

# Weekly SLA Customer Report

Customer RSS Production  
 Database ID 52



Harddisk Usage RSS\_PRD\_SVRDC020v015

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)
30-Jun-18	55	100	62	300	69	300
29-Jun-18	55	100	62	300	69	300
28-Jun-18	55	100	62	300	69	300
27-Jun-18	55	100	62	300	69	300
26-Jun-18	55	100	62	300	69	300
25-Jun-18	55	100	62	300	70	300
24-Jun-18	55	100	62	300	70	300

Harddisk Usage RSS\_PRD\_SVRDC021v015

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)
30-Jun-18	54	100	43	300	67	300
29-Jun-18	54	100	44	300	68	300
28-Jun-18	54	100	44	300	68	300
27-Jun-18	54	100	44	300	69	300
26-Jun-18	54	100	44	300	69	300
25-Jun-18	54	100	44	300	70	300
24-Jun-18	54	100	44	300	70	300

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Harddisk Usage RSS\_PRD\_SVRDC022v015

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
30-Jun-18	65	100	41	5
29-Jun-18	65	100	41	5
28-Jun-18	65	100	41	5
27-Jun-18	65	100	41	5
26-Jun-18	65	100	41	5
25-Jun-18	65	100	41	5
24-Jun-18	65	100	41	5

Harddisk Usage RSS\_PRD\_SVRDC190v016

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
30-Jun-18	29	40	98	200
29-Jun-18	29	40	98	200
28-Jun-18	29	40	98	200
27-Jun-18	29	40	98	200
26-Jun-18	28	40	98	200
25-Jun-18	29	40	98	200
24-Jun-18	29	40	98	200

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Harddisk Usage RSS\_PRD\_SVRDC191v016

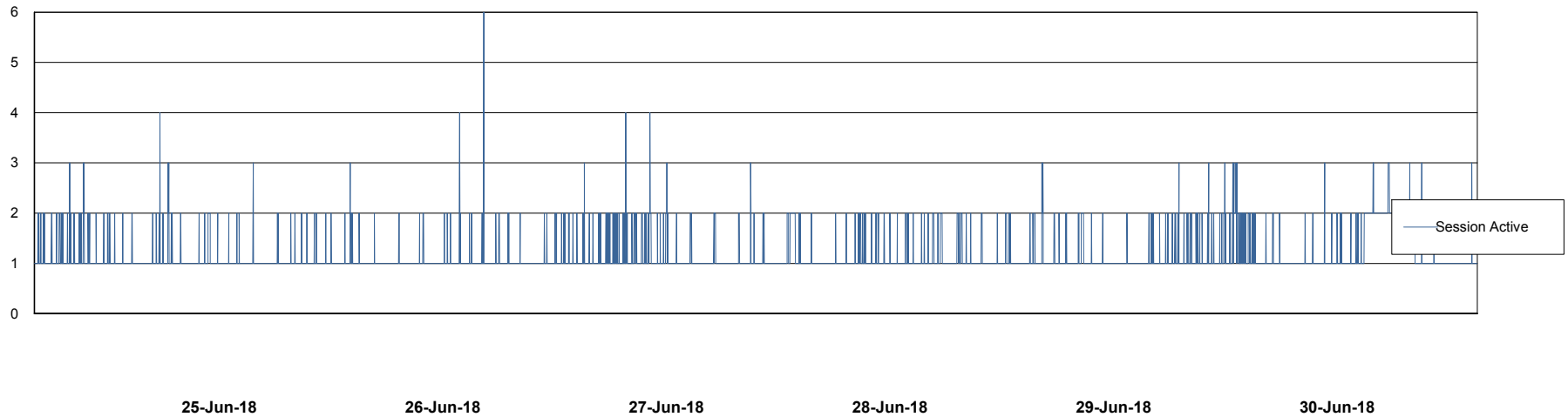
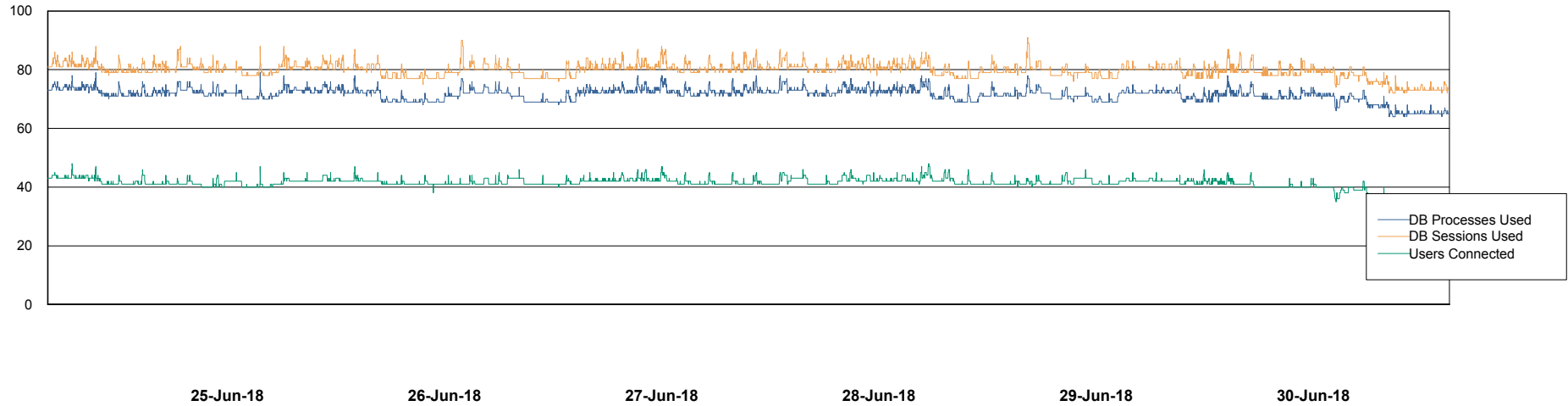
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
30-Jun-18	17	60	56	200
29-Jun-18	17	60	56	200
28-Jun-18	16	60	56	200
27-Jun-18	16	60	56	200
26-Jun-18	16	60	56	200
25-Jun-18	16	60	56	200
24-Jun-18	16	60	56	200

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## Database Performance RSSDB\_Production

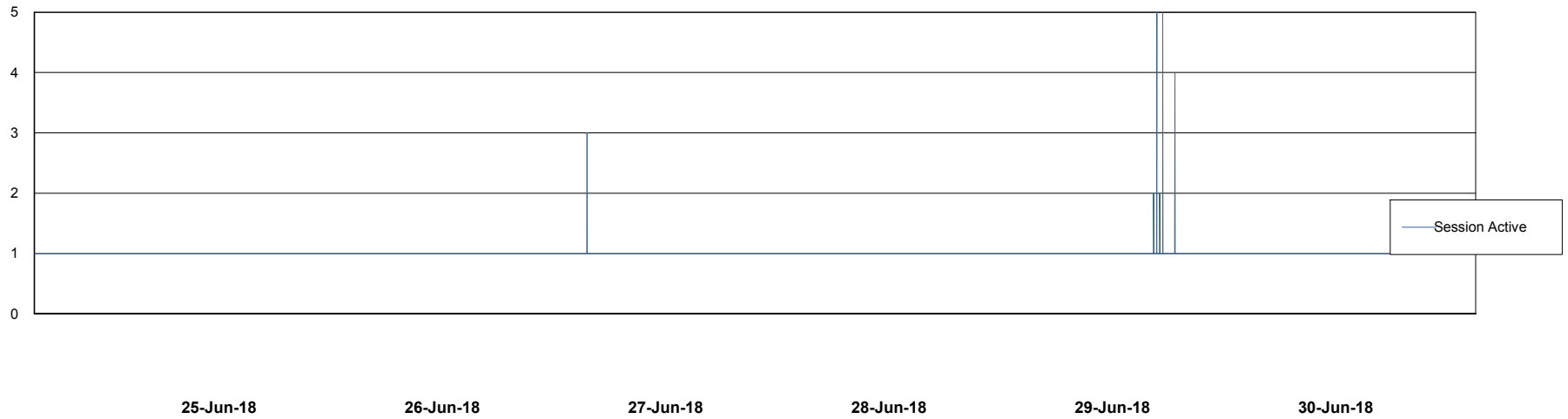
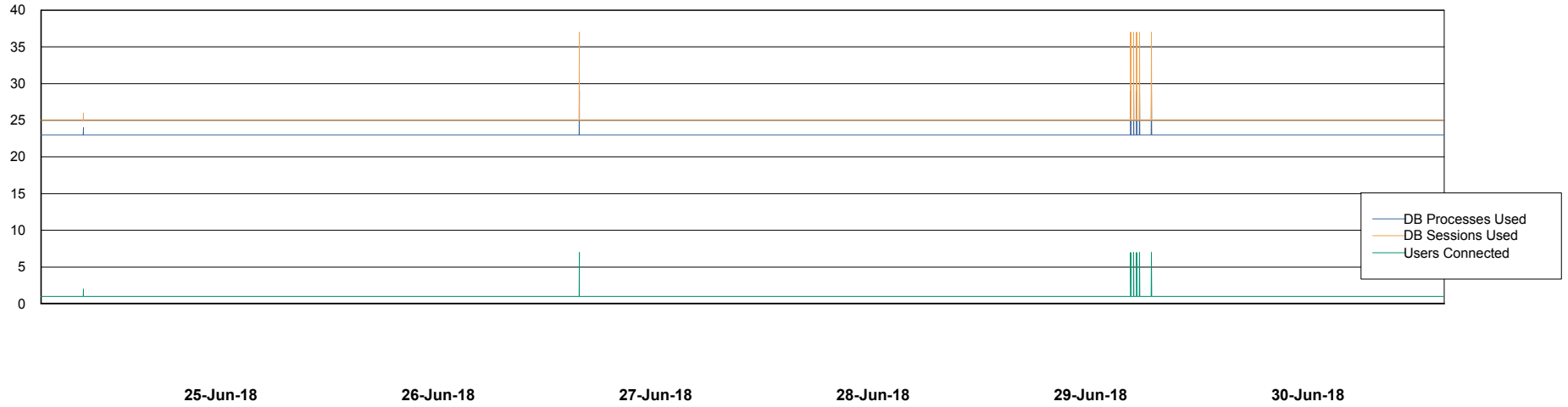


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## Database Performance RSSDB\_Standby



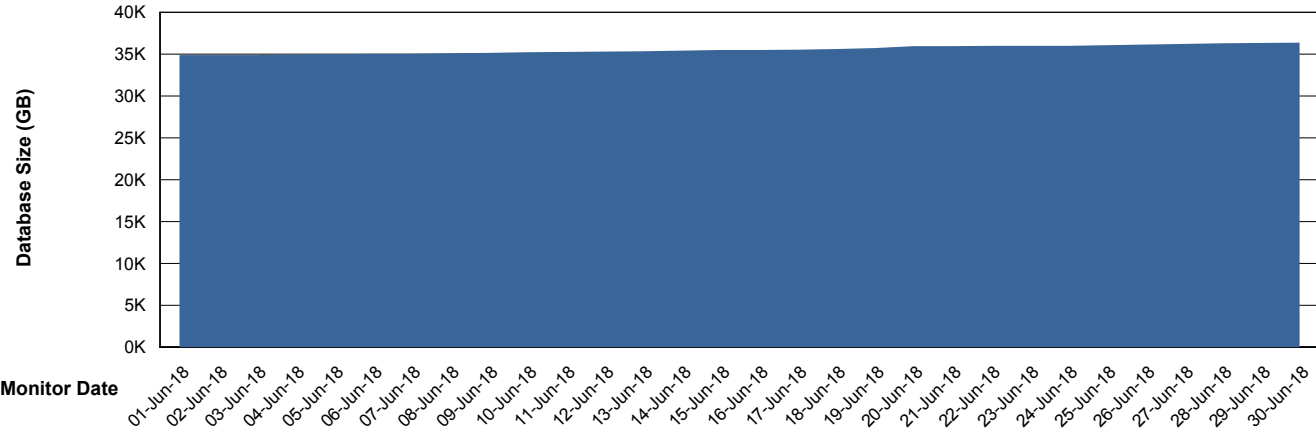
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DATABASE SIZE RSSDB\_Production

Database growth over last month



Database Tablespace RSSDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
30-Jun-18	ABSDATA	20,000	15,533	22
	INDX	24,500	19,538	20
29-Jun-18	ABSDATA	20,000	15,533	22
	INDX	24,500	19,536	20
28-Jun-18	ABSDATA	20,000	15,524	22
	INDX	24,500	19,484	20
27-Jun-18	ABSDATA	20,000	15,505	22
	INDX	24,500	19,426	21
26-Jun-18	ABSDATA	20,000	15,483	23
	INDX	24,500	19,375	21
25-Jun-18	ABSDATA	20,000	15,479	23
	INDX	24,500	19,305	21
24-Jun-18	ABSDATA	20,000	15,452	23
	INDX	24,500	19,246	21

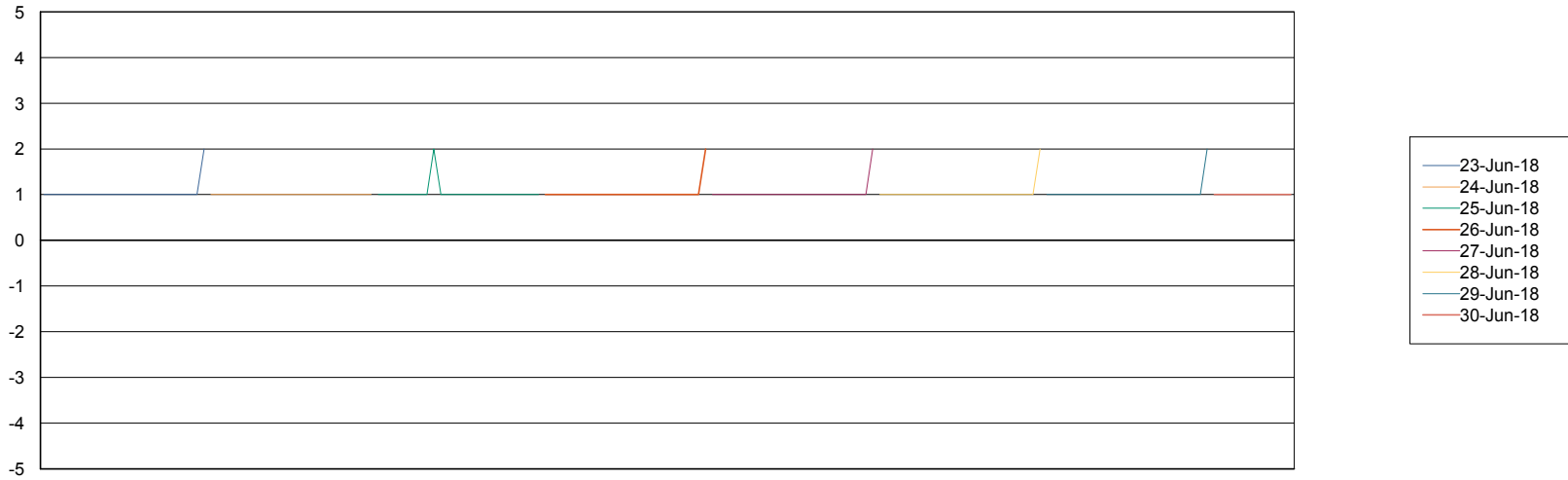
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Standby Database Health      RSS Production

## Recovery lag for last 7 days



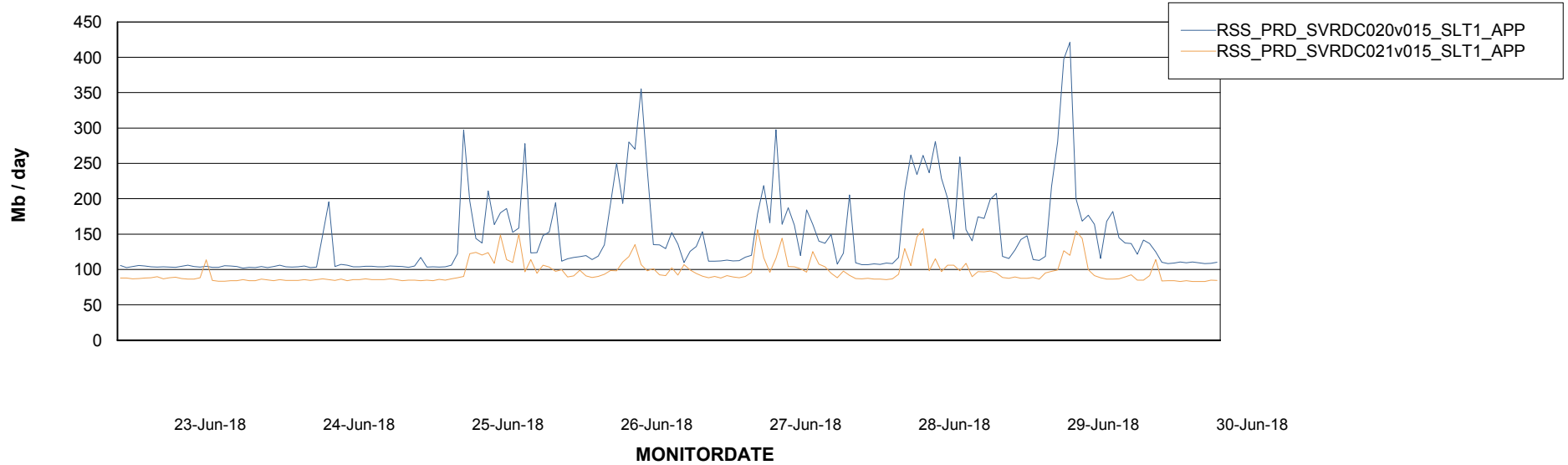
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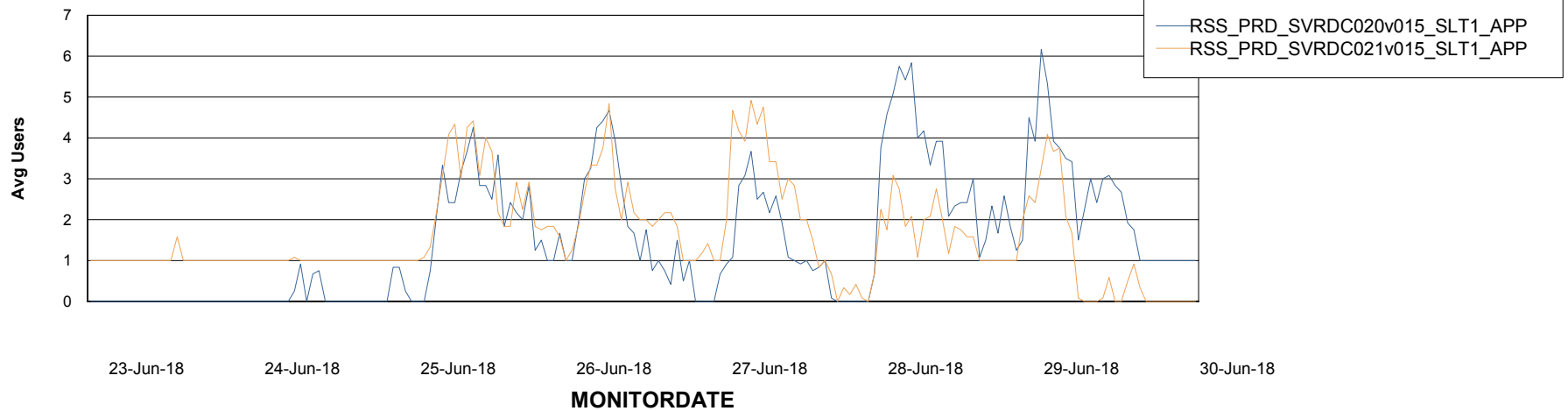


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



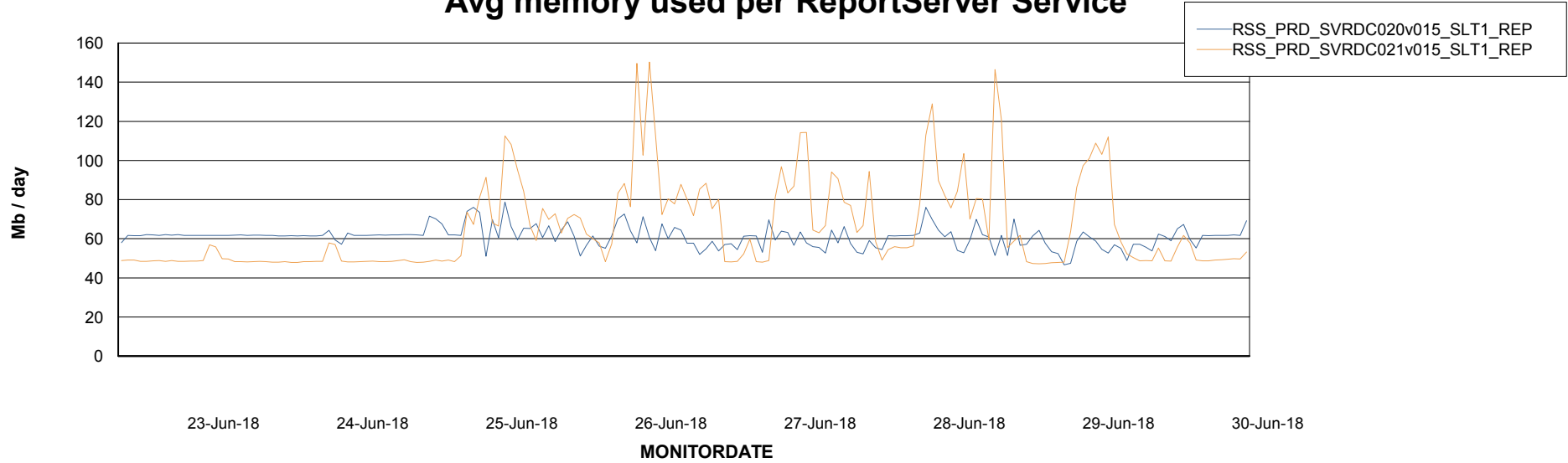
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



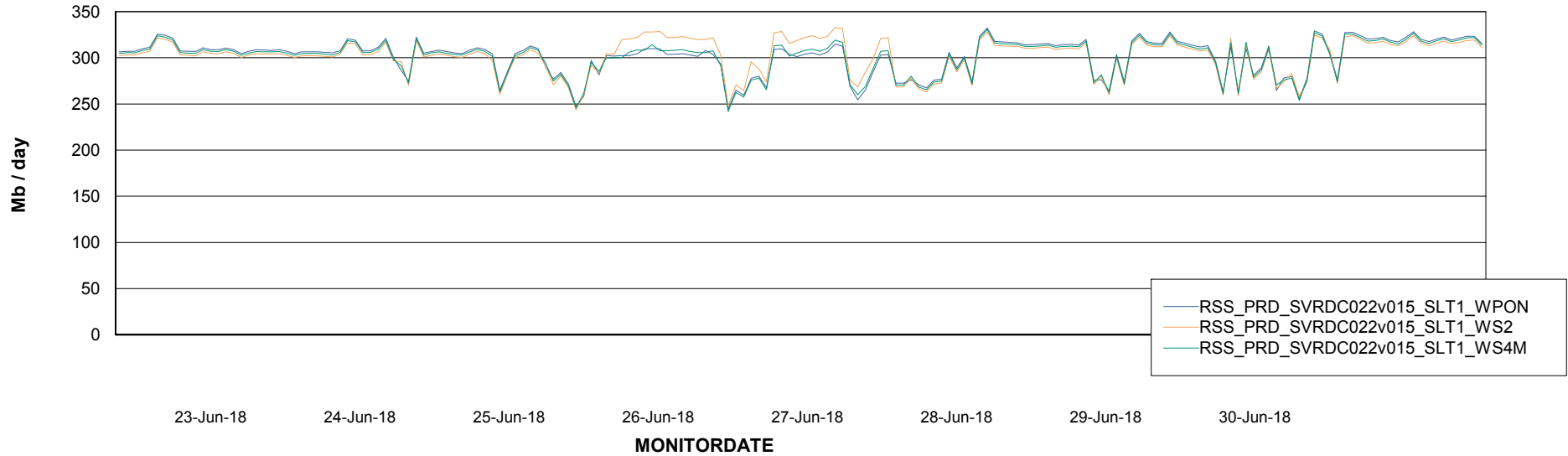
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

