

Weekly SLA Customer Report

Customer BCM_Production
Database ID 81



Harddisk Usage BCM_ABS-DEVBD-01 Standby DB Server

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21/04/2018 | 59 | 80 | 0 | 0 | 75 | 250 |
| 20/04/2018 | 60 | 80 | 0 | 0 | 75 | 250 |
| 19/04/2018 | 60 | 80 | 0 | 0 | 75 | 250 |
| 18/04/2018 | 60 | 80 | 0 | 0 | 75 | 250 |
| 17/04/2018 | 60 | 80 | 0 | 0 | 74 | 250 |
| 16/04/2018 | 60 | 80 | 0 | 0 | 74 | 250 |
| 15/04/2018 | 60 | 80 | 0 | 0 | 74 | 250 |

Harddisk Usage BCM_ABS-PRODBD-01 Production DB Server

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21/04/2018 | 48 | 150 | 47 | 175 |
| 20/04/2018 | 48 | 150 | 47 | 175 |
| 19/04/2018 | 48 | 150 | 48 | 175 |
| 18/04/2018 | 48 | 150 | 47 | 175 |
| 17/04/2018 | 48 | 150 | 47 | 175 |
| 16/04/2018 | 48 | 150 | 46 | 175 |
| 15/04/2018 | 48 | 150 | 44 | 175 |

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Harddisk Usage BCM_PRD_ABS-DEV-01

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 21/04/2018 | 76 | 100 |
| 20/04/2018 | 76 | 100 |
| 19/04/2018 | 76 | 100 |
| 18/04/2018 | 76 | 100 |
| 17/04/2018 | 76 | 100 |
| 16/04/2018 | 76 | 100 |
| 15/04/2018 | 76 | 100 |

Harddisk Usage BCM_PRD_ABS-PROD-01

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21/04/2018 | 58 | 80 | 0 | 0 |
| 20/04/2018 | 58 | 80 | 0 | 0 |
| 19/04/2018 | 58 | 80 | 0 | 0 |
| 18/04/2018 | 58 | 80 | 0 | 0 |
| 17/04/2018 | 58 | 80 | 0 | 0 |
| 16/04/2018 | 58 | 80 | 0 | 0 |
| 15/04/2018 | 58 | 80 | 0 | 0 |

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Harddisk Usage BCM_PRD_ABS-PRODWEB-01

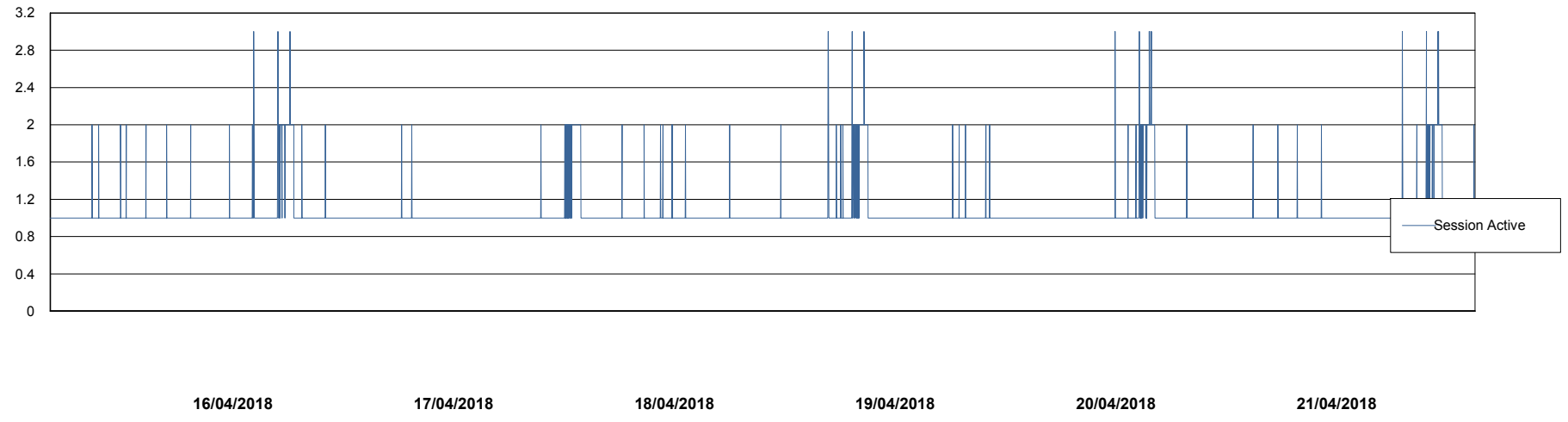
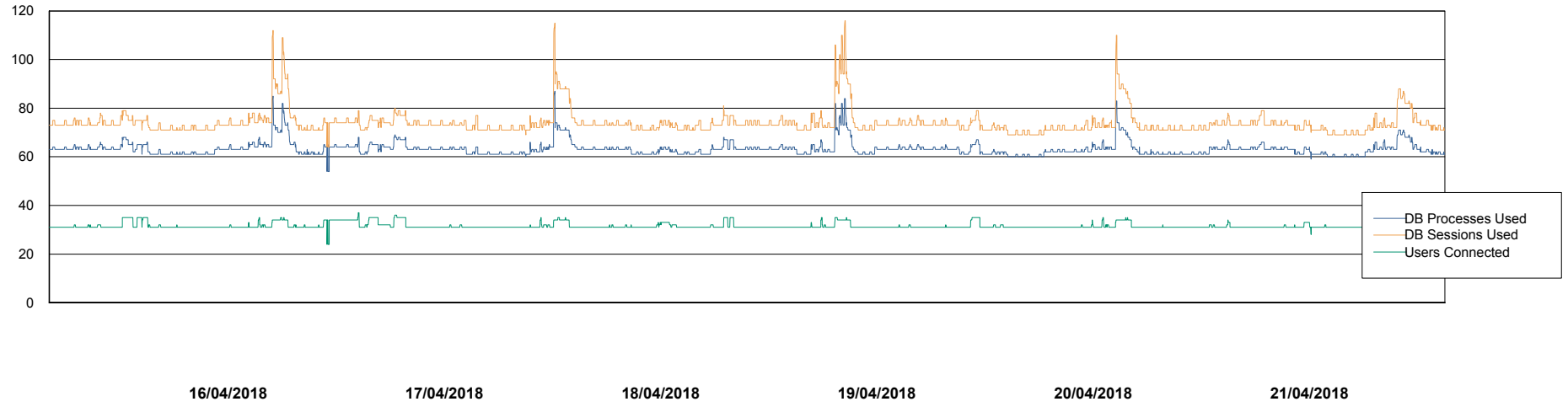
| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 21/04/2018 | 69 | 80 |
| 20/04/2018 | 69 | 80 |
| 19/04/2018 | 69 | 80 |
| 18/04/2018 | 69 | 80 |
| 17/04/2018 | 69 | 80 |
| 16/04/2018 | 68 | 80 |
| 15/04/2018 | 68 | 80 |

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Database Performance BCMDB_ABS1 Production Database

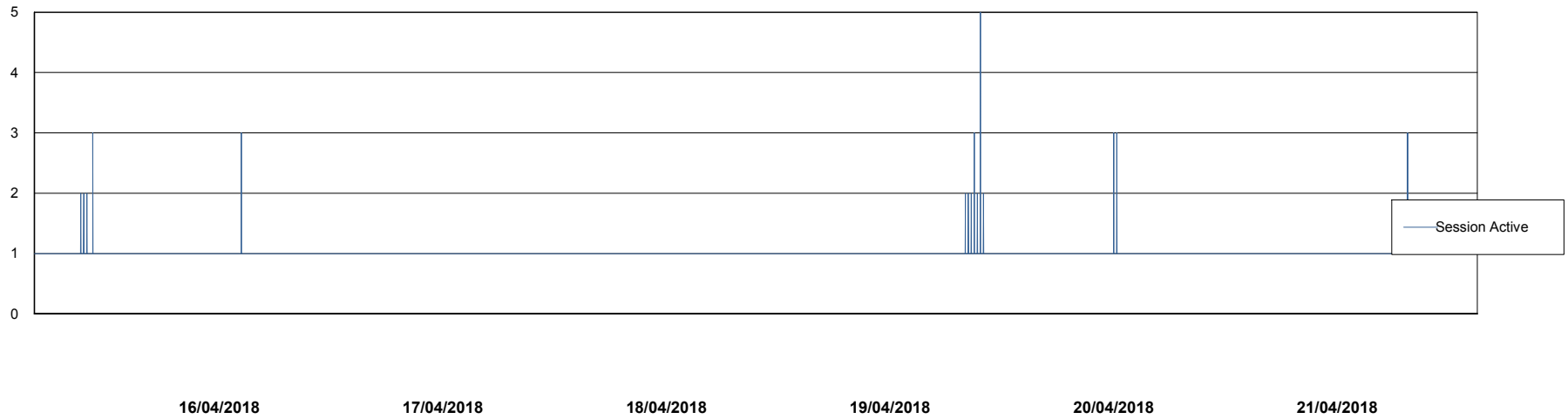
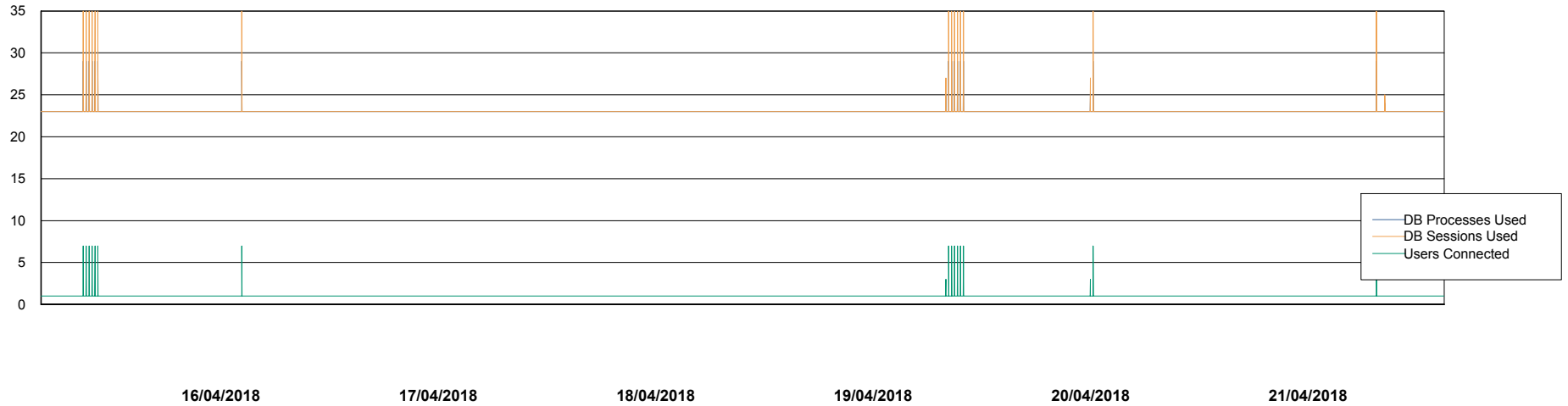


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Database Performance BCMDB_ABS1SB Standby Database



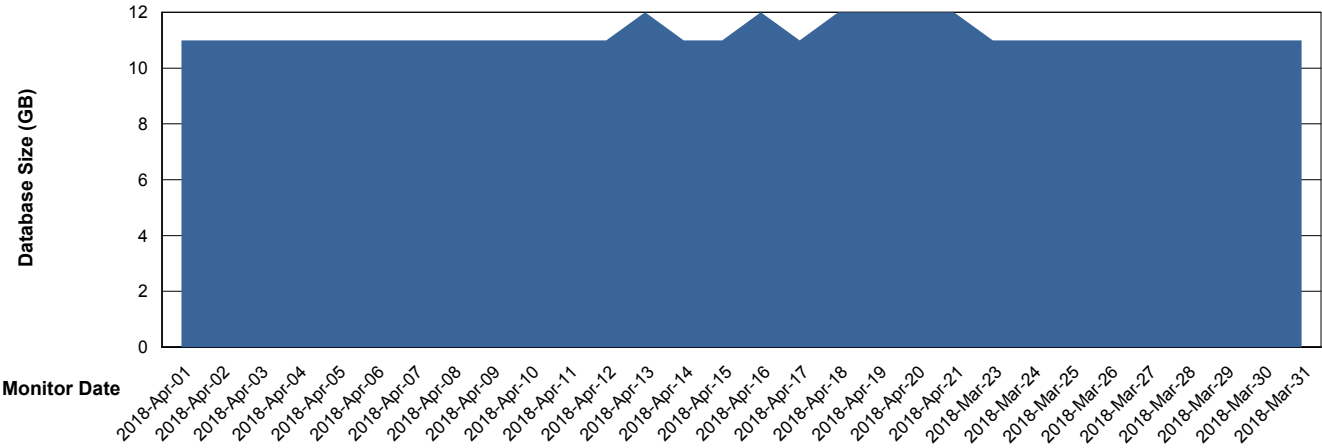
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DATABASE SIZE BCMDB_ABS1 Production Database

Database growth over last month



Database Tablespace BCMDB_ABS1 Production Database

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 21/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |
| 20/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |
| 19/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |
| 18/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |
| 17/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |
| 16/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |
| 15/04/2018 | ABSDATA | 5 | 3 | 40 |
| | INDX | 10 | 7 | 30 |

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Standby Database Health BCM_Production

Recovery lag for last 7 days



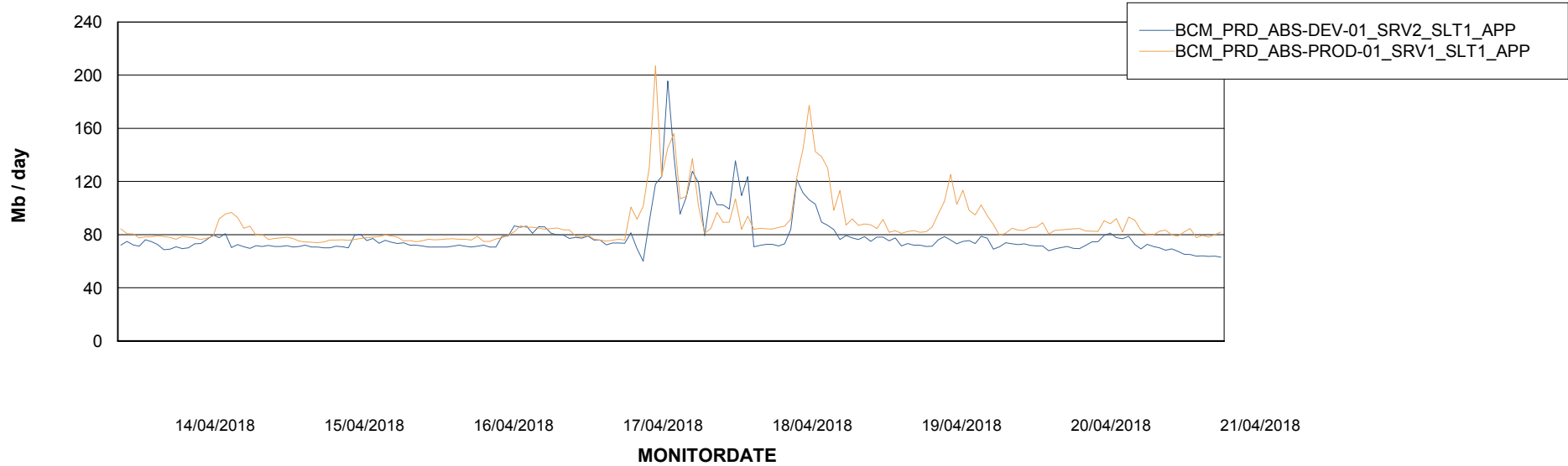
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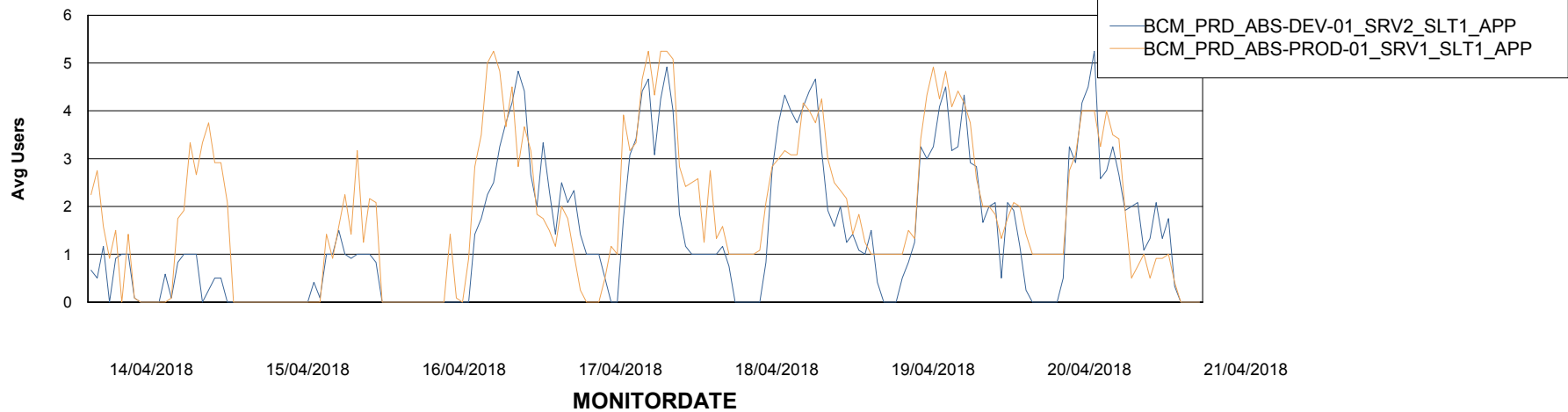


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



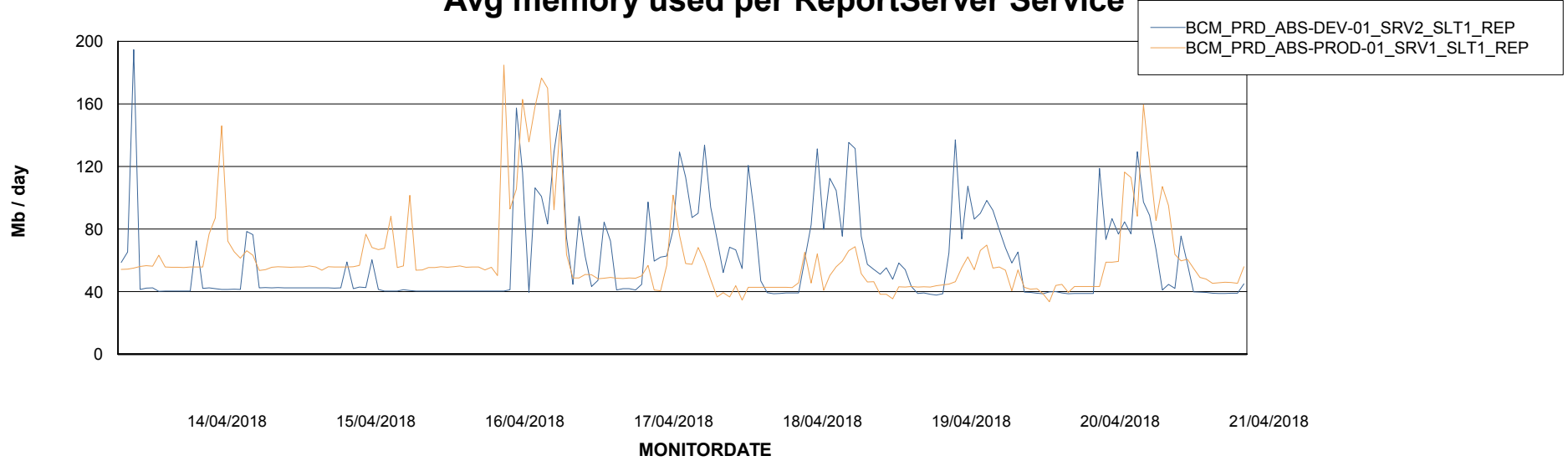
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



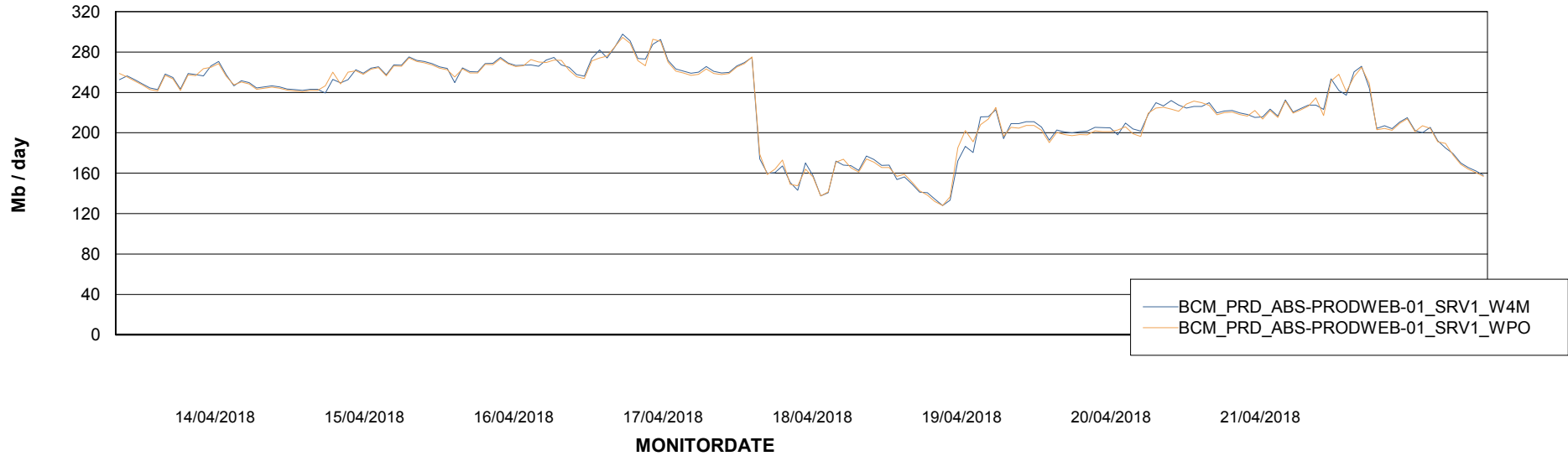
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

