

Weekly SLA Customer Report

Customer SNG_Production
Database ID 70



Harddisk Usage SNG_PRD_ORACLE1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 21/04/2018 | 99 | 11 | 0 | 99 | 20 | 400 | 319 |
| 20/04/2018 | 99 | 11 | 0 | 99 | 17 | 400 | 331 |
| 19/04/2018 | 99 | 11 | 0 | 99 | 18 | 400 | 328 |
| 18/04/2018 | 99 | 11 | 0 | 99 | 19 | 400 | 325 |
| 17/04/2018 | 99 | 11 | 0 | 99 | 19 | 400 | 323 |
| 16/04/2018 | 99 | 11 | 0 | 99 | 20 | 400 | 320 |
| 15/04/2018 | 99 | 11 | 0 | 99 | 20 | 400 | 318 |

Harddisk Usage SNG_PRD_SVR1_ABSAPP1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21/04/2018 | 59 | 40 | 67 | 80 |
| 20/04/2018 | 59 | 40 | 67 | 80 |
| 19/04/2018 | 59 | 40 | 67 | 80 |
| 18/04/2018 | 59 | 40 | 67 | 80 |
| 17/04/2018 | 59 | 40 | 67 | 80 |
| 16/04/2018 | 59 | 40 | 67 | 80 |
| 15/04/2018 | 59 | 40 | 67 | 80 |

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Harddisk Usage SNG_PRD_SVR1_ABSWEB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 21/04/2018 | 48 | 40 |
| 20/04/2018 | 48 | 40 |
| 19/04/2018 | 48 | 40 |
| 18/04/2018 | 48 | 40 |
| 17/04/2018 | 48 | 40 |
| 16/04/2018 | 48 | 40 |
| 15/04/2018 | 48 | 40 |

Harddisk Usage SNG_PRD_SVR1_ABSWEB2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 21/04/2018 | 54 | 40 |
| 20/04/2018 | 54 | 40 |
| 19/04/2018 | 54 | 40 |
| 18/04/2018 | 54 | 40 |
| 17/04/2018 | 54 | 40 |
| 16/04/2018 | 54 | 40 |
| 15/04/2018 | 54 | 40 |

Weekly SLA Customer Report

Customer SNG_Production
Database ID 70



Harddisk Usage SNG_PRD_SVR2_ABSAPP2

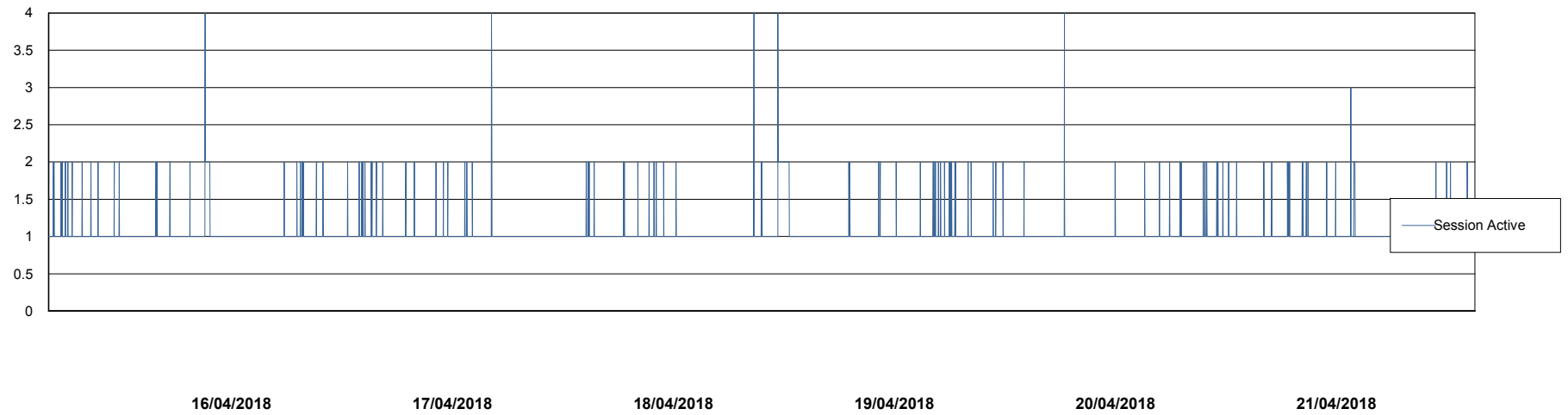
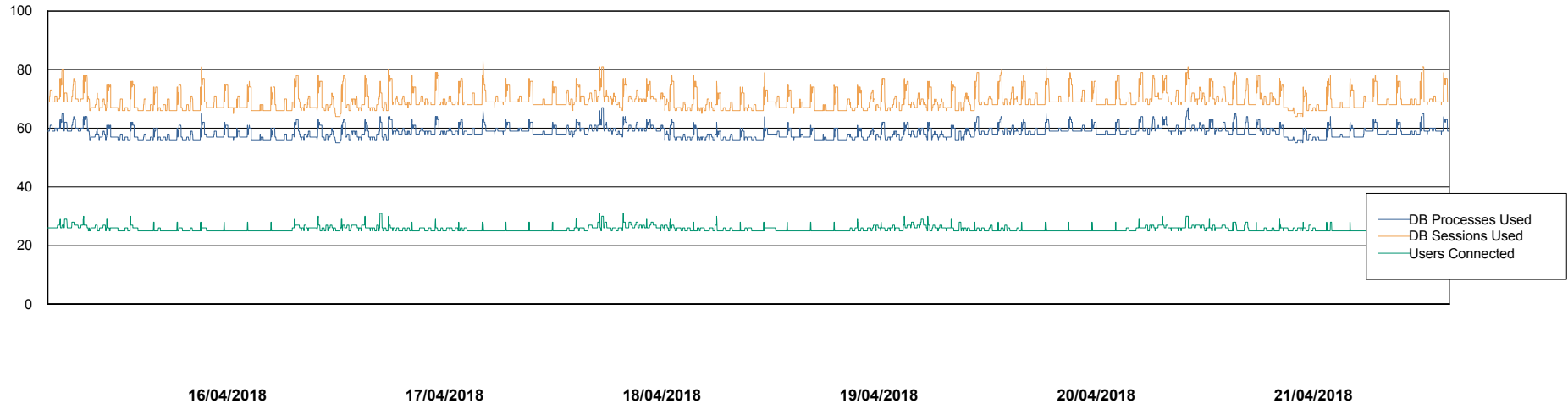
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21/04/2018 | 61 | 40 | 87 | 80 |
| 20/04/2018 | 61 | 40 | 87 | 80 |
| 19/04/2018 | 61 | 40 | 87 | 80 |
| 18/04/2018 | 61 | 40 | 87 | 80 |
| 17/04/2018 | 61 | 40 | 87 | 80 |
| 16/04/2018 | 61 | 40 | 87 | 80 |
| 15/04/2018 | 61 | 40 | 87 | 80 |

Weekly SLA Customer Report

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Database Performance SNGDB_Production



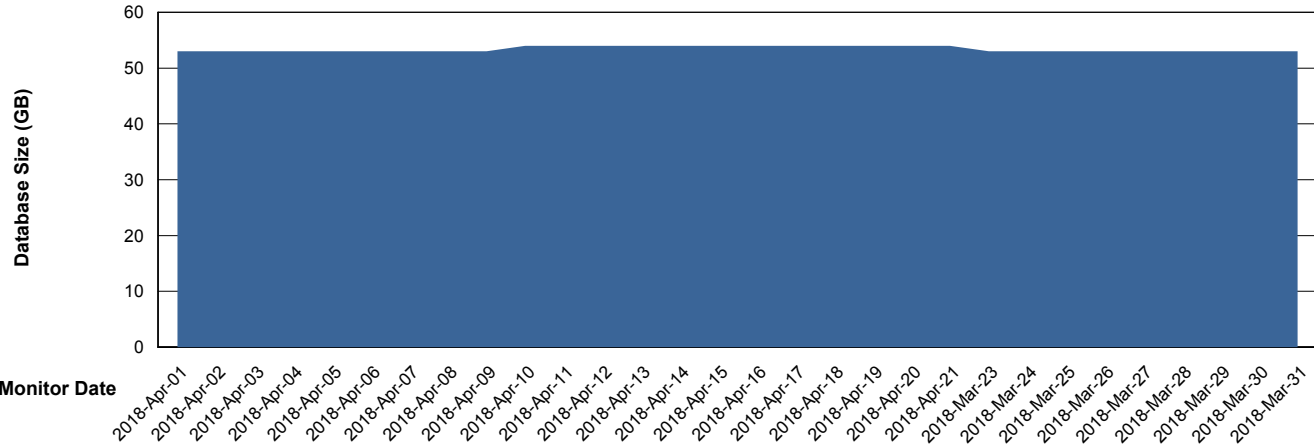
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DATABASE SIZE SNGDB_Production

Database growth over last month



Database Tablespace SNGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 21/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 40 | 20 |
| 20/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 40 | 20 |
| 19/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 39 | 22 |
| 18/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 39 | 22 |
| 17/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 39 | 22 |
| 16/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 39 | 22 |
| 15/04/2018 | ABSDATA | 16 | 13 | 19 |
| | INDX | 50 | 39 | 22 |

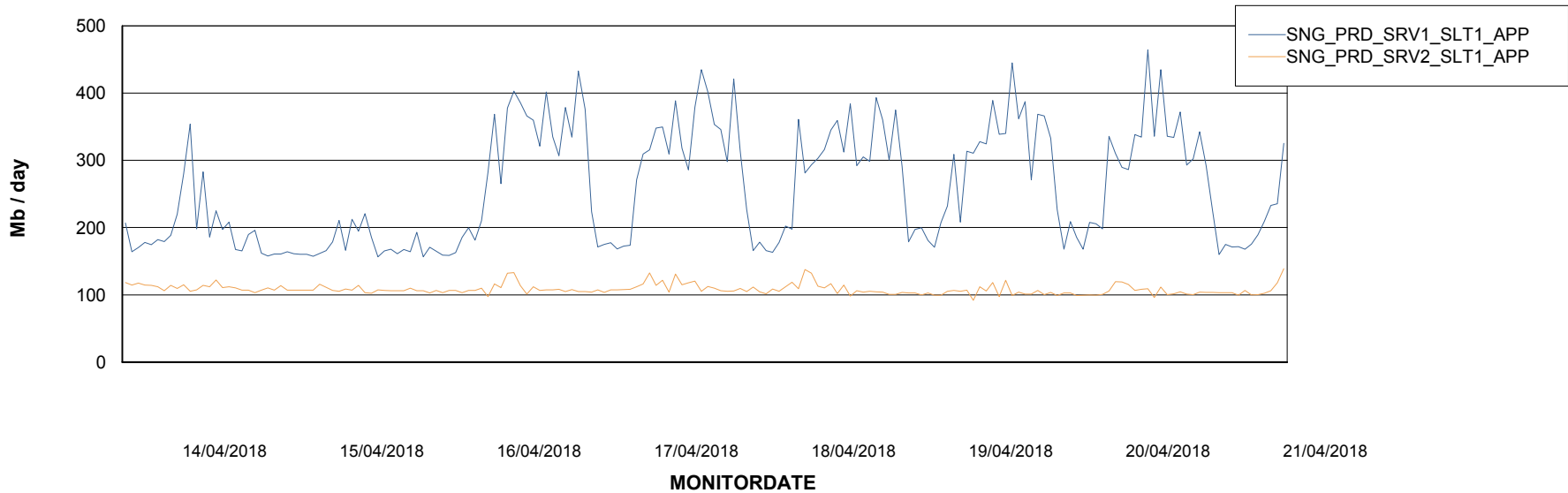
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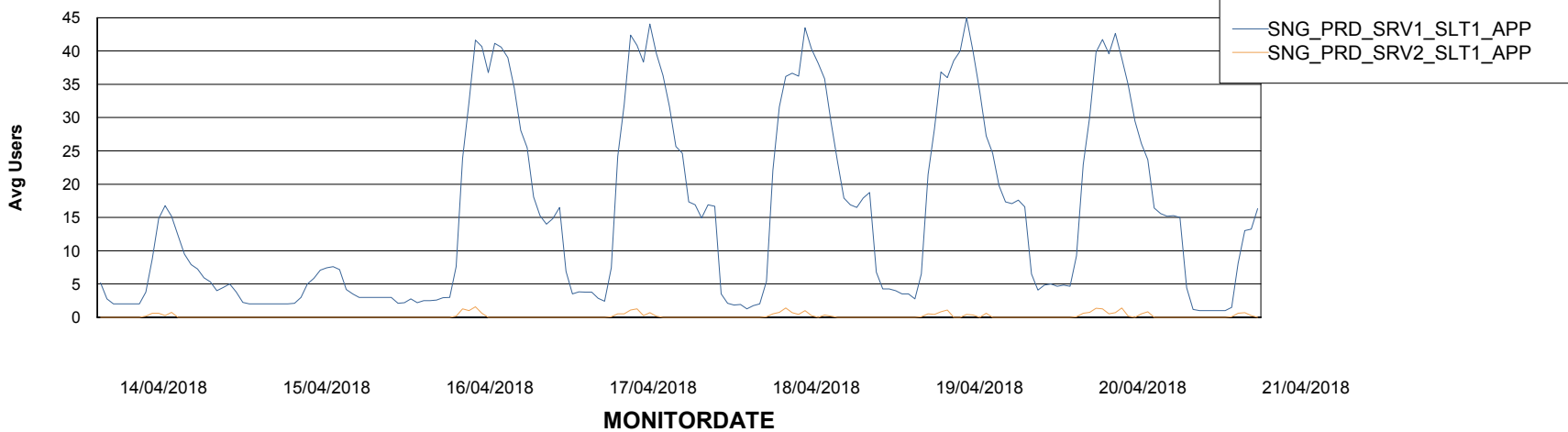


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



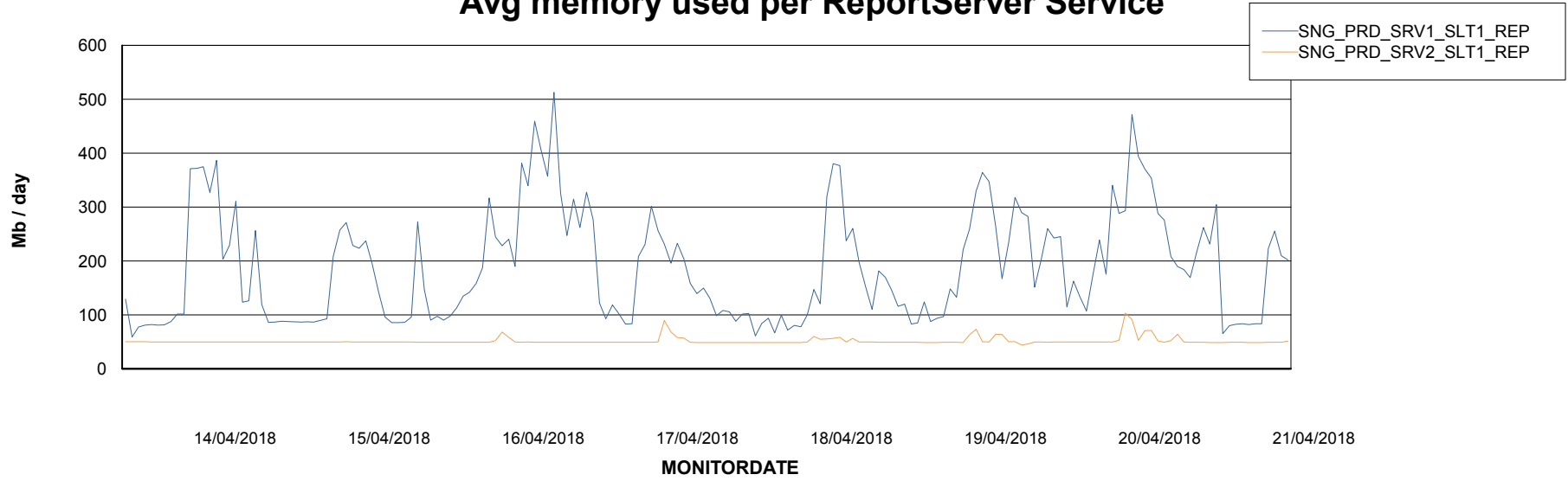
Weekly SLA Customer Report

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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



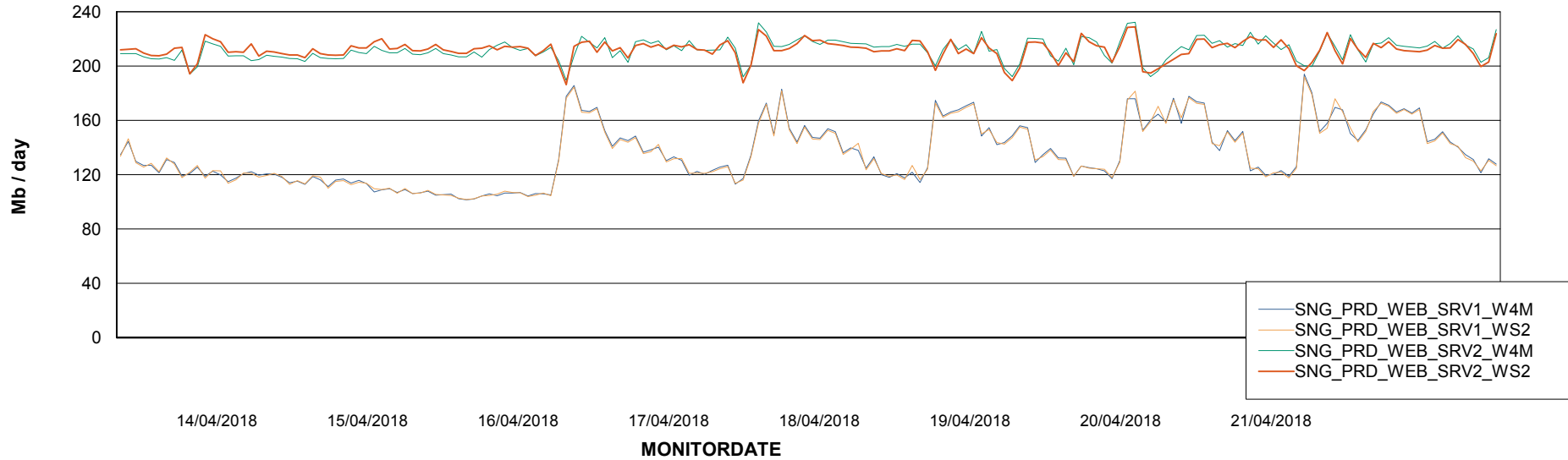
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

