

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
28-Apr-18	30	195	86	373	70	373	62	223
27-Apr-18	30	195	86	373	70	373	62	223
26-Apr-18	30	195	86	373	70	373	62	223
25-Apr-18	30	195	86	373	70	373	63	223
24-Apr-18	30	195	86	373	70	373	63	223
23-Apr-18	30	195	86	373	70	373	64	223
22-Apr-18	30	195	86	373	70	373	65	223

Harddisk Usage RFL\_STB

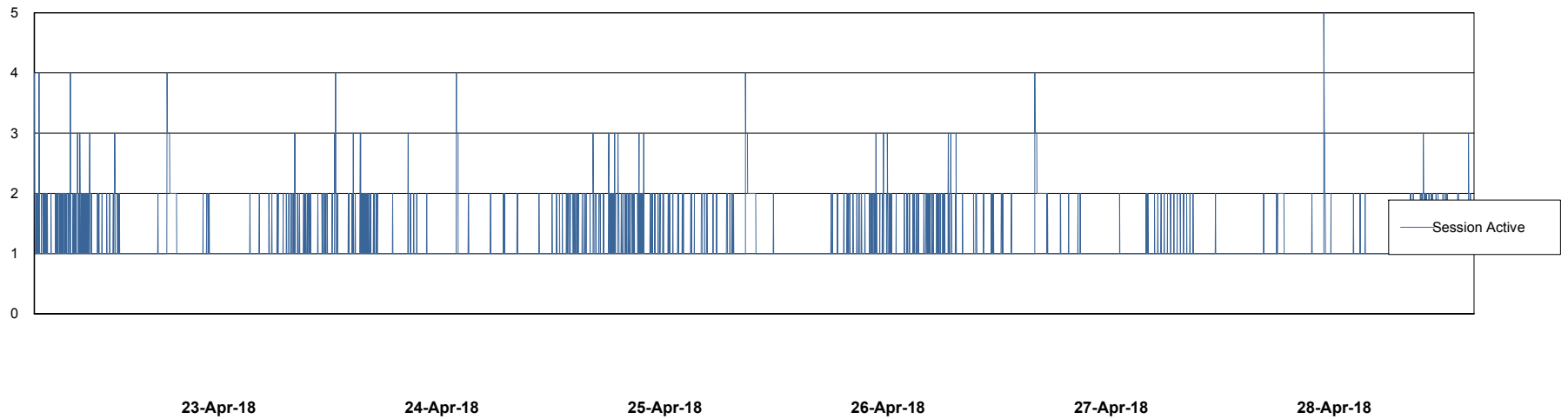
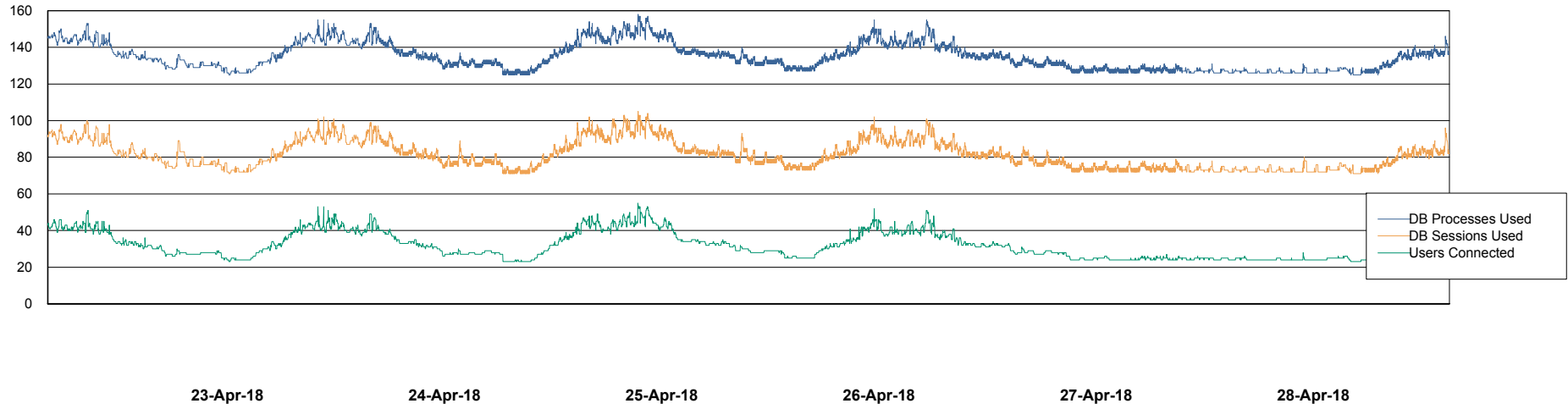
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
28-Apr-18	58	195	83	559	68	559	83	363
27-Apr-18	58	195	83	559	68	559	83	363
26-Apr-18	58	195	83	559	68	559	83	363
25-Apr-18	58	195	83	559	68	559	84	363
24-Apr-18	58	195	83	559	68	559	84	363
23-Apr-18	58	195	83	559	68	559	85	363
22-Apr-18	58	195	83	559	68	559	85	363

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## Database Performance RFLDB\_Production

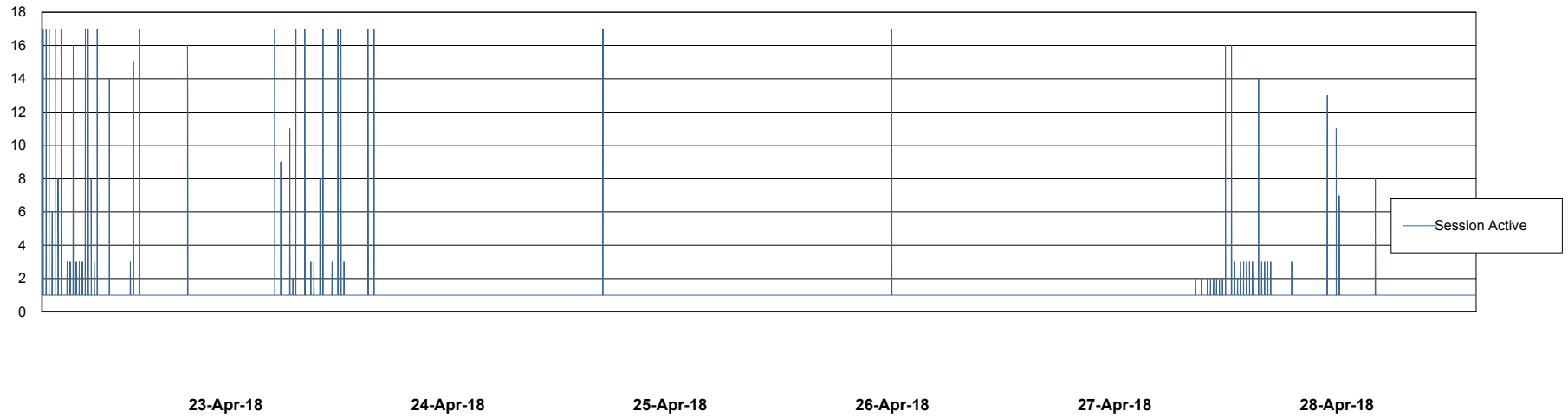
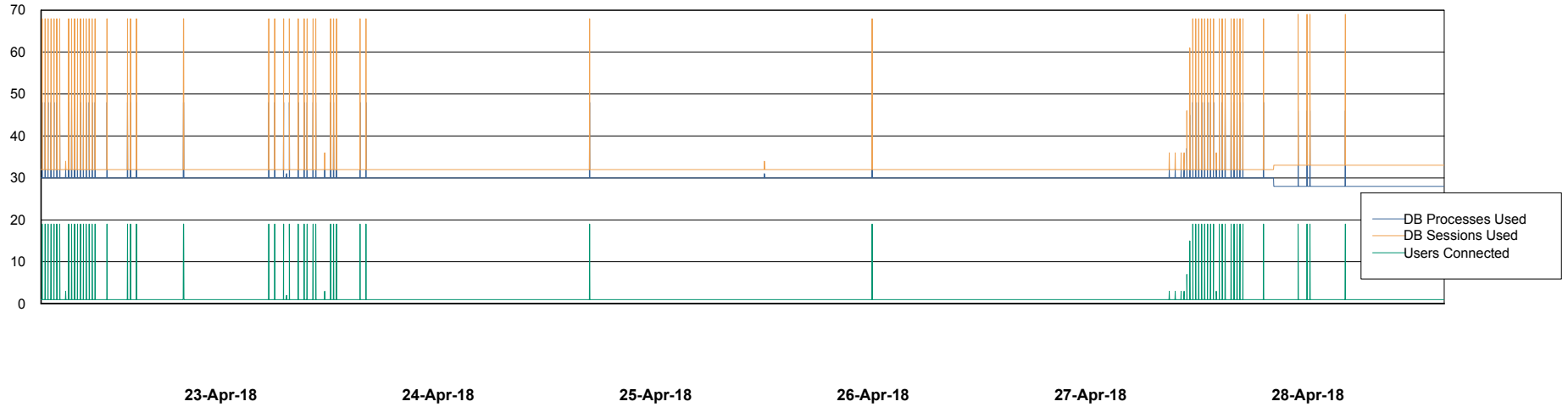


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## Database Performance RFLDB\_Standby



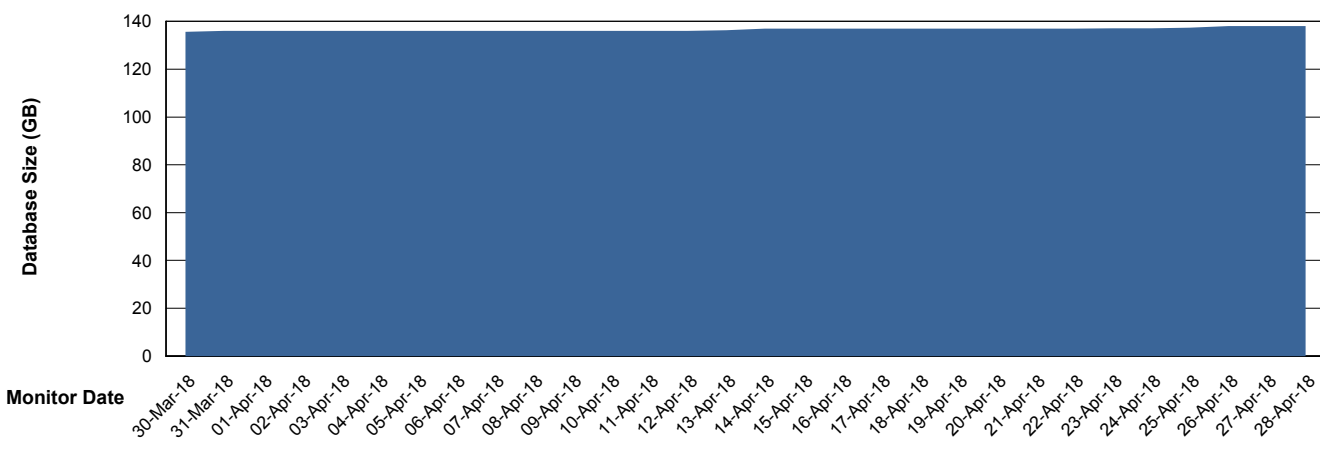
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**DATABASE SIZE** RFLDB\_Production

**Database growth over last month**



**Database Tablespace** RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16
27-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16
26-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16
25-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16
24-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16
23-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16
22-Apr-18	ABSDATA	52	40	23
	INDX	113	95	16

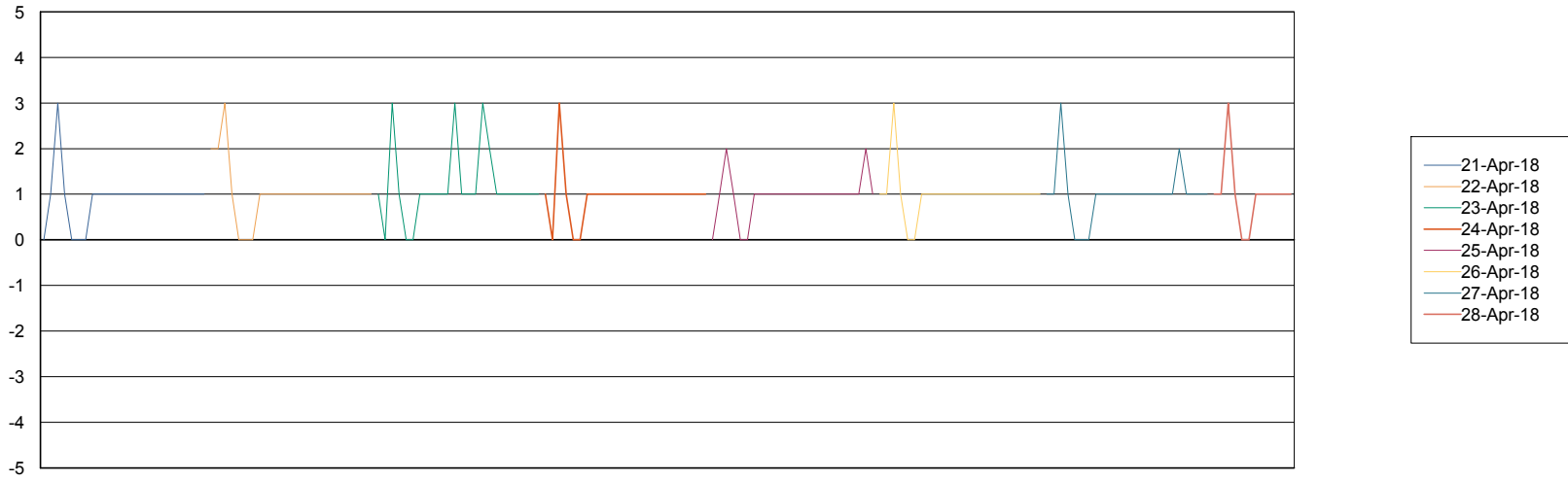
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



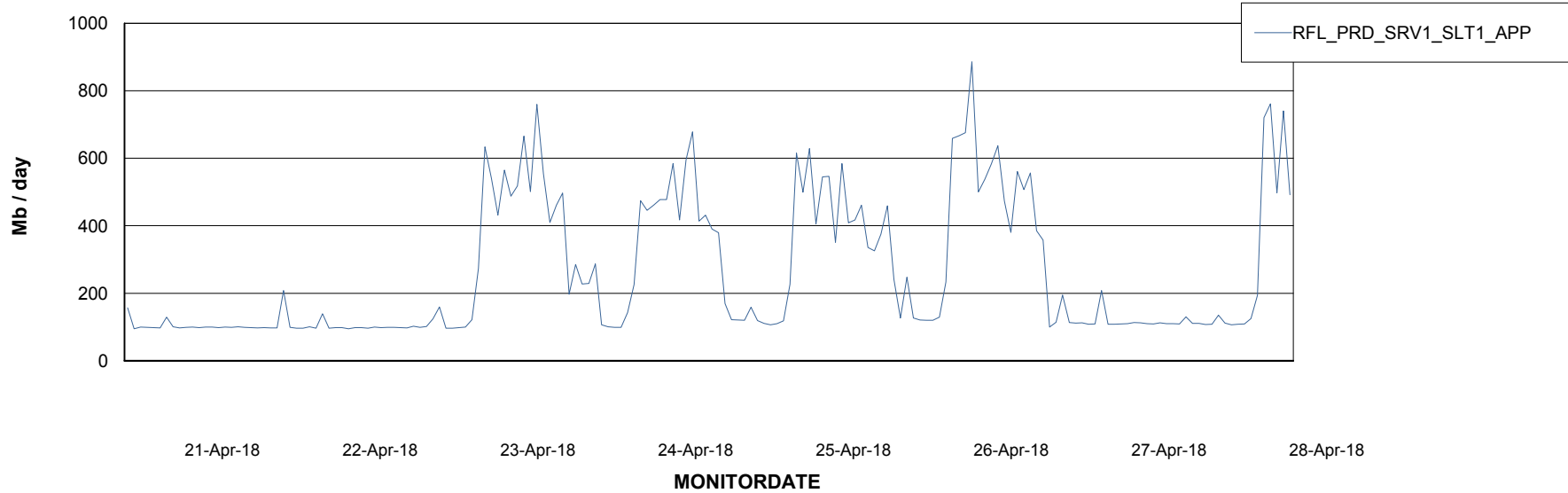
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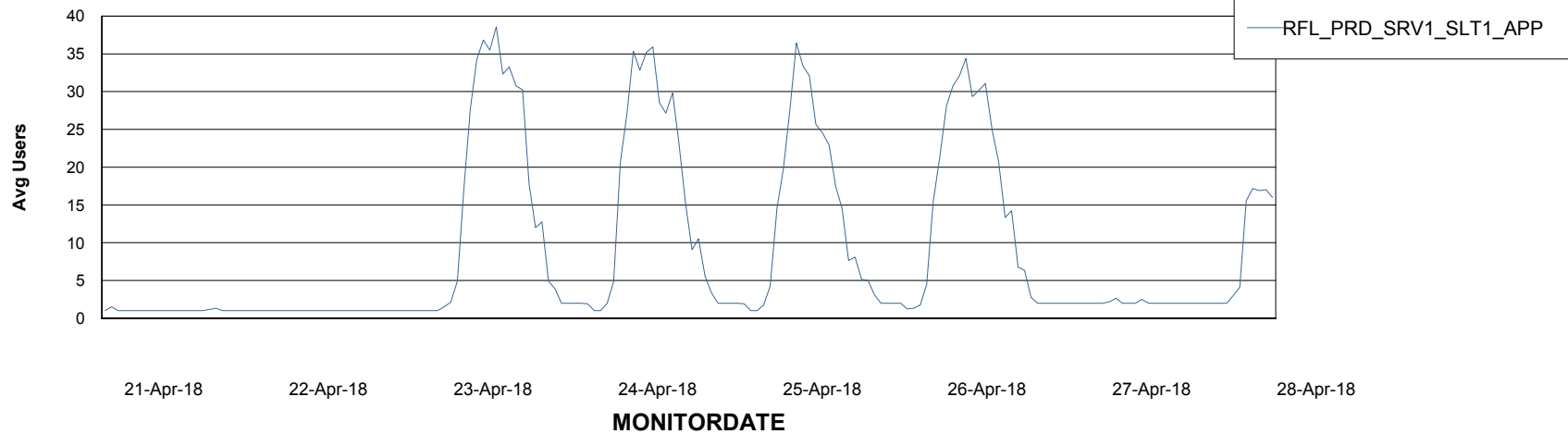


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



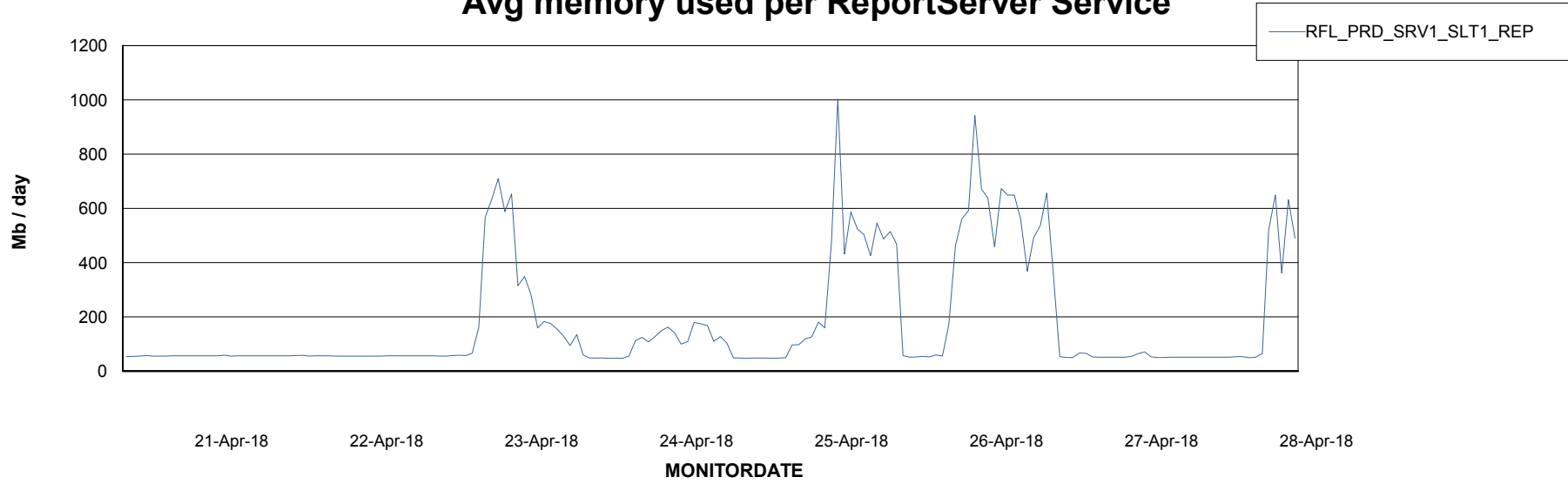
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



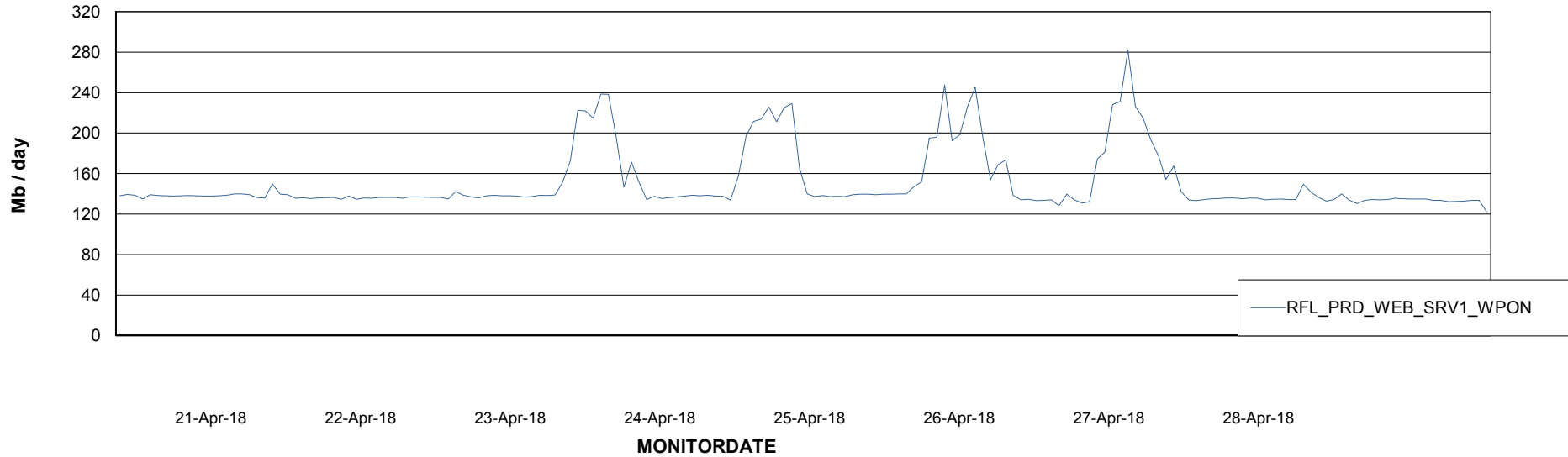
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

