

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-May-18 | 29 | 195 | 86 | 373 | 70 | 373 | 72 | 223 |
| 25-May-18 | 29 | 195 | 86 | 373 | 70 | 373 | 73 | 223 |
| 24-May-18 | 29 | 195 | 86 | 373 | 70 | 373 | 73 | 223 |
| 23-May-18 | 29 | 195 | 86 | 373 | 70 | 373 | 74 | 223 |
| 22-May-18 | 29 | 195 | 86 | 373 | 70 | 373 | 75 | 223 |
| 21-May-18 | 29 | 195 | 86 | 373 | 70 | 373 | 75 | 223 |
| 20-May-18 | 30 | 195 | 86 | 373 | 70 | 373 | 76 | 223 |

Harddisk Usage RFL_STB

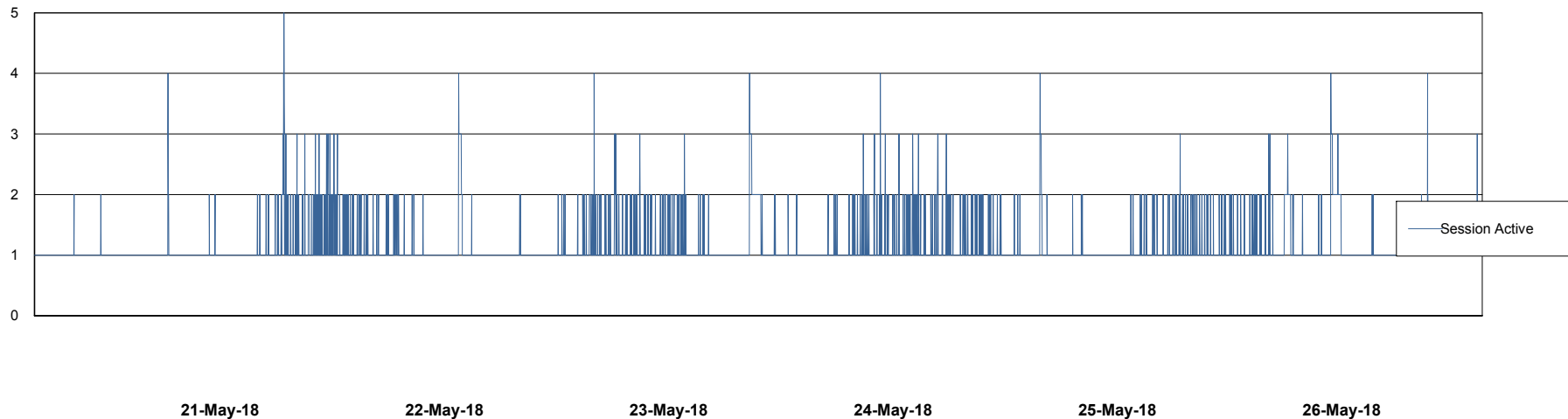
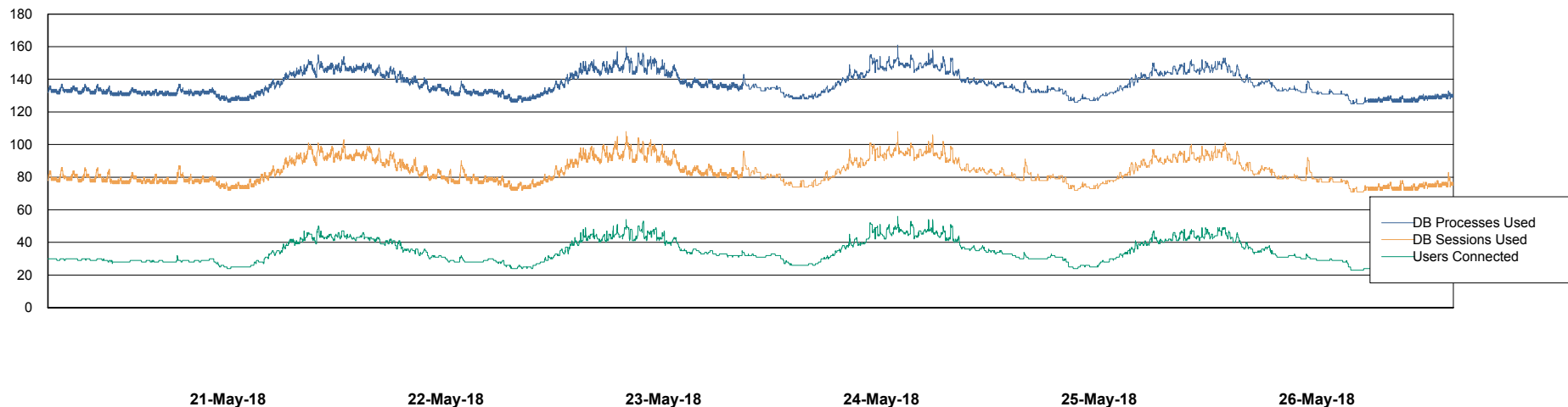
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 74 | 363 |
| 25-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 74 | 363 |
| 24-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 75 | 363 |
| 23-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 75 | 363 |
| 22-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 75 | 363 |
| 21-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 76 | 363 |
| 20-May-18 | 58 | 195 | 83 | 559 | 68 | 559 | 76 | 363 |

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFLDB_Production

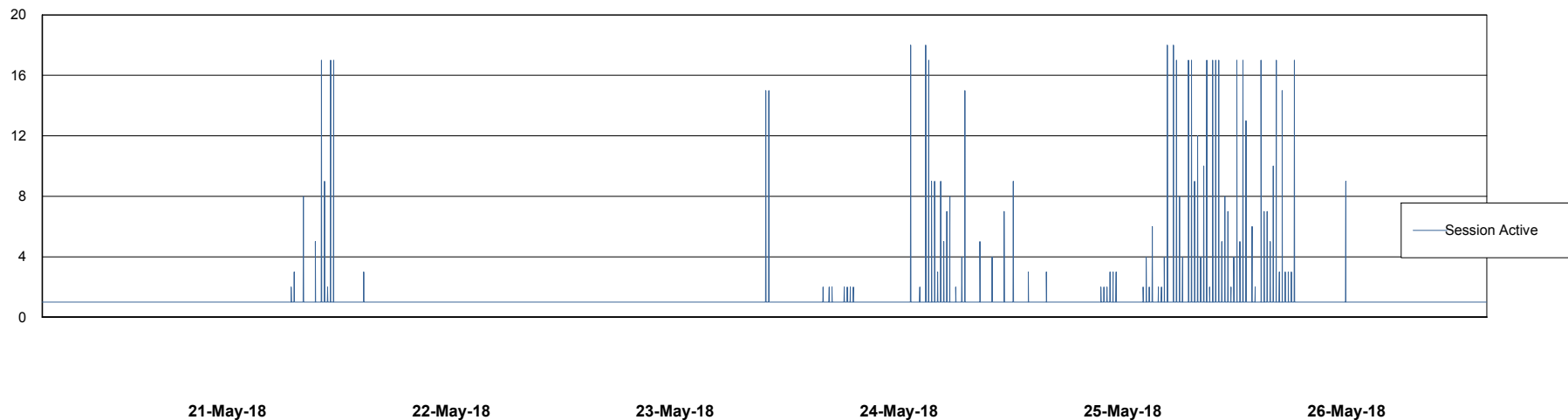
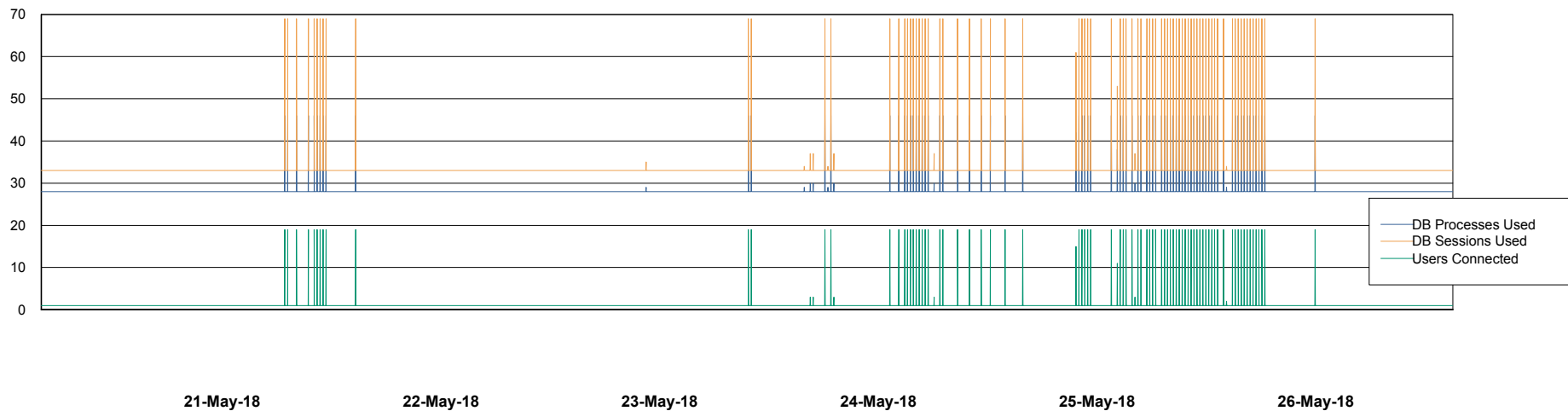


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Database Performance RFLDB_Standby



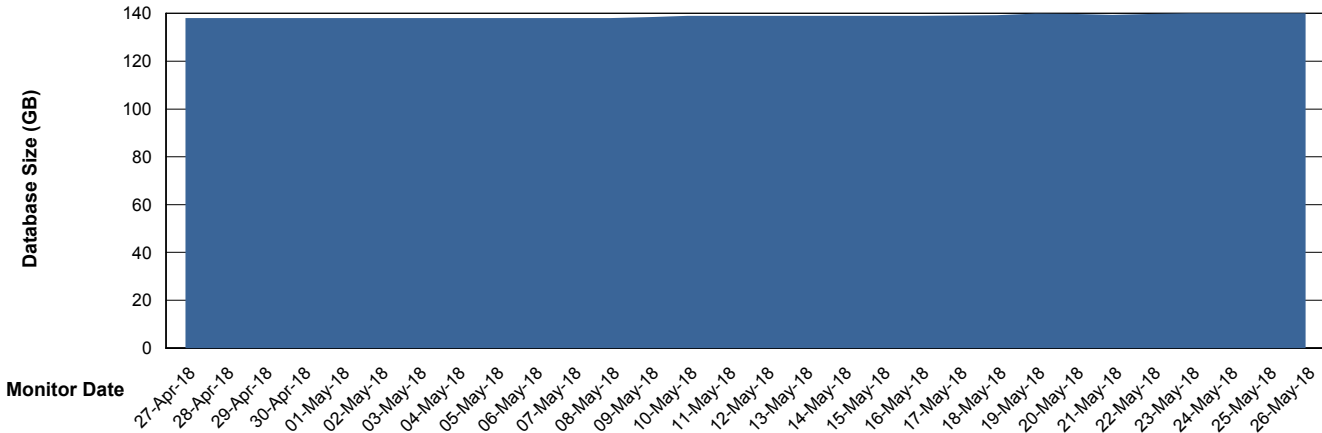
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DATABASE SIZE RFLDB_Production

Database growth over last month



Database Tablespace RFLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 97 | 14 |
| 25-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 97 | 14 |
| 24-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 97 | 14 |
| 23-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 97 | 14 |
| 22-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 97 | 14 |
| 21-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 96 | 15 |
| 20-May-18 | ABSDATA | 52 | 41 | 21 |
| | INDX | 113 | 96 | 15 |

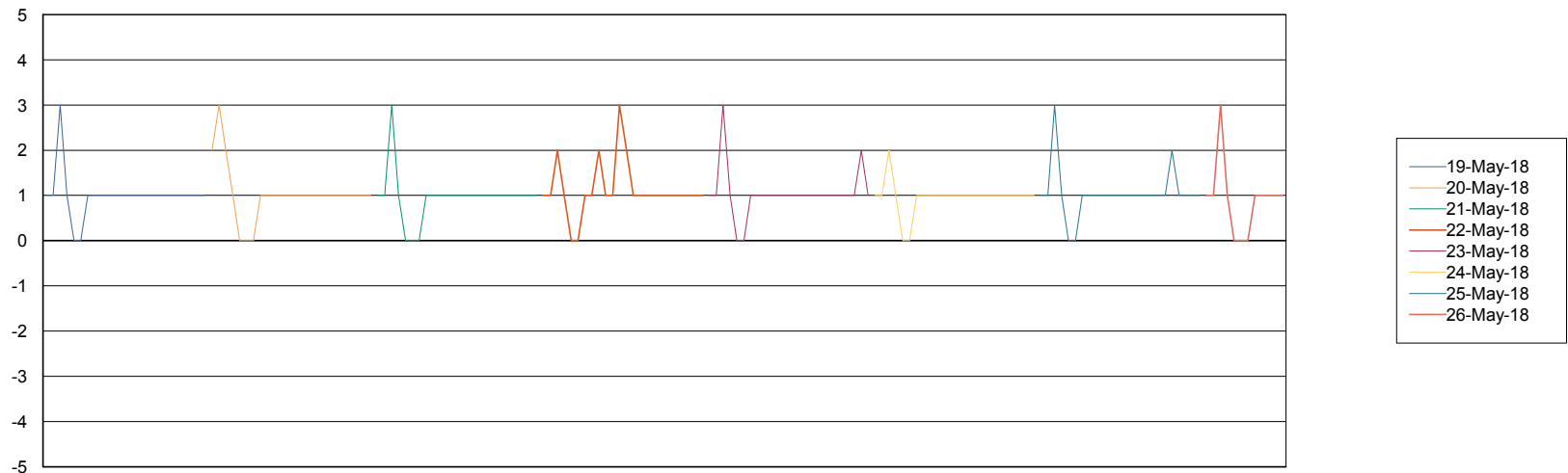
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Standby Database Health RFL_Production

Recovery lag for last 7 days



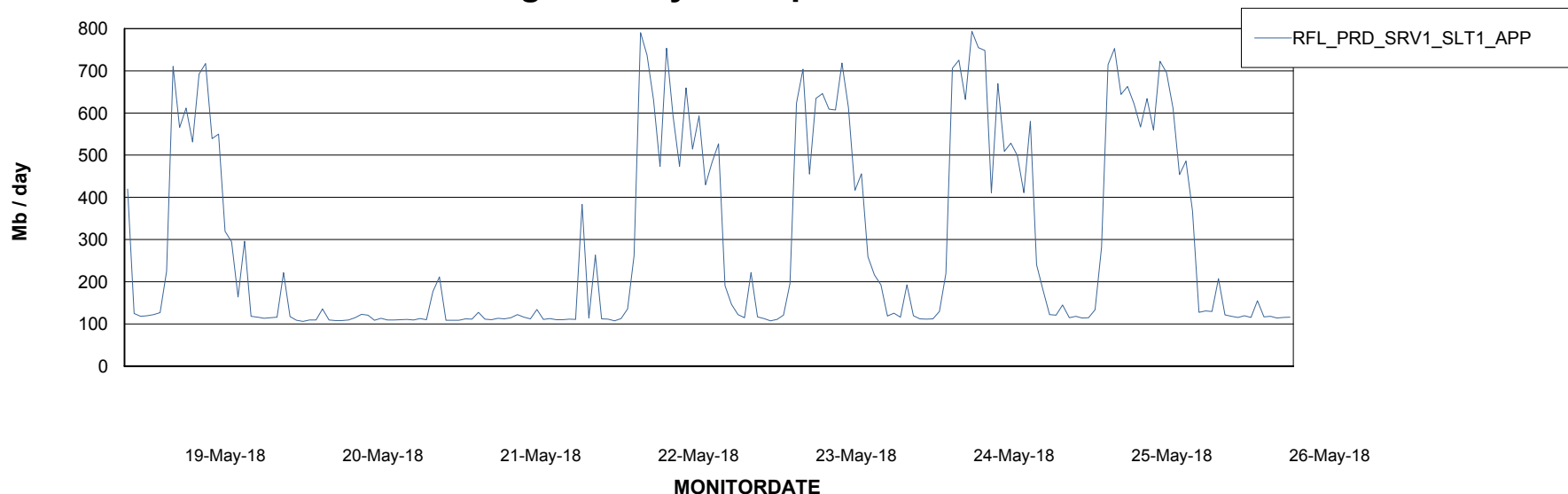
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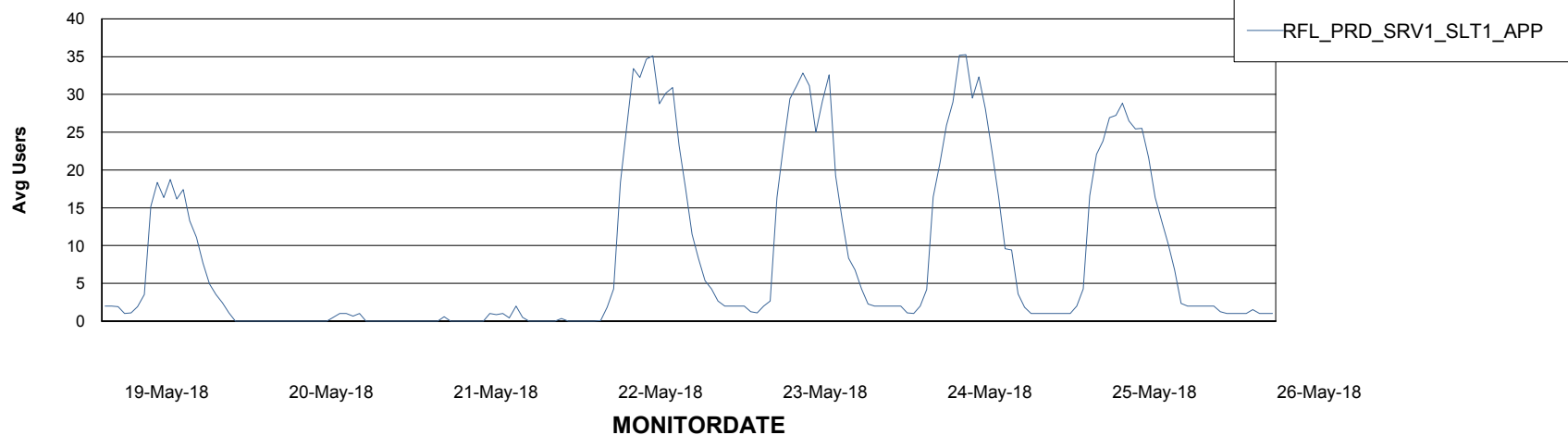


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



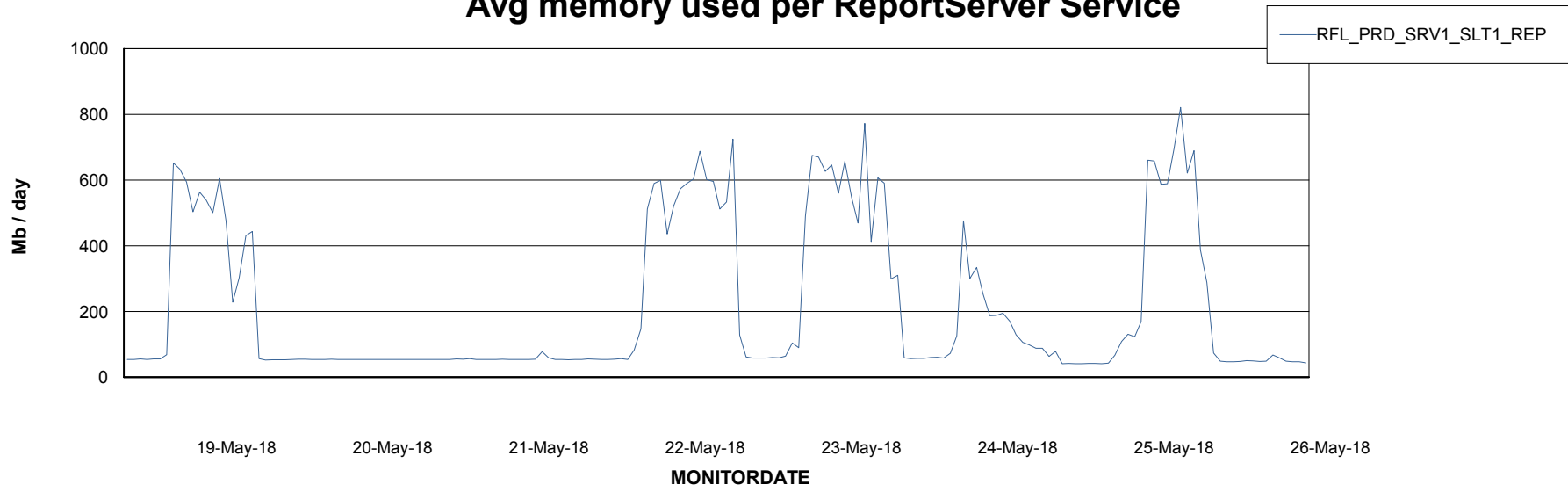
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



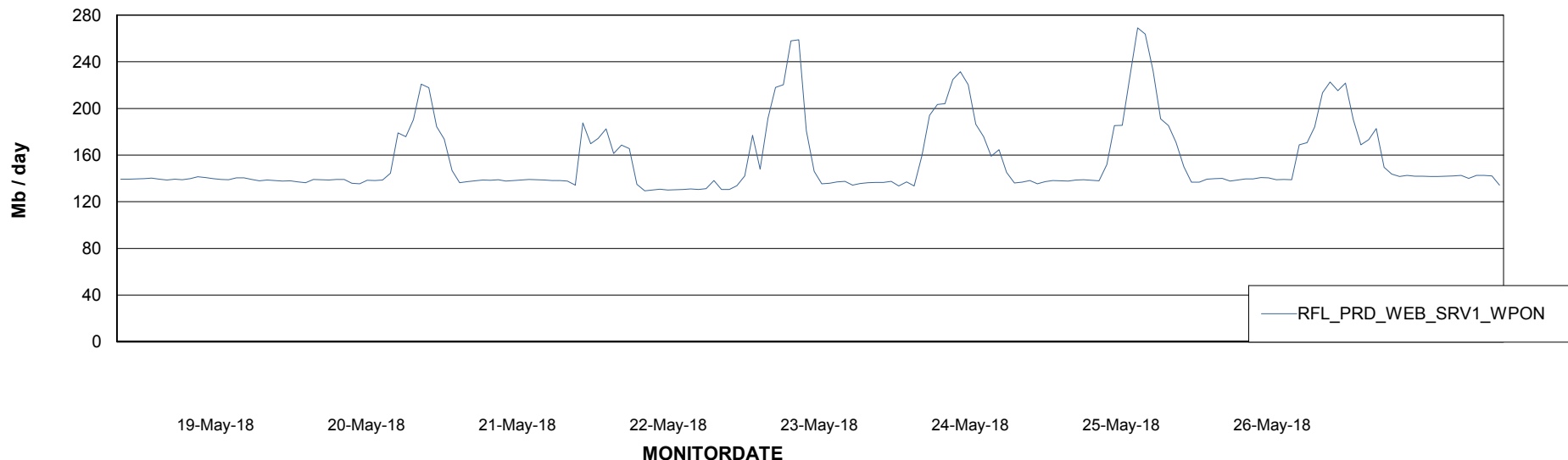
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RFL_Production
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Disaster per ABS component

