

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
28-Jul-18	27	1	1	49	97	5	0	49	394	190
27-Jul-18	27	1	1	50	97	5	0	49	394	190
26-Jul-18	27	1	1	50	97	5	0	49	394	190
25-Jul-18	27	1	1	50	97	5	0	49	394	190
24-Jul-18	27	1	1	51	97	5	0	49	394	189
23-Jul-18	27	1	1	51	97	5	0	49	394	190
22-Jul-18	27	1	1	51	97	5	0	49	394	190

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Jul-18	17	1	1	5	96	1	0	38	5	3
27-Jul-18	17	1	1	6	96	1	0	38	5	3
26-Jul-18	17	1	1	6	96	1	0	39	5	3
25-Jul-18	17	1	1	7	96	1	0	41	5	3
24-Jul-18	17	1	1	7	96	1	0	42	5	3
23-Jul-18	17	1	1	8	96	1	0	43	5	3
22-Jul-18	17	1	1	9	96	1	0	44	5	3

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Jul-18	24	1	1	92	100	1	0	52	20	9
27-Jul-18	24	1	1	92	100	1	0	53	20	9
26-Jul-18	24	1	1	92	100	1	0	53	20	9
25-Jul-18	24	1	1	92	100	1	0	53	20	9
24-Jul-18	24	1	1	92	100	1	0	53	20	9
23-Jul-18	24	1	1	92	100	1	0	53	20	9
22-Jul-18	24	1	1	92	100	1	0	53	20	9

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Jul-18	29	1	1	96	100	1	0	53	10	4
27-Jul-18	29	1	1	96	100	1	0	53	10	4
26-Jul-18	29	1	1	96	100	1	0	53	10	4
25-Jul-18	29	1	1	96	100	1	0	53	10	4
24-Jul-18	29	1	1	96	100	1	0	53	10	4
23-Jul-18	29	1	1	96	100	1	0	53	10	4
22-Jul-18	29	1	1	96	100	1	0	53	10	4

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Jul-18	28	1	1	98	100	1	0	56	10	4
27-Jul-18	28	1	1	98	100	1	0	56	10	4
26-Jul-18	28	1	1	98	100	1	0	56	10	4
25-Jul-18	28	1	1	98	100	1	0	56	10	4
24-Jul-18	28	1	1	98	100	1	0	56	10	4
23-Jul-18	28	1	1	98	100	1	0	57	10	4
22-Jul-18	28	1	1	98	100	1	0	57	10	4

## Harddisk Usage BGG\_PRD\_SRV4

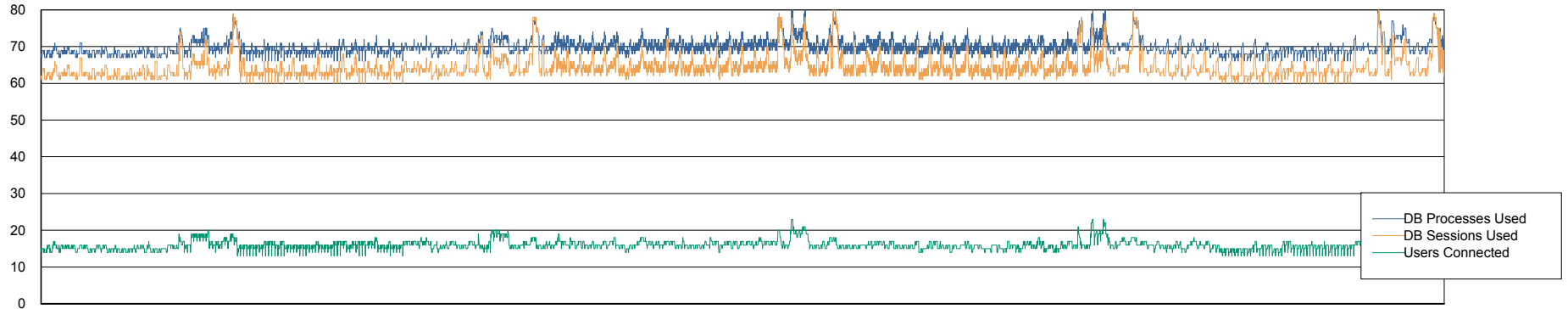
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Jul-18	27	1	1	98	100	1	0	64	10	3
27-Jul-18	27	1	1	98	100	1	0	64	10	3
26-Jul-18	27	1	1	98	100	1	0	64	10	3
25-Jul-18	27	1	1	98	100	1	0	64	10	3
24-Jul-18	27	1	1	98	100	1	0	64	10	3
23-Jul-18	27	1	1	98	100	1	0	64	10	3
22-Jul-18	27	1	1	98	100	1	0	64	10	3

# Weekly SLA Customer Report

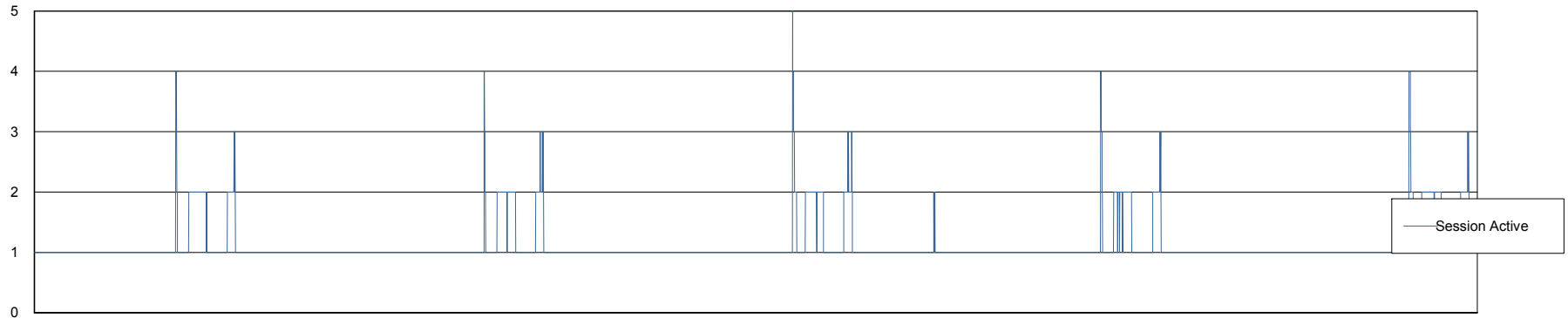
Customer BGG\_Production  
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## Database Performance BGGDB\_BI



23-Jul-18 24-Jul-18 25-Jul-18 26-Jul-18 27-Jul-18 28-Jul-18



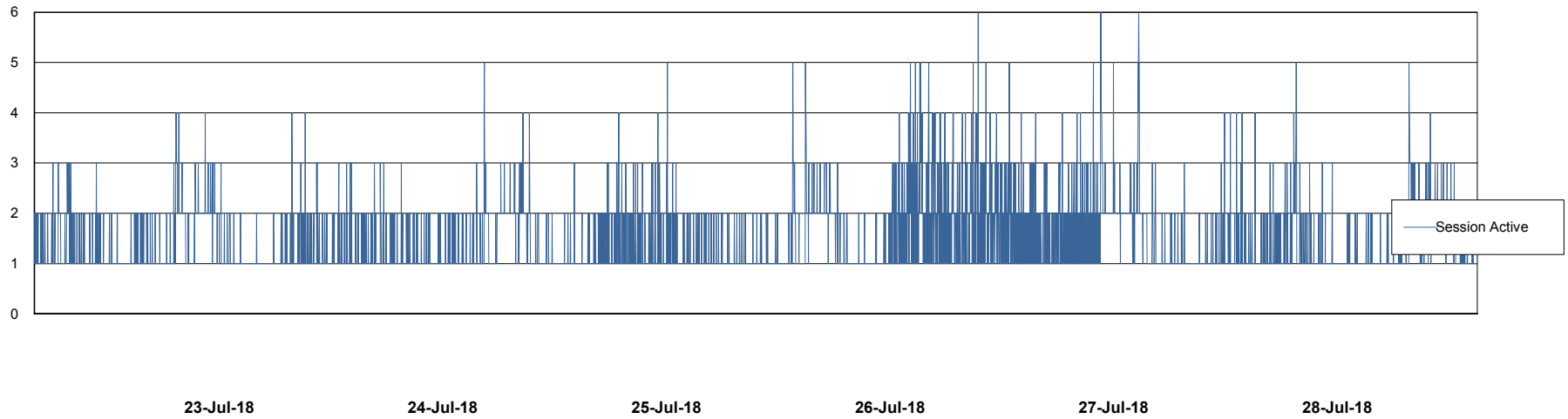
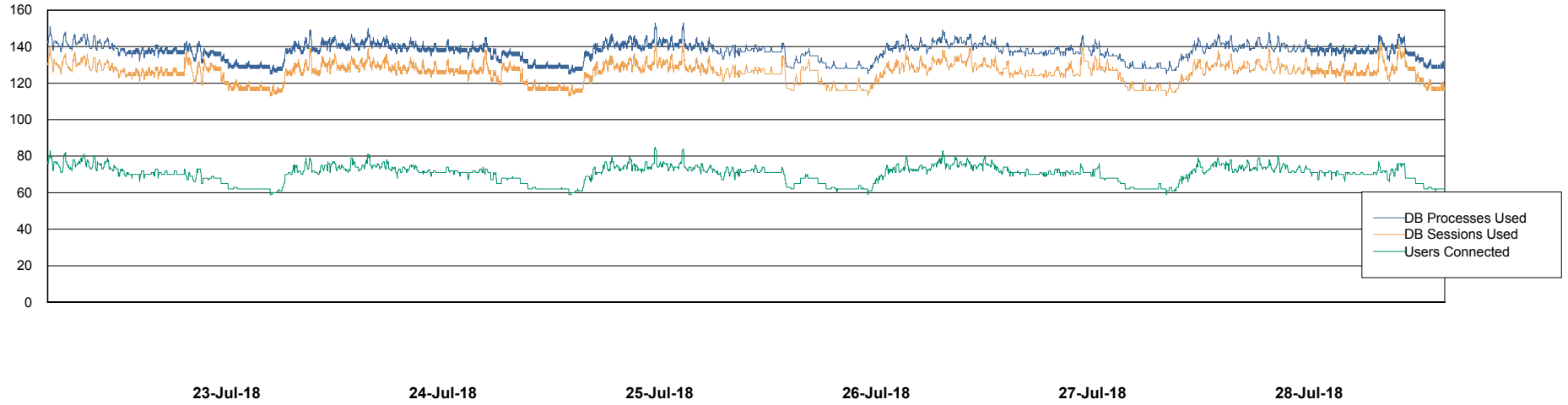
23-Jul-18 24-Jul-18 25-Jul-18 26-Jul-18 27-Jul-18 28-Jul-18

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## Database Performance BGGDB\_Production

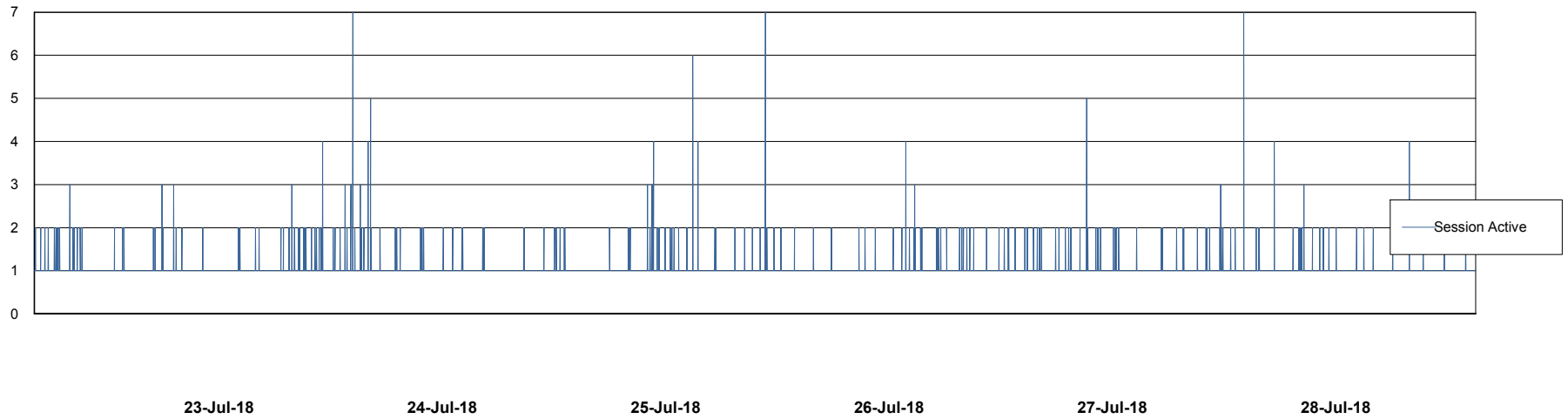
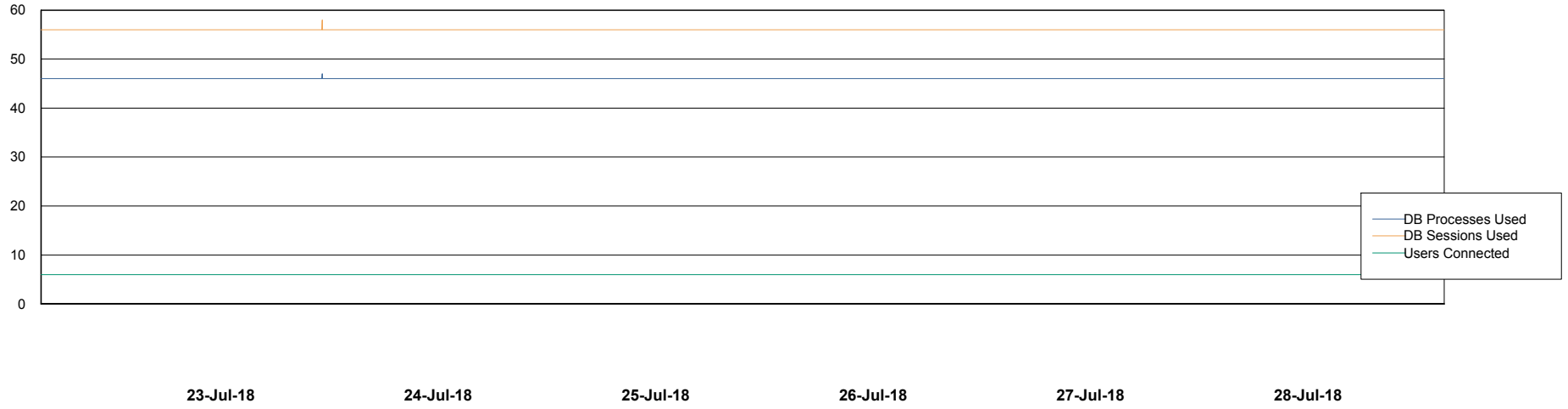


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## Database Performance BGGDB\_Standby



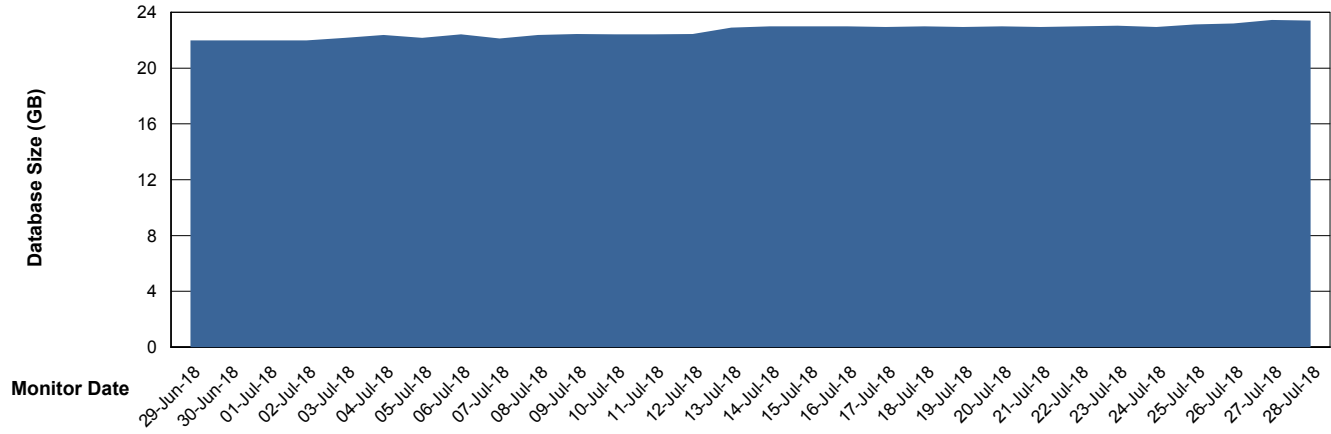
# Weekly SLA Customer Report

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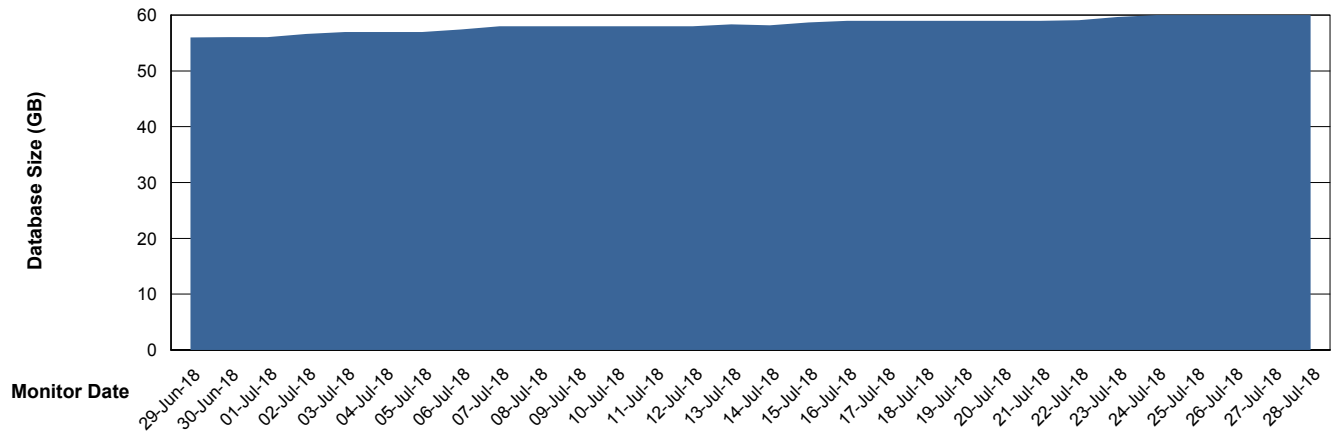
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21
27-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21
26-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21
25-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21
24-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21
23-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21
22-Jul-18	ABSDATA	13	10	23
	INDX	14	11	21

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63
27-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63
26-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63
25-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63
24-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63
23-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63
22-Jul-18	ABSDATA	65	54	17
	INDX	8	3	63

BI Status and last ETL error for BGGDB\_BI

	Sun 22/7/2018	Mon 23/7/2018	Tue 24/7/2018	Wed 25/7/2018	Thu 26/7/2018	Fri 27/7/2018	Sat 28/7/2018
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

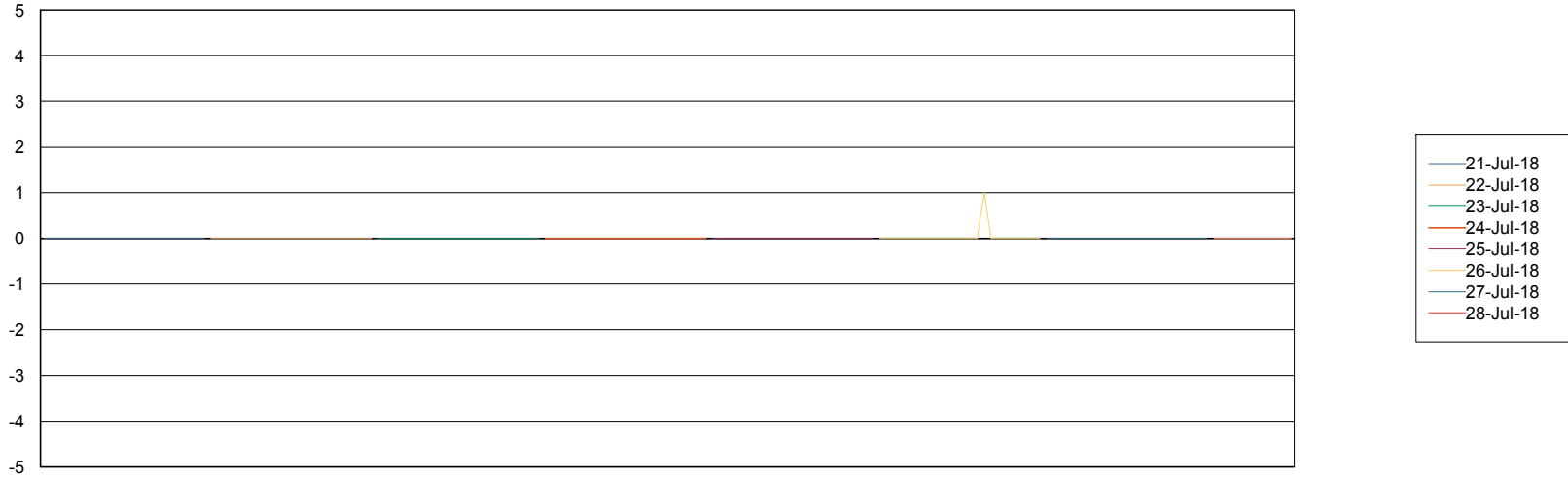
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



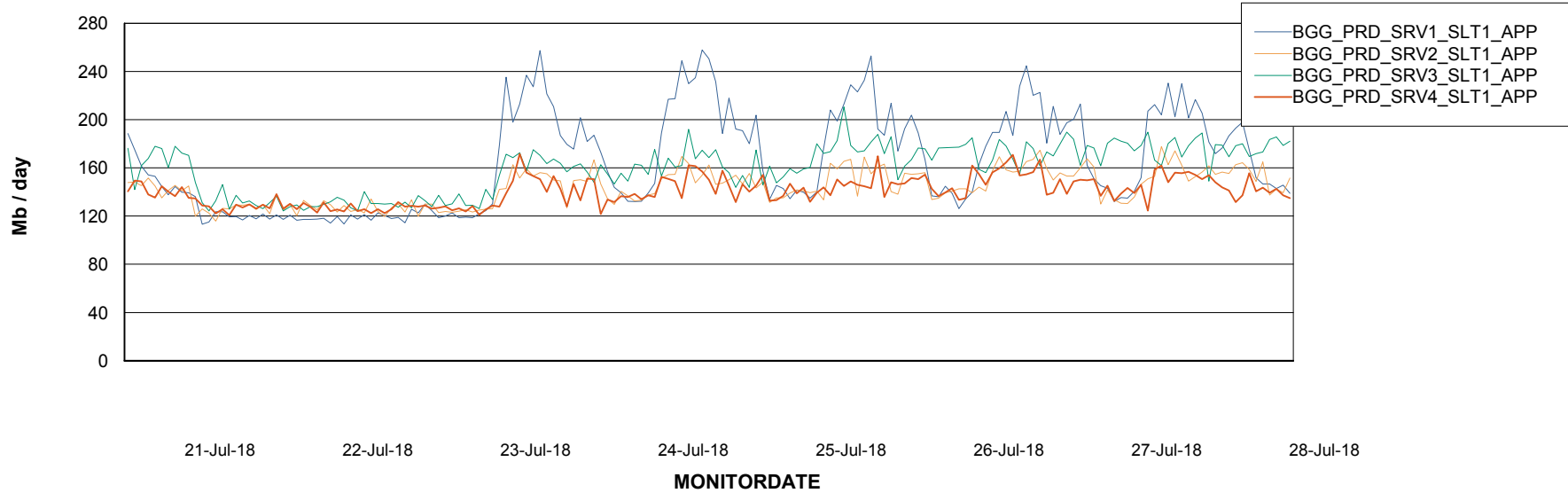
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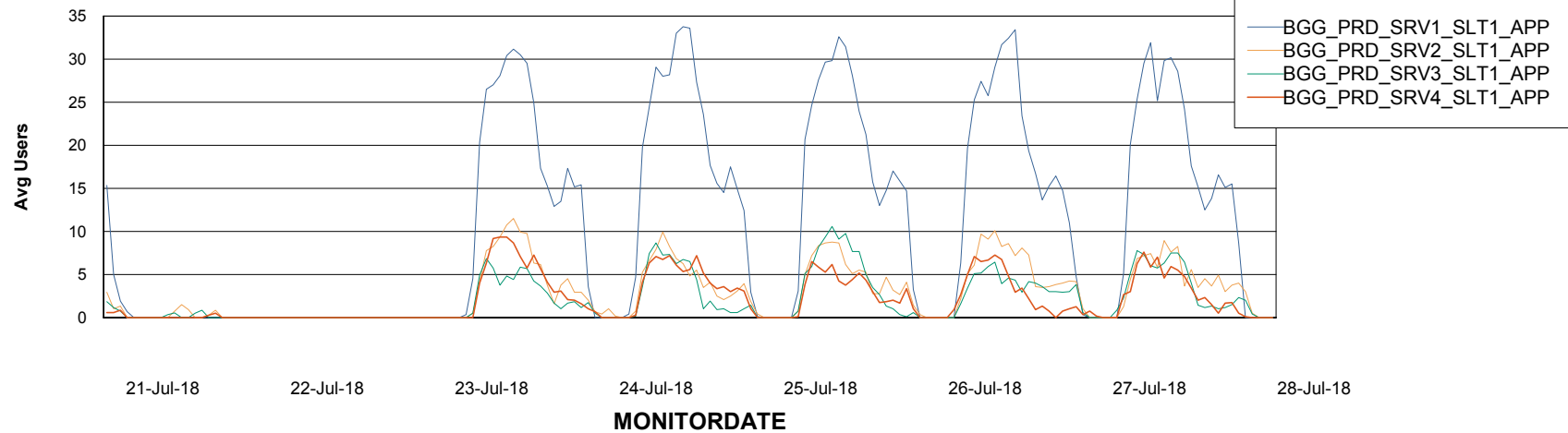


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



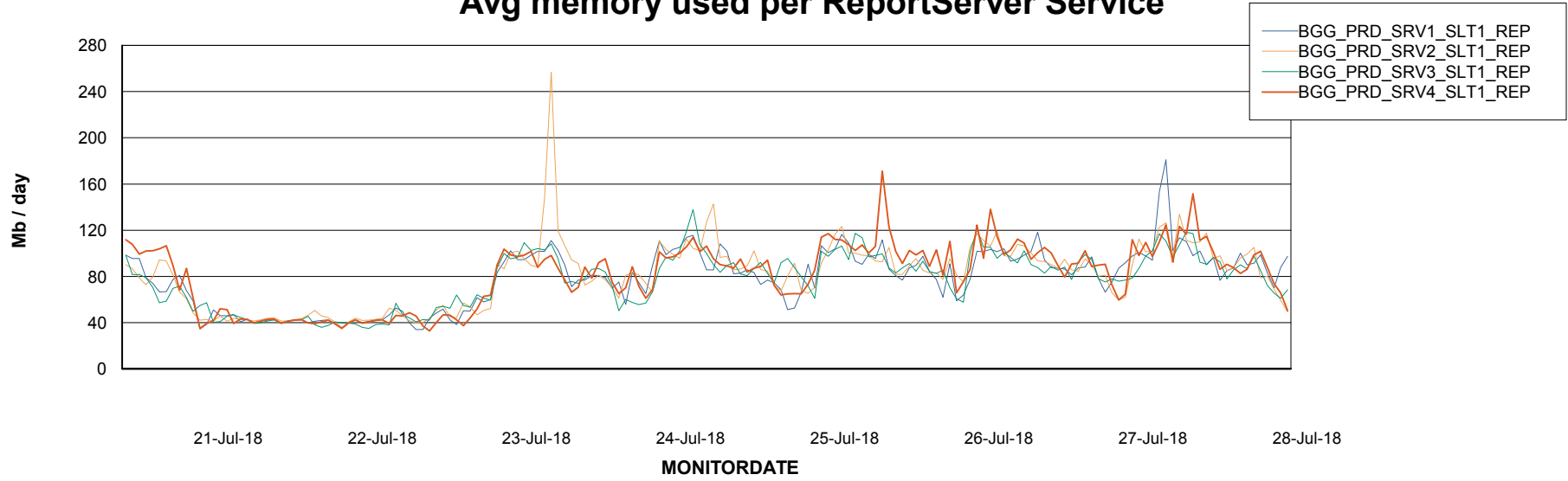
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## ABSolute Application ReportServer Services

### Avg memory used per ReportServer Service



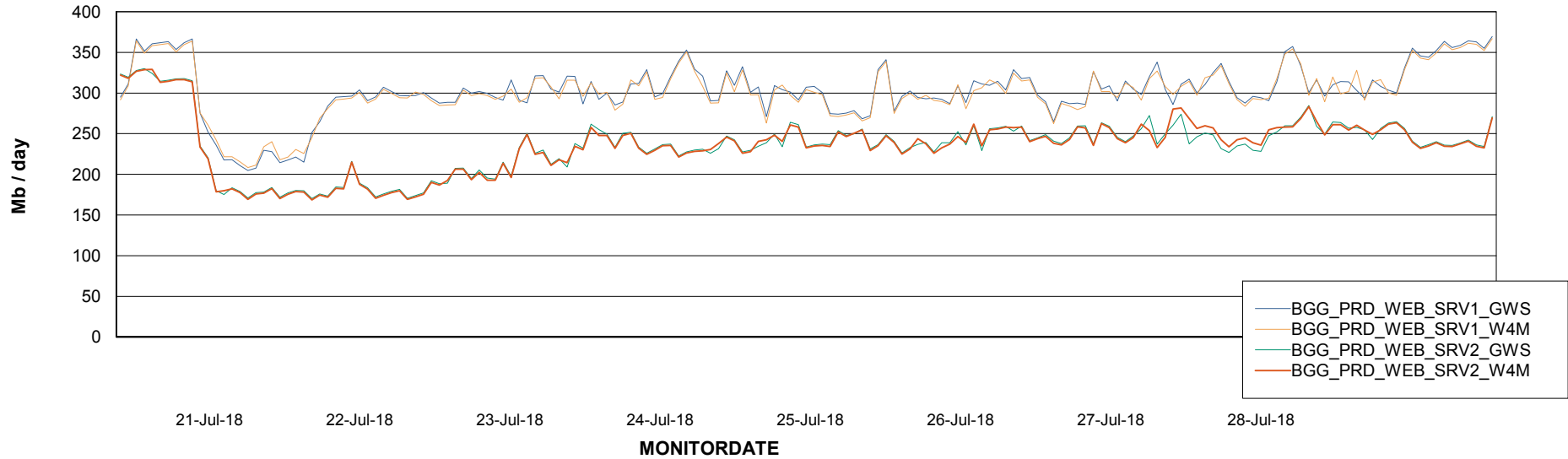
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

