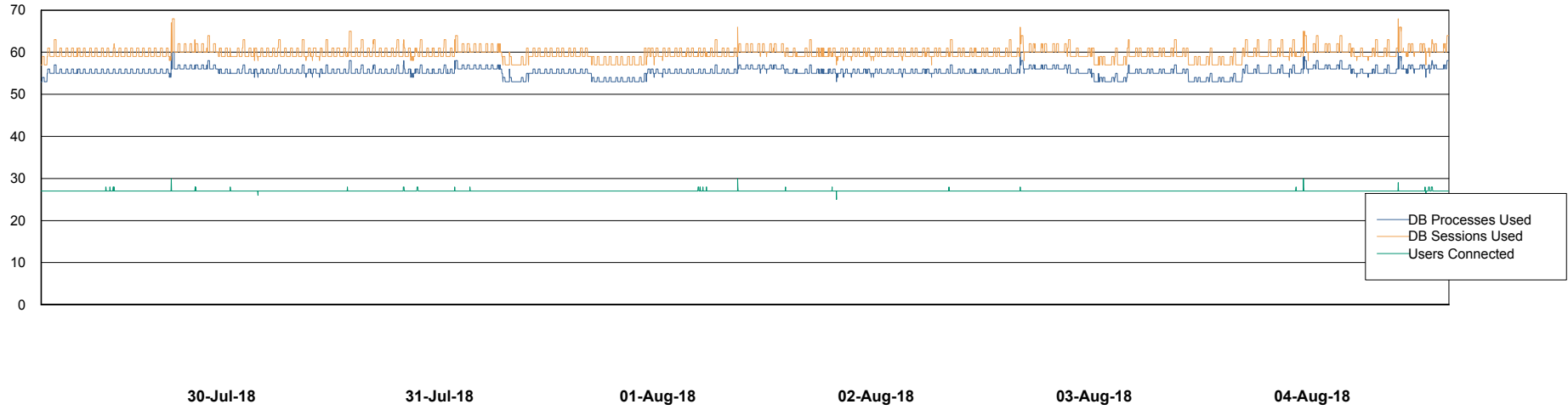


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## Database Performance CLODB\_Test



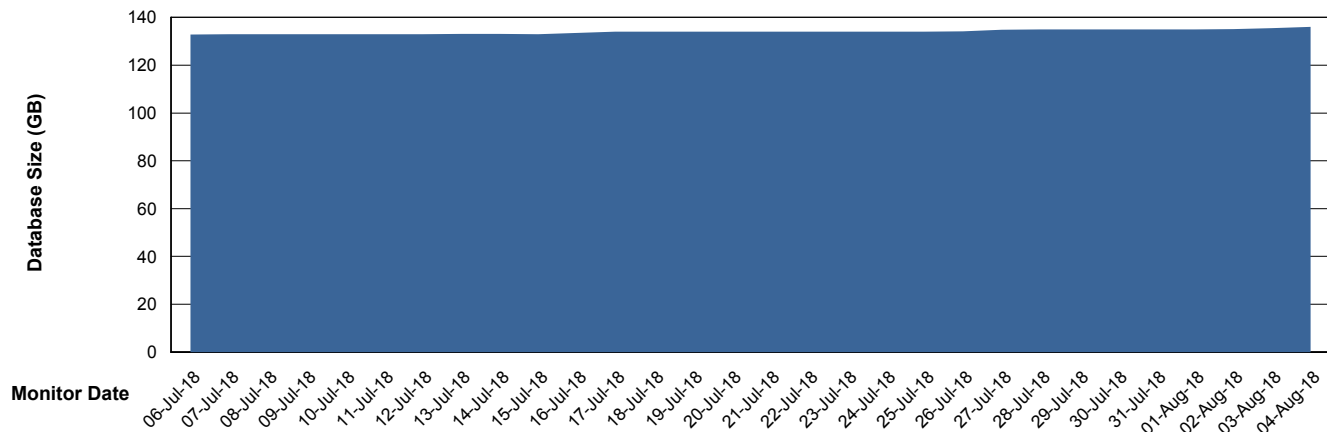
# Weekly SLA Customer Report

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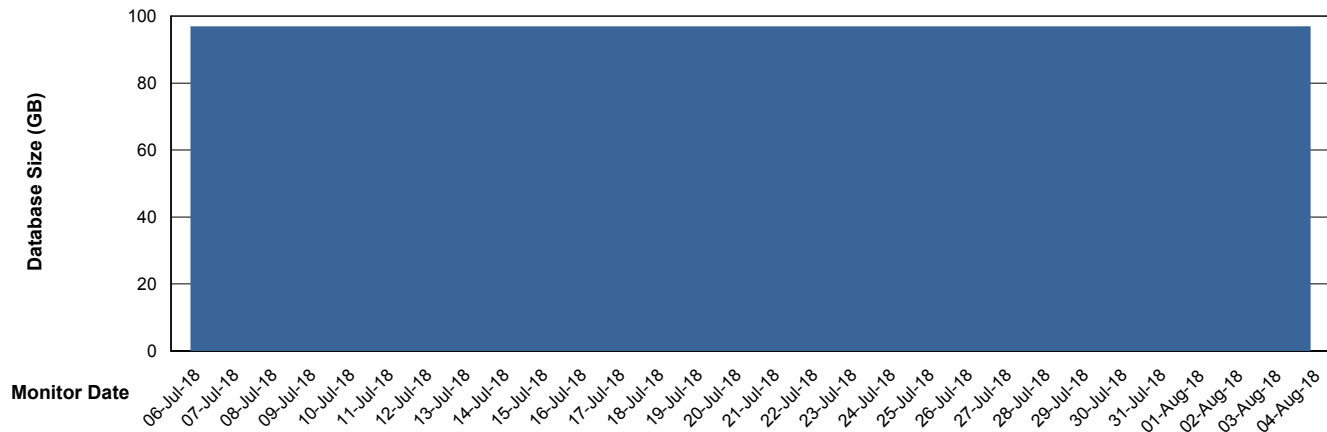
DATABASE SIZE CLODB\_Production

### Database growth over last month



DATABASE SIZE CLODB\_Test

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace CLODB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-Aug-18 | ABSDATA         | 71            | 65            | 8               |
|           | INDX            | 80            | 72            | 10              |
| 03-Aug-18 | ABSDATA         | 71            | 65            | 8               |
|           | INDX            | 80            | 72            | 10              |
| 02-Aug-18 | ABSDATA         | 71            | 65            | 8               |
|           | INDX            | 80            | 72            | 10              |
| 01-Aug-18 | ABSDATA         | 71            | 64            | 10              |
|           | INDX            | 80            | 72            | 10              |
| 31-Jul-18 | ABSDATA         | 71            | 64            | 10              |
|           | INDX            | 73            | 72            | 1               |
| 30-Jul-18 | ABSDATA         | 71            | 63            | 11              |
|           | INDX            | 73            | 72            | 1               |
| 29-Jul-18 | ABSDATA         | 71            | 62            | 13              |
|           | INDX            | 73            | 70            | 4               |

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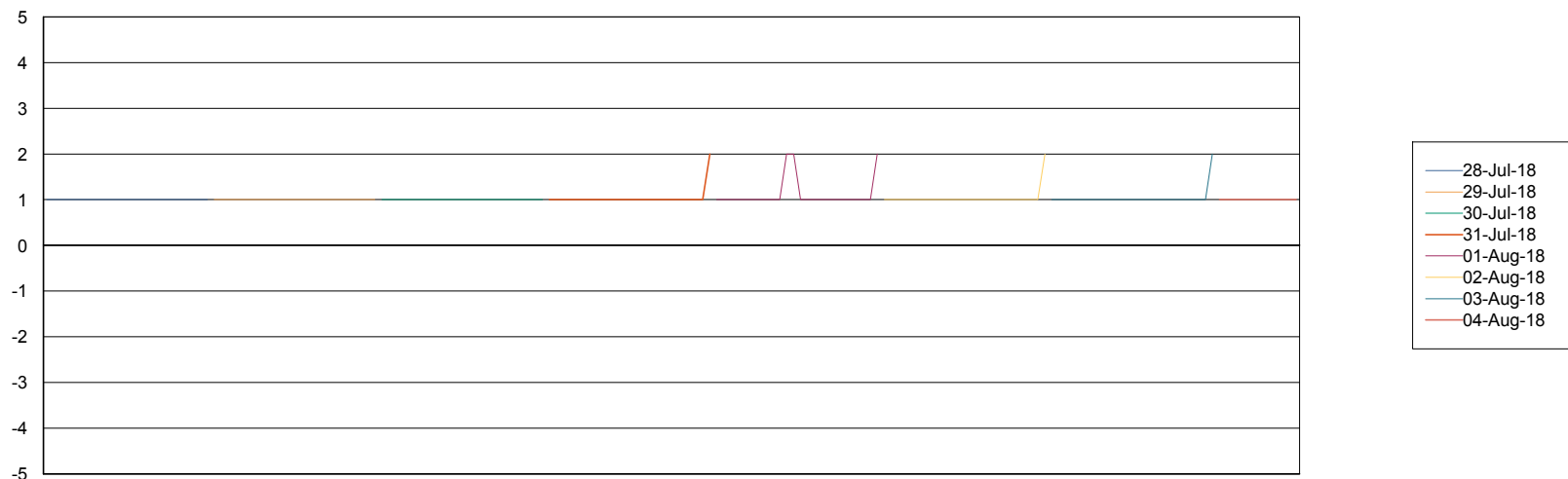


## Database Tablespace CLODB\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 04-Aug-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 03-Aug-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 02-Aug-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 01-Aug-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 31-Jul-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 30-Jul-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 29-Jul-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |

## Standby Database Health CLO Production

Recovery lag for last 7 days



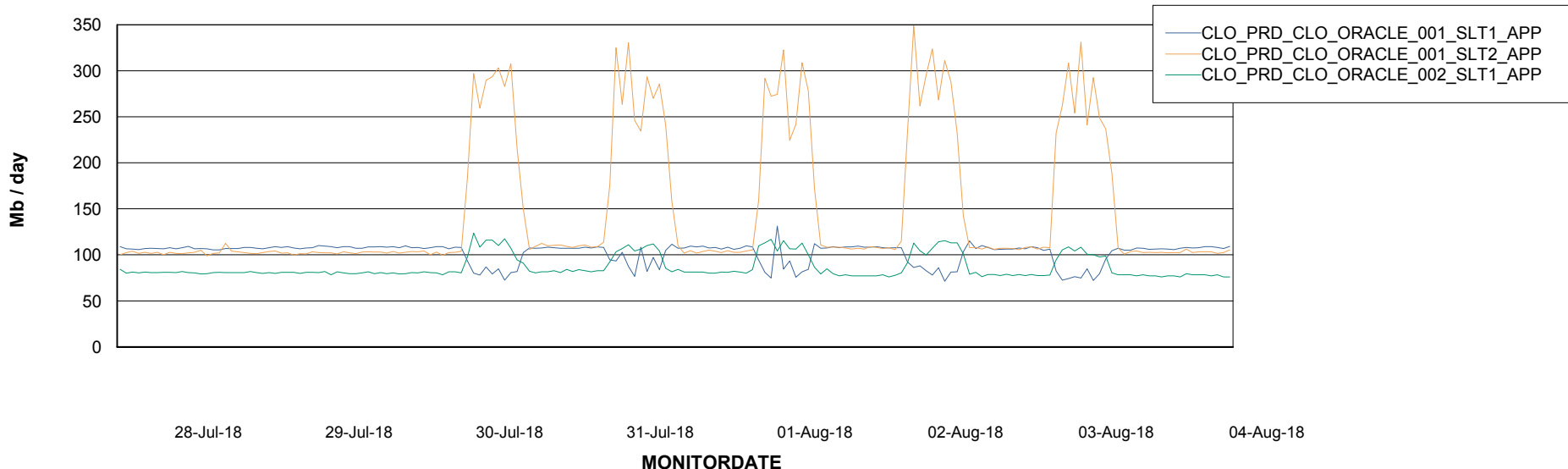
# Weekly SLA Customer Report

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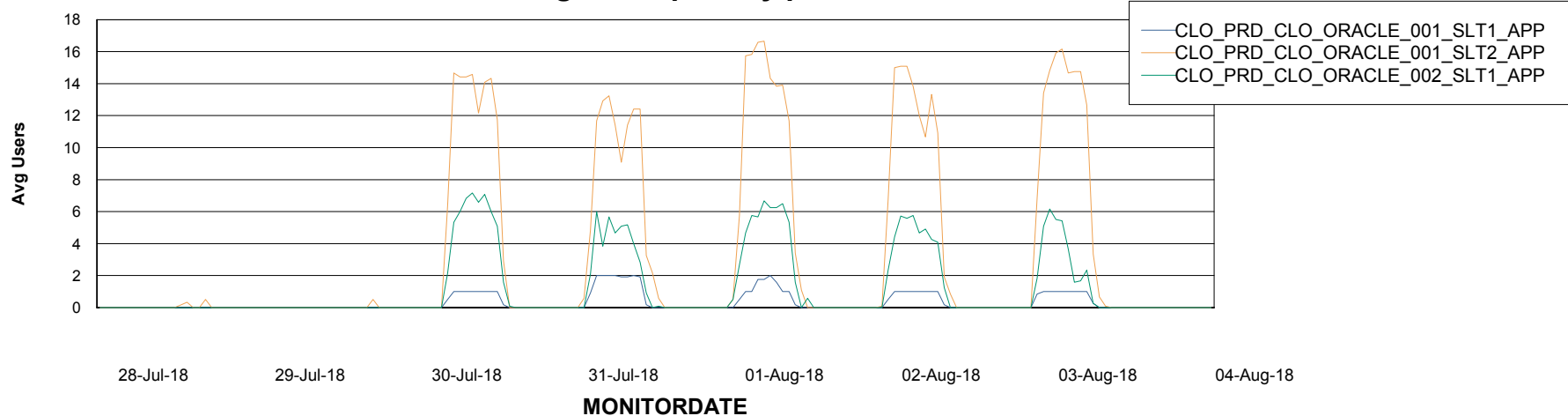


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



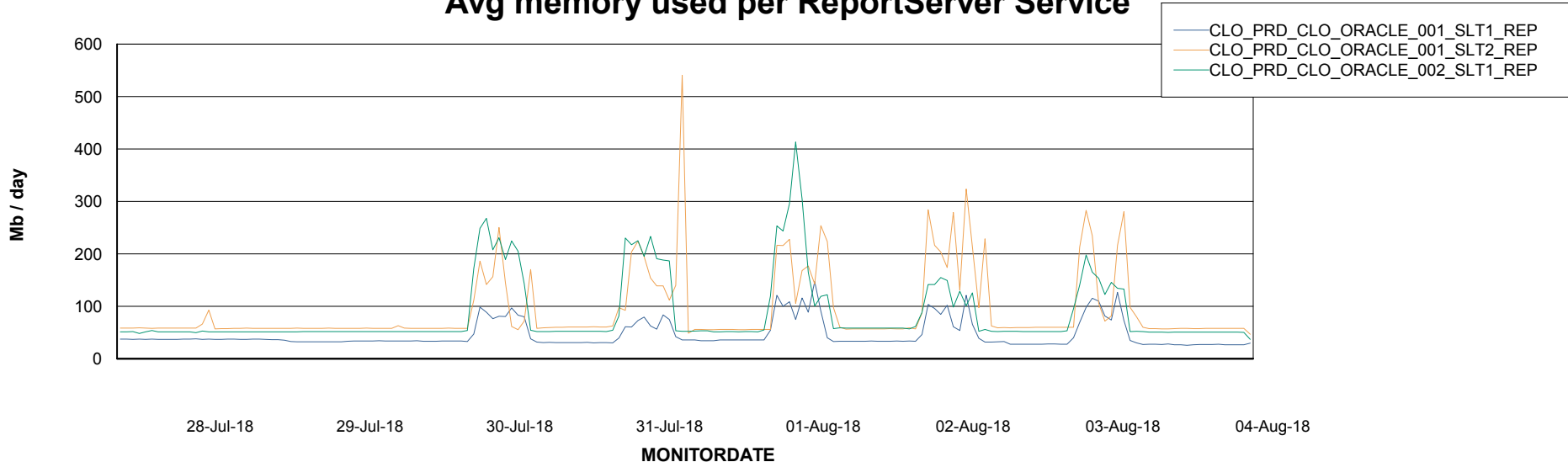
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



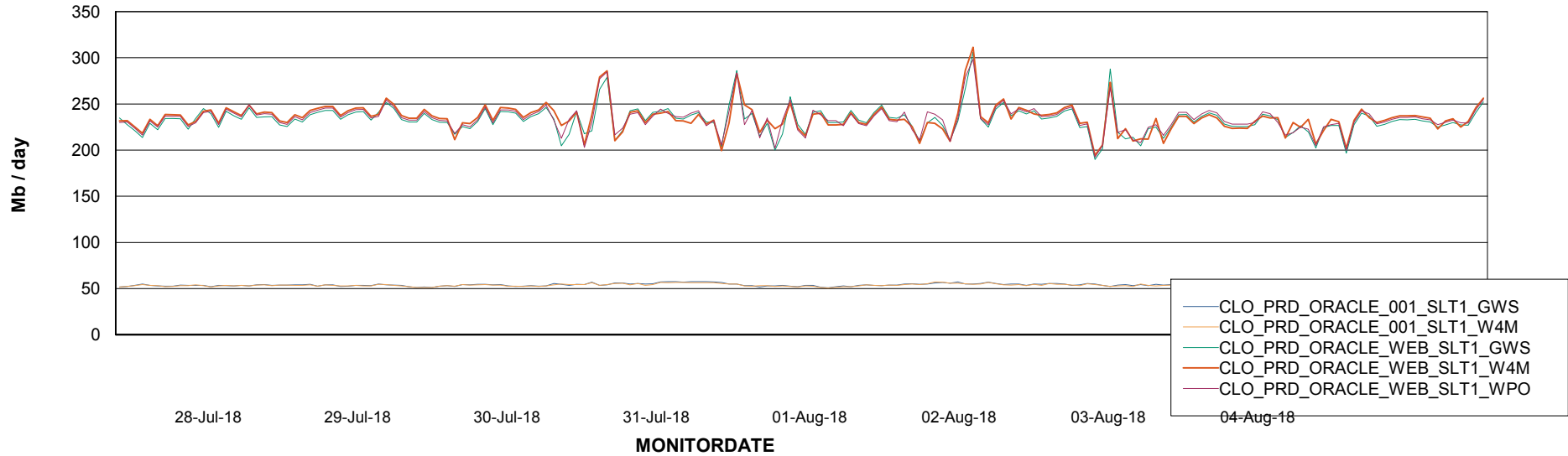
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

