

# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Harddisk Usage CLO\_PRD\_CLOBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 05-May-18 | 13                        | 68                          | 33                        | 68                          | 20                        | 68                          |
| 04-May-18 | 13                        | 68                          | 29                        | 68                          | 20                        | 68                          |
| 03-May-18 | 14                        | 68                          | 27                        | 68                          | 20                        | 68                          |
| 02-May-18 | 14                        | 68                          | 29                        | 68                          | 20                        | 68                          |
| 01-May-18 | 14                        | 68                          | 27                        | 68                          | 20                        | 68                          |
| 30-Apr-18 | 14                        | 68                          | 29                        | 68                          | 20                        | 68                          |
| 29-Apr-18 | 14                        | 68                          | 27                        | 68                          | 20                        | 68                          |

## Harddisk Usage CLO\_PRD\_CLO\_ORACLE\_001

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 05-May-18 | 10                        | 137                         | 31                        | 137                         | 60                        | 107                         |
| 04-May-18 | 10                        | 137                         | 31                        | 137                         | 58                        | 107                         |
| 03-May-18 | 10                        | 137                         | 31                        | 137                         | 62                        | 107                         |
| 02-May-18 | 11                        | 137                         | 31                        | 137                         | 67                        | 107                         |
| 01-May-18 | 11                        | 137                         | 31                        | 137                         | 65                        | 107                         |
| 30-Apr-18 | 11                        | 137                         | 31                        | 137                         | 62                        | 107                         |
| 29-Apr-18 | 11                        | 137                         | 31                        | 137                         | 59                        | 107                         |

# Weekly SLA Customer Report

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Harddisk Usage CLO\_PRD\_CLO\_ORACLE\_002

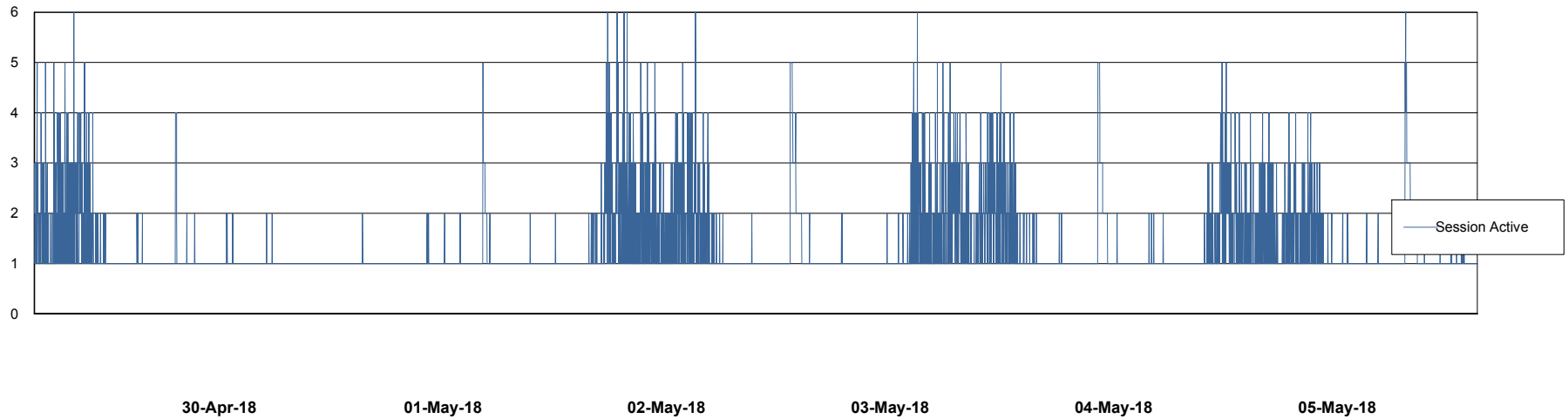
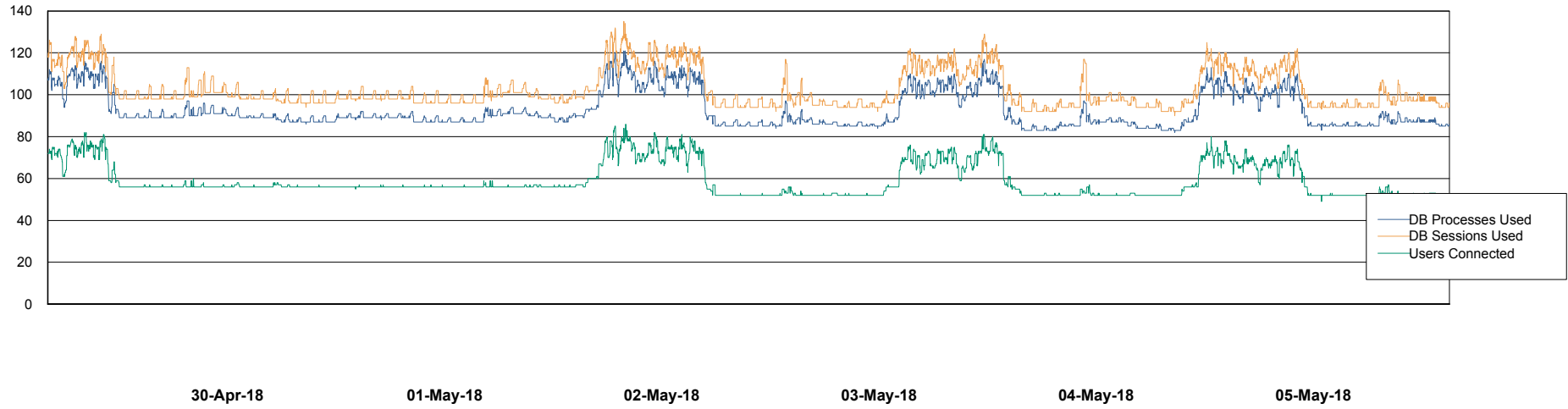
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 05-May-18 | 21                        | 273                         | 8                         | 137                         | 81                        | 107                         |
| 04-May-18 | 21                        | 273                         | 8                         | 137                         | 79                        | 107                         |
| 03-May-18 | 21                        | 273                         | 8                         | 137                         | 83                        | 107                         |
| 02-May-18 | 21                        | 273                         | 8                         | 137                         | 88                        | 107                         |
| 01-May-18 | 21                        | 273                         | 8                         | 137                         | 86                        | 107                         |
| 30-Apr-18 | 21                        | 273                         | 8                         | 137                         | 83                        | 107                         |
| 29-Apr-18 | 21                        | 273                         | 8                         | 137                         | 80                        | 107                         |

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## Database Performance CLODB\_Production

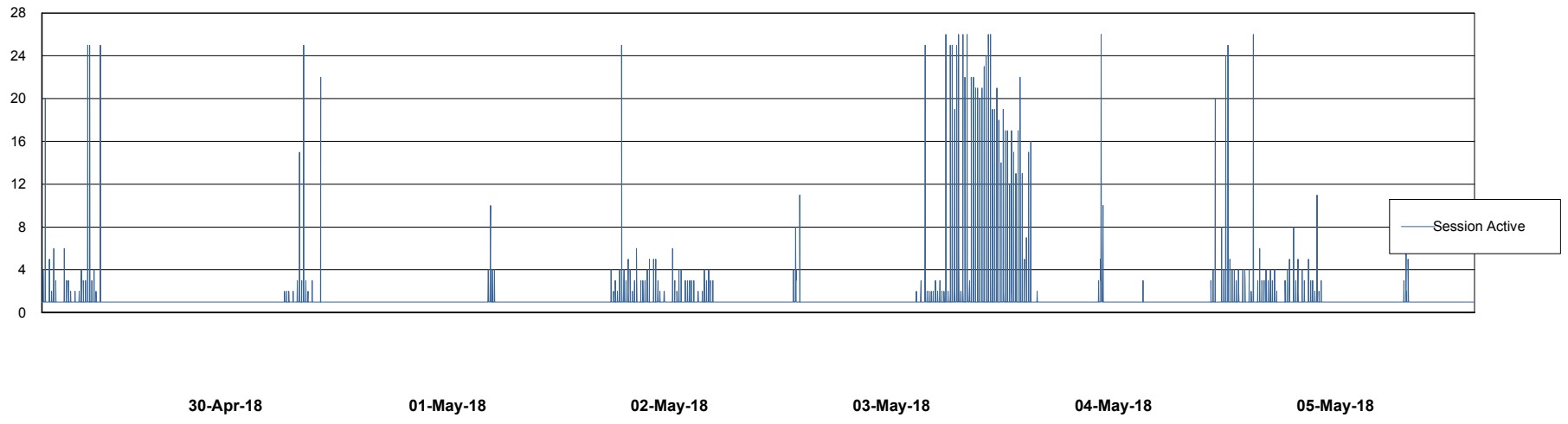
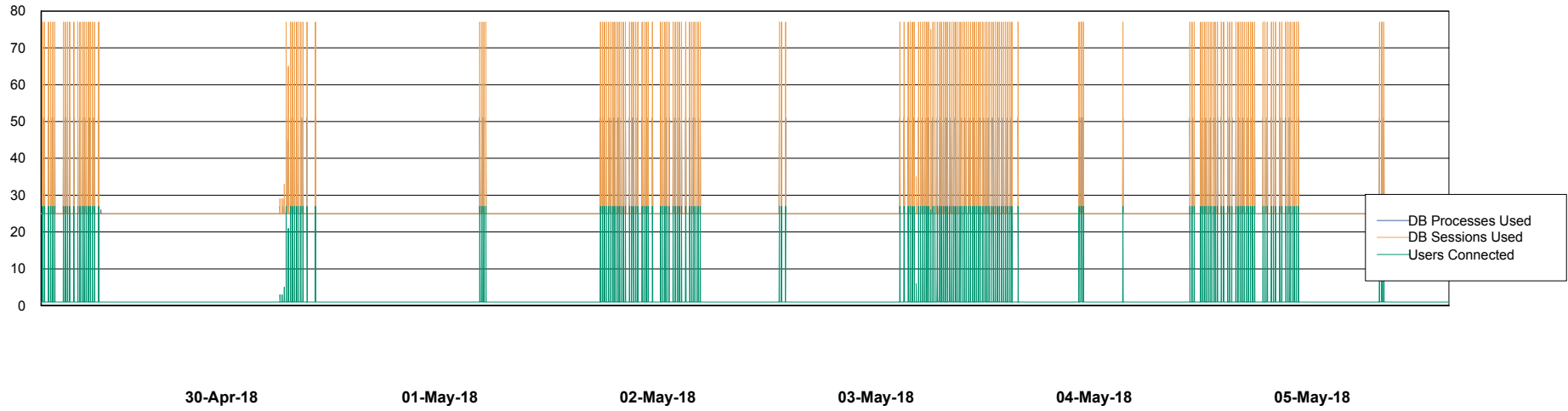


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## Database Performance CLODB\_Standby

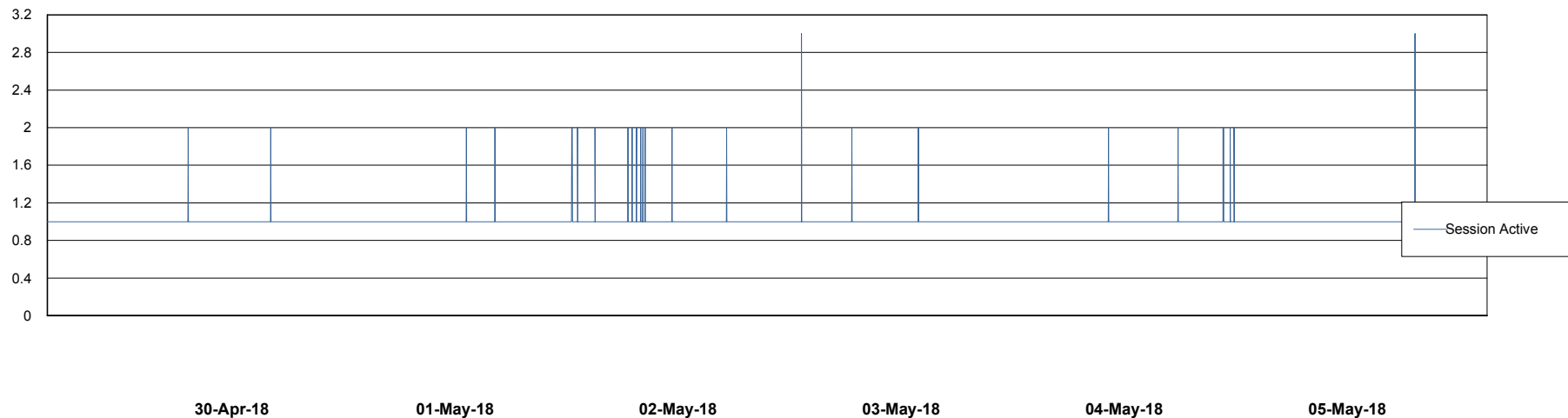
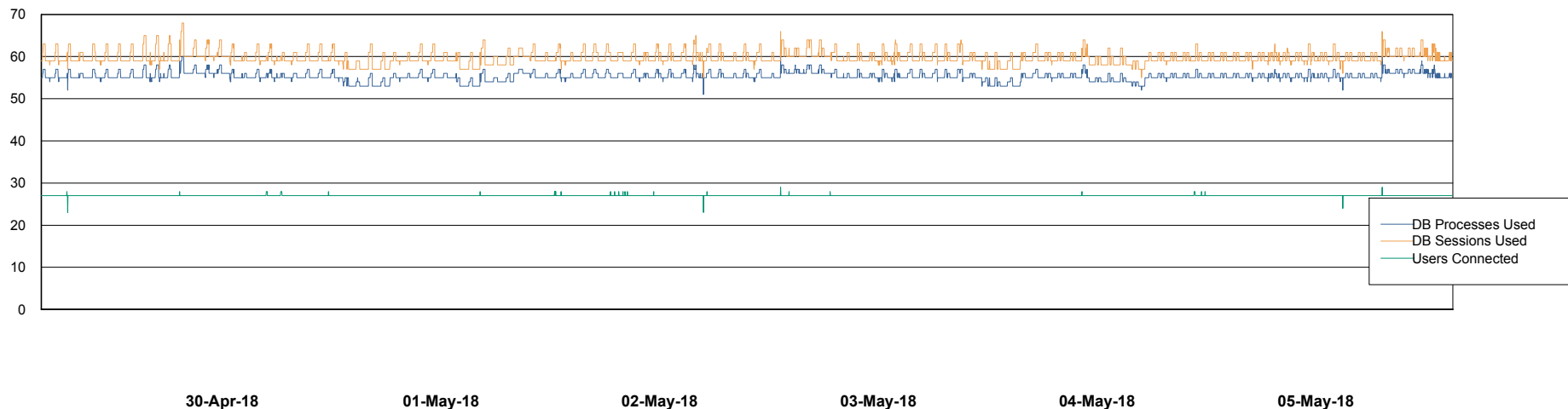


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## Database Performance CLODB\_Test



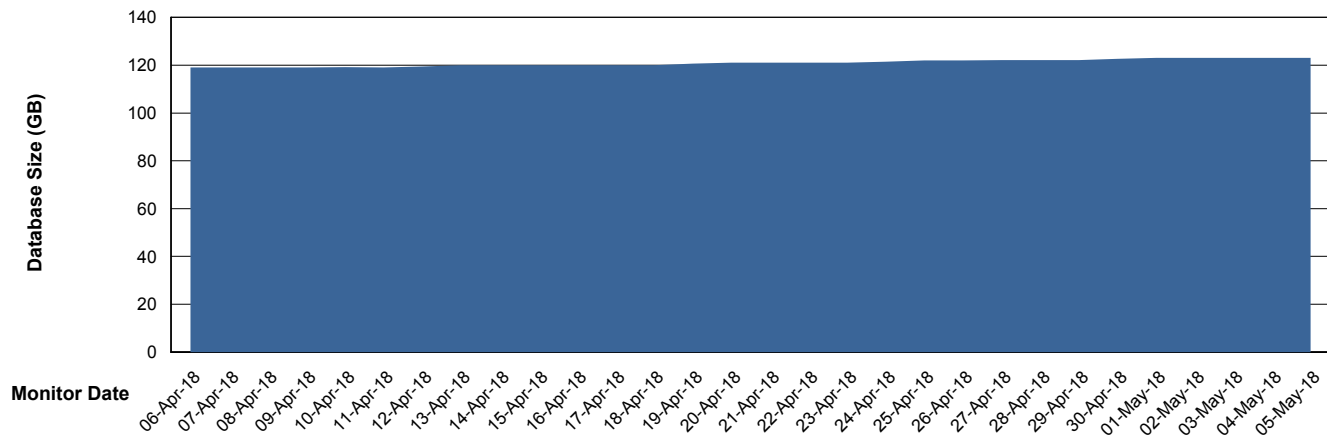
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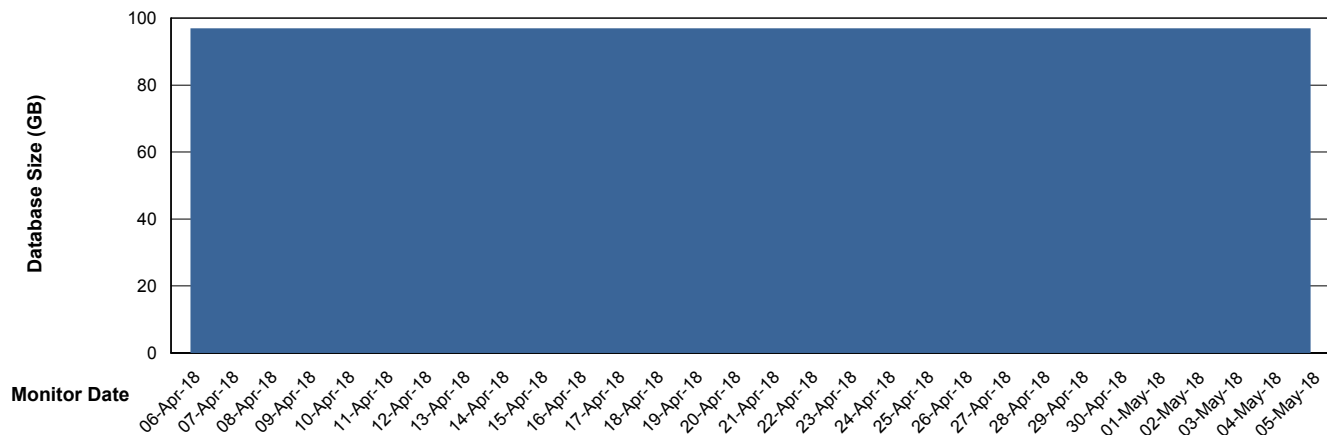
DATABASE SIZE CLODB\_Production

### Database growth over last month



DATABASE SIZE CLODB\_Test

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace CLODB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-May-18 | ABSDATA         | 69            | 62            | 10              |
|           | INDX            | 67            | 64            | 4               |
| 04-May-18 | ABSDATA         | 69            | 62            | 10              |
|           | INDX            | 67            | 64            | 4               |
| 03-May-18 | ABSDATA         | 69            | 62            | 10              |
|           | INDX            | 67            | 64            | 4               |
| 02-May-18 | ABSDATA         | 69            | 62            | 10              |
|           | INDX            | 67            | 63            | 6               |
| 01-May-18 | ABSDATA         | 69            | 61            | 12              |
|           | INDX            | 67            | 63            | 6               |
| 30-Apr-18 | ABSDATA         | 69            | 61            | 12              |
|           | INDX            | 67            | 63            | 6               |
| 29-Apr-18 | ABSDATA         | 69            | 61            | 12              |
|           | INDX            | 67            | 62            | 7               |

# Weekly SLA Customer Report

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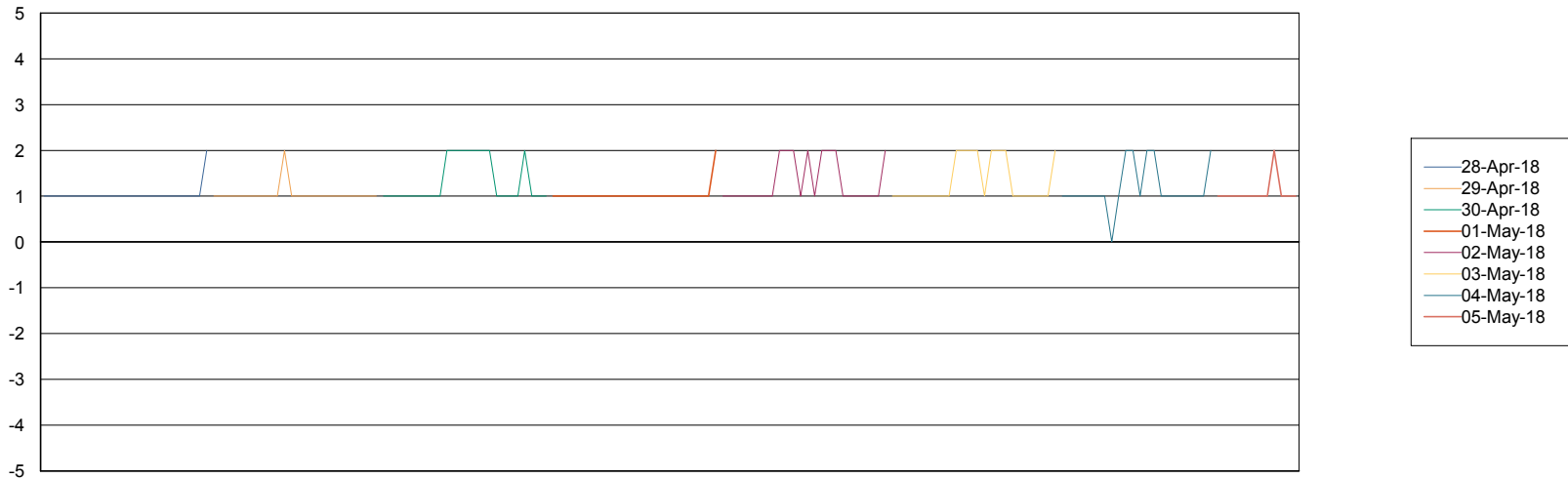


## Database Tablespace CLODB\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-May-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 04-May-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 03-May-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 02-May-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 01-May-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 30-Apr-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |
| 29-Apr-18 | ABSDATA         | 65            | 50            | 23              |
|           | INDX            | 54            | 44            | 19              |

## Standby Database Health CLO Production

Recovery lag for last 7 days



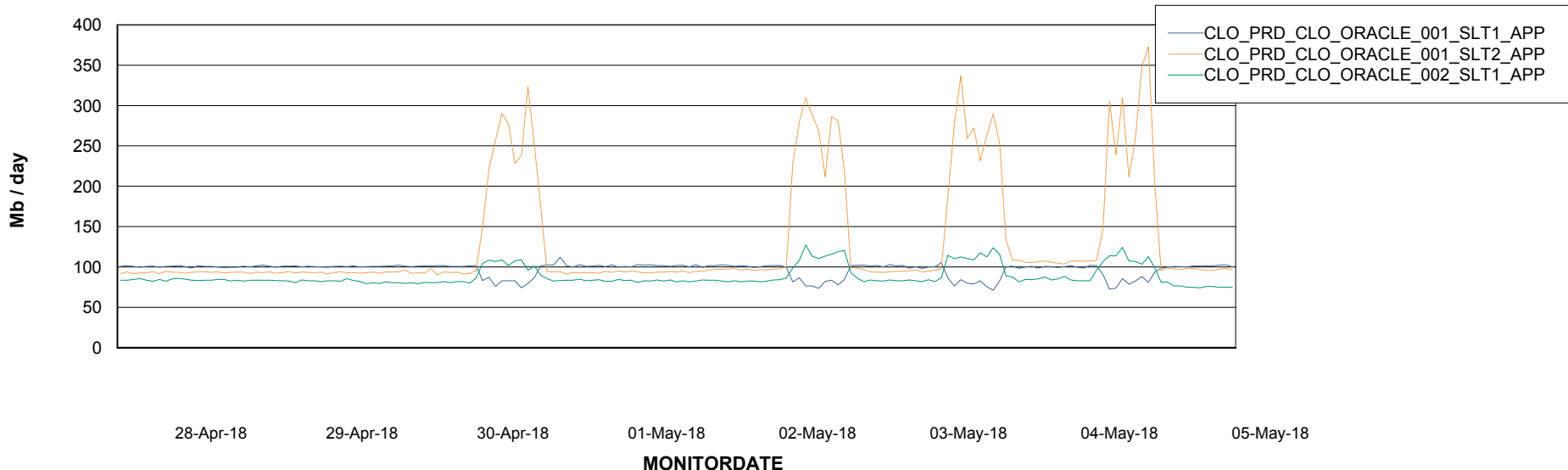
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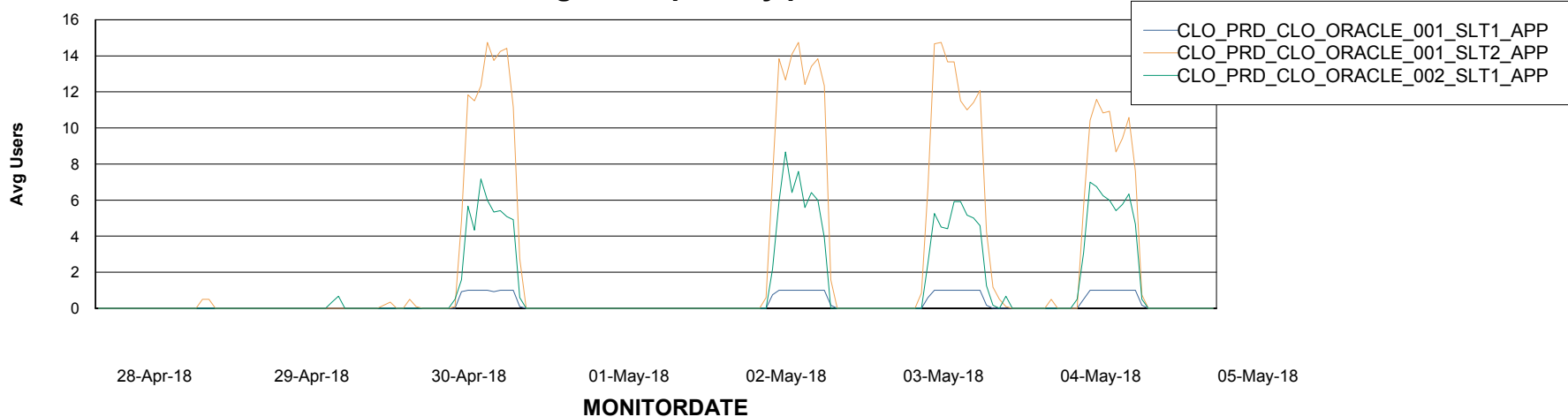


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



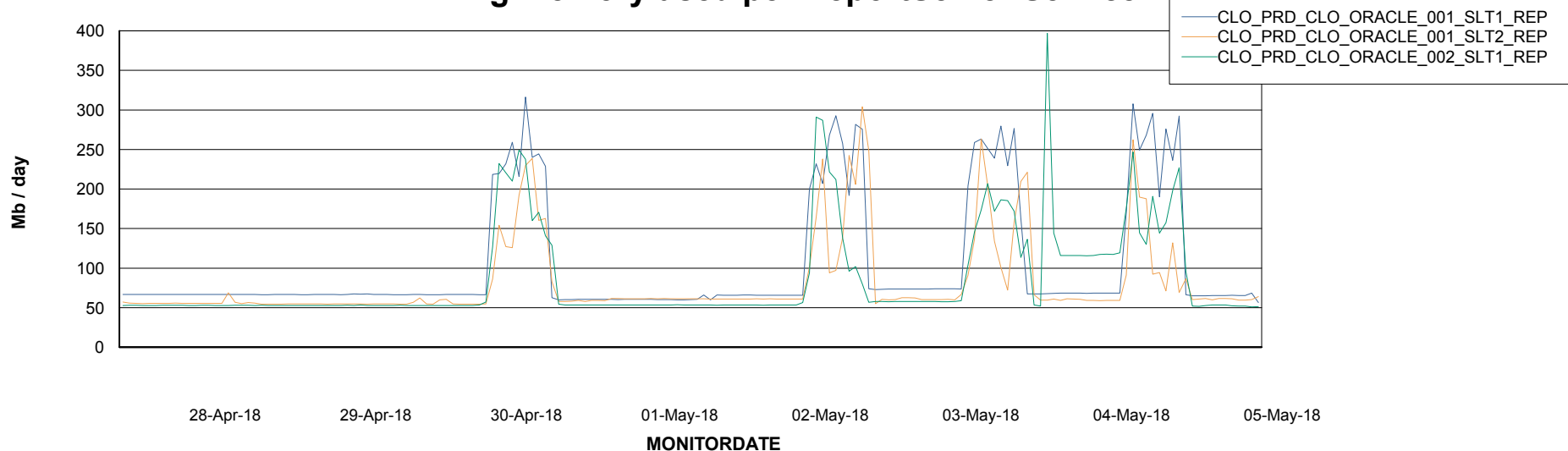
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



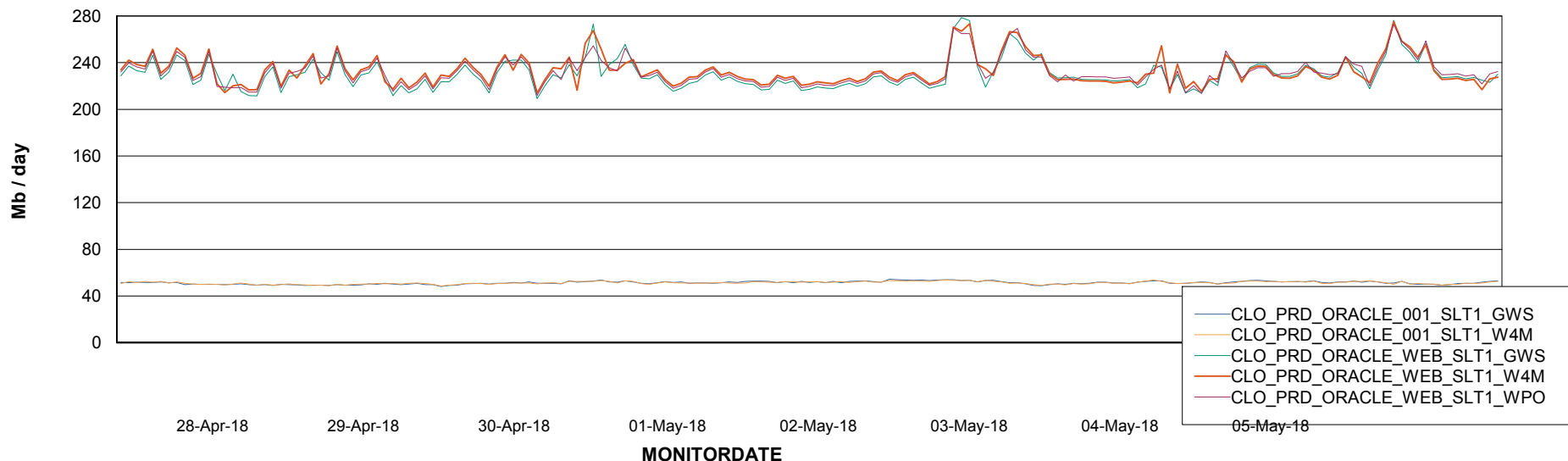
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

