

# Weekly SLA Customer Report

Customer CSC\_Production  
Database ID 50



## Harddisk Usage CSC\_PRD\_ABS01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 05-May-18 | 45                        | 110                         | 51                        | 210                         |
| 04-May-18 | 45                        | 110                         | 51                        | 210                         |
| 03-May-18 | 45                        | 110                         | 51                        | 210                         |
| 02-May-18 | 45                        | 110                         | 51                        | 210                         |
| 01-May-18 | 45                        | 110                         | 51                        | 210                         |
| 30-Apr-18 | 45                        | 110                         | 51                        | 210                         |
| 29-Apr-18 | 45                        | 110                         | 51                        | 210                         |

## Harddisk Usage CSC\_PRD\_ABS02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 05-May-18 | 35                        | 80                          |
| 04-May-18 | 35                        | 80                          |
| 03-May-18 | 35                        | 80                          |
| 02-May-18 | 36                        | 80                          |
| 01-May-18 | 36                        | 80                          |
| 30-Apr-18 | 36                        | 80                          |
| 29-Apr-18 | 36                        | 80                          |

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## Harddisk Usage CSC\_PRD\_ABS4

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 05-May-18 | 57                        | 80                          |
| 04-May-18 | 57                        | 80                          |
| 03-May-18 | 57                        | 80                          |
| 02-May-18 | 57                        | 80                          |
| 01-May-18 | 57                        | 80                          |
| 30-Apr-18 | 57                        | 80                          |
| 29-Apr-18 | 57                        | 80                          |

## Harddisk Usage CSC\_PRD\_ABS5

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 05-May-18 | 51                        | 80                          |
| 04-May-18 | 51                        | 80                          |
| 03-May-18 | 52                        | 80                          |
| 02-May-18 | 52                        | 80                          |
| 01-May-18 | 52                        | 80                          |
| 30-Apr-18 | 52                        | 80                          |
| 29-Apr-18 | 52                        | 80                          |

# Weekly SLA Customer Report

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## Harddisk Usage CSC\_PRD\_SRV\_Primary

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 05-May-18 | 75                        | 150                         | 54                        | 600                         | 30                        | 900                         |
| 04-May-18 | 75                        | 150                         | 54                        | 600                         | 34                        | 900                         |
| 03-May-18 | 75                        | 150                         | 54                        | 600                         | 40                        | 900                         |
| 02-May-18 | 75                        | 150                         | 54                        | 600                         | 47                        | 900                         |
| 01-May-18 | 75                        | 150                         | 54                        | 600                         | 43                        | 900                         |
| 30-Apr-18 | 75                        | 150                         | 54                        | 600                         | 43                        | 900                         |
| 29-Apr-18 | 75                        | 150                         | 54                        | 600                         | 31                        | 900                         |

## Harddisk Usage CSC\_PRD\_SRV\_Standby

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 05-May-18 | 79                        | 150                         | 73                        | 600                         | 56                        | 700                         |
| 04-May-18 | 79                        | 150                         | 73                        | 600                         | 56                        | 700                         |
| 03-May-18 | 79                        | 150                         | 73                        | 600                         | 56                        | 700                         |
| 02-May-18 | 79                        | 150                         | 73                        | 600                         | 56                        | 700                         |
| 01-May-18 | 79                        | 150                         | 73                        | 600                         | 56                        | 700                         |
| 30-Apr-18 | 79                        | 150                         | 73                        | 600                         | 56                        | 700                         |
| 29-Apr-18 | 79                        | 150                         | 73                        | 600                         | 55                        | 700                         |

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Harddisk Usage CSC\_PRD\_WEBSRV

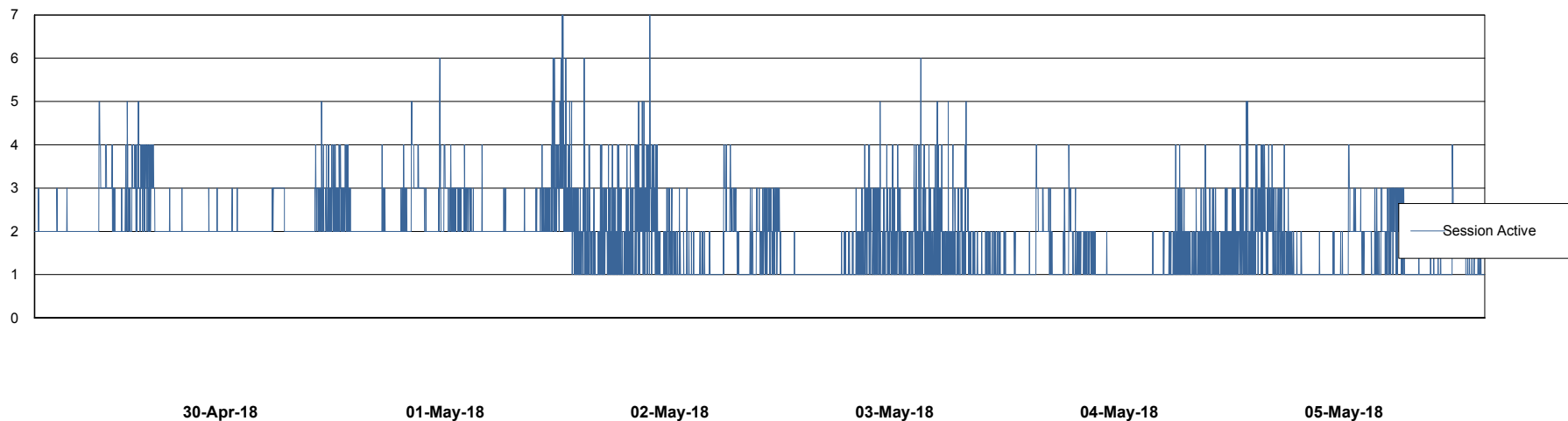
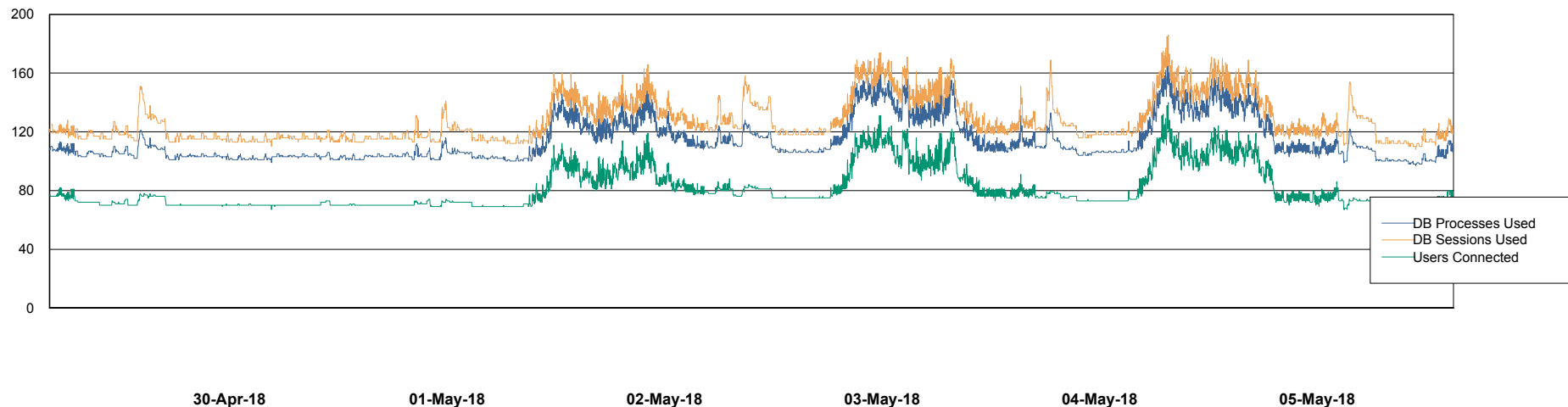
|           |    | Total disk space on c: (Gb) |
|-----------|----|-----------------------------|
| 05-May-18 | 45 | 59                          |
| 04-May-18 | 45 | 59                          |
| 03-May-18 | 45 | 59                          |
| 02-May-18 | 45 | 59                          |
| 01-May-18 | 45 | 59                          |
| 30-Apr-18 | 45 | 59                          |
| 29-Apr-18 | 45 | 59                          |

# Weekly SLA Customer Report

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## Database Performance CSCDB\_Primary

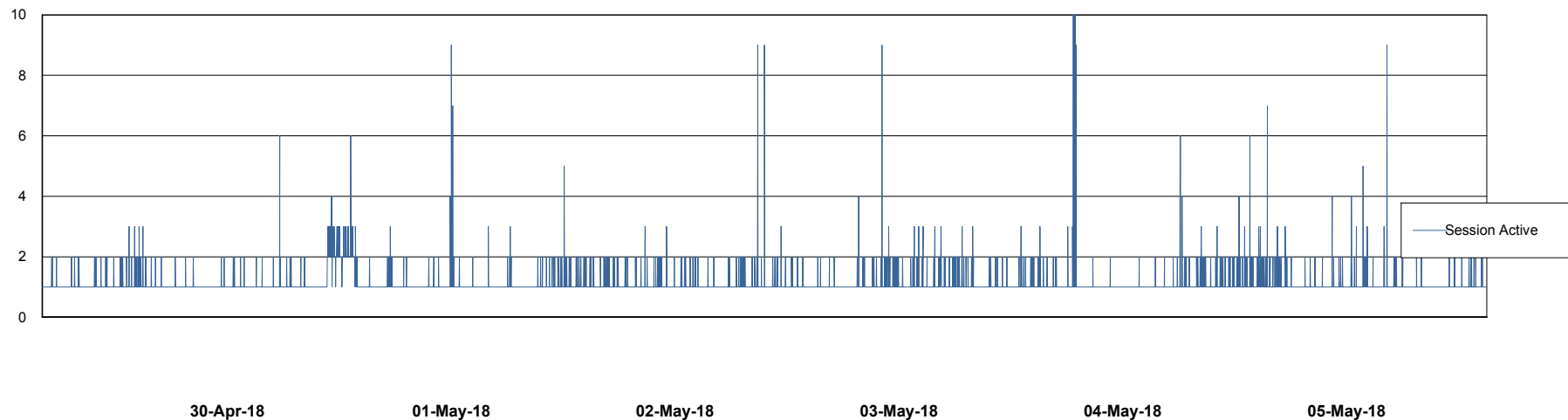
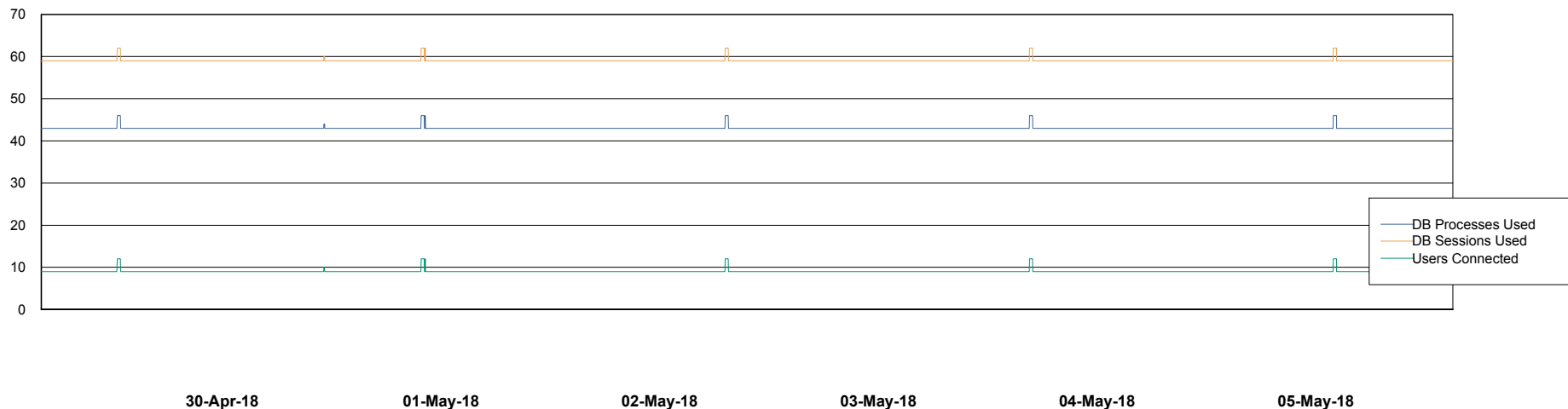


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## Database Performance CSCDB\_Standby



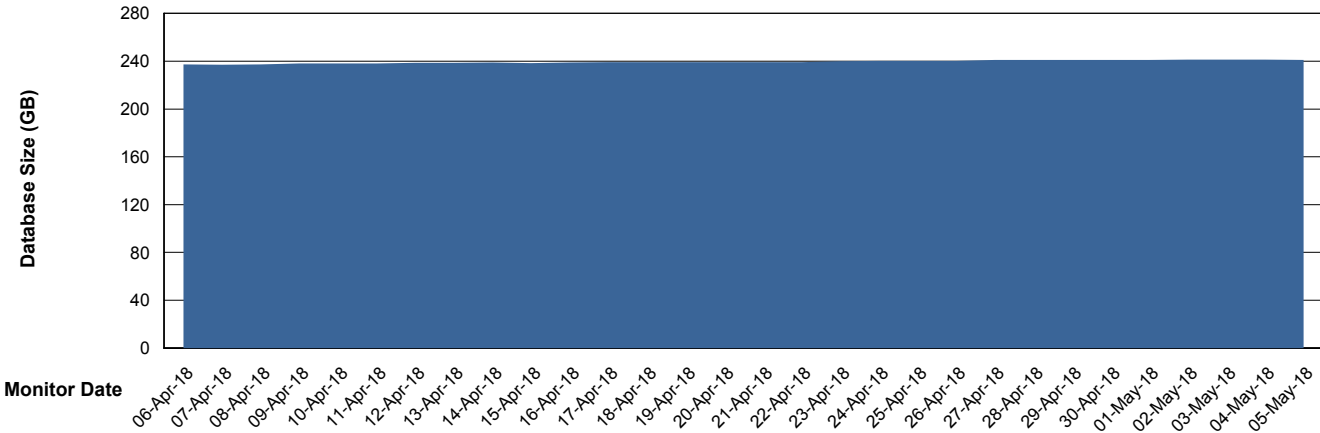
# Weekly SLA Customer Report

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**DATABASE SIZE** CSCDB\_Primary

**Database growth over last month**



**Database Tablespace** CSCDB\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-May-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |
| 04-May-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |
| 03-May-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |
| 02-May-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |
| 01-May-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |
| 30-Apr-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |
| 29-Apr-18 | ABSDATA         | 127           | 89            | 30              |
|           | INDX            | 176           | 150           | 15              |

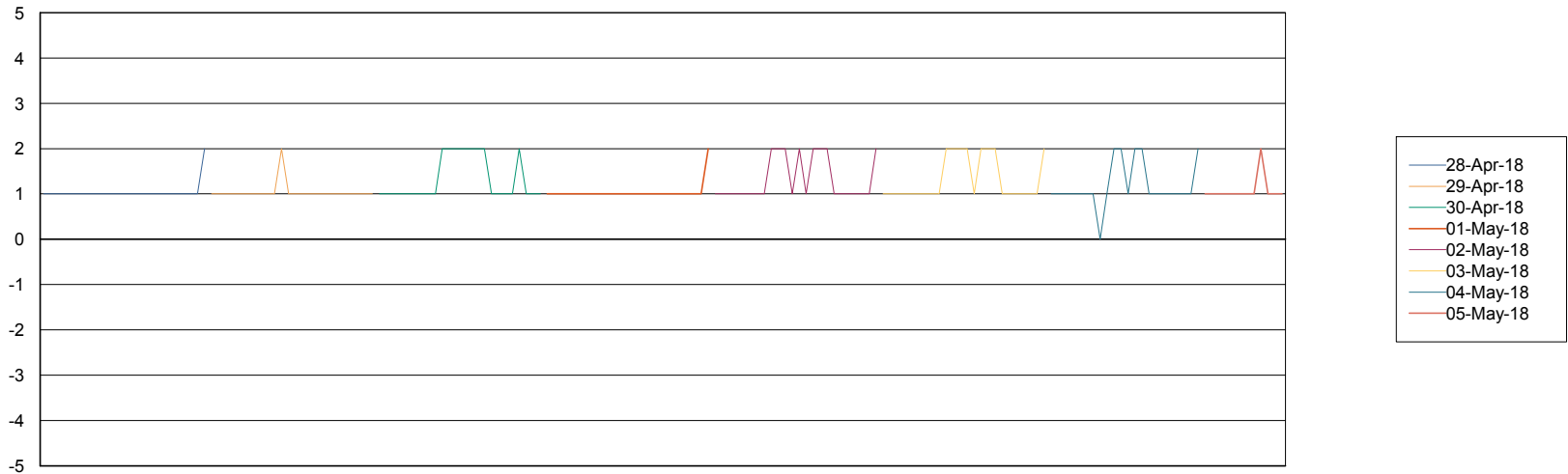
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Standby Database Health CSC\_Production

### Recovery lag for last 7 days



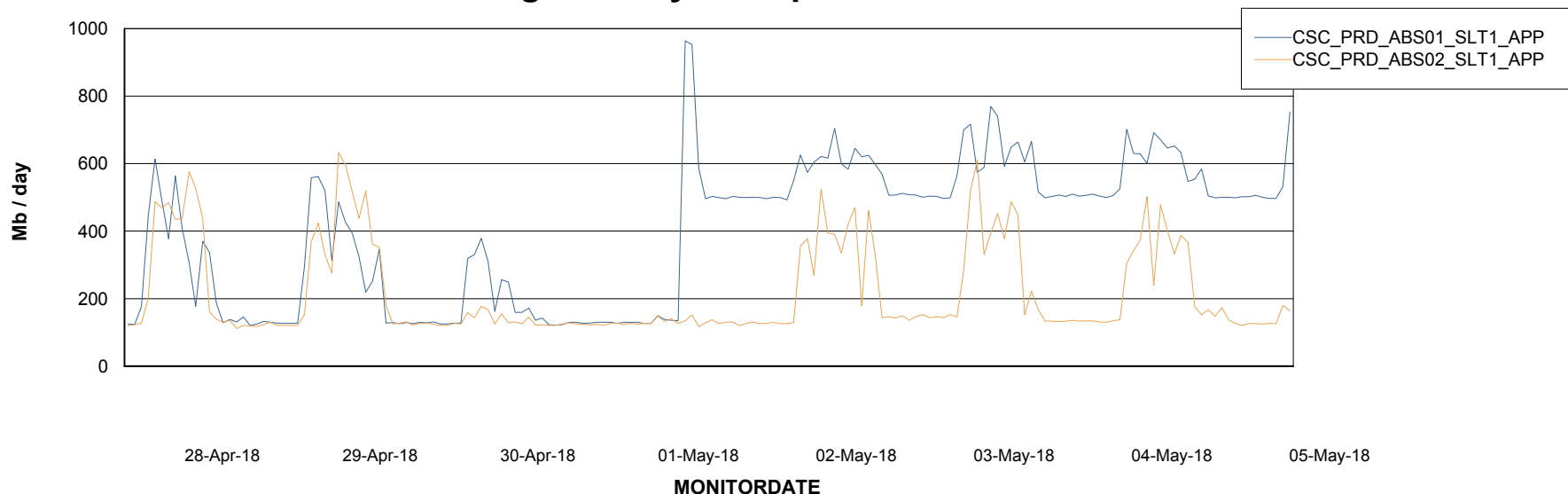
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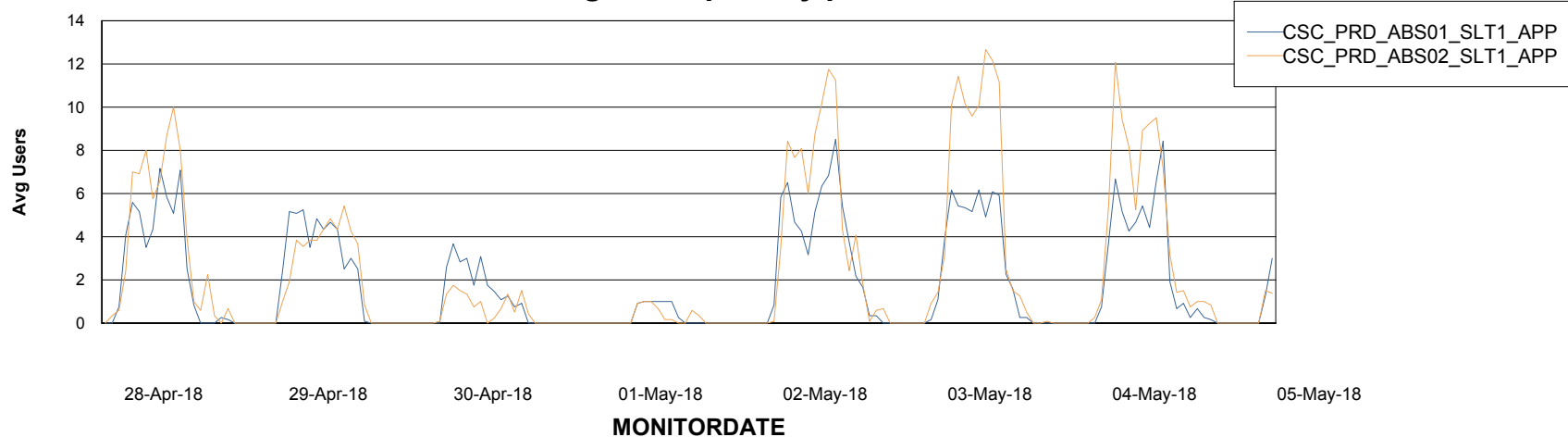


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



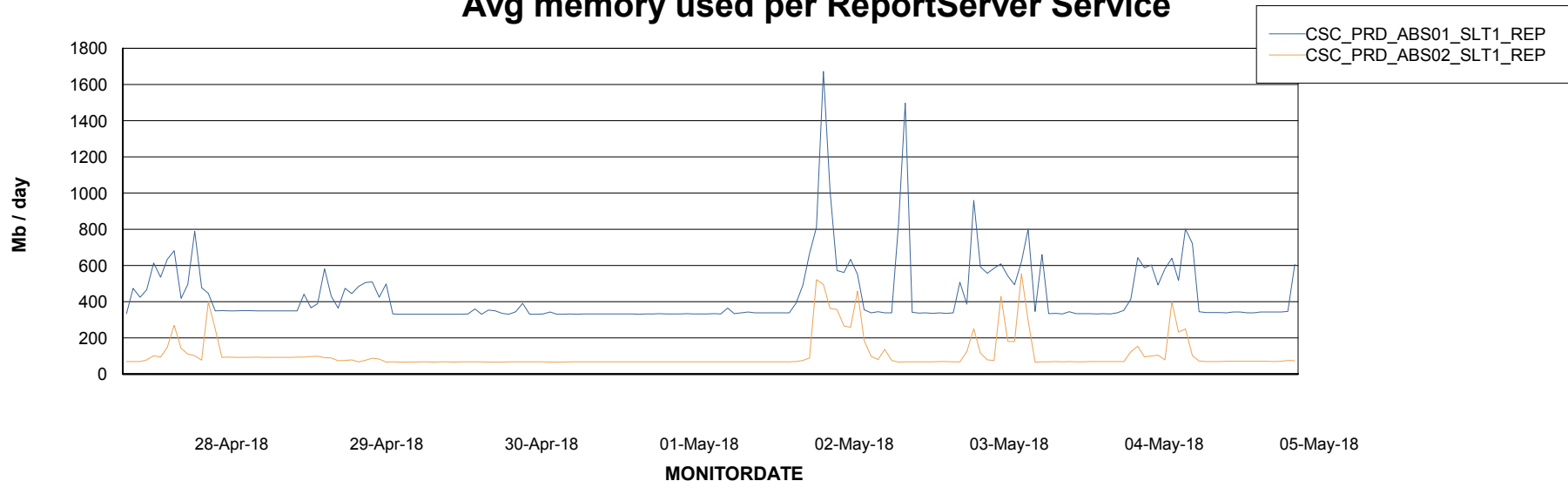
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

