

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
19-May-18	30	195	86	373	70	373	76	223
18-May-18	29	195	86	373	70	373	75	223
17-May-18	29	195	86	373	70	373	74	223
16-May-18	30	195	86	373	70	373	75	223
15-May-18	30	195	86	373	70	373	75	223
14-May-18	29	195	86	373	70	373	76	223
13-May-18	30	195	86	373	70	373	76	223

## Harddisk Usage RFL\_STB

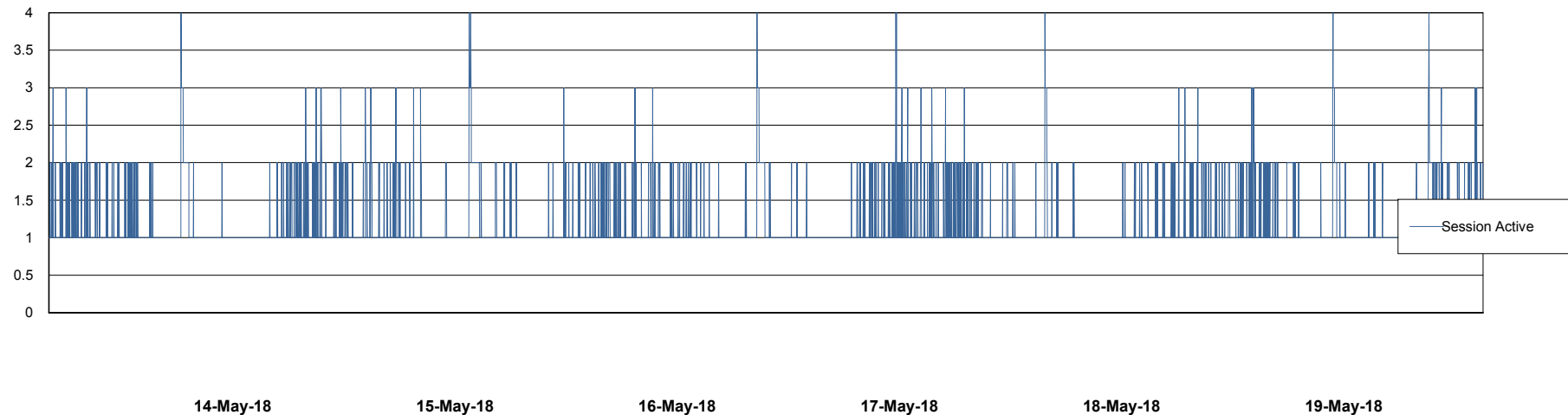
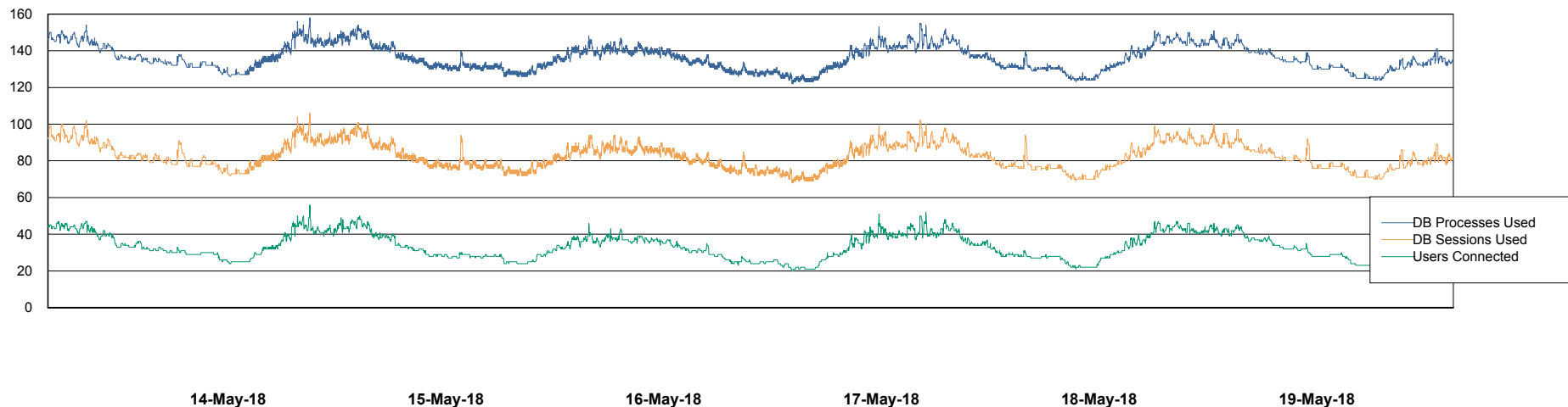
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
19-May-18	58	195	83	559	68	559	76	363
18-May-18	58	195	83	559	68	559	77	363
17-May-18	58	195	83	559	68	559	77	363
16-May-18	58	195	83	559	68	559	77	363
15-May-18	58	195	83	559	68	559	78	363
14-May-18	58	195	83	559	68	559	78	363
13-May-18	58	195	83	559	68	559	78	363

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## Database Performance RFLDB\_Production

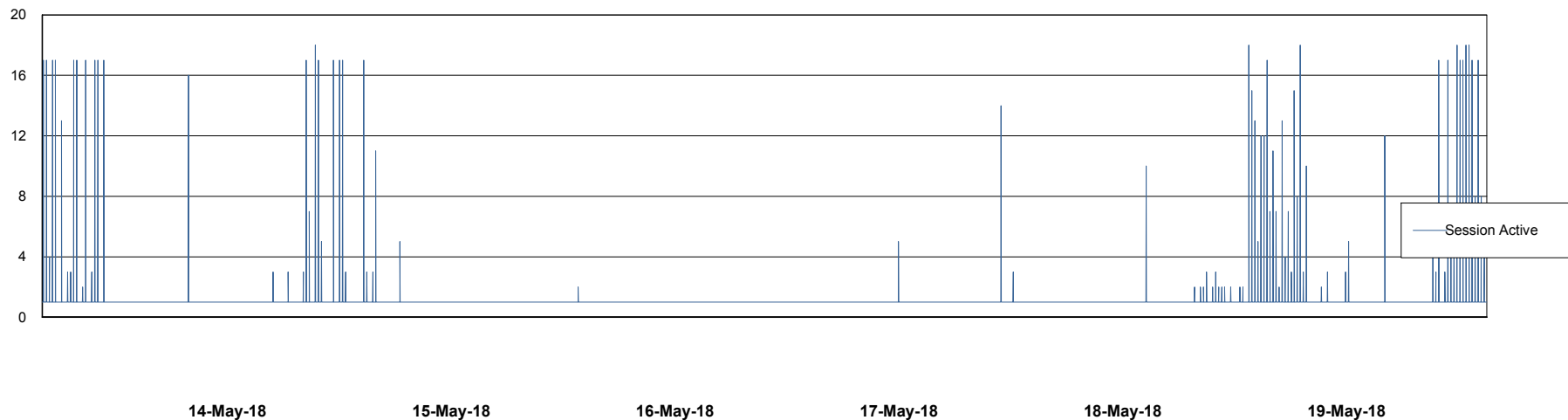
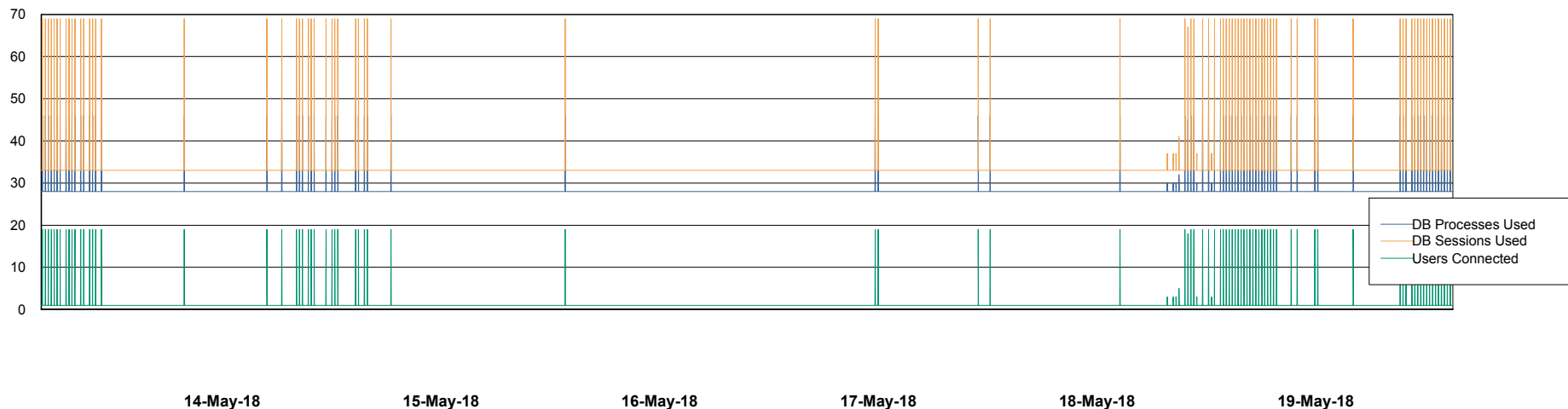


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## Database Performance RFLDB\_Standby



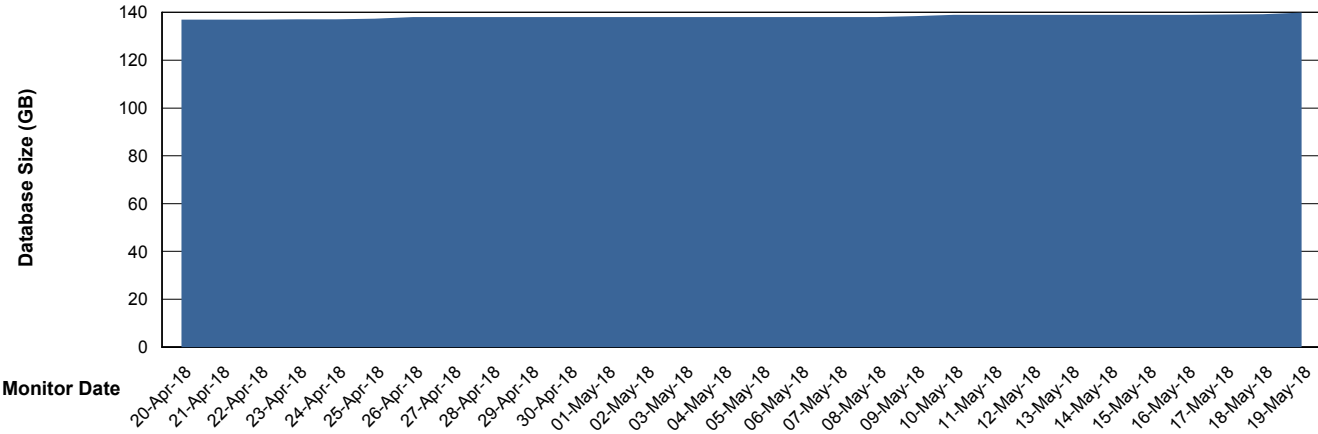
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-May-18	ABSDATA	52	41	21
	INDX	113	96	15
18-May-18	ABSDATA	52	41	21
	INDX	113	96	15
17-May-18	ABSDATA	52	41	21
	INDX	113	96	15
16-May-18	ABSDATA	52	41	21
	INDX	113	96	15
15-May-18	ABSDATA	52	41	21
	INDX	113	96	15
14-May-18	ABSDATA	52	41	21
	INDX	113	96	15
13-May-18	ABSDATA	52	40	23
	INDX	113	96	15

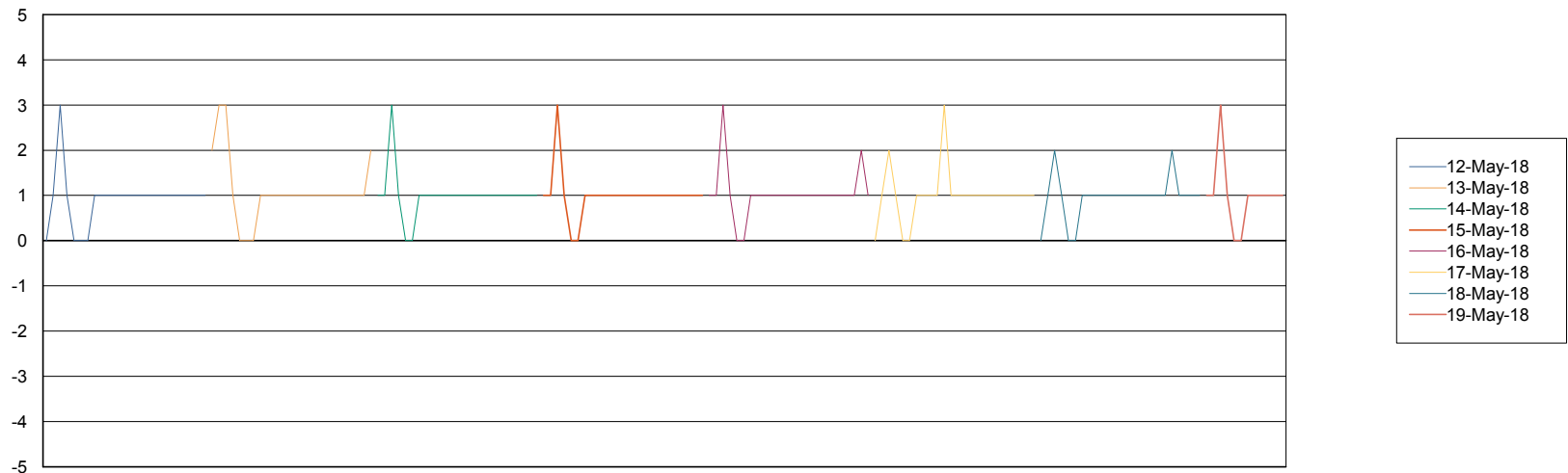
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



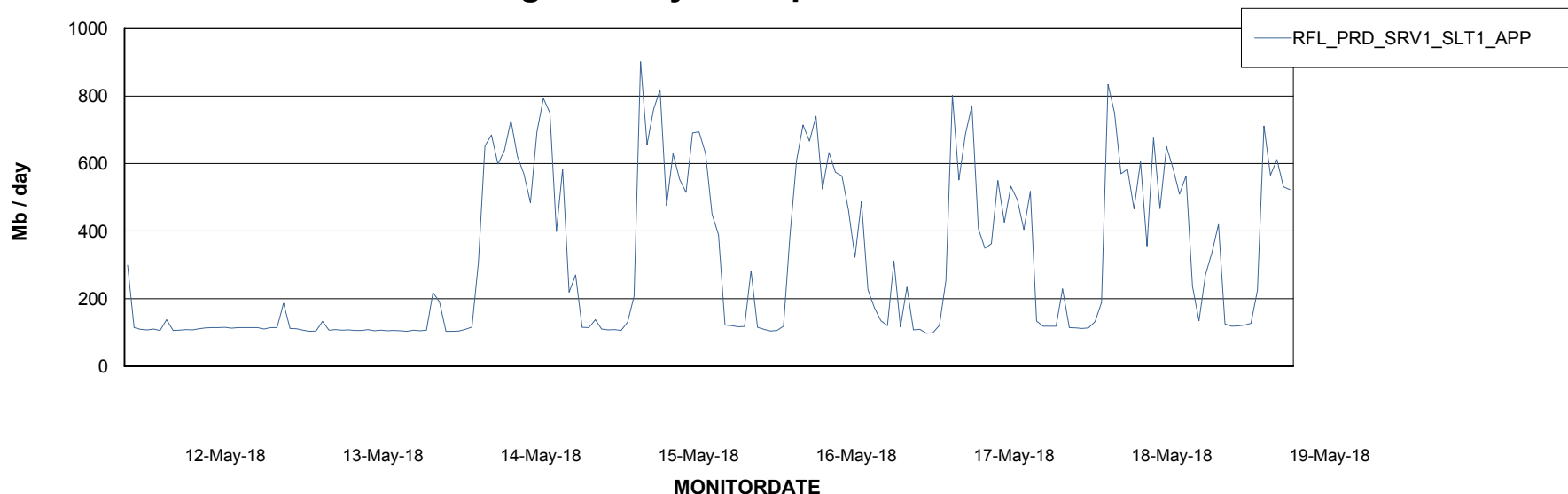
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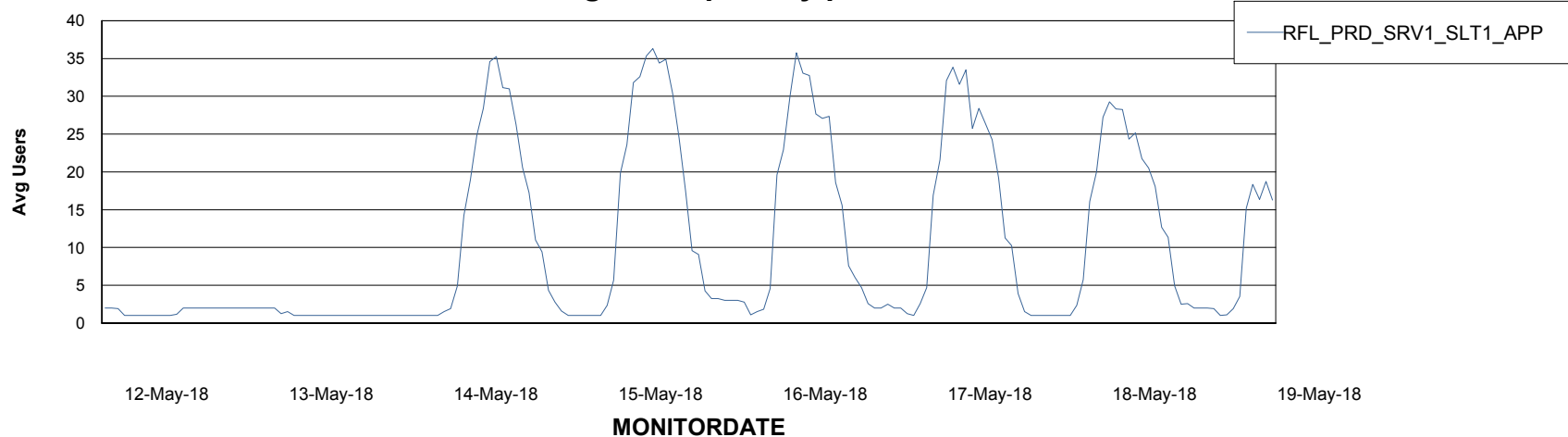


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



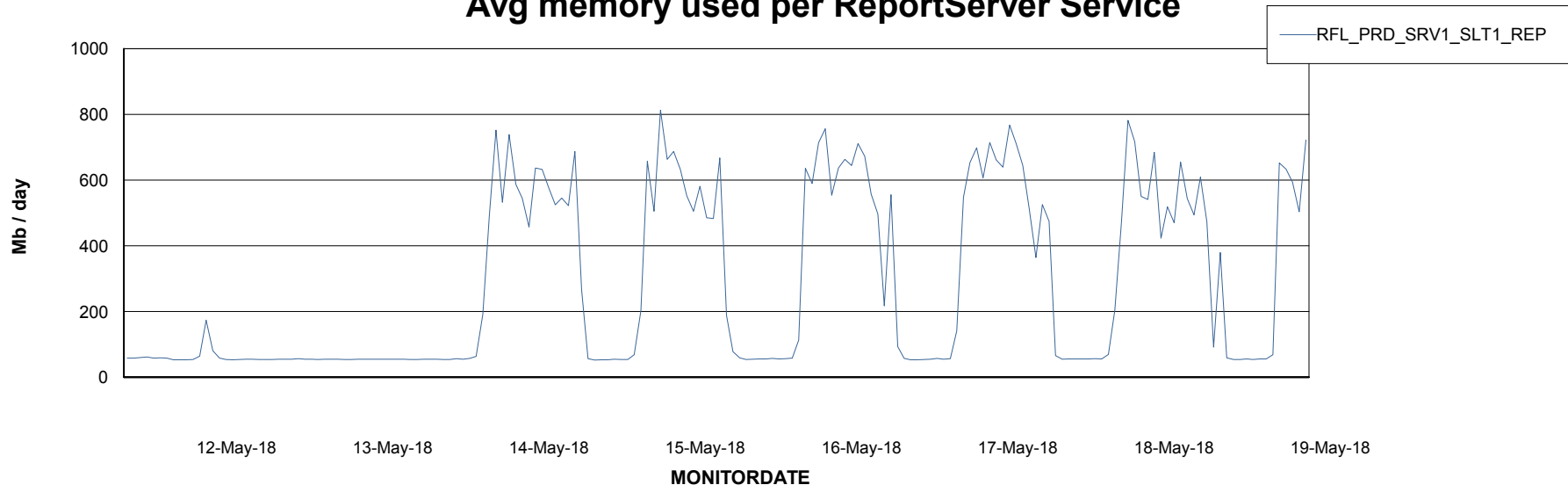
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



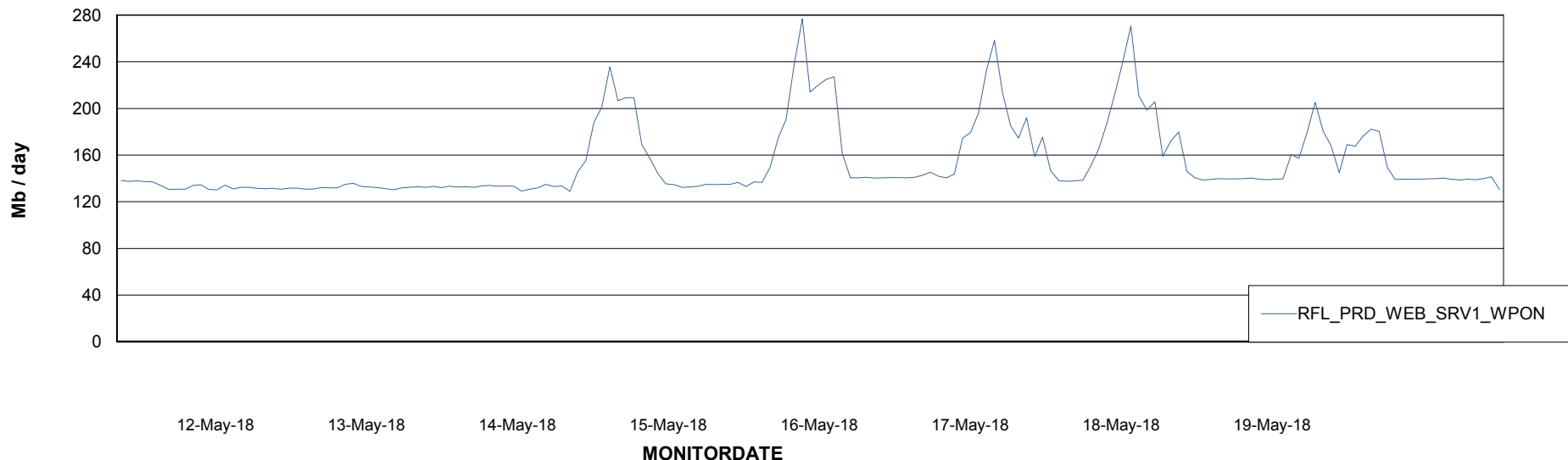
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

